2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs

Projet	Secteur	Résumé	Échéancier	Avancement	Prochaine étape	Remarques
Centre urbain	Infrastructures	Trouver un local qui répond aux besoins opérationnels pour établir un centre de traitement urbain		Le 715 Peel offre une meilleure option à court terme. Vendredi nous avons rencontré SPAC et la gestion de l'immeuble qui nous ont proposé d'aménager la salle d'attente dans le garage ce qui éviterait les files d'attente à l'extérieur.	Une rencontre a eu lieu entre ASFC (opérations et Infrastructures), IRCC (Opérations et infrastructures) et SPAC afin de déterminer les besoins de chacun et voir si la proposition de SPAC nous convient.	ASFC a informé SPAC que nous allons de l'avant avec Peel. Les recherches de locaux se poursuivent en considérant notamment le site au 3700 Berry (centre de traitement conjoint avec IRCC) ou au 800 bld Industriel à ST-Jean (centre de triage avec la GRC).
Centre urbain	Programmes	Élaborer et proposer le processus de traitement à mettre en place au Centre urbain		Les Programmes ont participé à la visite du Centre urbain avec les infras et la DELR, le brainstorm sur le processus le plus efficient possible est déjà en cours	Un processus sera développé avec le input des opérations et de IRCC et ensuite soumis à la structure de commandement	

2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs

Projet	Secteur	Résumé	Échéancier	Avancement	Prochaine étape	Remarques
Aire d'attente à Lacolle et salle de conférence à l'hôtel	Infrastructures	Aménager une aire d'attente supplémentaire		Le document pour SPAC a été envoyé à l'AC pour signature de Charles Chenard et il nous a été retourné signé.	Envoyer le document à Serge Sauvageau de SPAC qui va se charger de la négociation avec M. Guay.	
Contrat CCC	Acquisitions	Modifications à apporter au contrat actuel (ajout de personel en gestion). Demander le support/aide de l'AC pour effectuer cette modification.		Visite du représentant CCC à Lacolle le 2 août. En date du 3 août, les horaires ont été modifié et les quarts de travail augmenté de 10h à 12h/jour.	Ordre de poste en révision par la sécurité régionale (Odette Côté) pour faire ajouter des tâches.	ENJEUX : le fournisseur ne rempli pas son ratio de gardes présents sur le site. Explorons autres alternatives via fournisseurs différents.

2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs

Projet	Secteur	Résumé	Échéancier	Avancement	Prochaine étape	Remarques
Contrat de transport (Lacolle vers Montréal)	Acquisitions	Obtenir l'approbation de l'AC pour octroyer des contrats en source unique. Trouver des fournisseurs potentiels.	27-07-2017	Approbation reçue de Cédric Pilon pour faire 3 contrats en source unique comme mesure temporaire. Par la suite, nous procéderons avec un processus traditionnel pour identifier un fournisseur à long terme.	Les besoins de Lacolle sont maintenant de 5 départs fixes par jour. Garage Racine subvient à cette demande pour l'instant. Nancy Racine va transmettre l'énoncé de besoin à Ottawa pour qu'une solution à plus long terme soit mise de l'avant. Les contrats en source unique ne sont qu'une mesure temporaire.	Enjeux interne de capacité empêche l'équipe des acquisitions régionales de fournir les documents à l'AC tels que l'énoncé de besoin et LVERS pour la mise en place d'un nouveau contrat.
Ameublement	Acquisitions	Nancy Racine est l'agent responsible de ce dossier. Elle travaille avec Stéphane Dulude pour les critères techniques.	31-07-2017	Soumissions reçues des fournisseurs pour les cloisons.	En attente de réponses de la part des infrastructures (Sylvie et Stéphane D.). Nancy est en communication avec eux.	Changement du besoin. En développement du côté des infrastructures.

2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs						
Projet	**Secteur**	**Résumé**	**Échéancier**	**Avancement**	**Prochaine étape**	**Remarques**
Processus de transport (Lacolle vers les lieux d'hébergement)	Programmes	Les Programmes ont été sollicités pour s'assurer que le processus de transport des demandeurs vers les lieux d'hébergement proposé par le GOC était adéquat	16-08-2017	Des commentaires ont été soumis à la structure de commandement	Voir si des modifications devront être apportés au processus suggéré et si l'apport des Programmes sera nécessaire	
Location conteneur à déchets	Acquisitions	Nancy Racine est l'agent responsible de ce dossier. Elle travaille avec Stéphane Dulude pour les critères techniques.	31-07-2017	Soumissions reçues des fournisseurs.	Ce dossier a été retardé car la location de toilettes chimiques a été identifié comme plus pressant par le SCI. Les opérations demandent à ce qu'un conteneur à bagages soit ajouter.	Complété.
Avoir une équipe de soutien TI de l'AC pour le futur CTR urbain	TI	La situation des demandeurs créent une grande pression supplémentaire sur les TI de l'ARC qui en ont déjà plein les bras.		Demande envoyé à Sandra Hamman pour obtenir du support étendu puisque les agents travailleront jusqu'à minuit et la fin de semaine		

2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs

Projet	Secteur	Résumé	Échéancier	Avancement	Prochaine étape	Remarques
Installation d'un poste autonome au CTR Lacolle	TI	Besoin d'avoir un poste autonome pour vérifier des clés usb ou autres items des clients		En attente de l'approbation de la sécurité à l'AC	Des questions ont été posées par la sécurité et doivent être répondues par les opérations. Courriel envoyé à Lyne Campbell à ce sujet	
Augmentation de l'espace au 715 Peel	TI	Faire les demandes liées aux besoins en équipement et aux besoins TI des nouveaux espaces de travail				Je dois valider si tous les postes de travail et l'équipement demandé ont été reçus et sont fonctionnels.
Besoins TI Centre Urbain	TI	Trouver un local qui répond aux besoins opérationnels pour établir un centre de traitement urbain		Déterminer les besoins en équipement et service TI pour le futur centre urbain		Je dois valider si c'est le GOC ou nous qui est en charge d'établir ces besoins TI

2017-08-24

Demandeurs d'asile - Suivi des enjeux corporatifs						
Projet	**Secteur**	**Résumé**	**Échéancier**	**Avancement**	**Prochaine étape**	**Remarques**
Demande de machines Livescan supplémentaires	TI	Pour pallier aux délais dûs à la prise d'empreites, deux machines Livescan supplémentaires ont été demandées pour le Centre de traitement des réfugiés à Lacolle, une machine supplémentaire a aussi été demandée pour le 715 Peel			Les machines sont attendues vers le 11 août 2017. Serge Caya est responsable du suivi de cette demande	Le GOC a confirmé que de nouveaux appareils Livescan serait installé et livré à Lacolle. Je vais valider ce qui est en place maintenant et ce qui reste à recevoir

Demandeurs d'asile

ASFC - Québec

Liste des contrats octroyés

<table>
<tr><th>ITEM / SERVICE</th><th>COÛTS</th><th>Commentaires</th></tr>
<tr><td>Contrat des commissionnaires (CCC)</td><td>2.7M$ plus taxes et frais de déplacement.</td><td>Surveillance du site de Lacolle. Évolutif – Des commissionnaires sont ajoutés selon le volume de demandeurs d'asile et d'espace à surveiller/financé par la région du Québec.

Des arrangements ont été faits avec Garda World pour que des gardiens de sécurité soient assignés pour la surveillance, en complémentarité de CCC.</td></tr>
<tr><td>Location du Centre temporaire de traitement RSR (7 locaux)</td><td>$110,000</td><td>$110,000 financés par l'ASFC/AC/Infrastructures</td></tr>
<tr><td>Location d'un local additionnel (« Diner ») comme aire d'attente</td><td>$130,000

Location du terrain / mois.</td><td>Entente signée le 8 août 2017– Coûts d'aménagement et de location estimés à $130,000. Financé par l'ASFC/AC/Infrastructures</td></tr>
<tr><td>Approvisionnement en eau</td><td>Le secteur s'approvisionne en eau d'un fournisseur à St-Jean. Montant facturé à valider par le BSA de Lacolle.</td><td>Financé par la région du Québec.
Le paiement est par carte d'achat du BSA de Lacolle.</td></tr>
<tr><td>Autobus – Lacolle / Centre-Ville</td><td>Fournisseur : Garage Racine
Montant facturé : 36,781.15$</td><td>Financé par la région du Québec. En cours de traitement. Contrat à long terme sera octroyé par l'AC car dépasse la délégation régionale.</td></tr>
<tr><td>Nourriture (paniers-repas)</td><td><table><tr><th>Repas</th><th>Quantité</th><th>Prix estimé</th><th>Total estimé</th></tr><tr><td>Sandwich (vendredi soir)</td><td></td><td></td><td>4,200</td></tr></table></td><td>L'utilisation de l'offre à commande est une mesure temporaire (SPAC) jusqu'à ce que la région du Québec (ASFC) puisse mettre en place un contrat compétitif répondant à tous les besoins.</td></tr>
</table>

	Déjeuner W-E		12,200$	La Croix-Rouge a demandé que 150 boîtes à lunch gluten-free soient fournies à chaque repas au coût de :hacun. En révision par la DSCP.
	Diner-Souper régulier W-E		26,850$	
	Diner-souper végétarien W-E		12,950$	
	Souper régulier lundi		4,475$	
	Souper végétarien lundi		2,590$	
	Sous-total estimé		63,265$	
	Livraison		à valider par le BSA de Lacolle.	
	Frais pour besoin Urgent		à valider par le BSA de Lacolle.	
	Frais pour vendredi pm – livraison multiples lieux		à valider par le BSA de Lacolle.	
	Taxes		Selon le montant	

	Total facturé depuis le 5 août 2017 — 147,829.14$	
Conteneurs (3)	5,700$	
Roulottes (2)	Approx. $650/chacune	Financées par la région du Québec
Chapiteau (2)	Achat de :hapiteaux Total : 9,037.04$	Financé par la région du Québec
Salle de conférence – Hotel Lacolle (M. Guay)	Total : 8,132.18 $ taxes incluses	3 août 2017 au 16 août 2017 (14 jours) Frais de location — Frais fixe Entretien ménager — ıeure our Eau — ' jour Location de chaises Le taux quotidien est normalement de plus les frais. Il a été 'jour plus les frais par l'entrepreneur pour un contrat de 14 jours.
Contrat manutentionnaires – Bagages (via SPAC)		Entre hr 2 en tout temps (7/24) L'objectif est d'ajouter 2 manutentionnaires et d'augmenter la durée.
Location de toilettes portatives	Location :oilettes et lavabos Total : 42,960.41$	Financées par la région du Québec. douches
3 Camions réfrigérés (SP)	Court terme: par jour Long terme: par mois Plus tarif par km: Plus tarif à l'heure: Plus ɔour la livraison et ɔour la cueillette	Installé le 05 août. Un 2e camion installé le 10 août et un 3e camion le 11 août.

	Montant = / semaine	
2 roulottes (via SPAC) – Aire de repos pour les employés	À valider avec SPAC	En développement
Mini-clinique médicale (ASPC)	À vérifier avec le centre régional de coordination	Installation le 06 août
Minibus (P)	Le tarif est de heure. Pour une période de 24 heures : plus les taxes applicable. Renouvelable quotidiennement.	En service le 05 août.
Contrat avec la Croix-Rouge	our services d'infirmières pour le contrat bridge En voie d'attribution : 3,100,000$	ontrat octroyé par SPAC. octroyé par ASFC. Un autre contrat d'importance sera signé cette semaine avec la Croix-Rouge
Bois	Montant : 9,571.67$	Payé via la carte d'achat du BSA de Lacolle.
Éclairage	Location de GIRA (lampes) + installation Total : 22,676.70$	Contrat régional de l'ASFC Contrat de location du 10 aout au 8 septembre 2017.
Commissionnaires (ajout)	Compagnie Securidas : agents pour la nuit du 9 août. Total 1,500$. GUARDA : du 10 août au 16 août 2017. Nombre de gardes gardes ieure) + superviseur 'heure). Horaire : 24h/7. Total estimé : 133,560$	Securidas : payé via la carte d'achat du BSA de Lacolle. GUARDA : sera payé via carte d'achat (ASFC HQ-Contracting). Le contrat pourrait être renouvelé avec Garda du 17 août au 31 août (sous évaluation).
Clôture	nètres de clôture louée pour délimiter le perimetre de Lacolle. Total : 12,217.72$ (taxes incluses)	Fournisseur : Échafauds Plus. Location jusqu'au 8 septembre 2017.

Division des Services corporatifs et des programmes, Québec, ASFC

Dernière mise à jour : 14 aout à 8h58

3-8-17 @ 9h00

Demandeurs d'asile - Suivi des enjeux						
Projet	Secteur	Résumé	Échéancier	Avancement	Prochaine étape	Remarques
Imprimante multifonction	TI	Dû au besoin urgent d'une imprimante multifonction, un appareil fut identifié au bureau de Lebourgneuf (Investigation et renvois) afin d'être déménagé à Lacolle.	28-07-2017	Le fournisseur fut contacté et Isabelle discute actuellement du dossier avec Lyne dont la possibilité d'utiliser une multifonction déjà en place à Lacolle.	Nous attendons présentement la soumission du fournisseur pour le déménagement. Étant donné que l'AC devrait nous fournir deux Multifonction, cette demande est en suspens pour le moment. Les deux Multi fonctions de l'AC devraient être au Centre de traitement des réfugiés vendredi le 4 août 2017.	Pour le moment, le transport du Multifonction de Québec est en suspens. La TI a été avisé de l'arrivée des multifonctions vendredi, et il se charge d'aviser SPC.
Centre urbain	Infrastructures	Trouver un local qui répond aux besoins opérationnels pour établir un centre de traitement urbain		Le 715 Peel offre une meilleure option à court terme. Vendredi nous avons rencontré SPAC et la gestion de l'immeuble qui nous ont proposé d'aménager la salle d'attente dans le garage ce qui éviterait les files d'attente à l'extérieur.	Une rencontre est prévue lundi entre ASFC (opérations et Infrastructures), IRCC (Opérations et infrastructures) et SPAC afin de déterminer les besoins de chacun et voir si la proposition de SPAC nous convient.	Un suivi sera effectué auprès de SPAC afin d'indiquer si nous prenons le local à Peel et afin de s'assurer que les recherches de locaux se poursuivent. ok donné par Annie le 2/8/17

Dave Beach, ISTB
Floorplan 715 Peel

Aménagement du vieux Lacolle commercial (aire d'attente)	Programmes	Déterminer les actions à prendre pour aménager rapidement l'ancien commercial en aire d'attente	27-07-2017	Les besoins ont été identifiés et transmis à Rachel pour action	Assigner le secteur concerné pour prendre les actions requises (gestion du matériel)	S'assurer que l'aménagement de cette aire d'attente soit conforme avec les exigences liées à l'infrastructure et à la Sécurité. Aménagement prévu pour lundi 31 juillet
Contrat CCC	Acquisitions	Modifications à apporter au contrat actuel (ajout de personel en gestion). Demander le support/aide de l'AC pour effectuer cette modification.		Appel conférence avec Estelle Carrière (en remplacement de Cédric Pilon) est prévu le 28 juillet pour discuter des dossiers à transférer à l'AC.		
Contrat de transport (Lacolle vers Montréal)	Acquisitions	Obtenir l'approbation de l'AC pour octroyer des contrats en source unique. Trouver des fournisseurs potentiels.	27-07-2017	Approbation reçue de Cédric Pilon pour faire 3 contrats en source unique comme mesure temporaire. Par la suite, nous procéderons avec un processus traditionnel pour identifier un fournisseur à long terme.	Contrat #1 : octroyé à Garage Racine Contrat #2 : en attente de soumission Contrat #3 : en attente de soumission	Julie Thibodeau a spécifié que présentement, Garage Racine fonctionne bien et répond à la demande avec 4 départs par jour. Cependant, elle souhaite avoir un plan B afin d'avoir un fournisseur qui pourrait répondre à des besoins ponctuels 24/7.

Ameublement	Acquisitions	Nancy Racine est l'agent responsible de ce dossier. Elle travaille avec Stéphane Dulude pour les critères techniques.	31-07-2017	27 juillet : Stéphane et Nancy ont échangé sur les derniers critères à clarifier. 28 juillet : Nancy a lancé les demandes de soumissions aux fournisseurs. Elle a priorisé des cloisons réusinées.	En attente des soumissions des fournisseurs lundi 31 juillet.	
Location conteneur à déchets	Acquisitions	Nancy Racine est l'agent responsible de ce dossier. Elle travaille avec Stéphane Dulude pour les critères techniques.	31-07-2017	28 juillet : Nancy a lancé les demandes de soumissions aux fournisseurs.	En attente des soumissions des fournisseurs lundi 31 juillet.	Location d'un conteneur pour une période de 3 mois avec option de prolonger pour 3 mois additionnels.

Demandes Médias	Communications	– coup d'œil de Napierville – avait des questions de suivi sur les installations et les services offerts aux demandeurs d'asile qui sont amenés dans le centre de traitement du chemin Guay. - Une équipe de CBC nous annonce qu'elle sera présente mercredi au centre de traitement pour faire un reportage. Ils ont demandé une entrevue (en cours)	31-Jul-17	Réponse approuvée envoyée par courriel - Dominique McNeely fait le suivi	nil	Toutes les demandes médiatiques concernants l'afflux des demandeurs d'asile sont maintenant "catégorie 3", ie: doivent être approuvées par le bureau du Président. - Information partagée avec l'équipe de Lacolle et avec le DGR.
Aire d'attente à Lacolle	Infrastructures	Aménager une aire d'attente supplémentaire		Le document pour SPAC a été envoyé à l'AC pour signature de Charles Chenard et il nous a été retourné signé.	Envoyer le document à Serge Sauvageau de SPAC qui va se charger de la négociation avec M. Guay.	
Véhicules cagés supplémentaires	Services administratifs	Véhicule supplémentaire confirmé par A.C . En attendant la date de livraison			Nous attendons présentement la soumission du fournisseur pour le cage.	
Chaises supplémentaires	Services administratifs	Une demande pour 50 chaises supplémentaires pour le fin de semaine.			Collégues interministériels en gestion du matériel ont été approchés. Nous attendons leurs réponses.	

Problème de connectivité au CTR centre chemin Guay	TI	La connectivité est difficile au niveau du CTR, le réseau du PDE est insuffisant. Une nouvelle ligne internet doit être installée		Toutes les approbations ont été données au niveau régional et national pour l'ajout d'une nouvelle ligne	Bell rencontre des difficultés techniques à installer la ligne. Recherche de solution avec Bell et SPC.	
PNE (Rôles et responsabilités des divers intervenants dans le traitement d'une demande d'asile	Programmes	Les rôles et responsabilités sont souvent questionnés par les partenaires et les divers employés de l'ASFC concernant les différentes étapes du processus de traitement, nécessité de les clarifier	28-07-2017	Les agents de programme ont soumis leur ébauche à la Directrice-adjointe pour révision. L'ébauche a été transmis à Lyne pour commentaires	En attente des commentaires de Lyne Campbell.	Les rencontres opérationnelles prévues avec les partenaires pourraient influencer la version finale de ce document
Procédures de transfert des cas ajournés vers d'autres régions	Programmes	Travailler en collaboration avec DELR pour déterminer les options possibles pour assurer le transfert de cas ajournés vers d'autres régions		Résumé des premières discussions obtenus	Lyne Campbell aura des discussions à ce sujet avec IRCC. Nous modifierons les procédures en place dans les opérations lorsque la façon de faire aura été entérinée par ASFC et IRCC	
Avoir une équipe de soutien TI de l'AC pour le futur centre urbain	TI	La situation des demandeurs créent une grande pression supplémentaire sur les TI de l'ARC qui en ont déjà plein les bras.				

Capacité de dotation	RH	S/O				
Classification et structure organisationnelle	RH	Dossier réglé et terminé				
Installation d'un poste autonome au Centre de traitement de Lacolle	TI	Besoin d'avoir un poste autonome pour vérifier des clés usb ou autres items des clients		En attente de l'approbation de la sécurité à l'AC	Des questions ont été posées par la sécurité et doivent être répondues par les opérations. Courriel envoyé à Lyne Campbell à ce sujet	
Augmentation de l'espace au 715 Peel	TI	Faire les demandes liées aux besoins en équipement et aux besoins TI des nouveaux espaces de travail				Les inventaires de la région n'ont plus de poste de travail. Des vérifications sont en cours présentement avec l'AC afin d'obtenir rapidement des postes de travail
Centre Urbain (besoins TI)	TI	Trouver un local qui répond aux besoins opérationnels pour établir un centre de traitement urbain		Déterminer les besoins en équipement et service TI pour le futur centre urbain		
Rapport de quart	Programmes	Élaborer un document pour permettre aux opérations de transmettre un rapport de quart au bureau du DGR	2017-08-03	Les besoins ont été identifiés et transmis aux agents de programme	L'ébauche sera prête le 2017-08-03. Devra recevoir le ok du DGR et des opérations	

Outils de travail	Programmes	Élaborer des outils (check-list) afin de faciliter la formation nécessaire pour que les différents employés appelés à travailler sur les cas sachent ce qui est attendu à chacune des étapes	2017-08-04	Ces outils de travail sont travaillés en collaboration avec la DELR	Nous souhaitons qu'ils soient prêts pour l'arriver des employés des autres régions le 7 août 2017	Nécessité de traduire les documents pour les agents des autres provinces qui ne sont pas bilingues
Optimisation des processus avec la GRC	Programmes	Participation à un groupe de travail avec la GRC afin de déterminer les possibilités d'efficience dans le processus de traitement pour les deux organisations	2017-08-03	Rencontre prévue au détachement de la GRC à St-Jean	Participation à la rencontre avec les opérations et le Renseignement. Un suivi sera fait auprès de Annie et le DE au sujet de la rencontre. Ce groupe de travail a été demandé par le VP Ops.	

Lettre d'appel à tous les employés de l'ASFC-QC pour constituer un inventaire

Urban Centre Berri
- best case scenario: ready in weeks, worst: months.
- IT secure network and cabling, especially for CBSA
  ~~we~~ they will install magic box, high speed internet
  ↳ cellular not wifi.
- the place needs to be secured.
- need mechanical plan. mobile units for ventilation. Electricity cost?
- bar codes readers... issue? Société québ[é] inform Dave: everything to do with RSR
- New livescans have arrived. 7 now in Lacolle. 5 with one today. Space and power available? 16L blds?

* Terrains
  Cela doit être signé avec
  remettre terrain à l'ordre, comme on les a pris.
  Stephen Brains: touch base before anything else

Rosabelle
- 1104 people on site
- integration of 2nd site today
- 16 people/bus with luggage ... 2 hours. Long
- Issue:
  contract with Red-Cross, who is resp. of what.
- Berry Office
  meets our needs
  double room from 715 Peel
  shelters full. Annie will talk to Midi

- PSPC:
- They want to know how many new RSR are arriving every day (about 300);
  about 300 leaving every day.

Rodolphe / National Accomodations:
- issue with bagage triage
- enhance security control access Processing Centre
- improve signalisation ~~wat~~ for e[es] + claimants
- fire hazard Old Commercial Office.

	Total : 22,676.70$	Contrat de location du aout au septembre 2017.
Commissionnaires (ajout)	Compagnie Securidas : agents pour la nuit du août. Total 1,500$. GUARDA : du août au août 2017. Nombre de gardes : /heure) + 1 superviseur heure). Horaire : 24h/7. Total estimé : 133,560$	Securidas : payé via la carte d'achat du BSA de Lacolle. GUARDA : sera payé via carte d'achat (ASFC HQ-Contracting). Le contrat pourrait être renouvelé avec Garda du août au août (sous évaluation).
Clôture	mètres de clôture louée pour délimiter le périmètre de Lacolle. Total : 12,311.99 $ (taxes incluses)	Fournisseur : Échafauds Plus. Location jusqu'au 6 septembre 2017.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 10:10 PM
To: Rossi, Jean-Philippe
Cc: Joly, Gabrielle; Bojko, Aryane (Aryane.Bojko@cbsa-asfc.gc.ca); Haeck, Christiane; Janelle, Christian; Sabounjian, Marianne; Russell, Mark; Ghaznavi, Alia
Subject:

Importance: High

Jean-Philippe,

Tu trouveras ci-bas les besoins en ressources liés au soutien aux opérations de demandeurs d'asile pour la DSCP :

-Finances : 1 FI afin de faire des analyses financières, donner des conseils financiers et produire des rapports financiers.
-Gestion du matériel : 2 équivalents GS/GL afin d'assurer la manutention et la livraison du matériel.
-Gestion de l'information (715 Peel) : 2 CR-03 afin de créer des dossiers des demandeurs d'asile et faire l'entrée de données.
-Services administratifs : 2 CR-04 pour soutien administratif.
-Infrastructures : 2 équivalents AS-02 pour les suivis liés aux installations et demandes de services à Brookfield. Ils devraient être disponibles pour travailler au 715 Peel ou à Lacolle, idéalement également disponibles soirs et fins de semaine.
-Communications : 1 commis CR afin de prendre les appels téléphoniques des médias.

N'hésite pas à communiquer avec Gabrielle pour toutes questions à cet effet.

Merci,

Rachel

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 26, 2017 07:50 PM
To:
Cc: Provost, Pierre; Campbell, LyneMTL; QUE_Suivis_Services_corporatifs_et_programmes
Subject:
Attachments: option hotel.xlsx

Collègues,

En prévision de l'arrivée de plusieurs ASFs des autres régions, et eût égard au contexte financier de l'ASFC, j'aimerais vous soumettre une petite analyse financière qui compare les coûts d'hébergement à Montréal, Brossard et Lacolle. Vous constaterez que nous sommes près du ratio de 3 :1… L'hébergement à Montréal étant près de trois fois plus onéreux qu'à Lacolle, considérant les frais de voyage que nous devons débourser.

Je sais que pour les ASFs, c'est plus plaisant d'être hébergés au centre-ville de Montréal. Mais ils viennent à Lacolle en mission commandée. J'ajouterais que le fait d'être hébergés à cinq minutes de marche du point d'entrée est non seulement moins coûteux pour l'Agence, mais aussi moins fatiguant pour les agents.

Lors de notre passage à Lacolle hier, mon équipe et moi en avons profité pour visiter le restaurant et l'hotel Lacolle. Unanimement, nous avons trouvé l'endroit très beau et confortable. Il se compare avantageusement aux quatre étoiles de Montréal. Notons que le propriétaire :

- Est disposé à inclure des mini-fridge et micro-ondes dans les chambres, au besoin. Il y a déjà des cafétières Keurg dans chaque chambre.
- Est prêt à négocier un taux corporatif. Les chambres se louent présentement [redacted]jour. Je crois que je pourrais les négocier à [redacted] pour juillet-août et [redacted] à partir de septembre (à confirmer, à votre signal).
- A confirmé qu'il a dix chambres libres à partir de samedi, 29 juillet 2017.

Svp laissez-moi savoir si vous souhaitez que je négocie un taux réduit pour des blocs de chambres.

Ci-joint le tableau comparatif pour les coûts liés à l'hébergement des ASF en situation de voyage.

Rachel

Bojko, Aryane

De: Auclair, Rachel
Envoyé: August 10, 2017 07:32 AM
À: QUE_Suivis_Services_corporatifs_et_programmes; Bojko, Aryane
Objet: Re: offre de services CRC sur 4 semaines

Bon matin, je prendrai une copie papier de la pj en entrant ce matin. Merci
Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Miville Dechene, Claude
Envoyé: jeudi 10 août 2017 00:09
À: 'Jean-Pierre Taschereau'
Cc: Cloutier, Jacques; Walker, Christine (HQ); Sultan, Jessica; Auclair, Rachel; Boily, Mario (PS/SP); Jean-Philippe Tizi; Martel, Alexandre (PS/SP); Carriere, Estelle; Carroll, Kathy; Chekalat, Amina; Savaria, Nancy; Pilon, Cedric
Objet: RE: offre de services CRC sur 4 semaines

Bonsoir Jean-Pierre,

Voir ci-joint la page frontispice du contrat signée par notre CFO Christine Walker, pour signature par Monsieur Sauvé svp. Voir aussi en pièce jointe les termes du contrat, qui reprennent la version révisée de l'offre de service de la Croix-Rouge canadienne soumise plus tôt dans ton précédent courriel. Bien vouloir nous retourner une copie signée de votre côté. Nous nous chargerons de vous faire parvenir une copie finale du contrat signé par les deux parties pour vos dossiers. Si tu as quelque question que ce soit n'hésites pas à me contacter directement.

Un gros merci et bonne fin de soirée.

Claude Miville-Dechêne

Manager, Business Practices and Strategic Procurement
Strategic Procurement and Material Management Division (SPMMD)
Comptrollership Branch
Canada Border Services Agency | Government of Canada
Claude.MivilleDechene@cbsa-asfc.gc.ca | Tel.: 613-697-0410

Gestionnaire, Pratiques d'affaires et approvisionnement stratégique
Division de l'approvisionnement et de la gestion des biens stratégiques (DAGBS)
Direction générale du contrôle
Agence des services frontaliers du Canada | Gouvernement du Canada
Claude.MivilleDechene@cbsa-asfc.gc.ca | Tél.: 613-697-0410

From: Jean-Pierre Taschereau [mailto:
Sent: August 9, 2017 8:43 PM
To: Miville Dechene, Claude
Cc: Boily, Mario (PS/SP); Cloutier, Jacques; Jean-Philippe Tizi; Martel, Alexandre (PS/SP)
Subject: offre de services CRC sur 4 semaines

Bonsoir Claude,

Tel que discuté, tu trouveras en pièces jointes une version révisée sur quatre semaines de l'offre de service de la Croix-Rouge canadienne, pour ta considération dans la rédaction du contrat.

Le signataire autorisé de la CRC est Conrad Sauvé, CEO.

A bientôt,

Jean-Pierre



Jean-Pierre Taschereau
Director, Emergency Operations
Directeur, Opérations d'urgence

Canadian Red Cross | Croix-Rouge canadienne
National Office

www.redcross.ca | www.croixrouge.ca

SR-S DA

Bojko, Aryane

De: Therrien, Kristina
Envoyé: July 28, 2017 04:29 PM
À: Auclair, Rachel; Joly, Gabrielle
Objet: RE: Suivi - Achat de nourriture à Lacolle

Parfait.

Kristina

De : Auclair, Rachel
Envoyé : July 28, 2017 4:26 PM
À : Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : Re: Suivi - Achat de nourriture à Lacolle

Merci Kristina. Assoyons-nous pour discuter des termes du contrat lundi matin.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Therrien, Kristina
Envoyé: vendredi 28 juillet 2017 16:22
À: Joly, Gabrielle
Cc: Auclair, Rachel
Objet: RE: Suivi - Achat de nourriture à Lacolle

Bonjour,

Oui effectivement Lyne et moi avons eu une conversation au sujet de la nourriture offerte aux réfugiés à Lacolle.

La situation perdure depuis un bon moment avec le surintendant en question qui fait les achats chez Costco. Il a été avisé plusieurs fois mais continue d'y aller.
De plus, il semblerait que ce n'est pas seulement des denrées non périssables qui sont achetés mais aussi des croissants, des muffins, des fruits, des sandwich, du café… Bref, la vision de Lyne est que l'on devrait seulement s'assurer que les gens n'ont pas soif (eau) et qu'ils n'ont pas faim (denrées non périssables).

Voici les solutions mises de l'avant pour les achats de denrées non périssables à Lacolle :

1- La limite de la carte de crédit de l'employée Anick Bessette a été augmenté aujourd'hui à 40,000$. Luc Langlois l'a approuvé.
2- Il ne faut plus aller chez Costco. Puisqu'ils n'acceptent pas la carte de crédit de l'Agence.
3- Prioriser les épiceries et paiement par carte d'achat de l'Agence.
4- Suggestion à long terme : octroyer un contrat à une épicerie en particulier. Faire une liste des denrées et boissons admissibles d'acheter et demander à l'épicerie de faire la livraison si possible.
5- Avoir un contrôle sur ce qui est fourni aux réfugiés. Présentement, Lyne me dit que tout est mis sur des tables et que les gens se servent. Il n'y a aucun contrôle sur l'inventaire.

En terminant, ces suggestions de solutions ont été seulement discutées verbalement et non pas été distribuées ou partagées.

Merci

Kristina Therrien, CPA CGA
Chef (p.i.) du contrôle et de l'approvisionnement, Division des services corporatifs et programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
kristina.therrien@cbsa-asfc.gc.ca / Tél. : 514-283-8700 #8259 / ATS : 866-335-3237
A /Chief of control and procurement, Corporate Services and Programs Division
Canada Border Services Agency / Government of Canada
kristina.therrien@cbsa-asfc.gc.ca / Tel: 514-283-8700 #8259 / TTY: 866-335-3237

De : Joly, Gabrielle
Envoyé : July 28, 2017 4:00 PM
À : Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>
Cc : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : Suivi - Achat de nourriture à Lacolle

Bonjour Kristina,

Stp serait-il possible de nous faire un résumé de la situation concernant l'achat de nourriture par le surintendant à Lacolle? Lyne nous a indiqué que vous auriez eu une conversation à cet effet aujourd'hui.

Merci et bonne fin de semaine

Gabrielle

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Arbour, Jonathan

De:	Auclair, Rachel
Envoyé:	August 2, 2017 07:24 AM
À:	QUE_Suivis_Services_corporatifs_et_programmes
Objet:	Tr: Analyse d'espace
Pièces jointes:	Demandeurs d'asile - Tableau comparatif des infrastructures.xlsx; Lacolle (1) (003).pdf
Indicateur de suivi:	Assurer un suivi
État de l'indicateur:	Terminé
Catégories:	Lacolle/Demandeurs d'asile

Bonjour, une copie papier des pj svp.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>
Envoyé: mardi 1 août 2017 19:43
À: Campbell, LyneMTL; Beauséjour, Annie
Cc: Auclair, Rachel
Objet: Analyse d'espace

Bonsoir Mesdames,

Tel que discuté, cet après-midi lors de notre appel du SCI, vous trouverez une première version de l'analyse des espaces qui a été faites aujourd'hui par des membres de mon équipe.

Malgré le peu de temps que nous avons eu pour débuter cette analyse, je tenais à vous présenter cette première version que nous continuerons à développer au cours des prochains jours. En ce sens, n'hésitez pas à me faire part de vos commentaires et à me laisser savoir s'il y a des informations que vous aimeriez que nous ajoutions à ce tableau qui sont présentement absents.

N'hésitez pas à me contacter pour toute questions et/ou commentaires.

Merci et bonne soirée,

Sylvie Correia

Gestionnaire régionale int., Infrastructures fixes | Région du Québec
Agence des services frontaliers du Canada | Gouvernement du Canada
sylvie.correia@cbsa-asfc.gc.ca | Tél. : 514-283-8700 (x4475) | Tél. cell.

A/Regional Manager, Fixed Infrastructure | Quebec Region
Canada Border Services Agency | Government of Canada
sylvie.correia@cbsa-asfc.gc.ca | Tel: 514-283-8700 (x4475) | Cell:

15

1

Hotel
7 à 8 chambres à 119$
30 chambres seront disponibles en semptembre

+ sont dispo en août sauf le 26

Salle de réception
Capacité 200 personnes

Précaution envers le tapis.

Chemin Ridge

Chemin Guay

15

Aire de stationnement sur gravier appartenent à M. Guay

Disponible pour y érriger 20 roulottes de 12pi X 60pi

Eau disponible sur ce site, cependant, pas d'électricité, pas d'éclairage et pas d'installation septique.

Peut servir pour stationnement des ASF

15

Hotel

Aire de stationnement sur gravier appartenant à M. Guay

Disponible pour y érriger 6 roulottes 12pi X 60pi.

Eau, électricité et éclairage disponible

Chemin Ridge

Chemin Guay

Diner

Capacité 200 personnes

Locaux IGL

Actuellement utilisé pour le traitement des demandeurs d'asile.

Boulevard Fortin

15

Ancien bureau de courtier

Non-disponible

Rue Barrière

ACIA

Ancien edifice commercial

Peut être utilisé pour le traitement des demandeurs d'asile. Capacité estimée 400 personnes.

Services:
Eau, électricité, stationnement, téléphonie, connectivité réseaux, Zone de contrôle, caméras, entretien ménager, éclairage extérieur suffisant, climatisation, chauffage, installations sanitaires, contrôle d'accès contrôlé

15

Bojko, Aryane

De: Dulude, Stephane
Envoyé: July 26, 2017 09:04 AM
À: Joly, Gabrielle
Cc: Correia, Sylvie; Auclair, Rachel
Objet: TR: Location de roulotte
Pièces jointes: 20170726083752826.pdf

Indicateur de suivi: Assurer un suivi
État de l'indicateur: Avec indicateur

Catégories: IMPORTANT

Bonjour Gabrielle,

Tel que demandé, M. Guay m'a fait parvenir des estimations des coûts pour la location de 2 roulottes 12pi X 60pi. Ce dernier a fait appel à deux fournisseurs différents, Adco et Williams Scottsman Canada.
Ces roulottes sont climatisées, isolée, chauffées et peuvent être livrées meublées au besoin. De plus, elles peuvent être jointées afin qu'elles communiquent entre elles. Voir la ventilation des coûts dans le document en pièce jointe.

Prendre note que selon les termes de l'entente locative conclue à l'article 3.4 du bail, des honoraires administratifs de seront ajoutés à ces estimations par le locateur pour toute amélioration locative d'une valeur de et moins. Si toutefois les frais d'amélioration étaient entre les honoraires de gestion seraient de Pour toute valeur excédent 45 000$, les honoraires de gestion facturés par M. Guay seront de

Pour plus ample information n'hésitez pas à contacter Monsieur Réal Faubert (assistant à M. Guay) sur son cellulaire

Voici le numéro de cellulaire de M. Pierre Guay

Salutations,

Stéphane Dulude
Agent Infrastructures Fixes, Division des services organisationnels et des programmes
Agence des services frontaliers du Canada / Gouvernment du Canada
stephane.dulude@cbsa-asfc.gc.ca / Tel : (450) 246-5446 / ATS: 866-335-3237

Infrastructure agent, Corporate and Program Services Division
Canada Border Services Agency / Gouvernement of Canada
stephane.dulude@cbsa-asfc.gc.ca / Tel : (450) 246-5446 / TTY: 866-335-3237


Canada Border Services Agency   Agence des services frontaliers du Canada

De : Auclair, Rachel
Envoyé : 25 juillet, 2017 7:42
À : Dulude, Stephane <Stephane.Dulude@cbsa-asfc.gc.ca>; Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>
Cc : QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : RE: Location de roulotte

Bonjour, est-ce possible d'obtenir l'information mercredi matin svp? Les soumissions ont déjà été soumises à M.Guay.

Merci,

Rachel

De : Joly, Gabrielle
Envoyé : 25 juillet, 2017 2:27
À : Dulude, Stephane <Stephane.Dulude@cbsa-asfc.gc.ca>; Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>
Cc : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : Location de roulotte
Importance : Haute

Bonjour,

Tel que demandé par Rachel, voici les informations pertinentes à la location de roulottes pour Lacolle, tel que discuté avec M. Guay.

Stéphane, stp obtenir la soumission auprès de M. Guay concernant la location de 2 roulottes vides (12 x 60 pieds) avec une capacité de 50 personnes chacunes. À noter que ces roulottes sont vides et sans toilettes mais qu'elles ont déjà l'air climatisé et le chauffage. M. Guay nous a notamment informé qu'une telle soumission fut récemment faite pour la GRC pour ce besoin.

N'hésitez pas à me communiquer si vous souhaitez en discuter.

Merci et bonne journée!

Gabrielle Joly
Conseillère stratégique - Division des services corporatifs et programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Gabrielle.Joly@cbsa-asfc.gc.ca / Tél. : 514-283-8700 ext 4460

Strategic Advisor - Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Gabrielle.Joly@cbsa-asfc.gc.ca / Tel. : 514-283-8700 ext 4460

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 12:06 PM
To: Walker, Christine (HQ)
Cc: Lefort, Patrick; Cloutier, Jacques; QUE_Suivis_Services_corporatifs_et_programmes
Subject:
Attachments:

Importance: High

Hello Christine,

As discussed this morning, we have prepared a letter you can review and sign to request an exemption from PSPC to conduct procurement activities under the provisions of extreme emergency. While Arianne Reza agrees with this approach, the PSPC regional team is still debating whether these provisions are the appropriate ones. You mentioned this morning that you agree with the provisions invoked.

Thank you for your help and guidance.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

Date : 9 août 2017

Madame Arianne Reza
Sous-ministre adjointe, Approvisionnement
Direction générale des approvisionnements
Services publics et Approvisionnement Canada
Place du Portage, Phase III, 11A1 – Pièce 110
11 rue Laurier
Gatineau, Québec K1A 0S5

Objet: Demande d'exception relative à une situation d'extrême urgence pour l'approvisionnement en lien avec l'augmentation importante et subite de demandeurs d'asile aux postes frontaliers du sud du Québec ainsi qu'aux bureaux intérieurs du Québec.

Madame Reza,

Je vous écris pour vous demander d'invoquer l'exception relative à une situation d'extrême urgence, soit pour une catastrophe menaçant la qualité de vie ou la sécurité de la population canadienne, prévue par le Conseil du Trésor et dans tous les accords de libre-échange conclus par le Canada à ce jour.

Cette demande est liée à l'augmentation importante et subite de demandeurs d'asile aux postes frontaliers du sud du Québec, dont le poste de Saint-Bernard-de-Lacolle (Québec) de l'Agence des services frontaliers du Canada (ASFC). Dans cette situation, l'ASFC, à titre d'autorité contractante, ou Services publics et Approvisionnement Canada (SPAC/TPSGC) pourraient octroyer des marchés de biens, services ou construction pour ses besoins en lien avec ces demandes d'asile aux postes frontaliers et aux bureaux intérieurs et ce, dans les sites de traitement de ces demandes ou dans tout site jugé utile à la situation décrite. Ces contrats permettront de conserver un processus de traitement des demandes d'asile rigoureux et efficient dans lequel la population canadienne maintiendra sa confiance.

L'ASFC doit pouvoir octroyer des contrats dans les plus brefs délais afin de mener ses opérations de façon efficiente et sans entrave, dont le traitement des demandeurs d'asile, ayant ainsi un impact direct sur la sécurité de la population canadienne et où tout retard serait potentiellement préjudiciable à l'intérêt public. En effet, le nombre accru de demandeurs d'asile à la frontière canado-américaine amène plusieurs enjeux de santé, de sûreté et de sécurité. Cette augmentation a parallèlement causé une hausse du nombre de cas irrecevables ainsi qu'une hausse de cas à haut risque résultant en arrestation

et/ou potentiellement en détention. Nous prévoyons que cette tendance se poursuivra au cours des prochains mois, mettant ainsi une pression croissante sur nos opérations et sur la capacité de l'ASFC à remplir son mandat.

Pour les raisons décrites dans le présent document, cet approvisionnement est nécessaire pour la protection des intérêts du Canada en matière de santé, de sûreté et de sécurité nationale. Par conséquent, je demande d'invoquer l'exception relative à la sécurité nationale pour exempter l'approvisionnement susmentionné de l'application des accords commerciaux à toutes fins quelles qu'elles soient. Veuillez communiquer avec Rachel Auclair, directrice à la Division des services corporatifs et des programmes, 514-283-8700 poste 8218, si vous avez besoin de renseignements supplémentaires sur la nature des besoins ou pour plus de détails sur la nature de la menace pour la sécurité nationale.

Veuillez agréer, Madame, mes salutations distinguées.

____

Christine Walker

Vice-présidente, Direction générale du contrôle
Agence des services frontaliers du Canada

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 1, 2017 12:40 PM
To:
Cc: McNeely, Dominique; Sabounjian, Marianne; Cecil, Johanne; Butler, Colleen; Haeck, Annie
Subject:

Bonjour,

Dans l'optique d'améliorer la coordination, les communications et le commandement des activités relatives aux opérations régionales des demandeurs d'asile, la structure SCI sera renforcée. Effectif aujourd'hui, le comité régional de coordination chapeauté par Annie et Lyne tiendra un appel quotidien auquel vous serez conviés à titre de représentants de la DSCP. Ces mises à jour et discussions quotidiennes vous permettront d'avoir une idée claire des enjeux courants et des mandats qui ont été priorisés et confiés à vos secteurs respectifs. J'ai pleinement confiance en votre capacité de donner suite à ces mandats et, lorsqu'applicable, les déléguer aux membres de vos équipes. Vous pourrez aussi vous assurer que le tableau des mandats corporatifs que Gabrielle a créé sur Apollo est mis à jour lorsque vos mandats évoluent de façon significative. À titre de rappel, svp garder votre mise à jour brève et à un haut niveau (i.e. pas de détails).

Je profite de cette opportunité pour vous remercier de votre énorme contribution à fournir le soutien nécessaire à nos collègues de la DELR et du District de la Montérégie. Advenant que vous sentiez que vos secteurs n'ont pas la capacité de rencontrer les requêtes dans les délais requis, svp veuillez m'en informer afin que nous puissions prendre les mesures appropriées.

Bon succès!

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 05:21 PM
To: Kabongo-Katalay, Leon; Groleau, Christine; Jean-Philippe; Deslandes, Isabelle: PWGSC / TPSGC; Sokolic, David: PWGSC / TPSGC; Sultan, Jessica; Miville Dechene, Claude; Carriere, Estelle
Cc: Provost, Pierre; Auclair, Rachel; Therrien, Kristina; Janelle, Christian; Willard, Kathie; Lefort, Patrick
Subject: Demandeurs d'asile

Bonjour à toutes et à tous,

La présente est un rappel concernant la procédure à suivre pour les besoins en approvisionnements à Lacolle.

Toutes les demandes en approvisionnement de biens ou services doivent respecter la structure de chaîne de commandement spécialement mise en place pour la gestion des opérations de demandeurs d'asile et ainsi être acheminées exclusivement à Kristina Therrien et Christian Janelle. Aucune demande ne doit être acheminée directement à TPSGC.

Le respect de cette procédure permettra de diminuer les risques de dédoublement d'efforts pour un même achat et garantira que les actions d'approvisionnement sont celles qui sont réellement requises et priorisées comme telles par l'équipe de commandement.

Prière de faire suivre ce message à tous les intervenants et partenaires concernés par ce projet.

Merci.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 3, 2017 11:28 AM
To:
Cc: Blackburn, Karine; St-Arnaud, Daniel; QUE_Suivis_Services_corporatifs_et_programmes
Subject: RE: Agent de programme des Prairies en soutien pour le dossier des demandeurs d'asile

Bonjour Geneviève,

Mon homologue des Prairies travaille fort pour nous offrir l'aide d'un de ses RPOs spécialisé en immigration mais ce n'est pas encore confirmé. Il est probable que cette personne travaille de Winnipeg et traite avec vous par voie électronique et téléphonique.

Si l'affectation se confirme, cet agent se rapportera à vous aux Programmes.

Je vais relancer mon collègue des Prairies pour voir où il en est avec ses recherches…

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Cogné, Geneviève
Envoyé : 2 août, 2017 7:45
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : Blackburn, Karine <Karine.Blackburn@cbsa-asfc.gc.ca>; St-Arnaud, Daniel <Daniel.St-Arnaud@cbsa-asfc.gc.ca>
Objet : Agent de programme des Prairies en soutien pour le dossier des demandeurs d'asile

Bonsoir Rachel,

Karine m'a avisé que lors du CGD il a été mentionné qu'un agent de programme des Prairies viendrait en support à la région. J'ai besoin qu'il soit avec l'équipe à Montréal. Est-ce possible? Ce serait beaucoup plus utile qu'ils travaillent avec l'equipe et non de façon isolé à Lacolle.

Geneviève

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 08:05 AM
To:
Cc: Campbell, LyneMTL
Subject: Re: Archives - Demandeurs d'asile

En effet, Alia est engagée et fait énormément de travail à cet effet. En plus des 1200 dossiers sur 2000 qu'ils ont montés samedi, ils ont reçu 17 boîtes de documents pêle-mêle de Lacolle hier matin (750 dossiers). Ils ont créé les lignes de dossiers temporaires dans le système pour 13 boites, en partie en temps supplémentaire. Ils finiront les 4 boîtes ce matin.

Juste un rappel à l'effet que l'initiative "Surge capacity" avec les autres régions et l'AC jusqu'à maintenant n'a été faite que pour des agents pour Lacolle et le Centre urbain. Les services corpos ont été laissés de côté mais j'ai aussi besoin d'aide dans certains secteurs. J'ai fait mes propres démarches pour obtenir des ressources (deux PG et un agent de programmes) mais je n'ai pas le poids de la chaîne de commandement ni du VP derrière moi. Si possible, discutons de cet enjeu afin de prévoir du renfort corpo.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Beauséjour, Annie
Envoyé: mercredi 9 août 2017 07:21
À: Auclair, Rachel
Cc: Campbell, LyneMTL
Objet: Archives - Demandeurs d'asile

Bonjour Rachel,

Afin d'être en mesure d'attaquer le backlog des demandeurs hébergés dans les différents sites d'hébergement à Montréal, on doit s'assurer que nous avons leurs dossiers en main. Il incombe normalement à l'équipe des archives d'effectuer cette tâche. Étant donné les volumes inhabituels, l'équipe semble incapable de suivre la cadence.

A cet effet, sous le leadership de la structure de commandement (Ariane Minville), nous avons demandé à des employés de la DELR accompagnés d'un commis des archives (aurait été le seul disponible) d'effectuer un blitz samedi dernier. Ils ont ainsi été en mesure de monter près de 1200 dossiers. Un autre blitz est à prévoir ce week-end afin d'en préparer tout autant.

En plus de t'informer de la situation, le but de ce message est de te demander de t'assurer que l'équipe des archives soit pleinement engagée dans gestion de l'impact sur leurs activités et qu'ils puissent éventuellement prendre charge des activités nécessaires pour rattraper le backlog. Les employés de la DELR pourront continuer à participer aux blitz si vous le jugez nécessaire. Je suis disponible pour en discuter si tu le souhaites.

Merci.

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 8, 2017 08:10 PM
To:
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Merci. Est-ce que Patrick et toi y serez?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Malépart, Stéphane
Envoyé: mardi 8 août 2017 19:44
À: Auclair, Rachel
Objet: Tr: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

PTI
Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>
Envoyé: mardi 8 août 2017 7:42 PM
À: Lefort, Patrick
Objet: Tr: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Bon ben il semble que notre présence soit requise dans la salle demain!

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Envoyé: mardi 8 août 2017 7:27 PM

À: Easton, Erika-Kirsten
Cc: Malépart, Stéphane
Objet: FW: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi,

Sorry my bb was down again and I had to log in at home to see the latest. So, we're back in ?

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 7:11 PM
To: Weil, Timothy: CIC / CIC; Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; Easton, Erika-Kirsten; Beland, Andree: CIC / CIC; Beland, Andree: CIC / CIC
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Correct.

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Weil.Tim
Sent: Tuesday, August 8, 2017 7:10 PM
To: Baker3, Ryan (PS/SP); Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland.Andree; Beland.Andree
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

So we're in the room but not at the table, right? Andrée - please advise Midi. Thanks. Tim

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Baker3, Ryan (PS/SP)
Sent: Tuesday, August 8, 2017 7:06 PM
To: Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland.Andree
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Can IRCC close the loop, since MIDI is IRCC's counterpart? Please confirm.

Thanks,
Ryan

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Filipps.Lisa
Sent: Tuesday, August 8, 2017 7:03 PM

To: Baker3, Ryan (PS/SP); Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland Andree
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Ryan – was just about to hit send on the same email. For IRCC, the rep is Louis Dumas, DG, Domestic Network.

Not sure who is closing the loop with MIDI but I have copied our Directrice of Comms in Quebec, Andrée Beland.

Lisa Filipps

Assistant Director, Communications
Immigration, Refugees and Citizenship Canada / Government of Canada
Lisa.Filipps@cic.gc.ca / Tel: 613-437-9162

Directrice adjointe, Communications
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Lisa.Filipps@cic.gc.ca / Tél.: 613-437-9162

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 6:59 PM
To: Quenneville, Line <Line.Quenneville@pco-bcp.gc.ca>; Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Bruneau, Véronique (PS/SP) <veronique.bruneau@canada.ca>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca>; MacKenzie, Sara (HC/SC) <sara.mackenzie@canada.ca>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca>; O'Nions, Christine <Christine.O'Nions@pco-bcp.gc.ca>; Filipps.Lisa <Lisa.Filipps@cic.gc.ca>; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi all,

Final decision from the centre I'm told is to have spokes from IRCC, CBSA and RCMP in the room to deal with Qs responsively.

Can you confirm your spokes are lined up?

Thanks,
Ryan

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Baker3, Ryan (PS/SP)
Sent: Tuesday, August 8, 2017 6:05 PM
To: Quenneville, Line; Wilson, Ashleigh (PS/SP); 'Bertrand.Sabrina'; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; 'Weil.Tim'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; Filipps.Lisa (Lisa.Filipps@cic.gc.ca); ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Line,

Does PCO have a view on who should be sitting at the table versus who should be in the room? Note that CBSA and RCMP are not in a position to discuss stats, and so there's a risk we'll frustrate media.

Also, my understanding from discussions last week with PCO is that the communications lead for this issue is IRCC. It's come to my attention today that this may not be clear. Is this the case or am I mistaken?

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Quenneville, Line [mailto:Line.Quenneville@pco-bcp.gc.ca]
Sent: Tuesday, August 08, 2017 5:38 PM
To: Baker3, Ryan (PS/SP); Wilson, Ashleigh (PS/SP); 'Bertrand.Sabrina'; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; 'Weil.Tim'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Next door is in agreement that representatives from federal agencies should participate and be available to provide updates & answer questions at the technical briefing tomorrow.

Can you please provide us with the names of representative from each of your departments as soon as possible.

Many thanks.

Line

From: Quenneville, Line
Sent: August 8, 2017 2:02 PM
To: 'Baker3, Ryan (PS/SP)'; 'Wilson, Ashleigh (PS/SP)'; 'Bertrand.Sabrina'; 'jolene bradley Ext-PCH'; 'Dumoulin, Stéphanie'; 'Archipow, Nancy'; 'Weil.Tim'; 'Lau, Henry (PS/SP)'; 'Bruneau, Véronique (PS/SP)'; 'Daoust, Normand (PS/SP)'; 'De Curtis, Laura (PS/SP)'; 'MacKenzie, Sara (HC/SC)'; 'Van Criekingen, Jane (PS/SP)'; 'Daoust, Normand (PS/SP)'; O'Nions, Christine
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Looping in Christine.

From: Quenneville, Line
Sent: August 8, 2017 2:00 PM
To: 'Baker3, Ryan (PS/SP)'; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis,

Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP)
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Thanks for the latest update Ryan. Appreciated.

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 1:59 PM
To: Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; Quenneville, Line; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP)
Subject: FW: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi all,

IRCC, you may already have this, but here's the latest our regional comms manager has on the media event.

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Daoust, Normand (PS/SP)
Sent: Tuesday, August 08, 2017 1:09 PM
To: Baker3, Ryan (PS/SP)
Cc: Tomlinson, Jamie (PS/SP); Duval, Jean Paul (PS/SP); O'Brien2, Judith (PS/SP); Wilson, Ashleigh (PS/SP); Walker, Lilianne (PS/SP); Martel, Alexandre (PS/SP); Boily, Mario (PS/SP); Goulet2, Isabelle (PS/SP)
Subject: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Ryan,

Just got a phone call from Thierry Audin, DG comms for MIDI. He shared following info:

- Tech briefing will take place at 10:30am tomorrow in MIDI's office in Montreal (on McGill)
- It will be preceeded by a tech briefing (closed to media) for senior officials participating to the press conference at 9h45.
- For the province, senior officials from MIDI, Health dept and MTSS (Travail et solidarité sociale) will be on site
- MIDI will issue its media advisory around 3:30pm today.
- Federal reps are welcome at the press conference but their identity is still TBD. Thierry is in contact with Andrée Béland, IRCC comms regional manager about this.

Thanks.

N.

Normand Daoust
Gestionnaire, Communications régionales / Manager, Regional Communications
Sécurité Publique Canada / Public Safety Canada
800, rue du Square Victoria, Bureau 305, Montréal (Québec) H4Z 1B7
Tél./Tel: 514-283-6529
Cell: 438-401-9453

Téléc./Fax: 514-283-2016
Nouveau/New: normand.daoust@canada.ca

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 14, 2017 12:37 PM
To: Russell, Mark
Subject:

Tu peux vérifier avec elle, je crois qu'ils ont besoin d'une cage...

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Russell, Mark
Envoyé: vendredi 14 juillet 2017 12:35
À: Thibert, Lynn
Cc: Auclair, Rachel; QUE_Suivis_Services_corporatifs_et_programmes; Joly, Gabrielle; Whelan, Marc; Barr, Jesse
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Lynn,

Mme Campbell à demander No. 232 (Miroirs style camping), régulateur de vitesse et volant inclinable, et une caméra de recul, si disponible.

Merci et bonne journée.

Mark

From: Thibert, Lynn
Sent: July 14, 2017 12:25 PM
To: Russell, Mark <Mark.Russell@cbsa-asfc.gc.ca>
Cc: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>; Whelan, Marc <Marc.Whelan@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>
Subject: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Mark, j'assume que vous avez choisi le modèle de base étant donné que vous m'avez pas fourni les options qui sont nécessaire pour cette demande ?

Lynn

From: Russell, Mark
Sent: July 14, 2017 12:21 PM
To: Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Cc: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Subject: FW: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de

demandeurs d'asile)
Importance: High

Bonjour Mme Thibert,

Mme Lyne Campbell à choisir le Ford Transit 8 passagers pour Lacolle, et j'aimerais savoir les prochaines étapes à suivre pour régler ce dossier.

Merci pour votre assistance et bonne journée.

Mark

Mark Russell
Gestionnaire intérimaire – Services organisationnels, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Mark.Russell@cbsa-asfc.gc.ca / Tél. : 514-283-8700 #6182 / ATS : 866-335-3237

Interim Manager-Organizational Services, Corporate Services and Programs Division
Canada Border Services Agency / Government of Canada
Mark.Russell@cbsa-asfc.gc.ca / Tel: 514-283-8700 #6182 / TTY: 866-335-3237

From: Campbell, LyneMTL
Sent: July 14, 2017 12:06 PM
To: Russell, Mark <Mark.Russell@cbsa-asfc.gc.ca>
Cc: QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Laurin, Chantal <Chantal.Laurin@cbsa-asfc.gc.ca>; Roy, Anne-Josée <Anne-Josee.Roy@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Thibodeau, Julie <Julie.Thibodeau@cbsa-asfc.gc.ca>
Subject: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)
Importance: High

Hi Mark

Please order the Ford Transit (8 passengers).

Many thanks!

Lyne
Lyne Campbell
Gestionnaire de projets – Mise en œuvre du plan de contingence régional pour l'afflux de revendicateurs du statut de réfugiés
Division de l'exécution de la loi et du renseignement
Agence des services frontaliers du Canada/Gouvernement du Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

Project Manager, Implementation of the Regional Contingency plan for the Asylum Claimants Influx
Enforcement and Intelligence Division
Canada Border Services Agency/Government of Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

De : Auclair, Rachel
Envoyé : 12 juillet, 2017 1:35
À : Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc : Russell, Mark <Mark.Russell@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Laurin, Chantal <Chantal.Laurin@cbsa-asfc.gc.ca>; Roy, Anne-Josée <Anne-Josee.Roy@cbsa-asfc.gc.ca>
Objet : Tr: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Lyne,

Peux-tu svp conduire les consultations et faire connaître vos préférences à Mark? Si tu préfères que nous consultions Julie directement, svp aviser.

Merci,

Rachel
Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Envoyé: mercredi 12 juillet 2017 1:30 PM
À: Auclair, Rachel
Cc: QUE_Suivis_Services_corporatifs_et_programmes; Russell, Mark; Barr, Jesse; Whelan, Marc; Cogné, Geneviève
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Rachel,

Vous trouverez ci-joint les spécifications de trois véhicules proposés (Dodge Grand Caravan, Ford Transit Connect et Ford Transit).

Pouvez-vous nous dire lequel de ces véhicules répond mieux à vos besoins? En outre, pouvez-vous également nous dire quelles options individuelles seront essentielles pour vos besoins.

Tout en espérant que vous n'avez pas de besoin spécial tel que une cage, des cloisons, des feux de secours, etc.?

Merci !

From: Sultan, Jessica
Sent: July 12, 2017 7:52 AM
To: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc: QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Subject: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Rachel,

Lynn Thibert va gérer le processus pour l'achat du véhicule, y compris les détails financiers. Elle serai en contact avec ton groupe aujourd'hui.

Jessica

Jessica Sultan
Executive Director / Directrice exécutive
Assets, Acquired Services and Comptrollership Systems /
Gestion des effectifs, services acquis et systèmes fonction de contrôle
Comptrollership Branch/Direction du Contrôle
Canada Border Services Agency/Agence des services frontaliers du Canada
Office: 343.291.5683 Cell:



From: Auclair, Rachel
Sent: July 11, 2017 9:58 PM
To: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>
Cc: QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Subject: Re: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

C'est une excellent nouvelle pour nos collègues des opérations. Merci beaucoup pour ton aide!

Je serai à l'extérieur du bureau demain, mercredi. Toutefois, je pourrai te contacter via mon téléphone cellulaire. Quelle heure te conviendrait?

Est-ce que l'acquisition du véhicule doit se faire par vous ou par nous?

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Sultan, Jessica
Envoyé: mardi 11 juillet 2017 8:07 PM
À: Auclair, Rachel
Cc: Cogné, Geneviève; Roy, Anne-Josée; Laurin, Chantal; Campbell, LyneMTL; QUE_Suivis_Services_corporatifs_et_programmes; Lefebvre, Paulette; Haeck, Christiane; Lamarche, Lynne; Pilon, Cedric; Thibert, Lynn; Barr, Jesse; Braham, Stephen; Beriault, Roxane; Beauséjour, Annie; Beauséjour, Annie; Russell, Mark; Joly, Gabrielle; Braham, Stephen
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Rachel:
Votre requête pour une véhicule supplémentaire a Lacolle était approuvée (courriel ci-joint).

Je serais en contact demain avec plusieurs détails, incluant les prochaines étapes.

A bientôt,

Jessica

Jessica Sultan
Executive Director / Directrice exécutive
Assets, Acquired Services and Comptrollership Systems /
Gestion des effectifs, services acquis et systèmes fonction de contrôle
Comptrollership Branch/Direction du Contrôle
Canada Border Services Agency/Agence des services frontaliers du Canada
Office: 343.291.5683 Cell:



From: Auclair, Rachel
Sent: July 9, 2017 12:39 PM
To: Sultan, Jessica; Lamarche, Lynne
Cc: Cogné, Geneviève; Roy, Anne-Josée; Beauséjour, Annie; Laurin, Chantal; Campbell, LyneMTL; Russell, Mark; QUE_Suivis_Services_corporatifs_et_programmes; Lefebvre, Paulette; Joly, Gabrielle; Haeck, Christiane
Subject: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour,

La présente vous présente une requête formelle visant à obtenir de façon urgente **un nouveau véhicule utilitaire pouvant transporter 7 personnes et répondant au cadre de sécurité requis pour le transport de personnes en détention/arrestation. Ce véhicule viendra supporter les pressions opérationnelles supplémentaires occasionnées par l'afflux de revendicateurs du statut de réfugiés** au PDE de St-Bernard de Lacolle.

Enjeux :
- Pression sur les opérations : Le PDE de St-Bernard de Lacolle a vue une affluence croissante du nombre de revendicateurs du statut de réfugiés. Cette augmentation a parallèlement causée une hausse du nombre de cas irrecevables devant être retournés aux États-Unis ainsi qu'une hausse de cas à haut risque résultant en détention et potentiellement en arrestation. Nous prévoyons que cette tendance se poursuivra au cours des prochains mois, mettant ainsi une pression croissante sur nos opérations et sur notre capacité à remplir notre mandat. Le bureau de Lacolle voyageur ne détient présentement qu'un seul véhicule et celui-ci est requis pour le transport des agents qui doivent faire le dédouanement des passagers et bagages voyageant par train de façon journalière.
- Sécurité du personnel : Afin de libérer la pression sur les opérations du PDE de St-Bernard de Lacolle, le traitement des revendicateurs de statut de réfugié a été transféré vers un édifice adjacent aux opérations du secteur voyageur. Ce nouveau Centre de traitement n'est pas muni d'unité de détention et par conséquent, tous cas de détention ou d'arrestation doit être transféré à la section voyageur. Cette situation engendre un impact sur la gestion de la flotte automobile, notamment en raison du nombre très limité de véhicules disponibles et des exigences de sécurité liées à la surveillance et au transport de voyageurs à haut risque. Le PDE utilise présentement un véhicule qui n'est pas configuré pour isoler les détenus des ASF. Cette situation amène des enjeux de santé et de sécurité devant être adressés sans délais.

Considérations :
- Une demande a été faite auprès de l'administration centrale (Lynn Thibert, gestionnaire de la gestion des biens) le mois dernier afin de voir si des véhicules présentement sous-utilisés au niveau national pouvaient être envoyés à

Lacolle. Une réponse négative fut reçue à cet effet. Jessica, j'en ai aussi discuté avec toi par téléphone le 27 juin dernier.
- Entre 2014 et 2015, la région du Québec a été contrainte de réduire son parc automobile de 15 véhicules. Cette réduction a généré une pression opérationnelle importante. Bien que le partage de véhicules entre les districts ait été une solution temporaire au manque de véhicules, ceci n'est pas une option viable à long terme. La distance séparant les bureaux ainsi que le lourd trafic constant présent dans la région urbaine et ses banlieues rendent impossible le déplacement journalier des véhicules selon les besoins. Les véhicules adaptés pour le transport de personne ont une fonction spécifique et importante dans nos opérations de tous les jours et les besoins demeurent imprévisibles.
- Rappelons-nous que des véhicules ont été alloués lors de l'arrivée massive récentes des réfugiés syriens.

Options à privilégier :
- Considérant l'urgence de la situation, nous demandons à ce que l'administration centrale procède sans délais à l'achat d'un véhicule 7 places additionnel pour les opérations liés aux demandeurs d'asile à Lacolle. Il devra ensuite être adapté adéquatement pour le transport de détenus (tel que l'ajout d'une cage).
- Dans le cas d'un refus, étant au fait qu'une demande sera prochainement déposée auprès du SCT afin d'obtenir un budget supplémentaire pour traiter les demandeurs d'asile, nous suggérons d'y inclure une requête pour du budget en capital dédié à l'achat d'un véhicule supplémentaire et ce, afin de répondre aux besoins croissants de la région.
- Si la démarche d'obtention d'un véhicule neuf devait prendre plusieurs mois, pouvez-vous dégager un budget pour une location de véhicule à long terme ?

Je vous saurais gré de donner suite à cette requête. N'hésitez pas à communiquer avec moi pour tout renseignement additionnel dont vous pourriez avoir besoin.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

From: Thibert, Lynn
Sent: June 13, 2017 3:51 PM
To: Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Cc: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>; Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle

Geneviève avez-vous un véhicule dans la région du Québec que vous pouvez relocalisé à Lacolle ? Comme tu peux voir ici-bas il y a un besoin urgent.

Tel que discuté hier, nous avons malheureusement aucun véhicule disponible pour être transférer entre région.

L'autre option pour ce groupe est de louer un véhicule pour une période limité.

Merci!

From: Lefebvre, Paulette
Sent: June 13, 2017 3:41 PM
To: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>; Thibert, Lynn

<Lynn.Thibert@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

Hi Jessica
As you will learn from reading the email string below, the port of Lacolle is in desperate and urgent need of a 7 pax vehicle to assist them in managing the refugee claimant influx pressure. I see from Lynn's response below that there are no vehicles available to transfer to Lacolle, however no alternative options were provided so I am reaching out to you for other possible solutions.

I will call you now in order to further explain the pressure and am hopeful we can find a speedy solution.

Thanks

Paulette
Director, Directrice
Border Operations, Opérations frontalières
Canada Border Services Agency, Agences des services frontaliers du Canada
613 948 9379

From: Thibert, Lynn
Sent: June 13, 2017 3:32 PM
To: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>; Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

I am sorry but we currently have no vehicle available to be transferred between offices.

Lynn THibert
Manager, Material Management/ Gestionnaire de la gestion des biens
Strategic Procurement and Material Management Division (SPMMD) / Division de l'approvisionnement et de la gestion des biens stratégiques (DAGBS)
Comptrollership Branch / Direction générale du contrôle
Canada Border Services Agency / l'Agence des services frontaliers du Canada
355 North River Road, Vanier Tower B, 17th Floor | 355 rue North River, Tour B, 17eime étage
Ottawa (Ontario) K1A 0L8
Tel: 343-291-5699
Lynn.Thibert@cbsa-asfc.gc.ca

From: Lefebvre, Paulette
Sent: June 13, 2017 3:19 PM
To: Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>; Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>
Subject: Re: Besoin d'un véhicule-Lacolle

Thanks for the prompt reply Sarah.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Kellow, Sarah
Sent: Tuesday, June 13, 2017 2:41 PM
To: Thibert, Lynn
Cc: Giles, Joanne; Lefebvre, Paulette
Subject: RE: Besoin d'un véhicule-Lacolle

Good Afternoon Lynn,

As the manager responsible for national fleet, can you assist with the below? Lacolle POE has an urgent need for a 7-seat port vehicle (due to an increase in inadmissible asylum seekers), and is inquiring if there is an underutilized vehicle elsewhere that can be redeployed for the reasons outlined below.

Can you assist Paulette and Joanne?

Thank you in advance!

Sarah
Sarah Kellow
A/Director, Comptrollership Branch
Canada Border Services Agency / Government of Canada
Sarah.Kellow@cbsa-asfc.gc.ca/ Tel: 343-291-7895
Directrice p.i., Direction générale du contrôle
Agence des services frontaliers du Canada / Gouvernement du Canada
Sarah.Kellow@cbsa-asfc.gc.ca / Tél. : 343-291-7895

From: Lefebvre, Paulette
Sent: June 13, 2017 2:22 PM
To: Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle

Hi Sarah
I am redirecting this email to you for Urgent action.

Please call me if you wish to discuss the details.

Merci

Paulette
Director, Directrice
Border Operations, Opérations frontalières
Canada Border Services Agency, Agences des services frontaliers du Canada
613 948 9379

From: Lefebvre, Paulette
Sent: June 13, 2017 2:21 PM

To: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Lebel, Roch <Roch.Lebel@cbsa-asfc.gc.ca>
Cc: Minville, Ariane <Ariane.Minville@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

Thanks Joanne

Roch: please treat this request as urgent.

Merci

From: Giles, Joanne
Sent: June 13, 2017 1:53 PM
To: Lebel, Roch <Roch.Lebel@cbsa-asfc.gc.ca>
Cc: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle
Importance: High

Good afternoon Roch,

As per the e-mail below, Quebec (Lacolle) is in urgent need of a 7-seater port vehicle for transporting asylum seekers. Are you aware of any port vehicles that may not be in use that the Quebec Region can borrow? If not, what options are available to address their situation. As stated below, they are seeing an increase in the number of inadmissible asylum seekers and we expect this trend will continue.

Any assistance you can provide is greatly appreciated.

Thank you

Joanne

Senior Program Advisor/Conseillére principale de programme
Traveller Operations Division / Opérations liées aux voyageurs
Core Services/Services essentiels
191 Laurier Ave. Office 7059 / 191, rue Laurier, bureau 7059
Ottawa, Ontario, K1A 0L8
(613) 941-5471

From: Minville, Ariane
Sent: June 13, 2017 11:32 AM
To: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Cc: Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Subject: Besoin d'un véhicule-Lacolle

Bonjour Paulette,

Nous aimerions solliciter ton aide, stp, concernant l’obtention d’un véhicule pour les besoins de Lacolle. Avec l’afflux de demandeurs d’asile à Lacolle, autant au PDE qu’entre les points d’entrées, nous constatons également une augmentation du nombre de demandeurs d’asile irrecevables qui doivent être renvoyés aux États-Unis la journée même ainsi que de demandeurs d’asile détenus.

Nous avons présentement besoin d'un véhicule de 7 places pouvant assurer le transport autant des demandeurs d'asile irrecevables qui doivent être renvoyés aux États-Unis que des demandeurs d'asile « high risk » qui sont détenus. Nous ne pouvons pas transporter les demandeurs d'asile « high risk» détenus à pied entre le centre de traitement et l'édifice Voyageur de Lacolle où se trouvent les cellules de détention.

Étant donné l'interdiction, en vigueur présentement, par l'AC d'acheter de nouveaux véhicules, nous nous demandions s'il était possible pour toi de faire un appel à tous pour savoir si un véhicule serait disponible, au niveau national, pour être envoyé à Lacolle (comme ce qui avait été fait pour les machines AFIS).

Merci de ton aide et bonne journée,

Ariane Minville
Agente régionale de programmes/Regional Program Officer
Équipe de soutien aux opérations et services intégrés/Operational Support and Integrated Services Team
Division de l'exécution de la loi et du Renseignement/Enforcement and Intelligence division
Agence des services frontaliers du Canada, Gouvernement du Canada/ Canada border services agency, Government of Canada
ariane.minville@cbsa-asfc.gc.ca/
Tél./Tel.: 514-496-7011/ ATS/TTY : 866-335-3237

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 3, 2017 12:19 PM
To:
Subject: RE: CBSA-IRCC MOU on Asylum Processing

Bonjour Geneviève,

En l'absence d'une réponse (je sais que tu es dans le jus!), je vais prendre d'autres arrangements.

J'espère que la réunion avec la GRC s'est bien passée.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Auclair, Rachel
Envoyé : 31 juillet, 2017 10:17
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Objet : Re: CBSA-IRCC MOU on Asylum Processing

Prenons quelques instants pour en discuter demain ou mercredi.

Sur un autre régistre, j'aimerais te demander de me remplacer vendredi, le 4 août. La majorité des dossiers chauds de la DSCP en ce moment sont reliés aux opérations de demandeurs d'asile et tu es familière avec plusieurs des enjeux. Tu serais donc bien placée pour faire les suivis et les liens avec les autorités corporatives fonctionnelles de l'AC, au besoin.

Est-ce que cela t'intéresse?

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cogné, Geneviève
Envoyé: lundi 31 juillet 2017 19:28
À: Auclair, Rachel
Objet: Re: CBSA-IRCC MOU on Asylum Processing

Oui, moi ça va! Ce sont les gens autour qui semblent de moins en moins bien aller. Je pense être bien en contrôle aux Programmes. A moins que je ne me trompe...

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: lundi 31 juillet 2017 7:04 PM
À: Cogné, Geneviève
Objet: Re: CBSA-IRCC MOU on Asylum Processing

C'est certain.

Geneviève, est-ce que ça va, toi?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cogné, Geneviève
Envoyé: lundi 31 juillet 2017 18:48
À: Auclair, Rachel
Objet: Re: CBSA-IRCC MOU on Asylum Processing

Mais laisse-moi savoir si tu vois passer quelque chose de ton côté!

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: lundi 31 juillet 2017 6:27 PM
À: Cogné, Geneviève
Objet: Re: CBSA-IRCC MOU on Asylum Processing

OK merci

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cogné, Geneviève
Envoyé: lundi 31 juillet 2017 18:26
À: Auclair, Rachel
Objet: Re: CBSA-IRCC MOU on Asylum Processing

Bonjour,

C'est la première fois que j'entends parler de ça...

Geneviève

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: lundi 31 juillet 2017 6:17 PM
À: Cogné, Geneviève
Objet: Tr: CBSA-IRCC MOU on Asylum Processing

Bonjour, es-tu au courant d'une ébauche de protocole d'entente avec l'IRCC au sujet du processus de traitement des demandeurs d'asile? Est-ce possible qu'il ait été discuté au sein du groupe de travail national auquel s'est récemment jointe Anne-Josée?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Envoyé: lundi 31 juillet 2017 17:49
À: Carroll, Kathy; Beauséjour, Annie; Auclair, Rachel
Cc: Modler, Greg; Baklid, Bente
Objet: CBSA-IRCC MOU on Asylum Processing

Bonjour everyone,

C'est pour vous informer de l'échange de courrier électronique suivant entre Mike MacDonald (de IRCC) et moi-même. Comme vous le voyez, il se réfère à un protocole d'entente élaboré par IRCC et à être discuté au niveau opérationnel avec l'ASFC. Il semble que le protocole déjà établie doit être mis à date. ***Annie / Rachel*** – est-ce que vous êtes au courant de ce protocole ?

Kathy – Please see his comment re: Gibby Armstrong. Do you know what he is talking about?

Raymond

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 28, 2017 4:45 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>; Cozier, Charlene: CIC / CIC <charlene.cozier@cic.gc.ca>; Ciavaglia.Matthew <Matthew.Ciavaglia@cic.gc.ca>
Subject: RE: CBSA-IRCC MOU on Asylum Processing

We'll probably draft something first, and then share it at the working level with your folks for some thoughts.

Also, have you connected with Gibby Armstrong in your Finance area? I think she has some concerns with the Funding Letter that you may be able to help her with.

Mike

From: Bedard, Raymond [mailto:Raymond.Bedard@cbsa-asfc.gc.ca]
Sent: July 28, 2017 4:44 PM
To: MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>
Cc: Dumas.Louis <Louis.Dumas@cic.gc.ca>; Cozier.Charlene <Charlene.Cozier@cic.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: RE: CBSA-IRCC MOU on Asylum Processing

Mike,

Sorry for the late responses, I've been living in "meeting-hell" all day. Sounds like a plan. Once you get it to us, I will consult whoever I need to and get back to you ASAP. Will your guys be discussing with anyone in the CBSA or just produce something for our review?

Raymond

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 28, 2017 12:01 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>; Cozier, Charlene: CIC / CIC <charlene.cozier@cic.gc.ca>
Subject: CBSA-IRCC MOU on Asylum Processing

Hey Raymond,

Wanted to let you know that there is an MOU floating around that puts down on paper (signed at the ADM level) how we will work in Emerson, SOR and Lacolle. The draft is now 'stale' due to the urgent change in Mtl processing.

We at IRCC will create another draft of the MOU that reflects the situation and will share it with you next week some time.

The MOU was requested at the DM level.

All good. Thx Mike

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 08:57 PM
To: Joly, Gabrielle
Subject: Re: CRC offer of services, Askruylum seekers 2017

Merci!

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Joly, Gabrielle
Envoyé: mercredi 9 août 2017 20:53
À: Auclair, Rachel
Objet: Tr: CRC offer of services, Askruylum seekers 2017

Bonjour Rachel

PVI
Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: David Sokolic <David.Sokolic@tpsgc-pwgsc.gc.ca>
Envoyé: mercredi 9 août 2017 5:34 PM
À: Janelle, Christian
Cc: Joly, Gabrielle
Objet: RE: CRC offer of services, Askruylum seekers 2017

Salut,

La document envoyé ci-bas est fait pour Nous avons parlé avec la CroixRouge et modifié pour

David

De : Janelle, Christian [mailto:Christian.Janelle@cbsa-asfc.gc.ca]
Envoyé : 9 août 2017 16:50
À : David Sokolic <David.Sokolic@tpsgc-pwgsc.gc.ca>
Cc : Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017
Importance : Haute

Bonjour,

Ci-joints les documents requis pour conclure un contrat de services infirmiers avec la Croix Rouge.

Serait-il possible d'informer dès maintenant le fournisseur afin qu'il puisse monter son équipe avant la réception du contrat ?...on est rendus là !

Merci beaucoup.

De : Joly, Gabrielle
Envoyé : August 9, 2017 4:42 PM
À : Janelle, Christian <Christian.Janelle@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017
Importance : Haute

Gabrielle Joly
Conseillère stratégique - Division des services corporatifs et programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Gabrielle.Joly@cbsa-asfc.gc.ca / Tél. : 514-283-8700 ext 4460

Strategic Advisor - Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Gabrielle.Joly@cbsa-asfc.gc.ca / Tel. : 514-283-8700 ext 4460

De : Arbour, Jonathan **De la part de** Auclair, Rachel
Envoyé : 9 août, 2017 16:38
À : Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017
Importance : Haute

Jonathan Arbour pour/on behalf of
Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Beauséjour, Annie
Envoyé : August 9, 2017 1:42 PM
À : Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>
Cc : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017
Importance : Haute

Bonjour, mis à part notre commentaire sur le volume, les autres commentaires tiennent toujours avec la nouvelle offre révisée et devraient être partagés avec l'autorité contractante.

Annie

De : Duclos, Rosabelle
Envoyé : 9 août, 2017 1:00
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017
Importance : Haute

Bonjour Rachel,

Annie, Lyne et moi avons révisé l'énoncé des besoins. Voici trois commentaires :

- Il serait pertinent de préciser qu'il y a plusieurs édifices/tentes sur le site en guise de salles d'attente où il faudra assurer le service (je joins en guise de référence la carte du site à Lacolle au besoin);

- On mentionne une population de 500 personnes (3e paragraphe page 1 et dernier paragraphe page 2). Il s'agit plutôt de 1 000 personnes pour le moment mais ce chiffre n'est pas statique, il sera à être ré-évalué selon l'affluence;

- À la page 2 on mentionne que «*All refugees will have completed a security screening and identification process prior to transfer to any CRC medical clinic. If this is not probable, we assume the GoC (PHAC, CBSA) will have a security screen/registration system in place that will allow refugees/asylum seekers timely access to health care services at CRC facility and at any referral site deemed appropriate.* » Ce n'est pas le cas, en fait certaines personnes auront terminé le processus d'identification d'autres pas.

Merci! Bonne journée,

Rosabelle

De : Paradis, Pauline **De la part de** Beauséjour, Annie
Envoyé : 9 août, 2017 12:49
À : Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017

De : Beauséjour, Annie
Envoyé : 9 août, 2017 12:06
À : Paradis, Pauline <Pauline.Paradis@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017

Imprimer 2 copies svp

De : Auclair, Rachel
Envoyé : 9 août, 2017 12:06
À : Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc : Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Objet : TR: CRC offer of services, Askruylum seekers 2017

Bonjour Annie,

Pouvez-vous svp valider l'énoncé de besoins pour le contrat avec la Croix-Rouge? Il est en pj. Svp inclure Kristina dans votre réponse.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
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Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
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Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Auclair, Rachel
Envoyé : 9 août, 2017 7:57
À : Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>;

Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>
Objet : Tr: CRC offer of services, Askruylum seekers 2017

Info reçue ce matin de SPAC au sujet des services de la Croix-rouge. Vous pourrez aligner Kristina après l'appel de 8h30 ce matin svp.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Isabelle Deslandes <Isabelle.Deslandes@tpsgc-pwgsc.gc.ca>
Envoyé: mercredi 9 août 2017 06:24
À: Auclair, Rachel
Cc: Sokolic, David: PWGSC / TPSGC; Que CQC Qc - Que CQC Qc; Bernier, Françoys: PWGSC / TPSGC
Objet: Fw: CRC offer of services, Asylum seekers 2017

Bonjour Rachel - j'ose espérer que tu as aussi reçu cette information, sinon, voici.
Fais-moi signe si tu as besoin de quoi que ce soit de nous.
Merci

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: David Schwartz <David.Schwartz@tpsgc-pwgsc.gc.ca>
Sent: Tuesday, August 8, 2017 9:36 PM
To: Isabelle Deslandes
Cc: Annick Thibault
Subject: Fw: CRC offer of services, Asylum seekers 2017

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Martel, Alexandre (PS/SP) <alexandre.martel@canada.ca>
Sent: Tuesday, August 8, 2017 9:34 PM
To: David Schwartz
Cc: Joanis2, Kristina (PS/SP)
Subject: Fw: CRC offer of services, Asylum seekers 2017

David - in case it didn't get to you.
Alex.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jean-Pierre Taschereau
Sent: Tuesday, August 8, 2017 4:34 PM
To: Boily, Mario (PS/SP)
Cc: Cloutier, Jacques; Martel, Alexandre (PS/SP); Joanis2, Kristina (PS/SP); Jean-Philippe Tizi
Subject: CRC offer of services, Asylum seekers 2017

Hello Mario,

With apologies for the delay, please find attached the CRC offer of services for the delivery of emergency social services and medical assistance at the border crossing point in Lacolle, QC. A few points to highlight:

Looking forward to hearing back from you and to move forward on this,

Jean-Pierre



Jean-Pierre Taschereau
Director, Emergency Operations
Directeur, Opérations d’urgence

Canadian Red Cross | Croix-Rouge canadienne
National Office

www.redcross.ca | www.croixrouge.ca

From: "Boily, Mario (PS/SP)" <mario.boily@canada.ca>
Date: Sunday, August 6, 2017 at 7:13 PM
To: JP Taschereau
Cc: "Cloutier, Jacques" <Jacques.Cloutier@cbsa-asfc.gc.ca>, "Martel, Alexandre (PS/SP)" <alexandre.martel@canada.ca>, "Joanis2, Kristina (PS/SP)" <kristina.joanis2@canada.ca>
Subject: Asylum Seeker File

Salut Jean-Pierre,

Voici donc les courriels des gens ''intéressés''.

Merci encore.

Mario Boily
Directeur général par intérim | Acting Director General
Centre des opérations du gouvernement | Government Operations Centre
613-991-7087 (T) 613-996-0995 (F)
mario.boily@canada.ca



Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 30, 2017 07:57 PM
To: Joly, Gabrielle
Subject: Re: Demandeurs d'asile - Lacolle

Bonne soirée.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Joly, Gabrielle
Envoyé: dimanche 30 juillet 2017 19:53
À: Auclair, Rachel
Objet: Re: Demandeurs d'asile - Lacolle

Bien sur Rachel,

Bonne soirée et à demain

Gabrielle

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: dimanche 30 juillet 2017 7:47 PM
À: Joly, Gabrielle
Cc: QUE_Suivis_Services_corporatifs_et_programmes
Objet: Tr: Demandeurs d'asile - Lacolle

Bonjour,

Faisons le point demain matin au sujet de tous les enjeux de Lacolle et du Centre urbain.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>
Envoyé: dimanche 30 juillet 2017 19:45
À: Auclair, Rachel; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Thibodeau, Julie; QUE_Suivis_Services_corporatifs_et_programmes; Laurin, Chantal
Objet: Re: Demandeurs d'asile - Lacolle

Ok, merci, on s'en reparle demain.

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: dimanche 30 juillet 2017 6:57 PM
À: Beauséjour, Annie; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Thibodeau, Julie; QUE_Suivis_Services_corporatifs_et_programmes; Laurin, Chantal
Objet: Re: Demandeurs d'asile - Lacolle

Bonjour à tous,

Je viens de parler avec M. Guay pour discuter des façons d'accélérer les travaux à Lacolle. Voici quelques points:
- dix hommes se rendront au dîner pour vider l'endroit à la première heure demain matin (l'endroit est rempli de matériaux divers de menuiserie). Ils feront ensuite le nettoyage de l'endroit mardi.
- d'autres ouvriers ont ensuite été réservés pour finir et peinturer les murs mercredi et jeudi.
- dès la fin des vacances de la construction, des électriciens et ouvriers spécialisés feront les travaux essentiels que nous avons requis dans notre demande de soumission jeudi dernier (électricité, ventilation, climatisation, etc.).
- si les installations sanitaires ne peuvent être complétées rapidement (4 toilettes pour femmes, deux pour hommes), nous pourrions faire la location de blocs sanitaires sur une base temporaire afin de ne pas retarder l'ouverture de l'endroit.
- plutôt que d'acheter les chaises pour cet endroit, on peut les louer.
- si tout se passe bien, nous pourrions ouvrir cette grande salle d'attente (capacité approximative de 250 personnes) dans deux semaines et demie au lieu de quatre.
- nous aurons besoin d'informations de la GRC: capacité requise, exigences quant à la séparation des demandeurs traités par la GRC versus l'ASFC, etc.
- à très court terme, on peut louer deux roulottes pouvant asseoir 50 personnes chacune. On pourrait les obtenir et les installer d'ici mercredi. Svp noter que la GRC en a déjà loué une.

Deux autres options s'offrent à nous:
- location de la salle de réception de l'hotel Guay. Celle-ci contient 150 personnes assises autour de tables rondes et approximativement 250 assises sans table. Cette option est disponible immédiatement toutefois elle est coûteuse.
- cet automne, un grand espace d'entrepôt sera disponible au Centre Guay (environ 6,000 p2). Il pourrait être utilisé pour les bagages des demandeurs d'asile.

Autres informations utiles:
- l'AC a proactivement approuvé le financement de $130,000 pour le dîner vendredi. On devrait recevoir la soumission de M. Guay incessamment et ajusterons le bail à la suite des négociations.
- l'AC nous a envoyé deux livescans en fin de semaine. On nous avisera du ETA demain.
- l'équipe de Mark Russel ira louer un camion et livrera 75 chaises que nous empruntons de Rigaud demain matin. Svp discutons afin de déterminer l'espace du vieux Lacolle commercial que nous dédirons aux opérations versus à la salle d'attente temporaire.

À demain,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: dimanche 30 juillet 2017 12:23
À: Beauséjour, Annie; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Auclair, Rachel
Objet: Re: Demandeurs d'asile - Lacolle

Le dîner ne sera pas disponible avant un mois. Toutefois, nous avons des soumissions pour des roulottes et pourrions les faire installer (si elles sont disponibles à court terme) en salles d'attente et aménager le Vieux Lacolle commercial en salle de traitement et en partie, en salle d'attente.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Beauséjour, Annie
Envoyé: dimanche 30 juillet 2017 12:17
À: Provost, Pierre
Cc: Auclair, Rachel; Campbell, LyneMTL; Lefort, Patrick
Objet: Re: Demandeurs d'asile - Lacolle

Bonjour Pierre, j'ai avisé mon équipe pour du TS aujourd'hui et pour envoyer un min, de 4 agents en renfort demain am à la première heure.

Je crois aussi qu'il faudra aménager le diner et/ou l'ancien commercial en centre de traitement pour augmenter la capacité et avoir recours à des roulottes comme salles d'attente car même si nous avons un quart de nuit, ça ne suffira pas aux volumes.

On en reparle demain.

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Provost, Pierre
Envoyé: dimanche 30 juillet 2017 11:01 AM
À: Bernard, Daniel; Deschamps, Josée; Mannarino, Maurizio; Beauséjour, Annie
Cc: Lefort, Patrick; Thibodeau, Julie; Trahan, Claudine; Gaitan, Steven; Auclair, Rachel
Objet: Demandeurs d'asile - Lacolle

Bonjour à vous,

Veuillez, svp, offrir toutes assistances possible au centre de traitement des demandeurs d'asile incluant l'accès à vos listes de OT.

À compter de maintenant.

Le centre de traitement est actuellement aux prises avec un backlog de 318 cas à traiter et 60 autres cas sont en attente au bureau de la GRC.

Prévoir aussi la possibilité de libérer des ressources pour des quarts de soir et de nuit.

Je sais que c'est un gros week-end pour vous tous et je suis persuadé que vous ferez pour le mieux pour supporter nos collègues de Lacolle.

Merci de votre support !

Pierre

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 18, 2017 06:42 PM
To: Provost, Pierre
Subject:

Merci Pierre,

Il y a eu des développements aujourd'hui au sujet de certains aspects du support aux opérations (deuxième photocopieur multi-fonction, contrat d'autobus avec Racine, véhicule dédié, conteneur pour les bagages des clients, options pour augmenter la capacité physique du centre de traitement des demandeurs d'asile à la frontière, etc.). Chantal et Lyne sont au courant et pourront te briefer durant votre visite demain. Toutefois, n'hésite pas à me laisser savoir si tu veux plus de renseignements ou si tu veux me donner des orientations.

Rachel Auclair
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Director – Corporate and Program Services Division
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Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Provost, Pierre
Envoyé : 18 juillet, 2017 6:22
À : Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Laurin, Chantal <Chantal.Laurin@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc : Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Rossi, Jean-Philippe <Jean-Philippe.Rossi@cbsa-asfc.gc.ca>; Rzepecki, Julie <Julie.Rzepecki@cbsa-asfc.gc.ca>
Objet : Demandeurs d'asile Région du Québec - mise à jour

Bonjour,

Par la présente, je vous communique les dernières discussions, engagements et objectifs visés que j'ai eu avec l'OBEC dans le cadre de l'afflux de demandeurs d'asile dans la région du Québec.

Veuillez noter que cette mise à jour implique que des actions précises devront être prises en région afin de mettre en œuvre un processus opérationnel efficace tant à la frontière qu'au bureau de la DELR pour le traitement des cas ajournés Inland.

Résumé de OBEC du 18-07-17 :

- Afflux des demandeurs d'asile dans la région du Québec : une priorité pour OPS et ASFC
- Demande « surge capacity aux régions de 5 à 10 ressources par région
- Réduire le backlog des cas ajournés
- Discussions avec IRCC pour augmenter notre carnet de rendez-vous des cas ajournés

- Possible ajournements vers Toronto et Ottawa.
- Visite des installations au POE de Lacolle et centre de traitement des cas ajournés (715 Peel) par :
  - VP Ops, M. Jacques Cloutier
  - IRCC, M. Louis Dumas
  - GRC, Mme Joane Crampton
  - ASFC, Pierre Provost
  - ASFC, Annie Beauséjour
  - ASFC, Chantal Laurin

Résumé de la discussion régionale de vendredi le 14-07-17 et objectifs à atteindre :

- Discussion sur la transition entre Lacolle commercial et le centre de traitement Guay
- Surge Capacity entre les mains du bureau du VP
- Seuil T3 de 80 demandeurs dépassés
- IRCC Mtl augmente ses heures de service de 7 :00 am à 18 :00 hres
- Envoyer stats quotidienne à notre partenaire IRCC (Vito) – Anne-Josée
- Envoyer les volumes du week-end à Pierre

Objectifs :

- Assurer l'autonomie du Centre de traitement (Guay)
- Scinder les activités du processus de traitement au POE
- Revoir les rôle et responsabilités des Corps Commisionnaires (contrats)
  - Obtenir les accès LiveScan et mots de passe
- Solutionner l'enjeux des bagages et le contrôle de ceux-ci
- Régulariser le processus de fouilles des bagages (GRC/ASFC)
- Augmenter la capacité de traitement des cas ajournés Inland (blitz 22 juillet)
- Minimiser et/ou régulariser les cas irrecevables
- Sécuriser les infrastructures (incendie et autres)

Next steps :

- Accueil et formation des ressources extérieures
- Intégration des ressources adaptés et/ou unilingues
- Contact; logistiques administratifs et hébergement
- Accroître la capacité de traitement au POE
  - Créer un quarts de soir/nuit
  - Accroître la présence de gestion
  - Gestionnaire dédié et responsable du centre traitement des réfugiés (à discuter)
- Accroître la capacité de traitement des cas ajournés Inland
- Accroitre la fluidité du centre de traitement au POE
  - Augmentation du nombre de voyage autobus de 2 à 4 par jour
  - Salle d'attente une fois traités
  - Logistique bagages
  - Accès à la nourriture contrôlé
- Revoir le carnet de rendez-vous en fonction des ententes avec IRCC Toronto et Ottawa
- Assurer un contrôle des coûts (finance)
- Prioriser les acquisitions en région
- Approfondir l'analyse des renseignements
- Coordination entre l'ASFC-GRC-IRCC
- Revoir la structure de commandement, s'il y a lieu

Merci de votre apport

Pierre Provost

Directeur exécutif de la région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
Pierre.Provost@cbsa-asfc.gc.ca / Tél. : 514-283-8700 #8340 / ATS : 866-335-3237

Quebec region Executive Director
Canada Border Services Agency / Government of Canada
Pierre.Provost@cbsa-asfc.gc.ca/ Tel: 514-283-8700 #8340 / TTY: 866-335-3237

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 25, 2017 05:58 PM
To: McNeely, Dominique
Subject:

En effet. J'ai vu le résumé de Jacqueline et je suis bien d'accord.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
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Director – Corporate and Program Services Division
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Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : McNeely, Dominique
Envoyé : 25 juillet, 2017 4:03
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : RE: Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour Rachel,

Notre méthode de répondre a été changée, nous allons plutôt répondre par courriel. Le bureau du président est présentement en train de réviser les messages, nous attendons leur approbation avant de répondre. Je crois que d'ici la prochaine heure nous allons obtenir le feu vert.
Nous avons appris que la GRC va accorder une entrevue à la journaliste demain.

Des passages de nos réponses ont été supprimés, il aurait été difficile d'affronter les questions de la journaliste avec le matériel qui nous reste.

Dominique McNeely

Conseiller en communications, Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
dominique.mcneely@cbsa-asfc.gc.ca / Tél. : 514-283-8700, poste 8280 / ATS : 866-335-3237

Communications Advisor, Quebec Region
Canada Border Services Agency / Government of Canada
dominique.mcneely@cbsa-asfc.gc.ca / Tel: 514-283-8700, ext. 8280 / TTY: 866-335-3237

De : Auclair, Rachel
Envoyé : 25 juillet, 2017 3:53
À : McNeely, Dominique <Dominique.McNeely@cbsa-asfc.gc.ca>
Cc : Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : TR: Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour Dominique,

Est-ce que l'entrevue avec de Radio-Can a eu lieu ce matin?

Rachel Auclair
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Director – Corporate and Program Services Division
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De : Cogné, Geneviève
Envoyé : 25 juillet, 2017 10:59
À : Roby, Jacqueline <Jacqueline.Roby@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : TR: Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour Jacqueline,

Cette demande est approuvée, mais je me suis permise un ajout en rouge à la réponse préparée par mon équipe.

Merci!

Geneviève Cogné
Directrice adjointe intérimaire, Division des services corporatifs et des programmes
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De : Roby, Jacqueline
Envoyé : July 25, 2017 9:57 AM
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL

<LyneMTL.Campbell@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : RE: Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour,
Nous avons également besoin de vote approbation pour cette question hypothétique que nous avons ajoutée à nos Q & R ci-dessous:
La réponse provient des programmes régionaux.
Merci!

Q10) On nous a dit qu'actuellement, en raison des volumes de demande d'asile à Saint-Bernard-de-Lacolle, vos agents doivent ajourner l'examen de la recevabilité des demandes d'asile au mois de septembre. Comment assurez-vous la sécurité / santé à la frontière si les demandeurs sont ainsi admis au Canada sans que des examens sécuritaires ne puissent être faits au moment de l'admission?

R10) Aucun demandeur d'asile ne quitte les locaux de l'ASFC avant que ne soient complétés une évaluation du risque préliminaire et une évaluation sommaire à vue de l'état de santé. Dans cet ordre d'idée, nous travaillons en collaboration notamment avec la GRC qui effectue une 1ière évaluation du cas. Ensuite, l'ASFC fait une évaluation du risque préliminaire en effectuant des vérifications des antécédents criminels, d'immigration, sécuritaire et effectue une vérification de la biométrie par la prise d'empreintes digitales et photographie des adultes demandeurs d'asile. L'évaluation consiste aussi à tenir compte des critères d'interdictions de territoire prévus par la *Loi sur l'immigration et la protection des réfugiés* (LIPR). De plus, si des soins médicaux sont requis dans l'immédiat, l'ASFC s'assure de prendre les démarches nécessaires. Seul les cas ne posant pas de problème de sécurité/santé pour lesquels des actions immédiates doivent être prises lors de la première évaluation au point d'entrée sont ajournés à une date ultérieure. Si des soins médicaux sont requis, l'ASFC s'assure de prendre les démarches nécessaires.

Jacqueline Roby
Conseillère en communications, Région du Québec
Agence des services frontaliers du Canada | Gouvernement du Canada
Jacqueline.Roby@asfc-cbsa.gc.ca | Téléphone 514-283-8700, p. 8394 | ATS 866-335-3237
Ligne média : 514-350-6130

Communications Advisor, Québec Region
Canada Border Services Agency | Government of Canada
Jacqueline.Roby@cbsa-asfc.gc.ca | Telephone 514-283-8700, ext. 8394 | TTY 866-335-3237
Media line : 514-350-6130

De : Cogné, Geneviève
Envoyé : juillet 24, 2017 5:09 PM
À : Roby, Jacqueline <Jacqueline.Roby@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Objet : RE: Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour,

Cette demande est approuvée avec quelques modifications proposées aux réponses.

Bonne soirée!

Geneviève Cogné
Directrice adjointe intérimaire, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
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De : Roby, Jacqueline
Envoyé : July 24, 2017 4:13 PM
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>
Objet : Entrevue à la caméra - lignes médias enrichies - demandeurs d'asile à Lacolle

Bonjour suite à la convtel avec Gabrielle, voici qq modifs en jaune.
Merci!

Voici une demande d'approbation pour une entrevue qui sera donnée au téléjournal à la journaliste de Radio-Canada. Nous avons enrichi les réponses.
Merci de nous donner l'approbation de donner cette entrevue caméra avec Radio-Canada avec ces réponses (elles proviennent de lignes médias déjà approuvées pour la conférence de presse qui devait avoir lieu en juin dernier).
Le porte-parole sera soit Benoit Brosseau, surintendant à Lacolle, ou moi-même, ou Dominique McNeely, dépendant du délai de la journaliste et sa capacité à se déplacer à Lacolle.

Deadline : 24 juillet 17 heures ou 25 juillet 10 hrs am

Veuillez noter ceci :

Q1). Pouvez-vous commenter l'afflux actuel de demandeurs d'asile à la frontière? Sommes-nous face à une recrudescence importante ou historique?
R1) Le nombre de demandeurs d'asile en provenance des États-Unis qui entrent au Canada illégalement a augmenté dans les derniers mois et ce, particulièrement dans le secteur du point d'entrée de St-Bernard-de-Lacolle. Oui il s'agit d'une recrudescence importante dans le nombre de demandeurs. Il y a beaucoup de pression actuellement, mais à l'ASFC a l'habitude des fluctuations de demandes d'asile et s'adapte à la situation. C'est une situation évolutive que nous suivons de très près.

Q2) L'ASFC est-elle en mesure de traiter l'afflux actuel de demandeurs?
R2) L'ASFC a l'expérience et l'expertise qui lui permet de traiter un grand volume de voyageurs, y compris ceux qui demandent l'asile. L'ASFC fait preuve de flexibilité en allouant des ressources supplémentaires au traitement de ces demandes.

L'Agence surveille en permanence ses activités afin de consacrer l'attention et les ressources nécessaires pour que la sécurité nationale et la sécurité publique ne soient pas compromises et pour faciliter la libre circulation des personnes et des biens conformément à toutes les exigences de la législation de la frontière canadienne.

Q3) Avez-vous les ressources nécessaires? Le syndicat nous dit que vos ressources sont insuffisantes et que vos employés sont épuisés. Quel est votre point de vue là-dessus?
R3) L'ASFC s'assure de faire tous les efforts, au sein de la région, pour répartir les ressources disponibles selon les diverses pressions opérationnelles. La situation actuelle est exigeante pour les employés de la région, mais ces derniers ont à cœur le bien-être des demandeurs; ils demeurent donc disponibles, engagés et motivés face à cette situation humanitaire. L'aide des autres régions du Canada a aussi été sollicitée et des ASF de plusieurs régions du pays sont présentement à l'œuvre à Lacolle.

L'ASFC n'est pas la seule organisation impliquée. Nous travaillons en étroite collaboration avec les employés des partenaires, dont la GRC et IRCC.

Q4. Quelles sont les infrastructures utilisées en ce moment par l'ASFC pour traiter ces demandes? Pourquoi avez-vous été obligés de louer un entrepôt pour y traiter les demandes?

R4) Comme depuis plusieurs mois, le nombre de demandeurs d'asile se présentant à la frontière terrestre, fluctue de façon significative, particulièrement dans la région de Saint-Bernard-de-Lacolle, l'ASFC a relocalisé le centre de traitement des demandes d'asile à l'endroit actuel sur le chemin Guay, afin de permettre la rénovation prévue des anciens locaux commerciaux de l'ASFC au point d'entrée de St-Bernard de Lacolle. Ce centre permet à l'ASFC d'allouer les ressources humaines et matérielles pour répondre aux besoins et faire face aux pressions opérationnelles vécues aux points d'entrée terrestre, et de façon particulière au point d'entrée de St-Bernard de Lacolle.

Récemment, un chapiteau a été ajouté pour donner de l'espace supplémentaire aux personnes en attente au Centre de traitement, tout en leur permettant d'être à l'extérieur, à l'abri de la pluie ou du soleil. Un conteneur pour faciliter le rangement sécuritaires des nombreuses valises arrivera sous peu. Ces ajouts permettent de faire face aux pressions opérationnelles vécues au point d'entrée de St-Bernard de Lacolle. Les besoins sont réévalués sur une base régulière selon l'évolution de la situation.

Q5) Qu'allez-vous faire si le nombre de demandeurs d'asile (arrivées illégales ou non) augmente encore davantage?
R5) Les besoins sont réévalués sur une base régulière et le centre de traitement régional sera adapté et ressourcé selon les volumes d'arrivées de demandeurs d'asile à la frontière terrestre.

Q6). Nombre de demandes traitées par l'ASFC en juin et en juillet, à chaque jour pour Saint-Bernard-de-Lacolle?
R6) Nous ne donnons pas de statistiques journalières.
Les statistiques proviennent de plusieurs ministères. La compilation de ces chiffres est donc interministérielle et le tout doit être vérifié avant diffusion.
La tâche est complexe et afin d'éviter les erreurs d'interprétation, le gouvernement a décidé de transmettre les chiffres par la voie du site internet d'IRCC.
Voir sous ce lien pour des statistiques de janvier à juin 2017 : http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp

Q7) De quelle nationalité sont les demandeurs d'asile pour les mois de juin et juillet:
R7) de janvier à juin 2017, au Québec, les cinq premiers pays d'origine des demandeurs sont Haïti, Soudan, Turquie, Érythrée, USA.

Q8) y a-t-il des réseaux de passeurs, faites-vous des enquêtes pour démanteler les réseaux de passeurs
R8) Nous ne pouvons pas commenter les enquêtes en cours pour des raisons de confidentialité et de sécurité.

Q9) Quel est le rôle de l'ASFC lors d'arrivée de demandeurs d'asile à la frontière terrestre.
R9) L'Agence des Services frontaliers du Canada (ASFC) est responsable de l'exécution de la loi aux points d'entrée désignés du Canada. La Gendarmerie Royale du Canada (GRC) est responsable de l'exécution de la loi entre les points d'entrée.

Toutes les personnes interceptées par la GRC sont transportées à un bureau de l'ASFC. Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de faire l'examen de la recevabilité de la demande en vertu de la Loi sur l'immigration et la protection des réfugiés, c'est-à-dire de faire une entrevue, des vérifications des antécédents criminels, d'immigration et sécuritaire. La vérification de la biométrie est aussi effectuée par les empreintes digitales et photographie du demandeur.

Si la demande est jugée recevable, l'agent défère la demande d'asile à la Commission de l'immigration et du statut de refugie du Canada pour la suite de l'étude de la demande d'asile. La personne est ensuite autorisée à entrer au Canada. Si la demande est jugée non recevable, le processus pour renvoyer la personne du Canada pourrait être entamé.

Aucun demandeur d'asile ne quitte les locaux de l'ASFC avant que ne soient complétés un examen préliminaire des risques et une évaluation sommaire à vue de l'état de santé.

Merci!

Jacqueline Roby
Conseillère en communications, Région du Québec
Agence des services frontaliers du Canada | Gouvernement du Canada
Jacqueline.Roby@asfc-cbsa.gc.ca | Téléphone 514-283-8700, p. 8394 | ATS 866-335-3237
Ligne média : 514-350-6130

Communications Advisor, Québec Region

Canada Border Services Agency | Government of Canada
Jacqueline.Roby@cbsa-asfc.gc.ca | Telephone 514-283-8700, ext. 8394 | TTY 866-335-3237
Media line : 514-350-6130

De : Gadbois St-Cyr, Judith
Envoyé : juillet 24, 2017 9:49 AM
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>
Objet : TR: Approbation svp : Entrevue et lignes médias - demandeurs d'asile à Lacolle - Radio-Canada

Bonjour Geneviève,

Nous avons deux demandes d'entrevue sur les fluctuations des demandes d'asile auxquelles nous devons répondre ce matin (Radio-Canada et CTV).

Les messages-clés qui sont en pj dans ce message avaient été approuvés en juin lorsque nous étions à planifier l'événement média dans les nouveaux locaux.

Merci d'approuver le tout afin que nous puissions procéder avec ces demandes.

Merci,

Judith Gadbois-St-Cyr

Conseillère en communications/Communication Advisor
ASFC-CBSA Région du Québec/ Quebec Region
514-283-8700 ext 8368
514-350-6130 (ligne media/media line)

De : Roby, Jacqueline
Envoyé : 21 juillet, 2017 13:14
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>
Objet : RE: Approbation svp : Entrevue et lignes médias - demandeurs d'asile à Lacolle - Radio-Canada

Bonjour Geneviève,
Ces chiffres sont officiels.
Ils étaient dans les lignes médias approuvées par Ottawa. Je te joins le document. Question 14.
Merci

Jacqueline Roby
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Media line : 514-350-6130

De : Cogné, Geneviève
Envoyé : juillet 21, 2017 12:35 PM
À : Roby, Jacqueline <Jacqueline.Roby@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>
Objet : RE: Approbation svp : Entrevue et lignes médias - demandeurs d'asile à Lacolle - Radio-Canada

Bonjour,

J'approuve les réponses aux questions 1 à 4.

Merci!

Geneviève Cogné
Directrice adjointe intérimaire, Division des services corporatifs et des programmes
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De : Roby, Jacqueline
Envoyé : July 21, 2017 10:00 AM
À : Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Cc : QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>
Objet : Approbation svp : Entrevue et lignes médias - demandeurs d'asile à Lacolle - Radio-Canada

Bonjour,

Pour approbation svp :
Demande d'entrevue à la caméra de la journaliste de Radio Canada (pour le téléjournal).

Elle prépare un reportage approfondi sur l'arrivée de réfugiés à la frontière terrestre de la Montérégie. Elle a été alertée par un citoyen de Lacolle qui lui a dit qu'il y avait afflux de demandeurs d'asile ces jours-ci à Lacolle. Elle s'est présentée à Lacolle mercredi avec un cameramen et nous a appelé ensuite. Elle est probablement déjà en contact avec le syndicat. Elle a également enquêté à Plattsburgh (ONG?)

Elle désire faire le point sur la situation par une entrevue télé avec l'ASFC. Le District nous recommande le surintendant Benoit Brosseau comme porte-parole. Nous allons le rencontrer et le brieffer si feu vert est donné à cette demande d'entrevue.

Merci!

Appel de journaliste :
Date et heure : 19 juillet 2017 11h
Échéance : Une extension de délai a été demandée à la journaliste qui n'a pas encore répondu. Initialement, elle voulait faire l'entrevue le jour-même (mercredi 19).
Une réponse pour aujourd'hui 14h serait appréciée.
Journaliste et média : Radio-Canada
Coordonnées (téléphone et courriel) : 514- 895-0086
Sujet (précisez le contexte) : la journaliste a eu un appel d'un résident de Lacolle l'informant qu'il y avait beaucoup d'action et d'arrivées de demandeurs d'asile ces jours-ci dans la ville de Lacolle. La journaliste désire faire le point de la situation avec l'ASFC.
Questions :
1. La situation et le nombre d'arrivées est-il hors contrôle? Avez-vous les ressources nécessaires?
2. pourquoi avez-vous été obligés de louer un entrepôt pour y traiter les demandes?
3. nombre de demandes traitées par l'ASFC en juin, à chaque jour pour Saint-Bernard-de-Lacolle?

Approbation DGR ou DGR délégué(e) : à venir

Infocapsules :

Q1). La situation et le nombre d'arrivées est-il hors contrôle? Avez-vous les ressources nécessaires?
R1) L'ASFC détient l'expertise qui lui permet de traiter un grand volume de voyageurs, y compris ceux qui demandent l'asile.

L'Agence surveille en permanence ses activités afin de consacrer l'attention et les ressources nécessaires pour que la sécurité nationale et la sécurité publique ne soient pas compromises et pour faciliter la libre circulation des personnes et des biens conformément à toutes les exigences de la législation de la frontière canadienne.

Q2. Pourquoi avez-vous été obligés de louer un entrepôt pour y traiter les demandes?
R2) Dans les derniers mois, le centre de traitement des demandeurs d'asile se situait dans les anciens locaux commerciaux de l'ASFC. Le centre a été relocalisé afin de permettre la rénovation prévue des anciens locaux commerciaux de l'ASFC au point d'entrée de St-Bernard de Lacolle. Ce centre permet à l'ASFC d'allouer les ressources humaines et matérielles pour répondre aux besoins et faire face aux pressions opérationnelles vécues aux points d'entrée terrestre, et de façon particulière au point d'entrée de St-Bernard de Lacolle.

Le centre de traitement régional pour les demandeurs d'asile demeurera ouvert tant que les volumes d'arrivées de demandeurs d'asile à la frontière terrestre demeureront élevés. Les besoins seront réévalués sur une base régulière

Q3). Nombre de demandes traitées par l'ASFC en juin, à chaque jour pour Saint-Bernard-de-Lacolle? Depuis combien de temps est-ce que ça dure?

R3) Nous ne donnons pas de statistiques journalières.
Les statistiques proviennent de plusieurs ministères. La compilation de ces chiffres est donc interministérielle et le tout doit être vérifié avant diffusion.
La tâche est complexe et afin d'éviter les erreurs d'interprétation, le gouvernement a décidé de transmettre les chiffres par la voie du site internet d'IRCC.

Depuis plusieurs mois, le nombre de demandeurs d'asile se présentant à la frontière terrestre, fluctue de façon significative, particulièrement dans la région de Saint-Bernard-de-Lacolle. Voir sous ce lien pour des statistiques de janvier à mai 2017 : http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp

If pressed :

Q4)Profil des demandeurs d'asile :
R4) le profil des demandeurs d'asile. De quels pays viennent-ils? Est-ce qu'il s'agit de personnes seules? De familles? De personnes démunies?

R8.Les 5 premiers pays d'origine des demandeurs sont (mars 2017): Haïti, Soudan, Turquie, Érythrée, Djibouti.

Q5) Quels sont les coûts, Quelles sommes sont investies dans l'aménagement du centre?
R5). L'entente locative est de 108 000 $. Une somme de 74 000 $ a été investie afin d'effectuer des modifications aux infrastructures afin de satisfaire les exigences en matière de sécurité et les besoins opérationnels liés au traitement des demandes d'asile.

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Media line : 514-350-6130

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 03:52 PM
To: Carroll, Kathy
Subject: RE: GOC question - Berri site

Yes there was. I have asked my expert to provide you with the specifics asap.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
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Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
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De : Carroll, Kathy
Envoyé : 10 août, 2017 3:43
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : GOC question - Berri site

Bonjour Rachel,

When everyone went to the Berri location the other day, was there some sort of discussion of how many claimants could be processed per day and/or how many workstations could be accommodated within the facility? We are looking for a facility that would allow us to process 500 claims per day, and weren't sure if that could be accomplished at this facility.

Thanks

Kathy Carroll

Manager
Inland Enforcement Operations, Operations Branch
Canada Border Services Agency / Government of Canada
kathy.carroll@cbsa-asfc.gc.ca / Tel: 613-960-3840 / TTY: 866-335-3237

Gestionnaire
Opérations d'exécution de la loi intérieure, Direction générale d'opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
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Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 16, 2017 06:10 PM
To: Dorion, Nicholas
Cc: CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Raider, Marc; Racicot, Kristine; Melchers, Charles; Mackenzie, Joey; Bindner, Melissa; Quinn, Robyn; Cloutier, Jacques; Vinette, Denis R.
Subject: RE: EVP for Approval - Cat 3 - Interview about "tent city" - NBC

Hi Nicholas,

Minor changes below following EVP review. Approved with changes.

Thanks,

Andrew

From: Dorion, Nicholas
Sent: August 16, 2017 10:17 AM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>
Subject: EVP for Approval - Cat 3 - Interview about "tent city" - NBC
Importance: High

Good morning,

For EVP approval please. A response to a media query on the asylum claims situation at Lacolle.

Response taken from approved package.

Approved by VP OPS and DG Comms.

Seeking your approval by 11:00 please.

Thanks. Nicholas – 613-948-3193

Media call
Date: August 15, 2017
Time: 11:33AM
Reporter:
Media: NBC
Topic: Interview about "tent city"

Questions: Why did CBSA contacted Armed Forces to build this? How long will it be up? Talk about increased traffic at Roxham rd.

Answer:
To clarify, this is not a "camp" or a "tent city". The tents allow asylum seekers to have temporary shelter against the elements so that the CBSA can continue its orderly processing of asylum claimants when they arrive at the border.

The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day

The Government Operations Centre has been activated to ensure the ongoing coordination of the Government of Canada's response to the increased numbers of asylum seekers arriving in the Saint-Bernard-de-Lacolle area. The CBSA is also working closely with other domestic and international partners such as IRCC, DND, NGOs and US Customs and Border Protection (USCBP), and together, we are regularly adjusting to deal with existing circumstances safely and securely.

The tents are one measure being used for orderly processing of asylum seekers arriving at the border. As part of the ongoing whole of government effort, the Canadian Forces are providing assistance by installing the tents.
On average, asylum claimants at Lacolle stay a day to a few days while they are processed.

While Canada remains open, a welcoming country to people seeking refuge, whatever their ethnicity, background or religion, trying to slip across the border in this way is against the law and not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed, which the CBSA enforces to safeguard our Canadian communities against security risks.

Easton, Erika-Kirsten

From: Deveau, Pierre
Sent: August 16, 2017 04:18 PM
To: Giolti, Patrizia; Easton, Erika-Kirsten
Cc: Archipow, Nancy
Subject: RE: Speaking Points - Tech briefing - Aug 17
Attachments: Speaking Points - Tech briefing - Aug 17.docx

And now with 20 percent EN content

Pierre Deveau

Senior Communications Advisor, Operations Branch

Canada Border Services Agency / Government of Canada

pierre.deveau@cbsa-asfc.gc.ca / Tel: 613-948-4013

Conseiller principal des communications, Direction générale des Opérations

Agence des services frontaliers du Canada / Gouvernement du Canada

pierre.deveau@cbsa-asfc.gc.ca / Tél. : 613-948-4013

From: Giolti, Patrizia
Sent: August 16, 2017 4:05 PM
To: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Cc: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Deveau, Pierre <Pierre.Deveau@cbsa-asfc.gc.ca>
Subject: Speaking Points - Tech briefing - Aug 17

Here are the speaking points – pulled from evergreen media products except for the showers/bathrooms…etc bullet.

This is the French only – we are incorporating English / 20% too

Notes d'allocution

pour

Patrick Lefort, DGR de la région du Québec

Agence des services frontaliers du Canada

SÉANCE D'INFORMATION TECHNIQUE

Le jeudi 17 août 2017

Priorité au discours prononcé

- Merci.
- Je suis Patrick Lefort, Directeur général régional de la région du Québec, et suis très heureux d'être ici au nom de l'Agence des services frontaliers du Canada pour vous faire part de nos opérations, en plus de nos démarches sur terrain quant à l'augmentation récente des demandes d'asile
- L'ASFC a joué un rôle de premier plan pour assurer le contrôle des demandeurs d'asile ainsi que pour les accueillir et les traiter à leur arrivée au Canada.
- As you know, Canada remains an open, welcoming country to people seeking refuge, whatever their ethnicity, background or religion.
- Par contre, soyons clairs : tenter de passer la frontière entre les points d'entrées est illégal et n'est pas un « laissez-passer » au Canada. Il existe des règlements rigoureux en

matière d'immigration et de douanes et, ne vous détrompez pas, nous les appliquons pour protéger nos collectivités des risques.

- En vertu de la loi, toutes les personnes qui demandent l'asile au Canada ont droit à l'application régulière de la loi. Les personnes jugées admissibles à présenter une demande d'asile sont référées à la Commission de l'immigration et du statut de réfugié, un organisme indépendant quasi-judiciaire, qui rendra une décision quant à leur demande.
- Si la CISR détermine que la personne n'a pas besoin de protection au Canada, les procédures de renvoi sont entamées.
- The number of asylum seekers arriving at the land border fluctuates daily. At the St-Bernard-de-Lacolle port of entry, we continue to see a steady flow of asylum seekers being

brought each day. In fact, we can tell you that close to 200 individuals are presented each day to the port of entry by the Royal Canadian Mounted Police.

- Cependant, il peut y en avoir plus au point d'entrée à n'importe quel jour. Ce ne sont pas tous les demandeurs qui sont traités le jour même de leur arrivée. Cela dépend du moment de l'arrivée et de la complexité de la demande. L'ASFC continue à faire les ajustements nécessaires au niveau opérationnel.
- Le Centre des opérations du gouvernement a été activé afin d'assurer une coordination continue de la part du gouvernement du Canada en réponse à l'augmentation des demandeurs d'asile qui arrivent aux environs de Saint-Bernard de Lacolle.

- CBSA's operational response includes close collaboration with other government departments and will draw on their resources as required.

- Reconnaissant que le nombre de demandeurs d'asile a augmenté, l'ASFC a déjà pris de nombreuses mesures pour faire en sorte que les ASF au point d'entrée de Lacolle aient tout le soutien dont ils ont besoin pour faire leur travail.

- À cet effet, nous pouvons vous confirmer que plus de trente ASF ont répondu à l'appel.

- Cela a permis à l'Agence d'ajouter des ASF à Lacolle, en plus d'installer le traitement des demandes d'asile à l'emplacement actuel, sur le chemin Guay.

- L'ASFC a également loué des locaux dans un site à proximité pour traiter les demandes de manière

systématique. Grâce à la réinstallation, l'ASFC peut traiter un plus grand nombre de demandes d'asile tout en continuant à exploiter le point d'entrée de Lacolle. Des remorques ont aussi été installées à Lacolle pour accueillir les personnes en période de pointe; elles servent de salle d'attente seulement.

- Selon sa planification opérationnelle, l'ASFC utilise le plus efficacement possible toutes les ressources à sa disposition, notamment les heures supplémentaires et la réaffectation temporaire de ressources d'autres points d'entrée pour augmenter l'effectif au besoin.
- The CBSA makes every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc.

- L'ASFC prépare des plans opérationnels de façon régulière pour maximiser l'efficacité des opérations. Ces plans sont fondés sur l'utilisation optimale des ressources disponibles pour augmenter les niveaux de dotation et répondre aux besoins en matière de service, notamment en ayant recours aux heures supplémentaires ou à l'affectation temporaire d'agents d'un point d'entrée à un autre ou d'une région à une autre.

- L'ASFC reconnaît les demandes soumises à ses ASF et évoluera sa réponse en ajoutant des ressources supplémentaires au besoin.

- Au niveau des installations sanitaires, nous pouvons vous dire qu'actuellement, il y a 75, toilettes portables, 3 douches fonctionnelles sur le site et bien d'autres seront commandées, et 59 tentes sont sur le site présentement. Les

besoins seront réévalués sur une base régulière et d'autres équipements pourraient être installés subséquemment.

- Sur ce, je tiens à réitérer que le Canada est un pays ouvert et accueillant pour les personnes qui cherchent l'asile Cependant, nous ne compromettrons pas la sûreté nationale et la sécurité intérieure du Canada. Toutes les personnes qui sollicitent l'entrée au Canada doivent démontrer qu'elles satisfont aux exigences pour entrer au Canada et y séjourner.
- Merci.
-

Easton, Erika-Kirsten

From: Cloutier, Jacques
Sent: August 16, 2017 07:28 PM
To: Dorion, Nicholas; Vinette, Denis R.
Cc: CBSA-ASFC-Media Relations; Lacroix, Anne-Marie; Raider, Marc; Racicot, Kristine; Easton, Erika-Kirsten; Bindner, Melissa; Quinn, Robyn; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: Re: VP OPS for Approval - Cat 3 - Demande média - statistiques

OK, merci.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Dorion, Nicholas
Sent: Wednesday, August 16, 2017 7:14 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: CBSA-ASFC-Media Relations; Lacroix, Anne-Marie; Raider, Marc; Racicot, Kristine; Easton, Erika-Kirsten; Bindner, Melissa; Quinn, Robyn; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: VP OPS for Approval - Cat 3 - Demande média - statistiques

Hi,

For VP OPS approval please. A response to a media query from le Journal de Montreal.

Approved by DG Comms.

Merci. Nicholas – 613-948-3193

Media : / Le Journal de Montréal
Contact :

Question:
Q1 : Est-ce que l'ASFC dispose des données de jour en jour sur le nombre de personnes qui demandent l'asile au Canada en traversant irrégulièrement la frontière au Québec? Est-il possible d'avoir ces données pour le mois d'août 2017.
Q2 : Sinon, j'aimerais savoir pourquoi vous retenez ces données et la date à laquelle vous allez les rendre accessibles.

A1-A2 : Puisque le processus de traitement des demandes d'asile est en effectuées étroite collaboration avec d'autres partenaires, ministère et agences, la mise à jour des chiffres prend un certain temps avant d'être établie dans nos systèmes.

Q3 : De plus, est-il possible d'avoir une mise à jour sur le nombre de migrants hébergées en ce moment dans l'hébergement temporaire de Saint-Bernard-de-Lacolle, en date d'aujourd'hui?
Q4 : Vous m'avez dit lors d'un précédent courriel qu'il ne s'agit pas d'un camp. Voici la définition du Larousse : «Tout lieu où l'on campe, où l'on s'établit de manière provisoire».

Vous comprendrez que je dois vous demander d'élaborer sur pourquoi, selon l'ASFC, l'hébergement temporaire de Saint-Bernard-de-Lacolle n'est pas un «camp».

A4: À titre de clarification, il ne s'agit pas d'un camp.

Les tentes sont une des mesures servant à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

En moyenne, les demandeurs d'asile irréguliers restent sur les lieux un jour à quelques jours pendant leur traitement.

L'Agence des services frontaliers du Canada (ASFC) est responsable d'appliquer la loi aux points d'entrée désignés du Canada, tandis que la Gendarmerie royale du Canada (GRC) applique la loi entre les points d'entrée.

Lorsque la GRC intercepte une personne qui passe la frontière entre des points d'entrée, la personne est reconduite à un point désigné de l'ASFC, soit à la frontière ou dans un bureau à l'intérieur du pays.

Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de déterminer si la demande est admissible en vertu de la *Loi sur l'immigration et la protection des réfugiés*. Le processus comprend une entrevue, la prise d'empreintes digitales et de photos, et des vérifications de sécurité et des antécédents criminels.

Si la demande est admissible, le dossier de la personne sera envoyé à la Commission de l'immigration et du statut de réfugié (CISR) pour étude et la personne sera autorisée à entrer au Canada pour se présenter à une audience de la CISR.

Si la demande n'est pas admissible, la personne pourrait être renvoyée du Canada.

Entre 1000 et 1200 migrants se trouvent en ce moment à Lacolle en attente d'admission.

Previous Response:

Bonjour voila la réponse de l'ASFC a vos questions. Merci

Est-ce que l'ASFC compile des statistiques sur le nombre de personnes interceptées lors d'une arrivée irrégulière au Canada?
Les statistiques de demandeurs d'asile sont disponibles au public et sont mises à jour mensuellement.

Peut-on avoir une idée du nombre de ces personnes hébergées en ce moment dans le campement de Saint-Bernard-de-Lacolle, en date d'aujourd'hui?
Bien qu'il y a entre 1000 et 1200 personnes, il ne s'agit pas d'un camp mais d'un hébergement temporaire. Les tentes servent à protéger les demandeurs d'asile des éléments afin que l'ASFC puisse continuer à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 16, 2017 07:15 PM
To: Lindblad, Anabel: PCO / BCP; Giolti, Patrizia; Morrell, Daryl
Cc: CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Racicot, Kristine; CBSA-ASFC_Issues_Management-Gestion_des_questions; 'PS Issues (issues.enjeux@ps-sp.gc.ca)'; Deveau, Pierre; Brunette, Lynn: PCO / BCP
Subject: Re: What's the address for the asylum operations?

Yes, he'll be touring Lacolle ops so that would be the address to use.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Lindblad, Anabel
Sent: Wednesday, August 16, 2017 7:12 PM
To: Giolti, Patrizia; Morrell, Daryl
Cc: CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Archipow, Nancy; Racicot, Kristine; CBSA-ASFC_Issues_Management-Gestion_des_questions; 'PS Issues (issues.enjeux@ps-sp.gc.ca)'; Deveau, Pierre; Brunette, Lynn: PCO / BCP
Subject: What's the address for the asylum operations?

Patrizia and others,

Can I please get the address we should be using on Minister Garneau's MA for his visit tomorrow? Is it the POE address?

Please confirm asap.

Thanks.

Anabel

Easton, Erika-Kirsten

From: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Sent: August 16, 2017 07:00 PM
To: Brunette, Lynn: PCO / BCP
Cc: Lindblad, Anabel: PCO / BCP; Archipow, Nancy; Bertrand.Sabrina; De Curtis, Laura (PS/SP); Woodley, Lisa: CIC / CIC; COMM Dockets / Dossiers COMM (IRCC); Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Luce.Deborah; Alberta.Lynn; Van Criekingen, Jane (PS/SP); Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca); jolene bradley Ext-PCH; Baker3, Ryan (PS/SP); Gowing, Andrew (PS/SP); Duval, Jean Paul (PS/SP); Wilson, Benjamin (PS/SP); Taillefer, Lucie: PS / SP; Daoust, Normand (PS/SP); Easton, Erika-Kirsten; Echenberg, Alan: CIC / CIC; Kearney, Kelly: CIC / CIC; Giolti, Patrizia; Malépart, Stéphane; Jago, Mary: CIC / CIC
Subject: RE: Media Advisory for tech brief tomorrow

Here are the links:

http://www.newswire.ca/en/releases/archive/August2017/16/c5480.html
http://www.newswire.ca/fr/releases/archive/August2017/16/c2081.html

Lisa Filipps

Assistant Director, Communications
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Lisa.Filipps@cic.gc.ca / Tel: 613-437-9162

Directrice adjointe, Communications
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Lisa.Filipps@cic.gc.ca / Tél.: 613-437-9162

-----Original Message-----
From: Brunette, Lynn [mailto:Lynn.Brunette@pco-bcp.gc.ca]
Sent: August 16, 2017 6:45 PM
To: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Cc: Lindblad, Anabel <Anabel.Lindblad@pco-bcp.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca>; Woodley.Lisa <Lisa.Woodley@cic.gc.ca>; COMM Dockets / Dossiers COMM (IRCC) <IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; Luce.Deborah <Deborah.Luce@cic.gc.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca>; Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca) <Laura.Coburn@rcmp-grc.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca>; Gowing, Andrew (PS/SP) <andrew.gowing@canada.ca>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca>; Wilson, Benjamin (PS/SP) <benjamin.wilson@canada.ca>; Taillefer, Lucie: PS / SP <lucie.taillefer@canada.ca>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Echenberg.Alan <Alan.Echenberg@cic.gc.ca>; Kearney.Kelly <Kelly.Kearney@cic.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; Jago.Mary <Mary.Jago@cic.gc.ca>
Subject: Re: Media Advisory for tech brief tomorrow

Thanks! Can you send the links too? Unfortunately I can't access them on the web at the moment.

Lynn

On 16 Aug 2017, at 17:32, Filipps.Lisa <Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca>> wrote:

Hi all - MA has been issued to Newswire, Press Gallery and select Haitian media in Quebec.

Lisa Filipps

Assistant Director, Communications
Immigration, Refugees and Citizenship Canada / Government of Canada
Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca> / Tel: 613-437-9162

Directrice adjointe, Communications
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca> / Tél.: 613-437-9162
From: Brunette, Lynn [mailto:Lynn.Brunette@pco-bcp.gc.ca]
Sent: August 16, 2017 4:56 PM
To: Filipps.Lisa <Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca>>; Lindblad, Anabel <Anabel.Lindblad@pco-bcp.gc.ca<mailto:Anabel.Lindblad@pco-bcp.gc.ca>>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca<mailto:Nancy.Archipow@cbsa-asfc.gc.ca>>
Cc: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca<mailto:Sabrina.Bertrand@cic.gc.ca>>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca<mailto:laura.decurtis@canada.ca>>; Woodley.Lisa <Lisa.Woodley@cic.gc.ca<mailto:Lisa.Woodley@cic.gc.ca>>; COMM Dockets / Dossiers COMM (IRCC) <IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca<mailto:IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca>>; Weil.Tim <Timothy.Weil@cic.gc.ca<mailto:Timothy.Weil@cic.gc.ca>>; Bird.Kathy <Kathy.Bird@cic.gc.ca<mailto:Kathy.Bird@cic.gc.ca>>; Luce.Deborah <Deborah.Luce@cic.gc.ca<mailto:Deborah.Luce@cic.gc.ca>>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca<mailto:Lynn.Alberta@cic.gc.ca>>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca<mailto:jane.vancriekingen@canada.ca>>; Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>) <Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca<mailto:jolene.bradley@rcmp-grc.gc.ca>>; Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca<mailto:ryan.baker3@canada.ca>>; Gowing, Andrew (PS/SP) <andrew.gowing@canada.ca<mailto:andrew.gowing@canada.ca>>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca<mailto:jeanpaul.duval@canada.ca>>; Wilson, Benjamin (PS/SP) <benjamin.wilson@canada.ca<mailto:benjamin.wilson@canada.ca>>; Taillefer, Lucie: PS / SP <lucie.taillefer@canada.ca<mailto:lucie.taillefer@canada.ca>>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca<mailto:normand.daoust@canada.ca>>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca<mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>>; Echenberg.Alan <Alan.Echenberg@cic.gc.ca<mailto:Alan.Echenberg@cic.gc.ca>>; Kearney.Kelly <Kelly.Kearney@cic.gc.ca<mailto:Kelly.Kearney@cic.gc.ca>>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca<mailto:Patrizia.Giolti@cbsa-asfc.gc.ca>>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca<mailto:Stephane.Malepart@cbsa-asfc.gc.ca>>; Jago.Mary <Mary.Jago@cic.gc.ca<mailto:Mary.Jago@cic.gc.ca>>
Subject: RE: Media Advisory for tech brief tomorrow

Yes, changes were made but unfortunately we don't have a tracked changes version.

From: Filipps.Lisa [mailto:Lisa.Filipps@cic.gc.ca]
Sent: August 16, 2017 4:54 PM

To: Brunette, Lynn; Lindblad, Anabel; 'Archipow, Nancy'
Cc: Bertrand.Sabrina; De Curtis, Laura (PS/SP); Woodley.Lisa; COMM Dockets / Dossiers COMM (IRCC); Weil.Tim; Bird.Kathy; Luce.Deborah; Alberta.Lynn; Van Criekingen, Jane (PS/SP); Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>); jolene bradley Ext-PCH; Baker3, Ryan (PS/SP); Gowing, Andrew (PS/SP); Duval, Jean Paul (PS/SP); Wilson, Benjamin (PS/SP); Taillefer, Lucie: PS / SP; Daoust, Normand (PS/SP); Easton, Erika-Kirsten; Echenberg.Alan; Kearney.Kelly; Giolti, Patrizia; Malépart, Stéphane; Jago.Mary
Subject: RE: Media Advisory for tech brief tomorrow

As soon as we compare and correct.

Is the version below the one you want to use and not the word version I sent earlier?

Lisa Filipps

Assistant Director, Communications
Immigration, Refugees and Citizenship Canada / Government of Canada
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Directrice adjointe, Communications
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Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca> / Tél.: 613-437-9162
From: Brunette, Lynn [mailto:Lynn.Brunette@pco-bcp.gc.ca]
Sent: August 16, 2017 4:53 PM
To: Filipps.Lisa <Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca>>; Lindblad, Anabel <Anabel.Lindblad@pco-bcp.gc.ca<mailto:Anabel.Lindblad@pco-bcp.gc.ca>>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca<mailto:Nancy.Archipow@cbsa-asfc.gc.ca>>
Cc: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca<mailto:Sabrina.Bertrand@cic.gc.ca>>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca<mailto:laura.decurtis@canada.ca>>; Woodley.Lisa <Lisa.Woodley@cic.gc.ca<mailto:Lisa.Woodley@cic.gc.ca>>; COMM Dockets / Dossiers COMM (IRCC) <IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca<mailto:IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca>>; Weil.Tim <Timothy.Weil@cic.gc.ca<mailto:Timothy.Weil@cic.gc.ca>>; Bird.Kathy <Kathy.Bird@cic.gc.ca<mailto:Kathy.Bird@cic.gc.ca>>; Luce.Deborah <Deborah.Luce@cic.gc.ca<mailto:Deborah.Luce@cic.gc.ca>>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca<mailto:Lynn.Alberta@cic.gc.ca>>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca<mailto:jane.vancriekingen@canada.ca>>; Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>) <Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca<mailto:jolene.bradley@rcmp-grc.gc.ca>>; Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca<mailto:ryan.baker3@canada.ca>>; Gowing, Andrew (PS/SP) <andrew.gowing@canada.ca<mailto:andrew.gowing@canada.ca>>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca<mailto:jeanpaul.duval@canada.ca>>; Wilson, Benjamin (PS/SP) <benjamin.wilson@canada.ca<mailto:benjamin.wilson@canada.ca>>; Taillefer, Lucie: PS / SP <lucie.taillefer@canada.ca<mailto:lucie.taillefer@canada.ca>>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca<mailto:normand.daoust@canada.ca>>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca<mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>>; Echenberg.Alan <Alan.Echenberg@cic.gc.ca<mailto:Alan.Echenberg@cic.gc.ca>>; Kearney.Kelly <Kelly.Kearney@cic.gc.ca<mailto:Kelly.Kearney@cic.gc.ca>>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca<mailto:Patrizia.Giolti@cbsa-asfc.gc.ca>>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca<mailto:Stephane.Malepart@cbsa-asfc.gc.ca>>; Jago.Mary <Mary.Jago@cic.gc.ca<mailto:Mary.Jago@cic.gc.ca>>
Subject: Media Advisory for tech brief tomorrow

Hi Lisa,

A few changes were made to the Media Advisory. We adapted the French to reflect these changes, but would be grateful if you can quickly check and update your media advisory. Can we confirm the 10 a.m. time slot? How soon can the MA be issued?

Thanks!

Lynn

<image001.jpg>

MEDIA ADVISORY

Technical briefing for media on asylum seekers entering Canada between official ports of entry

Lacolle, QC – Government officials from Immigration, Refugees and Citizenship Canada (IRCC), the Canada Border Services Agency (CBSA) and the Royal Canadian Mounted Police (RCMP) will be available to media to update on irregular border crossing by migrants, particularly on the situation in Quebec.

Date: Thursday, August 17, 2017

Time: 10:00 a.m. *local time

Place: Centre Léodore-Ryan
10 Rue Ste. Marie
Lacolle, QC
J0J 1J0

Notes for media:

* The media technical briefing is for attribution.
* Out-of-town journalists can also dial in to listen to the news conference. Please note this will be set up as a listen-only mode line
* Please note that lines will be open as of 9:45 a.m.
  * Toll-free dial-in number (Canada/US): 1-866-805-7923
  * Local dial-in number: 613-960-7518
  * Passcode:

Media Relations
Immigration, Refugees and Citizenship Canada National Headquarters
613-952-1650

IRCC.COMMMediaRelations-RelationsmediasCOMM.IRCC@cic.gc.ca<mailto:IRCC.COMMMediaRelations-RelationsmediasCOMM.IRCC@cic.gc.ca>
<image002.jpg>

<image003.jpg>

AVIS AUX MÉDIAS

Séance d'information technique à l'intention des médias portant sur les demandeurs d'asile qui arrivent au Canada entre les points d'entrée officiels

Lacolle (Québec) – Des représentants d'Immigration, Réfugiés et Citoyenneté Canada (IRCC), de l'Agence des services frontaliers du Canada (ASFC) et de la Gendarmerie royale du Canada (GRC) répondront aux questions des médias au sujet des passages frontaliers irréguliers par des migrants, et particulièrement sur la situation au Québec.

Date : Jeudi 17 août 2017

Heure : 10 h *heure locale

Endroit : Centre Léodore-Ryan
10, rue Sainte-Marie
Lacolle (Québec) J0J 1J0

Notes pour les médias :

* Dans le cadre de la séance d'information technique à l'intention des médias, les renseignements pourront être attribués.
* Les journalistes se trouvant à l'extérieur de la région peuvent également appeler pour écouter la conférence de presse. Veuillez noter qu'il s'agira d'une ligne sans possibilité d'interaction.
* Veuillez prendre note que les lignes seront ouvertes à partir de 9 h 45
  * Numéros à composer par les participants :
    * Sans frais au Canada et les États-Unis : 1-866-805-7923
    * Local : 613-960-7518
    * Code d'accès :

Relations avec les médias
Immigration, Réfugiés et Citoyenneté Canada Administration centrale
613-952-1650
IRCC.COMMMediaRelations-RelationsmediasCOMM.IRCC@cic.gc.ca<mailto:IRCC.COMMMediaRelations-RelationsmediasCOMM.IRCC@cic.gc.ca>

<image004.jpg>

From: Filipps.Lisa [mailto:Lisa.Filipps@cic.gc.ca]
Sent: August 16, 2017 3:45 PM
To: Lindblad, Anabel; 'Archipow, Nancy'
Cc: Bertrand.Sabrina; De Curtis, Laura (PS/SP); Woodley.Lisa; COMM Dockets / Dossiers COMM (IRCC); Weil.Tim; Brunette, Lynn; Bird.Kathy; Luce.Deborah; Alberta.Lynn; Van Criekingen, Jane (PS/SP); Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>); jolene bradley Ext-PCH; Baker3, Ryan (PS/SP); Gowing, Andrew (PS/SP); Duval, Jean Paul (PS/SP); Wilson, Benjamin (PS/SP); Taillefer, Lucie: PS / SP; Daoust, Normand (PS/SP); Easton, Erika-Kirsten; Echenberg.Alan; Kearney.Kelly; Giolti, Patrizia; Malépart, Stéphane; Jago.Mary; Brunette, Lynn
Subject: RE: Update from PCO - tech brief and MIN visit

We will check here on timing for our folks.

In the meantime, here is the Media Advisory (we'll amend time as appropriate)

Lisa Filipps

Assistant Director, Communications
Immigration, Refugees and Citizenship Canada / Government of Canada
Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca> / Tel: 613-437-9162

Directrice adjointe, Communications
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca> / Tél.: 613-437-9162
From: Lindblad, Anabel [mailto:Anabel.Lindblad@pco-bcp.gc.ca]
Sent: August 16, 2017 3:43 PM
To: 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca<mailto:Nancy.Archipow@cbsa-asfc.gc.ca>>; Filipps.Lisa <Lisa.Filipps@cic.gc.ca<mailto:Lisa.Filipps@cic.gc.ca>>
Cc: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca<mailto:Sabrina.Bertrand@cic.gc.ca>>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca<mailto:laura.decurtis@canada.ca>>; Woodley.Lisa <Lisa.Woodley@cic.gc.ca<mailto:Lisa.Woodley@cic.gc.ca>>; COMM Dockets / Dossiers COMM (IRCC) <IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca<mailto:IRCC.COMMDockets-DossiersCOMM.IRCC@cic.gc.ca>>; Weil.Tim <Timothy.Weil@cic.gc.ca<mailto:Timothy.Weil@cic.gc.ca>>; Brunette, Lynn <Lynn.Brunette@pco-bcp.gc.ca<mailto:Lynn.Brunette@pco-bcp.gc.ca>>; Bird.Kathy <Kathy.Bird@cic.gc.ca<mailto:Kathy.Bird@cic.gc.ca>>; Luce.Deborah <Deborah.Luce@cic.gc.ca<mailto:Deborah.Luce@cic.gc.ca>>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca<mailto:Lynn.Alberta@cic.gc.ca>>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca<mailto:jane.vancriekingen@canada.ca>>; Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>) <Laura.Coburn@rcmp-grc.gc.ca<mailto:Laura.Coburn@rcmp-grc.gc.ca>>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca<mailto:jolene.bradley@rcmp-grc.gc.ca>>; Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca<mailto:ryan.baker3@canada.ca>>; Gowing, Andrew (PS/SP) <andrew.gowing@canada.ca<mailto:andrew.gowing@canada.ca>>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca<mailto:jeanpaul.duval@canada.ca>>; Wilson, Benjamin (PS/SP) <benjamin.wilson@canada.ca<mailto:benjamin.wilson@canada.ca>>; Taillefer, Lucie: PS / SP <lucie.taillefer@canada.ca<mailto:lucie.taillefer@canada.ca>>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca<mailto:normand.daoust@canada.ca>>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca<mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>>; Echenberg.Alan <Alan.Echenberg@cic.gc.ca<mailto:Alan.Echenberg@cic.gc.ca>>; Kearney.Kelly <Kelly.Kearney@cic.gc.ca<mailto:Kelly.Kearney@cic.gc.ca>>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca<mailto:Patrizia.Giolti@cbsa-asfc.gc.ca>>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca<mailto:Stephane.Malepart@cbsa-asfc.gc.ca>>; Jago.Mary

<Mary.Jago@cic.gc.ca<mailto:Mary.Jago@cic.gc.ca>>; Brunette, Lynn <Lynn.Brunette@pco-bcp.gc.ca<mailto:Lynn.Brunette@pco-bcp.gc.ca>>
Subject: Update from PCO - tech brief and MIN visit
Importance: High

Hi everyone,

For action:

1. Late-breaking news: PMO are hoping for a 10 AM start for the tech briefing. Is this feasible?

a. I understand that it means folks might have to travel tonight rather than tomorrow – PMO would prefer to have the tech briefing and the MIN make the noon news cycle

2. They also asked if it would be possible to offer a briefing to opposition parties prior (or following) the tech briefing - ideally prior to?

3. Finally, they would like the MA issued today at 5 pm. Can you please send it our way asap?

For everyone's awareness, and to help folks on the ground plan, here is the proposed roll-out for tomorrow:

Roll-out

9:15 AM (or after min program if needed): Factual, non-partisan briefing for opposition parties

10 AM: Start of tech briefing

11:00 AM: End of tech briefing - those who need to move for MIN visit head to Lacolle

11:15 AM: Start of MIN visit

- 10-15 min. walkabout with CBSA providing a short debrief to MIN; looking for images of MIN thanking those working

11:30 AM: Informal scrum; backdrop of trees, people (like last time); ideally with folks in uniform behind the MIN

- The Minister will likely have some announcements to make (details to come)

Please call me or Lynn if you have any concerns or questions.

Thanks again to everyone for your help on this one.

Anabel

Anabel Lindblad
Director | Directrice
Strategic Communications | Communications stratégiques Privy Council Office | Bureau du Conseil privé
613-952-4953
anabel.lindblad@pco-bcp.gc.ca<mailto:anabel.lindblad@pco-bcp.gc.ca>

Easton, Erika-Kirsten

From: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Sent: August 17, 2017 07:09 AM
To: Lindblad, Anabel: PCO / BCP
Cc: Archipow, Nancy; Brunette, Lynn: PCO / BCP; Bertrand.Sabrina; De Curtis, Laura (PS/SP); Woodley, Lisa: CIC / CIC; COMM Dockets / Dossiers COMM (IRCC); Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Luce.Deborah; Alberta.Lynn; Van Criekingen, Jane (PS/SP); Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca); jolene bradley Ext-PCH; Baker3, Ryan (PS/SP); Gowing, Andrew (PS/SP); Duval, Jean Paul (PS/SP); Wilson, Benjamin (PS/SP); Taillefer, Lucie: PS / SP; Daoust, Normand (PS/SP); Easton, Erika-Kirsten; Echenberg, Alan: CIC / CIC; Kearney, Kelly: CIC / CIC; Giolti, Patrizia; Malépart, Stéphane; Jago, Mary: CIC / CIC; Beland, Andree: CIC / CIC; Beauchamp, Carl: CIC / CIC; Lafortune, Julie: CIC / CIC
Subject: Re: Critics briefing call in

Final details -

Critics briefing will be in a conference room at Lacolle POE which has a better setup for a briefing than the building for the technical briefing. Will begin at 12:15.

Critics will have two questions each and a third if time permits - QA limited to 20 mins.

Thanks all!

Sent from my BlackBerry 10 smartphone on the Rogers network.
Original Message
From: Lindblad, Anabel
Sent: Thursday, August 17, 2017 6:43 AM
To: Filipps.Lisa
Cc: Archipow, Nancy; Brunette, Lynn; Bertrand.Sabrina; De Curtis, Laura (PS/SP); Woodley.Lisa; COMM Dockets / Dossiers COMM (IRCC); Weil.Tim; Bird.Kathy; Luce.Deborah; Alberta.Lynn; Van Criekingen, Jane (PS/SP); Coburn, Laura (Laura.Coburn@rcmp-grc.gc.ca); jolene bradley Ext-PCH; Baker3, Ryan (PS/SP); Gowing, Andrew (PS/SP); Duval, Jean Paul (PS/SP); Wilson, Benjamin (PS/SP); Taillefer, Lucie: PS / SP; Daoust, Normand (PS/SP); Easton, Erika-Kirsten; Echenberg.Alan; Kearney.Kelly; Giolti, Patrizia; Malépart, Stéphane ; Jago.Mary; Beland.Andree; Beauchamp.Carl; Lafortune.Julie
Subject: Re: Critics briefing call in

Perfect, thanks Lisa.

Sending to PMO now.

Let's stick to a 12:15 start time and that way we know everyone can make it back in time.

Almost there. ;)

A

Sent from my iPhone

> On Aug 17, 2017, at 6:34 AM, Filipps.Lisa <Lisa.Filipps@cic.gc.ca> wrote:
>
> Participants:
> Toll-free dial-in number (Canada/US): 1-866-206-0153
> Local dial-in number: 613-954-9003
> Passcode:

Easton, Erika-Kirsten

From: Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca>
Sent: August 17, 2017 01:38 PM
To: Archipow, Nancy; Easton, Erika-Kirsten
Subject: RE: Minister's visit to Lacolle
Attachments: Agenda - visit Honourable Ralph Goodale - August 21 2007 - Lacolle.docx

FYI - some details on the Minister's visit.

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: Thursday, August 17, 2017 1:25 PM
To: Baker3, Ryan (PS/SP); Easton, Erika-Kirsten
Cc: Tomlinson, Jamie (PS/SP)
Subject: RE: Minister's visit to Lacolle

Yes, we can do that but my resources are running out of steam. If we can count on you for support that would be great. As far as products, we can assist with putting together lines for our Min. if that is what is required. At this point I have no intel on what if anything our Min would like to say at the scrum or whether he's just taking questions.

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 17, 2017 1:20 PM
To: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Cc: Tomlinson, Jamie (PS/SP) <Jamie.Tomlinson@canada.ca>
Subject: FW: Minister's visit to Lacolle

I'll do the same on keeping you informed. Got this back from Scott about an hour ago. I've asked about venue, scenario note too.

Should CBSA lead on the advisory and supporting products, since you have people on the ground? We're happy to help if you need us to, but would need the details. Let me know.

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Bardsley, Scott (PS/SP)
Sent: Thursday, August 17, 2017 12:21 PM
To: Baker3, Ryan (PS/SP); Peirce, Hilary (PS/SP)
Cc: Tomlinson, Jamie (PS/SP); Magee, Heather (PS/SP); Bruneau, Véronique (PS/SP); Duval, Jean Paul (PS/SP); De Curtis, Laura (PS/SP); Wilson, Benjamin (PS/SP)
Subject: RE: Minister's visit to Lacolle

Sorry, to clarify, we should include Ms. Shanahan on the advisory as well.

Scott

From: Bardsley, Scott (PS/SP)
Sent: Thursday, August 17, 2017 12:18 PM
To: Baker3, Ryan (PS/SP); Peirce, Hilary (PS/SP)
Cc: Tomlinson, Jamie (PS/SP); Magee, Heather (PS/SP); Bruneau, Véronique (PS/SP); Duval, Jean Paul (PS/SP); De Curtis, Laura (PS/SP); Wilson, Benjamin (PS/SP)
Subject: RE: Minister's visit to Lacolle

Hi Ryan,

At the moment, all we need is a an advisory for the scrum with Ministers Goodale and Hussen. Please see the attached scenario note for reference. Pending a green light, we would issue it on Sunday afternoon.

Scott

From: Baker3, Ryan (PS/SP)
Sent: Thursday, August 17, 2017 10:38 AM
To: Bardsley, Scott (PS/SP); Peirce, Hilary (PS/SP)
Cc: Tomlinson, Jamie (PS/SP); Magee, Heather (PS/SP); Bruneau, Véronique (PS/SP); Duval, Jean Paul (PS/SP); De Curtis, Laura (PS/SP); Wilson, Benjamin (PS/SP)
Subject: Minister's visit to Lacolle

Hi Scott,

Please let us know what support (briefing and comms) the Minister will need for his visit to Lacolle on Monday. Do you anticipate he'll make an announcement of any kind? Does he need support on the ground? We'll provide the evergreen media lines, but let us know if more is required.

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 17, 2017 03:22 PM
To: Easton, Erika-Kirsten; Dorion, Nicholas
Cc: CBSA-ASFC-Media Relations; Raider, Marc; Lacroix, Anne-Marie; Racicot, Kristine
Subject: RE: Erika for Approval - Media Call on Lacolle

Erika, for Q1 they are asking about both at the border and elsewhere in QC.

From: Easton, Erika-Kirsten
Sent: August 17, 2017 3:21 PM
To: Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>; Lacroix, Anne-Marie <ANNE-MARIE.LACROIX@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: RE: Erika for Approval - Media Call on Lacolle

For Q1, we simply say that the temporary housing is a provincial jurisdiction and to contact them for that info.

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Dorion, Nicholas
Sent: August 17, 2017 3:19 PM
To: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>; Lacroix, Anne-Marie <ANNE-MARIE.LACROIX@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: Erika for Approval - Media Call on Lacolle
Importance: High

Hi Erika,

For your approval please. A response to a media query on the situation in Lacolle.

Approved by Nancy.

Merci. Nicholas - 613-948-3193

Media: / *Vice*
Contact:
Subject: asylum seekers who have crossed into Canada from the United States.

Q1: Do you have number of people who are using the temporary shelters at the border and in the Montreal area? I saw a news report last week saying over 2,600 were staying in temporary shelters, do you have an update?
A1: The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day,

There are currently between 1000-1200 claimants awaiting processing. CBSA processes 200-230 claims a day. On average, irregular crossers stay one day to a few days while they are processed.

While there are tents at the POE, this is not a camp. The tents are one measure being used for orderly processing of asylum seekers arriving at the border.

For any questions on the Montreal area, please contact the Montreal city.

Q2: How many beds are available at the tent facilities near the US border? I saw that the Red Cross had initially planned for 500 but was going to double it, has that happened?

A2: Please contact the Canadian Red Cross.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 17, 2017 04:21 PM
To: Campbell, Barre Grant
Cc: CBSA-ASFC-Media Relations; Archipow, Nancy; Racicot, Kristine; Easton, Erika-Kirsten; Bindner, Melissa; Quinn, Robyn; Cloutier, Jacques; Vinette, Denis R.; Melchers, Charles; Mackenzie, Joey
Subject: RE: ForE VP Operations approval - cat 3 - Cost of Lacolle

Hi Barre,

Slight revision to the language below following EVP review.

Approved with these changes.

Thanks,

Andrew

From: Campbell, Barre Grant
Sent: August 17, 2017 1:31 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>
Subject: ForE VP Operations approval - cat 3 - Cost of Lacolle
Importance: High

Good afternoon,
For EVP approval – Cat 3 – cost of Lacolle
Thank you,

Barre Campbell
Senior Communications Advisor – Media Relations
Canada Border Services Agency
Government of Canada
barregrant.campbell@cbsa-asfc.gc.ca
Tel : 613-941-4997

Barre Campbell
Conseiller principal en communications – relations avec les médias
Agence des services frontaliers du Canada
Gouvernement du Canada

barregrant.campbell@cbsa-asfc.gc.ca
Tél. : 613-941-4997

Media: Thomson-Reuters
Topic: Cost of Lacolle
Question: How much are the additional resources and tent encampment at Lacolle costing the CBSA?
Response: This information is not available. To clarify, the tents should not be considered an 'encampment.' Rather they are an extension of the port of entry facilities. The tents allow asylum seekers to have temporary shelter against the elements so that the CBSA can continue its orderly processing of asylum claimants when they arrive at the border.

Easton, Erika-Kirsten

From: Bardsley, Scott (PS/SP) <scott.bardsley@canada.ca>
Sent: August 17, 2017 04:28 PM
To: Archipow, Nancy
Cc: Easton, Erika-Kirsten; Mackenzie, Joey
Subject: RE: Min visit on Monday

Hi Nancy, Erika and Joey,

I've discussed further with our team and there's no need for human backdrops for the scrum.

On the location, we welcome CBSA advice on what location makes sense and whether there are any logistical concerns with the media's preferred location, if different.

The Minister will likely speak extemporaneously and we're giving thought to what issues will need to be covered, which will likely shift by Monday. He will of course use some evergreen messaging.

Scott

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: Thursday, August 17, 2017 12:56 PM
To: Bardsley, Scott (PS/SP)
Cc: Easton, Erika-Kirsten; MacKenzie, Joel (Ext.)
Subject: re: Min visit on Monday
Importance: High

Hi Scott,

I'm aware that an agenda has been finalized for the Minister's visit to Lacolle on Monday, however could you please let me know what expectations if any there are around products? The Minister is scrumming following the visit. Will he be using the info that is found in our evergreen pkg that is shared daily (pre approved messaging and Qs and As) or will there be other requirements? I'd like to give my team as much of a head start as possible.

Also, is the expectation that he will scrum in the manner of Min Garneau today aka: human backdrop or will he be simply availing himself to the media without that?

Thanks,

Nancy

Nancy Archipow
Director Public Affairs & Strategic Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tel: 613-954-7075 / Mobile:

Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tél: 613-954-7075 / Mobile:

Easton, Erika-Kirsten

From: Quinn, Robyn
Sent: August 18, 2017 08:41 AM
To: Mackenzie, Joey
Cc: Easton, Erika-Kirsten; Archipow, Nancy; Brunatti, Andrew; St-Laurent, Andrea; Bindner, Melissa
Subject: RE: Disappeared box at Lacolle

Après vérification, il semble que l'information n'était pas exacte. Aucune boîte perdue n'a été signalée. Un dénombrement a été fait pendant la nuit à l'issue duquel on nous confirme ce matin que tout est conforme, aucune boîte ne manque.

Robyn

From: Mackenzie, Joey
Sent: August 18, 2017 7:52 AM
To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: Disappeared box at Lacolle

Hi Robyn,

We have been asked to confirm the veracity of this:

TVA Nouvelles reported late yesterday that a box containing confidential information on asylum seekers has disappeared at Lacolle. CBSA would not confirm yesterday.

Could you please give us the state of play on this?

Thanks!

Joey

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 18, 2017 08:55 AM
To: Mackenzie, Joey; Quinn, Robyn
Cc: Easton, Erika-Kirsten; Brunatti, Andrew; St-Laurent, Andrea; Bindner, Melissa
Subject: RE: Disappeared box at Lacolle

Fyi: on this mornings call with the BOC we were told it was temp misplaced.

From: Mackenzie, Joey
Sent: August 18, 2017 8:52 AM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: RE: Disappeared box at Lacolle

Thanks! Have advised MO of this and that Comms is following up with the reporter.

Joey

From: Archipow, Nancy
Sent: August 18, 2017 8:43 AM
To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: RE: Disappeared box at Lacolle

Thanks, just received the same message from reg comms. Our comms person is following up with the journalist.

From: Quinn, Robyn
Sent: August 18, 2017 8:41 AM
To: Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: RE: Disappeared box at Lacolle

Après vérification, il semble que l'information n'était pas exacte. Aucune boîte perdue n'a été signalée. Un dénombrement a été fait pendant la nuit à l'issue duquel on nous confirme ce matin que tout est conforme, aucune boîte ne manque.

Robyn

From: Mackenzie, Joey
Sent: August 18, 2017 7:52 AM

To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: Disappeared box at Lacolle

Hi Robyn,

We have been asked to confirm the veracity of this:

TVA Nouvelles reported late yesterday that a box containing confidential information on asylum seekers has disappeared at Lacolle. CBSA would not confirm yesterday.

Could you please give us the state of play on this?

Thanks!

Joey

Easton, Erika-Kirsten

From: Malépart, Stéphane
Sent: August 18, 2017 11:33 AM
To: Giolti, Patrizia; Archipow, Nancy
Cc: Easton, Erika-Kirsten
Subject: RE: Any luck?

It was confirmed this AM by Ops in Lacolle that it was a "Lost and found" box that had been misplaced.

As the journalist just called me directly me to do a follow up re: "loss of box with personal infos" and wanted to know if we had found the box, I told him that his information was incorrect.

Stéphane

De : Giolti, Patrizia
Envoyé : 18 août, 2017 08:44
À : Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Cc : Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Objet : Re: Any luck?

Hi let's chat first. At the issues call apparently a box did go missing but was then found....I
Mieux être 100% across the board...tks

From: Malépart, Stéphane
Sent: Friday, August 18, 2017 8:39 AM
To: Archipow, Nancy
Cc: Giolti, Patrizia; Easton, Erika-Kirsten
Subject: RE: Any luck?

Double checked with ops and this did not happen. Will call back the journalist.

Stéphane

De : Archipow, Nancy
Envoyé : 18 août, 2017 07:49
À : Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>
Cc : Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Objet : Any luck?

Good morning Stephane,

Have you had any luck getting more details from reg ops on this?

Nancy

- Media reports that a box containing an a unknown quantity of confidential documents and personal information on asylum seekers at the Lacolle Port of Entry has stolen or disappeared sometime during the night of August 16, 2017. The documents, consisting of forms, copies and photographs, had been located in one of the temporary structures.

  http://www.infomedia.gc.ca/ps-sp/en/2017/08/17/207462393

Sent from my BlackBerry 10 smartphone on the Rogers network.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 18, 2017 12:35 PM
To: Dorion, Nicholas
Cc: CBSA-ASFC-Media Relations; Melchers, Charles; Easton, Erika-Kirsten; Archipow, Nancy; Racicot, Kristine
Subject: RE: EVP for Approval - Media Call on Lacolle

Great, thanks! Good to go.

From: Dorion, Nicholas
Sent: August 18, 2017 12:35 PM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: RE: EVP for Approval - Media Call on Lacolle

Hi Andrew,

Amendments have been implemented to A3.

Thanks,

Nicholas

Media: *| Vice*
Contact:
Subject: asylum seekers who have crossed into Canada from the United States.

Q1: Do you have number of people who are using the temporary shelters at the border and in the Montreal area? I saw a news report last week saying over 2,600 were staying in temporary shelters, do you have an update?
A1: CBSA can only speak to the number of asylum claimants that are at CBSA facilities. The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to the Lacolle Port of Entry (POE) each day.

There are currently less than 1000 claimants awaiting processing at the POE. CBSA processes 200-230 claims a day and, on average, asylum seekers stay one day to a few days while they are processed.

It should be noted that the tents are an extension of the POE facilities; they are meant to shelter asylum seekers while they are being processed at the POE.

For any questions on facilities in the Montreal area, please contact Provincial authorities of Quebec.

Q2: How many beds are available at the tent facilities near the US border? I saw that the Red Cross had initially planned for 500 but was going to double it, has that happened?

A2: Please contact the Canadian Red Cross

From: Brunatti, Andrew
Sent: August 18, 2017 12:15 PM
To: Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: RE: EVP for Approval - Media Call on Lacolle

Thanks Nicholas. Agreed re the 'less than 1000' line.

Is there a reason the changes in para 3 weren't implemented?

From: Dorion, Nicholas
Sent: August 18, 2017 12:12 PM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: RE: EVP for Approval - Media Call on Lacolle
Importance: High

Hi Andrew,

I've made some edits to the response.

We've got confirmation that there currently are 854 persons on the site.

We want to say that there is less than 1000 as the numbers may fluctuate up or down throughout the day/weekend.

Thanks. Nicholas – 613-948-3193

Media: / *Vice*
Contact:
Subject: asylum seekers who have crossed into Canada from the United States.

Q1: Do you have number of people who are using the temporary shelters at the border and in the Montreal area? I saw a news report last week saying over 2,600 were staying in temporary shelters, do you have an update?
A1: CBSA can only speak to the number of asylum claimants that are at CBSA facilities. The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to the Lacolle Port of Entry (POE) each day.

There are currently less than 1000 claimants awaiting processing at the POE. CBSA processes 200-230 claims a day and, on average, asylum seekers stay one day to a few days while they are processed.

It should be noted that the tents are an extension of the POE facilities; they are meant to shelter asylum seekers while they are being processed at the POE.

For any questions on facilities in the Montreal area, please contact Provincial authorities of Quebec.

Q2: How many beds are available at the tent facilities near the US border? I saw that the Red Cross had initially planned for 500 but was going to double it, has that happened?

A2: Please contact the Canadian Red Cross.

From: Brunatti, Andrew
Sent: August 18, 2017 9:51 AM
To: Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: FW: EVP for Approval - Media Call on Lacolle

Hi Nicholas,

See below for some changes following review by the EVP. You'll have to circle back with Ops on 2 points:

- we think it should be the Province of Quebec referenced at the end of A1 (highlighted), instead of the City of Montreal.
- The number at the POE is apparently now around 900. We should confirm this to be sure.

Once Ops has been consulted on these points, send up a final and we should be good to go.

Thanks,

Andrew

From: Dorion, Nicholas
Sent: August 17, 2017 4:00 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>; Lacroix, Anne-Marie <ANNE-MARIE.LACROIX@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>

Subject: EVP for Approval - Media Call on Lacolle
Importance: High

Hi,

For your approval please. A response to a media query on the situation in Lacolle.

Approved by VP OPS and DG Comms.

Seeking your approval by 16:45 please.

Merci. Nicholas - 613-948-3193

Media: *Vice*
Contact: ____________________
Subject: asylum seekers who have crossed into Canada from the United States.

Q1: Do you have number of people who are using the temporary shelters at the border and in the Montreal area? I saw a news report last week saying over 2,600 were staying in temporary shelters, do you have an update?
A1: ~~The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.~~

~~When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.~~

CBSA can only speak to the number of asylum claimants that are at CBSA facilities. The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to the Lacolle Port of Entry (POE) each day.

There are currently between approximately 900 claimants awaiting processing at the POE. CBSA processes 200-230 claims a day and, on average, asylum seekers stay one day to a few days while they are processed.

~~While there are tents at the POE, this is not a camp.~~ It should be noted that the tents are an extension of the POE facilities; they are meant to shelter asylum seekers while they are being processed at the POE.

For any questions on facilities in the Montreal area, please contact City of Montreal authorities.

Q2: How many beds are available at the tent facilities near the US border? I saw that the Red Cross had initially planned for 500 but was going to double it, has that happened?

A2: Please contact the Canadian Red Cross.

Easton, Erika-Kirsten

From: Brunette, Lynn <Lynn.Brunette@pco-bcp.gc.ca>
Sent: August 18, 2017 12:49 PM
To: Dorion, Nicholas; Lindblad, Anabel: PCO / BCP; Morrell, Daryl
Cc: 'Media Relations / Relations avec les médias (PS/SP)' (ps.mediarelations-relationsaveclesmedias.sp@canada.ca); ps.communicationsissuesmanagement-communicationsgestiondesenjeux.sp@canada.ca; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Archipow, Nancy; Deveau, Pierre
Subject: RE: For PCO Awareness - CBSA Response

Thanks Nicholas!

Lynn

From: Dorion, Nicholas [mailto:Nicholas.Dorion@cbsa-asfc.gc.ca]
Sent: August 18, 2017 12:38 PM
To: Lindblad, Anabel; Morrell, Daryl; Brunette, Lynn
Cc: 'Media Relations / Relations avec les médias (PS/SP)' (ps.mediarelations-relationsaveclesmedias.sp@canada.ca); ps.communicationsissuesmanagement-communicationsgestiondesenjeux.sp@canada.ca; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Archipow, Nancy; Deveau, Pierre
Subject: For PCO Awareness - CBSA Response

Hi,

For your awareness. A CBSA approved response to a media call on asylum claims.

Thank you. Nicholas – 613-948-3193

Media: *I Vice*
Contact:
Subject: asylum seekers who have crossed into Canada from the United States.

Q1: Do you have number of people who are using the temporary shelters at the border and in the Montreal area? I saw a news report last week saying over 2,600 were staying in temporary shelters, do you have an update?
A1: CBSA can only speak to the number of asylum claimants that are at CBSA facilities. The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to the Lacolle Port of Entry (POE) each day.

There are currently less than 1000 claimants awaiting processing at the POE. CBSA processes 200-230 claims a day and, on average, asylum seekers stay one day to a few days while they are processed.

It should be noted that the tents are an extension of the POE facilities; they are meant to shelter asylum seekers while they are being processed at the POE.

For any questions on facilities in the Montreal area, please contact Provincial authorities of Quebec.

Q2: How many beds are available at the tent facilities near the US border? I saw that the Red Cross had initially planned for 500 but was going to double it, has that happened?

A2: Please contact the Canadian Red Cross

Nicholas Dorion

Media Spokesperson | Porte-parole
Corporate Affairs Branch | Direction générales des services intégrés
Canada Border Services Agency | Agence des services frontaliers du Canada
Government of Canada | Gouvernement du Canada
nicholas.dorion @cbsa-asfc.gc.ca
Tel | Tél. : 613-948-3193 / Facsimile | Télécopieur 613-952-1797
Teletypewriter| Téléimprimeur 1-866-335-3237

Andrew Gowing
Senior Advisor & Spokesperson | Conseiller principal et porte-parole
Communications Directorate | Direction générale des communications
Public Safety Canada | Sécurité publique Canada
Telephone | Téléphone : (613) 991-1689
Blackberry :
Email | Courriel : Andrew.Gowing@Canada.ca

Easton, Erika-Kirsten

From: Sultan, Jessica
Sent: August 20, 2017 09:31 PM
To: Easton, Erika-Kirsten; Walker, Christine (HQ); Cloutier, Jacques
Cc: Chénier, Maurice; Auclair, Rachel
Subject: Re: Hi

Thank you Erika. I will let my team on the site know.

Jessica Sultan
Executive Director, Assets, Acquired Services and Comptrollership Systems, CBSA
Directrice exécutive, Gestion des effectifs, services acquis et systèmes fonction de controle, ASFC
613-614-5751

From: Easton, Erika-Kirsten
Sent: Sunday, August 20, 2017 9:29 PM
To: Sultan, Jessica; Walker, Christine (HQ); Cloutier, Jacques
Cc: Chénier, Maurice; Auclair, Rachel
Subject: Re: Hi

IRCC Comms has confirmed that they will reach out and share their lines.

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Easton, Erika-Kirsten
Sent: Sunday, August 20, 2017 7:58 PM
To: Sultan, Jessica; Walker, Christine (HQ); Cloutier, Jacques
Cc: Chénier, Maurice; Auclair, Rachel
Subject: Re: Hi

I have already forwarded the message and asked them to contact Cornwall with their media lines. I also cc'd PCO comms so they are aware.

I will close the loop with this email chain once I hear back from my counterparts.

Thx

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Sultan, Jessica
Sent: Sunday, August 20, 2017 7:57 PM
To: Easton, Erika-Kirsten; Walker, Christine (HQ); Cloutier, Jacques
Cc: Chénier, Maurice; Auclair, Rachel
Subject: Re: Hi

Erika,
Is it possible for you to reach out and have someone who is leading (IRCC or PS perhaps) proactively contact the City of Cornwall? Our CBSA PGS are currently the only CBSA contacts in the Nav Centre. We may all be aware that the CBSA is not the lead, but clearly Cornwall is not. The City, and others, don't know who else to ask, as we are the faces they see in front of them.

Thank you.
Jessica

Jessica Sultan
Executive Director, Assets, Acquired Services and Comptrollership Systems, CBSA
Directrice exécutive, Gestion des effectifs, services acquis et systèmes fonction de controle, ASFC
613-614-5751

From: Easton, Erika-Kirsten
Sent: Sunday, August 20, 2017 6:48 PM
To: Walker, Christine (HQ); Cloutier, Jacques
Cc: Chénier, Maurice; Sultan, Jessica; Auclair, Rachel
Subject: Re: Hi

Fyi - We are not the lead on comms for NavCan but I am passing along the concerns so PS and IRCC can address in messaging.

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada

Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Walker, Christine (HQ)
Sent: Sunday, August 20, 2017 5:59 PM
To: Cloutier, Jacques; Easton, Erika-Kirsten
Cc: Chénier, Maurice; Sultan, Jessica; Auclair, Rachel
Subject: Hi

I just spent time at Nav Centre. Met our team of 2, Kim Coe-Turner and her team (Nav Centre) and Andrea her team (CAF). Thanked everyone for all their help.

Key things to address.
1. Our team of 2 is there for Contracting. She is being asked everything - comms, ops. They think she is there for all CBSA. We need a point person full time at Navcan ASAP.

2. Townhall - Nav Centre view is clear - CBSA is the lead they need to be front and centre. We badly need comms to assure people there has been misinformation. Erika I assume you have a plan.

3.

4.. On site there will be 2 levels of care at the Nav centre one in the facility, one outside. We a strategy to manage this.

5. JPC is not up and running yet or they weren't open today.

6. Still lots of questions on who pays what. I will have a conference call with CFO's tomorrow am to go through this.

Finally, a heads up for Rachel, Nav Centre will contact you to see what issues you had and how you did things so they can learn. They also want to visit. Security and health will be very impt.

Erin will provide a full report by end of day to me and Jessica.

Christine

Sent from my BlackBerry 10 smartphone on the Rogers network.

Easton, Erika-Kirsten

From: Gowing, Andrew (PS/SP) <andrew.gowing@canada.ca>
Sent: August 21, 2017 03:33 PM
To: Giolti, Patrizia; Easton, Erika-Kirsten; Bird, Kathy: CIC / CIC; 'Bertrand.Sabrina'
Cc: 'ron.singer@navcanada.ca'; Baker3, Ryan (PS/SP); MacLean, Megan: PS / SP
Subject: RE: For Urgent Review: NAV Centre Communications Plan / Key Messages
Attachments: Update: Evergreen Messaging - Asylum Seekers - August 20, 2017; PS-SP-#2354146-v1-NAV_Centre_Communications_Plan.docx

Hi Patrizia

As discussed by phone, these messages are from the evergreen media package for this event.

IRCC colleagues: Any concerns / red flags with what is included or can we proceed?

Thanks
-Andrew

From: Giolti, Patrizia [mailto:Patrizia.Giolti@cbsa-asfc.gc.ca]
Sent: Monday, August 21, 2017 3:17 PM
To: Gowing, Andrew (PS/SP)
Cc: Easton, Erika-Kirsten; 'ron.singer@navcanada.ca'; 'Bertrand.Sabrina'; Bird, Kathy: CIC / CIC
Subject: FW: For Urgent Review: NAV Centre Communications Plan / Key Messages
Importance: High

Hello – edits/comments/questions from the CBSA.

thanks

From: Gowing, Andrew (PS/SP) [mailto:andrew.gowing@canada.ca]
Sent: August 21, 2017 2:50 PM
To: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; ron.singer@navcanada.ca; 'Filipps.Lisa' <Lisa.Filipps@cic.gc.ca>; Sabrina.Bertrand@cic.gc.ca; Bird, Kathy: CIC / CIC <kathy.bird@cic.gc.ca>
Subject: For Urgent Review: NAV Centre Communications Plan / Key Messages
Importance: High

Good Afternoon All

As discussed on this morning's coordination call, please see attached a Communications Plan related to the use of the NAV Centre for temporary housing. If you could please note any red flags or factual errors ASAP that would be appreciated as we need to share them with partners and media this afternoon.

Happy to discuss if you have any questions.

Thanks
-Andrew

Easton, Erika-Kirsten

From: MacKenzie, Sara (HC/SC) <sara.mackenzie@canada.ca>
Sent: August 12, 2017 07:20 PM
To: 'Erika-kirsten.easton@cbsa-asfc.gc.ca'
Subject: RE: MLS on chickenpox

Hi, me again!

No need for these media lines any longer. I've been advised that the child has been removed will be / is being removed from isolation. The mother produced a valid vaccination history showing the girl had been vaccinated in Florida twice, 2012 and 2016. No further deterioration of child. Symptoms improving.

Sara MacKenzie
Director General, Public Health Strategic Communications
Directrice générale, Communications stratégiques en santé publique

Telephone | Téléphone : 613-952-8155
Mobile : 613-853-4524
PIN: 2C2166DC
Sara.MacKenzie@Canada.ca

Health Canada | Santé Canada
Public Health Agency of Canada | Agence de la santé publique du Canada
Government of Canada | Gouvernement du Canada

From: MacKenzie, Sara (HC/SC)
Sent: 2017-08-12 6:02 PM
To: 'Erika-kirsten.easton@cbsa-asfc.gc.ca'
Subject: MLS on chickenpox

Hi Erika,

Please find lines approved by the CPHO to add to evergreen package. These are reactive and we are in touch with CRC and local public health. They may need updating again once we hear more. Let me know if you have any questions.

MEDIA LINES
Possible case of chickenpox among asylum seekers

ISSUE: The Canadian Red Cross has notified the Public Health Agency of Canada that it has identified a possible case of Varicella (commonly known as chickenpox) in an individual being processed at theSaint-Bernard-de-Lacolle, Quebec site where asylum seekers are crossing from the United States. A child with symptoms of chickenpox has been isolated as a precaution. The possible case was identified following a visit by a family to the on-site mini clinic.

KEY MESSAGES

- The Public Health Agency of Canada (PHAC) is aware that a possible case of Varicella (commonly known as chickenpox) has been identified in a child who is among the asylum seekers being processed at Saint-Bernard-de-Lacolle, Quebec.
- The child, along with its family, has been isolated to mitigate the potential spread to others.
- PHAC is working closely with partners, including the Canadian Red Cross and local public health officials, who are responsible for providing health care services and support to the asylum seekers.
- Additional questions about the health of the symptomatic child and the measures being taken, should be directed to the Canadian Red Cross.

If asked about exposure of federal employees working on site to process the asylum seekers

- Federal workers concerned about their risk of exposure, especially pregnant women and immuno-compromised individuals, should contact their department or agency's occupational health and safety program.

If asked about chickenpox

- Varicella, also known as chickenpox, is a very common and highly infectious childhood disease that is found worldwide.
- The defining symptom is a characteristic blister-like rash, which can cause severe irritation. It may take 10 to 21 days for symptoms to appear after infection has occurred.
- Chickenpox is spread by coughing, sneezing and saliva and is highly contagious. It can also be spread through contact with the fluid from chickenpox blisters.
- A person is most contagious from 1 to 2 days before to shortly after the onset of rash. Contagiousness persists until the skin lesions crust over.
- Most children have a relatively mild illness, but severe illness may occur in adults and people with depressed immunity because of existing illness or because of a treatment that they are receiving (such as chemotherapy).
- A pregnant woman with chickenpox can pass it to her baby before birth, sometimes resulting in complications.
- The best prevention against Varicella is vaccination. For further information about vaccination against Varicella, please refer to the Canadian Immunization Guide.

If asked about the risk to Canadians

- The risks to Canadians is extremely low as vaccination rates for Varicella are high in Canada.
- In Canada, vaccination is a shared responsibility among the federal, provincial and territorial governments.
- The federal government is responsible for recommending, regulating and monitoring the safety of vaccines in Canada. The provinces and territories are responsible for funding, planning and delivering vaccination programs in their respective jurisdictions.

If asked about the risk to asylum seekers

- Please contact the Canadian Red Cross who are in a better position to assess the risk to other asylum seekers.

Sara MacKenzie
Director General, Public Health Strategic Communications
Directrice générale, Communications stratégiques en santé publique

Telephone | Téléphone : 613-952-8155
Mobile : 613-853-4524
PIN: 2C2166DC
Sara.MacKenzie@Canada.ca

Health Canada | Santé Canada
Public Health Agency of Canada | Agence de la santé publique du Canada
Government of Canada | Gouvernement du Canada

Easton, Erika-Kirsten

From: Namiesniowski, Tina
Sent: August 12, 2017 07:48 PM
To: Archipow, Nancy; Cloutier, Jacques
Cc: CBSA-ASFC-Media Relations; Brunatti, Andrew; Mackenzie, Joey; Douglas, John; Giolti, Patrizia; Easton, Erika-Kirsten
Subject: Re: potential twitter opportunity

Ok

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Archipow, Nancy
Sent: Saturday, August 12, 2017 7:38 PM
To: Namiesniowski, Tina; Cloutier, Jacques
Cc: CBSA-ASFC-Media Relations; Brunatti, Andrew; Mackenzie, Joey; Douglas, John; Giolti, Patrizia; Easton, Erika-Kirsten
Subject: RE: potential twitter opportunity

Here it is.

https://twitter.com/CanBorderQUE/status/896511989429796870

From: Archipow, Nancy
Sent: August 12, 2017 7:13 PM
To: Namiesniowski, Tina; Cloutier, Jacques
Cc: CBSA-ASFC-Media Relations; Brunatti, Andrew; Mackenzie, Joey
Subject: RE: potential twitter opportunity

We have the green light from Min O and PCO on the tent tweet. The Min Garneau tweet is a no-go.

Tweet message is coordinated with CAF and they have provided the image.

Tweet: Installation of additional tents by @CanadianForces at #Lacolle. GC still improving temporary shelter conditions.

From: Namiesniowski, Tina
Sent: August 12, 2017 3:35 PM
To: Archipow, Nancy; Cloutier, Jacques
Cc: CBSA-ASFC-Media Relations; Brunatti, Andrew; Mackenzie, Joey
Subject: Re: potential twitter opportunity

No objections assuming ok from others. Mino will need to let Min G know as well. He may want to be doing some of his own post visit.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Archipow, Nancy

Sent: Saturday, August 12, 2017 1:09 PM
To: Cloutier, Jacques; Namiesniowski, Tina
Cc: CBSA-ASFC-Media Relations; Brunatti, Andrew; Mackenzie, Joey
Subject: re: potential twitter opportunity

We'd like to tweet the min's visit tomorrow. Good opportunity to have a presence on social media promoting interdepartmental and GOC partnerships.

As well, in anticipation of more tents going up soon, we'd like to tweet on that as well (we had issued a tweet when they were first erected). We can provide twitter phrases for you to see in advance.

Any objections? If you agree we will then advise Min O and PCO.

Nancy

Nancy Archipow
Director Public Affairs & Strategic Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tel: 613-954-7075 / Mobile:

Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
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Nancy.Archipow@cbsa-asfc.gc.ca / Tél: 613-954-7075 / Mobile:

Easton, Erika-Kirsten

From: Dorion, Nicholas
Sent: August 14, 2017 01:59 PM
To: Easton, Erika-Kirsten
Cc: Archipow, Nancy; Lacroix, Anne-Marie; Raider, Marc; CBSA-ASFC-Media Relations
Subject: For DG Comms Awareness - Cat 3 - Approbation et statistique demandée - top 5 jusqu'à aujourd'hui

Importance: High

Hi Erika,

For your awareness. We'll be providing the below response to a media query from La Presse on asylum claims.

This is the same response we have been providing to other outlets.

Merci. Nicholas – 613-948-3193

Date et heure : 14 août 2017 11h45
Échéance : 16h
Journaliste/média/Coordonnées : Radio-Canada / @radio-canada.ca

Questions : Y a-t-il d'autres nationalités que des haïtiens qui sont temporairement hébergés à Lacolle et que dont vous traitez les demandes d'asile à la frontière actuellement dans le flot des entrées illégales?

Réponse :
Nous pouvons vous dire qu'il y a des gens d'autres nationalités. Pour les six premiers mois de 2017, les cinq principaux pays d'origine des demandeurs d'asile sont (dans l'ordre) Haïti, le Soudan, la Turquie, l'Érythrée, les États-Unis.

Easton, Erika-Kirsten

From: Giolti, Patrizia
Sent: August 14, 2017 01:56 PM
To: Easton, Erika-Kirsten
Cc: CBSA-ASFC-Media Relations; Archipow, Nancy; Racicot, Kristine
Subject: CAT3 - DG media queries for approval / Lacolle

Hello Erika – for review and approval. Various media calls/requests re Lacolle.
Nancy reviewed and approved. Merci!

Échéance : 5 :pm
Journaliste/média/Coordonnées : @TheCanadianPress.com

Questions :

When the migrants are coming across the border, what is the process? What exactly is being done at the border that means people need to stay in camps? At what point are they referred to the IRB? What is CBSA doing?

The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.
When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry.

When a person makes a refugee protection claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks. If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.
If the application is ineligible, the person may be removed from Canada.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.

The tents, on site in St-Bernard-de-Lacolle, are used as additional shelters for asylum claimants who are waiting to be processed by the CBSA.

Date et heure : 10 août 2017 10hrs am
Échéance : 11 août 2017 9ham
Journaliste/média/Coordonnées : La voix de l'Est (Granby)

Quel est le nombre de demandeurs d'asile depuis deux semaines aux postes frontaliers de Morses Line, St-Armand, Frelishburgh, Abercorn?
Les seules statistiques disponibles concernant les demandes d'asile à la frontière terrestre sont sous ce lien internet où vous trouverez les données que le Gouvernement du Canada met à la disposition du public : http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp
(N.B. les données du mois de juillet ne sont pas encore disponibles, elles devraient l'être d'ici les prochains jours)

Quelles sont les étapes et procédures lors d'une demande d'aisle a`la frontière?
Voici les étapes concernant une demande d'asile traitée par l'ASFC :
Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de déterminer si la demande est admissible en vertu de la *Loi sur l'immigration et la protection des réfugiés*. Le processus comprend une entrevue, la prise d'empreintes digitales et de photos, et des vérifications de sécurité et des antécédents criminels.
Si la demande est admissible, le dossier de la personne sera envoyé à la Commission de l'immigration et du statut de réfugié (CISR) pour étude et la personne sera autorisée à entrer au Canada pour se présenter à une audience de la CISR.

Si la demande n'est pas admissible, la personne pourrait être renvoyée du Canada.

Media: Reuters / Miami Herald

How long are asylum seekers expected to live in tents at Lacolle? How long are CBSA screenings taking at Lacolle right now?
These tents are temporary and are used as additional shelters for asylum claimants who are awaiting CBSA processing.
It may take between half a day and three days.

How many Haitians have been removed in 2017 year-to-date?
In total, 439 Haitians have been removed from January 1 to August 11, 2017.

Médias présents actuellement sur le site à Lacolle et demandant une entrevue :
Date et heure des demandes : 14 août 2017 entre 8h et 11 :00 am

-
-
-
-

Deadline : 4 :00 pm

Nombre de demandeurs d'asile dans le campement;
Réponse : entre 1000 et 1200

Combien de nouvelles tentes et quelle est votre capacité d'accueil à Lacolle?
24 nouvelles tentes, pour une capacité accrue d'accueil de 700 autres personnes et une capacité totale d'hébergement temporaire de 1200 personnes.

Nombre de demandes traitées par jour par l'ASFC?
Nous avons la capacité de traiter entre 200-250 demandes par jour.

Prévoyez-vous un accroissement du nombre d'arrivées?
Nous ne pouvons spéculer mais nous planifions une augmentation de notre capacité en vue d'une possible augmentation des volumes. L'ASFC offre actuellement une réponse exceptionnelle à une situation exceptionnelle.

Easton, Erika-Kirsten

From: Walker, Christine (HQ)
Sent: August 14, 2017 02:28 PM
To: Easton, Erika-Kirsten
Subject: Fw: Procurement Update: Lacolle

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>
Sent: Monday, August 14, 2017 14:01
To: Walker, Christine (HQ)
Cc: Braham, Stephen
Subject: Procurement Update: Lacolle

Christine,
Procurement for Lacolle was very busy over the weekend. Focus right now is on three specific needs:

1- showers. Currently only three on site. Challenges finding suppliers exist, as well as water supply and disposal of used water. We expect more info on possible solutions by this afternoon.

2- toilets/port a potties. We need more; we need them cleaned more often; and we need them emptied three times a day, as opposed to current one time. Procurement well underway and expected to be resolved today.

3- overall site cleaning (with focus on commercial centre and toilets especially) - BGIS has been leveraged through existing PSPC contract and we are putting in place other contracts with local suppliers. This procurement is not complex and wil be resolved in short order.

Upcoming needs:
- a 'shopping list' of items required to set up camp three has been circulated as FYI with no action yet required. The list is very extensive and will require much procurement effort.

Other updates:
-GOC led procurement calls are occurring twice per day at the moment will all involved depts (CBSA lead client, PSPC on standby to assist)
-five SPMMD employees are in MTL asof today, working side by side with regional procurement to get the work done. Rachel Auclair and I are in constant contact.

Jessica

Sent from my BlackBerry 10 smartphone on the Rogers network.

Easton, Erika-Kirsten

From: Lindblad, Anabel <Anabel.Lindblad@pco-bcp.gc.ca>
Sent: August 14, 2017 09:00 PM
To: Archipow, Nancy; Deveau, Pierre; CBSA-ASFC-Media Relations; Lockwood, Dawn; QUE_Media_ASFC@asfc.gc.ca; ADMPA_SJSCLPA-SMAAP_EMISLCAP@forces.gc.ca; richard.perreault@forces.gc.ca; Sophie.Galarneau@forces.gc.ca; jay.janzen@forces.gc.ca; Lyne.Poirier@forces.gc.ca; veronique.duhamel@forces.gc.ca; Lebouthillier, Daniel: ND / DN; Kirkey, Melanie (HC/SC); GouletteNadon, Melanie (HC/SC); Sabrina.Bertrand@cic.gc.ca; Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Lisa.Filipps@cic.gc.ca; Deborah.Luce@cic.gc.ca; Beland, Andree: CIC / CIC; O'Nions, Christine; Quenneville, Line; Gagnon, Meagan; Morrell, Daryl; Brunette, Lynn: PCO / BCP; MacLean, Megan: PS / SP; Van Criekingen, Jane (PS/SP); Baker3, Ryan (PS/SP); Tomlinson, Jamie (PS/SP); De Curtis, Laura (PS/SP); Duval, Jean Paul (PS/SP); Gowing, Andrew (PS/SP); Lanthier, Francisca (PS/SP); Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); COMDO / COMDO (PS/SP); Martel, Karine: PS / SP; Gallays, Emmanuelle: PWGSC / TPSGC; Jessica.Kingsbury@pwgsc-tpsgc.gc.ca; Bujold, Pierre-Alain: PWGSC / TPSGC; jolene bradley Ext-PCH; Laura.Coburn@rcmp-grc.gc.ca; myrian.marotte@croixrouge.ca; Dhaussy, Elise: ESDC / EDSC; Lapalme, Josée: ESDC / EDSC; Langlais, Dominique (SSC/SPC); Blondin, Adam (SSC/SPC); Easton, Erika-Kirsten; Giolti, Patrizia
Subject: RE: re: follow up to our earlier call

Thanks Nancy – we appreciate the offer from CBSA. We'll share with PMO to see if there are any views on this. I like the long room in terms of backdrop, but any chance you can provide details on capacity for media sitting and for camera set-up to provide the full picture?

Any thoughts from the other departments? Any other locations we should consider?

Appreciate everyone's efforts on this.

Anabel

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: August-14-17 4:04 PM
To: Archipow, Nancy; Deveau, Pierre; CBSA-ASFC-Media Relations; Lockwood, Dawn; QUE_Media_ASFC@asfc.gc.ca; ADMPA_SJSCLPA-SMAAP_EMISLCAP@forces.gc.ca; richard.perreault@forces.gc.ca; Sophie.Galarneau@forces.gc.ca; jay.janzen@forces.gc.ca; Lyne.Poirier@forces.gc.ca; veronique.duhamel@forces.gc.ca; Lebouthillier, Daniel: ND / DN; Kirkey, Melanie (HC/SC); GouletteNadon, Melanie (HC/SC); Sabrina.Bertrand@cic.gc.ca; Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Lisa.Filipps@cic.gc.ca; Deborah.Luce@cic.gc.ca; Beland, Andree: CIC / CIC; O'Nions, Christine; Quenneville, Line; Lindblad, Anabel; Gagnon, Meagan; Morrell, Daryl; Brunette, Lynn; MacLean, Megan: PS / SP; Van Criekingen, Jane (PS/SP); Baker3, Ryan (PS/SP); Tomlinson, Jamie (PS/SP); De Curtis, Laura (PS/SP); Duval, Jean Paul (PS/SP); Gowing, Andrew (PS/SP); Lanthier, Francisca (PS/SP); Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); COMDO / COMDO (PS/SP); Martel, Karine: PS / SP; Gallays, Emmanuelle: PWGSC / TPSGC; Jessica.Kingsbury@pwgsc-tpsgc.gc.ca; Bujold, Pierre-Alain: PWGSC / TPSGC; jolene bradley Ext-PCH; Laura.Coburn@rcmp-grc.gc.ca; myrian.marotte@croixrouge.ca; Dhaussy, Elise: ESDC / EDSC; Lapalme, Josée: ESDC / EDSC; Langlais, Dominique (SSC/SPC); Blondin, Adam (SSC/SPC); Easton, Erika-Kirsten; Giolti, Patrizia
Subject: re: follow up to our earlier call

Good afternoon everyone,

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Please advise asap.

Nancy

Nancy Archipow
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Easton, Erika-Kirsten

From: Lindblad, Anabel <Anabel.Lindblad@pco-bcp.gc.ca>
Sent: August 14, 2017 09:59 PM
To: Archipow, Nancy; Deveau, Pierre; CBSA-ASFC-Media Relations; Lockwood, Dawn; QUE_Media_ASFC@asfc.gc.ca; ADMPA_SJSCLPA-SMAAP_EMISLCAP@forces.gc.ca; richard.perreault@forces.gc.ca; Sophie.Galarneau@forces.gc.ca; jay.janzen@forces.gc.ca; Lyne.Poirier@forces.gc.ca; veronique.duhamel@forces.gc.ca; Lebouthillier, Daniel: ND / DN; Kirkey, Melanie (HC/SC); GouletteNadon, Melanie (HC/SC); Sabrina.Bertrand@cic.gc.ca; Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Lisa.Filipps@cic.gc.ca; Deborah.Luce@cic.gc.ca; Beland, Andree: CIC / CIC; O'Nions, Christine; Quenneville, Line; Gagnon, Meagan; Morrell, Daryl; Brunette, Lynn: PCO / BCP; MacLean, Megan: PS / SP; Van Criekingen, Jane (PS/SP); Baker3, Ryan (PS/SP); Tomlinson, Jamie (PS/SP); De Curtis, Laura (PS/SP); Duval, Jean Paul (PS/SP); Gowing, Andrew (PS/SP); Lanthier, Francisca (PS/SP); Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); COMDO / COMDO (PS/SP); Martel, Karine: PS / SP; Gallays, Emmanuelle: PWGSC / TPSGC; Jessica.Kingsbury@pwgsc-tpsgc.gc.ca; Bujold, Pierre-Alain: PWGSC / TPSGC; jolene bradley Ext-PCH; Laura.Coburn@rcmp-grc.gc.ca; myrian.marotte@croixrouge.ca; Dhaussy, Elise: ESDC / EDSC; Lapalme, Josée: ESDC / EDSC; Langlais, Dominique (SSC/SPC); Blondin, Adam (SSC/SPC); Easton, Erika-Kirsten; Giolti, Patrizia
Subject: RE: follow up to our earlier call

Highly likely.

I'll let PMO know about capacity, and will confirm on/off camera.

A.

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: August-14-17 9:54 PM
To: Lindblad, Anabel; Deveau, Pierre; CBSA-ASFC-Media Relations; Lockwood, Dawn; QUE_Media_ASFC@asfc.gc.ca; ADMPA_SJSCLPA-SMAAP_EMISLCAP@forces.gc.ca; richard.perreault@forces.gc.ca; Sophie.Galarneau@forces.gc.ca; jay.janzen@forces.gc.ca; Lyne.Poirier@forces.gc.ca; veronique.duhamel@forces.gc.ca; Lebouthillier, Daniel: ND / DN; Kirkey, Melanie (HC/SC); GouletteNadon, Melanie (HC/SC); Sabrina.Bertrand@cic.gc.ca; Weil, Timothy: CIC / CIC; Bird, Kathy: CIC / CIC; Lisa.Filipps@cic.gc.ca; Deborah.Luce@cic.gc.ca; Beland, Andree: CIC / CIC; O'Nions, Christine; Quenneville, Line; Gagnon, Meagan; Morrell, Daryl; Brunette, Lynn; MacLean, Megan: PS / SP; Van Criekingen, Jane (PS/SP); Baker3, Ryan (PS/SP); Tomlinson, Jamie (PS/SP); De Curtis, Laura (PS/SP); Duval, Jean Paul (PS/SP); Gowing, Andrew (PS/SP); Lanthier, Francisca (PS/SP); Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); COMDO / COMDO (PS/SP); Martel, Karine: PS / SP; Gallays, Emmanuelle: PWGSC / TPSGC; Jessica.Kingsbury@pwgsc-tpsgc.gc.ca; Bujold, Pierre-Alain: PWGSC / TPSGC; jolene bradley Ext-PCH; Laura.Coburn@rcmp-grc.gc.ca; myrian.marotte@croixrouge.ca; Dhaussy, Elise: ESDC / EDSC; Lapalme, Josée: ESDC / EDSC; Langlais, Dominique (SSC/SPC); Blondin, Adam (SSC/SPC); Easton, Erika-Kirsten; Giolti, Patrizia
Subject: Re: follow up to our earlier call

Hi,

We don't anticipate capacity issues. Our QC comms team feels that we could easily accommodate 10-15 reporters.

Have we confirmed that this tech briefing would be on camera?

Thanks,

Nancy

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Please advise asap.

Nancy

Nancy Archipow
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Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
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Easton, Erika-Kirsten

From: Easton, Erika-Kirsten
Sent: August 15, 2017 08:59 AM
To: Easton, Erika-Kirsten
Subject: Comms update

Tech briefing
- Desire to hold the tech briefing in Quebec.
- CBSA, IRCC, RCMP, DND, PHAC?, CRC, rep from.prov
- For that reason we are offering to host the briefing atCBSA's Dominique Ducharme building (400 place d'Youville, Mtl). There is a large room in the basement that has previously been used for media availability (first attached photo). Another option would be the commercial long room at the same address (second attached photo).
- present and contextualize numbers, give am overview of processing and timing, dispel myths on

Media at Lacolle
- Continue to reinforce messaging that the tent installations are not camps. Partners asked to do the same.
- outlet flew overhead to get footage of the camp and some media finding ways to get on site which poses security concerns and risk of showing faces of protected persons - we continue to educate

Outreach to Haitian community
There is an initiative to engage Haitian diaspora in the US re: procedures on immigration to Canada. PCO is producing a plan on how this could be done now. Garneau has already spoken to Francophone Canadian Press and stated "The CDN Consulates in the US are prepared to engage diaspora communities on this matter".

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

Easton, Erika-Kirsten

From: Bardsley, Scott (PS/SP) <scott.bardsley@canada.ca>
Sent: August 15, 2017 12:30 PM
To: Easton, Erika-Kirsten; Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); Mackenzie, Joey; Giolti, Patrizia
Subject: RE: Fortin comments

Ok, thank you Erika.

Scott

From: Easton, Erika-Kirsten [mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca]
Sent: Tuesday, August 15, 2017 11:12 AM
To: Bardsley, Scott (PS/SP); Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); MacKenzie, Joel (Ext.); Giolti, Patrizia
Subject: Re: Fortin comments

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Easton, Erika-Kirsten
Sent: Tuesday, August 15, 2017 10:58 AM
To: Bardsley, Scott (PS/SP); Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); Mackenzie, Joey; Giolti, Patrizia
Subject: Re: Fortin comments

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Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); Mackenzie, Joey
Subject: Re: Fortin comments

Nothing yet. The four days certainly isn't the norm (we're confirming with Ops whether there has been such a case as an outlier) so we would say on average it is taking half a day to a couple of days, depending on the number of people waiting to be processed and the complexity of the case.

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Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP)
Subject: Re: Fortin comments

Any word on this yet? Minister Bibeau is out doing media today, so it is time-sensitive.

Scott

Sent from my BlackBerry 10 smartphone on the Rogers network.

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Sent: Tuesday, August 15, 2017 10:02 AM
To: Bardsley, Scott (PS/SP); Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP)
Subject: Re: Fortin comments

We are checking with our Ops colleagues and will get back to you.

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From: Bardsley, Scott (PS/SP)
Sent: Tuesday, August 15, 2017 9:39 AM
To: Easton, Erika-Kirsten; Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP)
Subject: Fortin comments

Hi Erika and Nancy,

A colleague flagged that Mr. Fortin was just on RDI saying that the feds are wrong when they claim that asylum seekers are only at Lacolle for 24-48hrs , he says that they are there for up to 4 days.

Can we please confirm the average and maximum times folks are at Lacolle?

Scott

Easton, Erika-Kirsten

From: Brien, Dan (PS/SP) <dan.brien@canada.ca>
Sent: August 15, 2017 01:56 PM
To: Easton, Erika-Kirsten
Cc: Archipow, Nancy; Giolti, Patrizia; Mackenzie, Joey; Brunatti, Andrew
Subject: Re: Urgent - device scans

Cool thanks.

db mobile

From: Easton, Erika-Kirsten
Sent: Tuesday, August 15, 2017 1:54 PM
To: Brien, Dan (PS/SP)
Cc: Archipow, Nancy; Giolti, Patrizia; MacKenzie, Joel (Ext.); Brunatti, Andrew (Ext.)
Subject: Re: Urgent - device scans

We wouldn't speak to specific cases, and our lines reflect that. Just going through approvals and we can share.

We can also provide existing lines to explain general process for child porn found by our CBSA officers.

Erika-Kirsten Easton
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Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Brien, Dan (PS/SP)
Sent: Tuesday, August 15, 2017 1:47 PM
To: Easton, Erika-Kirsten
Subject: Urgent - device scans

Have you prepared an answer for the child porn arrest in Lacolle? Just hearing about it.

db mobile

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 15, 2017 04:16 PM
To: Giolti, Patrizia
Cc: Melchers, Charles; Mackenzie, Joey; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: RE: For EVP- Cat3 - for approval CAT# - Journal de Montréal

Hi Pat,

EVP has reviewed and approved, with the deletion noted below.

Thanks!

Andrew

From: Giolti, Patrizia
Sent: August 15, 2017 1:13 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: For EVP- Cat3 - for approval CAT# - Journal de Montréal

Hello for approval. Thanks, Pat

*VP Ops approved

Date : 15 août 2017

Heure : 11 :25

Échéance : 16 :30

Journaliste: *Le Journal de Montréal*

Issue : Le JdM rapportait ce matin que le syndicat des agents frontaliers dénonçait un manque d'effectifs flagrant et que la situation au Québec « n'est pas viable » et que les camps seraient rendus insalubres et la sécurité est déficiente à cause d'un manque d'effectifs/agents frontaliers pour accueillir les migrants.

http://www.journaldemontreal.com/2017/08/14/cest-une-situation-qui-est-non-viable#cxrecs_s

Questions et réponse :

Est-ce que l'Agence des services frontaliers est d'accord avec le portrait de la situation à la frontière que fait M. Fortin du syndicat des agents frontaliers? Est-ce que l'Agence compte augmenter le nombre d'effectifs, d'agents frontaliers ou même de soldats à la frontière de Lacolle présentement?

Si oui : combien d'employés seront envoyés et quand? Si non : pourquoi pas?

L'ASFC a une confiance absolue en ses agents des services frontaliers (ASF). Les ASF font tous les jours leur maximum pour préserver l'intégrité des frontières canadiennes.

-

~~L'ASFC reconnaît les demandes soumises à nos ASF et évoluera sa réponse en ajoutant des ressources supplémentaires au besoin.~~

Reconnaissant que le nombre de demandeurs d'asile a augmenté, l'ASFC a déjà pris des mesures pour faire en sorte que les ASF au point d'entrée de Lacolle aient tout le soutien dont ils ont besoin pour faire leur travail.

L'Agence a ajouté des ASF à Lacolle et a installé le traitement des demandes d'asile à l'emplacement actuel, sur le chemin Guay. L'ASFC a également loué des locaux dans un site à proximité pour traiter les demandes de manière systématique. Grâce à la réinstallation, l'ASFC peut traiter un plus grand nombre de demandes d'asile tout en continuant à exploiter le point d'entrée de Lacolle. Des remorques ont aussi été installées à Lacolle pour accueillir les personnes en période de pointe; elles servent de salle d'attente seulement.

Selon sa planification opérationnelle, l'ASFC utilise le plus efficacement possible toutes les ressources à sa disposition, notamment les heures supplémentaires et la réaffectation temporaire de ressources d'autres points d'entrée pour augmenter l'effectif au besoin.

Le Centre des opérations du gouvernement a été activé afin d'assurer une coordination continue de la part du gouvernement du Canada en réponse à l'augmentation des demandeurs d'asile qui arrivent aux environs de Saint-Bernard de Lacolle. Il s'agit d'un effort total du gouvernement. L'ASFC travaille également en étroite collaboration avec d'autres partenaires nationaux et internationaux tels que : IRCC, la Défense nationale, les ONG et le US CBP. Ensemble, nous nous ajustons régulièrement pour répondre aux circonstances présentes de façon sécuritaire.

Easton, Erika-Kirsten

From: Bardsley, Scott (PS/SP) <scott.bardsley@canada.ca>
Sent: August 15, 2017 05:11 PM
To: Easton, Erika-Kirsten; Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); Mackenzie, Joey; Giolti, Patrizia
Subject: RE: Fortin comments

Update: in light of deadlines, I've send our response in.

Scott

From: Bardsley, Scott (PS/SP)
Sent: Tuesday, August 15, 2017 4:40 PM
To: 'Easton, Erika-Kirsten'; 'Archipow, Nancy'
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); MacKenzie, Joel (Ext.); Giolti, Patrizia
Subject: RE: Fortin comments

Just circling back. Please let me know ASAP if CBSA will be providing any feedback on this statement. The translated version is ready to go out to Journal de Montreal. (attached)

Scott

From: Bardsley, Scott (PS/SP)
Sent: Tuesday, August 15, 2017 2:07 PM
To: 'Easton, Erika-Kirsten'; Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); MacKenzie, Joel (Ext.); Giolti, Patrizia
Subject: RE: Fortin comments

Thank you for that, we have relayed to our colleagues. On a different note, MO has been asked to comment on today's comments by CIU:

http://www.journaldemontreal.com/2017/08/14/cest-une-situation-qui-est-non-viable#cxrecs_s

Below is a draft reply in English (to be translated). Please me know if CBSA has any comments or suggestions.

Scott

Jean-Pierre Fortin's comments on Lacolle (August 15, 2017)

We respectfully disagree with the comments of the president of the Customs and Immigration Union, which is currently engaged in contract negotiations with the government. Here is a statement on the reality of the situation:

CBSA is managing the influx of irregular border crossers in Lacolle in a professional and compassionate manner. They continue to enforce our laws and protect the integrity of the border in an orderly way, while ensuring that asylum seekers are treated fairly and regular traffic proceeds without undue delays.

The government is committed to ensuring that these officers have the resources they need to do the job. CBSA has increased the number of officers and its operational planning makes effective use of all available resources, including overtime and temporary reassignment to add staff as required. It continues to adjust its posture as the situation evolves.

On average, irregular crossers stay a day to a few days while they are processed.

At the temporary shelters on site, portable toilets and sinks have been installed. CBSA is working to address water-supply issues in order to install additional showers.

A report from several days ago there were 14 cases of gastro illness requiring isolation has been discredited. In fact, there were only two minor gastro (stomach flu) cases that didn't require isolation.

From: Easton, Erika-Kirsten [mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca]
Sent: Tuesday, August 15, 2017 11:12 AM
To: Bardsley, Scott (PS/SP); Archipow, Nancy
Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP); MacKenzie, Joel (Ext.); Giolti, Patrizia
Subject: Re: Fortin comments

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Subject: Re: Fortin comments

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Cc: Brien, Dan (PS/SP); Holland, Alyx (PS/SP); Pike, Cory (PS/SP)
Subject: Re: Fortin comments

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Can we please confirm the average and maximum times folks are at Lacolle?

Scott

Easton, Erika-Kirsten

From: Giolti, Patrizia
Sent: August 15, 2017 01:23 PM
To: Derry, Brendan; CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Cc: CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Deveau, Pierre; Racicot, Kristine
Subject: SitRep sur l'arrivée de demandeurs d'asile à Lacolle

Comms input / SitRep Lacolle #1
Let us know if this info suffices and/or if more/other is required. Thanks, pat

MEDIA AND COMMUNICATIONS | MÉDIAS ET COMMUNICATIONS

Media continue to make inquiries about the Lacolle POE: CBSA role, current status, numbers in the processing queue and numbers entering Canada.
Yesterday we addressed about 15 media inquiries on this topic. Today, at 1300 we are at roughly 10 calls in process with others still in the development stage.
HQ Media Relations is supporting Quebec Regional Communications by fielding non-Lacolle media related queries and straight-forward Lacolle queries.
We are also planning for a technical briefing in Lacolle (or in the vicinity of..) with key partners and provincial representatives will also be invited to participate. Following the technical briefing, a ministerial press conference is scheduled to take place on-site (details and Ministers to be confirmed).
We maintain the same approach/media lines. Statistics: we are still referring to the IRCC website for monthly claim numbers; we have provided media with the current numbers awaiting processing (1000-1200); the approximate time it takes to process claimants; and, the numbers we can process daily (200-230).

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 14, 2017 06:31 PM
To: Giolti, Patrizia
Cc: Melchers, Charles; Mackenzie, Joey; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: Re: : For EVP - Cat3: Demande média - statistiques

Pat,

EVP reviewed and approved. Good to go.

Andrew

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Giolti, Patrizia
Sent: Monday, August 14, 2017 5:34 PM
To: Namiesniowski, Tina
Cc: Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: : For EVP - Cat3: Demande média - statistiques

Hello – for approval. DG Comms and VP Ops approved. Merci!

Reporter: le Journal de Montréal
Deadline : 1800 today
Issue : Lacolle
Questions and answers :

Est-ce que l'ASFC compile des statistiques sur le nombre de personnes interceptées lors d'une arrivée irrégulière au Canada?
Les statistiques de demandeurs d'asile sont disponibles au public et sont mises à jour mensuellement.

Peut-on avoir une idée du nombre de ces personnes hébergées en ce moment dans le campement de Saint-Bernard-de-Lacolle, en date d'aujourd'hui?
Bien qu'il y a entre 1000 et 1200 personnes, il ne s'agit pas d'un camp mais d'un hébergement temporaire. Les tentes servent à protéger les demandeurs d'asile des éléments afin que l'ASFC puisse continuer à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Easton, Erika-Kirsten

From: Cloutier, Jacques
Sent: August 14, 2017 04:58 PM
To: Giolti, Patrizia; Vinette, Denis R.
Cc: Quinn, Robyn; Bindner, Melissa; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: Re: For VP approval - Cat 3 - Lacolle

Ok

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Giolti, Patrizia
Sent: Monday, August 14, 2017 4:51 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: Quinn, Robyn; Bindner, Melissa; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: For VP approval - Cat 3 - Lacolle

Hello - For your approval – Cat 3 inquiry – Lacolle
*DG Comms approved

Media: NBC
Topic: Lacolle

Q1. How many asylum seekers can you process in a day at Lacolle? What is the current situation at the Lacolle border?
A1: Our officers can process between 200 to 250 refugee claimants each day at Lacolle.

The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day.

The Government Operations Centre has been activated to ensure the ongoing coordination of the Government of Canada's response to the increased numbers of asylum seekers arriving in the Saint-Bernard-de-Lacolle area. The CBSA is also working closely with other domestic and international partners such as Immigration, Refugees and Citizenship Canada (IRCC), the Department of National Defence (DND), non-government organizations, such as the Canadian Red Cross, and US Customs and Border Protection (USCBP). Together, we are regularly adjusting to deal with existing circumstances safely and securely.

As part of the ongoing whole of government effort, the Canadian Forces have installed tents being used as temporary waiting zones. The tents are one measure being used for orderly processing of asylum seekers arriving at the border.

While Canada remains open, a welcoming country to people seeking refuge, whatever their ethnicity, background or religion, trying to slip across the border in this way is against the law and not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.

Monthly Asylum Claim statistics are available on-line (http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp) . July statistics will be updated in the coming days.

Q2. What other steps are you taking to deal with the influx?
A2: Recognizing that the volume of asylum claimants has increased, the CBSA has already taken measures to ensure that an increased number of BSOs at the St-Bernard-de-Lacolle port of entry (POE) have the support they need to do their job.

The Agency has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry. Trailers have also been set up at Lacolle for the overflow. They are being used as a waiting area only.

This is a whole-of-government effort. The CBSA is also working closely with its domestic and international partners, as referenced above.

Q3: What is the role of the CBSA vs. the RCMP? What happens when a person makes an asylum claim?
A3: The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercepts a person entering between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

When a person makes a claim for refugee protection, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks.

If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.

If the application is ineligible, the person may be removed from Canada.

Q4. What reasons would make an asylum claim ineligible to proceed?
A4: A claim may not be eligible for referral to the IRB for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.

Q5. Are the refugee claimants detained? Can they stay in Canada?
A5: The CBSA must consider all reasonable alternatives before making the decision to detain an individual. Claiming asylum is not in itself a motive for detention. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:

- unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);
- a danger to the public;
- unable to satisfy the officer of their identity.

Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.

Q6: What does the CBSA think will be the impact moving forward?
A6: The CBSA will not speculate; however, we can tell you that we work closely with domestic and international partners to ensure the prosperity and safety of our respective borders.

Q7: What are you doing to ensure files are reviewed thoroughly; where are the other officers coming from?
A7: The CBSA has increased the number of BSOs at St-Bernard-de-Lacolle. In addition, the operational response includes close collaboration with other government departments and non-government agencies, and will draw on those resources are required.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 14, 2017 04:52 PM
To: Giolti, Patrizia
Cc: CBSA-ASFC-Media Relations; Melchers, Charles; Mackenzie, Joey; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: RE: EVP - CAt3 - approbations svp - tentes

Hi Pat,

EVP has reviewed and approved, subject to a minor deletion below.

Thanks,

Andrew

From: Giolti, Patrizia
Sent: August 14, 2017 4:28 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: EVP - CAt3 - approbations svp - tentes

Hello for VP approvel. Merci!
*VP Ops approved

Date et heure : 14 août 11h30
Échéance : 14 août 15h
Journaliste/média: Le coup d'œil de Napierville

Pouvez-vous confirmer que l'ASFC est actuellement en pourparlers avec le propriétaire du terrain à Lacolle, M. Guay, pour installer un troisième camp de tentes pour l'ASFC?
Nous pouvons confirmer qu'une troisième phase d'installation de tentes est en cours. Ces nouvelles tentes étaient incluse dans nos prévisions initiales.
~~La capacité totale visée pour des abris temporaires est de 1200 personnes.~~ Ces tentes sont une des mesures servant à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 14, 2017 04:37 PM
To: Giolti, Patrizia
Cc: CBSA-ASFC-Media Relations; Melchers, Charles; Mackenzie, Joey; Easton, Erika-Kirsten; Archipow, Nancy; Racicot, Kristine; QUE_Media_ASFC
Subject: RE: Cat 3 - EVP approbation svp La Presse

HI Pat,

EVP has reviewed and approved.

Thanks,

Andrew

From: Giolti, Patrizia
Sent: August 14, 2017 3:24 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>
Subject: Cat 3 - EVP approbation svp La Presse

Hello for review and approval. Thanks!
*previously used/approved messages
DG Comms and VP Ops approved

Date et heure :
Échéance : 14 août 12h45
Journaliste/média/Coordonnées : La Presse: / La Presse

Quel est le nombre de migrants qui sont actuellement accueillis dans le camp érigé au poste frontière de Lacolle? Pouvez-vous me dire combien de temps en moyenne les demandeurs d'asile passent à ce camp avant d'être dirigés ailleurs?
Entre 1000 et 1200. Il ne s'agit pas d'un camp mais d'un hébergement temporaire. Les tentes servent à protéger les demandeurs d'asile des éléments afin que l'ASFC puisse continuer à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Est-ce possible également de savoir combien de personnes ont traversé la frontière (les demandeurs d'asile) depuis les derniers jours?
On peut consulter en ligne les statistiques sur les demandes d'asile accessibles au public (les données seront mises à jour au cours des prochains jours) :
http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 14, 2017 03:23 PM
To: Giolti, Patrizia; Easton, Erika-Kirsten
Cc: Malépart, Stéphane; CBSA-ASFC-Media Relations
Subject: RE: CBSA/PS MEDIA RELATIONS URGENT: MA - Lacolle visit

Yes its still a go.

From: Giolti, Patrizia
Sent: August 14, 2017 3:19 PM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Cc: Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>
Subject: FW: CBSA/PS MEDIA RELATIONS URGENT: MA - Lacolle visit
Importance: High

This was just shared with us by GAC…
Is this still under consideration? Thanks!

*It appears that IRCC is tentative as is the CRC….and Patrick is 'hosting'

From: Brittany.Venhola-Fletcher@international.gc.ca
Sent: August-14-17 02:41:38 PM (UTC-05:00) Eastern Time (US & Canada)
To: CBSA-ASFC-Media Relations; ps.mediarelations-relationsaveclesmedias.sp@canada.ca
Cc: Austin.Jean@international.gc.ca
Subject: CBSA/PS MEDIA RELATIONS URGENT: MA - Lacolle visit

Hi CBSA/Public Safety colleagues,

Minister Bibeau will be visiting Saint-Bernard-de-Lacolle Port of entry tomorrow. Our MINO would like us to prepare a media advisory announcing her visit. It will be issued just ahead of her visit at 8:30 am.

It will be very general, mentioning that she will be available to answer questions on site. Attached is her itinerary. Note that Châteauguay-Lacolle MP, Brenda Shanahan will also be accompanying the minister.

Any concerns with this? Please advise soonest.

Thank you,

Brittany

Brittany Venhola-Fletcher
Spokesperson, Media Relations | Porte-parole, Relations avec les médias (LCBR)
Media: media@international.gc.ca
Government of Canada | Gouvernement du Canada

Easton, Erika-Kirsten

From: Cloutier, Jacques
Sent: August 14, 2017 03:10 PM
To: Giolti, Patrizia; Vinette, Denis R.
Cc: Bindner, Melissa; Quinn, Robyn; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: Re: CAT3 - VP media queries for approval / Lacolle

OK, merci

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Giolti, Patrizia
Sent: Monday, August 14, 2017 2:49 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: Bindner, Melissa; Quinn, Robyn; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey
Subject: CAT3 - VP media queries for approval / Lacolle

Hello for your review and approval. A number of media queries/requests on Lacolle. We are using previously used/approved messages and will also provide links to the IRCC infographics on historical asylum claims (in English and in French)
Thanks, Pat
*DG Comms approved

http://www.cic.gc.ca/english/refugees/infographic-asylum.asp /
http://www.cic.gc.ca/francais/refugies/infographique-asile.asp

Échéance : 5 :pm
Journaliste/média/Coordonnées : @TheCanadianPress.com
613 231 8610.
Questions :

When the migrants are coming across the border, what is the process? What exactly is being done at the border that means people need to stay in camps? At what point are they referred to the IRB? What is CBSA doing?

The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.
When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry.

When a person makes a refugee protection claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks. If the

application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.
If the application is ineligible, the person may be removed from Canada.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.

The tents, on site in St-Bernard-de-Lacolle, are used as additional shelters for asylum claimants who are waiting to be processed by the CBSA.

Date et heure : 10 août 2017 10hrs am
Échéance : 11 août 2017 9ham
Journaliste/média/Coordonnées : La voix de l'Est (Granby)

Quel est le nombre de demandeurs d'asile depuis deux semaines aux postes frontaliers de Morses Line, St-Armand, Frelishburgh, Abercorn?
Les seules statistiques disponibles concernant les demandes d'asile à la frontière terrestre sont sous ce lien internet où vous trouverez les données que le Gouvernement du Canada met à la disposition du public : http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp
(N.B. les données du mois de juillet ne sont pas encore disponibles, elles devraient l'être d'ici les prochains jours)

Quelles sont les étapes et procédures lors d'une demande d'aisle a`la frontière?
Voici les étapes concernant une demande d'asile traitée par l'ASFC :
Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de déterminer si la demande est admissible en vertu de la *Loi sur l'immigration et la protection des réfugiés*. Le processus comprend une entrevue, la prise d'empreintes digitales et de photos, et des vérifications de sécurité et des antécédents criminels.
Si la demande est admissible, le dossier de la personne sera envoyé à la Commission de l'immigration et du statut de réfugié (CISR) pour étude et la personne sera autorisée à entrer au Canada pour se présenter à une audience de la CISR.

Si la demande n'est pas admissible, la personne pourrait être renvoyée du Canada.

Media: Reuters / Miami Herald

How long are asylum seekers expected to live in tents at Lacolle? How long are CBSA screenings taking at Lacolle right now?
These tents are temporary and are used as additional shelters for asylum claimants who are awaiting CBSA processing.
It may take between half a day and three days.

How many Haitians have been removed in 2017 year-to-date?
In total, 439 Haitians have been removed from January 1 to August 11, 2017.

Médias présents actuellement sur le site à Lacolle et demandant une entrevue :
Date et heure des demandes : 14 août 2017 entre 8h et 11 :00 am

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Deadline : 4 :00 pm

Nombre de demandeurs d'asile dans le campement;
Réponse : entre 1000 et 1200

Combien de nouvelles tentes et quelle est votre capacité d'accueil à Lacolle?

24 nouvelles tentes, pour une capacité accrue d'accueil de 700 autres personnes et une capacité totale d'hébergement temporaire de 1200 personnes.

Nombre de demandes traitées par jour par l'ASFC?
Nous avons la capacité de traiter entre 200-250 demandes par jour.

Prévoyez-vous un accroissement du nombre d'arrivées?
Nous ne pouvons spéculer mais nous planifions une augmentation de notre capacité en vue d'une possible augmentation des volumes. L'ASFC offre actuellement une réponse exceptionnelle à une situation exceptionnelle.

Easton, Erika-Kirsten

From:	Dorion, Nicholas
Sent:	August 14, 2017 02:40 PM
To:	Namiesniowski, Tina
Cc:	Archipow, Nancy; Lacroix, Anne-Marie; Raider, Marc; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Bindner, Melissa; Quinn, Robyn; Brunatti, Andrew; Mackenzie, Joey; Melchers, Charles; Vinette, Denis R.; Cloutier, Jacques; Ossowski, John
Subject:	For EVP Awareness - Cat 3 - Approbation et statistique demandée - top 5 jusqu'à aujourd'hui
Importance:	High

Hi,

For your awareness. We'll be providing the below response to a media query from La Presse on asylum claims.

This is the same response we have been providing to other outlets.

Merci. Nicholas – 613-948-3193

Date et heure : 14 août 2017 11h45
Échéance : 16h
Journaliste/média/Coordonnées : Radio-Canada / @radio-canada.ca

Questions : Y a-t-il d'autres nationalités que des haïtiens qui sont temporairement hébergés à Lacolle et que dont vous traitez les demandes d'asile à la frontière actuellement dans le flot des entrées illégales?

Réponse :
Nous pouvons vous dire qu'il y a des gens d'autres nationalités. Pour les six premiers mois de 2017, les cinq principaux pays d'origine des demandeurs d'asile sont (dans l'ordre) Haïti, le Soudan, la Turquie, l'Érythrée, les États-Unis.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 11, 2017 05:29 PM
To: Giolti, Patrizia
Cc: CBSA-ASFC-Media Relations; Melchers, Charles; Mackenzie, Joey; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: RE: Cat 3 pour Approbation 4 demandes médias Lacolle

Hi Pat,

Discussed this with the EVP. Can we use the language from earlier that speaks to increases from the 200? Also, based on a quick convo with Nancy believe we need to revise the 1200 figure down to 1000, which appears to be more accurate.

Approved with those changes.

Thanks,

Andrew

From: Giolti, Patrizia
Sent: August 11, 2017 2:32 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: Cat 3 pour Approbation 4 demandes médias Lacolle

Hello for your review and approval. Numbers provided from regional operation.
Note as media is English and French, responses are bilingual as well.
Merci/thanks!

*VP Ops approved

Date et heure : 11 août 2017 entre 8h et 11h
Deadline: Midi
Journalistes : (Radio-Canada)
(Reuters)
(98.5 fm Émission Dutrizac) demande entrevue à la radio en direct
(Radio-Canada – RDI)

Questions et réponses :
Combien de personnes sont en attente de traitement par l'ASFC en ce moment.? / How many people are currently awaiting processing at this time?
Il y a environ 1200 personnes there are approximately 1200 persons

Combien de personnes ont couché dans les tentes? / How many used slept in the tents?
250 personnes ont couché dans les tentes / 250 persons availed themselves of the tents

Avons-nous –un afflux de migrants Salvador + Honduras? / Are we seeing an influx of Salvadoran/Honduran nationals?

Nous pouvons vous dire que, depuis le 1er janvier 2017, les top cinq pays d'origine de demandeurs d'asile au Quebec sont: Haïti, le Sudan, la Turquie, l'Érythrée et les États Unis. /
We can tell you that, since January 1, 2017, the top five countries of origin of aysulm claimants in Quebec are : Haiti, Sudan, Turkey, Eritrea and the United States

Allons-nous ajouter des tentes et des lits? / Will tents and beds be added?

Oui / yes

Combien arrive-til de nouvelles personnes par jour? / How many daily arrivals are there?

Il y a environ 400 personnes par jour / there are approximately 400 persons arriving daily

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 11, 2017 05:13 PM
To: Giolti, Patrizia
Cc: Melchers, Charles; Mackenzie, Joey; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Archipow, Nancy; Racicot, Kristine; Deveau, Pierre
Subject: RE: Cat3 - EVP Approval please: Vanessa Lee CTV on numbers

Hi Pat,

Approved by the EVP.

Thanks,

Andrew

From: Giolti, Patrizia
Sent: August 11, 2017 4:55 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Deveau, Pierre <Pierre.Deveau@cbsa-asfc.gc.ca>
Subject: Cat3 - EVP Approval please: Vanessa Lee CTV on numbers

Hello here is another one for approval. VP Ops approved. merci

Journaliste/média/Coordonnées CTV

How many people were in Lacolle this morning?
Today there are just over 1000 persons awaiting processing in Lacolle..

Monthly Asylum Claim statistics are available on-line. July statistics will be updated in the coming days.

Why only 38 persons slept in the tents?
These tents are temporary and will be used as additional shelters (as needed) for asylum claimants who are awaiting CBSA processing.
If required, some may stay the night while they await processing.

Who is assuring their security while they're in the camp?
The security is assured by the company Securitas.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 11, 2017 05:06 PM
To: Giolti, Patrizia
Cc: Melchers, Charles; Mackenzie, Joey; CBSA-ASFC-Media Relations; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine
Subject: RE: Cat3 . Approbation svp Entrevue à la caméra à Lacolle - TVA

Hi Pat,

EVP has reviewed. We should add reference to the CRC now being on-site handling humanitarian side of things. Believe we have established wording on this.

Approved with that addition.

Thanks,

Andrew

From: Giolti, Patrizia
Sent: August 11, 2017 2:38 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>
Subject: Cat3 . Approbation svp Entrevue à la caméra à Lacolle - TVA

Hello for approval – same message approved and used for another media call. thanks!

Appel de journaliste :
Date et heure : 11 août 2017
Échéance : 16 :00
Journaliste et média : TVA
Sujet (précisez le contexte) : Demande sur les conditions sanitaires déplorables à Lacolle

Questions : entrevue demandée : pouvez-vous réagir au reportage de LCN et à ces photos qui montrent que les conditions actuelles sont déplorables dans le camp de l'ASFC : les gens se lavent au lavabo et dans les cuvettes de toilettes, ils on la gastro) – des imags à l'intérieur de la salle au commercial ont été montrées.

Response :

Au niveau des installations sanitaires, nous pouvons vous dire qu'actuellement, il y a des toilettes et des lavabos dans nos installations temporaires du chemin Guay. Les besoins sont réévalués sur une

base régulière et d'autres équipements pourraient être installés subséquemment. Notamment, des douches portatives seront installées.



Easton, Erika-Kirsten

From: Namiesniowski, Tina
Sent: August 11, 2017 04:54 PM
To: Archipow, Nancy; Cloutier, Jacques
Cc: Mackenzie, Joey; Brunatti, Andrew; Easton, Erika-Kirsten; Racicot, Kristine
Subject: Re: summary of media availability

Thanks Nancy. This is great!

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Archipow, Nancy
Sent: Friday, August 11, 2017 4:52 PM
To: Namiesniowski, Tina; Cloutier, Jacques
Cc: Mackenzie, Joey; Brunatti, Andrew; Easton, Erika-Kirsten; Racicot, Kristine
Subject: re: summary of media availability

Good afternoon,

The media availability went well. Patrick Lefort spoke with at least 8 media outlets.

Journalists were very pleased that they had access to a CBSA spokes.

Questions centred on:
of people on site
of tents
of people occupying the tents
of people we process daily

There were questions on conditions for individuals waiting to be processed. Our spokes emphasized that this is a whole of govt effort and that we are working to increase capacity as required and are providing basic services with our partners and continue to work to improve conditions.

Detect and corrects:

I can confirm that we have already corrected and continue to correct erroneous reports with media concerning the Gastro issue. We have learnt that one of the sources was DND who inadvertently gave that information to media and has since been instructed their member not to speak to health issues. La Presse and CBC have already made a correction. The message will organically be shared. CRC has spoken to PRAIDA and ensured that they are aware of the facts and asked that they refrain from making those types of assumptions/statements.

Word from Lacolle is that staff are very happy to have had the opportunity to have someone speak publicly on their behalf to explain the facts and speak to the work that is being done by the Agency. Thank you for your support.

Next Steps:

- Patrick will be doing one more radio interview by phone later this evening.
- I will be sending a summary of the media availability to PCO and MO today.
- We continue to work with RCMP and IRCC to prep for the tech briefing should it move forward next Wednesday. Still no definitive confirmation on the date. Items will be available to share early next week.

- We continue to maintain our joint Qs and As and MLs pkg with partners. Both CRC and Shared Services have now contributed messaging as well.

If anyone needs to reach me over the weekend my bb # is: 613-302-0407.

Nancy

Nancy Archipow
Director Public Affairs & Strategic Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tel: 613-954-7075 / Mobile:

Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tél: 613-954-7075 / Mobile:

Easton, Erika-Kirsten

From: Mackenzie, Joey
Sent: August 11, 2017 11:44 AM
To: Archipow, Nancy; Melchers, Charles; Brunatti, Andrew
Cc: Easton, Erika-Kirsten
Subject: RE: Heads up: Garneau to Lacolle on Sunday

Its possible Jacques may be there as well, TBC with his office and once we get more details from MO.

Joey

From: Archipow, Nancy
Sent: August 11, 2017 11:43 AM
To: Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>
Subject: Re: Heads up: Garneau to Lacolle on Sunday

Thanks, Patrick Lefort (RDG) will be available to greet the Min.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Mackenzie, Joey
Sent: Friday, August 11, 2017 11:24 AM
To: Archipow, Nancy; Melchers, Charles; Brunatti, Andrew
Cc: Easton, Erika-Kirsten
Subject: Fw: Heads up: Garneau to Lacolle on Sunday

FYI

From: Pike, Cory (PS/SP) <cory.pike@canada.ca>
Sent: Friday, August 11, 2017 11:08 AM
To: Mackenzie, Joey
Cc: Holland, Alyx (PS/SP); Brien, Dan (PS/SP)
Subject: Heads up: Garneau to Lacolle on Sunday

Hi Joey,

Just got off a call with PMO. Minister Garneau will be taking on Quebec spokesperson for the asylum seekers issue. He would like to visit Lacolle on Sunday.

I have a call with his MinO in 20 mins to get more details.

-Cory

Sent from my BlackBerry 10 smartphone on the Rogers network.

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: August 11, 2017 11:22 AM
To: Giolti, Patrizia
Cc: Quinn, Robyn; CBSA-ASFC-Media Relations; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Melchers, Charles; Mackenzie, Joey
Subject: RE: For EVP CAT3 approval- Situation à Lacolle - City TV

Hi Pat,

EVP has reviewed and approved. Good to go!

Andrew

From: Giolti, Patrizia
Sent: August 10, 2017 7:27 PM
To: Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>
Subject: For EVP CAT3 approval- Situation à Lacolle - City TV

Hello for your approval - response shared with VP Ops too.

Messages fom media package. Thanks!

**reporter will be reporting from Lacolle tomorrow

DATE/HEURE: 10 août 2017

JOURNALISTE/MÉDIA: – City tv

COURRIEL:

SUJET: Situation à Lacolle.

DÉLAIS: 10 août 2017 – 19h

Approuvé par:

How many asylum seekers can you process in a day at Lacolle?

Our officers can process between 200 to 250 refugee claimants each day at Lacolle.

Monthly Asylum Claim statistics are available on-line. July statistics will be updated in the coming days.

What are you doing to boost your processing capacity at Lacolle to deal with the influx of asylum seekers? What other steps are you taking to deal with the influx? I've spoken to the military about what they're doing to create a waiting area.

Recognizing that the volume of asylum claimants has increased, the CBSA has already taken measures to ensure that BSOs at the st-bernard de Lacolle port of entry (POE) have the support they need to do their job.

The Agency has increased the number of BSOs at Lacolle and has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry.

CBSA's operational planning makes the most effective use of all of the resources available, including the use of overtime and temporary reassignment of resources from other POEs to augment staff as required.

This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and US Customs and Border Protection (USCBP).

CBSA's operational response includes close collaboration with other government departments and will draw on their resources as required.

Easton, Erika-Kirsten

From: Brien, Dan (PS/SP) <dan.brien@canada.ca>
Sent: August 11, 2017 10:17 AM
To: Mackenzie, Joey; Archipow, Nancy
Cc: Easton, Erika-Kirsten; Holland, Alyx (PS/SP)
Subject: Re: CBSA newser - lacolle

Thanks. The sooner the better.

Dan

db mobile

From: Mackenzie, Joey
Sent: Friday, August 11, 2017 10:13 AM
To: Brien, Dan (PS/SP); Archipow, Nancy
Cc: Easton, Erika-Kirsten
Subject: RE: CBSA newser - lacolle

Hi Dan,

Looping in Nancy that can provide further details on what plans are underway.

Joey

From: Brien, Dan (PS/SP) [mailto:dan.brien@canada.ca]
Sent: August 11, 2017 10:08 AM
To: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>
Subject: CBSA newser - lacolle

Just heard that an avail is in the works for Lacolle today with massive expected media.

Do you have details you can share with us?

db mobile

Easton, Erika-Kirsten

From: Malépart, Stéphane
Sent: August 10, 2017 09:28 PM
To: CBSA-ASFC-Media Relations; Archipow, Nancy; Giolti, Patrizia; Easton, Erika-Kirsten
Cc: Auclair, Rachel; Lefort, Patrick; Provost, Pierre; Beauséjour, Annie; QUE_Media_ASFC
Subject: Seeking approvals to grant interviews tomorrow PM

Good evening,

Considering the numerous requests that the region received to have someone from the CBSA speaking to the situation in Lacolle, RDG Patrick Lefort and myself are planning to go onsite tomorrow so that our RDG can provide the media with accurate and timely information.

We will use messaging from the most recent media lines package adding the number of people currently waiting to be processed by the CBSA as of tomorrow morning.

We can confirm that these media will be there tomorrow and are excepting something from us:

VICE Media (Qc)
Radio-Canada | RDI
TVA | LCN
CTV
CBC
La Presse
Journal de Montréal
Miami Herald
Le Devoir

Of course those are the ones we are aware of but other might show up.

We will also liaise with our partners onsite (Red Cross, DND, RCMP) prior to showing up in front of the media.

If you wish, we could also use our regional Twitter account to announce Patrick's arrival onsite.

We plan to head there early in the afternoon so an approval by noon tomorrow would be grealty appreciated.

Thanks for your understanding and support in this overwhelming situation.

Regards,

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

Easton, Erika-Kirsten

From: Cloutier, Jacques
Sent: August 11, 2017 05:20 AM
To: Giolti, Patrizia; Vinette, Denis R.
Cc: Quinn, Robyn; Bindner, Melissa; CBSA-ASFC-Media Relations; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey; Lefort, Patrick
Subject: Re: For VP approval- granting interviews tomorrow PM at Lacolle

Approved.

J

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Giolti, Patrizia
Sent: Thursday, August 10, 2017 10:11 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: Quinn, Robyn; Bindner, Melissa; CBSA-ASFC-Media Relations; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Brunatti, Andrew; Melchers, Charles; Mackenzie, Joey; Lefort, Patrick
Subject: For VP approval- granting interviews tomorrow PM at Lacolle

Hello for your consideration and review. We are seeking approval to proactively grant interviews tomorrow afternoon in Lacolle. This will allow us to correct misconceptions and provide a focal point of reference for the public - a CBSA uniformed person.

Thanks, Pat

Issue: Asylum numbers at Lacolle
Goal: accommodate interviews with media outlets to: dispel conceptions, reinforce the role of the CBSA, reinforce confidence and trust in the CBSA and putting a CBSA face/uniform in front of the camera.
Media has been receiving incomplete and sometimes erroneous information from various sources - including the CIU.
It is important for the public to resonate with the CBSA via a direct link to a key person.

Spokesperson: Patrick Lefort with regional Comms support

Outlets:
Confirmed at Lacolle tomorrow

VICE Media (Qc)

Radio-Canada | RDI

TVA | LCN

CTV

CBC

La Presse

Journal de Montréal

Miami Herald

Le Devoir

*the expectation is other outlets will also attend

Messaging:

Our spokesperson will adhere to the latest approved messages and will only update on the (current) numbers undergoing processing on that day.

Easton, Erika-Kirsten

From: Deveau, Pierre
Sent: August 10, 2017 09:57 AM
To: Quinn, Robyn; Bindner, Melissa
Cc: Archipow, Nancy; CBSA-ASFC-Media Relations; Malépart, Stéphane; Easton, Erika-Kirsten; Racicot, Kristine
Subject: For VP Ops info: Evergreen KM/QA package on asylum seekers at Lacolle
Attachments: Canada Border Service Agencyx1 FR Aug10.docx; Border Issues-IRCC-CBSA-RCMP-PS-QsAs-EN_August 10.docx

Importance: High

Bonjour Melissa et Robyn,

Please find attached the most recently updated versions of the GoC's evergreen Key Messages and Questions and Answers relating to the asylum seekers at the Lacolle POE.

Please do not hesitate to contact us if you require additional information.

Merci,
Pierre

Pierre Deveau

Senior Communications Advisor, Operations Branch

Canada Border Services Agency / Government of Canada

pierre.deveau@cbsa-asfc.gc.ca / Tel: 613-948-4013

Conseiller principal des communications, Direction générale des Opérations

Agence des services frontaliers du Canada / Gouvernement du Canada

pierre.deveau@cbsa-asfc.gc.ca / Tél. : 613-948-4013

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 2, 2017 12:47 PM
To: Melchers, Charles; Mackenzie, Joey
Cc: Easton, Erika-Kirsten; Giolti, Patrizia
Subject: FW: re: Lacolle updates

From: Archipow, Nancy
Sent: August 2, 2017 12:47 PM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Subject: RE: re: Lacolle updates

I've asked for confirmation, but yes, my understanding is that as of now (this hour ;)) federal orgs are not participating.

IRCC is starting on a draft joint statement from Ministers Goodale and Hussen. They are going to base it on recent statements, the Lacolle lines and underscore the security element. Will share asap. Have not heard back from PCO yet. But they are being kept in the loop.

From: Brunatti, Andrew
Sent: August 2, 2017 12:39 PM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Cc: Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>
Subject: RE: re: Lacolle updates

Hi Nancy,

Just confirming a point from your update below. Are we to take it that federal actors (PS/IRCC) are standing down? Related, is there any discussion about having a federal government statement as a 'follow on', or is the intent to be reactive?

Thanks,

Andrew

From: Archipow, Nancy
Sent: August 2, 2017 12:32 PM
To: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>; Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Subject: RE: re: Lacolle updates

Apologies, yet another update..information is trickling in.

I've just been informed by Public Safety Comms that they were in touch with the Director of Communications at QC's Ministry of Immigration. MIDI is about to issue a media advisory for a news conference tomorrow at 10 a.m. in Montreal, where they'll explain all of the measures in place to support the large influx of immigrants in their province. The news conference will include the QC Minister of Immigration and the QC Associate Minister of Health. The measures will include what you've seen in media reports today about the use of Olympic Stadium, among other things. There will be no federal ask of any of kind.

If anything changes I will let you know.

Nancy

From: Archipow, Nancy
Sent: August 2, 2017 12:27 PM
To: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>; Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <Erika-Kirsten.Easton@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Subject: re: Lacolle updates

For your awareness:

There are a number of reporters/media outlets in Lacolle attempting to see the building where the asylum claimants are processed, asking questions, and wanting to take pictures of the locations/claimants.

A member of the QC comms team is on his way to Lacolle to handle the media. There's a good chance he may be filmed, taped or quoted as he explains the centre is not open for public/media viewing and that no claimants are to be photographed for privacy and safety reasons. He is not however addressing media on an official capacity. The goal is to direct media away from the POE.

Thank you,

Nancy

Nancy Archipow
Director Public Affairs & Strategic Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tel: 613-954-7075 / Mobile:

Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tél: 613-954-7075 / Mobile:

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 2, 2017 12:45 PM
To: 'O'Nions, Christine'
Cc: Giolti, Patrizia; Easton, Erika-Kirsten; Quenneville, Line; Lindblad, Anabel: PCO / BCP
Subject: RE: QC news conference

Hi,

Media queries are coming in frequently. Might be easier to fyi you on responses.

Also: can you confirm that we are not expected to participate at the news conference tomorrow (no federal participation)?

From: O'Nions, Christine [mailto:Christine.O'Nions@pco-bcp.gc.ca]
Sent: August 2, 2017 12:37 PM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Cc: Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Quenneville, Line <Line.Quenneville@pco-bcp.gc.ca>; Lindblad, Anabel: PCO / BCP <anabel.lindblad@pco-bcp.gc.ca>
Subject: RE: QC news conference

Thanks very much Nancy! Could you pls give us a heads up as soon as you receive any media query – even before you have the response.

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: August 2, 2017 12:35 PM
To: O'Nions, Christine
Cc: Giolti, Patrizia; Easton, Erika-Kirsten
Subject: FW: QC news conference

Hi Christine,

This just in. I've informed our senior execs on our end. Looks like we will stand down unless something changes last minute. We will nonetheless update our lines to incorporate more specifics around Lacolle (you will have a copy before eod) and we continue to share media responses with our RCMP and IRCC colleagues.

Nancy

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 2, 2017 12:25 PM
To: Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird, Kathy: CIC / CIC <kathy.bird@cic.gc.ca>; 'melanie.roush@rcmp-grc.gc.ca' <melanie.roush@rcmp-grc.gc.ca>; Luce.Deborah <Deborah.Luce@cic.gc.ca>; Marshy.Nadia <Nadia.Marshy@cic.gc.ca>; Weil, Timothy: CIC / CIC <timothy.weil@cic.gc.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique: PS / SP <veronique.bruneau@canada.ca>
Subject: QC news conference

FYI

We got in touch with the Director of Communications at QC's Ministry of Immigration. They're about to issue a media advisory for a news conference tomorrow at 10 a.m. in Montreal, where they'll explain all of the measures in place to support the large influx of immigrants in their province. The news conference will include the QC Minister of Immigration and the QC Associate Minister of Health. The measures will include what you've seen in media reports today about the use of Olympic Stadium, among other things. There will be no federal ask of any of kind.

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 2, 2017 01:58 PM
To: Easton, Erika-Kirsten
Subject: FW: QC news conference

fyi

From: Bertrand.Sabrina [mailto:Sabrina.Bertrand@cic.gc.ca]
Sent: August 2, 2017 1:54 PM
To: Lindblad, Anabel: PCO / BCP <anabel.lindblad@pco-bcp.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; 'Baker3, Ryan (PS/SP)' <ryan.baker3@canada.ca>; 'Wilson, Ashleigh (PS/SP)' <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird, Kathy: CIC / CIC <kathy.bird@cic.gc.ca>; Weil, Timothy: CIC / CIC <timothy.weil@cic.gc.ca>; 'jolene bradley Ext-PCH' <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; 'Lau, Henry (PS/SP)' <henry.lau@canada.ca>; 'Duval, Jean Paul (PS/SP)' <jeanpaul.duval@canada.ca>; 'Dumoulin, Stéphanie' <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique: PS / SP <veronique.bruneau@canada.ca>; O'Nions, Christine <Christine.O'Nions@pco-bcp.gc.ca>; Quenneville, Line <Line.Quenneville@pco-bcp.gc.ca>
Cc: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Subject: RE: QC news conference

I'm sure you've seen this, but sending just in case

Published: 2017-08-02
Received: 2017-08-02 12:33 (EST)

La Presse.ca
National
Words: 459

Les autorités canadiennes dépassées par la vague de demandeurs d'asile, déplorent les douaniers

By: Hugo De Grandpré

Le syndicat des douaniers du Canada accuse le gouvernement fédéral d'avoir ignoré ses mises en garde quant à une explosion imminente du nombre de demandeurs d'asile à la frontière au cours des derniers mois.

Le résultat, déplore le président du Syndicat des douanes et de l'immigration du Canada, Jean-Pierre Fortin, est que les autorités canadiennes sont «complètement dépassées», alors que plusieurs centaines de migrants auraient traversé illégalement la frontière pendant la journée d'hier seulement.

Devant l'ampleur de la vague, plusieurs centaines de personnes sont hébergées depuis ce matin au Stade olympique de Montréal. Ces arrivants seraient principalement des Haïtiens venus des États-Unis et qui craignaient les conséquences de la perte de leur statut de résident temporaire.

Des agents frontaliers sont actuellement dépêchés de partout au Canada pour venir prêter main-forte à leurs collègues de Saint-Bernard-de-Lacolle, où un flux important de personnes continue d'entrer par le rang Roxham.

La situation inquiète M. Fortin, particulièrement dans le contexte du retour des vacances de la construction, prévu ce week-end, et de la fin des contrats de travail estival des étudiants d'ici deux semaines. Juste à l'aéroport Montréal-Trudeau, on compterait une centaine de ces étudiants, et des douaniers de l'aéroport pourraient eux-mêmes être appelés en renfort à Lacolle.

«C'est une situation sans précédent qui a pris l'agence carrément de court», a dit le président.

«On appréhende ça pour le week-end et je vais surveiller ça de près.»

Cette vague migratoire vers le Canada avait défrayé la chronique il y a quelques mois, dans la foulée des changements annoncés par l'administration Trump aux règles d'immigration américaine.

Puis, «tout a explosé il y a environ une semaine et demie à deux semaines», a expliqué M. Fortin lors d'un entretien téléphonique avec *La Presse*.

«Ça arrivait à coup de 200, 250, 300. Et hier, c'est une journée exceptionnelle, je pense que c'est la première fois : on a franchi 500. Alors, imaginez si cette tendance se maintient pour quatre jours. C'est 2000 qui viennent de rentrer. Et toute la logistique de nourrir ces gens-là, de les envoyer dans des endroits salubres... C'est tout ça. On n'est pas outillés».

«C'est une crise nationale», a tranché le président syndical.

Il est d'autant plus furieux qu'il dit avoir tenté d'alerter les autorités frontalières à la situation depuis plusieurs mois. «On ne sent pas qu'il y a une coordination efficace sur le terrain. Les gens ont été pris de court et le gouvernement également. Ils ne s'attendaient pas à une ampleur comme ça.»

Ottawa a maintenu au cours des derniers mois que l'arrivée de demandeurs d'asile aux lignes frontalières était un phénomène normal et qu'il n'était pas relié aux politiques de l'administration Trump.

L'Agence des services frontaliers n'avait pas rappelé *La Presse* au moment d'écrire ces lignes.

Sabrina Bertrand
Assistant-Director, Strategic Communications, IRCC
Directrice-adjointe, Communications stratégiques, IRCC
Sabrina.Bertrand@cic.gc.ca
Tel. 613-437-8707

From: Lindblad, Anabel [mailto:Anabel.Lindblad@pco-bcp.gc.ca]
Sent: 2 août 2017 13:16
To: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; 'Baker3, Ryan (PS/SP)' <ryan.baker3@canada.ca>; 'Wilson, Ashleigh (PS/SP)' <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; 'jolene bradley Ext-PCH' <jolene.bradley@rcmp-grc.gc.ca>; 'Giolti, Patrizia' <Patrizia.Giolti@cbsa-asfc.gc.ca>; 'Lau, Henry (PS/SP)' <henry.lau@canada.ca>; 'Duval, Jean Paul (PS/SP)' <jeanpaul.duval@canada.ca>; 'Dumoulin, Stéphanie' <stephanie.dumoulin@rcmp-grc.gc.ca>; 'Bruneau, Véronique: PS / SP' <veronique.bruneau@canada.ca>; O'Nions, Christine <Christine.O'Nions@pco-bcp.gc.ca>; Quenneville, Line <Line.Quenneville@pco-bcp.gc.ca>
Cc: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>

Subject: RE: QC news conference
Importance: High

Hi everyone,

Why don't we hold a quick call at 1:30. Please use our dial-in info below:

613-960-7513

I can tell you that PMO is very adamant that they want a solid indication in the next hour or two of what the WoG plan is in preparation for the press conference tomorrow.

Thanks.

Anabel

Anabel Lindblad
Director | Directrice
Strategic Communications | Communications stratégiques
Privy Council Office | Bureau du Conseil privé
613-952-4953
anabel.lindblad@pco-bcp.gc.ca

From: Bertrand.Sabrina [mailto:Sabrina.Bertrand@cic.gc.ca]
Sent: August 2, 2017 1:12 PM
To: 'Archipow, Nancy'; 'Baker3, Ryan (PS/SP)'; 'Wilson, Ashleigh (PS/SP)'; Alberta.Lynn; Bird.Kathy; Weil.Tim; 'jolene bradley Ext-PCH'; 'Giolti, Patrizia'; 'Lau, Henry (PS/SP)'; 'Duval, Jean Paul (PS/SP)'; 'Dumoulin, Stéphanie'; 'Bruneau, Véronique: PS / SP'; O'Nions, Christine; Lindblad, Anabel; Quenneville, Line
Cc: Filipps.Lisa
Subject: RE: QC news conference

Latest: our Mino has advised PS mino

Sabrina Bertrand
Assistant-Director, Strategic Communications, IRCC
Directrice-adjointe, Communications stratégiques, IRCC
Sabrina.Bertrand@cic.gc.ca
Tel. 613-437-8707

From: Bertrand.Sabrina
Sent: 2 août 2017 13:11
To: 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; 'Baker3, Ryan (PS/SP)' <ryan.baker3@canada.ca>; Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique: PS / SP <veronique.bruneau@canada.ca>; 'christine.o'nions@pco-bcp.gc.ca' <christine.o'nions@pco-bcp.gc.ca>; 'anabel.lindblad@pco-bcp.gc.ca' <anabel.lindblad@pco-bcp.gc.ca>; 'Quenneville, Line' <Line.Quenneville@pco-bcp.gc.ca>

Cc: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Subject: RE: QC news conference

I just asked for more info, and to confirm whether the info has trickled down to your Minos. All I got is what I sent below, and I will keep you in the loop if I hear anything else, but I suggest your reach out to your minos as well.

Sabrina Bertrand
Assistant-Director, Strategic Communications, IRCC
Directrice-adjointe, Communications stratégiques, IRCC
Sabrina.Bertrand@cic.gc.ca
Tel. 613-437-8707

From: Archipow, Nancy [mailto:Nancy.Archipow@cbsa-asfc.gc.ca]
Sent: 2 août 2017 13:06
To: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; 'Baker3, Ryan (PS/SP)' <ryan.baker3@canada.ca>; Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique: PS / SP <veronique.bruneau@canada.ca>
Cc: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Subject: Re: QC news conference

Hi, I've not heard from our MinO. Is IRCC sending someone?

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bertrand.Sabrina
Sent: Wednesday, August 2, 2017 1:00 PM
To: 'Baker3, Ryan (PS/SP)'; Wilson, Ashleigh (PS/SP); Alberta.Lynn; Bird, Kathy: CIC / CIC; Weil, Timothy: CIC / CIC; Archipow, Nancy; jolene bradley Ext-PCH; Giolti, Patrizia; Lau, Henry (PS/SP); Duval, Jean Paul (PS/SP); Dumoulin, Stéphanie; Bruneau, Véronique: PS / SP
Cc: Filipps.Lisa
Subject: RE: QC news conference

Got this from our Mino a minute ago: 'Just got the OK to have someone from CBSA and or RCMP'

Sabrina Bertrand
Assistant-Director, Strategic Communications, IRCC
Directrice-adjointe, Communications stratégiques, IRCC
Sabrina.Bertrand@cic.gc.ca
Tel. 613-437-8707

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: 2 août 2017 12:51
To: Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Duval, Jean Paul (PS/SP)

<jeanpaul.duval@canada.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique (PS/SP) <veronique.bruneau@canada.ca>
Cc: Filipps.Lisa <Lisa.Filipps@cic.gc.ca>
Subject: RE: QC news conference

Thanks Sabrina.

Totally agree on keeping all informed. I suggest when we email PCO that we include both analysts and the director (Anabel, Line and Christine O'Nions) and copy each other.

In case you need it and don't have it, the director of communications at the QC Ministry of Immigration is Karine Bourdeau, 514-873-8624 ext. 20498. Our regional communications manager, Normand Daoust, has been in touch with her.

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Bertrand.Sabrina [mailto:Sabrina.Bertrand@cic.gc.ca]
Sent: Wednesday, August 02, 2017 12:39 PM
To: Baker3, Ryan (PS/SP); Wilson, Ashleigh (PS/SP); Alberta.Lynn; Bird.Kathy; Weil.Tim; 'Archipow, Nancy'; jolene bradley Ext-PCH; Giolti, Patrizia; Lau, Henry (PS/SP); Duval, Jean Paul (PS/SP); Dumoulin, Stéphanie; Bruneau, Véronique (PS/SP)
Cc: Filipps.Lisa
Subject: RE: QC news conference

Hi!

I'm also having chats with PCO who is keen to get more info about the press conference. They briefed PMO and seem to be on board re. a federal presence at the press conference so we are waiting to hear back on that. Our Mino is also reaching out to yours to discuss possibilities.

I'm sure we will all hear more soon, and info is coming from various channels so let's make sure we are all kept in the same loop!

Thanks
Sabrina

Sabrina Bertrand
Assistant-Director, Strategic Communications, IRCC
Directrice-adjointe, Communications stratégiques, IRCC
Sabrina.Bertrand@cic.gc.ca
Tel. 613-437-8707

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: 2 août 2017 12:35
To: Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Bird.Kathy <Kathy.Bird@cic.gc.ca>; 'melanie.roush@rcmp-grc.gc.ca' <melanie.roush@rcmp-grc.gc.ca>; Luce.Deborah <Deborah.Luce@cic.gc.ca>; Marshy.Nadia <Nadia.Marshy@cic.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Duval, Jean Paul (PS/SP) <jeanpaul.duval@canada.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; Bruneau, Véronique (PS/SP) <veronique.bruneau@canada.ca>
Subject: RE: QC news conference

Hi again,

PCO has asked to see the latest media lines package. They want to ensure we have included as much concrete action as possible.

Kathy, can you please share it with the group? Does it include updates from everyone?

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Baker3, Ryan (PS/SP)
Sent: Wednesday, August 02, 2017 12:24 PM
To: Wilson, Ashleigh (PS/SP); Alberta.Lynn; Bird.Kathy; 'melanie.roush@rcmp-grc.gc.ca'; Luce.Deborah; Marshy.Nadia; Weil.Tim; Bertrand.Sabrina; 'Archipow, Nancy'; jolene bradley Ext-PCH; Giolti, Patrizia; Lau, Henry (PS/SP); Duval, Jean Paul (PS/SP) (jeanpaul.duval@canada.ca); 'Stéphanie Dumoulin'; Bruneau, Véronique (PS/SP)
Subject: QC news conference

FYI

We got in touch with the Director of Communications at QC's Ministry of Immigration. They're about to issue a media advisory for a news conference tomorrow at 10 a.m. in Montreal, where they'll explain all of the measures in place to support the large influx of immigrants in their province. The news conference will include the QC Minister of Immigration and the QC Associate Minister of Health. The measures will include what you've seen in media reports today about the use of Olympic Stadium, among other things. There will be no federal ask of any of kind.

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750

Easton, Erika-Kirsten

From: Archipow, Nancy
Sent: August 2, 2017 10:30 AM
To: Malépart, Stéphane; Brunatti, Andrew; Mackenzie, Joey; Melchers, Charles; Cloutier, Jacques; Beauséjour, Annie; Bedard, Raymond; Janes, Lisa CBSA-ASFC; Lefort, Patrick
Cc: Easton, Erika-Kirsten; McNeely, Dominique; Gadbois St-Cyr, Judith; Giolti, Patrizia
Subject: RE: QC press conference

Yes, we saw this one as well (below). Again, as soon as we hear more from PS and IRCC we will let you know.

http://www.journaldemontreal.com/2017/08/02/des-centaines-de-migrants-illegaux-entrent-par-le-quebec

From: Malépart, Stéphane
Sent: August 2, 2017 10:26 AM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; McNeely, Dominique <Dominique.McNeely@cbsa-asfc.gc.ca>; Gadbois St-Cyr, Judith <Judith.GadboisSt-Cyr@cbsa-asfc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>
Subject: RE: QC press conference

Maybe this has to do with this : http://ici.radio-canada.ca/nouvelle/1048396/montreal-stade-olympique-ouvre-portes-migrants-haitiens-etats-unis

Stéphane

De : Archipow, Nancy
Envoyé : 2 août, 2017 10:23
À : Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Cc : Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; McNeely, Dominique <Dominique.McNeely@cbsa-asfc.gc.ca>; Gadbois St-Cyr, Judith <Judith.GadboisSt-Cyr@cbsa-asfc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>
Objet : RE: QC press conference
Importance : Haute

Good morning,

We had a quick call with PS/RCMP/IRCC this morning. IRCC is communicating with the QC provincial immigration Minister's office to see whether they can get more information on the intent of this news conference. A meeting was held last week between the two ministers. There had been no mention of a provincial news conference at that time.

As well, PS is engaging QC PS. As far as anyone knows, there has not yet been a request for federal participation. We do not have confirmation on timing, but we suspect it could be as early as tomorrow morning.

In the meantime we will verify our existing package of lines and Qs and As on asylum seekers and make any updates necessary. We expect to receive questions on the temporary installations that are being set up at Lacolle and increased focus on resourcing. We will work with our regional comms colleagues on this. We also anticipate increased scrutiny from the QC media on the processing conditions/treatment of asylum seekers. We have existing lines on this and will review for accuracy.

You will receive a request for approvals on anticipatory lines today. We will need to move them quickly given that PS, PCO and partners will be waiting for them as well.

Merci!

Nancy

From: Archipow, Nancy
Sent: August 1, 2017 5:14 PM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>
Cc: Easton, Erika-Kirsten <Erika-Kirsten.Easton@cbsa-asfc.gc.ca>
Subject: FW: QC press conference
Importance: High

Good afternoon,

Heads up. We do not have any more information at this point. We are trying to gather more details and will advise as soon as we can.

I am on a call at 9:30 tomorrow morning with PS/IRCC/RCMP.

PS has advised MO.

Nancy

From: Bird.Kathy [mailto:Kathy.Bird@cic.gc.ca]
Sent: August 1, 2017 4:34 PM
To: 'Wilson, Ashleigh (PS/SP)' <ashleigh.wilson@canada.ca>; Alberta.Lynn <Lynn.Alberta@cic.gc.ca>; Luce.Deborah <Deborah.Luce@cic.gc.ca>; Marshy.Nadia <Nadia.Marshy@cic.gc.ca>; Weil, Timothy: CIC / CIC <timothy.weil@cic.gc.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; Baker3, Ryan (PS/SP) <ryan.baker3@canada.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; 'michelle.rose@rcmp-grc.gc.ca' <michelle.rose@rcmp-grc.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>
Subject: QC press conference

We've just been advised that QC provincial authorities are planning a news conference. No precise date has been given but we expect it to happen by the end of the week (so presumably Thurs or Friday).

Our key messages are MinO approved, but we still haven't heard back from MIDI yet.

Flagging for awareness as I suspect our Ops colleagues will be under pressure to land on a way forward which we'll need to reflect in key messages.

Thanks,

Kathy Bird
Communication Advisor, Communications/ Agente de communications, Communications
Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Government of Canada / Gouvernement du Canada
Tel: 613-437-7620

Easton, Erika-Kirsten

From: Cloutier, Jacques
Sent: August 1, 2017 03:41 PM
To: Giolti, Patrizia; Vinette, Denis R.
Cc: CBSA-ASFC-Media Relations; Cléroux, Julie; Bindner, Melissa; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Melchers, Charles; Brunatti, Andrew
Subject: Re: Cat3 For VP approval = Demande média CBC ("Access to Immigration Detention Centre near Lacolle, Quebec")

No issues at my end. I understand this will also be reviewed by PO.

Tks.

J

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Giolti, Patrizia
Sent: Tuesday, August 1, 2017 3:38 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: CBSA-ASFC-Media Relations; Cléroux, Julie; Bindner, Melissa; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Melchers, Charles; Brunatti, Andrew
Subject: Cat3 For VP approval = Demande média CBC ("Access to Immigration Detention Centre near Lacolle, Quebec")

Hello for your review and approval.
RDG and DG Comms approved.

Deadline is 1630 today *to reporter

Thanks, Pat

Échéance : le 1er août, 16h30
Journaliste et média : CBC – Parliamentary Bureau

Qs & As :

Q1) Can you comment on the current influx of asylum seekers at the border? Are we facing a significant or historic upsurge?
R1) The number of asylum-seekers from the United States entering Canada illegally has increased in recent months, particularly in the area of the Saint-Bernard-de-Lacolle Border crossing; and yes, this is a significant increase.

Q2)Is the CBSA in a position to deal with the current influx of applicants? Do you have the resources? Are your employees exhausted from this situation? What will you do if the number of asylum-seekers (illegal arrivals or not) increases even further?
R2) The CBSA has the experience and expertise to handle a large volume of travelers, including refugee claimants. We are accustomed to fluctuations in the number of applications.

The CBSA closely monitors its activities to devote the necessary attention and resources to ensuring that national security and public safety are not compromised and to facilitate the free movement of persons and goods in accordance with Canadian law.
The CBSA assesses needs regularly, is flexible in allocating resources and adjusts as required.
The CBSA is working closely with its partners, including the Royal Canadian Mounted Police and Immigration, Refugees and Citizenship Canada.

Q3) What infrastructure is currently used by the CBSA to process these requests? Why did you have to rent a warehouse to process the applications?
R3) To accommodate the fluctuating numbers of asylum claims, specifically at St. Bernard-de-Lacolle, the CBSA relocated the refugee processing center to the current location on Guay Road. This center allows the CBSA to allocate human and material resources to meet needs and address operational pressures at the port of entry .

Q4) How many applications are processed by the CBSA in June and July each day for Saint-Bernard-de-Lacolle?
R4) Monthly CBSA, RCMP and IRCC statistics are compiled and publicly available (until June 30) at: http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp

Q5) What nationality are asylum seekers?
R5) From January to June 2017, in Quebec, the top five countries of origin are (in order) Haiti, Sudan, Turkey, Eritrea, United States.

Q6) Are there smuggling networks, do you investigate to dismantle smuggling networks?
R6) For these inquiries, please contact the RCMP.

Q7) What is the role of the CBSA towards the refugee claimants at the land border?
R7) The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.
All persons intercepted by the RCMP are transported to a CBSA office. When a person makes a claim, the role of the CBSA is to review the admissibility of the application under the Immigration and Refugee Protection Act. That includes an interview, criminal background checks, immigration and security checks. The biometric verification is also carried out by fingerprints and photograph of the applicant.
If the application is deemed admissible, the officer will refer the refugee claim to the Immigration and Refugee Board of Canada (IRB) for further consideration of the refugee claim. The person is then authorized to enter Canada. If the application is deemed inadmissible, the process for removing the person from Canada could be initiated.
No asylum seeker leaves the CBSA premises until a preliminary risk assessment and a summary assessment of the state of health are completed.

Easton, Erika-Kirsten

From: Giolti, Patrizia
Sent: July 28, 2017 03:50 PM
To: Cloutier, Jacques; Vinette, Denis R.
Cc: Bindner, Melissa; Cléroux, Julie; CBSA-ASFC-Media Relations; QUE_Media_ASFC; Archipow, Nancy; Easton, Erika-Kirsten; Racicot, Kristine; Raider, Marc; Bedard, Raymond
Subject: For awareness. demande de média sur augmentation de demandeurs d'asile à Lacolle

Hello for your awareness - These are messages used earlier this week and for previous media queries on same topic.
Thanks, Pat

Appel de journaliste :
Date et heure : 28 juillet 2017 11h15
Échéance : 28 juillet 18 heures
Journaliste et média - Le coup d'œil de Napierville
Sujet (précisez le contexte) : demandeurs d'asile en Montérégie – augmentation du nombre

Questions et réponses :

Quelles sont les infrastructures utilisées en ce moment par l'ASFC pour traiter ces demandes?
Comme depuis plusieurs mois, le nombre de demandeurs d'asile se présentant à la frontière terrestre fluctue de façon significative surtout dans la région de Saint-Bernard-de-Lacolle, l'ASFC a relocalisé le centre de traitement des demandes d'asile à l'endroit actuel sur le chemin Guay. Ceci permet la rénovation prévue des anciens locaux commerciaux de l'ASFC au point d'entrée de St-Bernard-de-Lacolle.

Ce centre permet à l'ASFC d'allouer les ressources humaines et matérielles pour répondre aux besoins et faire face aux pressions opérationnelles vécues aux points d'entrée terrestre, et de façon particulière au point d'entrée de St-Bernard-de-Lacolle.

Pouvez-vous confirmer qu'il y a un afflux de demandeurs d'asile à la frontière?
Oui, il s'agit d'une recrudescence importante dans le nombre de demandeurs. Le nombre de demandeurs d'asile en provenance des États-Unis qui entrent au Canada illégalement a augmenté dans les derniers mois et ce, particulièrement dans le secteur du point d'entrée de Saint-Bernard-de-Lacolle.

Quel est le rôle de l'ASFC lors d'arrivées de demandeurs d'asile à la frontière terrestre.
L'Agence des Services frontaliers du Canada (ASFC) est responsable de l'exécution de la loi aux points d'entrée désignés du Canada. La Gendarmerie Royale du Canada (GRC) est responsable de l'exécution de la loi entre les points d'entrée.

Toutes les personnes interceptées par la GRC sont transportées à un bureau de l'ASFC. Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de faire l'examen de la recevabilité de

la demande en vertu de la Loi sur l'immigration et la protection des réfugiés, c'est-à-dire de faire une entrevue, des vérifications des antécédents criminels, d'immigration et sécuritaire. La vérification de la biométrie est aussi effectuée par les empreintes digitales et photographie du demandeur.

Si la demande est jugée recevable, l'agent défère la demande d'asile à la Commission de l'immigration et du statut de réfugié du Canada (CISR) pour la suite de l'étude de la demande d'asile. La personne est ensuite autorisée à entrer au Canada. Si la demande est jugée non recevable, le processus pour renvoyer la personne du Canada pourrait être entamé.

Aucun demandeur d'asile ne quitte les locaux de l'ASFC avant que ne soient complétés un examen préliminaire des risques et une évaluation sommaire à vue de l'état de santé.

Pouvez-vous m'expliquer chaque étape du traitement de la demande d'asile au point d'entrée? (NB : Cette réponse provient des lignes médias approuvées pour la conférence de presse du 29 juin - lignes jointes)

Lors de la réception de la demande d'asile, l'entrevue de contrôle d'immigration effectuée par l'agent vise à déterminer la recevabilité de la demande d'asile. Pour cela, l'agent doit :

- faire les vérifications des antécédents criminels, d'immigration, sécuritaire et effectuer la vérification de la biométrie par la prise d'empreintes digitales et photographie du demandeur.
- tenir compte des critères d'interdictions de territoire prévus par la Loi sur l'immigration et la protection des réfugiés (LIPR);
- Examiner les motifs d'irrecevabilité de la demande d'asile, notamment celui concernant l'irrecevable en vertu de l'Entente sur les tiers pays sûrs (ETPS) (s'il y a lieu);
- Effectuer un examen approfondi des documents, des formulaires complétés par le demandeur d'asile ainsi que de ses déclarations.
- Obtenir toutes informations manquantes lors de l'entrevue.

De plus, les éléments suivants font aussi partie du processus :

- Déterminer les compétences linguistiques du demandeur et le besoin de faire appel aux services d'un interprète
- Vérifier si le demandeur a l'intention d'avoir recours à un représentant (avocat, conseiller, membre de la famille, etc.)
- Procéder à la fouille et saisir les documents pertinents (le cas échéant)
- Créer un dossier papier et remplir les fichiers électroniques

Easton, Erika-Kirsten

From:	Brunatti, Andrew
Sent:	July 25, 2017 01:28 PM
To:	Giolti, Patrizia
Cc:	Melchers, Charles; CBSA-ASFC-Media Relations; QUE_Media_ASFC; Easton, Erika-Kirsten; Racicot, Kristine; Raider, Marc
Subject:	RE: CAT3 Approbation svp: Entrevue à la caméra - demandeurs d'asile à Lacolle

Hi Pat,

Just checking as I didn't see it made explicit below: I assume the recommendation is to not do an interview?

Andrew

From: Giolti, Patrizia
Sent: July 25, 2017 1:24 PM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>; QUE_Media_ASFC <QUE_Media_ASFC@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Racicot, Kristine <Kristine.Racicot@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>
Subject: CAT3 Approbation svp: Entrevue à la caméra - demandeurs d'asile à Lacolle

Hi Andrew with edits included. Merci

Échéance : le 25 juillet 13h30
Journaliste et média : Radio-Canada

Sujet : la journaliste a eu un appel d'un résident de Lacolle l'informant qu'il y avait beaucoup d'action et d'arrivées de demandeurs d'asile ces jours-ci dans la ville de Lacolle. La journaliste désire faire le point de la situation avec l'ASFC.

*****Veuillez noter ceci :**
-La journaliste Émilie Dubreuil est coriace en entrevue. Elle est aussi très renseignée: elle vient de passer plusieurs jours et nuits à Hemmingford, a enquêté auprès des ONG ici et aux USA et elle a parlé à M. Fortin du syndicat.

Questions et réponses:

<u>Q1). Pouvez-vous commenter l'afflux actuel de demandeurs d'asile à la frontière? Sommes-nous face à une recrudescence importante ou historique?</u>
R1) Le nombre de demandeurs d'asile en provenance des États-Unis qui entrent au Canada illégalement a augmenté dans les derniers mois et ce, particulièrement dans le secteur du point d'entrée de Lacolle. Oui il s'agit d'une recrudescence importante dans le nombre de demandeurs.

<u>Q2) L'ASFC est-elle en mesure de traiter l'afflux actuel de demandeurs?</u>

R2) C'est une situation évolutive que nous suivons de très près. L'ASFC a l'expérience et l'expertise qui lui permet de traiter un grand volume de voyageurs, y compris ceux qui demandent l'asile. L'ASFC fait preuve de flexibilité en allouant des ressources aux bons endroits et on a l'habitude des fluctuations de demandes d'asile.

L'Agence surveille en permanence ses activités afin de consacrer l'attention et les ressources nécessaires pour que la sécurité nationale et la sécurité publique ne soient pas compromises et pour faciliter la libre circulation des personnes et des biens conformément à toutes les exigences de la législation de la frontière canadienne.

Q3) Avez-vous les ressources nécessaires? Le syndicat nous dit que vous ressources sont insuffisantes et que vos employés sont épuisés. Quel est votre point de vue là-dessus?
R3) Bien que la situation actuelle soit exigeante, nous avons l'habitude de traiter de grands volumes de voyageurs Nous examinons quotidiennement nos opérations et nous nous ajustons en conséquence.

À Lacolle, des ASF de plusieurs régions du pays sont présentement à l'œuvre. Les ASF travaillant au PDE de Lacolle ont à cœur le bien-être des demandeurs; ils sont engagés et motivés à participer à cette opération.

L'ASFC n'est pas la seule organisation impliquée: nous travaillons en collaboration étroite avec ses partenaires dont la GRC et IRCC.

Q4. Quelles sont les infrastructures utilisées en ce moment par l'ASFC pour traiter ces demandes? Pourquoi avez-vous été obligés de louer un entrepôt pour y traiter les demandes?
R4) Comme depuis plusieurs mois, le nombre de demandeurs d'asile se présentant à la frontière terrestre, fluctue de façon significative, particulièrement dans la région de Saint-Bernard-de-Lacolle, l'ASFC a relocalisé le centre de traitement des demandes d'asile à l'endroit actuel sur le chemin Guay, afin de permettre la rénovation prévue des anciens locaux commerciaux de l'ASFC au point d'entrée de St-Bernard de Lacolle.

Ce centre permet à l'ASFC d'allouer les ressources humaines et matérielles pour répondre aux besoins et faire face aux pressions opérationnelles vécues aux points d'entrée terrestre, et de façon particulière au point d'entrée de St-Bernard de Lacolle.

Récemment, un chapiteau a été ajouté pour donner de l'espace supplémentaire. Un conteneur pour les valises arrivera sous peu. Ces ajouts permettent de faire face aux pressions opérationnelles vécues au point d'entrée de St-Bernard de Lacolle. Les besoins sont réévalués sur une base régulière selon l'évolution de la situation.

Q5) Qu'allez-vous faire si le nombre de demandeurs d'asile (arrivées illégales ou non) augmente encore davantage?
R5) Nous ne spéculerons pas sur une situation hypothétique mais nous pouvons vous dire que les besoins sont réévalués sur une base régulière et le centre de traitement régional sera adapté et ressourcé selon les volumes d'arrivées de demandeurs d'asile à la frontière terrestre.

Il est important de savoir que sans aucun doute, le Canada reste un pays ouvert et accueillant pour les personnes qui cherchent la protection, quelle que soit leur origine ethnique, leur origine ou leur religion.

Cela dit, passer la frontière sans se présenter au point d'entrée est illégal. Il existe des règles rigoureuses en matière d'immigration et de douane qui sont impératives et dont dépendent notre sécurité.

S'il s'avère que les individus concernés n'ont pas besoin de la protection du Canada, ils seront renvoyés dans leur pays d'origine ou leur dernière résidence permanente.

Nous désirons souligner que toute personne traversant la frontière sans se présenter à un point d'entrée désigné sera appréhendée et arrêtée par la Gendarmerie royale du Canada (GRC) ou par d'autres agents de la loi.

Q6) Nombre de demandes traitées par l'ASFC en juin et en juillet, à chaque jour pour Saint-Bernard-de-Lacolle?
R6) les statistiques mensuelles de l'ASFC, la GRC et IRCC sont disponibles au public sous ce lien du site internet d'IRCC : http://www.cic.gc.ca/francais/refugies/demandes-dasile-presentees-au-canada.asp

Q7) De quelle nationalité sont les demandeurs d'asile pour les mois de juin et juillet:
R7) de janvier à juin 2017, au Québec, les cinq premiers pays d'origine des demandeurs sont Haïti, Soudan, Turquie, Érythrée, États-Unis.

Q8) y a-t-il des réseaux de passeurs, faites-vous des enquêtes pour démanteler les réseaux de passeurs :
R8) veuillez vous adresser à la GRC

Q9) Quel est le rôle de l'ASFC lors d'arrivée de demandeurs d'asile à la frontière terrestre.
R9) L'Agence des Services frontaliers du Canada (ASFC) est responsable de l'exécution de la loi aux points d'entrée désignés du Canada. La Gendarmerie Royale du Canada (GRC) est responsable de l'exécution de la loi entre les points d'entrée.

Toutes les personnes interceptées par la GRC sont transportées à un bureau de l'ASFC. Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de faire l'examen de la recevabilité de la demande en vertu de la Loi sur l'immigration et la protection des réfugiés, c'est-à-dire de faire une entrevue, des vérifications des antécédents criminels, d'immigration et sécuritaire. La vérification de la biométrie est aussi effectuée par les empreintes digitales et photographie du demandeur.

Si la demande est jugée recevable, l'agent défère la demande d'asile à la Commission de l'immigration et du statut de refugié du Canada pour la suite de l'étude de la demande d'asile. La personne est ensuite autorisée à entrer au Canada. Si la demande est jugée non recevable, le processus pour renvoyer la personne du Canada pourrait être entamé.

Aucun demandeur d'asile-quitte les locaux de l'ASFC avant que soient complétés un examen préliminaire des risques et une évaluation sommaire à vue de l'état de santé.

Q10) On nous a dit qu'actuellement, en raison des volumes de demande d'asile à Saint-Bernard-de-Lacolle, vos agents doivent ajourner l'examen de la recevabilité des demandes d'asile au mois de septembre. Comment assurez-vous la sécurité / santé à la frontière si les demandeurs sont ainsi admis au Canada sans que des examens sécuritaires ne puissent être faits au moment de l'admission?
R10) Aucun demandeur d'asile quitte les locaux de l'ASFC avant que soient complétés une évaluation du risque préliminaire et une évaluation sommaire à vue de l'état de santé. Dans cet ordre

d'idée, nous travaillons en collaboration notamment avec la GRC qui effectue une 1ière évaluation du cas. Ensuite, l'ASFC fait une évaluation du risque préliminaire en effectuant des vérifications des antécédents criminels, d'immigration, sécuritaire et effectue une vérification de la biométrie par la prise d'empreintes digitales et photographie des adultes demandeurs d'asile. L'évaluation consiste aussi à tenir compte des critères d'interdictions de territoire prévus par la *Loi sur l'immigration et la protection des réfugiés* (LIPR).

Easton, Erika-Kirsten

From: Brunatti, Andrew
Sent: July 20, 2017 11:22 AM
To: Archipow, Nancy
Cc: Garbers, Raquel; Giolti, Patrizia; Easton, Erika-Kirsten; Raider, Marc
Subject: RE: previously approved lines and Qs and As

Received; thanks Nancy!

Andrew

From: Archipow, Nancy
Sent: July 20, 2017 11:08 AM
To: Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>
Cc: Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>
Subject: previously approved lines and Qs and As

Hi Andrew,

As discussed, PS, CBSA, IRCC and RCMP are compiling their media lines and Qs and As on asylum seekers into one package that will be shared with PS and the MinO.

Below is our information. Please note that these products are all previously approved and have been previously shared with the MinO. So, nothing new here.

Once the whole package is completed (IRCC is compiling for all three departments and PS) I will share with your office for information.

*****

Canadian Border Service Agency Lines

On irregular asylum seekers

- Without question, Canada remains open, a welcoming country to people seeking refuge, whatever their ethnicity, background or religion.
- This said, we manage people who try to cross our border without reporting to ports of entry according to the letter of Canadian and international law.
- To be clear: trying to slip across the border in this way is against the law and not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.

- If individuals are deemed not in need of protection, they will be returned to their country of origin or last permanent residence.

Entering Canada is not a free-for-all

- Anyone crossing the border without appearing at a port of entry (POE) is apprehended and arrested by the Royal Canadian Mounted Police (RCMP) or other law enforcement officers.
- Their identities are verified using both biographic and biometric information. Health checks are done. Their records are examined for any immigration, criminal or national security red flags against Canadian, international and other partner databases.
- Anyone who cannot be identified, is deemed a flight risk or poses a danger to the public can be detained.
- Under the law, anyone claiming asylum in Canada has the right to due process. If an individual is deemed eligible to make a refugee claim, they would go before the quasi-judicial independent Immigration and Refugee Board (IRB) which would decide on their claim.
- If the IRB hearing determines they are not in need of Canada's protection, removal procedures begin.

Handling the influx of people across the border

- Immigration and refugee numbers can fluctuate from one year to another.
- While we have seen a spike over the last six months, we have seen periods over the last decade when volumes were higher.
- To handle the current situation, the Canada Border Services Agency and the RCMP have made internal adjustments to ensure they have the personnel and tools in the right places to deal with existing circumstances safely and securely.
- These professional organizations will continue to liaise with each other and carry out their ongoing work monitoring illegal activity at our borders and detecting and apprehending illegal migrants. They will advise if they require extra resources.

Collaboration

- This is a whole-of-government mobilization. The CBSA is working with partners both nationally and internationally. This includes work our officials are doing with the USCBP and Homeland Security to identify and address irregular migration patterns.
- Canada and the United States share the longest, most open and successful international boundary in the history of the world.
- Both countries are proud of this legacy and the rules in place that govern our borders have proven to be effective.

CBSA Qs and As

What is the role of the CBSA vs. the RCMP?
The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercept a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

What happens when a person makes an asylum claim?
When a person makes a claim for refugee protection, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks.

If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.

If the application is ineligible, the person may be removed from Canada.

What reasons would make an asylum claim ineligible to proceed?
A claim may not be eligible for referral to the IRB for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.

Are the refugee claimants detained? Can they stay in Canada?
Claiming asylum is not in itself a motive for detention. The CBSA must consider all reasonable alternatives before making the decision to detain an individual. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:

- unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);
- a danger to the public;
- unable to satisfy the officer of their identity.

Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.

Is CBSA staffed appropriately to handle the potential volumes?
The CBSA continuously monitors its operations to ensure staffing levels meet its mandate

- a danger to the public;
- unable to satisfy the officer of their identity.

Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.

Q5. What do think will be the impact moving forward?
The CBSA will not speculate, however, we can tell you that we work closely with domestic and international partners to ensure the prosperity and safety of our respective borders.

Q6. How can a person make a refugee claim? Where?
A person may make a refugee claim at any designated CBSA ports of entry – land and inland. Additionally, a refugee claim may be made at an Immigration, Refugee and Citizenship Canada location in Canada.

Q7. Is the CBSA doing anything differently?
We continue to facilitate legitimate travel and trade.

Regardless of how an asylum seeker arrives at a CBSA office, they are processed in the same manner.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.

Q8. The CIU president indicates that up to 500 persons have entered daily. Is this figure correct?
The number of asylum seekers arriving at the land border fluctuates daily. We have seen a steady flow of asylum seekers, being brought to local ports each day. Not all claimants are processed on the day of their arrival. It depends when they arrive and the complexity of each individual claim. CBSA is continuing to adjust its operational posture.

Publicly available asylum claim statistics are available online and are updated monthly.

Q9. He also expressed concern that files are not being reviewed thoroughly due to stress and fatigue of the officers. What are you doing to ensure files are reviewed thoroughly? Where are the other officers coming from?
The CBSA has complete confidence in its Border Services Officers (BSOs). BSOs go above and beyond every day to ensure the integrity of Canada's borders.

The CBSA recognizes the demands being placed on its BSOs and will evolve its response by adding additional resources when needed.

CBSA Qs and As

Q1. What is the role of the CBSA vs. the RCMP?
The Canada Border Services Agency is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police is responsible for enforcing the law between ports of entry.

When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

Q2. What happens when a person makes an asylum claim?
When a person makes a claim for refugee protection, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks.

If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.

If the application is ineligible, the person may be removed from Canada.

Q3. What reasons would make an asylum claim ineligible to proceed?
A claim may not be eligible for referral to the IRB for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.

Q4. Are the refugee claimants detained? Can they stay in Canada?
Claiming asylum is not in itself a motive for detention. The CBSA must consider all reasonable alternatives before making the decision to detain an individual. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:

- unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);

- This is a whole-of-government effort. The CBSA is working with partners both nationally and internationally. This includes work our officials are doing with the USCBP and Homeland Security to identify and address irregular migration patterns.

Lacolle port of entry

- The number of asylum seekers arriving at the land border fluctuates daily. We have seen a steady flow of asylum seekers being brought to local ports each day. Not all claimants are processed on the day of their arrival. It depends when they arrive and the complexity of each individual claim. The CBSA is continuing to adjust its operational posture.

- The Government Operations Centre has been activated to ensure the ongoing coordination of the Government of Canada's response to the increased numbers of asylum seekers arriving in the Saint-Bernard-de-Lacolle area.

- Recognizing that the volume of asylum claimants has increased, the CBSA has already taken measures to ensure that BSOs at the Lacolle port of entry (POE) have the support they need to do their job.

- The Agency has increased the number of BSOs at Lacolle and has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry. Trailers have also been set up at Lacolle for the overflow. They are being used as a waiting area only.

- CBSA's operational planning makes the most effective use of all of the resources available, including the use of overtime and temporary reassignment of resources from other POEs to augment staff as required.

- The CBSA will not compromise Canada's national safety and security. All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada.

- CBSA officers process between 200 and 230 refugee claimants each day at the Saint-Bernard-de-Lacolle port of entry. The processing of an asylum can take a few days depending on the complexity of the case.

Handling the influx of people across the border

- Immigration and refugee numbers can fluctuate based on a number of factors.
- In 2016, the Quebec Region processed 2,500 asylum claimants at its land ports of entry. This year, to date, over 2,900 asylum claims have been processed at all Quebec land ports of entry.
- To handle the evolving situation, the CBSA and the RCMP are regularly adjusting to deal with existing circumstances safely and securely.
- This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and US Customs and Border Protection (USCBP).
- CBSA's operational response includes close collaboration with other government departments and will draw on their resources as required.
- Additionally, the CBSA:
  - Makes every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc;
  - Prepares operational plans on an ongoing basis to ensure maximum operational efficiency. Plans are based on making the most effective use of all of the resources available, including the use of overtime, resources from other ports of entry, to augment staffing numbers to address service requirements;
  - Regularly hires front line staff to ensure its borders are kept safe and efficient, and that we are resourced to deliver on our mandate of protecting Canadians;
  - Explores new and innovative ways to recruit border services officers, in addition to establishing flexible resourcing options, to ensure that the frontline is resourced to meet the POE needs and fulfill its mandate; and
  - Has established an ongoing recruitment process to fill vacancies due to natural attrition and to replace those who shift to other career opportunities within the federal government. Our services are crucial to Canadians. The CBSA ensures there is a steady stream of trained officers ready to protect its borders wherever the need arises.

services sont essentiels à la population canadienne. L'ASFC veille à avoir un roulement continu d'agents formés pour assurer la protection de la frontière, là où les besoins se font sentir.

Questions et réponses

Q1. Quel est le rôle de l'ASFC comparativement à celui de la GRC?
L'Agence des services frontaliers du Canada (ASFC) est responsable d'appliquer la loi aux points d'entrée désignés du Canada, tandis que la Gendarmerie royale du Canada (GRC) applique la loi entre les points d'entrée.

Lorsque la GRC intercepte une personne qui passe la frontière entre des points d'entrée, la personne est reconduite à un point désigné de l'ASFC, soit à la frontière ou dans un bureau à l'intérieur du pays.

Q2. Qu'arrive-t-il lorsqu'une personne présente une demande d'asile?
Lorsqu'une personne présente une demande d'asile, le rôle de l'ASFC est de déterminer si la demande est admissible en vertu de la *Loi sur l'immigration et la protection des réfugiés*. Le processus comprend une entrevue, la prise d'empreintes digitales et de photos, et des vérifications de sécurité et des antécédents criminels.

Si la demande est admissible, le dossier de la personne sera envoyé à la Commission de l'immigration et du statut de réfugié (CISR) pour étude et la personne sera autorisée à entrer au Canada pour se présenter à une audience de la CISR.

Si la demande n'est pas admissible, la personne pourrait être renvoyée du Canada.

Q3. Pour quels motifs une demande serait-elle inadmissible?
Plusieurs motifs peuvent rendre une demande inadmissible à être envoyée à la CISR, par exemple :

- Le demandeur est interdit de territoire au Canada pour des motifs de sécurité, ou en raison d'activités criminelles ou de violations aux droits humains.
- Le demandeur a déjà présenté une demande d'asile qui a été rejetée par la CISR.
- L'Entente entre le Canada et les États-Unis sur les tiers pays sûrs s'applique. En vertu de cette entente, les demandeurs d'asile sont tenus de présenter leur demande dans le premier pays sûr où ils arrivent, à moins d'être visés par une exception prévue par l'Entente.
- Le rôle de l'ASFC est d'évaluer l'admissibilité de la demande au point d'entrée. L'ASFC peut aussi intervenir dans une demande et participer aux audiences de la CISR.
- Lorsqu'ils traitent les demandes, les agents de l'ASFC peuvent aussi communiquer avec Immigration, Réfugiés et Citoyenneté Canada pour les aviser des demandes aux fins de la réinstallation.

de réfugié, un organisme indépendant quasi-judiciaire, qui rendra une décision quant à leur demande.

- Si la CISR détermine que la personne n'a pas besoin de protection au Canada, les procédures de renvoi sont entamées.

- Il s'agit d'un effort total du gouvernement. L'ASFC travaille avec ses partenaires canadiens et internationaux. Cela comprend le travail de nos représentants avec le US CBP et le Département de la Sécurité intérieure pour cerner et traiter les tendances en matière de migration irrégulière.

Point d'entrée de Lacolle

- Le nombre de demandeurs d'asile se présentant à la frontière terrestre fluctue quotidiennement. Dans la région de Saint-Bernard-de-Lacolle, nous observons un flux régulier de demandeurs d'asile amenés à Lacolle chaque jour. Le nombre d'arrivants est présentement en hausse et surpasse ceux de la semaine dernière, ou en moyenne, environ 200 personnes traversaient quotidiennement. Cela dit, il peut y en avoir plus au point d'entrée à n'importe quel jour. Ce ne sont pas tous les demandeurs qui sont traités le jour même de leur arrivée. Cela dépend du moment de l'arrivée et de la complexité de la demande. L'ASFC continue à faire les ajustements nécessaires au niveau opérationnel.
- Le Centre des opérations du gouvernement a été activé afin d'assurer une coordination continue de la part du gouvernement du Canada en réponse à l'augmentation des demandeurs d'asile qui arrivent aux environs de Saint-Bernard de Lacolle.
- Reconnaissant que le nombre de demandeurs d'asile a augmenté, l'ASFC a déjà pris des mesures pour faire en sorte que les ASF au point d'entrée de Lacolle aient tout le soutien dont ils ont besoin pour faire leur travail.
- L'Agence a ajouté des ASF à Lacolle et a installé le traitement des demandes d'asile à l'emplacement actuel, sur le chemin Guay. L'ASFC a également loué des locaux dans un site à proximité pour traiter les demandes de manière systématique. Grâce à la réinstallation, l'ASFC peut traiter un plus grand nombre de demandes d'asile tout en continuant à exploiter le point d'entrée de Lacolle. Des remorques ont aussi été installées à Lacolle pour accueillir les personnes en période de pointe; elles servent de salle d'attente seulement.
- Selon sa planification opérationnelle, l'ASFC utilise le plus efficacement possible toutes les ressources à sa disposition, notamment les heures supplémentaires et la réaffectation temporaire de ressources d'autres points d'entrée pour augmenter l'effectif au besoin.
- L'ASFC ne compromettra pas la sûreté nationale et la sécurité intérieure du Canada. Toutes les personnes qui sollicitent l'entrée au Canada doivent démontrer qu'elles satisfont aux exigences pour entrer au Canada et y séjourner.

This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and US Customs and Border Protection (USCBP).

CBSA's operational response includes close collaboration with other government departments and will draw on their resources as required.

Q12. What is the current situation at Lacolle?
The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day.

The Government Operations Centre has been activated to ensure the ongoing coordination of the Government of Canada's response to the increased numbers of asylum seekers arriving in the Saint-Bernard-de-Lacolle area. The CBSA is also working closely with other domestic and international partners such as IRCC, DND, NGOs and US Customs and Border Protection (USCBP), and together, we are regularly adjusting to deal with existing circumstances safely and securely.

In addition, the Canadian Armed Forces have provided assistance by installing tents, which are one measure being used for orderly processing of asylum seekers arriving at the border.

While Canada remains an open, welcoming country to people seeking refuge, whatever their ethnicity, background or religion, illegally entering is not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.

Q13. Do you have the total number of people who have arrived? When did this surge start and how many people have been accommodated so far?
Between 1000 and 1200 asylum seekers are awaiting processing and our border services officers can process between 200 and 230 asylum seekers each day at Lacolle.

Here is the internet link on which you will find the data that the Government of Canada makes available to the public: http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp

Q14. How much would it cost to run that camp for them?
This information is not available. To clarify, this is not a "camp". The tents allow asylum seekers to have temporary shelter against the elements so that the CBSA can continue its orderly processing of asylum claimants when they arrive at the border.

Q15. What countries do these people come from?
For the first six months of 2017, the top five countries of origin of the asylum seekers are (in order) Haiti, Sudan, Turkey, Eritrea, United States.

Easton, Erika-Kirsten

From: Deveau, Pierre
Sent: August 16, 2017 10:34 AM
To: Lindblad, Anabel: PCO / BCP
Cc: Giolti, Patrizia; Malépart, Stéphane; Archipow, Nancy; Easton, Erika-Kirsten
Subject: RE: CBSA Key messages and Questions and answers Asylum seekers August 16, 2017
Attachments: CBSA Key messages and QAs - Asylum Seekers August 16, 2017 FR.docx

Et voilà la version française.

Merci,
Pierre

Pierre Deveau
Senior Communications Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
pierre.deveau@cbsa-asfc.gc.ca / Tel: 613-948-4013

Conseiller principal des communications, Direction générale des Opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
pierre.deveau@cbsa-asfc.gc.ca / Tél. : 613-948-4013

-----Original Message-----
From: Deveau, Pierre
Sent: August 16, 2017 10:08 AM
To: Lindblad, Anabel: PCO / BCP <anabel.lindblad@pco-bcp.gc.ca>
Cc: Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <Erika-Kirsten.Easton@cbsa-asfc.gc.ca>
Subject: CBSA Key messages and Questions and answers Asylum seekers August 16, 2017

Bonjour Anabel,

As discussed on today's teleconference for the technical briefing, please find attached a copy of CBSA's key messages and questions and answers relating to the asylum seekers issue at Lacolle. This product will serve as the basis for our all our communications products for the technical briefing, as well as to respond to media queries.

We are tweeking the French version to mirror the EN and will send you these as soon as available.

Thanks,
Pierre

Pierre Deveau
Senior Communications Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
pierre.deveau@cbsa-asfc.gc.ca / Tel: 613-948-4013

- The CBSA makes every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc.
- CBSA operational plans are prepared on an ongoing basis to ensure maximum operational efficiency. They are based on making the most effective use of all of the resources available, including the use of overtime, resources from other ports of entry, to augment staffing numbers to address service requirements.
- The CBSA is regularly hiring front line staff to ensure its borders are kept safe and efficient, and that we are resourced to deliver on its mandate of protecting Canadians
- The Agency is continually exploring new and innovative ways to recruit border services officers, in addition to establishing flexible resourcing options, to ensure that the frontline is resourced to meet the POE needs and fulfill its mandate.
- Towards this end, the CBSA has established an ongoing recruitment process to fill vacancies due to natural attrition and to replace those who shift to other career opportunities within the federal government. Our services are crucial to Canadians. The CBSA ensures there is a steady stream of trained officers ready to protect its borders wherever the need arises.

If pressed: in 2008/2009, the CBSA processed over 35, 000 asylum claimants across the country.

Is the CBSA doing anything differently?
We continue to facilitate legitimate travel and trade.
We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.
The approach to managing sudden influxes of asylum seekers is tailored to the region. For example at the port of Emerson a trailer has been set up for overflow. It is being used as a waiting area only. There are chairs and it is heated. Claims are processed inside the office. Many claimants will wait in the trailer once processing is complete for their ride to Winnipeg.
The Lacolle border currently has capacity within their existing facilities. The IRCC have also been assisting CBSA officers with the processing of claims at Lacolle.
At both ports of entry, water, blankets and other supplies are being provided to claimants when needed. CBSA is providing medical attention to those individuals who need it.
Recently, representatives from the UNHCR visited the Lacolle port of entry and spoke with asylum seekers. POE staff explained the processing steps and flow. The UNHCR was very complimentary of the measures taken by the CBSA.

What do think will be the impact moving forward?
The CBSA will not speculate, however, we can tell you that we work closely with domestic and international partners to ensure the prosperity and safety of our respective borders.

How can a person make a refugee claim? Where?
A person may make a refugee claim at any designated CBSA ports of entry – land and inland). Additionally, a refugee claim may be made at an Immigration, Refugee and Citizenship Canada location in Canada.

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Canada Border Services Agency

(last update: August 16, 2017)

On irregular asylum seekers

- Without question, Canada remains an open, welcoming country to people seeking refuge, whatever their ethnicity, background or religion.
- The CBSA and RCMP manage people who try to cross our border without reporting to ports of entry according to the letter of Canadian and international law.
- To be clear: entering illegally is not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.
- If individuals are deemed not in need of protection, they will be returned to their country of origin or last permanent residence.

Entering Canada is not a free-for-all

- Anyone crossing the border without appearing at a port of entry (POE) is apprehended and arrested by the Royal Canadian Mounted Police (RCMP) or other law enforcement officers.
- The CBSA will then verify their identities using both biographic and biometric information. Health checks are done. Their records are examined for any immigration, criminal or national security concerns against Canadian, international and other partner databases.
- Anyone who cannot be identified, is deemed a flight risk, or poses a danger to the public can be detained.
- Under the law, anyone claiming asylum in Canada has the right to due process. If an individual is deemed eligible to make a refugee claim, they would go before the Immigration and Refugee Board (IRB), an independent quasi-judicial tribunal, which would decide on their claim.
- If the IRB hearing determines they are not in need of Canada's protection, removal procedures begin.

- Si le demandeur a des antécédents criminels, sa demande est évaluée sur une base individuelle. Le demandeur pourrait être détenu en attendant l'issue de sa demande.

Q4. Les demandeurs d'asile sont-ils détenus? Peuvent-ils rester au Canada?
Présenter une demande d'asile n'est pas un motif de détention en soi. L'ASFC doit considérer toutes les options possibles avant de décider de détenir une personne. Les agents de l'ASFC peuvent détenir un ressortissant étranger s'ils sont des motifs raisonnables de croire que la personne :

- ne se présentera probablement pas pour les procédures de l'immigration (p. examens, audiences, renvoi);
- représente un danger pour le public;
- ne le convainc pas de son identité.

À moins qu'un demandeur d'asile soit détenu en vertu de la LIPR, il peut vivre n'importe où au Canada.

Q5. Quelles sont les répercussions prévues à l'avenir?
L'ASFC n'émet pas d'hypothèse, mais nous pouvons toutefois dire que nous travaillons de près avec nos partenaires canadiens et internationaux pour assurer la prospérité et la sécurité de nos frontières respectives.

Q6. Comment les personnes doivent-elles présenter une demande d'asile? Où doivent-elles le faire?
Les personnes peuvent présenter une demande d'asile à tous les points d'entrée désignés de l'ASFC (à la frontière et à l'intérieur du pays). Elles peuvent aussi présenter une demande aux bureaux d'Immigration, Réfugiés et Citoyenneté Canada.

Q7. L'ASFC modifie-t-elle ses pratiques?
Nous continuons à faciliter le commerce et les voyages légitimes.

Tous les demandeurs d'asile sont traités de la même façon, peu importe comment ils sont arrivés à un bureau de l'ASFC.

Nous ne compromettrons en rien la sécurité nationale du Canada. Nous pouvons vous dire que les politiques, les procédures et les rôles de l'Agence aux points d'entrée désignés restent les mêmes.

Toutes les personnes doivent démontrer qu'elles satisfont aux exigences pour entrer ou demeurer au Canada. L'admissibilité de tous les voyageurs est déterminée au cas par cas en fonction des renseignements fournis à l'agent des services frontaliers au moment où ils veulent entrer au Canada.

Q8. Le président du SDI a dit que jusqu'à 500 personnes sont entrées quotidiennement. Ce nombre est-il exact?

Easton, Erika-Kirsten

From: Deveau, Pierre
Sent: August 16, 2017 10:08 AM
To: Lindblad, Anabel: PCO / BCP
Cc: Giolti, Patrizia; Malépart, Stéphane; Archipow, Nancy; Easton, Erika-Kirsten
Subject: CBSA Key messages and Questions and answers Asylum seekers August 16, 2017
Attachments: CBSA Key messages and QAs - Asylum Seekers August 16, 2017.docx

Bonjour Anabel,

As discussed on today's teleconference for the technical briefing, please find attached a copy of CBSA's key messages and questions and answers relating to the asylum seekers issue at Lacolle. This product will serve as the basis for our all our communications products for the technical briefing, as well as to respond to media queries.

We are tweeking the French version to mirror the EN and will send you these as soon as available.

Thanks,
Pierre

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Le nombre de demandeurs d'asile se présentant à la frontière terrestre fluctue quotidiennement. Cela dit, il peut y en avoir plus au point d'entrée à n'importe quel jour. Ce ne sont pas tous les demandeurs qui sont traités le jour même de leur arrivée. Cela dépend du moment de l'arrivée et de la complexité de la demande. L'ASFC continue à faire les ajustements nécessaires au niveau opérationnel.

On peut consulter en ligne les statistiques sur les demandes d'asile accessibles au public. Ces données sont mises à jour chaque mois.

Q9. Il a aussi dit s'inquiéter du fait que les dossiers ne sont pas analysés à fond parce que les agents sont stressés et fatigués. Que faites-vous pour veiller à ce que les dossiers soient examinés à fond? D'où viennent les autres agents?

L'ASFC a une confiance absolue en ses agents des services frontaliers (ASF). Les ASF font tous les jours leur maximum pour préserver l'intégrité des frontières canadiennes.

L'ASFC reconnaît les demandes soumises à ses ASF et évoluera sa réponse en ajoutant des ressources supplémentaires au besoin.

Reconnaissant que le nombre de demandeurs d'asile a augmenté, l'ASFC a déjà pris des mesures pour faire en sorte que les ASF au point d'entrée de Lacolle aient tout le soutien dont ils ont besoin pour faire leur travail.

L'Agence a ajouté des ASF à Lacolle et a installé le traitement des demandes d'asile à l'emplacement actuel, sur le chemin Guay. L'ASFC a également loué des locaux dans un site à proximité pour traiter les demandes de manière systématique. Grâce à la réinstallation, l'ASFC peut traiter un plus grand nombre de demandes d'asile tout en continuant à exploiter le point d'entrée de Lacolle. Des remorques ont aussi été installées à Lacolle pour accueillir les personnes en période de pointe; elles servent de salle d'attente seulement.

Selon sa planification opérationnelle, l'ASFC utilise le plus efficacement possible toutes les ressources à sa disposition, notamment les heures supplémentaires et la réaffectation temporaire de ressources d'autres points d'entrée pour augmenter l'effectif au besoin.

L'ASFC ne compromettra pas la sûreté nationale et la sécurité intérieure du Canada. Toutes les personnes qui sollicitent l'entrée au Canada doivent démontrer qu'elles satisfont aux exigences pour entrer au Canada et y séjourner.

Q10. Combien de demandeurs d'asile peuvent être traités chaque jour à Lacolle?
Nos agents peuvent traiter entre 200 et 230 demandeurs d'asile chaque jour à Lacolle.

Les statistiques mensuelles sur les demandes d'asile sont affichées en ligne. Les statistiques de juillet seront mise à jour dans les prochains jours.

Q11. Que faites-vous pour augmenter la capacité de traitement à Lacolle pour gérer le flot de demandeurs d'asile? Quelles autres mesures prenez-vous pour gérer ces volumes. J'ai parlé aux forces militaires de ce qu'elles font pour bâtir une aire d'attente.

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Il s'agit d'un effort total du gouvernement. L'ASFC travaille également en étroite collaboration avec d'autres partenaires nationaux et internationaux tels que : IRCC, les ONG et le US CBP.

La réponse opérationnelle de l'Agence comprend une collaboration étroite avec d'autres ministères du gouvernement et s'appuie sur leurs ressources au besoin.

Q12. Quelle est la situation actuelle à Lacolle?

Le nombre de demandeurs d'asile se présentant à la frontière terrestre fluctue d'un jour à l'autre. Dans la région de Saint-Bernard-de-Lacolle, nous observons un flux régulier de demandeurs d'asile amenés à Lacolle chaque jour.

Le Centre des opérations du gouvernement a été activé afin d'assurer une coordination continue de la part du gouvernement du Canada en réponse à l'augmentation des demandeurs d'asile qui arrivent aux environs de Saint-Bernard de Lacolle. Il s'agit d'un effort total du gouvernement. L'ASFC travaille également en étroite collaboration avec d'autres partenaires nationaux et internationaux tels que : IRCC, la Défense nationale, les ONG et le US CBP. Ensemble, nous nous ajustons régulièrement pour répondre aux circonstances présentes de façon sécuritaire.

De plus, les Forces canadiennes nous ont porté main forte en installant des tentes. Ces tentes sont une des mesures servant à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Bien que le Canada demeure un pays ouvert et accueillant pour les personnes qui cherchent l'asile, peu importe leur ethnicité, leurs origines ou leur religion, tenter de passer la frontière entre les ports d'entrée est illégal et n'est pas un « laissez-passer » au Canada. Il existe des règlements rigoureux en matière d'immigration et de douanes et, ne vous détrompez pas, nous les appliquons pour protéger nos collectivités des risques.

Q13. Connaissez-vous le nombre total de personnes qui sont arrivées? Quand cette période de pointe a-t-elle commencé et combien de personnes ont été accueillies au camp à la frontière à ce jour?

Entre 1 000 et 1 200 demandeurs d'asile attendent d'être traité à ce point d'entrée et nos agents des services frontaliers (ASF) peuvent traiter entre 200 et 230 demandeurs d'asile chaque jour à Lacolle.

Vous trouverez en ligne les données que le gouvernement du Canada rend accessibles au public : http://ouvert.canada.ca/data/fr/dataset/b6cbcf4d-f763-4924-a2fb-8cc4a06e3de4?_ga=2.262415500.1643254427.1502461162-685141544.1502461162

Q14. De plus, combien coûterait l'opération de ce camp?
Nous n'avons pas cette information. À titre de clarification, il ne s'agit pas d'un camp. Les tentes servent à protéger les demandeurs d'asile des éléments afin que l'ASFC puisse continuer à assurer un traitement ordonné des demandeurs d'asile qui arrivent à la frontière.

Q15. De quels pays proviennent ces personnes?
Pendant les premiers six mois de 2017, les cinq pays d'où provenait le plus grand nombre de demandeurs d'asile étaient (dans l'ordre) : Haïti, le Soudan, la Turquie, l'Érythrée, les États-Unis.

Easton, Erika-Kirsten

From:	Deveau, Pierre
Sent:	August 10, 2017 09:57 AM
To:	Quinn, Robyn; Bindner, Melissa
Cc:	Archipow, Nancy; CBSA-ASFC-Media Relations; Malépart, Stéphane; Easton, Erika-Kirsten; Racicot, Kristine
Subject:	For VP Ops info: Evergreen KM/QA package on asylum seekers at Lacolle
Attachments:	Canada Border Service Agencyx1 FR Aug10.docx; Border Issues-IRCC-CBSA-RCMP-PS-QsAs-EN_August 10.docx
Importance:	High

Bonjour Melissa et Robyn,

Please find attached the most recently updated versions of the GoC's evergreen Key Messages and Questions and Answers relating to the asylum seekers at the Lacolle POE.

Please do not hesitate to contact us if you require additional information.

Merci,
Pierre

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IRCC, CBSA, RCMP, PS, PHAC, DND
Border Issues: Evergreen Qs&As
August 10, 2017

Contents

Immigration, Refugees and Citizenship

(last update: August 10, 2017)

General Lines and Qs & As

On March 6, 2017, President Trump signed an Executive Order, *Protecting the Nation from Foreign Terrorist Entry to the United States* (March 6, 2017), which revokes and replaces the previous Executive Order of January 27, 2017. A key provision in the Order temporarily suspends the entry of nationals of Sudan, Syria, Iran, Libya, Somalia, and Yemen who are outside the United States (section 2). The Order also proposes changes to the U.S. Refugee Admissions Program (U.S. RAP), including temporarily suspending entry of refugees into the United States (except for those already approved for transit), and decisions on refugee status applications, for 120 days. The Order also reduces the Program's cap from 110,000 to 50,000 persons in 2017 (section 6). Implementation was temporarily blocked due to court injunctions.

However, on June 26, 2017, the Supreme Court of the United States decided to hear the cases related to the March 2017 Executive Order during its October 2017 session. The Court also granted a partial lifting of injunctions from the lower courts (i.e. those affecting sections 2 and 6 of the EO), enabling the U.S. administration to enforce entry restrictions on travellers from Iran, Yemen, Sudan, Libya, Somalia and Syria, and to temporarily suspend the U.S. RAP and limit refugee admissions to 50,000 – with some exceptions.

On July 19, 2017, the U.S. Supreme Court upheld the July 13, 2017, ruling of the federal District Court of Hawaii to expand to scope of what constitutes "close familial relationship," to include travelers who have grandparents, grandchildren, aunts, uncles, nieces, nephews, cousins and brothers- and sisters-in-law in the U.S. The Supreme Court overturned the District Court's ruling that refugees cannot be blocked if they have "formal assurance" from U.S. resettlement agencies for relocation to the U.S. even if the refugees do not have relatives in the country.

General lines – effective as of August 1, 2017

(The information provided below is based on an early review of the Supreme Court decisions. We continue to seek clarification on details):

1. The Supreme Court decisions indicate that the entry restrictions should not be enforced against foreign nationals who have a close familial relationship with a person* or a bona fide relationship with an entity** within the United States.

2. This directive has no impact on those granted asylum in the U.S. or on access to the U.S. asylum system by those already on U.S. soil seeking asylum.

* A close familial relationship is defined as a parent (including parent-in-law), spouse, fiancé, child, adult son or daughter, son-in-law, daughter-in-law, sibling, whether whole or half, and including step relationships, grandparents, grandchildren, aunts, uncles, nieces, nephews, cousins and brothers- and sisters-in-law.

** The applicant has a formal, documented relationship with a U.S. entity (business, educational institution etc.).

- Canadian citizens who are also citizens of one of the six countries travelling on their Canadian passport are not subject to the EO restrictions on their entry into the United States.

- It is also our understanding that Canadian permanent residents (PRs) from the designated countries who have valid Canadian permanent resident cards and valid U.S. visas, *should* not be denied entry as a result of the restrictions stemming from the Executive Order. **However, as with all Canadians and PRs, entry to the U.S. is determined on a case-by-case basis, at the discretion of a U.S. officer at a point of entry.**

- According to the Department of Homeland Security, Canadian permanent residents who hold passports from one of the six countries are eligible to apply for a visa, and coordinate a waiver at a location within Canada.

- As always, individuals travelling to the U.S. are encouraged to verify U.S. admission requirements prior to their travel.

    - For additional details, those planning to travel to the U.S. may wish to consult the website of the U.S. Customs and Border Protection.

    - Consult the U.S. Department of Homeland Security and Travel.State.Gov for more information.

Responsive:

- We continue to monitor developments with respect to the U.S. Executive Order.

- Refugee resettlement demand is high as a result of instability in many countries. Canada will continue to work with the U.S., the United Nations Refugee Agency and other organizations and partners to address global refugee resettlement issues.

- Canada currently has a target of resettling 25,000 refugees in 2017 from all populations, which almost doubles targets established in 2015 and preceding years.

General Lines: #WelcomeToCanada

- Immigration continues to play a key role in contributing to Canada's well-being, to our economic prosperity, and to our success as a nation.
- Canada has a long and proud tradition of providing protection to those who need it the most by offering refuge to the world's most vulnerable people and has welcomed generations of newcomers who have helped us build our society, culture and economy in long lasting and enduring ways.
- We welcome those fleeing persecution, terror and war.
- However, crossing into Canada illegally between designated ports of entry is a violation of the law and can be dangerous.

- For legal and personal safety reasons, the Government of Canada continues to urge people to seek entry into Canada only at designated ports of entry.
- We are confident in our programs and will continue to ensure that our immigration system balances compassion, efficiency and economic opportunity, while protecting the health, safety and security of Canadians.

Key messages on Quebec:

- Canada is a welcoming and accepting country, and we are committed to orderly migration, while always ensuring the safety and security of Canadians.
- We are aware of the situation in Quebec and Minister Hussen has been in regular contact with Minister Weil.
- We will continue to keep the lines of communication open as we work together on options to address this situation.
- The Canada Border Services Agency (CBSA) and Immigration, Refugees and Citizenship Canada (IRCC) are actively putting in place contingency plans to redeploy staff and expedite intake processing to alleviate backlogs in determining asylum claimants' eligibility for a hearing with the Immigration and Refugee Board of Canada (IRB).
- Following the regular process, all claimants are undergoing security and criminality checks.

On security screening of asylum claimants

- The Government takes the safety and security of all Canadians very seriously.
- All claimants – at the border, airport, or inland – undergo a thorough screening process, including medical and security screening (including photographs, fingerprint checks, and the initiation of security and criminality checks).
- Individuals who are intercepted by the RCMP or local law enforcement after crossing the border illegally are brought to an immigration officer who will conduct an examination to determine the identity of the person and their admissibility to Canada.
- IRCC is assisting CBSA in the eligibility determination process. Eligible claims are then referred to the independent Immigration and Refugee Board of Canada.
- Security screening is an important part of the overall assessment of whether a person is admissible to Canada. This process ensures that anyone who wants to come to Canada has not committed serious crimes, and does not pose a health or safety risk to Canadians.

On next steps in Quebec

- IRCC and CBSA are working closely together on an urgent basis to increase our capacity to deal with the increase in asylum claimants, and we are in close contact with our provincial colleagues to find solutions to this situation.
- IRCC and CBSA will be triaging claimants in order to identify those who intend to go elsewhere in Canada. Those claims will be processed in various offices across the country, as quickly as possible, closest to where the claimants hope to reside.

Q1. Is the Government doing anything to assist travellers stranded as a result of the Executive Order?

We do not anticipate that the March 6th Executive Order will generate "stranded travellers" as the Order specifies that nationals of the identified six countries holding valid U.S. visas (or other valid travel documents) will be able to travel to the U.S.. Canadian Permanent Residents who hold passports from one of the six countries are eligible to apply for a visa and seek a waiver from the entry restrictions, at a U.S. embassy or consulate within Canada.

The new EO provides several grounds for nationals from the six designated countries to seek waivers from the entry restrictions if they are deemed eligible for a visa. Moreover, lawful permanent residents of the U.S. from these six countries will not be impacted by this EO, nor will Canadian citizens who are also citizens of one of the six countries travelling on their Canadian passport.

The March 6th Executive Order also specifies that the suspension of entry does not apply to foreign nationals granted asylum in the United States or refugees already approved for travel to the U.S. It also stipulates that the Executive Order has no impacts on the ability of foreign nationals on US soil to seek asylum.

Given the above, IRCC has determined that new public policies or ministerial instructions to provide relief to affected travellers are not needed.

Q2. Are you considering safe haven measures for people potentially affected by this Executive Order?

We continue to monitor developments with respect to the U.S. Executive Order.

Global refugee resettlement need is high as a result of instability in many countries. Canada will continue to work with the U.S., the United Nations Refugee Agency and other organizations and partners to address global refugee resettlement issues.

Canada currently has a target of resettling 25,000 refugees in 2017 from all populations, which almost doubles targets established in 2015 and preceding years.

Q3. Is the Government of Canada proactively engaging the US Government in advance of any immigration-related decisions they take that could potentially have negative impacts on Canadians?

The Government of Canada is in continuous contact with the US Government, including the Department of Homeland Security and US State Department.

Canada has a long-standing, solid working relationship with the US on migration management and efforts to enhance perimeter security and facilitate the movement of legitimate travellers, one upon which we can rely to address issues if/when they arise.

While there is a high degree of collaboration on migration management and perimeter security, Canada and the US retain the sovereign right to establish the terms and conditions upon which

travelers can cross their respective borders, enter, remain in and leave their respective country.

Q4. How do Canada and the U.S. share information on irregular migration?

Canada and the U.S. are steadfast partners in managing the border and ensuring the security of the Perimeter. This entails working together to "push the border out" as well as enabling the free flow of legitimate travel and trade.

An important tool supporting this collaboration is the robust information sharing regime that has been established in recent years: the benefits of this information sharing relationship are significant.

Of note, Canada and the U.S. have launched the capacity to share information in an automated way on the basis of a biographic or biometric query. This capacity is a valuable tool to assist with verifying clients' identity, uncovering previously unknown immigration information, and facilitating the legitimate travel of individuals.

Automated sharing complements existing practices to share information on a case-by-case basis, between officers at the border and headquarters. Both of these tools are and will continue to be leveraged on a regular basis to support Canada-U.S. collaboration on irregular migration.

General Messaging Security Screening

- The Government of Canada is committed to the safety and security of the Canadian public.
- All visitors (including temporary foreign workers and students), immigrants and refugees are carefully screened before coming into Canada.
- Security screening is an important part of the overall assessment of whether a person is admissible to Canada. This process ensures that anyone who wants to come to Canada has not committed serious crimes, does not pose a health or safety risk to Canadians and has a valid passport or travel document.

Q5. How does Canada screen refugees for resettlement?

Effective security screening has always been paramount to our refugee resettlement programs. Canada's commitment to resettling refugees continues to be accomplished without compromising security.

Refugees are interviewed by highly trained officers and undergo a full immigration medical examination, and criminal and security check to make sure that they have not committed serious crimes in the past and that they do not pose a security risk to Canada before they are accepted for resettlement.

As part of the Government of Canada's interview and security screening measures, we collect biographical information such as individual employment and educational history, civil

documentation such as marriage/birth certificates and biometrics, such as fingerprints and digital photos.

In addition to being checked against U.S. immigration records, fingerprints of refugees to be resettled to Canada are compared against the RCMP's fingerprint records of Canadian criminals, refugee claimants, previous deportees, and previous immigration applicants to verify identity and to assist in determining admissibility and eligibility.

Officers assess the credibility of applicants' stories during in-depth interviews, and biographical and biometric information is checked against immigration, law enforcement and security databases.

Where there are specific areas of concern identified at interview, cases are referred for more in-depth screening by security partners.

Q6. Are all resettled refugees interviewed?

Security screening happens in all cases without exception. The interview is waived if there are no credibility concerns and in some exceptional cases. Exceptional cases can be when a refugee applicant is an inaccessible location and needs to be processed urgently.

General Messaging on Refugee Resettlement

- Immigration continues to play a key role in contributing to Canada's well-being, to our economic prosperity, and to our success as a nation.
- Canada's target for 2017 is to resettle 25,000 refugees:
    - 7,500 government-assisted refugees
    - 1,500 blended visa office-referred refugees
    - 16,000 privately sponsored refugees.
- We will continue to work with the United Nations Refugee Agency.
- For more information, consult IRCC's Immigration levels plan.

Q7. Will there be a substantive shift in Canada's refugee policy?

As the Prime Minister has said:

"Canada has its policy on refugees and immigration. We've set out the approach, which is open yet also rigorous; focusing on making sure that processes are followed and that security is always strongly addressed.

"There are close to 60 million refugees and displaced peoples around the world. Canada will continue to do its small part by welcoming in people, but there's a lot more that we also need to continue to do, in supporting countries that are significant recipients of refugees – whether it's Jordan, Lebanon or Turkey – and doing what we can to counter the strife and conflict that is giving rise to so many refugees."

The U.S. has always been a strong ally in helping to resettle vulnerable and persecuted people from around the world.

We will continue to be in close contact with the U.S. as well as our other close allies around the world and the United Nations Refugee Agency in terms of addressing resettlement needs.

Canada's commitment to refugees continues to be to help those who are vulnerable regardless of their religion or ethnicity.

Canada has always played a role, and we will continue to do so.

Q8. Will Canada increase the number of refugees resettled from overseas?

Refugee resettlement demand is high as a result of instability in many countries. Canada will continue to work with the U.S., the United Nations Refugee Agency and other organizations and partners to address global refugee resettlement issues.

Canada currently has a target of resettling 25,000 refugees, from all populations. Planned admissions for resettled refugees in 2017 are double those established for 2015 and in preceding years.

Canada also plans to welcome approximately 15,000 protected persons in Canada and dependents abroad, bringing the total target for 2017 to 40,000 refugee admissions. As we indicated, this is one of the highest numbers of refugees and protected persons in Canadian

General Messaging on Asylum Claims

- The Government is fully engaged and committed to orderly migration while protecting the safety and security of Canadians.
- Crossing into Canada illegally between designated ports of entry is a violation of the law and can be dangerous.
- For legal and personal safety reasons, the Government of Canada continues to urge people to seek entry into Canada only at designated ports of entry.
- Asylum claims are governed in part by international treaties to which Canada is a signatory. As such, we have a legal responsibility to assess asylum claims made under these international conventions. This makes the asylum system fundamentally different than other areas of immigration.
- Individuals can make a claim for asylum at either a port of entry or an in-land office of Immigration, Refugees and Citizenship Canada (IRCC) or Canada Border Services Agency (CBSA). CBSA or IRCC officials will determine if an individual is eligible to make a refugee claim. Factors determining an individual's eligibility to claim asylum include whether the claimant has committed a serious crime, made a previous claim in Canada or received protection in another country.
- If the individual is eligible to make a claim, it is referred to the independent Immigration and Refugee Board of Canada (IRB). The IRB is a quasi-judicial, independent body,

which provides a fair hearing to asylum claimants. Decisions are made based on the individual merits of the claim, and in accordance with Canada's immigration laws.

- All claimants – at the border, airport, or inland – undergo medical and security screening, including photographs, fingerprint checks, and the initiation of security and criminality checks.

Also see:
- Backgrounder: Claiming asylum in Canada – what happens?
- Key figures on asylum claims made in Canada

Q9. Is the Canadian government prepared to review or rescind the Canada-U.S. Safe Third Country Agreement?

This EO only affects resettlement from abroad, and has **no impact** on U.S. asylum system and on the ability from nationals from the six countries who are on U.S. soil already to make an asylum claim in the US.

The Canada-U.S. Safe Third Country Agreement (STCA) is largely about domestic asylum systems (i.e. asylum claims made directly in the two countries) and what each country does to determine claims for people seeking asylum.

The STCA is premised on the principle, supported by the United Nations Refugee Agency (UNHCR) that individuals should seek asylum in the first safe country in which they arrive.

Canada has analyzed developments in the United States, including with respect to the recent Executive Orders related to immigration and refugee matters, and determined that the U.S. remains a safe country for asylum claimants. This is consistent with findings from the UNHCR.

Similar agreements are used by countries around the world to control pressures on asylum systems.

The STCA remains an important tool for Canada and the U.S. to work together on the orderly handling of refugee claims made in our countries.

The *Immigration and Refugee Protection Act* requires the continual review of all countries designated as safe third countries to ensure that the conditions that led to the designation as a safe third country continue to be met.

Q10. Why is there a loop hole in the Safe Third Country Agreement?

The Safe Third Country Agreement is a treaty that was established between Canada and the United States. Negotiations at that time concluded it would only apply at land border ports of entry, where border officers are able to visually confirm that the claimant is entering one country directly from the other country.

Q11. Are asylum seekers who cross the border illegally into Canada queue jumping?

Asylum claimants can make an asylum claim in Canada at a Port of Entry or at an in-land office – this could be an inland office of Canada Border Services Agency, or an inland office of Immigration, Refugees and Citizenship Canada.

These claims are governed in part by international treaties that Canada has promised to uphold. One of the key principles of these treaties is that Canada will not to send a claimant back to a situation where they may face danger or persecution.

Resettled refugees, on the other hand, are screened abroad and undergo security and medical checks prior to being issued a visa to come to Canada. When they arrive in Canada, they are permanent residents.

As asylum claimants and resettled refugees come to Canada through different immigration streams, those who are crossing the border illegally and claiming asylum in Canada are not queue jumpers, and are not taking the place of refugees who are coming to Canada from abroad for resettlement.

These claims are not prioritized in any way by the IRB, and are assessed on their merit along with all other claims for refugee protection in accordance with the regulated time limits and as capacity allows. Processing asylum claims is done by dedicated staff at the IRB and does not impact IRCC's ability to make decisions on other types of applications it processes.

Q12. Cities across Canada have declared themselves as sanctuary cities for asylum seekers. What is the federal government doing to help cities in general?

It is important to remember that Canadian law applies, and foreign nationals under deportation orders (including failed asylum claimants) need to depart Canada voluntarily or will be removed by the CBSA.

On the issue of services being provided to eligible asylum claimants, the Government of Canada is closely monitoring the situation, but generally, municipalities are responsible for managing the costs of shelters that asylum seekers may use which in turn are supported by the provinces and territories. In Budget 2016 the Government announced $504 million over two years for Investment in Affordable Housing, which provinces and territories, in consultation with municipalities, can use for whatever they wish in terms of housing priorities—including shelters.

The Government of Canada also provides funding every year through the Canada Social Transfer (CST) which is a federal block transfer to provinces and territories in support of post-secondary education, programs for children, social assistance and other social programs. The CST is provided on an equal per capita basis to the provinces in accordance with Statistic Canada's annual population estimates, which include persons who are claiming refugee status and the family members living with them. The CST will provide $13.7 billion in 2017-18 to the provinces and territories.

Additionally, in Budget 2017 the Government has made significant investments in a National Housing Strategy (more than $11.2 billion over five years), a Targeted Employment Strategy for Newcomers ($27.5 million over the next five years), and an additional $2.7 billion over the next six years to provinces and territories under the Labour Market Transfer Arrangements for

skills training and employment supports. With Budget 2017, the Government will also strengthen Canada's asylum system by investing $62.9 million over five years, starting this year, and $11.5 million per year thereafter to enhance the delivery of immigration and refugee legal aid services, in partnership with the provinces and territories.

Q13. Will Canada alter how asylum claims are decided in light of the policy changes in the U.S.?

Decision-makers at the IRB must be satisfied that a claimant has a well-founded fear of persecution or that he/she would, if removed, be subjected to a danger of torture or a risk to life or of cruel and unusual treatment or punishment. Each eligible asylum claim is assessed on its own merits.

For those who are not eligible to make a claim for asylum, in most cases, they have access to a pre-removal risk assessment to determine the risk that individual would face if returned to their home country.

Q14. What is IRCC doing to address the increase in border crossings along the Manitoba border?

Foreign nationals who are claiming refugee status as they cross the border into Canada is a situation the Government of Canada takes seriously, and we are watching this situation along with our colleagues at CBSA and RCMP.

While we have seen an increase in the number of people making asylum claims, it is not known if this will continue. The number of asylum claims fluctuates throughout the year and can change month to month. For example, in 2011 more than 25,000 people claimed asylum in Canada, where as in 2014 approximately 13,500 claimed asylum.

We are currently monitoring the situation, but generally, municipalities are responsible for managing the costs of shelters that asylum seekers may use which in turn are supported by the provinces and territories. In Budget 2016 the Government announced $504 million over two years for Investment in Affordable Housing, which provinces and territories, in consultation with municipalities, can use for whatever they wish in terms of housing priorities—including shelters.

IRCC is also engaging with provincial partners, working with Public Safety Canada, and exploring ways to assist smaller communities, such as Emerson, Manitoba, where the Public Safety Minister announced $30,000 in federal support for the volunteer fire department.

The Government of Canada provides funding through the Canada Social Transfer (CST) which is a federal block transfer to provinces and territories in support of post-secondary education, programs for children, social assistance and other social programs. Increases in the number of people living in a province, including asylum claimants, are factored into social transfers from the federal government to the provinces.

The CST is provided on an equal per capita basis to the provinces in accordance with Statistic Canada's annual population estimates. The population estimates include persons who are claiming refugee status and the family members living with them.

The CST will provide $13.7 billion in 2017-18 to the provinces and territories.

Once an individual has been determined to be eligible to make a claim in Canada, as an asylum claimant they are entitled to social assistance, education, health services, emergency housing and legal aid while a decision is pending on their claim. In addition, most individuals found to be eligible to make an asylum claim can apply for a work permit once they have undergone a medical examination. It does not matter if the claim was made at the border or at an inland office.

Once an asylum claim has been deemed eligible to be referred to the IRB, the federal government covers the cost of eligible health services under the Interim Federal Health Program (IFHP). The IFHP provides for emergency medical treatment and other essential medical services to refugees and refugee claimants who have not yet received provincial/territorial health coverage.

Foreign nationals from any country may make a claim for asylum, but some people are not eligible to claim refugee protection in Canada.

Officers receiving a refugee claim will decide whether it is eligible for referral to the IRB, an independent administrative tribunal that makes decisions on immigration and refugee matters. The IRB decides who is a Convention refugee or a person in need of protection. Asylum claimants are not deemed to be a Convention refugee or a protected person until the IRB renders a positive decision.

Once a claim is made, individuals may also apply for social assistance which is the responsibility of provinces and territories.

Once claimants have been determined to be protected persons by the IRB, they can access federally-funded settlement support services. In total, Immigration Refugees and Citizenship Canada is allocating more than $690 million in 2017-18 to support the needs of newcomers, outside of Quebec. This includes a supplementary amount of more than $93 million in response to the Syrian refugee effort and represents a $26 million dollar increase from the previous year.

General Messaging on Statistics

- We are committed to being transparent and have taken steps with CBSA and the RCMP to collect all of the data and release it in a complete form on a monthly basis. As applications are entered and processed, data must be closely reviewed and scrubbed to avoid duplications.

- Given the number of claims being made, there is a delay in entering refugee applications into our database. As applications are entered into the system, they are being appropriately dated and updated numbers will be posted monthly as they become available.

- Please visit our website for the most recent number of asylum claims made in Canada. As indicated on our website, the numbers provided are preliminary and are subject to change.

- We anticipate the statistics for July will be made available by mid-August.

Q15. How many asylum claimants have there been in 2017?

For the latest figures, please see the statistics online. Data is updated monthly.

Q16. Are you seeing an increase in claims generally? And specifically from the U.S.?

While we have seen an increase in the number of people making asylum claims compared to previous years, it is not known if this will continue.

The number of asylum claimants fluctuates throughout the year and can change month to month.

Q17. What is the Government doing to address the increase in irregular migration between the land border ports of entry?

Crossing into Canada illegally between designated ports of entry is a violation of the law and can be dangerous.

Individuals who are intercepted by the RCMP or local law enforcement after crossing the border illegally are brought to an immigration officer who will conduct an examination to determine the identity of the person and their admissibility to Canada.

An initial security screening is also conducted to ensure that the individual does not pose a security threat to Canada and to determine whether they are eligible to make a refugee claim.

The Government is fully engaged and committed to orderly migration while protecting the safety and security of Canadians. The RCMP and CBSA have reallocated human resources and are working together with IRCC to respond.

Asylum claims are governed in part by international treaties to which Canada is a signatory. As such, we have a legal responsibility to assess asylum claims made under these international conventions. This makes the asylum system fundamentally different than other areas of immigration.

Canada Border Services Agency

(last update: August 8, 2017)

On irregular asylum seekers

- Without question, Canada remains open, a welcoming country to people seeking refuge, whatever their ethnicity, background or religion.

- The CBSA and RCMP manage people who try to cross our border without reporting to ports of entry according to the letter of Canadian and international law.

- To be clear: trying to slip across the border in this way is against the law and not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.

- If individuals are deemed not in need of protection, they will be returned to their country of origin or last permanent residence.

Entering Canada is not a free-for-all

- Anyone crossing the border without appearing at a port of entry (POE) is apprehended and arrested by the Royal Canadian Mounted Police (RCMP) or other law enforcement officers.

- Their identities are verified using both biographic and biometric information. Health checks are done. Their records are examined for any immigration, criminal or national security concerns against Canadian, international and other partner databases.

- Anyone who cannot be identified, is deemed a flight risk, or poses a danger to the public can be detained.

- Under the law, anyone claiming asylum in Canada has the right to due process. If an individual is deemed eligible to make a refugee claim, they would go before the quasi-judicial independent Immigration and Refugee Board (IRB) which would decide on their claim.

- If the IRB hearing determines they are not in need of Canada's protection, removal procedures begin. This is a whole-of-government effort. The CBSA is working with partners both nationally and internationally. This includes work our officials are doing with the USCBP and Homeland Security to identify and address irregular migration patterns.

Lacolle port of entry

- The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day. The numbers are currently beyond those seen at the end of last week where approximately 200 individuals were crossing on a daily basis. There may be more than that number at the port of entry on any given day. Not all claimants are processed on the day of their arrival. It depends when they arrive and the complexity of each individual claim. CBSA is continuing to adjust its operational posture.

- The Government Operations Centre has been activated to ensure the ongoing coordination of the Government of Canada's response to the increased numbers of asylum seekers arriving in the Saint-Bernard-de-Lacolle area.

- Recognizing that the volume of asylum claimants has increased, the CBSA has already taken measures to ensure that BSOs at the Lacolle port of entry (POE) have the support they need to do their job.

- The Agency has increased the number of BSOs at Lacolle and has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry. Trailers have also been set up at Lacolle for the overflow. They are being used as a waiting area only.

- CBSA's operational planning makes the most effective use of all of the resources available, including the use of overtime and temporary reassignment of resources from other POEs to augment staff as required.

- The CBSA will not compromise Canada's national safety and security. All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada.

Handling the influx of people across the border

- Immigration and refugee numbers can fluctuate based on a number of factors.

- In 2016, the Quebec Region processed 2,500 asylum claimants at its land ports of entry. This year, to date, over 2,900 asylum claims have been processed at all Quebec regional land ports of entry

- To handle the evolving situation, the Canada Border Services Agency and the RCMP are regularly adjusting to deal with existing circumstances safely and securely.

- This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and US Customs and Border Protection (USCBP).

- CBSA's operational response includes close collaboration with other government departments and will draw on their resources as required.

- Additionally, the CBSA:

- Makes every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc;
- Prepares operational plans on an ongoing basis to ensure maximum operational efficiency. Plans are based on making the most effective use of all of the resources available, including the use of overtime, resources from other ports of entry, to augment staffing numbers to address service requirements;
- Regularly hires front line staff to ensure its borders are kept safe and efficient, and that we are resourced to deliver on its mandate of protecting Canadians;
- Explores new and innovative ways to recruit border services officers, in addition to establishing flexible resourcing options, to ensure that the frontline is resourced to meet the POE needs and fulfill its mandate; and
- Has established an ongoing recruitment process to fill vacancies due to natural attrition and to replace those who shift to other career opportunities within the federal government. Our services are crucial to Canadians. The CBSA ensures there is a steady stream of trained officers ready to protect its borders wherever the need arises.

CBSA Qs and As

Q1. What is the role of the CBSA vs. the RCMP?
The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercepts a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

Q2. What happens when a person makes an asylum claim?
When a person makes a claim for refugee protection, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks.

If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.

If the application is ineligible, the person may be removed from Canada.

Q3. What reasons would make an asylum claim ineligible to proceed?
A claim may not be eligible for referral to the IRB for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.

- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.

Q4. Are the refugee claimants detained? Can they stay in Canada?
Claiming asylum is not in itself a motive for detention. The CBSA must consider all reasonable alternatives before making the decision to detain an individual. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:

- unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);
- a danger to the public;
- unable to satisfy the officer of their identity.

Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.

Q5. What do think will be the impact moving forward?
The CBSA will not speculate, however, we can tell you that we work closely with domestic and international partners to ensure the prosperity and safety of our respective borders.

Q6. How can a person make a refugee claim? Where?
A person may make a refugee claim at any designated CBSA ports of entry – land and inland. Additionally, a refugee claim may be made at an Immigration, Refugee and Citizenship Canada location in Canada.

Q7. Is the CBSA doing anything differently?
We continue to facilitate legitimate travel and trade.

Regardless of how an asylum seeker arrives at a CBSA office, they are processed in the same manner.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.

The approach to managing sudden influxes of asylum seekers is tailored to the region. For example, at the port of Emerson a trailer has been set up for overflow. It is being used as a waiting area only. There are chairs and it is heated. Claims are processed inside the office. Many claimants will wait in the trailer once processing is complete for their ride to Winnipeg.

The Agency has increased the number of BSOs at Lacolle and has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry. Trailers have also been set up at Lacolle for the overflow. They are being used as a waiting area only.

The IRCC has also been assisting CBSA officers with the processing of claims at Lacolle.

Both ports of entry are providing water, blankets and other supplies to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

Representatives from the UNHCR previously visited the Lacolle port of entry and spoke with asylum seekers. POE staff explained the processing steps and flow. The UNHCR was very complimentary of the measures taken by the CBSA.

Q8. The CIU president indicates that up to 500 persons have entered daily. Is this figure correct?

The number of asylum seekers arriving at the land border fluctuates daily. In the Saint-Bernard-de-Lacolle area, we have seen a steady flow of asylum seekers, being brought to Lacolle each day. The numbers are currently beyond those seen at the end of last week where approximately 200 individuals were crossing on a daily basis. There may be more than that number at the port of entry on any given day. Not all claimants are processed on the day of their arrival. It depends when they arrive and the complexity of each individual claim. CBSA is continuing to adjust its operational posture.

Publicly available asylum claim statistics are available on-line (these numbers will be updated in the coming days).

Q9. He also expressed concern that files are not being reviewed thoroughly due to stress and fatigue of the officers. What are you doing to ensure files are reviewed thoroughly? Where are the other officers coming from?

The CBSA has complete confidence in its Border Services Officers (BSOs). BSOs go above and beyond every day to ensure the integrity of Canada's borders.

The CBSA recognizes the demands being placed on our BSOs and will evolve its response by adding additional resources when needed.

Recognizing that the volume of asylum claimants has increased, the CBSA has already taken measures to ensure that BSOs at the Lacolle port of entry (POE) have the support they need to do their job.

The Agency has increased the number of BSOs at Lacolle and has relocated its processing of refugee claimants to the current location on Guay Road. The CBSA has also rented space nearby to support the orderly processing of claims. This move has allowed the CBSA to deal with greater numbers of refugee claimants while continuing to operate the Lacolle port of entry. Trailers have also been set up at Lacolle for the overflow. They are being used as a waiting area only.

CBSA's operational planning makes the most effective use of all of the resources available, including the use of overtime and temporary reassignment of resources from other POEs to augment staff as required.

The CBSA will not compromise Canada's national safety and security. All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada.

Royal Canadian Mounted Police

(last update: August 8, 2017)

RCMP Media Lines

- 2017 year-to-date number of asylum seekers intercepted by the RCMP between ports of entry is now posted online. The numbers on the website will be updated monthly.
- The RCMP is one of the primary agencies responsible for protecting the border by preventing, detecting, and disrupting cross border criminality by using available resources, technology, intelligence, and partnerships.
- The RCMP takes a layered approach in order to prevent, detect, and disrupt threats using all of the resources, technology, intelligence, and partnerships at our disposal. This model of border security means that we have deployed our border enforcement resources to the highest risk regions between ports of entry.
- At the ports of entry, the RCMP works closely with its domestic and U.S. partners to address cross border criminality. Cooperative efforts have demonstrated that we can respond to the evolving threat environment encountered at the border.
- Crossing the Canadian border without reporting at a port of entry is illegal and is an offence under the *Customs Act*. Any person committing this offence may be arrested by law enforcement. Preliminary risk assessments are conducted to determine if the person has been previously involved in any illegal activity such as possession of contraband, drug trafficking and/or any connection to organized criminal groups. If the individual who has illegally entered between ports of entry claims to be a refugee, he/she is then transported to a port of entry where he/she is processed by CBSA.
- Unfortunately, some individuals who are illegally entering Canada are not aware of the extreme weather conditions and geography they may encounter which can have dire effects to their well-being. This issue is one of great concern to the officers responding to these types of incidents.
- The RCMP operates an integrated enforcement model across the border. Operations are intelligence-led and designed to enhance border integrity by coordinating the efforts of Canadian and U.S. federal law enforcement partners within a formal binational structure to identify, investigate and interdict cross-border criminal activity between ports of entry.

- The five core organizations participating in the IBET model include: Customs and Border Protection (CBP), the U.S. Coast Guard (USCG), Homeland Security Investigations (HSI), the Canada Border Services Agency (CBSA), and the Royal Canadian Mounted Police (RCMP).

RCMP Qs & As

Q1. What role does the RCMP have in dealing with asylum seekers?

The RCMP is responsible for enforcement between ports of entry along the border. Crossing the Canadian border without reporting at a port of entry is illegal and is an offence under the *Customs Act*. Any person committing this offence may be arrested by law enforcement. Preliminary risk assessments are conducted to determine if the person has been previously involved in any illegal activity such as possession of contraband, drug trafficking and/or any connection to organized criminal groups. The RCMP assesses each situation and determines the appropriate manner in which to proceed: whether the individuals should remain in RCMP custody pending further investigation or be transferred to the CBSA.

Q2. Why is the RCMP not providing historical data on irregular migration?

A. Previously, different criteria had been employed during the course of capturing statistics. As a result, the numbers cannot be compared and the RCMP will not be providing historical data.

Q3. What happens when a person illegally enters Canada and claims asylum?

A typical scenario would be as follows:

- Crossing the Canadian border without reporting at a port of entry is illegal and an offence under the *Customs Act*.
- Any person committing this offence may be arrested by the RCMP.
- After the arrest, the person is taken to an RCMP detachment and/or port of entry where further checks are conducted. Records checks are conducted to determine if the person has been previously involved in any illegal activity, for example, possession of contraband, drug trafficking and/or any connection to organized criminal groups, etc.
- The RCMP assesses each situation and determines the appropriate manner in which to proceed: whether the individuals should remain in RCMP custody pending further investigation or be transferred to the CBSA.

Q4. What threat do illegal border migrations pose to the safety and security of Canadians? Is the RCMP concerned?

When individuals are interdicted crossing the border illegally, their intentions are not known. The RCMP must assess each situation and determine the appropriate manner in which to proceed: whether the individuals should remain in RCMP custody pending further investigation or be transferred to CBSA.

It is imperative that officers take all precautions and utilize all tools at their disposal to confirm the identity of the individual and assess their activities to ensure the safety and security of Canada. The RCMP is committed to continuing to work with its partners moving forward to

appropriately address the issue.

Q5. Does the RCMP have enough resources to meet the current pressures along the border?

The RCMP takes a layered approach in order to monitor and respond to activities along our borders, using all of the resources, technology, intelligence, and partnerships at our disposal. This model of border security means that we have deployed our border enforcement resources to the regions of highest activity between ports of entry.

The RCMP is continually reviewing its operational priorities to ensure areas are appropriately resourced. As required, resources from other areas may be redeployed on a short-term basis to meet operational needs.

The RCMP assesses, acquires and deploys a suite of technological tools along the border to aid in enforcement. This provides our officers with the situational awareness required to respond to activities encountered at the border, ensuring the safety and security of our communities.

Q6. How many resources do you have deployed along the border?

For operational reasons, we cannot provide this information.

Q7. The number of asylum seekers released by the RCMP contains the term "intercepts". What constitutes an intercept?

An "intercept" is a person who has been arrested, but not charged.

Q8. What section of the Criminal Code of Canada applies to irregular migration? Why is the RCMP not charging individuals who enter the country illegally?

Section 11(1) of the *Customs Act* (link: http://laws-lois.justice.gc.ca/eng/acts/C-52.6/FullText.html#h-16) applies to illegal entry and can be enforced by the RCMP.

However, if an individual is seeking asylum, the RCMP does not take enforcement action, as per section 133 of the *Immigration and Refugee Protection Act* (http://laws-lois.justice.gc.ca/eng/acts/I-2.5/page-23.html#h-72).
Furthermore, The *UN Convention and Protocol Relating to the Status of Refugees* clearly indicates that refugees who enter illegally in search of asylum should not be penalized if they present themselves (Article 31).

If pressed:

Section 11 (1) of the *Customs Act* states: "Subject to this section, every person arriving in Canada shall, except in such circumstances and subject to such conditions as may be prescribed, enter Canada only at a customs office designated for that purpose that is open for business and without delay present himself or herself to an officer and answer truthfully any questions asked by the officer in the performance of his or her duties under this or any other Act of Parliament."

Q9. Have you seen an increase since the change in the U.S. administration?

We are unable to speculate on this. Many factors can influence immigration trends.

Q10. What kind of technology is used to detect people illegally crossing the borders?

We have a suite of technological tools, including cameras and sensors. Specific details related to technology are protected and will not be released, as these relate to investigative techniques.

Q11. What should the public do if they see people approaching the border?

Local residents know the area and are a valuable source of information regarding suspicious activities in the community. We are asking citizens who live near the border to remain vigilant and report suspicious incidents to us.

Q12. What does the RCMP plan to do about the potential for a greater influx of people crossing the border illegally?

This is an ongoing and developing situation and we are aware that the potential exists for more people crossing the border. We have contingency plans in place to deal with various possible scenarios. Furthermore, we have intelligence on global illegal migration trends to help us better prepare for these possible scenarios.

Public Safety

Media Lines and Qs & As

(last update: August 8, 2017)

PS Media Lines

- Our Government is committed to protecting the safety of Canadians and keeping our borders secure. At the same time, people seeking asylum in Canada must be treated with compassion and afforded due process under the law.
- All Canadian laws are being enforced at, and between, ports of entry by the Canada Border Services Agency (CBSA) and the Royal Canadian Mounted Police (RCMP).
- We continue to address irregular migration in accordance with Canadian and international law, and in keeping with our values as an open and welcoming nation.
- While Canada supports managed migration and is a welcoming society, we do not condone irregular migration.

- Canadian authorities will continue applying policies and procedures that protect the integrity of our border and the security of our country while providing refuge to people in need of our protection.

PS Qs & As

Q1. How is irregular migration to Canada regarded internationally?

Canada continues to apply its policies and procedures to protect its border while respecting its domestic and international obligations. Canada's representative from the United Nations High Commissioner for Refugees (UNHCR) indicated he was impressed by the actions of both the CBSA and the RCMP after observing border crossings in Quebec. He also noted that refugee claimants are being informed of their rights and processed expeditiously.

Q2. Does the Safe Third Country Agreement (STCA) still apply?

Yes. The Safe Third Country Agreement between the Governments of Canada and the United States involves cooperation in the examination of refugee status claims from nationals of third countries. Under this agreement, Canada and the United States cooperate to ensure the orderly handling of refugee claims based on the principle, supported by the UNHCR, that people must claim asylum in the first safe country in which they arrive. We agree with Canada's representative from the United Nations High Commissioner for Refugees (UNHCR) who has stated that "the conditions which prevailed at the time of the drafting and adoption of the Safe Third Country Agreement in 2004 are the same today."

Public Health Agency of Canada

(last update: August 9, 2017)

Key messages

- At the request of the Royal Canadian Mounted Police and the Canada Border Services Agency, PHAC has sent more than 2500 blankets and one mini-clinic to Saint-Bernard-de-Lacolle to help respond to the influx of migrants arriving in Quebec.
- PHAC provides health and social service supplies to federal, provincial and territorial partners in emergency situations through its National Emergency Strategic Stockpile (NESS).
- The NESS has supplies and assets available to respond to a variety of health and public health situations.
- PHAC will continue to monitor the situation and is prepared to assist further, if requested.

Supplementary messages

NESS assets in support of this operation include:

- Medical equipment and supplies (e.g., mini-clinics and biomedical equipment such as portable X-ray machines and Automated External Defibrillators); and

- Emergency social service supplies (e.g., beds, blankets, pillows and towels).

Mini-clinics provide extra support to triage and provide basic treatment during a health emergency. A mini-clinic contains medical equipment and supplies generally found in a walk-in clinic, such as assessment and basic treatment areas (e.g., Intravenous administration set, Automated External Defibrillators, basic trauma first aid) and modular portable X-ray capability.

Department of National Defence

(last update: August 10, 2017)

Key messages

- The Canadian Armed Forces is proud to support its civilian partners in the Saint-Bernard-de-Lacolle area and to support the Government of Canada's overall effort in managing this situation.

- Assistance from the Canadian Armed Forces was requested to support the civilian authorities of the Government of Canada to temporarily accommodate asylum seekers at the border.

- On August 9, nearly one hundred soldiers from Joint Task Force (East) will set up tents in Saint-Bernard-de-Lacolle. The camp site consists of modular tent shelters with lighting and heating, and may temporarily accommodate close to 500 people.

- When the site is completed, the military will return to their home base, with the exception of a few who will remain on site to maintain Canadian Armed Forces equipment.

- The Canadian Armed Forces will have no role in security matters. Its staff will not participate in law enforcement tasks and will not assist civil authorities in the conduct of their law enforcement duties.

- For more information, please contact Immigration, Refugees and Citizenship Canada.

Additional Information

- More than one hundred soldiers were deployed in Saint-Bernard-de-Lacolle on Wednesday, August 9, to build a temporary accommodation site and begin assembling tents for asylum seekers.

- Among their duties, Canadian Armed Forces personnel have:

    - Prepared the site in order to accommodate the modular tents that were being installed;

- Put into place the temporary equipment necessary to assemble the modular tents;
- Installed of one hundred (100) sections of modular tents (25 complete tents) with doors to house about 500 people;
- Installed rigid wood floors, heating and lighting equipment to feed the tents and provide comfort for those who will be accommodated; and
- Established additional resources to maintain the accommodation site, such as generators and fire safety equipment, as required.

- At the end of the day on Wednesday, 9th August, approximately 110 military personnel had been deployed to the site.
- The site is ready to welcome migrants with lighting, sanitary facilities and camp cots installed.
- The scope, structure and capabilities of the assistance provided are assessed in collaboration with our partners in the responsible federal departments and agencies and will be tailored to the specific needs and demands of this emergency response.
- Canadians can be assured that the Canadian Armed Forces are ready to support our federal and provincial agency partners who are working diligently to provide assistance to the asylum seekers.
- The scale, capacity of assistance and the duration of this operation will be adapted to the specific needs of this emergency response.
- Member of the Canadian Armed Forces will not conduct law enforcement or security operations on the temporary accommodation site.

Raider, Marc

From: Easton, Erika-Kirsten
Sent: August 2, 2017 10:54 AM
To: Giolti, Patrizia; Archipow, Nancy
Cc: CBSA-ASFC-Media Relations; QUE_Media_ASFC; Racicot, Kristine; Raider, Marc
Subject: Re: Cat3 for awareness - demandeurs d'asile Lacolle (CTV)

OK thx.

Erika-Kirsten Easton
Director General – Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile :

Directrice générale – Communications, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile :

From: Giolti, Patrizia
Sent: Wednesday, August 2, 2017 10:37 AM
To: Archipow, Nancy; Easton, Erika-Kirsten
Cc: CBSA-ASFC-Media Relations; QUE_Media_ASFC; Racicot, Kristine; Raider, Marc
Subject: Cat3 for awareness - demandeurs d'asile Lacolle (CTV)

Hi Nancy and Erika, to save time… – same Q&As we addressed with CBC/

For awareness – we will share for awareness up to VPs and seek approval from EVP

Thanks!

Il s'agit des mêmes réponses envoyés à CBC, hier.

DATE/HEURE: 2 août 2017 – 9h30
JOURNALISTE/MÉDIA:
DÉLAIS: avant 11h30. (en ondes à midi)
Approuvé par: DGR

Q1) Can you comment on the current influx of asylum seekers at the border? Are we facing a significant or historic upsurge?

Immigration and refugee numbers can fluctuate from one year to another. While we have seen a spike over the last six months, we have seen periods over the last decade when volumes were higher, particularly in the area of the Saint-Bernard-de-Lacolle Border crossing.

Q2)Is the CBSA in a position to deal with the current influx of applicants? Do you have the resources? Are your employees exhausted from this situation? What will you do if the number of asylum-seekers (illegal arrivals or not) increases even further? What infrastructure is currently used by the CBSA to process these requests?

R2) The CBSA has the experience and expertise to handle a large volume of travelers, including refugee claimants. We are accustomed to fluctuations in the number of applications.

The CBSA closely monitors its activities to devote the necessary attention and resources to ensuring that national security and public safety are not compromised and to facilitate the free movement of persons and goods in accordance with Canadian law.

To handle the current situation, the Canada Border Services Agency has made internal adjustments to ensure they have the personnel and tools in the right places to deal with existing circumstances safely and securely. To accommodate the fluctuating numbers of asylum claims, specifically at St. Bernard-de-Lacolle, the CBSA relocated the refugee processing center to the current location on Guay Road. This center allows the CBSA to allocate human and material resources to meet needs and address operational pressures at the port of entry .

Also, the CBSA is working closely with its partners, including the Royal Canadian Mounted Police and Immigration, Refugees and Citizenship Canada.

Q4) How many applications are processed by the CBSA in June and July each day for Saint-Bernard-de-Lacolle?

R4) Monthly CBSA, RCMP and IRCC statistics are compiled and publicly available (until June 30) at: http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp

Q5) What nationality are asylum seekers?

R5) From January to June 2017, in Quebec, the top five countries of origin are (in order) Haiti, Sudan, Turkey, Eritrea, United States.

Q6) What is the role of the CBSA towards the refugee claimants at the land border?

R6) The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

All persons intercepted by the RCMP are transported to a CBSA office. When a person makes a claim, the role of the CBSA is to review the admissibility of the application under the Immigration and Refugee Protection Act. That includes an interview, criminal background checks, immigration and security checks. The biometric verification is also carried out by fingerprints and photograph of the applicant.

If the application is deemed eligible, the officer will refer the refugee claim to the Immigration and Refugee Board of Canada (IRB) for further consideration of the refugee claim. The person is then

authorized to enter Canada. If the application is deemed ineligible, the process for removing the person from Canada could be initiated.

No asylum seeker leaves the CBSA premises until a preliminary risk assessment and a summary assessment of the state of health are completed.

Scanlon.Sharpe, Jesse

From: Peer, Kathryn: CIC / CIC
Sent: August 14, 2017 04:57 PM
To: Yrigoyen, Serge; Shillington, Ryan; 'Lama.Hammad@rcmp-grc.gc.ca'; 'stephen.zimmerman@cbsa.gc.ca'
Cc: Duchene, Janelle: CIC / CIC; Walter Mendonca
Subject: RE: Transférer : Re: Rép. : Haïtiens migrants au Stade Olympique de Montréal

Hi Serge,

That's great – any indicators you have we can also run and try to provide more

Janelle may call you tomorrow to discuss additional details.

All the best,

Kathryn Peer

A/Assistant Director, Case Management
Immigration, Refugees and Citizenship Canada / Government of Canada
Kathryn.Peer@cic.gc.ca / Tel: 613-437-6605

, Règlement des cas
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Kathryn.Peer@cic.gc.ca / Tél.: 613-437-6605

From: Yrigoyen, Serge [mailto:Serge.Yrigoyen@cbsa-asfc.gc.ca]
Sent: August 14, 2017 4:12 PM
To: Peer.Kathryn <Kathryn.Peer@cic.gc.ca>; Shillington, Ryan <Ryan.Shillington@cbsa-asfc.gc.ca>; 'Lama.Hammad@rcmp-grc.gc.ca' <Lama.Hammad@rcmp-grc.gc.ca>; 'stephen.zimmerman@cbsa.gc.ca' <stephen.zimmerman@cbsa.gc.ca>
Cc: Duchene.Janelle <Janelle.Duchene@cic.gc.ca>; Morgan.Trevor <Trevor.Morgan@cic.gc.ca>; Walter Mendonca <walter.mendonca@rcmp-grc.gc.ca>
Subject: RE: Transférer : Re: Rép. : Haïtiens migrants au Stade Olympique de Montréal

Thanks Kate. CBSA in Quebec is taking additional investigative steps to look into the subject of interest.

Serge Yrigoyen
Senior Program Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
serge.yrigoyen@cbsa-asfc.gc.ca / Tel: 613-948-1757 / TTY: 866-335-3237

Conseiller principal en matières de programme, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
serge.yrigoyen@cbsa-asfc.gc.ca / Tél. : 613-948-1757 / ATS : 866-335-3237

From: Peer.Kathryn [mailto:Kathryn.Peer@cic.gc.ca]
Sent: August 14, 2017 3:53 PM
To: Shillington, Ryan <Ryan.Shillington@cbsa-asfc.gc.ca>; Yrigoyen, Serge <Serge.Yrigoyen@cbsa-asfc.gc.ca>; 'Lama.Hammad@rcmp-grc.gc.ca' <Lama.Hammad@rcmp-grc.gc.ca>; 'stephen.zimmerman@cbsa.gc.ca' <stephen.zimmerman@cbsa.gc.ca>
Cc: Duchene, Janelle: CIC / CIC <janelle.duchene@cic.gc.ca>; Morgan, Trevor: CIC / CIC <trevor.morgan@cic.gc.ca>; Walter Mendonca <walter.mendonca@rcmp-grc.gc.ca>
Subject: RE: Transférer : Re: Rép. : Haïtiens migrants au Stade Olympique de Montréal

Hi All,

Forwarding to your attention – this is our initial review of the information thus far. We are also willing to provide more or share more if your office has been able to locate any additional details.

Janelle-please ensure to log as prelim referral/prelim large scale.

Please note this information is being shared as per s. 8(2)(a) – consistent use and in accordance with the respective MOUS our agencies have. Additionally, please do not use this information without further consultation of IRCC.

All the best,

Kathryn Peer

A/Assitant Director, Case Management
Immigration, Refugees and Citizenship Canada / Government of Canada
Kathryn.Peer@cic.gc.ca / Tel: 613-437-6605

, Règlement des cas
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Kathryn.Peer@cic.gc.ca / Tél.: 613-437-6605

Overview of Information on File at IRCC:

Chaaraoui, Bassam

From:	Gloster, Craig
Sent:	August 14, 2017 06:53 PM
To:	Chaaraoui, Bassam; Morgan, Abeid; Santay, Nadia; Modler, Greg; Giles, Joanne; Evert, Jason; Barisic, Zrinka; Sorensen, Anders; Do Vale, Sylvia; Cogné, Geneviève; Rémillard, Martin
Cc:	Nicolaou, Kenny
Subject:	RE: Border Jumpers: POE claim or Inland claim?

Hi all,

Thank you,
Craig Gloster

Inland Enforcement Operations, Enforcement and Intelligence Operations Directorate
Canada Border Services Agency, Government of Canada
Craig.Gloster@cbsa-asfc.gc.ca / Tel: 613-960-6128 / TTY: 866-335-3237

Opérations d'exécution de la loi dans les bureaux intérieurs, Direction des opérations relatives à l'exécution de la loi at au renseignement
Agence des services frontaliers du Canada, Gouvernement du Canada
Craig.Gloster@cbsa-asfc.gc.ca / Tél: 613-960-6128/ ATS: 866-335-3237

Wiki: Inland Enforcement Operations / Exécution de la loi dans les bureaux intérieurs

From: Morgan, Abeid
Sent: August 14, 2017 10:20 AM
To: Chaaraoui, Bassam <Bassam.Chaaraoui@cbsa-asfc.gc.ca>; Sorensen, Anders <Anders.Sorensen@cbsa-asfc.gc.ca>; Gloster, Craig <Craig.Gloster@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Evert, Jason <Jason.Evert@cbsa-asfc.gc.ca>; Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Nicolaou, Kenny <Kenny.Nicolaou@cbsa-asfc.gc.ca>; Rémillard, Martin <Martin.Remillard@cbsa-asfc.gc.ca>; Santay, Nadia <Nadia.Santay@cbsa-asfc.gc.ca>; Do Vale, Sylvia <Sylvia.DoVale@cbsa-asfc.gc.ca>; Barisic, Zrinka <Zrinka.Barisic@cbsa-asfc.gc.ca>
Subject: Border Jumpers: POE claim or Inland claim?

Hi everyone,

In preparation for tomorrow's call please find below the current IRCC policy instructions on processing of refugee claims between the POE.

Thx,

Abeid

----

http://cicintranet.ci.gc.ca/connexion/tools-outils/refugees-refugies/canada/intake-reception/points-eng.aspx#Procedures

Foreign nationals entering between ports of entry

Officers are required to ensure that the following information is recorded every time they process a foreign national who entered Canada between ports of entry (POEs).

On this page

- Procedures
- Inland examination values
- Carrier/mode values

Procedures

When processing foreign nationals who entered Canada between POEs, whether they make a refugee claim or not, officers must

- enter a value in the *Rec'd Via* field in the examination case:
    - "RCMP" if the foreign national who entered between POEs was referred to the Canada Border Services Agency (CBSA) by the Royal Canadian Mounted Police (RCMP),
    - "Local/Prov Police" if the foreign national who entered between POEs was referred to the CBSA by a local or provincial police service;
- select "FN not authorized" under *Exam Details*;
- document them as inland examination cases.

Organiser: Chaaraoui, Bassam
When: 11:00 AM - 12:00 PM August 15, 2017
Subject: Border Jumpers: POE claim or Inland claim?
Location: Teleconference

Abeid Morgan
Assistant Director, Operations Branch
Canada Border Services Agency
Tel: 905 803 5190

Sent from my BlackBerry 10 smartphone on the Rogers network.

-----Original Appointment-----
From: Chaaraoui, Bassam
Sent: July 27, 2017 1:42 PM
To: Chaaraoui, Bassam; Morgan, Abeid; Santay, Nadia; Modler, Greg; Giles, Joanne; Evert, Jason; Barisic, Zrinka; Sorensen, Anders; Do Vale, Sylvia; Cogné, Geneviève; Rémillard, Martin
Cc: Gloster, Craig; Nicolaou, Kenny
Subject: Border Jumpers: POE claim or Inland claim?
When: August 15, 2017 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Teleconference

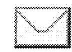
Hello everyone,

As a result of today's regional coordination call, a question was brought up as to whether or the regions should be processing between the port claims as POE claims or if they should be processed at inland claims.

Currently, Lacolle and Emerson are bringing all border jumpers to the POE where they are A23 for an appointment at an IRCC or CBSA inland office to have their claim finalized at a later date.

At the request of regions, please accept this teleconference to discuss this issue.

For more information, please see attached email.



RE: For Consultation: O...

Please forward this to anyone I may have missed.

Teleconference information:
Local: 613-960-7510
Toll-free: 1-877-413-4781
Conf ID:

Thank you,

Bassam Chaaraoui

Senior Program Officer, Inland Enforcement Operations & Case Management
Canada Border Services Agency, Government of Canada
Bassam.Chaaraoui@cbsa-asfc.gc.ca / Tel: 613-954-6603 / Cel: / TTY: 866-335-3237

Agent principal de programmes, Exécution de la loi à l'intérieur et gestion de cas
Agence des services frontaliers du Canada, Gouvernement du Canada
Bassam.Chaaraoui@cbsa-asfc.gc.ca / Tél: 613-954-6603 / Cel: / ATS: 866-335-3237

Wiki: Inland Enforcement Operations / Exécution de la loi dans les bureaux intérieurs

Gloster, Craig

From:	Martincich, Lisa
Sent:	August 14, 2017 04:08 PM
To:	Kramer, Susan
Cc:	Gloster, Craig
Subject:	FW: IRB assigns 20 Members to processing ref claims in Québec

Hi Susan,

Here is what Craig has provided:

The IRB advised EIOD last week of its plan to create a team of Refugee Protection Division (RPD) members dedicated to hearing claims from persons crossing between designated ports of entry in Quebec. The Board stated it hoped to minimize the impact of these claims on the rest of the RPD's operations.

Having these claims heard by a dedicated group of decision makers would not be expected to have any significant impact on CBSA. Which Member hears a refugee claim is not a relevant consideration when the Minister intervenes in a refugee proceeding. However, if the Board were to significantly increase its complement of RPD members overall, without a commensurate increase in Hearing Officers, CBSA would be forced to prioritize more rigorously the claims in which to intervene.

The CBSA does not yet know where the IRB will choose the reported twenty Members from for the team that will be tasked with hearing the surge of claims in Quebec. Presumably the team will be composed largely of French speaking Members in Montreal due to the large segment of Haitian nationals crossing the border who commonly want their claims heard in French. It should be noted that the Board already has plans to "hire back" approximately twenty RPD Members who will be focused on finalizing approximately 5,500 legacy (pre-2012) refugee claims already in its backlog (15 hired-back Members in Toronto, 4 in Montreal, 1-2 in Vancouver). The Board will begin scheduling hearings for these legacy claims on September 18, 2017, and the Minister is already a party to some of them.

At the August 11, 2017, DGO meeting, the IRB stated it was exploring options to complete hearings on the date for which they were originally scheduled to reduce postponements, even where CBSA's National Security Screening Division has yet to complete Front-end Security Screening. Presently, the Board postpones the start of hearings for six months where FESS has not yet been completed.

Thank you,

Lisa Martincich

a/Manager, Inland Enforcement Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Lisa.Martincich@cbsa-asfc.gc.ca / Tel: 613-946-4960 / TTY: 866-335-3237

Gestionnaire p.i., Opérations d'exécution de la loi intérieure, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Lisa.Martincich@cbsa-asfc.gc.ca / Tél.: 613-946-4960 / ATS: 866-335-3237

From: Kramer, Susan
Sent: August-14-17 11:37 AM
To: Martincich, Lisa <Lisa.Martincich@cbsa-asfc.gc.ca>
Subject: IRB assigns 20 Members to processing ref claims in Québec

Please advise what the impact is of this on the CBSA.

Thanks!

Media is reporting that twenty officials from the Immigration and Refugee Board (IRB) have been assigned to focus exclusively on processing the asylum claims of people crossing illegally into Quebec. The team will begin next month, hearing applications from those who arrived earlier this summer, but the decision was made as a result of the exceptionally high volume of people arriving in recent days. Media reports that the CBSA announced on August 11, that it is seeking to double the makeshift refugee camp at the Lacolle, Quebec Port of Entry.
CBSA continues to closely monitor the asylum seekers influx file.

http://www.capebretonpost.com/news/regional/2017/8/11/asylum-applications-from-quebec-border-crossers-to-be-heard-by-dedicated-team.html
https://news.vice.com/story/canada-doubling-capacity-of-border-refugee-camp?utm_source=vicetwitterca

Susan Kramer
Director, Inland Enforcement Operations and Case Management
Operations Branch
Canada Border Services Agency

Directrice, Opérations de l'exécution de la loi à l'intérieur du Canada et gestion de cas
Direction générale des opérations
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FOR INFORMATION

FLASH NOTE TO THE VICE-PRESIDENT

Refugee Influx

CONTEXT

To provide information for your July 19, 2017 meeting with your Immigration, Refugees and Citizenship Canada (IRCC) counterpart. This note will provide you with an update on the current asylum claimant processing our Agency and IRCC are undertaking to deal with the unpresented volume of asylum claims.

BORDER OPERATIONS INPUT/ANALYSIS

The Agency uses armed Border Services Officers (BSO) for the processing of asylum seekers at our land ports of entry (POE). The use of armed officers at the land border for face-to-face interactions with asylum seekers is nondiscretionary as a result of the arming of CBSA officers. In comparison both the Agency and IRCC may use un-armed staff to process asylum seekers when processed at their inland offices.

The Agency is currently utilizing all available and qualified resources to process the increased influx. This has resulted in the reallocation of resources from various areas/regions within the CBSA to the areas most affected (primarily Manitoba and Quebec) to help alleviate operational pressures.

As a result of ongoing construction in the building occupied by both IRCC and CBSA Inland Enforcement in Montreal, extending hours of service is not possible.

CONSIDERATIONS

Asylum volumes are forecasted to reach up to 40,000 claimants in 2017, a near record level. In the end of May to June 2017 the Agency saw a decrease in the number of asylum claimants. However, in recent weeks the number of asylum claimants and RCMP intercepts have increased, most notably in Quebec where the intercepts have reached 60 to 70 in one day.

The Agency and IRCC have drafted the attached agreement to jointly deal with the processing of the increased influx of asylum claimants. This agreement is scheduled to expire 31 March 2018.

IRCC and the CBSA agree to the following principles in this agreement:

- CBSA and IRCC do not compromise on the quality of decision making.
- In support of public confidence and public safety, all irregular arrivals between ports of entry are first subject to arrest and imminent threat screening, whether by the Royal Canadian Mounted Police (RCMP) or the local policing authorities.
- IRCC and CBSA agree that an armed officer, vested with immigration enforcement and detention authorities, is the appropriate officer to conduct the preliminary risk assessment and admissibility determination in the case of all irregular arrivals between ports of entry.

Contingency planning, and costing, has been done for asylum claim levels from 40,000 up to 60,000 as the CBSA and the RCMP are unable to meet the pressures of increasing volumes within existing resource levels.

Due to the unpredictable nature of the movement and an inability to control the location or volume of asylum seekers entering Canada at any given time, the Agency continues to explore how less affected Regions within the Agency can assist with uncontrollable spikes (ie. 70+ arriving at Lacolle in a single day).

Lead Director General: **Lisa Janes**

11 July 2017

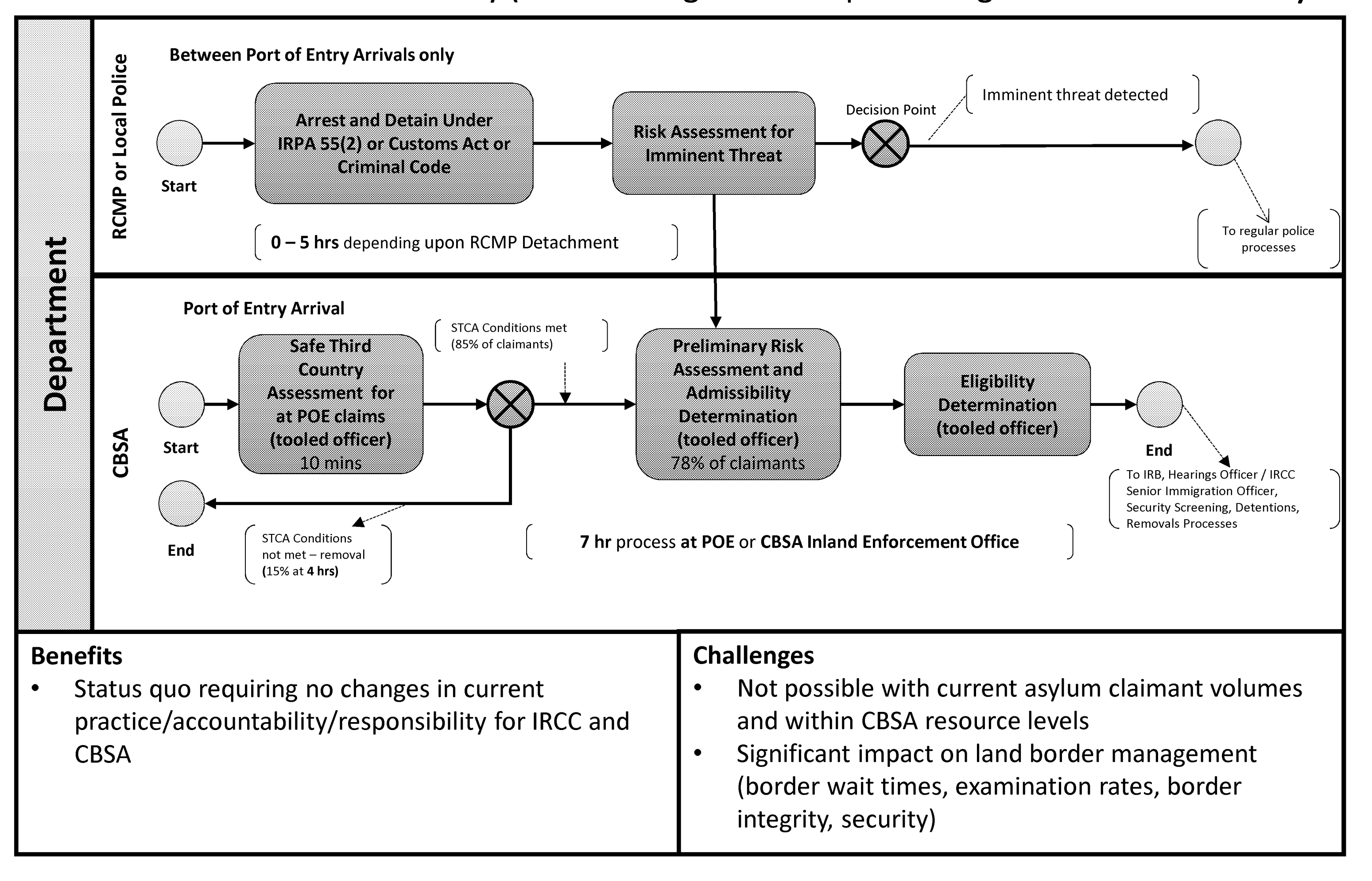
<u>ATTACHMENT</u>

1. **Asylum Seeker Influx Response – CBSA/IRCC Workflows**

ASYLUM SEEKER INFLUX RESPONSE
CBSA/IRCC Workflows

July 17, 2017

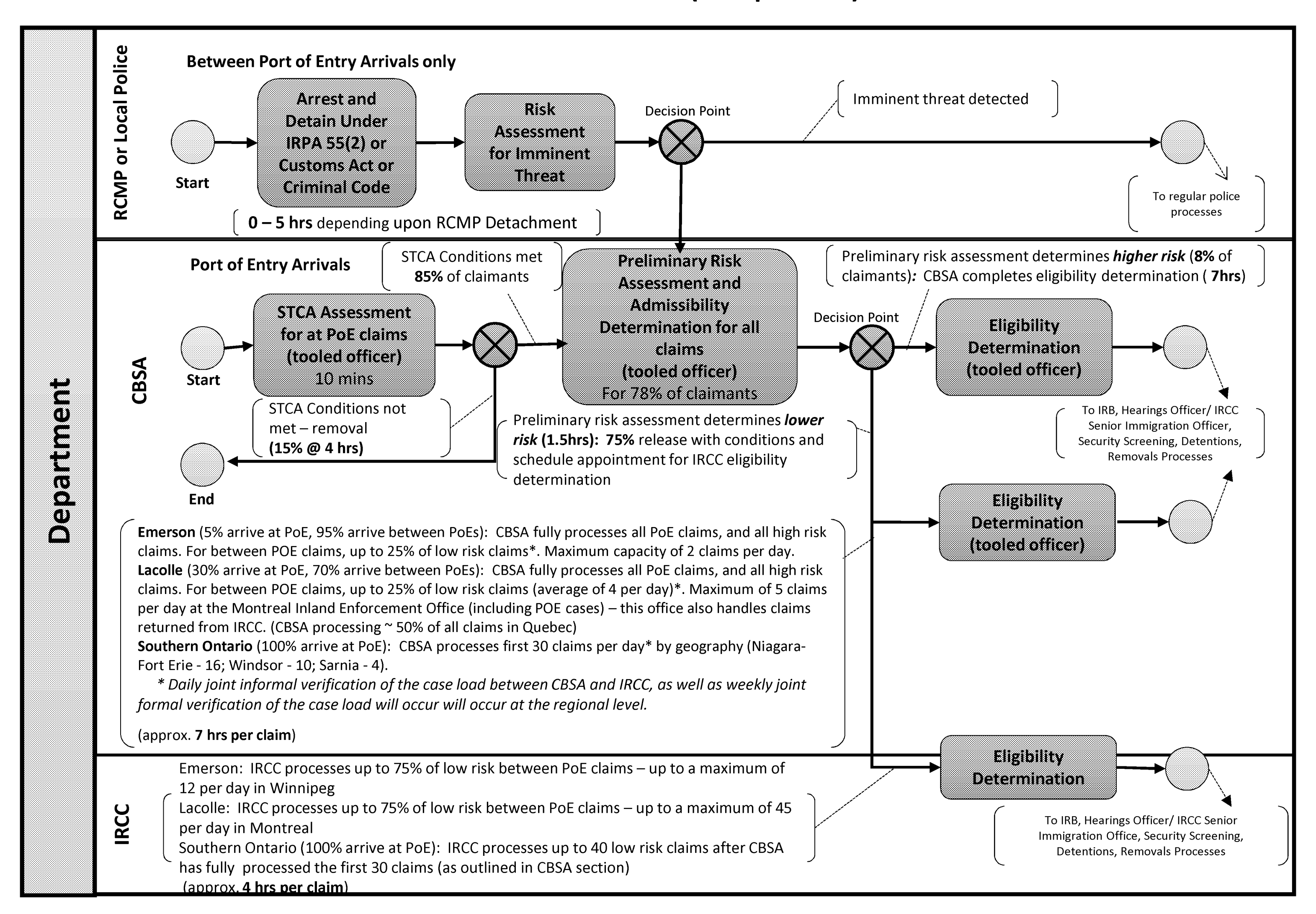
Pre Influx Process
Arrivals at or Between PoEs only (not including claimants presenting at IRCC Inland Offices)



Benefits
- Status quo requiring no changes in current practice/accountability/responsibility for IRCC and CBSA

Challenges
- Not possible with current asylum claimant volumes and within CBSA resource levels
- Significant impact on land border management (border wait times, examination rates, border integrity, security)

Future Workflow (Proposed)



Annex - CBSA Processing Capacity

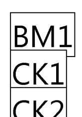
- The unpredictable nature of traffic flows at PoEs (due to activities such as contraband seizures, completion of other immigration processes, uncontrollable fluctuations in traffic volumes, etc.) affects the day-to-day capacity to process asylum claimants.
- Capacities noted below reflect CBSA's maximum processing capacity, during 'regular' peak traffic situations. In the event of a significant surge in activities, CBSA would seek IRCC's assistance with accepting an increased number of claimants for a short period of time (ie. 1-2 days).
- CBSA full claim processing limits include high risk claims (cases with suspected serious inadmissibilities and/or requiring detention) – if the maximum is reached with all high risk claims or a mix of high and low risk claims, then any further low risk claims will need to be adjourned to IRCC. If, at that point, additional high risk claims are received they will also remain with CBSA for processing.
- CBSA maximums assumes an ability to obtain staff from other CBSA locations/regions, on travel status, which has been a challenge.

Location	Workload
Lacolle (30% at PoE; 70% between the ports)	• 100% STCA assessments of at PoE arrivals • Approx. 15% STCA refusal/removals for at PoE arrivals • Preliminary risk assessment • 100% of at PoE claims; Up to 25% between PoE claims • 100% high risk claims • Average of 4 full claims per day at Lacolle for between PoE cases • Maximum 5 claims at Montreal Inland Enforcement (including POE cases)
SOR (100% at PoE)	• 100% STCA assessments of at POE arrivals • Approx. 15% STCA refusal/removals for at POE arrivals • Preliminary risk assessment • 100% high risk claims • First 30 full claims, by geographic corridors as follows: • Niagara-Fort Erie corridor – 16 • Windsor corridor - 10 • Sarnia – 4
Emerson (5% at PoE; 95% between the ports)	• 100% STCA assessments of at POE arrivals • Approx. 15% STCA refusal/removals for at POE arrivals • Preliminary risk assessment • 100% of at PoE claims; Up to 25% between PoE claims • 100% high risk claims • Maximum of 2 full claims

Enhancing Canada's Border Integrity and Addressing Irregular Migration

July 27, 2017 Update

Context



- At the last update, we reported that the number of claims at Emerson, Southern Ontario and in Lacolle had increased significantly from 2016 levels, which stood overall at ~~23,895~~ 23,911 total claims for the entire year. These numbers have not subsided, and continue to trend upward, on average at an approximate 200 % increase over 2016 numbers since March.

- As of July 24, 2017, a total of 20,830 claims have been received by IRCC and CBSA, this represents over 9,400 more claims than were processed during the same reporting period in 2016. Over 6,265 people have been intercepted between ports by the RCMP during the same period. Of these, Quebec had 5,181 while 706 were in Manitoba and 361 were in British Columbia.

- Between Friday 22 July at 22:00 and Monday 24 July at 06:00, 460 claims were registered at the Port in Lacolle alone and Southern Ontario continues to see a steady number of claims being registered, at an 83% increase over last year

- The number of Haitian Nationals claiming in Quebec has steadily risen over the past few weeks, possibly in response to the January 2018 deadline imposed by the US Government to regularize their visa situation. There is an estimated 58,700 population Haitian nationals in the US could be tempted to attempt the same journey through the Canadian Border.

- We are addressing the immediate operational needs in the regions, as well as outlining our policy plan for the way forward, in order to meeting the growing pressure being felt on the Agency given the steady increase in the influx of claimants.

Slide 2

BM1 Please validate all stats
Bindner, Melissa, 2017-07-25

CK1 i have updated the stats in bullet 2 to reflect today's report (yesterdays numbers) from PRU
Carroll, Kathy, 2017-07-25

CK2 PRU has indicated 2016 was 23911 - not a big diff i know
Carroll, Kathy, 2017-07-25

Operational Impacts

At the Lacolle Port of Entry (POE)

- The number of asylum claims has reached unsustainable numbers.
- Numbers continue to trend at close to CK5 per day, and the additional facility at Lacolle was configured to handle 80 per day.
- Issues include a need for more space, officers and clerks, and transportation for the claimants.

In-land

- The backlog of claimants waiting to have their processing completed continues to grow due to the increase in numbers.
- Pre-influx it took approximately 8 hours to complete a claim at a CBSA office. Now, the majority of low risk claims are referred to IRCC to be finalized, and appointments with IRCC in Montreal are being made for September 11 onward due to the volumes.
- Refugee-assisting organizations in Montreal have indicated their capacity has been exceeded, the Provincial government departments are making frequent inquiries with all three agencies and expressing concerns (Federal-Provincial interaction on these matters are within the purview of IRCC).

Downstream

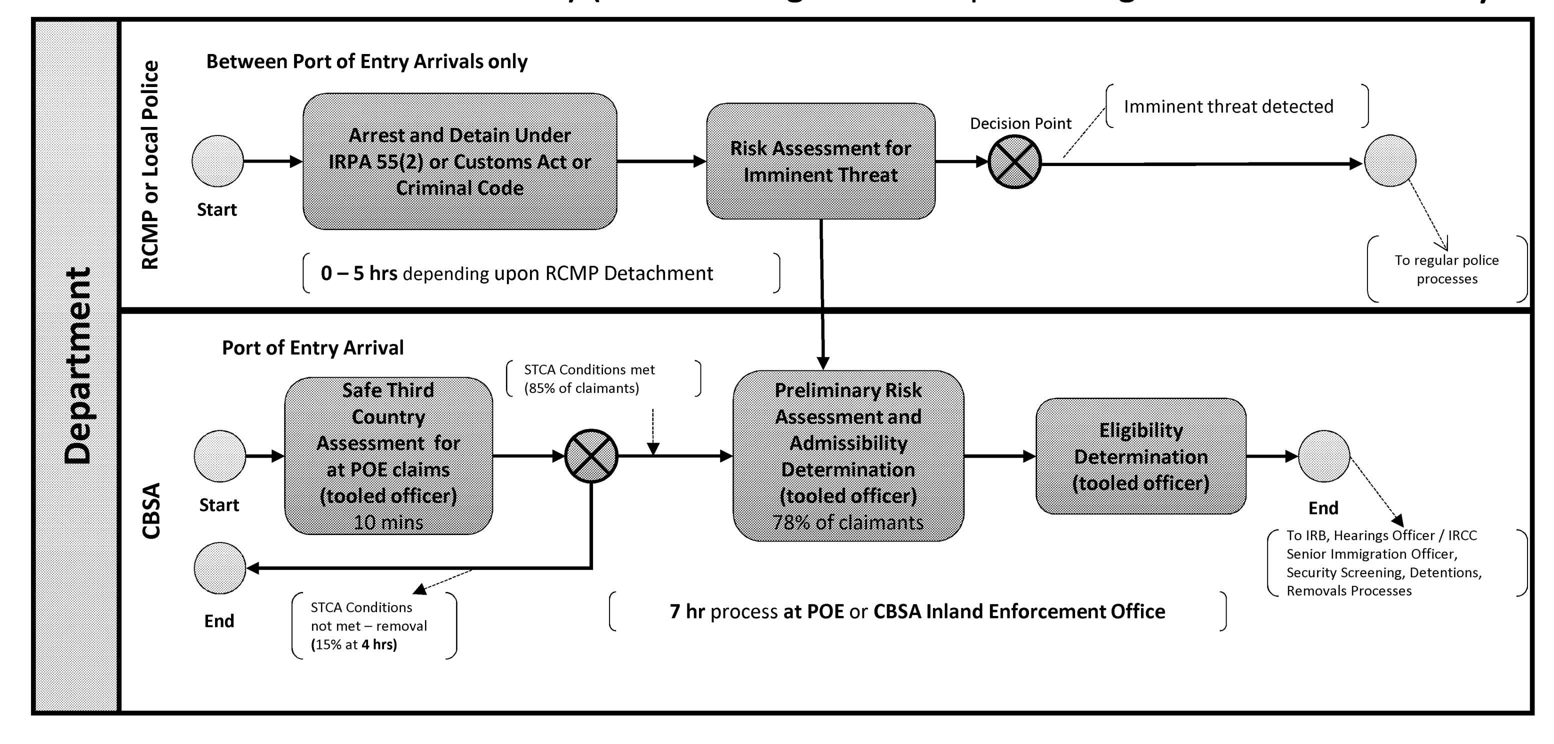
- CBSA refugee triage centre in Montreal is significantly backlogged (over 1200 files), they are responsible for reviewing files and referring them to hearings offices if it appears that the Minister may need to intervene at the refugee hearing.
- Montreal Inland Enforcement has been providing officers to assist the border with more complex cases and some removals, as well as finalizing low risk asylum claims - existing cases in the investigation or removal stream have had to be re-prioritized as a result.
- The IRB was already backlogged for refugee BM3 ngs, and these volumes are adding to the pressure.

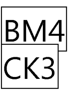
Slide 3

BM3 if you can add some more detail as to the downstream impacts
Bindner, Melissa, 2017-07-25

CK5 i would say around 150 - i see yesterday was 86 jumpers..... or has exceeded 150 several days lately
Carroll, Kathy, 2017-07-25

Pre Influx Process
Arrivals at or Between PoEs only (not including claimants presenting at IRCC Inland Offices)





Amended Workflow

Department

RCMP or Local Police

Between Port of Entry Arrivals only

Start → **Arrest and Detain Under IRPA 55(2) or Customs Act or Criminal Code** → **Risk Assessment for Imminent Threat** → Decision Point

0 – 5 hrs depending upon RCMP Detachment

Imminent threat detected → To regular police processes

CBSA

Port of Entry Arrivals

Start → **STCA Assessment for at PoE claims (tooled officer)** 10 mins

STCA Conditions met **85%** of claimants → **Preliminary Risk Assessment and Admissibility Determination for all claims (tooled officer)** For 78% of claimants

STCA Conditions not met – removal **(15% @ 4 hrs)** → End

Decision Point

Preliminary risk assessment determines ***higher risk*** (**8%** of claimants)***:*** CBSA completes eligibility determination (**7hrs**) → **Eligibility Determination (tooled officer)** → To IRB, Hearings Officer/ IRCC Senior Immigration Officer, Security Screening, Detentions, Removals Processes

Preliminary risk assessment determines ***lower risk*** **(1.5hrs): 75%** release with conditions and schedule appointment for IRCC eligibility determination

Eligibility Determination (tooled officer)

Emerson (5% arrive at PoE, 95% arrive between PoEs): CBSA fully processes all PoE claims, and all high risk claims. For between POE claims, up to 25% of low risk claims*. Maximum capacity of 2 claims per day.
Lacolle (30% arrive at PoE, 70% arrive between PoEs): CBSA fully processes all PoE claims, and all high risk claims. For between POE claims, up to 25% of low risk claims (average of 4 per day)*. Plus, maximum of 5 claims per day at the Montreal Inland Enforcement Office – this office also handles claims returned from IRCC. (CBSA processing ~ 50% of all claims in Quebec)
Southern Ontario (100% arrive at PoE): CBSA processes first 30 claims per day* by geography (Niagara-Fort Erie - 16; Windsor - 10; Sarnia - 4).
** Daily joint informal verification of the case load between CBSA and IRCC, as well as weekly joint formal verification of the case load will occur will occur at the regional level.*

(approx. **7 hrs per claim**)

IRCC

Emerson: IRCC processes up to 75% of low risk between PoE claims – up to a maximum of 12 per day in Winnipeg
Lacolle: IRCC processes up to 75% of low risk between PoE claims – up to a maximum of 70 per day in Montreal
Southern Ontario (100% arrive at PoE): IRCC processes up to 40 low risk claims after CBSA has fully processed the first 30 claims (as outlined in CBSA section)
(approx. **4 hrs per claim**)

Eligibility Determination → To IRB, Hearings Officer/ IRCC Senior Immigration Office, Security Screening, Detentions, Removals Processes

Slide 5

BM4 Validate that slide stats and percentages still valid.
Bindner, Melissa, 2017-07-25

CK3 I updated the Montreal IRCC office limit - it now matches what IRCC has had approved at their DM level, and for sharing with CAs for budget.
Carroll, Kathy, 2017-07-25

Immediate Operational Response

- Collaboration continues amongst the RCMP, IRCC and the CBSA to ensure a joint understanding of the issue, our separate pressures and to reinforce our partnership in addressing the influx.
- To manage the growing pressure on staffing levels in Quebec, the CBSA is mobilizing additional resources from across the country in order to increase the number of officers and support staff required to manage the growing influx of claimants.
- Additional shifts have been added for processing purposes, overtime is being increased, and the number of shuttles to Montreal is being increased to avoid backlogs of people at the POE.
- The IRCC is increasing their processing capacity at their downtown Montreal office from 45 to 70 claims a day. They are also increasing the capacity at their Etobicoke office to 25 claims a day, to assist in processing claimants headed to the GTA.
- CBSA is creating processing space at the Inland Enforcement office in GTA, to assist in processing claimants headed to the GTA. This facility will be able to process 10-15 claims per day.
- A Dispersal Process Model (DPM) triaging claimants by choice of final destination in Canada will be applied to allow follow-up interviews to take place at the claimant's choice of final destination (such as Toronto or Vancouver), potentially reducing the number claimants being processed in Montreal by 20% to 40% .
- At least one additional processing centre will be set up to expedite processing to lessen the burden on the existing capacity in Montreal.

CK4

Slide 6

CK4 i took out "joint" as i'm not aware of IRCC agreeing to joint. They walked away from this plan over a month ago as they felt they were more efficient in their own space.
Carroll, Kathy, 2017-07-25

Policy Response – Way Forward

FOR INFORMATION

FLASH NOTE TO THE VICE-PRESIDENT

Designation Process - Asylum Seeker Influx File

CONTEXT

To provide information regarding the possibility and processes for designating a location as a Canada Border Services Agency (CBSA) office for the purpose of processing refugee claimants.

BORDER OPERATIONS INPUT/ANALYSIS

Pre 2003 sites could be designated under the Customs Act and IRPA

The authority to designate Ports of Entry (POE) within IRPR (section 26) is an authority that can be exercised by both the IRCC and PS Ministers. This authority to designate has not been delegated down to any subordinates therefore it can only be exercised by the Ministers at this time. The list of designated POEs is in Schedule 1 of IRPR, which has not been updated since 2004.

Section 5 of the *Customs Act*, allows the Minister to designate customs offices and to cancel, amend, or reinstate any such designation. As you are aware, the Minister has delegated this authority to the Vice-President of Operations Branch.

The Directory of CBSA Offices and Services is the official instrument used to formally list designated CBSA service locations.

The Core Service Request (CSR) process was developed to assist the regions and HQ in identifying and defining factors to be considered and to be presented ***for official approval*** for legal designation.

The current turnaround time from start to completion is approximately 12 weeks however, this can be dramatically reduced depending on the complexity and urgency of the request.

Once a draft CSR has been developed and approved by the Regional CPSD Director and Director of Border Operations Directorate (BOD), for the approval of the Regional Director General, it is sent to the DG of Border Operations for approval and vetting by HQ stakeholders (Communications, Traveller Programs, Enforcement and Intelligence Operations/Programs, Infrastructure and Environmental Operations, Operations Branch Comptroller etc.). The approval package is then sent to the Vice Presidents office for final approval. Once signed and returned to BOD, it is actioned accordingly. The Client and Core Services Unit then updates the internal Directory of CBSA Offices and Services to reflect the addition/amendment. The change can be updated and posted within the same day.

Commented [GJ1]: I intentionally left out the "before RDG" approval stuff to keep it short. I think it's assumed the regional folks review the content before it's submitted for RDG approval.

CONSIDERATIONS

Again, depending on the complexity of the request, certain areas may be more involved in providing feedback which could potentially increase the length of time it would take to complete the process.

Lead Director: Bente Baklid

August 4, 2017

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 8, 2017 06:06 PM
To: Cloutier, Jacques
Cc: Bindner, Melissa; Bedard, Raymond
Subject: Documents for media meeting
Attachments: Quebec Region - Update Asylum Seekers.pptx; 01041-17 _-_Geomatics_-_Visio_Triage_Stage_Steps_2017-08-06_1700.pdf; 17-07-17 Processing Capacity- external ircc copy .pptx

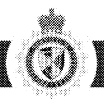
Bonsoir Jacques – here are the copies of the process map from the GOC work and the latest version of the stats from Quebec Region which includes references to nationalities. I have also included a copy of the process map that we agree on with IRCC (but removed the percentages for processing because they likely do not apply now).

Kathy is bringing over the large copies of the process map and the aerial photo of the POE for you as well – so they will be ready for tomorrow morning.

We have reached out to Andrew and will have something for the 4C as well on the trends to expect…



Agence des services frontaliers du Canada | Canada Border Services Agency





Asylum Seekers Update
Situation des demandeurs d'asile – mise à jour

Quebec Region
Région du Québec

August 7, 2017
7 août 2017

PROTECTION • SERVICE • INTÉGRITÉ





Thank you for your contribution !

Merci pour votre contribuation !



Daily Statistics – Statistiques journalières

Daily statistics of asylum seekers from last weekend (August 4 to 6, 2017) for the Saint-Bernard-de-Lacolle point of entry (POE).

Statistiques journalières relatives aux demandeurs d'asile qui se sont présentés au point d'entrée (PDE) de Saint-Bernard-de-Lacolle durant le weekend dernier (4 au 6 août 2017) :

Date	POE / PDE	Illegal Entries / Entrées illégales	Total
2017-08-04	3	207	210
2017-08-05	13	274	287
2017-08-06	10	232	242
Total:	26	713	739

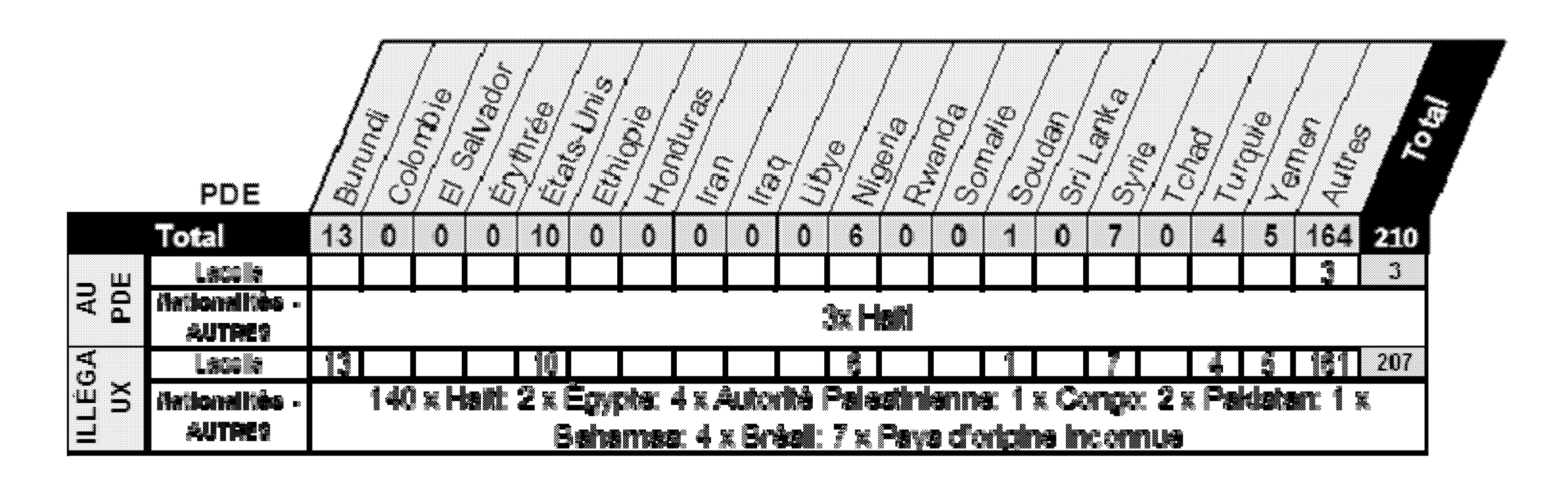


August 4, 2017 – 4 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 4, 2017
DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 4 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-04	3	207	210	226

NATIONALITIES / NATIONALITÉS



PDE		Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
Total		13	0	0	0	10	0	0	0	0	0	6	0	0	1	0	7	0	4	5	164	210
AU PDE	Lacolle																				3	3
AU PDE	Nationalités - AUTRES	3x Haiti																				
ILLÉGAUX	Lacolle	13				10						6			1		7		4	5	161	207
ILLÉGAUX	Nationalités - AUTRES	140 x Haiti: 2 x Égypte: 4 x Autorité Palestinienne: 1 x Congo: 2 x Pakistan: 1 x Bahamas: 4 x Brésil: 7 x Pays d'origine inconnue																				

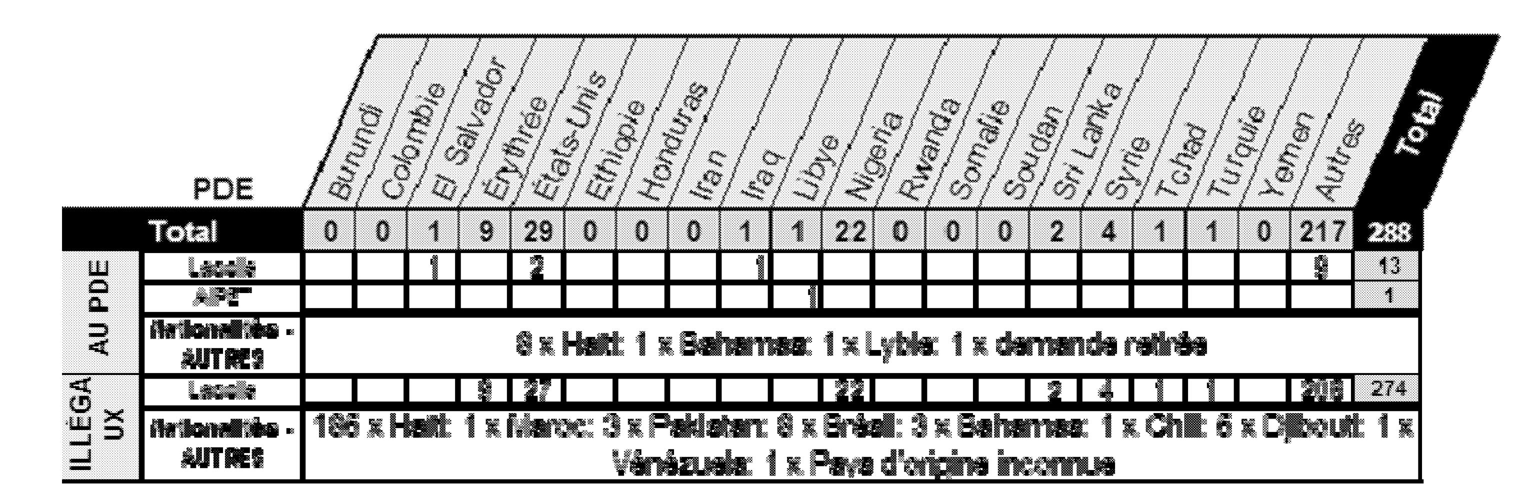


August 5, 2017 – 5 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 5, 2017
DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 5 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-05	14	274	288	85

NATIONALITIES / NATIONALITÉS



	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Ethiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
	Total	0	0	1	9	29	0	0	0	1	1	22	0	0	0	2	4	1	1	0	217	288
AU PDE	Lacolle			1		2				1											9	13
AU PDE	[illegible]										1											1
AU PDE	Nationalités - AUTRES	8 x Haiti; 1 x Bahamas; 1 x Lybie; 1 x demande retirée																				
ILLÉGAUX	Lacolle				9	27						22				2	4	1	1		208	274
ILLÉGAUX	Nationalités - AUTRES	185 x Haiti; 1 x Maroc; 3 x Pakistan; 8 x Brésil; 3 x Bahamas; 1 x Chili; 5 x Djibouti; 1 x Vénézuela; 1 x Pays d'origine inconnue																				

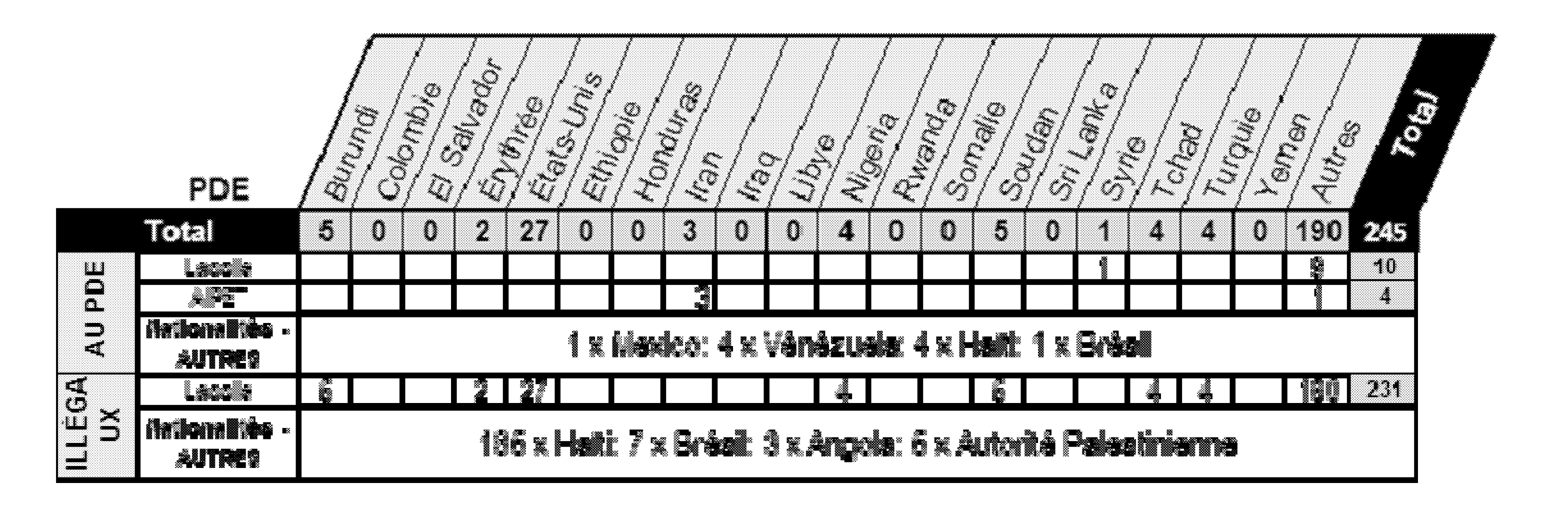


August 6, 2017 – 6 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 6, 2017
DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 6 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-06	14	231	245	191

NATIONALITIES / NATIONALITÉS



	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
	Total	5	0	0	2	27	0	0	3	0	0	4	0	0	5	0	1	4	4	0	190	245
AU PDE	Lacolle																1				9	10
AU PDE	APE**								3												1	4
AU PDE	Nationalités - AUTRES	1 x Mexico: 4 x Vénézuela: 4 x Haïti: 1 x Brésil																				
ILLÉGAUX	Lacolle	6			2	27						4			6			4	4		190	231
ILLÉGAUX	Nationalités - AUTRES	186 x Haïti: 7 x Brésil: 3 x Angola: 6 x Autorité Palestinienne																				



Adjournments – Cas ajournés

Backlog / Dossiers en attente :

Adjournments: The next available appointments are in **November**.

Cas ajournés : les prochains rendez-vous sont offerts en **novembre**.



Human Resources – Ressources humaines

Surge Capacity :
Resources Deployed as of August 7, 2017 - Ressources déployées en date du 7 août 2017 :

- 3 BSO from NOR / 3 ASF de NOR
- 1 BSO from ATL / 1 ASF de ATL
- 3 BSO from PRA / 3 ASF de PRA

TOTAL : 7 BSO / 7 ASF

PS: The EIOD assignments have not yet started. 1 from PAC is coming later this week.
NB : Les affectations à la DELR ne sont pas encore commencées. 1 de PAC est attendue plus tard cette semaine.

- A regional notice of interest - asylum seekers situation has been sent accross the Quebec Region on August 7, 2017.
- L'avis d'intérêt régional – région du Québec - situation des demandeurs d'asile – a été lancé le 7 août 2017.



Update – Mise à jour

- August 4, 2017 : First Conference Call from the Government Operations Centre (GOC) –
  4 août 2017: 1ère téléconférence organisée par le Centre des opérations du gouvernement (COG).

- Implementation of a Regional Coordinating Center - Department of Public Safety Canada. The CBSA deployed one person on-site (Tour de la bourse de Montréal) to provide liaison between various stakeholders. - Mise en oeuvre d'un Centre de coordination regional - Ministère de la Sécurité publique Canada. L'ASFC y a déployé une personne sur place (Tour de la bourse de Montréal) qui assure la liaison entre les différents intervenants.

- A Mobile Health Unit from the Public Health Agency of Canada (PHAC) was deployed to Lacolle during the weekend. We are waiting for a nurse to be deployed there - Une unité de soins mobile de l'Agence de la santé publique du Canda (ASPC) a été déployée à Lacolle durant le weekend. Nous sommes en attente qu'une infirmière y soit déployée.

- Public Safety (PS) focuses on a coordinated plan to manage the humanitarian component of the situation at Lacolle. A planning component of the people and baggage management has been added to their mandate - La Sécurité Publique (SP) se concentre sur un plan de coordination pour gérer le volet humanitaire de la situation à Lacolle. Un volet planification de la gestion des personnes et des bagages a été ajouté à leur mandat.



Update – Mise à jour

- The food supply was given to a contractor by PSPC. A refrigerated 54' container is on site - L'approvisionnement en nourriture a été donné à contrat par SPAC. Un conteneur réfrigéré de 54pi est sur place.

- Diaper supplies are made on a daily basis by the CBSA staff who make direct purchases - L'approvisionnement en couches se fait à tous les jours par le personnel de l'ASFC qui procède directement aux achats.

- PSPC find a solution with regards to the lease for an additional bus for the CBSA (on-site shuttle - 24 roundtrips per day) - SPAC a solutionné le contrat de location d'un autobus supplémentaire pour l'ASFC (navette sur le site – 24 aller-retour par jour).

- 2 trailers / 2 roulottes ; 2 baggage containers / 2 conteneurs pour les bagages.

- Shift report has been implemented during the weekend – Des rapports de quart sont complétés depuis le weekend.



Update – Mise à jour

- The process is under way in order to find an appropriate local for sorting. The GOC and PSPC are working along with the CBSA and the RCMP - Le démarchage pour trouver un local pour le triage est en cours. Le COG et SPAC y travaillent en collaboration avec l'ASFC et la GRC.

- A joint Temporary Urban Treatment Center, IRCC / CBSA, is operational at 715 Peel Street, Montreal. PSPC is looking for a perment one. Un Centre de traitement urbain temporaire, conjoint IRCC/ASFC est opérationnel au 715, rue Peel, Montréal. SPAC cherche actuellement un lieu pour l'établissement d'un Centre permanent.



Patrick Lefort

Directeur général régional – Région du Québec
Direction générale des opérations

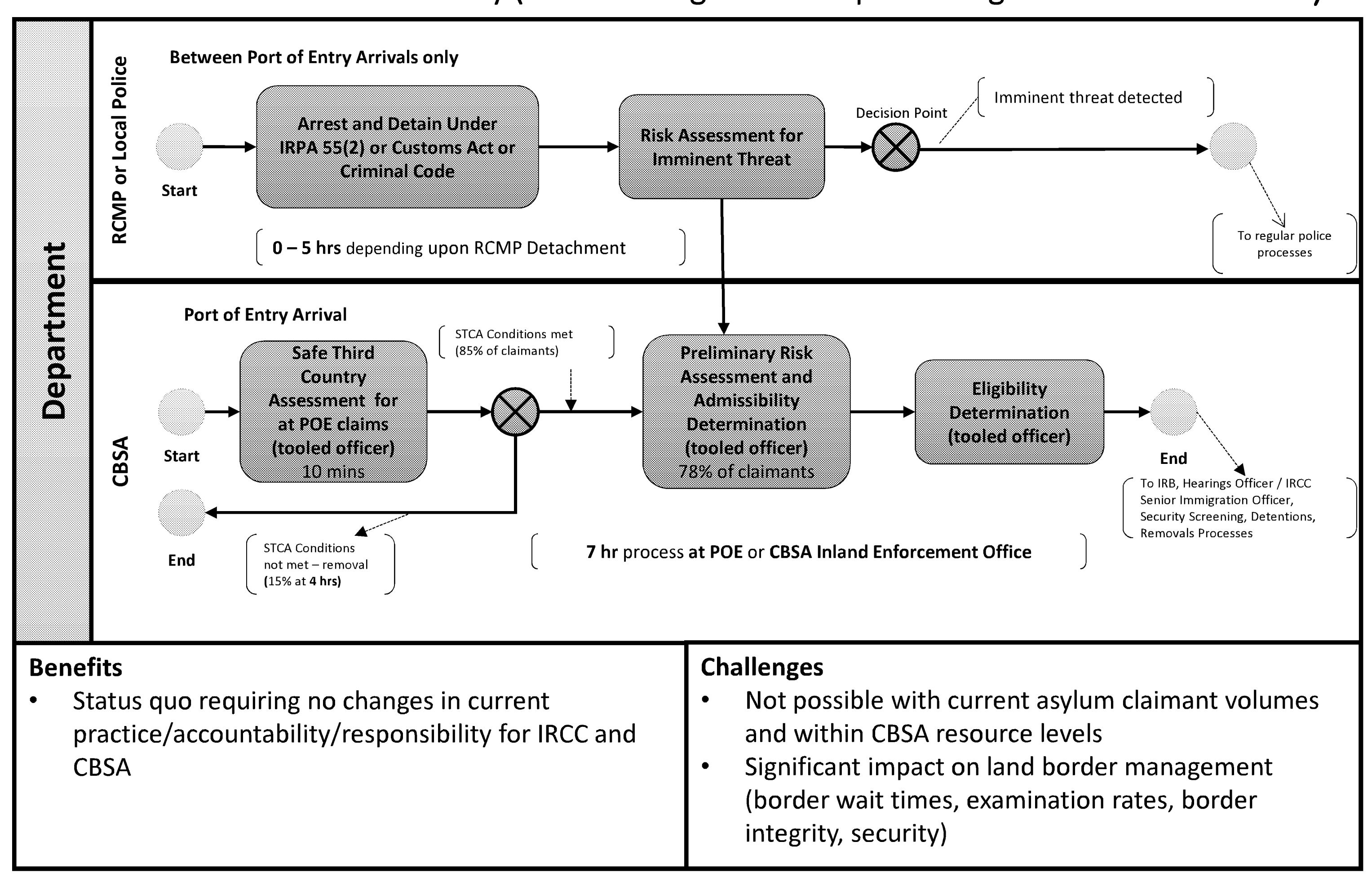
Regional Director General - Quebec region
Operations Branch

ASYLUM SEEKER INFLUX RESPONSE
CBSA/IRCC Workflows

July 17, 2017

Pre Influx Process

Arrivals at or Between PoEs only (not including claimants presenting at IRCC Inland Offices)



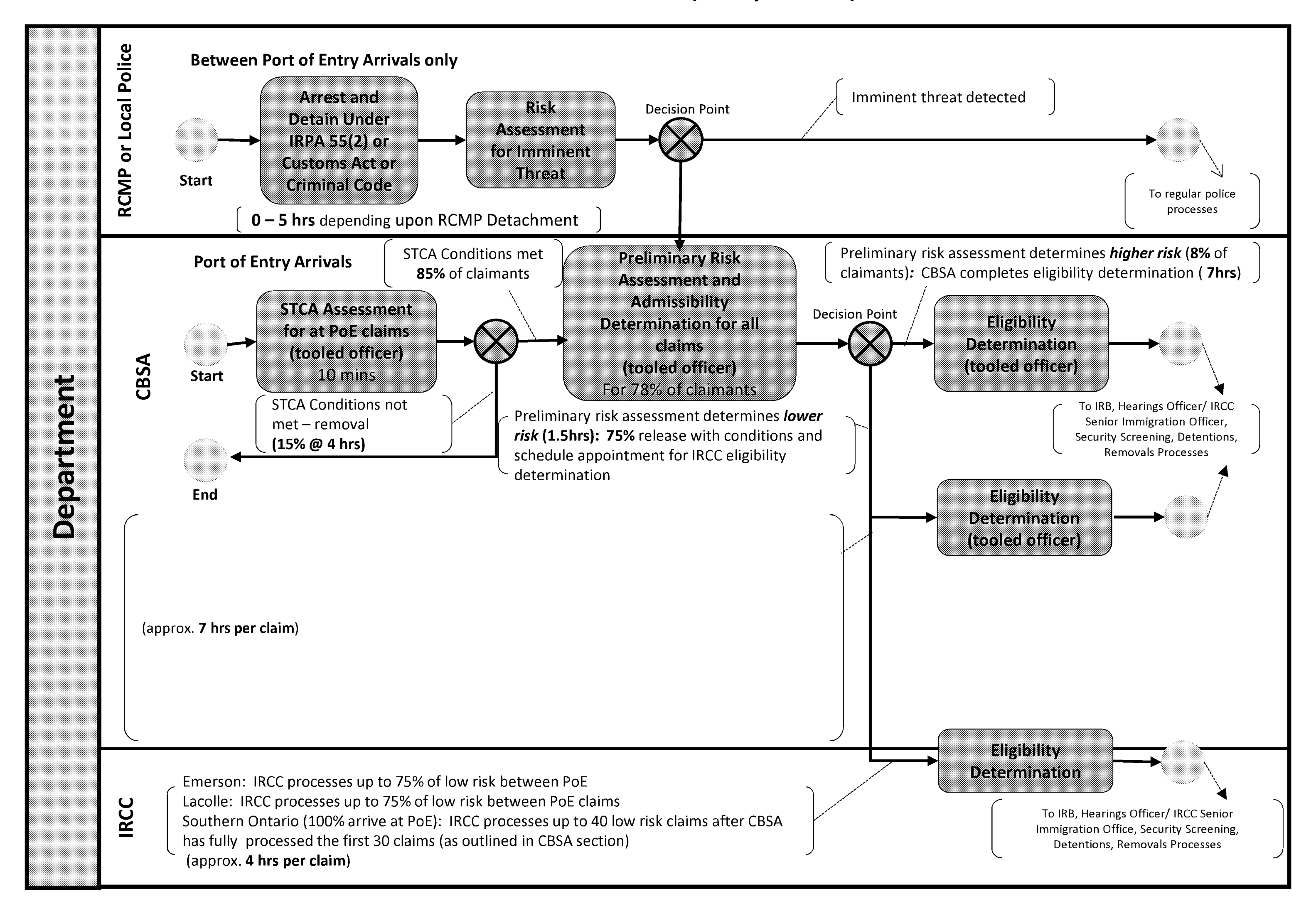
Benefits

- Status quo requiring no changes in current practice/accountability/responsibility for IRCC and CBSA

Challenges

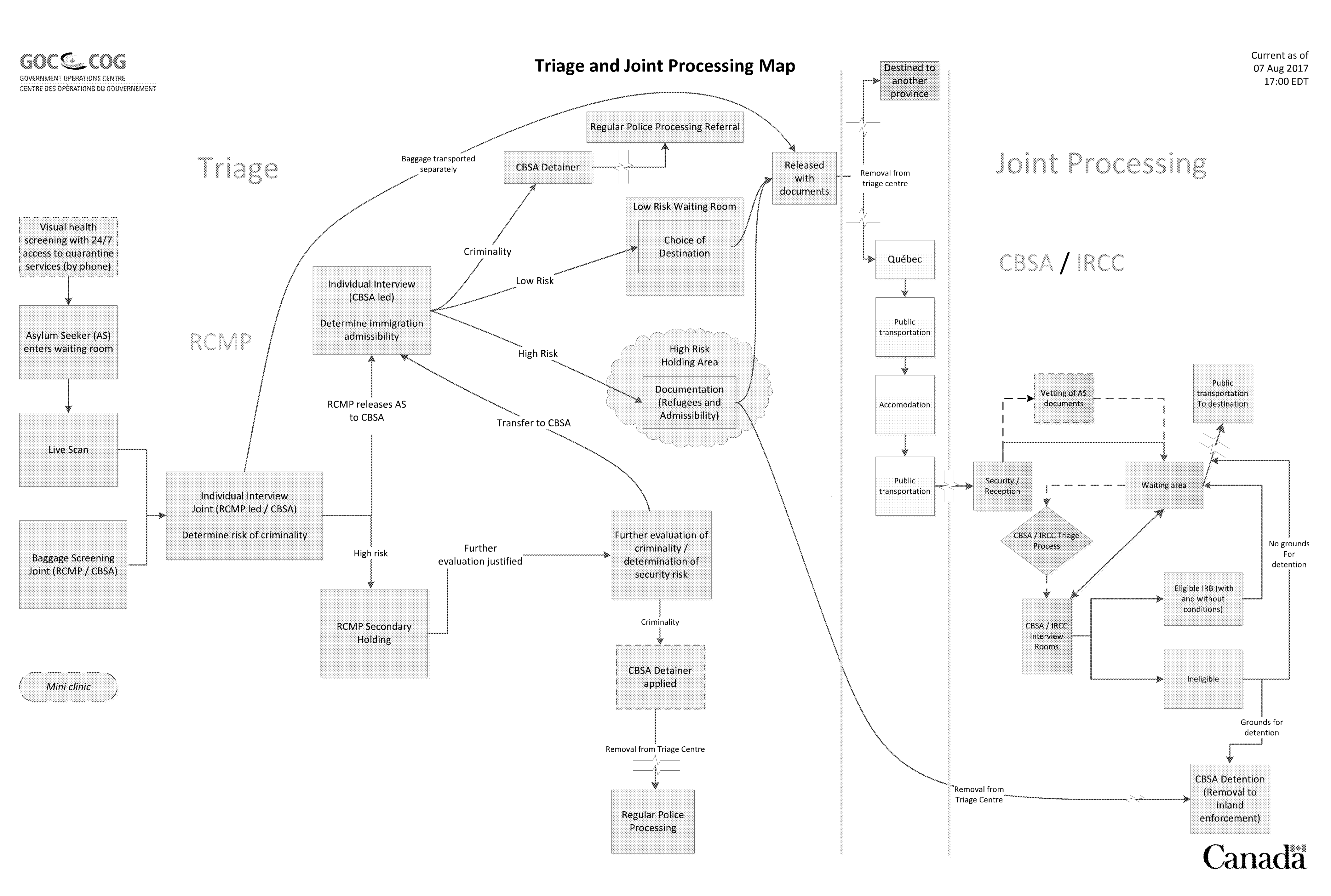
- Not possible with current asylum claimant volumes and within CBSA resource levels
- Significant impact on land border management (border wait times, examination rates, border integrity, security)

Future Workflow (Proposed)



Triage and Joint Processing Map

Current as of
07 Aug 2017
17:00 EDT



000454

Clarke-Okah, Nana

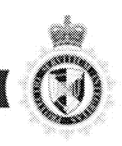
From: Janes, Lisa CBSA-ASFC
Sent: August 9, 2017 03:58 PM
To: Quinn, Robyn
Cc: Bedard, Raymond; Jack, Amanda
Subject: Draft Deck
Attachments: Asylum Update to Minister (003) (002).pptx

Hello Robyn – here is a draft deck – we are still waiting on EIPD if they have any other comments…

Lisa Janes
Director General, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Lisa.Janes@cbsa-asfc.gc.ca Tel: 613-954-6990

Directrice générale, Opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Lisa.Janes@cbsa-asfc.gc.ca Tél: 613-954-6990

Canada Border Services Agency / Agence des services frontaliers du Canada



Asylum Seekers Canada Border Services Agency Update

Briefing for the Minister

August 11, 2017

PROTECTION • SERVICE • INTEGRITY





Purpose

- To provide an update on the Canada Border Services Agency (CBSA) operational plan to manage the influx of asylum seekers to Canada.



Background

- The CBSA has been experiencing a significant increase in the number of individuals seeking asylum in Canada with the majority arriving in the Montéregie Region
- Since January 2017, the CBSA has processed over 17,000 asylum claimants arriving at or between land border points of entry.
- Currently at the Lacolle Port of Entry (POE), there are over 900 asylum claimants awaiting processing by either RCMP or CBSA; claimants are being scheduled for intake interviews in Montreal with dates as far out as November 2017.
- While Border Services Officers (BSO) are working to ensure that asylum claimants are being processed in a humanitarian manner, CBSA employees are working unprecedented hours in order to manage the increasing flow of refugee claimants.
- The CBSA is working closely with key partners including the Royal Canadian Mounted Police (RCMP), Immigration, Refugees, Citizenship Canada (IRCC) and more recently the Government Operations Centre (GOC) in the response to this situation.
- Short and long term policy options are being developed for Cabinet consideration
- Strong messaging from the US administration on immigration compliance and enforcement coupled with Canada's well-deserved reputation as an open, welcoming nation are likely factors influencing the movement;



Operational Planning Update

- The GOC is fully engaged in the operational contingency plan execution with representatives from various government departments at both the federal and provincial levels

- Public Health Agency of Canada (PHAC) mobile medical unit deployed to the Lacolle POE to help with medical emergencies

- Canadian Red Cross identifying services they are prepared to provide to the CBSA which will include food, blankets, sanitary items etc.

- CBSA, RCMP and Public Services and Procurement Canada (PSPC) officials working to identify key requirements and process mapping for a triage facility to be located near the Lacolle POE. This triage location would be used by both the RCMP and CBSA for their respective security and risk assessment portions of the refugee process.

- CBSA secured three trailers for temporary waiting space at Lacolle as wait times for risk assessment processing are currently at least two days; additional containers have been procured to hold the luggage in a secure location during this period.

- For additional capacity, the Department of National Defence has been able to provide temporary accommodations (tent) adjacent to the Lacolle POE for up to 500 asylum claimants; the tent will provide temporary shelter and waiting space for claimants.



Operational Planning Update (cont'd)

- Joint CBSA/IRCC Temporary Processing Centre in Montreal will be operational by August 14, 2017. This Centre will focus on reducing the backlog of claimants waiting for interviews by either IRCC or CBSA.

- PSPC has a reconnaissance team scouting locations in the Montreal area for a larger joint processing facility to increase capacity.

- CBSA and IRCC are actively redeploying employees to staff the joint processing centre in Montreal and assigning additional BSOs to the Lacolle POE.

- IRCC is exploring options to streamline the Interim Federal Health and work permit processes for claimants to permit faster and easier access to both health care and employment options.



Considerations



Next Steps

- Cabinet discussion on policy options including long term sustainability of this movement.
- Review and approval of the funding letter.
- Continued operational plan execution including identification of triage and joint processing centres.
- Identification and redeployment of employees to both the joint processing centre and the POE.

July 25, 2017

FOR INFORMATION

FLASH NOTE TO THE PRESIDENT

Irregular Migration

CONTEXT

- At the last update, we reported that the number of claims at Emerson, Southern Ontario and in Lacolle had increased significantly from 2016 levels, which stood overall at 23,911 total claims for the entire year. These numbers have not subsided, and continue to trend upward.

- As of July 24, 2017, a total of 20,830 claims have been received by IRCC and CBSA, this represents over 9,400 more claims than were processed during the same reporting period in 2016. Over 6,265 people have been intercepted between ports by the RCMP during the same period. Of these, Quebec had 5,181 while 706 were in Manitoba and 361 were in British Columbia.

- Between Friday 22 July at 22:00 and Monday 24 July at 06:00, 460 claims were registered at the Port in Lacolle alone and Southern Ontario continues to see a steady number of claims being registered, at an 83% increase over last year

- The number of Haitian nationals making asylum claims in Quebec has steadily risen over the past few weeks, likely in response to the January 2018 deadline imposed by the US Government to regularize their visa situation. There is an estimated 58,700 Haitian nationals in the US that could be tempted to attempt the same journey through the Canadian Border.

- We are addressing the immediate operational needs in the regions, as well as outlining our policy plan for the way forward, in order to meet the growing pressure being felt on the Agency given the steady increase in the influx of claimants.

July 25, 2017

OPERATIONAL ANALYSIS

At the Lacolle Port of Entry (POE)

- The number of asylum claims has reached unsustainable numbers.
- Numbers continue to trend at over 100 per day, and the port of Lacolle was configured to handle 80 per day.
- Issues include a need for more space, officers and clerks, and transportation for the claimants.

In-land

- The backlog of claimants waiting to have their processing completed continues to grow due to the increase in numbers.
- Appointments with IRCC in Montreal to complete processing are being booked to be held in 2 months time.
- Refugee-assisting organizations in Montreal are past their capacity as well, and Provincial government departments are making frequent inquiries with all three agencies and expressing concerns (Federal-Provincial interaction on these matters is within the purview of IRCC).
- CBSA refugee triage centre in Montreal is responsible for reviewing all claim files and referring them to IRCC or CBSA hearings offices if it appears that the Minister may need to intervene at the refugee hearing. This office is significantly backlogged (over 1200 files), and the backlog is growing daily based on the increasing numbers of claimants.

Downstream

- Montreal Inland Enforcement has been providing officers to assist the border with more complex cases and some removals, as well as finalizing low risk asylum claims - existing cases in the investigation or removal stream have had to be re-prioritized as a result.
- The Immigration and Refugee Board (IRB) is backlogged for refugee hearings, and these volumes are adding to the pressure. That said, some of the claimants arriving in Canada since January 2017 have already had their refugee hearings at the IRB.

OPERATIONAL RESPONSE

- Collaboration is underway amongst the RCMP, IRCC and the CBSA to ensure a joint understanding of the issue, our separate pressures and to reinforce our partnership in addressing the influx.
- To manage the growing pressure on staffing levels in Quebec, the CBSA is mobilizing resources from across the country to increase the number of officers and support staff available to process the growing influx of claimants.
- Additional shifts have been added for processing purposes, overtime is being increased, and the number of shuttles to Montreal is being increased to avoid backlogs of claimants at the POE.
- IRCC is increasing their processing capacity at their downtown Montreal office from 45 to 70 claims a day, within the week.
- The CBSA and IRCC are working to identify claimants in the IRCC Montreal inventory who have indicated their final destination is outside Quebec, and will begin moving those claims to the preferred destination for processing in order to reduce the wait time for an appointment at the IRCC Montreal office.
- A Dispersal Process Model (DPM) triaging claimants by choice of final destination in Canada will be implemented to allow follow-up interviews for new claims to take place at the claimant's choice of final destination (such as Toronto or Ottawa), potentially reducing the number claims being processed in Montreal by approximately 20%.
- At least one processing centre will be set up temporarily in Montreal to expedite processing and lessen the burden on the existing capacity in Quebec. This may be a joint IRCC-CBSA facility.

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 2, 2017 02:13 PM
To: Lutfallah, Jennifer; StMarseille, Richard
Cc: Jack, Amanda
Subject: FW: Irregular Migration
Attachments: Copie de Augmentaion RSR 2016-2017 en pourcentage.xlsx; Copie de Comparaison nb Demandeurs d'asile Lacolle_comparaison 2014-2017.xlsx

Hello, here are some notes… thanks

Please see the following most up to date statistics on the Irregular Migration file, to be used for the Ministers brief.

- Year to date in 2017, Quebec Inland has seen a 437% increase in refugee claims in comparison to all of 2016. (Increase from 1,150 claims to 6,180 claims)
- Year to date in 2017, St-Bernard-de Lacolle Port of Entry has seen a 47% increase in refugee claims in comparison to all of 2016. (1,004 claims to 1,474 claims)
- From March to June 2017, the monthly inland refugee claims in Quebec averaged 652 claims. In July the inland claims increased to 2,870.
- From March to June 2017, the monthly St-Bernard-de Lacolle Port of Entry refugee claims averaged 203. In July the Port of Entry claims were 286.
- Since January 2017 the St-Bernard-de Lacolle Port of Entry has processed in some capacity 7,654 refugee claimants in comparison to 697 from January to July 2016 .

- Border Services officers are working to ensure that asylum claimants are being processed in a humanitarian manner while maintaining the integrity of the border and the security of Canada.
- Officers and regional staff are working unprecedented hours in order to manage the increasing flow of refugee claimants; fatigue and burn out are prevalent among the officer population.
- The Agency has re-assigned officers from other regions to assist with the deluge of claimants thereby putting pressure on other parts of the organization during summer peak period however this pace is unsustainable.
- Asylum claimants and their families often with young children are waiting long period of times before their refugee process is initiated. Many arrivals require immediate medical attention which contributes to the overall challenging situation

From: Jack, Amanda
Sent: August 1, 2017 8:18 PM
To: Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>
Cc: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Hussey, Tila <Tila.Hussey@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Subject: FW: Irregular Migration

Afternoon;

Please see tasking below.

BF to DGO: EOD August 3rd.

Thank you

Amanda

From: Bindner, Melissa
Sent: August 1, 2017 3:39 PM
To: Jack, Amanda; Melchers, Chantal; Gareau, Andrée
Cc: Cléroux, Julie; Quinn, Robyn; Bindner, Melissa; St-Laurent, Andrea; Hergholi Funes, Cethia
Subject: Tasking: BF August 4 @ 2 pm: Irregular Migration

Good afternoon,

Cabinet Affairs has received confirmation that there is a special meeting of Full Cabinet scheduled for August 14, 2017. To support the Minister of Public Safety and Emergency Preparedness at this meeting, briefing material is requested on the following issue – *Irregular Migration.*

The following material is being requested:

- Talking Points
- Up to date background statistics regarding the current status

This material would be used by the Minister, should he be asked to provide an update on the current situation. Please reach out to EIOD, NBOC and Programs Branch should you require up to date info on their portions.

The note attached will be a good starting point.

Please provide DG approved material to VPO no later than, August 4 at 2 pm, 2017.

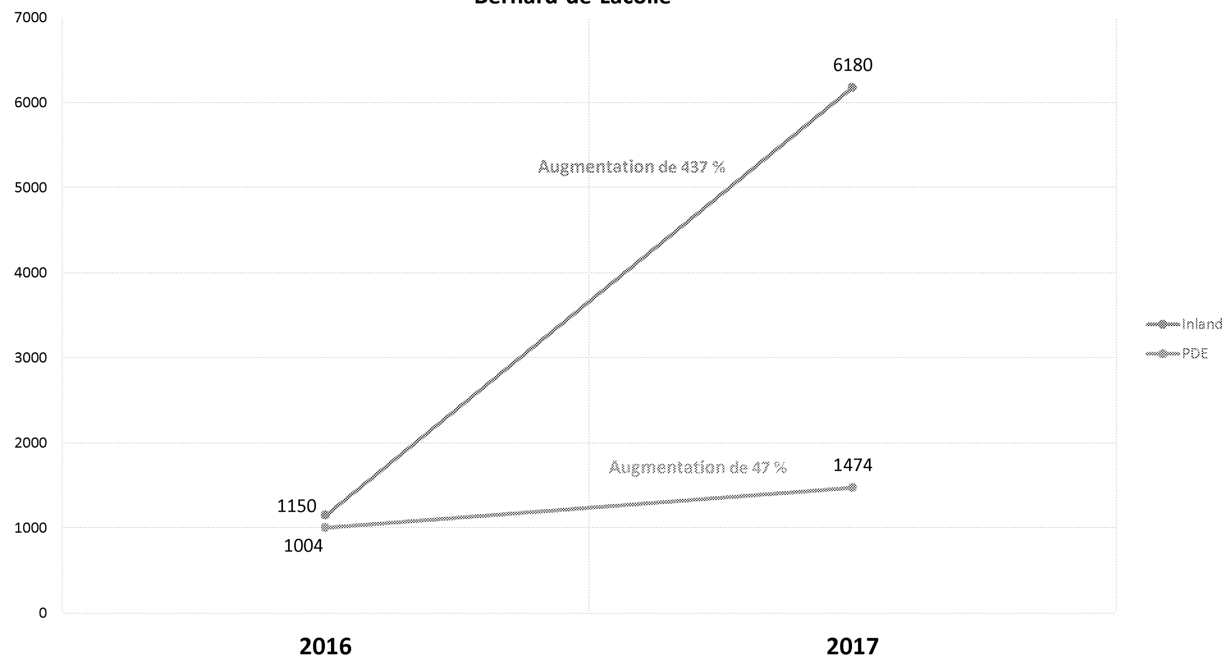
Thank-you,

Melissa Bindner

Strategic Advisor, Vice President's Office, Operations Branch
Canada Border Services Agency | Government of Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tel : 613-954-7516 / TTY : 866-335-3237

Conseillère stratégique, Bureau du Vice President, Direction générale des opérations
Agence des services frontaliers du Canada | Gouvernement du Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tél : 613-954-7516 / TTY : 866-335-3237

Taux de variation entre 2016 et 2017 pour les cas Inland et les cas de point d'entrée à St-Bernard-de-Lacolle

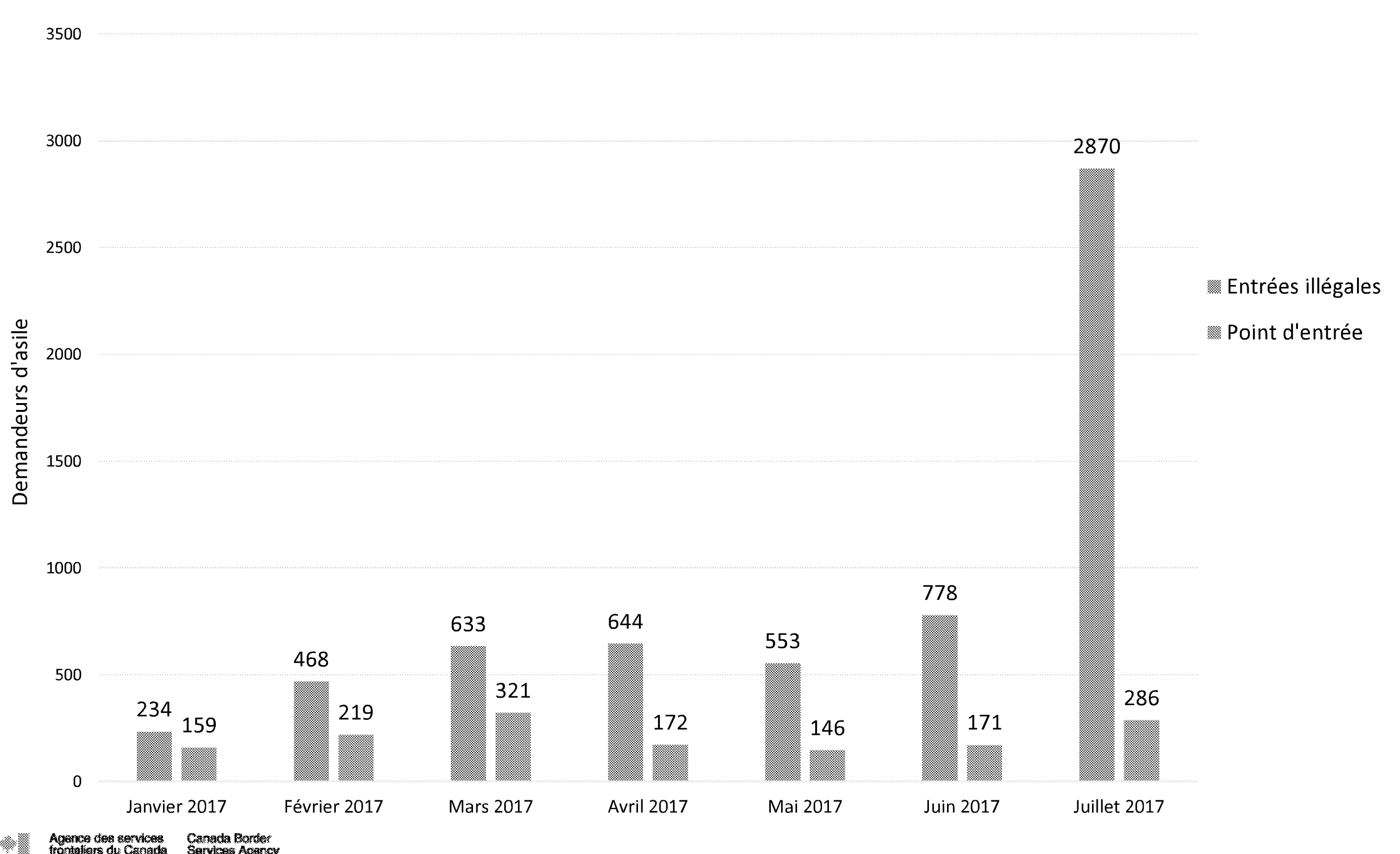


Somme de Valeur numérique	**Étiquettes de colonnes**		
Étiquettes de lignes	**Inland**	**PDE**	**Total général**
2016	1150	1004	2154
2017	6180	1474	7654
Total général	**7330**	**2478**	**9808**

Activité	Année	Valeur numérique
Inland	2016	1150
Inland	2017	6180
PDE	2016	1004
PDE	2017	1474
Taux de variation Inland	2016 à 2017	437%
Taux de variation PDE	2016 à 2017	47%

Total RSR 2016	2154
Total RSR 2017 (1er janvier au 31 juillet inclus)	7654

Demandeurs d'asile à Lacolle en 2017 -
Entrées illégales VS demandes au point d'entrée



Somme de Valeur	**Étiquettes de colonnes**		
Étiquettes de lignes	**Entrées illégales**	**Point d'entrée**	**Total général**
Janvier 2017	234	159	393
Février 2017	468	219	687
Mars 2017	633	321	954
Avril 2017	644	172	816
Mai 2017	553	146	699
Juin 2017	778	171	949
Juillet 2017	2870	286	3156
Total général	**6180**	**1474**	**7654**

Date	Nb PDE	Nb entrées illégale	Nb total réfugiés
2017-01-01	20	10	30
2017-01-02	3	0	3
2017-01-03	0	12	12
2017-01-04	0	10	10
2017-01-05	1	2	3
2017-01-06	0	0	0
2017-01-07	5	7	12
2017-01-08	0	10	10
2017-01-09	13	5	18
2017-01-10	0	15	15
2017-01-11	8	0	8
2017-01-12	8	5	13
2017-01-13	3	3	6
2017-01-14	3	5	8
2017-01-15	1	5	6
2017-01-16	4	10	14
2017-01-17	3	1	4
2017-01-18	9	6	15
2017-01-19	2	7	9
2017-01-20	8	10	18
2017-01-21	8	8	16
2017-01-22	4	4	8
2017-01-23	10	9	19
2017-01-24	0	7	7
2017-01-25	8	14	22
2017-01-26	4	14	18
2017-01-27	16	10	26
2017-01-28	3	11	14
2017-01-29	1	5	6
2017-01-30	6	11	17
2017-01-31	8	18	26
Totaux :	159	234	393

RSR	Mois	Valeur
Entrées illégales	Janvier 2017	234
Point d'entrée	Janvier 2017	159
Entrées illégales	Février 2017	468
Point d'entrée	Février 2017	219
Entrées illégales	Mars 2017	633
Point d'entrée	Mars 2017	321
Entrées illégales	Avril 2017	644
Point d'entrée	Avril 2017	172
Entrées illégales	Mai 2017	553
Point d'entrée	Mai 2017	146
Entrées illégales	Juin 2017	778
Point d'entrée	Juin 2017	171
Entrées illégales	Juillet 2017	2870
Point d'entrée	Juillet 2017	286

Date	Nb PDE	Nb entrées illégale	Nb total réfugiés
2017-02-01	3	7	10
2017-02-02	4	17	21
2017-02-03	7	9	16
2017-02-04	5	7	12
2017-02-05	7	9	16
2017-02-06	3	28	31
2017-02-07	2	6	8
2017-02-08	3	1	4
2017-02-09	1	24	25
2017-02-10	5	13	18
2017-02-11	8	9	17
2017-02-12	4	17	21
2017-02-13	2	10	12
2017-02-14	3	11	14
2017-02-15	0	9	9
2017-02-16	0	6	6
2017-02-17	13	22	35
2017-02-18	4	14	18
2017-02-19	3	22	25
2017-02-20	14	21	35
2017-02-21	7	21	28
2017-02-22	1	23	24
2017-02-23	9	24	33
2017-02-24	20	24	44
2017-02-25	16	37	53
2017-02-26	27	11	38
2017-02-27	32	38	70
2017-02-28	16	28	44
Totaux :	219	468	687

Date	PDE	Entrées illégales	Total
2017-03-01	9	11	20
2017-03-02	13	40	53
2017-03-03	11	20	31

2017-03-04	24	13	37
2017-03-05	25	18	43
2017-03-06	15	36	51
2017-03-07	5	14	19
2017-03-08	5	41	46
2017-03-09	12	16	28
2017-03-10	4	30	34
2017-03-11	14	22	36
2017-03-12	34	26	60
2017-03-13	0	41	41
2017-03-14	4	8	12
2017-03-15	5	5	10
2017-03-16	3	12	15
2017-03-17	14	20	34
2017-03-18	15	20	35
2017-03-19	17	30	47
2017-03-20	13	31	44
2017-03-21	8	18	26
2017-03-22	15	12	27
2017-03-23	14	34	48
2017-03-24	10	12	22
2017-03-25	3	14	17
2017-03-26	5	21	26
2017-03-27	2	14	16
2017-03-28	5	18	23
2017-03-29	4	9	13
2017-03-30	6	12	18
2017-03-31	7	15	22
Totaux :	321	633	954

Date	PDE	Entrées illégales	Total
2017-04-01	6	6	12
2017-04-02	10	8	18
2017-04-03	11	27	38
2017-04-04	5	32	37
2017-04-05	1	16	17
2017-04-06	6	48	54
2017-04-07	3	29	32
2017-04-08	1	20	21
2017-04-09	5	22	27
2017-04-10	14	37	51
2017-04-11	2	22	24
2017-04-12	20	17	37
2017-04-13	7	24	31
2017-04-14	6	10	16
2017-04-15	4	10	14
2017-04-16	8	20	28
2017-04-17	8	6	14
2017-04-18	6	45	51
2017-04-19	0	16	16
2017-04-20	2	19	21
2017-04-21	0	27	27
2017-04-22	2	7	9
2017-04-23	5	31	36
2017-04-24	8	18	26
2017-04-25	4	10	14
2017-04-26	2	11	13
2017-04-27	17	25	42
2017-04-28	1	21	22
2017-04-29	6	38	44
2017-04-30	2	22	24
Totaux :	172	644	816

Date	PDE	Entrées illégales	Total
2017-05-01	9	6	15
2017-05-02	2	17	19
2017-05-03	1	27	28
2017-05-04	6	7	13
2017-05-05	5	10	15
2017-05-06	7	10	17

2017-05-07	7	33	40
2017-05-08	10	16	26
2017-05-09	8	35	43
2017-05-10	0	11	11
2017-05-11	0	17	17
2017-05-12	3	7	10
2017-05-13	4	23	27
2017-05-14	8	22	30
2017-05-15	8	27	35
2017-05-16	3	7	10
2017-05-17	5	20	25
2017-05-18	2	12	14
2017-05-19	2	15	17
2017-05-20	8	21	29
2017-05-21	2	25	27
2017-05-22	1	8	9
2017-05-23	12	9	21
2017-05-24	0	29	29
2017-05-25	2	13	15
2017-05-26	2	24	26
2017-05-27	13	17	30
2017-05-28	8	26	34
2017-05-29	0	12	12
2017-05-30	0	29	29
2017-05-31	8	18	26
Totaux :	146	553	699

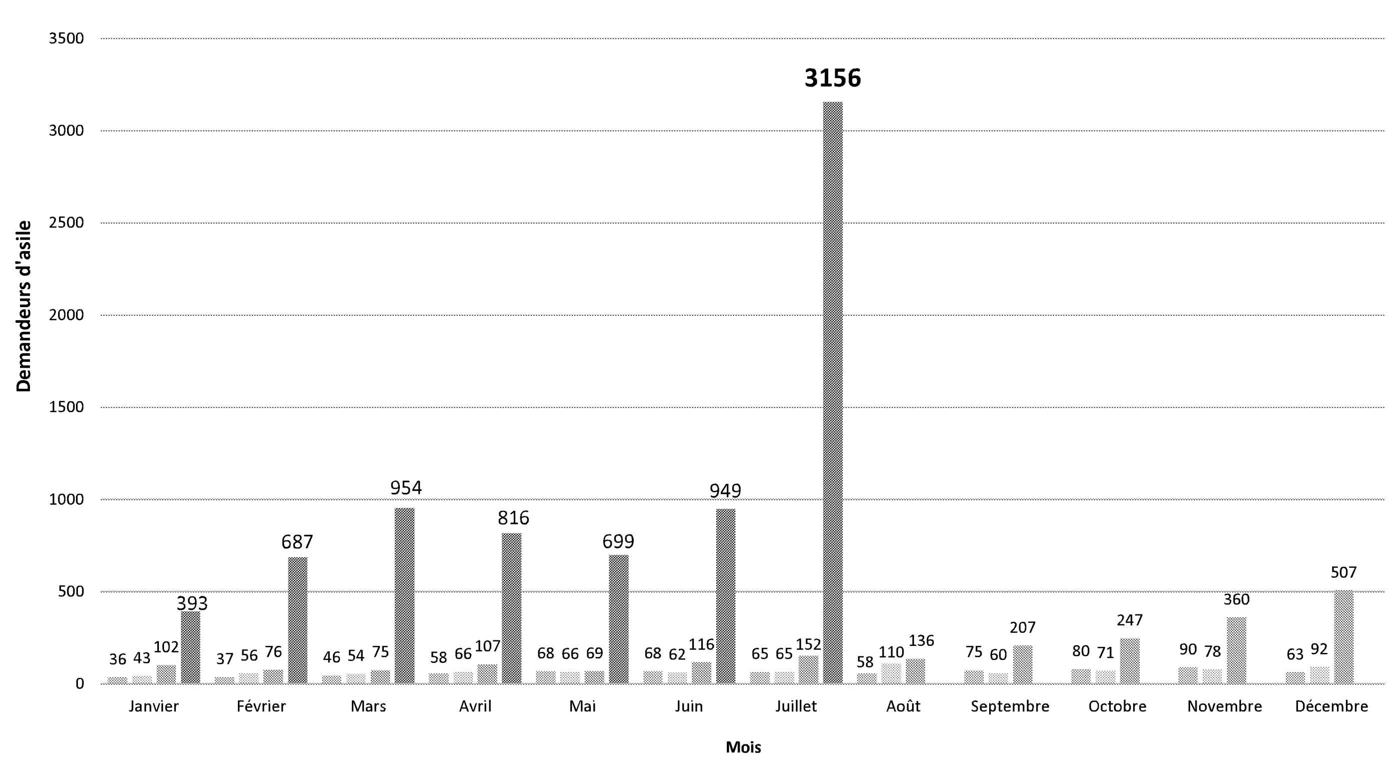
Date	PDE	Entrées illégales	Total
2017-06-01	9	45	54
2017-06-02	2	12	14
2017-06-03	3	17	20
2017-06-04	5	30	35
2017-06-05	9	14	23
2017-06-06	13	15	28
2017-06-07	1	22	23
2017-06-08	4	14	18
2017-06-09	4	19	23
2017-06-10	10	28	38
2017-06-11	14	40	54
2017-06-12	6	34	40
2017-06-13	0	22	22
2017-06-14	6	15	21
2017-06-15	2	28	30
2017-06-16	0	23	23
2017-06-17	5	12	17
2017-06-18	4	21	25
2017-06-19	8	31	39
2017-06-20	3	28	31
2017-06-21	4	10	14
2017-06-22	11	22	33
2017-06-23	8	14	22
2017-06-24	2	28	30
2017-06-25	9	34	43
2017-06-26	5	59	64
2017-06-27	10	34	44
2017-06-28	2	16	18
2017-06-29	9	52	61
2017-06-30	3	39	42
Totaux :	171	778	**949**

Date	PDE	Entrées illégales	Total
2017-07-01	1	62	63
2017-07-02	7	47	54
2017-07-03	2	27	29
2017-07-04	9	69	78
2017-07-05	5	32	37
2017-07-06	6	23	29
2017-07-07	1	69	70
2017-07-08	24	61	85
2017-07-09	6	64	70

2017-07-10	5	56	61
2017-07-11	5	60	65
2017-07-12	0	49	49
2017-07-13	12	74	86
2017-07-14	11	77	88
2017-07-15	9	77	86
2017-07-16	8	107	115
2017-07-17	6	79	85
2017-07-18	10	98	108
2017-07-19	2	96	98
2017-07-20	25	91	116
2017-07-21	12	98	110
2017-07-22	7	162	169
2017-07-23	17	164	181
2017-07-24	14	97	111
2017-07-25	12	112	124
2017-07-26	17	94	111
2017-07-27	3	170	173
2017-07-28	15	134	149
2017-07-29	20	133	153
2017-07-30	6	173	179
2017-07-31	9	215	224
Totaux:	286	2870	**3156**

Nombre de demandeurs d'asile par mois à Lacolle
Comparaison entre 2014, 2015, 2016 et 2017





Agence des services frontaliers du Canada | Canada Border Services Agency



Somme de Valeur numérique	**Étiquettes de colonnes**				
Étiquettes de lignes	**2014**	**2015**	**2016**	**2017**	**Total général**
Janvier	36	43	102	393	574
Février	37	56	76	687	856
Mars	46	54	75	954	1129
Avril	58	66	107	816	1047
Mai	68	66	69	699	902
Juin	68	62	116	949	1195
Juillet	65	65	152	3156	3438
Août	58	110	136		304
Septembre	75	60	207		342
Octobre	80	71	247		398
Novembre	90	78	360		528
Décembre	63	92	507		662
Total général	**744**	**823**	**2154**	**7654**	**11375**

Activité	Année	Mois	Valeur numérique
Demandeurs d'asile	2014	Janvier	36
Demandeurs d'asile	2014	Février	37
Demandeurs d'asile	2014	Mars	46
Demandeurs d'asile	2014	Avril	58
Demandeurs d'asile	2014	Mai	68
Demandeurs d'asile	2014	Juin	68
Demandeurs d'asile	2014	Juillet	65
Demandeurs d'asile	2014	Août	58
Demandeurs d'asile	2014	Septembre	75
Demandeurs d'asile	2014	Octobre	80
Demandeurs d'asile	2014	Novembre	90
Demandeurs d'asile	2014	Décembre	63
Demandeurs d'asile	2015	Janvier	43
Demandeurs d'asile	2015	Février	56
Demandeurs d'asile	2015	Mars	54
Demandeurs d'asile	2015	Avril	66
Demandeurs d'asile	2015	Mai	66
Demandeurs d'asile	2015	Juin	62
Demandeurs d'asile	2015	Juillet	65
Demandeurs d'asile	2015	Août	110
Demandeurs d'asile	2015	Septembre	60
Demandeurs d'asile	2015	Octobre	71
Demandeurs d'asile	2015	Novembre	78
Demandeurs d'asile	2015	Décembre	92
Demandeurs d'asile	2016	Janvier	102
Demandeurs d'asile	2016	Février	76
Demandeurs d'asile	2016	Mars	75
Demandeurs d'asile	2016	Avril	107
Demandeurs d'asile	2016	Mai	69
Demandeurs d'asile	2016	Juin	116
Demandeurs d'asile	2016	Juillet	152
Demandeurs d'asile	2016	Août	136
Demandeurs d'asile	2016	Septembre	207
Demandeurs d'asile	2016	Octobre	247
Demandeurs d'asile	2016	Novembre	360
Demandeurs d'asile	2016	Décembre	507
Demandeurs d'asile	2017	Janvier	393
Demandeurs d'asile	2017	Février	687
Demandeurs d'asile	2017	Mars	954
Demandeurs d'asile	2017	Avril	816
Demandeurs d'asile	2017	Mai	699
Demandeurs d'asile	2017	Juin	949
Demandeurs d'asile	2017	Juillet	3156

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 8, 2017 03:17 PM
To: Porrior, Paul
Cc: Janes, Lisa CBSA-ASFC; Bedard, Raymond; Denison, Colleen; Staples, Laura; Likins, Cindy
Subject: FW: 01041-17: Afflux migrants irréguliers - rapport de 14h30 - 8 août 2017

Forwarded from the GOC

Currently there are 1433 AS in our theater of operations.

RJK

From: Gestion des urgences-bureau régional Québec / Emergency Management-Quebec Regional Office (PS/SP)
Sent: Tuesday, August 08, 2017 2:13 PM
To: GOC / COG (PS/SP)
Cc: Gestion des urgences-bureau régional Québec / Emergency Management-Quebec Regional Office (PS/SP)
Subject: 01041-Afflux migrants irréguliers - rapport de 14h30 - 8 août 2017

Rapport de 14h30 – 01041-Afflux migrants irréguliers – 8 août 2017

Situation actuelle

À la mi-journée, le nombre de migrants irréguliers est de : 200 au chemin Roxham, 500 à la GRC, 518 à l'ASFC, 135 à l'auberge (ASFC), 80 au centre migrants (AFSC), pour un total de 1433 sur le théâtre des opérations. Le débit de sortie est toujours de 200 par jour. Le nombre de migrants traversant au chemin Roxham est toujours en croissance.

Priorités de la journée

- Mise en place d'infirmiers pour une clinique mobile médicale de l'Agence de la santé publique du Canada (ASPC) à St-Bernard-de-Lacolle – en attente;
- Installation de tentes pour abriter les demandeurs en attente de traitement de leur demande.

Priorités / Activités fédérales

- Une demande d'assistance a été faite de l'ASFC aux Forces Armées Canadienne et une coordination pour le soutien à Lacolle entre les Forces et les autres alternatives se fait en ce moment.

- Les questions relatives au personnel médical pour l'unité de soins mobile de L'ASPC et pour les besoins exprimés par la GRC seront régler aujourd'hui. Les besoins médicaux chez les demandeurs sont nombreux.
- La Croix Rouge (CR) acheminera 1000 kits d'hygiène pour les demandeurs à Lacolle aujourd'hui. En attente d'une offre de services pour un soutien de la CR suite à leur visite à Lacolle/chemin Roxham hier.
- Le Sous ministre adjoint d'ASPC visite le site de Lacolle (AFSC et GRC) et le Centre de coordination régional (bureaux SP à Montréal) demain.

- Sécurité Publique (SP) coordonne la Cellule de coordination avancée (CCASP) depuis Lacolle. SPAC, ASFC, ASPC et la GRC participent à la planification sur le terrain.

- L'approvisionnement en couches et formule de bébé se fait par la CCASP au jour le jour, car il n'y a pas de place pour le stockage.
- La cellule de coordination avancée évalue la possibilité d'installer des douches et des lits à Lacolle.
- L'organisme Jeunesse au soleil visite Lacolle cet après-midi pour évaluer la mise sur pied de garderies aux sites de la GRC et l'ASFC.
- L'évaluation des besoins en eau et en nourriture est revue par l'ASFC, la GRC et SPAC quotidiennement pour assurer l'approvisionnement requis.
- L'ASFC et la GRC réviseront quotidiennement leurs besoins en couverture et ferons d'autres demandes au besoin à l'ASPC.

- Services partagés Canada (SPC) a reçu la demande de l'installation de lignes supplémentaires et prises réseaux au bureau satellite de la GRC à St-Bernard-de-Lacolle. Toujours en cours.
- SPAC travaille sur les demandes de citernes d'eau de la GRC. Toujours en cours.

- Les besoins cléricaux de l'ASFC est de 2 personnes de nuit jusqu'au 11 août. Ampleur des besoins à confirmer par ASFC par la suite. Service Canada proposera lundi une liste de ressources cléricales pour cette semaine prochaine. SP coordonne le tout avec ASFC. Toujours en cours.
- Suivis en cours par SP pour trouver d'autres personnes dans les autres ministères.

- Dix interprètes (Créole) de La Commission de l'immigration et du statut de réfugiés (CISR) sont disponibles à Montréal. Les contrats et vérifications de cote de sécurité pour jusqu'à 25 interprètes prendront de une à quatre semaines à conclure. La CISR et Immigration, Réfugiés et Citoyenneté Canadienne (IRCC) y travaillent.

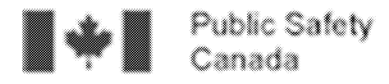
- Le démarchage pour trouver un local pour le triage est en cours. Le GOC et SPAC y travaillent en collaboration avec l'ASFC et la GRC. Visite de deux sites potentiels aujourd'hui avec les agences concernées.

- Demandes de téléphones additionnels pour le centre de coordination régional de SP. SPC fait le suivi.
- Produits géomatiques (cartes) pour le centre de coordination SP livrés par SPAC aujourd'hui.

Marc Meilleur

Coordonnateur régional des programmes, gestion des urgences
Sécurité publique Canada, région du Québec et du Nunavut / Gouvernement du Canada
800, rue du Square Victoria, Bureau 305, CP 117, Montréal (Québec), H4Z 1B7
marc.meilleur3@canada.ca / Tél. : 514-283-8554 / Tél. Cell.: 514-502-8523

Regional Program Coordinator, Emergency Management
Public Safety Canada, Québec and Nunavut Region / Government of Canada
800, rue du Square Victoria, Bureau 305, CP 117, Montréal (Québec), H4Z 1B7
marc.meilleur3@canada.ca / Tel.: 514-283-8554 / Cel.: 514-502-8523



Clarke-Okah, Nana

From:	Janes, Lisa CBSA-ASFC
Sent:	August 10, 2017 10:22 AM
To:	Carroll, Kathy; Daigle, Jason; Modler, Greg
Cc:	Bedard, Raymond
Subject:	Asylum Seekers 09 August 2017 | 01041-17
Attachments:	FW: URGENT: List for Quebec's press conference re: Irregular migration

Info...

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Boily, Mario (PS/SP) <mario.boily@canada.ca>
Sent: Thursday, August 10, 2017 10:20 AM
To: Piche, Annie: HC / SC; Atherton, Andrew; Beauséjour, Annie; Boily, Mario (PS/SP); Bolduc, Martin; Bourgon, BGen Lise ; Chatigny, Elaine (PHAC/ASPC); Crampton, Joanne (RCMP); DeAngelis, Vincenza (PS/SP); Doan, Minh; Dupont, Anik ESDC; Edlund, Dawn: CIC / CIC; Easton, Erika-Kirsten; Ermuth, Roger (PHAC/ASPC); Bernier, Françoys: PWGSC / TPSGC; GOC / COG (PS/SP); Goulet2, Isabelle (PS/SP); Guérin, Annie (PS/SP); Hebert, Stephanie ESDC; Hensler-Hobbs, Brenda PCO; Hoy, Peter: PS / SP; Cloutier, Jacques; Jacques.rainville@rcmp-grc.gc.ca; Janes, Lisa CBSA-ASFC; Joanis2, Kristina (PS/SP); Kowalski, Rick; Levesque, Lucie: SSC / SPC; Lior, Lee (PHAC/ASPC); Gauthier, Lise (PHAC/ASPC); Dumas, Louis: CIC / CIC; Lutfallah, Jennifer; MacDonald, Mike: CIC / CIC; Racine, Marcel (SSC/SPC); Martel, Alexandre (PS/SP); Matheson, Bobby (PS/SP); Lefort, Patrick; Hill, PeterD(CBSA); Provost, Pierre; Plamondon, Maryse (PS/SP); Potter, Mark (PS/SP); Poulet, Francois (PS/SP); PS.O GOC Support / Soutien COG O.SP; Quinn, Robyn; Rogers, Daniel PCO; Solesme, Jamie RCMP (MERP); Tanguy2, Patrick (PS/SP); Thompson, Kathy (PS/SP); Travers, Evan (PS/SP)
Subject: 01041-17 ADM-level Teleconference – Asylum Seekers 09 August 2017 | 01041-17 Téléconférence au niveau des SMA – Demandeurs d'asile le 09 août 2017

Good morning everyone,

As discussed at yesterday's ADM-level meeting on Asylum Seekers, I am forwarding you an email attachment received from IRCC which provides a snapshot of Canada/US border activity in 2017 including the various refugee claims being made, as of August 1, 2017. The email also describes the demographics of asylum seekers in Quebec.

Bonjour à tous,

Tel que discuté hier lors de la réunion au niveau des SMA sur les demandeurs d'asile, vous trouverez ci-joint un courriel reçu d'IRCC comprenant un aperçu des activités à la frontière du Canada et des États-Unis en 2017, incluant les diverses demandes de statut de réfugié depuis le 1er août 2017. Le courriel décrit aussi la démographie des demandeurs d'asile au Québec.

Mario Boily
Directeur général par intérim | Acting Director General
Centre des opérations du gouvernement | Government Operations Centre
613-991-7087 (T) 613-996-0995 (F)
mario.boily@canada.ca



Clarke-Okah, Nana

From: Kapell-Seguin, Elisha: CIC / CIC
Sent: August 10, 2017 09:33 AM
To: Charron, Trudy (PS/SP)
Subject: FW: URGENT: List for Quebec's press conference re: Irregular migration
Attachments: CAN&USA BORDER AUG 1.vsd.pdf

As requested

From: Gunshoner.Kim
Sent: August 10, 2017 8:50 AM
To: Kapell-Seguin.Elisha <Elisha.Kapell-Seguin@cic.gc.ca>
Cc: Paradis.Matthew <Matthew.Paradis@cic.gc.ca>; Getty.Shana <Shana.Getty@cic.gc.ca>; Goldsby.Craig <Craig.Goldsby@cic.gc.ca>; Gomes.Melissa <Melissa.Gomes@cic.gc.ca>; Tanguay.Justin <Justin.Tanguay@cic.gc.ca>; Schembri.David <David.Schembri@cic.gc.ca>
Subject: FW: URGENT: List for Quebec's press conference re: Irregular migration

Good morning Elisha,

See stats below. Also have included snapshot doc Dawn was speaking of at the call.

Kim Gunshoner

A/Director, Immigration Program Guidance
Immigration, Refugees and Citizenship Canada / Government of Canada
Kim.Gunshoner@cic.gc.ca / Tel: 613-437-8634

Directrice p.i., Orientation du programme d'immigration
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Kim.Gunshoner@cic.gc.ca / Tél.: 613-437-8634

From: Mandelzys.Rivi
Sent: August 2, 2017 1:19 PM
To: Bell.Darcey <Darcey.Bell@cic.gc.ca>; Wright.Dan <Dan.Wright@cic.gc.ca>; Ciavaglia.Matthew <Matthew.Ciavaglia@cic.gc.ca>; Duncan.Robert <Robert.Duncan@cic.gc.ca>; Bilodeau.Alexandre <Alexandre.Bilodeau@cic.gc.ca>
Cc: Verreault.Eric <Eric.Verreault@cic.gc.ca>; Ayotte.Chantal <Chantal.Ayotte@cic.gc.ca>; OPP Refugee Stats / Stats Réfugiés PRO (IRCC) <IRCC.OPPRefugeeStats-StatsRefugiesPRO.IRCC@cic.gc.ca>
Subject: URGENT: List for Quebec's press conference re: Irregular migration
Importance: High

Hi Everyone,

Please find below the data in response to the DMO request. It has been sent to DPU for priority approval.

Any comments or changes would be requested ASAP as this is due in ADMO at 1:30pm.

Please find below data to support the DMO's request on Quebec in regards to July Asylum claims:

Due to the influx of interceptions between the ports by the RCMP in Quebec in July, there are a significant number of inland claims that are backlogged waiting to be inputted into the system.

As of July 31, 2017 **Quebec's estimated backlog rested at 2,138** – this is an estimate that is subject to change and does not factor in inland claims made by non-intercepted individuals.

Weekly Breakdowns:

Quebec Asylum Claims Weekly Breakdown: July 2017

Week	Border Claims	Inland Claims	RCMP Interceptions
01/07/2017 - 07/07/2017	43	360	335
08/07/2017 - 14/07/2017	87	201	452
15/07/2017 - 21/07/2017	87	120	640
22/07/2017 - 28/07/2017	105	61	945
29/07/2017 - 31/07/2017	38	12	527
Total	**360**	**754**	**2,899**

Due to the influx of asylum claims made in Quebec, the Department has also been working closely with the CBSA and IRCC offices to obtain manual counts. These counts are preliminary, will no matchofficial IRCC or RCMP numbers, and are subject to change.

<u>Informal Regional Manual Counts</u> for Quebec Asylum Claims Weekly Breakdown: July 2017

Week	Total	POE	Border Jumpers
July 1-8	473	77	396
July 9-15	559	102	457
July 16-22	821	80	738
July 23-31	1442	142	1295
Total	**3,295**	**401**	**2,886**

Asylum Claims made at Border Offices: July 2017

Top Five Citizenships for Asylum Claims Made at Quebec Border Offices

Citizenships	2017-01-01 to 2017-07-31	
	Rank	#
Haiti	1	152
United States of America	2	39
Venezuela	3	19
Burundi	4	19
Colombia	5	19

Quebec Asylum Claims Gender Breakdowns - Border Offices: July 2017

Female	41%
Male	59%

Quebec Asylum Claims Family Size Breakdowns - Border Offices: July 2017

Family Size	
Singles	223
2-3	67
4-6	70
7-10+	0

Quebec Asylum Claims Age Breakdown - Border Offices: July 2017

Age Band	Asylum Claim Count
0-5	58
12-17	30
18-25	34
26-35	80
36-45	88
46-55	26
56-65	5
6-11	35
66+	4

Asylum Claims made at Inland Offices: July 2017

Top Five Citizenships for Asylum Claims Made at Quebec Inland Offices

Citizenships	2017-01-01 to 2017-07-31	
	Rank	#
Haiti	1	226
India	2	44
United States of America	3	42
Nigeria	4	34
Turkey	5	33

Informal Regional Manual Counts for Quebec Asylum Claim Citizenship: July 2017

Citizenships	2017-01-01 to 2017-07-31		
	Rank	#	Additional Notes
Haitians	1	1759	
Nigerians	2	169	traditionally 80% have USA visas issued in Lagos
Turkish	3	132	traditionally 48% have USA visas issued in Ankara and Istanbul
Burundi	4	84	Unknown
Yemen	5	82	traditionally 39% have USA visas issued in Saudi
Syria	6	76	traditionally 45% have USA visas issued in Saudi
Djibouti	7	53	traditionally 45% have USA visas issued in Djibouti

Quebec Asylum Claims Gender Breakdown - Inland Offices: July 2017

Female	43%
Male	57%

Quebec Asylum Claims Family Size Breakdowns – Inland Offices: July 2017

Family Size	
Singles	357
2-3	213
4-6	184
7-10+	0

Quebec Asylum Claims Age Band Breakdown - Inland Offices: July 2017

Age Band	Asylum Claim Count
0-5	103
12-17	42
18-25	90
26-35	240
36-45	144
46-55	47
56-65	20
6-11	55
66+	13

Requestor: DMO
Data source: CICEDW (EDW) as of August 1, 2017
Data compiled by: OPPB - Ref-Stats
GCDOCS # OPP-DART-2017-1495
Please note that data more recent than June 30, 2017 have not been publicly released.

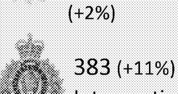
SNAPSHOT ON CANADA USA BORDER ACTIVITY 2017 (AS OF AUGUST 1, 2017)

PROTECTED B – Investigation Purposes

IRCC Reviews and Interventions (R&I) examination of biometric USA results of Border Jumpers (DRAFT)

This snapshot monitors the weekly asylum claims intake by both CBSA and IRCC as well as RCMP interceptions. It focuses on asylum claims beings made by persons arriving via the US. It is primarily used for policy analysis and to facilitate informed decision making by senior management.

Information on Irregular Migrants may be presented in three different ways depending on the purpose. These are: 1) the number of RCMP Interceptions, 2) the number of CBSA Examinations by irregular migrants, or 3) the number of Refugee Claims made by irregular migrants. Report users should be aware that the figures between these three populations are not expected to be the same, as the data is dependent on the immigration official following standard operating procedures for data entry.



426 (+10%) Inland

425 Inland (+11%)
67 Border (+2%)

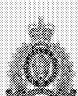
383 (+11%) Interceptions

(+%) Percentages indicate change from previous reporting date (July 18 – 23 days)

AFGHAN - 70
All travelled on valid USA visas issued in Kabul, resided 1-2 months in USA and half claimed in Etiobicoke, male 25-34

CHINA - 62
Almost all travelled on valid USA visas issued in Iraq and Jordan, resided 1-2 months in USA and claimed in Etiobicoke, male 15-34

IRAQ - 26
Almost all travelled on valid USA visas issued in Iraq and Jordan, resided 1-2 months in USA and claimed in Etiobicoke, male 15-34



228 (+7%) Inland

520 Inland (+2%)
158 Border (+22%)

733 (+5%) Interceptions

(+%) Percentages indicate change from previous reporting date (July 18 – 23 days)

SOMALI - 251
90% males 15-34, 85% no USA visa, half claim they filed a claim in USA

DJIBOUTI - 144
50/50 male/female, all with USA visas issued in DJIBOUTI late 2016/early 2017, most with less than 1 month in USA

GHANA - 50
90% males 25-44, No USA or CDN visa history, 75% self-declared to be failed USA asylum claimants

ERITREA - 39
70% males 25-34, half self-declared to be failed USA asylum claimants

ETOBICOKE



NIGERIA	1774
CHINA	1000
PAKISTAN	747
TURKEY	433
SOMALIA	373
VENEZUELA	331
ETHIOPIA	258
SRI LANKA	213

4951 (+6%) Inland

3652 (+14%) Inland

437 Inland (+21%)
2930 Border (+6%)

6249 (+42%) Interceptions

(+%) Percentages indicate change from previous reporting date (July 18 – 23 days)

HAITI - 2152
males 29-38, 20% of USA visas issued in Haiti, 20% declared Brazil as last residence, 15% previous TRV refusal

TURKEY - 464
males 25-34, USA visas issued in Saudi late 2016

SUDAN - 253
families, 50% USA visas issued Riyadh late 2016, 40% less than 1 month USA

NIGERIA - 398
60% female, high percentage with USA visas all issued in Lagos late 2016, ealry 2017

ERITREA - 209
movement shifted from mothers and children to fathers, visas from Riyadh and Asmana

YEMEN - 285
males 25-34, USA visas issued in Saudi late 2016

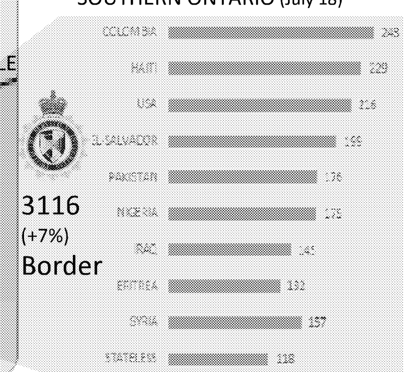
DJIBOUTI - 252
similar movement to Emerson but more children now

SYRIA - 250
families, USA visas issued in Saudi

CHAD - 115
70% male, 90% with USA visas issued in N'Djamena late 2016/17, 50% less than 1 month in USA

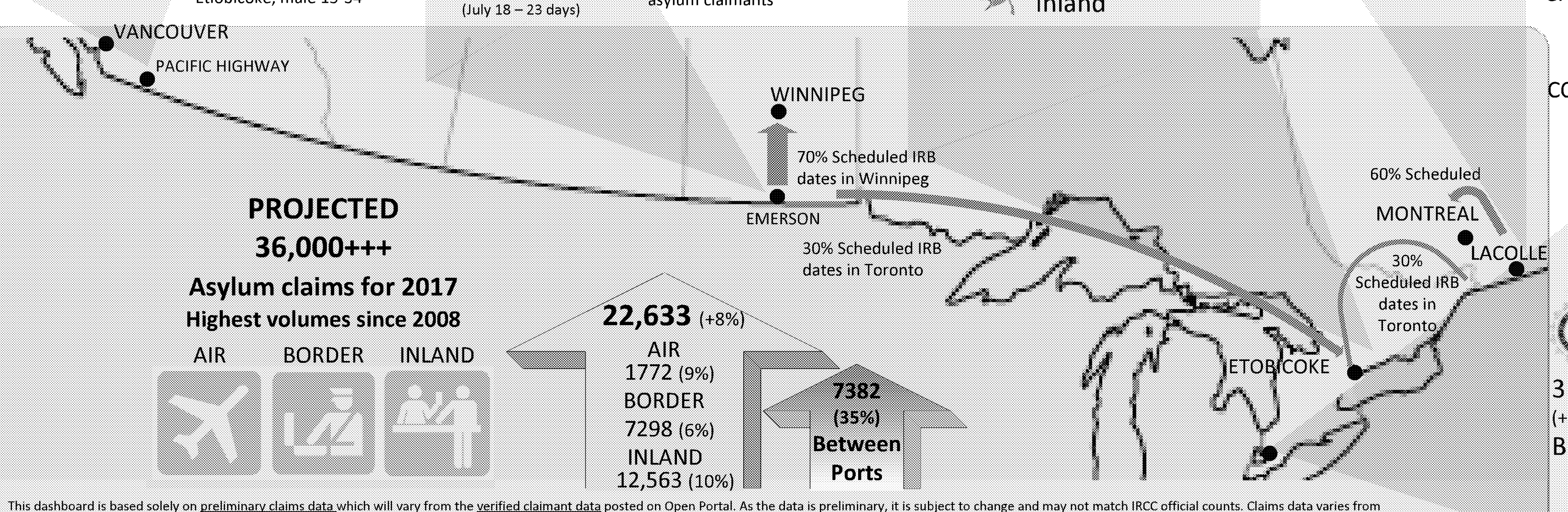
COLOMBIA - 114
families, visas issued in Bogota, 30% refused eligibility

SOUTHERN ONTARIO (July 18)



3116 (+7%) Border

COLOMBIA	243
HAITI	229
USA	216
EL SALVADOR	199
PAKISTAN	136
NIGERIA	175
IRAQ	145
ERITREA	132
SYRIA	157
STATELESS	118



This dashboard is based solely on preliminary claims data which will vary from the verified claimant data posted on Open Portal. As the data is preliminary, it is subject to change and may not match IRCC official counts. Claims data varies from claimant data as claimant data eliminates the duplication of multiple attempts of an asylum seeker to enter the country as they are only eligible to claim asylum in Canada once. Claims data may include these multiple attempts to claim asylum.

Data is intended for **internal use** within IRCC, CBSA and RCMP only and has not yet been released to the public. For approval to release this report externally, please contact the Data Protocol Unit (DPU) at IRCC.DPU-UPD.IRCC@cic.gc.ca

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 10, 2017 09:25 PM
To: Porrior, Paul; Andersson, Anita; Janes, Lisa CBSA-ASFC; Bedard, Raymond
Cc: Carroll, Kathy; Cameron, Margaret
Subject: Asylum Seekers 10 August 2017 | 01041-17

Attachments: PS-SP-#2343835-v1-ROD_(E)_-_01041-17_Asylum_Seekers_-_ADM-level_Teleconf....docx; PS-SP-#2343835-v1-ROD_(F)_-_01041-17_Asylum_Seekers_-_ADM-level_Teleconf...-tef (2).docx

FYSA

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: GOC / COG (PS/SP) <ps.goc-cog.sp@canada.ca>
Sent: Thursday, August 10, 2017 8:33 PM
To: Piche, Annie: HC / SC; Atherton, Andrew; Beauséjour, Annie; Boily, Mario (PS/SP); Bolduc, Martin; Bourgon, BGen Lise ; Chatigny, Elaine (PHAC/ASPC); Crampton, Joanne (RCMP); DeAngelis, Vincenza (PS/SP); Doan, Minh; Dupont, Anik ESDC; Edlund, Dawn: CIC / CIC; England, Ken: DFAIT / MAECI; Easton, Erika-Kirsten; Ermuth, Roger (PHAC/ASPC); Bernier, Françoys: PWGSC / TPSGC; GOC / COG (PS/SP); Goulet2, Isabelle (PS/SP); Guérin, Annie (PS/SP); Hebert, Stephanie ESDC; Hensler-Hobbs, Brenda PCO; Hoy, Peter: PS / SP; Cloutier, Jacques; Jacques.rainville@rcmp-grc.gc.ca; Janes, Lisa CBSA-ASFC; Joanis2, Kristina (PS/SP); Kowalski, Rick; Levesque, Lucie: SSC / SPC; Lior, Lee (PHAC/ASPC); Gauthier, Lise (PHAC/ASPC); Dumas, Louis: CIC / CIC; Lutfallah, Jennifer; MacDonald, Mike: CIC / CIC; Racine, Marcel (SSC/SPC); Martel, Alexandre (PS/SP); Matheson, Bobby (PS/SP); Lefort, Patrick; Hill, PeterD(CBSA); Provost, Pierre; Plamondon, Maryse (PS/SP); Potter, Mark (PS/SP); Poulet, Francois (PS/SP); PS.O GOC Support / Soutien COG O.SP; Quinn, Robyn; Rogers, Daniel PCO; Solesme, Jamie RCMP (MERP); Tanguy2, Patrick (PS/SP); Thompson, Kathy (PS/SP); Travers, Evan (PS/SP)
Cc: GOC / COG (PS/SP)
Subject: 01041-17 ADM-level Teleconference – Asylum Seekers 10 August 2017 | 01041-17 Téléconférence au niveau des SMA – Demandeurs d'asile le 10 août 2017

Dear Colleagues,

Thank you for your participation during the ADM-level teleconference on 10 August 2017. The final Record of Decision is attached.

If you have any modifications, please send via the GOC.

Cher(e)s collègues,

Merci d'avoir participé à la téléconférence au niveau des SMA sur le 10 août 2017. Le compte rendu des décisions final est en pièce jointe.

Si vous avez des modifications, veuillez les envoyer par le biais du COG.

Government Operations Centre
Centre des opérations du gouvernement
ps.goc-cog.sp@canada.ca

01041-17 ADM-level Meeting – Asylum Seekers (Teleconference)

August 10, 2017
13:00 EDT

RECORD OF DECISION

- **Welcome / Roll call**

- **Review of action items from previous meeting**

#	Action Item	Assigned to
1	IRCC will send a one-pager which provides a snapshot of the various refugee claims being made (i.e. demographics).	*Complete:* GOC sent one pager and demographic email to all this morning.
2	Need to determine if claimants are automatically being provided housing when they might be able to afford their own housing.	*Complete:* GOC confirmed that psychosocial evaluations are being done on all claimants; however, most are being provided accommodations.
3	Need to determine whether the Province of QC can issue start-up cheques once claimant has been deemed eligible.	*Complete:* GOC confirmed that social assistance cheques are being issued exceptionally prior to the completion of the asylum processing claim process.

Current situation

Update from CBSA
- Approximate numbers: 1,000 asylum seekers with CBSA.
- Tents have been installed and approximately 75 asylum seekers have made use of them. Unable to use fully use due to flooring issues. Looking to DND and the private sector for more tents.
- Three CRC nurses on-site and finalizing bigger contract for logistics, food etc.
- Mario Boily (GOC) confirmed that a contract for a 4 week interim solution has been signed by CBSA and is currently with CRC.
- GOC-led interdepartmental team on-site to determine logistics for set up at Lacolle.

Update from RCMP
- The backlog of asylum seekers with RCMP has decreased to 40 because of a streamlined process and the addition of 14 interview rooms.
- Establishing formalized standard operating procedures, especially for health and safety-related issues, to care for the RCMP members.

Update from GOC
- GOC-led interdepartmental team onsite at Lacolle to liaise with stakeholders about increasing output with CBSA. Most likely will have a proposal ready late today.
- Once the team returns to Ottawa, they will re-initiate planning for the triage centre.
- GOC continues to work on the RFA from the Province of Québec for temporary housing. Many options being considered including the Nav Canada Centre and DND cadet camps.

Update from DND
- Staff checks for accommodations are forthcoming.

Update from Shared Services
- Wifi and VOiP lines installed for RCMP.

Update from IRCC *(post-teleconference)*
- Need to ensure the emergency contract is expanded to ensure all applicable organizations are included. IRCC to connect with CBSA.
- Need to ensure SSC configures GCMS at the Joint Processing Centre for IRCC. Citrix too slow.
- Three weeks behind in IRCC data collection. A Data Analytics Team needs to be set up as soon as possible to provide streamlined and current information. SMEs to gather at GOC and begin brainstorming a process.

Decisions to be elevated: GOC to provide DM with recommendations on temporary housing, most likely by end of day today.

- **Actions Required:**

#	Action Item	Assigned to
1	GOC-led reconnaissance interdepartmental team to provide proposal to increase output with CBSA.	GOC interdepartmental team
2	Emergency contract expanded to include all necessary organizations. IRCC to connect with CBSA.	GOC / IRCC
3	GOC to follow up with SSC to ensure GCMS at Joint Processing Centre is configured for IRCC.	GOC / SSC
3	SMEs from IRCC to be gathered at GOC to participate in process to streamline data.	IRCC/GOC
4	GOC will share recommendations for temporary housing.	GOC

Next Meeting: Friday August 11, 2017, teleconference at 13:00-14:00 EDT

Meeting Participants:

Canada Border Services Agency (CBSA)
Department of National Defence (DND)
Employment and Social Development Canada (ESDC)
Global Affairs Canada (GAC)
Government Operations Centre (GOC)
Immigration, Refugees and Citizenship Canada (IRCC)
Privy Council Office (PCO)
Public Safety Canada (PS)
PS QC/NU Regional Office (PS QC/NU RO)
Public Services and Procurement Canada (PSPC)
Royal Canadian Mounted Police (RCMP)
Shared Services Canada (SSC)

Did not participate:

Health Canada (HC)
Public Health Agency of Canada (PHAC)

01041-17 Réunion des SMA – Demandeurs d'asile (Téléconférence)

Le 10 août 2017
13 h (HAE)

COMPTE RENDU DE DÉCISIONS

- **Accueil et appel nominal**

- **Examen des mesures de suivi de la réunion précédente**

N°	Mesures de suivi	Responsable
1	Immigration, Réfugiés et Citoyenneté Canada (IRCC) enverra un document d'une page qui fournira un aperçu de la variété de demandes d'asile reçues (c.-à-d. données démographiques).	*Achevé* : Le COG a envoyé un document d'une page et un courriel sur les données démographiques à tout le personnel ce matin.
2	On doit déterminer si un logement est automatiquement fourni aux demandeurs alors qu'ils pourraient peut-être se le permettre financièrement.	*Achevé :* Le COG a confirmé que l'on fait des évaluations psychosociales sur tous les demandeurs; toutefois, on leur fournit généralement un logement.
3	Nécessité de déterminer si la province de QC peut émettre des chèques de démarrage après que le demandeur a été jugé admissible.	*Achevé :* Le COG a confirmé que des chèques d'aide sociale sont émis de façon exceptionnelle avant que le processus de demande d'asile ne soit achevé.

Situation actuelle

Mise à jour par l'Agence des services frontaliers du Canada (ASFC)

- Chiffres approximatifs : 1 000 demandeurs d'asile auprès de l'ASFC.
- Des tentes ont été installées et environ 75 demandeurs d'asile y ont eu recours. Incapable de les utiliser pleinement en raison des problèmes liés au revêtement de sol. Ils se tournent vers la Défense nationale (MDN) et le secteur privé pour obtenir plus de tentes.
- Trois infirmières de la Croix-Rouge canadienne (CRC) sont sur place et mettent au point les plus gros contrats en matière de logistique et d'aliments, entre autres.
- Mario Boily (COG) a confirmé qu'un contrat d'une solution provisoire de quatre semaines a été conclu par l'ASFC et, à l'heure actuelle, se trouve auprès de la CRC.
- L'équipe interministérielle sur place dirigée par le COG déterminera la logistique pour la mise en place à Lacolle.

Mise à jour par la Gendarmerie royale du Canada (GRC)
- L'arriéré des demandeurs d'asile auprès de la GRC a diminué de 40 en raison d'un processus rationalisé et de l'ajout de 14 salles d'entrevue.
- Établir des procédures normales d'exploitation officialisées, notamment pour les enjeux liés à la santé et la sécurité, pour prendre soin des membres de la GRC.

Mise à jour par le COG
- L'équipe interministérielle sur place à Lacolle dirigée par le COG assurera la liaison avec les intervenants auprès de l'ASFC en ce qui concerne l'augmentation des extrants. Nous aurons très probablement une proposition un peu plus tard aujourd'hui.
- Une fois que l'équipe retourne à Ottawa, elle entamera de nouveau la planification pour le centre de triage.
- Le COG continue de travailler sur la demande de disponibilité de la province de Québec pour la demande de logement temporaire. Un bon nombre d'options sont examinées, y compris le Centre Nav Canada et les camps de cadets du MDN.

Mise à jour par le MDN
- Les vérifications du personnel en ce qui a trait au logement approchent.

Mise à jour par Services partagés
- Les lignes informatiques et de la voix sur le protocole Internet sont installées pour la GRC.

Mise à jour par IRCC ***(après la téléconférence)***
- On doit veiller à ce que les marchés d'urgence soient élargis afin de s'assurer que toutes les organisations applicables y sont incluses. L'IRCC établira des liens avec l'ASFC.
- On doit veiller à ce que SPC configure le Service de gestion des réseaux unifiés (SGGRU) au Centre de traitement conjoint de l'IRCC. Citrix très lent.
- En retard de trois semaines en ce qui concerne la collecte de données de l'IRCC. Une équipe d'analyse des données doit être mise sur pied dans les plus brefs délais afin de fournir des renseignements rationalisés et à jour. Les experts en la matière (EM) se réuniront au COG et entameront le remue-méninges pour un processus.

Décisions à porter au niveau supérieur : Le COG fournira des recommandations aux sous-ministres sur le logement temporaire, très probablement d'ici la fin de journée aujourd'hui.

- **Mesures requises :**

No	Mesures de suivi	Responsable
1	L'équipe de reconnaissance interministérielle dirigée par le COG fournira une proposition d'augmenter l'extrant auprès de l'ASFC.	Équipe interministérielle du COG
2	Marché d'urgence élargi afin d'inclure toutes les organisations nécessaires. L'IRCC établira des liens avec l'ASFC.	COG / IRCC

3	Le COG assurera le suivi auprès de SPC afin de veiller à la configuration du SGGRU au Centre de traitement conjoint pour l'IRCC.	COG / SPC
4	Les EM de l'IRCC se réuniront au COG pour participer au processus de rationalisation des données.	IRCC / COG
5	Le COG communiquera les recommandations concernant le logement temporaire.	COG

Prochaine réunion : Le vendredi 11 août 2017, téléconférence de 13 h à 14 h HAE

Participants à la réunion :

Agence des services frontaliers du Canada (ASFC)
Ministère de la Défense nationale (MDN)
Emploi et Développement Social Canada (EDSC)
Affaires mondiales Canada (AMC)
Centre des opérations du gouvernement (COG)
Immigration, Réfugiés et Citoyenneté Canada (IRCC)
Bureau du Conseil privé (BCP)
Sécurité publique Canada (SP)
Sécurité publique du Québec, Bureau régional du Nunavut (SP du QC et BR NU)
Services publics et Approvisionnement Canada (SPAC)
Gendarmerie royale du Canada (GRC)
Services partagés Canada (SPC)

Absents de la réunion :

Santé Canada (SC)
Agence de la santé publique du Canada (ASPC)

Clarke-Okah, Nana

From:	Kowalski, Rick
Sent:	August 10, 2017 09:26 PM
To:	Porrior, Paul; Andersson, Anita; Janes, Lisa CBSA-ASFC; Bedard, Raymond
Cc:	Carroll, Kathy; Cameron, Margaret
Subject:	Fw: 01041-17 Topo - 10 août - Pm

FYSA

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: GOC / COG (PS/SP) <ps.goc-cog.sp@canada.ca>
Sent: Thursday, August 10, 2017 9:03 PM
To: David, Arthur: PS / SP; Giguere, Dennis: PS / SP; Hoy, Peter: PS / SP; Kusinskis, Alexandras: PS / SP; Aitkin, Dean RCMP; Ashman, Mike (PS/SP); Barker, Steven RCMP; Cameron, Margaret CBSA; DeAngelis, Vincenza (PS/SP); Duguay, Marcel (PS/SP); Kapell-Seguin, Elisha: CIC / CIC; Fanny Marcoux - Ministère de l'Immigration de la Diversité et de l'Inclusion (fanny.marcoux@midi.gouv.qc.ca); GOC CIC / CIC COG (PS/SP); GOC Operations 2 / Opérations 2 COG (PS/SP); GOC RCMP / GRC COG (PS/SP); Guenoun, Hanna (PS/SP); Johnston, John: PS / SP; Carroll, Kathy; Kowalski, Rick; Lior, Lee (PHAC/ASPC); Gomes, Melissa: CIC / CIC; PS.O GOC Geomatics / Géomatique COG O.SP; Tremblay Giroux, Gabriel (PS/SP); Unger, Ken: PS / SP; Villeneuve, Pierre RCMP; Zynger, Clara (PS/SP); Arney, Christopher (SSC/SPC); Bertrand, Chantal (Ext.); christopher.cunningham@tpsgc-pwgsc.gc.ca; Galczynski, Dariusz (PS/SP); GOC CBSA / ASFC COG (PS/SP); GOC Logistics / Logistique COG (PS/SP); GOC Operations 1 / Opérations 1 COG (PS/SP); GOC PWGSC / TPSGC COG (PS/SP); GOC Red Cross / Croix Rouge COG (PS/SP); GOC TC / TC COG (PS/SP); Guitor, Denis (PS/SP); Joanis2, Kristina (PS/SP); Johanne Baker - PSPC (Johanne.baker@pwgsc.gc.ca); Koren, Elaine (PS/SP); Schwartz, David: PWGSC / TPSGC; Sedgewick, James CRC; Simkins, Glenn: PS / SP; Walker, Lilianne (PS/SP); Wells2, Simon (PS/SP); yan-paul.leal@tpsgc-pwgsc.gc.ca
Cc: GOC / COG (PS/SP)
Subject: 01041-17 Topo - 10 août - Pm

Please see below for latest report regarding Asylum Seekers, provide by QC RO.

Regards,

Government Operations Centre
Centre des opérations du gouvernement
ps.goc-cog.sp@canada.ca



GOVERNMENT OPERATIONS CENTRE
CENTRE DES OPÉRATIONS DU GOUVERNEMENT

From: Poulet, Francois (PS/SP)
Sent: Thursday, August 10, 2017 8:55 PM
To: GOC / COG (PS/SP)
Cc: Gestion des urgences-bureau régional Québec / Emergency Management-Quebec Regional Office (PS/SP)
Subject: Tr: Topo - 10 août - Pm

À titre de renseignement.

Envoyé de mon BlackBerry 10.

De: Gestion des urgences-bureau régional Québec / Emergency Management-Quebec Regional Office (PS/SP) <ps.gestiondesurgences-bureauregionalquebec-emergencymanagement-quebecregionaloffice.sp@canada.ca>
Envoyé: jeudi 10 août 2017 8:47 PM
À: Tremblay4, Marie-Hélène (PS/SP); Daoust, Normand (PS/SP); Meilleur3, Marc (PS/SP); Plamondon, Maryse (PS/SP); Howard, Haden (PS/SP); Dupoux-Daquin, Lucas (PS/SP); Walker, Lilianne (PS/SP); Johnston, Cory (PS/SP); Thomas-Marcil, Francis (PS/SP); Poulet, Francois (PS/SP); Laurin, Benoit (PS/SP); Renaud, Michel (IC)
Objet: FW: Topo - 10 août - Pm

From: Valentin, Stéphanie (PS/SP)
Sent: Thursday, August 10, 2017 8:47:42 PM (UTC-05:00) Eastern Time (US & Canada)
To: Gestion des urgences-bureau régional Québec / Emergency Management-Quebec Regional Office (PS/SP)
Subject: TR: Topo - 10 août - Pm

TOPO : 10 août en soirée

J'ai mis en rouge les informations modifiées.

Nombre de migrants :
10/08 :

- Matin : 840 repas (excluant les bébés) sur le site principal + 180 (excluant les bébés) pour les 2 sites de la GRC.
- Midi : 1 067 repas (excluant les bébés) sur le site principal + 61 (excluant les bébés) pour les 2 sites de la GRC.
- Soir : 1 149 repas (excluant les bébés) sur le site principal + 60 (excluant les bébés) pour les 2 sites de la GRC.

Santé publique :
16 cas ont nécessité un suivi médical (3 cas de – de 5 ans + 13 cas de + de 5 ans)
Divisé de la façon suivante :

- 3 cas de détresse respiratoire
- 4 cas de problèmes cutanés
- 3 cas de problèmes digestifs
- 6 autres cas.

- **Campement :**

- Tentes : 32 tentes sont présentement prêtes. Entre 45 et 60 migrants utilisent les tentes + 300 personnes seront transférés ce soir. Chaque tente servira à 16 personnes pour un total de 512 places, qui seront priorisés de la façon suivante :

  1. Nouveaux arrivants :

     a. Familles

b. Femmes seules

c. Hommes seuls (seront situés près des agents)

d. Site de quarantaine (sera situé près des infirmières)

- Les numéros des tentes ont été préparés et posés sur chacune des tentes afin de faciliter la localisation des personnes.
- 45 toilettes sont présentement disponibles sur le site, ainsi que 12 unités de lavabos.
- 500 mètres de clôture ont été livrés, 500 mètres supplémentaires devraient être livrés demain.
- 2 unités de douche a été commandée et sont attendues demain.
- Un container de poubelle a été livré.
- Les bracelets commandés pour identifier les gens devraient arriver demain matin. Ils seront mis sur les gens par la GRC dès leur arrivée à Roxam. Un code de couleur sera mis en place pure identifier le jour d'arrivée des migrants.
- Le système de traitement des valises n'a toujours pas été mis en place, mais représente une perte de temps importante. Les valises sont présentement fouillées à la GRC et envoyées ensuite au poste frontalier en camion. Les valises ne sont pas envoyées en même temps que les migrants, donc ces derniers ne peuvent avoir accès à leurs valises pendant un certain temps, en ensuite il faut les chercher parmi toutes les autres.
- Dès le transfert vers les tentes, les gens pourront avoir leurs valises avec eux, ce qui facilitera le travail des agents qui doivent en faire la supervision.
- L'enjeu du chauffage pour les tentes n'a pas encore été réglé. Les FAC, l'ASFC et la Croix rouge se réuniront en pm pour développer une stratégie. Étant donné la température attendue, cela ne représente pas un enjeu majeur dans l'immédiat, mais devra être rapidement réglé. Pour l'instant, la FAC assure le chauffage pour les 32 tentes.
- Une commande de bois pour le plancher des tentes a été reçue et les planchers ont été faits.

- **Nourriture** : Les commandes de nourritures sont toujours effectuées par SPAC et ce jusqu'à vendredi matin. Ensuite ASFC prendra le relais. Le camion réfrigéré supplémentaire est arrivé. Une commande de 1 500 repas a été passée pour aujourd'hui et 1 500 repas pour demain.

- **Lits et couvertures :** Une nouvelle commande de 360 lits a été faite et sera livrée demain. Une commande supplémentaire sera faite demain pour les lits et des couvertures.

- **Commissionnaires :** aujourd'hui encore 11 des 17 commissionnaires prévus sont sur le site. Il devient de plus en plus difficile de trouver des gens et une autre compagnie sera approchée. 12 commissionnaires ont été demandés pour assurer la sécurité du campement.

- **Croix rouge** : 3 infirmiers sont présents sur le site. Ils agiront les migrants sur le site principal ainsi qu'à la GRC. La première équipe de 14 arrivera demain et l'équipe devrai être au complet d'ici 3 à 4 jours. Il est question de shift de 14 personnes.

Ambiance générale : Plusieurs cas de vol ont été notés parmi les migrants et l'ambiance générale est plus tendue qu'en début de semaine. Cela provient principalement du fait que beaucoup d'hommes seuls sont présentement sur le site.

L'enjeu organisationnel est surtout lié à l'aspect de la gestion des contrats qui demeure lent et complexe. Le personnel d'ASFC n'est pas suffisant pour traiter l'ampleur de la demande et ces derniers semblent suivre les processus concurrentiels habituels ce qui occasionne de nombreux délais et frustrations sur le terrain…

Un autre enjeu a été soulevé aujourd'hui concernant le manque de directives entourant la santé et sécurité pour les employés. Un suivi devrait être fait auprès de Santé Canada pour être rapidement secondés sur cette question. L'ensemble de employés sont appelés à faire des tâches connexes autres que pour celles pour lesquelles nous sommes formés. Cela pourrait avoir comme conséquence, des blessures ou autres.

La décision concernant l'agrandissement du campement devra être rapidement prise car cela a un impact sur toutes les décisions prises actuellement. Le nombre de migrants continue d'augmenter est seulement ce soir et les conditions sanitaires se dégradent rapidement. Des gens ont été surpris à se laver dans la toilette et l'urinoir et d'autres faits similaires ont été observés.

Voilà, vous avez d'autres questions, n'hésitez pas.

De : Valentin, Stéphanie (PS/SP)
Envoyé : Thursday, August 10, 2017 12:14 PM
À : 'ps.qcops.sp@canada.ca'
Objet : TR: Topo - 10 août

De : Valentin, Stéphanie (PS/SP)
Envoyé : Thursday, August 10, 2017 12:09 PM
À : 'ps.qcops.@canada.ca'
Objet : Topo - 10 août

TOPO : 10 août

Nombre de migrants :
10/08 : environ 1000 repas (excluant les bébés) sur le site principal (chiffre à confirmer dès que je l'aurai) + 204 (excluant les bébés) pour les 2 sites de la GRC.

Santé publique :
Aucun nouveau cas de gastro n'a été rapporté.

- **Campement :**

- Tentes : 10 tentes sont présentement prêtes et 22 seront finalisées en fin de journée. Les migrants pourront intégrer les tentes aujourd'hui. Chaque tente servira à 16 personnes pour un total de 512 places, qui seront priorisés de la façon suivante :

    1. Nouveaux arrivants :

        a. Familles

        b. Femmes seules

        c. Hommes seuls (seront situés près des agents)

        d. Site de quarantaine (sera situé près des infirmières)

- Les numéros des tentes seront préparés et posés sur chacune des tentes afin de faciliter la localisation des personnes.

- 20 toilettes sont présentement disponibles sur le site, 200 autres ont été commandées ainsi que 40 lavabos et devraient arriver en fin de journée.

- 1000 mètres de clôture ont été commandés, mais pas encore reçus.

- 1 unité de douche a été commandée et une supplémentaire sera nécessaire. ASFC en fera la demande.

- Un container de poubelle devrait arriver en fin d'avant midi.

- Les bracelets commandés pour identifier les gens devraient arriver aujourd'hui. Ils seront mis sur les gens par la GRC dès leur arrivée à Roxam. Un code de couleur sera mis en place pure identifier le jour d'arrivée des migrants.

- Le système de traitement des valises n'a toujours pas été mis en place, mais représente une perte de temps importante. Les valises sont présentement fouillées à la GRC et envoyées ensuite au poste frontalier en camion. Les valises ne sont pas envoyées en même temps que les migrants, donc ces derniers ne peuvent avoir accès à leurs valises pendant un certain temps, en ensuite il faut les chercher parmi toutes les autres.

- Dès le transfert vers les tentes, les gens pourront avoir leurs valises avec eux, ce qui facilitera le travail des agents qui doivent en faire la supervision.

- L'enjeu du chauffage pour les tentes n'a pas encore été réglé. Les FAC, l'ASFC et la Croix rouge se réuniront en pm pour développer une stratégie. Étant donné la température attendue, cela ne représente pas un enjeu majeur dans l'immédiat, mais devra être rapidement réglé.

- Une commande de bois pour le plancher des tentes sera commandée pour finaliser l'installation des tentes.

- **Nourriture** : Les commandes de nourritures sont toujours effectuées par SPAC et ce jusqu'à vendredi matin. Ensuite ASFC prendra le relais. La commande pour le camion réfrigéré été passé et est toujours attendu sur le

site, ce qui commence à être problématique vu le nombre important de repas commandés par jour. Une commande de 1 500 repas a été passée pour aujourd'hui et 1 500 repas pour demain.

- **Lits et couvertures :** Une nouvelle commande de 300 lits sera faite aujourd'hui ainsi que des couvertures supplémentaires.

- **Commissionnaires :** aujourd'hui encore 11 des 17 commissionnaires prévus sont sur le site. Il devient de plus en plus difficile de trouver des gens et une autre compagnie sera approchée. Une nouvelle évaluation de besoin sera faite par ASFC en lien avec l'ouverture du campement.

- **Croix rouge** : 3 infirmiers sont présents sur le site. Ils agiront les migrants sur le site principal ainsi qu'à la GRC.

Ambiance générale : Plusieurs cas de vol ont été notés parmi les migrants et l'ambiance générale est plus tendue qu'en début de semaine. Cela provient principalement du fait que beaucoup d'hommes seuls sont présentement sur le site.

L'enjeu organisationnel est surtout lié à l'aspect de la gestion des contrats qui demeure lent et complexe. Le personnel d'ASFC n'est pas suffisant pour traiter l'ampleur de la demande et ces derniers semblent suivre les processus concurrentiels habituels ce qui occasionne de nombreux délais et frustrations sur le terrain…

Voilà, vous avez d'autres questions, n'hésitez pas.

Stéphanie Valentin

Agente de programmes / Programmes de la Sécurité Communautaire
Sécurité publique Canada de la région du Québec et du Nunavut / Gouvernement du Canada
Stephanie.valentin@canada.ca / ☎ 514-283-4271

Program Officer / Community Safety Programs
Public Safety Canada of the Québec and Nunavut Region / Government of Canada
Stephanie.valentin@canada.ca / ☎ 514-283-4271

Clarke-Okah, Nana

From: Gareau, Andrée on behalf of Janes, Lisa CBSA-ASFC
Sent: July 25, 2017 08:58 AM
To: Jack, Amanda
Subject: FW: CORRECTION: IRCC Active Offers - Asylum

Importance: High

FYI

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 24, 2017 5:08 PM
To: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Edlund, Dawn: CIC / CIC <dawn.edlund@cic.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Mills, Daniel: CIC / CIC <daniel.mills@cic.gc.ca>; Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>; Pare, Karine: CIC / CIC <karine.pare@cic.gc.ca>; Valentine, Fraser: CIC / CIC <fraser.valentine@cic.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Giroux, Cathie: CIC / CIC <cathie.giroux@cic.gc.ca>; Ciavaglia.Matthew <Matthew.Ciavaglia@cic.gc.ca>; Castronero, Jennifer: CIC / CIC <jennifer.castronero@cic.gc.ca>; Paradis, Matthew: CIC / CIC <matthew.paradis@cic.gc.ca>; Cozier, Charlene: CIC / CIC <charlene.cozier@cic.gc.ca>
Subject: CORRECTION: IRCC Active Offers - Asylum
Importance: High

Hi,

So sorry – I made a mistake!!! See increased number below.

1. IRCC Montreal office will **extend operating hours** as early as Monday, July 24 to try and process more irregular claimants and better handle the volumes.

2. We are currently looking across the entire Domestic Network to find additional staff, including HQ, that we could send on **TD to Montreal** to assist.

3. We could increase our production with the additional staff in Montreal to process a grand total of **82 claims per day** (12 baseline plus 70 jumpers).

4. IRCC Etobicoke office could expand its current capacity from 10 claimants over the baseline (40) to do **25 claimants per day** over the baseline. These would be jumpers from Montreal that are going to the GTA anyways. If we were to do this, Etobicoke would not have any capacity to assist SOR. Any SOR claimants that come our way would be done by our other GOA offices that are already part of the SOR model. Again though, our capacity to assist SOR will be very little. Based on the fact that SOR claimants seems to hovering daily around 20, we might consider just canceling the SOR arrangement. That is likely a good discussion/decision point for the next ADM meeting.

5. Internal planning/assessment is underway to see what would be required to **send IRCC staff** to a future Regional Processing Centre should CBSA set one up. We have already done much of this planning previously as that was our operating assumption last time this was discussed. Note that we would essentially stop processing jumpers in IRCC offices, and would contribute to the work within the RPC.

6. All of the above is now driving us toward

our DM was briefed Saturday by the DMA.

From: MacDonald.Mike (DG)
Sent: July 24, 2017 12:47 PM
To: Lisa.Janes@cbsa-asfc.gc.ca; 'Bedard, Raymond' <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Edlund.Dawn <Dawn.Edlund@cic.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Mills.Daniel <Daniel.Mills@cic.gc.ca>; Dumas.Louis <Louis.Dumas@cic.gc.ca>; Pare.Karine <Karine.Pare@cic.gc.ca>; Valentine.Fraser <Fraser.Valentine@cic.gc.ca>; Jurisic.Heidi <Heidi.Jurisic@cic.gc.ca>; Giroux.Cathie <Cathie.Giroux@cic.gc.ca>; Ciavaglia.Matthew <Matthew.Ciavaglia@cic.gc.ca>; Castronero.Jennifer <Jennifer.Castronero@cic.gc.ca>; Paradis.Matthew <Matthew.Paradis@cic.gc.ca>; Cozier.Charlene <Charlene.Cozier@cic.gc.ca>; MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>
Subject: IRCC Active Offers - Asylum
Importance: High

Hi Lisa,

As promised, IRCC has done some work on what more we could possibly offer. Below is a description of what we could do. I suspect this will form part of the work of the Ops WG that is meeting this afternoon and throughout this week.

1. IRCC Montreal office will **extend operating hours** as early as Monday, July 24 to try and process more irregular claimants and better handle the volumes.

2. We are currently looking across the entire Domestic Network to find additional staff, including HQ, that we could send on **TD to Montreal** to assist.

3. We could increase our production with the additional staff in Montreal to process a grand total of **70 claims per day** (12 baseline plus 58 jumpers).

4. IRCC Etobicoke office could expand its current capacity from 10 claimants over the baseline (45) to do **25 claimants per day** over the baseline. These would be jumpers from Montreal that are going to the GTA anyways. If we were to do this, Etobicoke would not have any capacity to assist SOR. Any SOR claimants that come our way would be done by our other GOA offices that are already part of the SOR model. Again though, our capacity to assist SOR will be very little. Based on the fact that SOR claimants seems to hovering daily around 20, we might consider just canceling the SOR arrangement. That is likely a good discussion/decision point for the next ADM meeting.

5. Internal planning/assessment is underway to see what would be required to **send IRCC staff** to a future Regional Processing Centre should CBSA set one up. We have already done much of this planning previously as that was our operating assumption last time this was discussed. Note that we would essentially stop processing jumpers in IRCC offices, and would contribute to the work within the RPC.

6. All of the above is now driving us toward

our DM was briefed Saturday by the DMA.

Let me know what you think.

Thanks Mike

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 10, 2017 03:23 PM
To: Bedard, Raymond; Janes, Lisa CBSA-ASFC; Porrior, Paul; Andersson, Anita
Cc: Cameron, Margaret; Carroll, Kathy; Staples, Laura; Likins, Cindy; Denison, Colleen
Subject: FW: Interviews at accommodation sites

I sponsored a productive interagency working meeting at the GOC this morning – Collectively representatives from CBSA/IRCC/MIDI we were able to work through the AS backlog process and demonstrate to the province how and why access to the AS shelters would be mutually beneficial. The idea is that province will facilitate meeting space for CBSA/IRCC resources to have face time with AS wanting to be outside of QC.

MIDI is currently working with MSSS on reversing their decision and allowing officers to interview claimants on site, wherever there are being accommodated. We hope to have a more definitive response soon.

Rick Kowalski
A/Director, National Border Operations Centre, Operations Branch
Canada Border Services Agency / Government of Canada
andre.laframboise@cbsa-asfc.gc.ca / Tel: 613-991-0282 / TTY : 866-335-3237

Directeur p.i, Centre national des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
andre.laframboise@cbsa-asfc.gc.ca / Tél : 613-991-0282 / ATS : 866-335-3237

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 9, 2017 12:35 PM
To: Modler, Greg; Daigle, Jason
Cc: Bedard, Raymond; Wiens, Elizabeth
Subject: Fw: Issuance of Interim Federal Health Program (IFHP) letters and Restricted Work Permits to Asylum Claimants wait Eligibility and Referral to the Immigration Board

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Shankar.Craig <Craig.Shankar@cic.gc.ca>
Sent: Wednesday, August 9, 2017 12:27 PM
To: Edlund, Dawn: CIC / CIC; Janes, Lisa CBSA-ASFC; Dumas, Louis: CIC / CIC
Cc: MacDonald, Mike: CIC / CIC; Kochhar.Harpreet; Paradis, Matthew: CIC / CIC; Goldsby.Craig; Cloutier, Jacques
Subject: RE: Issuance of Interim Federal Health Program (IFHP) letters and Restricted Work Permits to Asylum Claimants wait Eligibility and Referral to the Immigration Board

Yes, we are working on this right now. Our Minister has the authority to provide IFHP coverage earlier rather than making the clients wait until the eligibility interview.

We are in the process of routing a Minister decision memo upwards so that this can be put in place. If the Minister approves, then we will work with our frontline CBSA and IRCC colleagues to issue the coverage on the ground (and the coverage will also include the cost of the IME so the medicals needed for the work permits). Our proposed duration for the short term coverage would be from initial contact with CBSA until the date of the eligibility interview, and then if the client is determined eligible at the interview, IFHP coverage would continue.

Hope this clarifies – let me know if further questions.

Craig

From: Edlund.Dawn
Sent: August 9, 2017 12:17 PM
To: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Dumas.Louis <Louis.Dumas@cic.gc.ca>; Shankar.Craig <Craig.Shankar@cic.gc.ca>
Cc: MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>; Kochhar.Harpreet <Harpreet.Kochhar@cic.gc.ca>; Paradis.Matthew <Matthew.Paradis@cic.gc.ca>; Goldsby.Craig <Craig.Goldsby@cic.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>
Subject: Re: Issuance of Interim Federal Health Program (IFHP) letters and Restricted Work Permits to Asylum Claimants wait Eligibility and Referral to the Immigration Board

Adding in Craig, acting DG of our health branch

Issue is we have Cabinet direction that claimants cannot be issued IFH certificates until they are determined to be eligible (deemed eligible isn't enough). That would need to be undone, and has much broader implications

Craig - is someone from your team involved in this planning / brainstorming?

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Janes, Lisa CBSA-ASFC
Sent: Wednesday, August 9, 2017 12:08 PM
To: Dumas.Louis; Edlund.Dawn
Subject: Issuance of Interim Federal Health Program (IFHP) letters and Restricted Work Permits to Asylum Claimants wait Eligibility and Referral to the Immigration Board

Bonjour Louis et Dawn

I was speaking with the asylum team we have cobbled together here in HQ around processing and the comments made on the recent GOC calls around work permits and IFH…

In an attempt to stream line the refugee backlog process we (CBSA) were brainstorming and propose the following temporary process.
After having completed the preliminary risk assessment and:

- Having determined the claimant to be low risk;
- Having determined no imminent health risks;
- Having determined the scheduled appointment to complete the refugee processing with either the CBSA or IRCC is beyond 3 days, (therefore the claimant will be deemed eligible and referred to the board);

  the CBSA is proposing we issue a 6 month Interim Federal Health letter and a 6 month restricted work permit.

By doing this it will provide immediate but limited health coverage for the claimants and the ability for the claimants to start looking for work while that await their appoint to complete the refugee intake processing.

If you agree with this proposal the CBSA would require from IRCC:

1. A special program code;
2. Cost recovery exemption code; and
3. An LMIA exemption code

Please let me know what you think…

Lisa Janes
Director General, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Lisa.Janes@cbsa-asfc.gc.ca Tel: 613-954-6990

Directrice générale, Opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Lisa.Janes@cbsa-asfc.gc.ca Tél: 613-954-6990

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 10, 2017 04:16 PM
To: Bedard, Raymond
Subject:
Attachments: Fast color scan to a PDF file_12.PDF

Importance: High

This is waiting for clearance from the GOC – I am not supposed to be sharing but have initiated the approval process to obtain an image for your deck as well as enlarged hard copies – stay tuned

From: Vernier, Chantal
Sent: August 10, 2017 4:11 PM
To: Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>
Cc: Vernier, Chantal <Chantal.Vernier@cbsa-asfc.gc.ca>
Subject: Lacolle Québec Border Crossing

Chantal Vernier

Administrative Assistant, Operations Branch
Canada Border Services Agency / Government of Canada
chantal.vernier@cbsa-asfc.gc.ca / Tel: 613-991-0558 / TTY: 866-335-3237

Adjointe Administrative, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
chantal.vernier@cbsa-asfc.gc.ca / Tél. : 613-991-0558 / ATS : 866-335-3237

Clarke-Okah, Nana

From: Swift, David
Sent: July 31, 2017 03:19 PM
To: Jack, Amanda; Modler, Greg
Subject: FW: PRU-2884 : Daily Asylum Claims Report for July 30, 2017
Attachments: Asylum Claims - July 30, 2017.docx

System finally refreshed

From: CBSA-ASFC_PRU-URR
Sent: July 31, 2017 3:19 PM
To: CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières <BOC-COF@cbsa-asfc.gc.ca>; Petrow, Sabrina <Sabrina.Petrow@cbsa-asfc.gc.ca>; Derry, Brendan <Brendan.Derry@cbsa-asfc.gc.ca>; CBSA-ASFC_BOC-WRC_Supervisors-Superviseurs_COF-CCM <M3333100AAG@cbsa-asfc.gc.ca>
Cc: Swift, David <David.Swift@cbsa-asfc.gc.ca>; Grushman, Andrei <Andrei.Grushman@cbsa-asfc.gc.ca>; 'Rivi.Mandelzys@cic.gc.ca' <Rivi.Mandelzys@cic.gc.ca>; Cardinal, Simon: CIC / CIC <simon.cardinal@cic.gc.ca>; 'Jamie.Solesme@rcmp-grc.gc.ca' <Jamie.Solesme@rcmp-grc.gc.ca>; 'Steven.barker@rcmp-grc.gc.ca' <Steven.barker@rcmp-grc.gc.ca>; Tweeddale-Menard, Angela: SSC / SPC <Angela.Tweeddale-Menard@rcmp-grc.gc.ca>; 'OPP Refugee Stats / Stats Réfugiés PRO (IRCC)' <IRCC.OPPRefugeeStats-StatsRefugiesPRO.IRCC@cic.gc.ca>; 'ramirez,' <daniel@rcmp-grc.gc.ca>
Subject: PRU-2884 : Daily Asylum Claims Report for July 30, 2017

Hello,

Please find attached the Daily Asylum Claims report for the period of July 30, 2017.

Regards,

Lucie Boulerice
Performance Reporting Unit (PRU) / Programs Branch
Canada Border Services Agency / Government of Canada
PRU-URR@cbsa-asfc.gc.ca

Unité des rapports sur le rendement (URR) / Direction générale des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
PRU-URR@cbsa-asfc.gc.ca

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 31, 2017 | 31 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 30, 2017 30 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	207	6,110
O (ON)		0
D (MB)	11	729
F (SK)		14
K (AB)		2
E (BC / C-B)	2	374
RCMP Total / Total de la GRC	**220**	**7,233**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 30, 2017 30 juillet 2017	Jan. 1 – July 30, 2017 1 janv. – 30 juillet 2017	Jan. 1 – July 30, 2016 1 janv. – 30 juillet 2016	Jan. 1 – July 30, 2008 1 janv. – 30 juillet 2008
ATL	1	5	7	62
QC	9	3,364	840	2,189
NOR / RNO		206	45	55
GTA / RGT				
SOR / RSO	1	3,215	1,833	3,739
PRA	3	316	169	58
PAC		165	115	72
Total - Land Border / Terrestre	**14**	**7,271**	**3,009**	**6,175**
ATL	1	8	8	5
QC		405	217	2,200
NOR / RNO		11	14	1
GTA / RGT	3	1,184	1,371	1,360
SOR / RSO				
PRA	1	40	29	50
PAC		121	45	142
Total - Airport / aéroport	**5**	**1,769**	**1,684**	**3,758**
Total - Marine / maritime	**0**	**11**	**2**	**3**
Total - POE / PDE	**19**	**9,051**	**4,695**	**9,936**
ATL		5	3	
QC		439	68	37
NOR / RNO		16	7	
GTA / RGT		69	69	167
SOR / RSO		8	10	9
PRA		521	142	
PAC		422	272	114
Total - Inland / bureau intérieur	**0**	**1,480**	**571**	**327**
ATL	2	20	18	69
QC	9	4,217	1,127	4,426
NOR / RNO		233	66	56
GTA / RGT	3	1,253	1,440	1,527
SOR / RSO	1	3,223	1,843	3,748
PRA	4	877	340	108
PAC		708	432	329
Total - CBSA / ASFC	**19**	**10,531**	**5,266**	**10,263**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	0	10,987	6,475	9,656

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	19	21,518	11,741	19,919

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 30, 2017 / 30 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	6
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: Legislative Grounds / Motifs législatifs	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	3
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**3**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**0**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	2
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	1
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	1
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	191
Total A44 Reports / Total des rapports L44		**193**

Notes:

1. *Persons, not cases. / Personnes plutôt que cas.*
2. *Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.*
3. *Minors: 17 years and under. / Mineurs: 17 ans et moins.*
4. *This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.*

This information is classified Protected A. If you have any questions or follow up requests for detailed information, please contact the CBSA-ASFC_PRU-URR

Ces renseignements sont classifiés Protégé A. Si vous avez des questions ou désirez faire un suivi de demandes de renseignements détaillés, veuillez communiquer avec la CBSA-ASFC_PRU-URR

This Interdepartmental report is produced Monday to Friday to provide a 24hr snapshot of the preceding day's activity. It is produced using information provided by the RCMP and the Global Case Management System (GCMS) as of the previous midnight. The report is distributed widely to senior leaders in the CBSA, RCMP, IRCC, Public Safety Canada and the Privy Council Office.

Claimants apprehended by the RCMP may be processed by either the CBSA or IRCC depending upon regional agreements, therefore RCMP numbers may appear in either CBSA or IRCC processing results.

In addition to the report, major events involving the CBSA are reported in near real time using the CBSA Significant Event Notification System. Information may be forwarded to federal operations centres using established information sharing agreements and thresholds, or to specific addressees external to the CBSA as approved by CBSA senior management.

A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

Ce rapport interdépartemental est produit du lundi au vendredi afin de fournir un aperçu de l'activité des 24 heures du jour précédent. Il est compilé à l'aide d'information fournie par la GRC et le Système Mondial de Gestion des Cas (SMGC) telle que disponible à minuit. Le rapport est distribué parmi la haute gestion de l'ASFC, de la GRC, de l'IRCC, de Sécurité Publique Canada, et du Bureau du Conseil privé.

Les demandeurs interceptés par la GRC peuvent être traités soit par l'ASFC ou par l'IRCC selon les ententes régionales, donc les nombres de la GRC peuvent apparaître dans les résultats de traitement de l'ASFC ou de l'IRCC.

En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 8, 2017 12:03 PM
To: Bedard, Raymond
Subject: FW: RFI from GOC -infrastructure

Raymond please give me a quick call at for a very quick discussion

Thx

Rick Kowalski

From: Bedard, Raymond
Sent: August 8, 2017 11:58 AM
To: Cameron, Margaret <Margaret.Cameron@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>
Subject: RFI from GOC -infrastructure

Margaret,

The best people to answer this question are régional people on-the- ground who are close to the action. To that end, I've included Annie Beausejour (who is leading this file in the Quebec Region) , Rachel Auclair and Lyne Campbell (both are also from the Quebec Region) who I am positive will want to provide you with their requirements.

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Cameron, Margaret
Sent: Tuesday, August 8, 2017 11:51 AM
To: Abou Hamad, Rodolphe
Cc: Carroll, Kathy; Kowalski, Rick; Bedard, Raymond
Subject: RFI from GOC -infrastructure

Good morning,

I am working at the GOC on the Asylum Seekers situation in Lacolle with Kathy. GOC is working with Public Works on a 'shopping list' of what CBSA needs for the joint processing centre.

I need to get more information on the requirements for:

Wicket set up

Interview rooms
Holding rooms
What type of cameras (with audio) are used in their rooms.

My cell is if you would like to discuss, but email is best as Im in a boardroom at Public Safety.

They of course are working with public works today so if you could give me a contact that would be great.

Can you flip me what we need or are doing etc for Lacolle ASAP?

Thanks,

Margaret Cameron

Senior Program Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
Margaret.cameron@cbsa-asfc.gc.ca / **NEW**Tel: 343-291-7270/ TTY : 866-335-3237

Conseillère principale de programme, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Margaret.cameron@cbsa-asfc.gc.ca /**NOUVEAU** Tél : 343-291-7270/ ATS : 866-335-3237

Clarke-Okah, Nana

From: Jack, Amanda
Sent: July 31, 2017 10:58 AM
To: Due, Seigfred; Rocheleau, Lisa
Cc: Modler, Greg; Bedard, Raymond
Subject: FW: URGENT Immigration numbers
Attachments: Asylum Claims - July 27, 2017.docx

Importance: High

Hi

Quick question.

PRU puts out this daily report. They do not include whether what the claimant's Nationality and if they are a US Visa Holder.

Is this something you guys can provide?

VPO is looking for this info, for Jacques for a meeting this afternoon.

Any info you can provide would be AMAZING.

Amanda Jack

A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

Conseillère Stratégique par intérim-Bureau du directeur général, Direction des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tél : 613-954-7152 / TTY : 866-335-3237

From: Cléroux, Julie
Sent: July 31, 2017 9:54 AM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Cc: Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: Immigration numbers
Importance: High

Good morning,

We have two meeting today where we will need the below information. Please provide the info to our team the most up to date info by noon today, if for any reason, any aspect of the requested information is not available, please inform us immediately!

- **Between the port numbers and all CBSA asylum claims at ports and CBSA offices**
  - **Men/ women / children**
  - **Nationality**
  - **Criminality**
  - **US Visa holder?**
  - **If there is another important stat that is being tracked please add it.**
  - **Broken down by port/ office/ between the port**

Thank you very much!

Melissa Bindner for Julie Cléroux

Chief of Staff | Office of the Vice-President | Operations Branch
Canada Border Services Agency | Government of Canada
Julie.Cleroux@cbsa-asfc.gc.ca Tel: 613-948-4121 / TTY: 866-335-3237

Chef de cabinet | Cabinet de la Vice-présidente | Direction générale des operations
Agence des services frontaliers du Canada | Gouvernement du Canada
Julie.Cleroux@cbsa-asfc.gc.ca Tel: 613-948-4121 / ATS: 866-335-3237

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 28, 2017 | 28 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 27, 2017 27 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	195	5,607
O (ON)		0
D (MB)	9	716
F (SK)		14
K (AB)		2
E (BC / C-B)	4	374
RCMP Total / Total de la GRC	**208**	**6,714**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 27, 2017 27 juillet 2017	Jan. 1 – July 27, 2017 1 janv. – 27 juillet 2017	Jan. 1 – July 27, 2016 1 janv. – 27 juillet 2016	Jan. 1 – July 27, 2008 1 janv. – 27 juillet 2008
ATL		4	7	62
QC	13	3,322	817	2,148
NOR / RNO		202	45	55
GTA / RGT				
SOR / RSO	16	3,199	1,788	3,661
PRA	6	303	169	54
PAC		165	115	71
Total - Land Border / Terrestre	**35**	**7,195**	**2,941**	**6,051**
ATL		7	8	5
QC	2	390	212	2,141
NOR / RNO		11	14	1
GTA / RGT	5	1,165	1,366	1,343
SOR / RSO				
PRA		34	29	50
PAC	1	119	45	141
Total - Airport / aéroport	**8**	**1,726**	**1,674**	**3,681**
Total - Marine / maritime	**0**	**11**	**2**	**3**
Total - POE / PDE	**43**	**8,932**	**4,617**	**9,735**
ATL		5	3	
QC	1	431	68	37
NOR / RNO		16	7	
GTA / RGT		69	69	165
SOR / RSO		8	10	9
PRA		521	140	
PAC	1	417	267	107
Total - Inland / bureau intérieur	**2**	**1,467**	**564**	**318**
ATL		18	18	69
QC	16	4,152	1,099	4,326
NOR / RNO		229	66	56
GTA / RGT	5	1,234	1,435	1,508
SOR / RSO	16	3,207	1,798	3,670
PRA	6	858	338	104
PAC	2	701	427	320
Total - CBSA / ASFC	**45**	**10,399**	**5,181**	**10,053**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	75	10,898	6,359	9,450

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	120	21,297	11,540	19,503

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 27, 2017 / 27 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	1
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	15

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: **Legislative Grounds / Motifs législatifs**	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	2
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**2**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	2
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**2**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	1
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	179
Total A44 Reports / Total des rapports L44		**180**

Notes:

1. *Persons, not cases. / Personnes plutôt que cas.*
2. *Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.*
3. *Minors: 17 years and under. / Mineurs: 17 ans et moins.*
4. *This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.*

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A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

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Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Clarke-Okah, Nana

From: Martel, Alexandre (PS/SP) <alexandre.martel@canada.ca>
Sent: August 1, 2017 02:29 PM
To: Laframboise, André; Bedard, Raymond
Cc: Baklid, Bente; Kowalski, Rick; Carroll, Kathy; Goulet2, Isabelle (PS/SP); Boily, Mario (PS/SP)
Subject: RE: CBSA - GOC

Merci André – just a slight clarification, we'll be supporting PS-QC RO's efforts, and lead on this file (within PS) remains with them.
Cheers,
Alex.

Alexandre Martel
Director | Directeur
Planning Division | Division de la planification
Government Operations Centre | Centre des opérations du gouvernement
613-991-7743 (T) 613-219-6029 (BB)
alexandre.martel@canada.ca



GOVERNMENT OPERATIONS CENTRE
CENTRE DES OPÉRATIONS DU GOUVERNEMENT

From: Laframboise, André [mailto:Andre.Laframboise@cbsa-asfc.gc.ca]
Sent: Tuesday, August 01, 2017 1:34 PM
To: Bedard, Raymond; Martel, Alexandre (PS/SP)
Cc: Baklid, Bente; Kowalski, Rick; Carroll, Kathy
Subject: FW: CBSA - GOC

Messieurs,

À titre d'info; I believe Paul sent this in a hurry and forgot to include you both on the cc.

Merci!
A.

André Laframboise
A/Director, National Border Operations Centre, Operations Branch
Canada Border Services Agency / Government of Canada
andre.laframboise@cbsa-asfc.gc.ca / Tel: 613-991-0282 / TTY : 866-335-3237

Directeur p.i, Centre national des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
andre.laframboise@cbsa-asfc.gc.ca / Tél : 613-991-0282 / ATS : 866-335-3237



From: Porrior, Paul
Sent: August 1, 2017 1:30 PM
To: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vinette, Denis R. <Denis.Vinette@cbsa-asfc.gc.ca>; Vragovic, Goran <Goran.Vragovic@cbsa-asfc.gc.ca>
Cc: Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Staples, Laura <Laura.Staples@cbsa-asfc.gc.ca>; Likins, Cindy <Cindy.Likins@cbsa-asfc.gc.ca>; Laframboise, André <Andre.Laframboise@cbsa-asfc.gc.ca>; Boily, Mario: PS / SP <mario.boily@opscen.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Subject: CBSA - GOC

Good Afternoon Jacques,

I held a call today with the acting DG at the Government Operations Centre, Public Safety to discuss the various options open to us to deal with the escalating situation in Lacolle. GOC's Director of Planning was also on the call, as well as Raymond Bedard from a BOD perspective and André Laframboise from a CBSA operational planning perspective.

The discussion was encouraging, with all parties agreeing that given the nature of the Lacolle situation and the fact that what is occurring is only happening at Lacolle, that the Federal Emergency Response Plan (FERP) was not the ideal mechanism at this time to help formulate an operational response. There were concerns expressed that using the FERP could be interpreted as classifying the influx of asylum seekers as an emergency, which would run counter to Government of Canada messaging on Canada's welcoming and open stance on this file.

This being said, the GOC made it very clear that there were committed to providing assistance to the interdepartmental efforts currently underway in Québec Region. To that end, the GOC is in the process of supplementing its regional office operations in Québec with NCR GOC staff to ramp up their ability to provide assistance. The GOC's Director of Planning will arrive tomorrow to coordinate with CBSA's regional representatives, namely Annie Beauséjour, in order to do what needs to be done so that the PS regional office is optimized to lend all available support to provide assistance for logistics, planning and coordination to enable a regionally focussed operational response with all involved federal partners. This in fact is the raison d'être of PS, and they are committed to providing this subject matter expertise.

If you have any questions, please do not hesitate to contact my office.

Paul M. Porrior

Director General, Operations Branch
Canada Border Services Agency / Government of Canada
Paul.Porrior@cbsa-asfc.gc.ca / Tel: 613-991-1773/ TTY: 866-335-3237

Directeur général, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Paul.Porrior@cbsa-asfc.gc.ca/ Tél. : 613-991-1773/ ATS : 866-335-3237

Clarke-Okah, Nana

From: Quinn, Robyn
Sent: August 10, 2017 04:54 PM
To: Rocheleau, Lisa
Cc: Janes, Lisa CBSA-ASFC; Jack, Amanda; LeFrank, Andrew
Subject: RE: Intelligence Snapshot - Between the Ports - 28JUL2017
Attachments: Daily Asylum Claims Report for August 9, 2017; BtW Biweekly Intelligence Snapshot -28JUL2017(v2.0).pdf

Hi Lisa R.

To support a ministers briefing taking place tomorrow on Asylum Seekers, can I kindly ask you to take your intelligence snapshot report and add in the daily stats to date from the attached email?

When complete please send to Lisa Janes. This is needed as soon as possible please. If you are unable to do this evening, please just have someone on your team un-pdf the report so that BOD can make the changes.

Really appreciate all your help.
Robyn

-----Original Message-----
From: Rocheleau, Lisa
Sent: August 10, 2017 4:23 PM
To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Subject: FW: Intelligence Snapshot - Between the Ports - 28JUL2017

Here is the report. Tomorrow's will be ready in the late afternoon tomorrow.

Thanks, Lisa

-----Original Message-----
From: Quinn, Robyn
Sent: August 10, 2017 3:29 PM
To: Rocheleau, Lisa <Lisa.Rocheleau@cbsa-asfc.gc.ca>
Cc: Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>
Subject: Fw: Intelligence Snapshot - Between the Ports - 28JUL2017

Lisa,
Are you able to send me the latest? Will one be ready tomorrow? If so when. Is suspect it's needed for a 3pm meeting.
Robyn

Original Message
From: Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>
Sent: Thursday, August 10, 2017 3:17 PM
To: Quinn, Robyn
Subject: RE: Intelligence Snapshot - Between the Ports - 28JUL2017

Do you have an idea as to when the next between the ports snapshot will be ready? I am assuming it should be due tomorrow...? I am being asked if we can use it, or a version of it, for a briefing tomorrow.

Charles Melchers

Chief of Staff to the Executive Vice-President
Canada Border Services Agency / Government of Canada
charles.melchers@cbsa-asfc.gc.ca / Tel: 613-946-2987 Cel: 613-286-2163

Chef de cabinet de la Première vice-présidente
Agence des services frontaliers du Canada / Gouvernement du Canada
charles.melchers@cbsa-asfc.gc.ca / Tél: 613-946-2987 Cel: 613-286-2163

-----Original Message-----
From: Cléroux, Julie
Sent: July 28, 2017 4:00 PM
To: Ossowski, John <John.Ossowski@cbsa-asfc.gc.ca>; Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>
Cc: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Vragovic, Goran <Goran.Vragovic@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Melchers, Charles <Charles.Melchers@cbsa-asfc.gc.ca>; Bolduc, Martin <Martin.Bolduc@cbsa-asfc.gc.ca>; Hill, PeterD(CBSA) <Peter.Hill@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Porrior, Paul <Paul.Porrior@cbsa-asfc.gc.ca>; Blanchard, NathalieX <NathalieX.Blanchard@cbsa-asfc.gc.ca>
Subject: Intelligence Snapshot - Between the Ports - 28JUL2017

Good afternoon,

Attached is the bi-weekly intelligence snapshot - between the ports.

The Quebec Region continues to experience a surge in BTP claimants and is nearly the single focal point.

CBSA/IRCC/RCMP VJIG continue to collaborate and exchange knowledge and information on the between the ports cases and issues. IRCC provided a number of products this week related to between the ports migrants and we also received a report from US Immigration and Customs Enforcement (ICE).

Highlights:
-As 55% of Haitian refugee claims at the land border in February 2017 were deemed ineligible due to the Safe Third Country Agreement, between the ports (BtP) claims from Haitians tripled in March 2017.
-Haitians represent 40% of all BtP claims at Lacolle for July 2017.

Have a great weekend,

Melissa Bindner for Julie Cléroux

Chief of Staff | Office of the Vice-President | Operations Branch
Canada Border Services Agency | Government of Canada
Julie.Cleroux@cbsa-asfc.gc.ca Tel: 613-948-4121 / TTY: 866-335-3237

Chef de cabinet | Cabinet de la Vice-présidente | Direction générale des operations
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Julie.Cleroux@cbsa-asfc.gc.ca Tel: 613-948-4121 / ATS: 866-335-3237

Clarke-Okah, Nana

From: CBSA-ASFC_Border Operations Centre-C
Sent: August 10, 2017 03:46 PM
To: CBSA-ASFC Event6; 'malcolm.brown@canada.ca'; Edlund, Dawn: CIC / CIC; 'Paul.MacKinnon@cic.gc.ca'; 'kathy.thompson@canada.ca'; 'gilles.michaud@rcmp-grc.gc.ca'; Mundel, Martin: CIC / CIC; Jurisic, Heidi: CIC / CIC; Segal, Nancy: DFAIT / MAECI; 'GOC / COG (PS/SP'; 'brenda.hensler-hobbs@pco-bcp.gc.ca'; 'shawn.bechamp@pco-bcp.gc.ca'
Cc: CBSA-ASFC_Border Operations Centre-C
Subject: Daily Asylum Claims Report for August 9, 2017
Attachments: Asylum Claims - August 9, 2017 V2.docx

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

August 10, 2017 | 10 août 2017

RCMP Intercepts / Interception par la GRC

Divisions	August 9, 2017 9 août 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	224	8,804*
O (ON)		0
D (MB)	2	756
F (SK)		14
K (AB)		2
E (BC / C-B)	12	426
RCMP Total / Total de la GRC	**238**	**10,003**

**Preliminary number is subject to change

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	August 9, 2017 9 août 2017	Jan. 1 – August 9, 2017 1 janv. – 9 août 2017	Jan. 1 – August 9, 2016 1 janv. – 9 août 2016	Jan. 1 – August 9, 2008 1 janv. – 9 août 2008
ATL		5	7	63
QC	13	3,469	901	2,323
NOR / RNO		221	53	65
GTA / RGT				
SOR / RSO	24	3,389	1,926	3,941
PRA	1	337	175	59
PAC	1	178	121	83
Total - Land Border / Terrestre	**39**	**7,599**	**3,183**	**6,534**
ATL		8	8	6
QC	4	446	236	2,342
NOR / RNO	4	16	14	1
GTA / RGT	4	1,228	1,400	1,437
SOR / RSO				
PRA		40	29	54

PAC		130	45	146
Total - Airport / aéroport	**12**	**1,868**	**1,732**	**3,986**
Total - Marine / maritime	**0**	**15**	**2**	**3**
Total - POE / PDE		**9,482**	**4,917**	**10,523**
ATL		5	3	
QC		502	72	37
NOR / RNO		16	7	
GTA / RGT		71	69	176
SOR / RSO		8	10	9
PRA		527	156	
PAC		449	287	123
Total - Inland / bureau intérieur	**0**	**1,578**	**604**	**345**
ATL		24	18	71
QC	17	4,426	1,211	4,702
NOR / RNO	4	253	74	66
GTA / RGT	4	1,299	1,469	1,613
SOR / RSO	24	3,397	1,936	3,950
PRA	1	904	360	113
PAC	1	757	453	353
Total - CBSA / ASFC	**51**	**11,060**	**5,521**	**10,868**

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Total - IRCC	**66**	**11,719**	**6,711**	**10,015**

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Total - National	**117**	**22,779**	**12,232**	**20,883**

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

August 9, 2017 / 9 août 2017

Case/Cas	**Section A: POE claims only / Demandes aux PDE seulement**	**Number of claimants at POE / Nombre de demandeurs aux PDE**
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	3*
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	32

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: **Legislative Grounds / Motifs législatifs**	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	3
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**3**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	6
	Unaccompanied / Non-accompagné	3*
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**9**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	9
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	1
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	283*
Total A44 Reports / Total des rapports L44		**284**

* Due to high volumes, the Quebec Region is reporting on the day prior to yesterday. On August 8, 2017, there was 1 ineligible under STCA and returned to the USA, 3 unaccompanied minors and 269 A44 reports issued for Non Compliance.

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***
2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
3. ***Minors: 17 years and under. / Mineurs: 17 ans et moins.***
4. ***This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.***

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	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**3**
Refugee Claimants Detained / Demandeurs d'asile détenus: *Minors/ Mineurs*	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	6
	Unaccompanied / Non-accompagné	3*
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**9**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	9
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	1
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	283*
Total A44 Reports / Total des rapports L44		**284**

* Due to high volumes, the Quebec Region is reporting on the day prior to yesterday. On August 8, 2017, there was 1 ineligible under STCA and returned to the USA, 3 unaccompanied minors and 269 A44 reports issued for Non Compliance.

Notes:

1. *Persons, not cases. / Personnes plutôt que cas.*
2. *Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.*
3. *Minors: 17 years and under. / Mineurs: 17 ans et moins.*
4. *This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.*

This information is classified Protected A. If you have any questions or follow up requests for detailed information, please contact the CBSA-ASFC_PRU-URR

Ces renseignements sont classifiés Protégé A. Si vous avez des questions ou désirez faire un suivi de demandes de renseignements détaillés, veuillez communiquer avec la CBSA-ASFC_PRU-URR

This Interdepartmental report is produced Monday to Friday to provide a 24hr snapshot of the preceding day's activity. It is produced using information provided by the RCMP and the Global Case Management System (GCMS) as of the previous midnight. The report is distributed widely to senior leaders in the CBSA, RCMP, IRCC, Public Safety Canada and the Privy Council Office.

Claimants apprehended by the RCMP may be processed by either the CBSA or IRCC depending upon regional agreements, therefore RCMP numbers may appear in either CBSA or IRCC processing results.

In addition to the report, major events involving the CBSA are reported in near real time using the CBSA Significant Event Notification System. Information may be forwarded to federal operations centres using established information sharing agreements and thresholds, or to specific addressees external to the CBSA as approved by CBSA senior management.

A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

Ce rapport interdépartemental est produit du lundi au vendredi afin de fournir un aperçu de l'activité des 24 heures du jour précédent. Il est compilé à l'aide d'information fournie par la GRC et le Système Mondial de Gestion des Cas (SMGC) telle que disponible à minuit. Le rapport est distribué parmi la haute gestion de l'ASFC, de la GRC, de l'IRCC, de Sécurité Publique Canada, et du Bureau du Conseil privé.

Les demandeurs interceptés par la GRC peuvent être traités soit par l'ASFC ou par l'IRCC selon les ententes régionales, donc les nombres de la GRC peuvent apparaître dans les résultats de traitement de l'ASFC ou de l'IRCC.

En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Intelligence Snapshot - Between the Ports (BTP)

Enforcement and Intelligence Operations Directorate

Canada Border Services Agency | Agence des services frontaliers du Canada



Protected A



Intelligence Trends

Pacific Trends:

Pacific Region BTP arrivals for the past two week period are down.

Once again, nationals from Afghanistan and Iraq represented the highest number of claimants.

Prairies Trends:

There was a significant decrease in arrivals over this past two week period following a slight increase in previous weeks.

Nationals from Eritrea, Ghana, and Nigeria were encountered BTPs, and no serious criminality was detected among the migrants.

Southern Ontario Trends:

No BTP entries were encountered during the past two week period.

Greater Toronto Area Trends:

In collaboration with IRCC Etobicoke, analysis continues on refugee claims made inland who entered between the ports at various points in Canada. *(No update)*

IRCC is now tracking inland claimants entering Canada undetected at ports of entry and will be sharing their findings with the CBSA.

Northern Ontario Trends:

No BTP entries were encountered during past two week period and none have been detected NOR in over three months.
(No update)

Quebec Trends:

Quebec Region continues to experience high volumes of BTP migrants which is impacting CBSA and RCMP operations. Due to the volume, examinations are being adjourned for inland processing following high level risk assessments.
(No update)

Intelligence Opportunities & Challenges

Atlantic Trends:

No BTP entries were encountered during the past two week period.

Overall Trends

Quebec is encountering the highest number of BTP arrivals (80%) in comparison with the rest of Canada. Quebec has nearly become the single focal point of BTP arrivals. Proximity to Eastern US international travel hubs, the French language attraction for the large Haitian population residing in the US, and widely available open source information describing the accessibility of Roxham Road as an entry point to Canada are likely important factors.

Haitians are now representing approximately 40% of all BTP claims.

Facilitation

Canada-USA Border:
(No update)

On the Horizon

Updated: 28 July 2017
Version: 2.0

Canada Border Services Agency | Agence des services frontaliers du Canada

Notes:

Clarke-Okah, Nana

From: Modler, Greg
Sent: July 31, 2017 01:39 PM
To: Bedard, Raymond
Subject: RE: Irregular Migration - Training / GCMS Suoer Users

Did you want me to come up to your office? I ask because, Jason, Bente, Kathy and Tara are not in the office today.

Greg Modler

Senior Program Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
greg.modler@cbsa-asfc.gc.ca / Tel: 613-941-4672 / TTY: 866-335-3237

Conseiller principal de programme, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
greg.modler@cbsa-asfc.gc.ca / Tél. : 613-941-4672 / ATS : 866-335-3237

-----Original Appointment-----
From: Bedard, Raymond
Sent: July 28, 2017 12:10 PM
To: Bedard, Raymond; Maathuis Quinn, Christine; Kemper, Colleen; Daigle, Jason; Baklid, Bente; Modler, Greg; Carroll, Kathy
Cc: Traves, Tara
Subject: Irregular Migration - Training / GCMS Suoer Users
When: July 31, 2017 02:00 PM-02:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conf Call

Good evening Christine and Colleen,

This is further to our email exchange earlier today re: training for staff assigned to Lacolle or Montreal to help with the significant number if asylum seekers entering the country.

- ***Conf call details***

Merci

Raymond

Clarke-Okah, Nana

From: MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>
Sent: July 27, 2017 04:28 PM
To: Bedard, Raymond
Subject: RE: Irregular Migration

All along we have said that if a Regional Processing Centre was set up we would send our people there as its more efficient. This commitment got lost in the previous disagreement as to who would 'manage' the Centre(s). This approach still exists in our minds. What will have to happen though is that IRCC Mtl will have to scale-down its processing of jumpers as the same officers would now be located in the Joint Centre. Regardless of what happens though, we are pulling in more officers from across Cdn to Mtl to get up to 70 jumpers per day as fast as we can, and will move them around accordingly.

Hope this helps. Mike

From: Bedard, Raymond [mailto:Raymond.Bedard@cbsa-asfc.gc.ca]
Sent: July 27, 2017 2:52 PM
To: MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>
Cc: Dumas.Louis <Louis.Dumas@cic.gc.ca>
Subject: Irregular Migration

Good afternoon Mike,

I have a question for you. As you know, we are meeting with PW tomorrow morning (July 28) to discuss options re: sites in Montreal to establish a Temporary Processing Center. During yesterday's "meeting" of the Operational Working Group, IRCC representatives (sorry, I forget who exactly spoke up) indicated that the IRCC was very interested in joining us in the center and participating in the processing of claimants (including implementing an integrated triage process. I may be using the wrong term). Let me assure you that everyone right up to Jacques Cloutier was very happy to hear this, we see only benefits from running a joint operation at this center. I was informed this morning that the IRCC is expanding its capacity at its St-Antoine office in Montreal. At the risk of sounding paranoid (which I clearly am), I assume that this is part of your commitment to increase your numbers to 70 at St-Antoine and that you are still joining us at the other center (details to be worked out between people from our two Agencies on the ground in Montreal). Do I have that right?

Raymond

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 26, 2017 5:11 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>
Subject: Re: RESPONSE: Irregular Migration

Hi. That's what I heard. Thx. It's a pleasure working with you by the way. Mike

---

From: Bedard, Raymond
Sent: Wednesday, July 26, 2017 5:10 PM

To: MacDonald.Mike (DG)
Cc: Dumas.Louis
Subject: RE: RESPONSE: Irregular Migration

Mike,

FYI, the Operational Working Group had a very good call today. I will let your guys brief you as they may have a different perspective.

Raymond

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 26, 2017 10:44 AM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>
Subject: RESPONSE: Irregular Migration
Importance: High

Hi Raymond,

Hope you got some sleep last night! Thanks for the email. I've passed along to the WG attendees from IRCC so they can be better prepared this afternoon. Couple of things for the WG to consider:

- We are assuming that CBSA will still do all High-Risk claimants
- We are assuming that CBSA will still need to do a portion of the Low-Risk claimants
- Depending upon the size of the Mtl Temporary Processing Ctr, we may send our staff there to work on Low-Risk claimants. Whether or not we continue to do overflow and additional claimants at IRCC Mtl is an outstanding question that we can quickly figure out.

Hope this helps, Mike

From: Bedard, Raymond [mailto:Raymond.Bedard@cbsa-asfc.gc.ca]
Sent: July 25, 2017 9:19 PM
To: MacDonald.Mike (DG) <Mike.MacDonald@cic.gc.ca>
Cc: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: Irregular Migration

Good evening Mike,

As previously mentioned, I met earlier today with my President and Jacques re: the Irregular Immigrations situation a Lacolle. Based on this discussion, I will be proposing the following model to the ***Operational Working Group***:

- During the PRA process at Lacolle, claimants will be asked for their final destination in Canada (e.g., Montreal, Toronto, etc…),
- Once the PRA is completed at Lacolle, claimants will be transported by bus to Montreal (possibly the downtown voyageur bus station)

- Those going to destinations other than Montreal will be "released" with terms and conditions. My understanding that the IRCC will eventually contact them with the date/time/location of their follow-up interview
- Those wanting to end up in Montreal will be processed at a temporary processing center that will be created in Montreal. I met with our Comptrollership and IT people today and they have been asked to set such a location ASAP (i.e., within days). I've been told that this a doable thing. I will be meeting with them tomorrow morning (July 26) to discuss their proposed options and timelines. Our Rigaud College and Vanier locations are no longer on the table, we are now focusing on this temporary set up in Montreal. Jacques is hoping that the IRCC will be in a position to have some of their staff join us at this location and participate in the process. BTW – Annie Beausejour (CBSA Director in Montreal) indicated to me that they plan on adopting best practices currently being implemented at the IRCC St-Antoine office in Montreal (Heidi mentioned on the call yesterday that she had people coming down from Etobicoke to help the St-Antoine office work more efficiently).

As for Etobicoke – Jacques would prefer not cancelling the SOR arrangement and playing things by ear as claimants start arriving. As you know the GTA Enforcement Center (formally known as GTEC) will be ramping up their capacity which should help balance things out.

There you have it, that is what I will be sharing with the Working Group later tonight or early tomorrow morning.

Raymond

From: MacDonald.Mike (DG) [mailto:Mike.MacDonald@cic.gc.ca]
Sent: July 25, 2017 6:54 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: Re: Irregular Migration

Appreciate that. Thx

From: Bedard, Raymond
Sent: Tuesday, July 25, 2017 6:53 PM
To: MacDonald.Mike (DG)
Subject: Irregular Migration

Mike,

I met with the CBSA's President today and our plans have changed slightly. I'm off to an appointment, however, I will send you more info later this evening. Nothing drastic, I just want you to be in the know.

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

Clarke-Okah, Nana

From: Modler, Greg
Sent: August 10, 2017 04:16 PM
To: Jack, Amanda
Subject: Re: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Please call my cell

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jack, Amanda
Sent: Thursday, August 10, 2017 4:02 PM
To: Daigle, Jason; Modler, Greg
Cc: Melchers, Chantal
Subject: RE: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Sorry, please CC Chantal on the response.

thx

Amanda Jack

A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

Conseillère Stratégique par intérim-Bureau du directeur général, Direction des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tél : 613-954-7152 / TTY : 866-335-3237

From: Jack, Amanda
Sent: August 10, 2017 3:55 PM
To: Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>
Subject: FW: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Hi,

Can you confirm?

Amanda Jack

A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

Conseillère Stratégique par intérim-Bureau du directeur général, Direction des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada

Amanda.Jack@cbsa-asfc.gc.ca / Tél : 613-954-7152 / TTY : 866-335-3237

From: Quinn, Robyn
Sent: August 10, 2017 3:45 PM
To: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>
Cc: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: RE: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Anyone able to weigh in on this please? From our overview it seems good, but looking to confirm.

Robyn

From: Quinn, Robyn
Sent: August 10, 2017 2:09 PM
To: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>
Cc: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: FW: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Kathy,

Can you look at the below and flag any concerns?
The sooner we can respond, the better.
Lisa – sorry to jump the line, but I know you are with the EVP.

Thanks
Robyn

From: Giolti, Patrizia
Sent: August 10, 2017 1:53 PM
To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; CBSA-ASFC-Media Relations <Media.Relations@cbsa-asfc.gc.ca>
Subject: FW: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Hi Robyn, PS is asking for input on this….can you assist? Thanks!

From: Martel, Karine (PS/SP)
Sent: August-10-17 12:59:12 PM (UTC-05:00) Eastern Time (US & Canada)
To: CBSA-ASFC-Media Relations
Cc: Gowing, Andrew (PS/SP); Levert, Jean-Philippe (PS/SP)
Subject: RE: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Good afternoon colleagues,

We have updated our response. Please let me know if you have any red flags with the response:

Under amendments to the *Immigration and Refugee Protection Act* (IRPA) made in 2012, the Minister of Public Safety may designate as an 'irregular arrival' the arrival in Canada of a group of persons if:

- the Minister is of the opinion that that **examinations** of the persons in the group, particularly for the purpose of establishing identity or determining inadmissibility — and any investigations concerning persons in the group — **cannot be conducted in a timely manner**; or
- the Minister has reasonable grounds to suspect that, in relation to the arrival in Canada of the group, there has been, or will be, **a contravention of the human smuggling or trafficking provisions of IRPA** for profit, or for the benefit of, at the direction of or in association with a criminal organization or terrorist group.

The situation at Lacolle does not currently meet the threshold for designation as an 'irregular arrival.

Thank you

From: Martel, Karine (PS/SP)
Sent: Wednesday, August 09, 2017 5:11 PM
To: 'CBSA Media Relations'
Cc: Gowing, Andrew (PS/SP); Levert, Jean-Philippe (PS/SP)
Subject: Media Call For CBSA Review - Media Call For Input -Designation of mass migrant arrivals as "Irregular Arrivals". - Lacolle Border

Good afternoon afternoon colleagues,

We are working with IRCC on a media call about the designation of mass migrant arrivals as "Irregular Arrivals". Below is our proposed response that we have currently in approval. Please let us know if you agree with the response.

Deadline: August 10th 10 a.m.

Reporter: Joanna Smith, Canadian Press

Questions:

1. Has the government considered implementing the "Irregular Arrivals" legislation as a response to the border crossers near Lacolle, Que.? Why/why not?

2. Does the government think this situation would meet the threshold?

Response: The *Protecting Canada's Immigration System Act* does not apply to the situation in Lacolle since current flows of irregular migrants are not considered to be part of a "mass arrival" as defined under the legislation. Furthermore, provisions of the bill pertaining to detentions due to security concerns associated with criminal behavior have also not been triggered in the current context. If the situation were to change to align with the criteria set out in the law, only then would the Minister of Public Safety have the authority to designate it as a "mass arrival".

More information about the law is available at: http://www.irb-cisr.gc.ca/Eng/detention/Pages/IdSiC31Impact.aspx.

Thank you,

Karine Martel
Spokesperson / Porte-parole
Media Relations / Relations avec les médias

Public Safety Canada / Sécurité publique Canada
613-991-0657
media@ps-sp.gc.ca

Clarke-Okah, Nana

From: Jack, Amanda
Sent: August 8, 2017 07:19 AM
To: Bedard, Raymond
Subject: RE: Planning for JPC and triage

From: Bedard, Raymond
Sent: August 8, 2017 7:13 AM
To: Jack, Amanda
Subject: RE: Planning for JPC and triage

Raymond

From: Jack, Amanda
Sent: August 8, 2017 7:09 AM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: RE: Planning for JPC and triage

From: Bedard, Raymond
Sent: August 7, 2017 1:39 PM
To: Jack, Amanda
Subject: Fw: Planning for JPC and triage

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>
Sent: Monday, August 7, 2017 1:26 PM
To: Bedard, Raymond
Cc: Carroll, Kathy; Modler, Greg; Jack, Amanda; Daigle, Jason
Subject: Planning for JPC and triage

We will continue with the interdepartmental calls. Comptrollership is going to identify a POC for the Agency on any major procurement so we will need to include this person once identified. I am working from VPO next week so I will see if we can use the boardroom there. Kathy I am hoping you can be prepared to update on the work from the GOC as well.

Once I get the confirmation on the boardroom we can refresh the calendar invite. Thx

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bedard, Raymond
Sent: Monday, August 7, 2017 9:20 AM
To: Janes, Lisa CBSA-ASFC
Subject: Re: Are you guys hosting the call this am?

Good morning Lisa,

As far as you know, are the daily 9:00 AM Inter-Departmental conf calls still on (I scheduled them for the rest of this week). I ask because I thinks that things may have ramped up significantly since last Friday. Please let me know if there are any other calls that you would like me to join.

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Janes, Lisa CBSA-ASFC
Sent: Monday, August 7, 2017 8:58 AM
To: Parker, Catherine; Bedard, Raymond
Cc: Baklid, Bente
Subject: Re: Are you guys hosting the call this am?

There is a GOC call at 1:00 pm that PSPC participates on so that should work. Thx

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Parker, Catherine
Sent: Monday, August 7, 2017 8:41 AM
To: Bedard, Raymond; Janes, Lisa CBSA-ASFC
Cc: Baklid, Bente
Subject: Are you guys hosting the call this am?

Pspc dg wanting to get folks organized. Lots going on.
Let me know..

Sent from my BlackBerry 10 smartphone on the Rogers network.

Clarke-Okah, Nana

From: Malépart, Stéphane
Sent: August 2, 2017 08:06 PM
To: Giolti, Patrizia; Archipow, Nancy; Lefort, Patrick
Cc: Cloutier, Jacques; Trahan, Claudine; Provost, Pierre; Easton, Erika-Kirsten; Cléroux, Julie; Bedard, Raymond; Beauséjour, Annie
Subject: Re: press conference

Thanks

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Giolti, Patrizia
Envoyé: mercredi 2 août 2017 7:58 PM
À: Malépart, Stéphane; Archipow, Nancy; Lefort, Patrick
Cc: Cloutier, Jacques; Trahan, Claudine; Provost, Pierre; Easton, Erika-Kirsten; Cléroux, Julie; Bedard, Raymond; Beauséjour, Annie
Objet: RE: press conference

We have those under "handling influx of asylum seekers"

Handling the influx of people across the border

- Immigration and refugee numbers can fluctuate from one year to another.
- While we have seen a spike over the last six months, we have seen periods over the last decade when volumes were higher.
- In 2016, the Quebec Region processed 2,500 asylum claimants at its land ports of entry. This year, to date, over 2,900 asylum claims have been processed at all Quebec regional land ports of entry
- To handle the current situation, the Canada Border Services Agency and the RCMP have made internal adjustments to ensure they have the personnel and tools in the right place to deal with existing circumstances safely and securely.
- This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and USCBP.

- Additionally, the CBSA:
  - Makes every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc;
  - Prepares operational plans on an ongoing basis to ensure maximum operational efficiency. Plans are based on making the most effective use of all of the resources available, including the use of overtime, resources from other ports of entry, to augment staffing numbers to address service requirements;
  - Regularly hires front line staff to ensure its borders are kept safe and efficient, and that we are resourced to deliver on its mandate of protecting Canadians;
  - Explores new and innovative ways to recruit border services officers, in addition to establishing flexible resourcing options, to ensure that the frontline is resourced to meet the POE needs and fulfill its mandate; and
  - Has established an ongoing recruitment process to fill vacancies due to natural attrition and to replace those who shift to other career opportunities within the federal government. Our services are crucial to Canadians. The CBSA ensures there is a steady stream of trained officers ready to protect its borders wherever the need arises.

Gérer les volumes de personnes à la frontière

- Les volumes d'immigration et de demandes d'asile varient d'une année à l'autre.

- Nous avons constaté une forte croissance ces derniers six mois, mais il y a eu des périodes où les volumes étaient encore plus élevés au cours de la dernière décennie.

- En 2016, la région du Québec a traité 2 500 demandeurs d'asile à tous ses points d'entrée terrestres. Au cours des six premiers mois de 2017, plus de 2 900 demandes d'asile ont été traitées dans les points d'entrée terrestres du Québec.

- Pour gérer la situation actuelle, l'Agence des services frontaliers du Canada et la GRC ont fait des ajustements internes pour s'assurer d'avoir le personnel et les outils requis au bon endroit pour réagir aux circonstances présentes de façon sécuritaire.

- Il s'agit d'un effort total du gouvernement. L'ASFC travaille également en étroite collaboration avec d'autres partenaires nationaux et internationaux tels que : IRCC, la GRC, les ONG et le US CBP.

- De L'ASFC surveille continuellement ses opérations pour s'assurer que les niveaux de dotation sont suffisants pour l'exécution de son mandat.

- De plus :

  - L'ASFC met tout en œuvre pour qu'il y ait suffisamment de ressources pour répondre aux volumes de la circulation et assurer le bon déroulement des opérations, dont les examens secondaires liés aux douanes et à l'immigration, les mesures d'exécution de la loi, le traitement commercial, etc;

  - L'ASFC fait preuve de de flexibilité par l'affectation temporaire d'agents d'un point d'entrée à un autre ou d'une région à une autre et ces plans sont fondés sur l'utilisation optimale des ressources disponibles pour répondre aux besoins en matière de service, notamment en ayant recours aux heures supplémentaires;

  - L'ASFC recrute régulièrement du personnel de première ligne pour assurer la sécurité et l'efficacité à la frontière et pour disposer des ressources nécessaires pour s'acquitter de son mandat visant à protéger les Canadiens;

  - L'ASFC cherche continuellement des façons nouvelles et novatrices de recruter des agents, en plus de mettre en place des options de ressourcement flexibles, pour veiller à ce qu'il y ait suffisamment de ressources en première ligne pour répondre aux besoins des points d'entrée et remplir son mandat; et,

  - L'ASFC a établi un processus de recrutement continu pour combler les postes devenus vacants en raison de l'attrition naturelle ou de départs pour d'autres possibilités de carrière au sein du gouvernement fédéral. Nos services sont essentiels à la population canadienne. L'ASFC veille à avoir un roulement continu d'agents formés pour assurer la protection de la frontière, là où les besoins se font sentir.

From: Malépart, Stéphane
Sent: August 2, 2017 7:07 PM
To: Archipow, Nancy; Lefort, Patrick
Cc: Cloutier, Jacques; Trahan, Claudine; Provost, Pierre; Easton, Erika-Kirsten; Cléroux, Julie; Bedard, Raymond; Beauséjour, Annie; Giolti, Patrizia
Subject: Re: press conference

We should have some lines to address the union's allegations (not enough planning, resources, improvisation etc.).

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada

stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Archipow, Nancy
Envoyé: mercredi 2 août 2017 7:01 PM
À: Lefort, Patrick; Malépart, Stéphane
Cc: Cloutier, Jacques; Trahan, Claudine; Provost, Pierre; Easton, Erika-Kirsten; Cléroux, Julie; Bedard, Raymond; Beauséjour, Annie; Giolti, Patrizia
Objet: RE: re: press conference

Good evening,

It's a go. CBSA will be present (as will IRCC) as a support to PS. PS is finalizing who will attend, but so far we believe it will be Emanuel Dubourg and not sure who else yet. Details are still trickling in. We appreciate your patience and flexibility, it's been touch and go all day.

Below are the EVP approved Qs and As and media lines to be used (with EVPs requested changes incorporated). We have requested urgent translation. Unfortunately we may not have the translation before 8ish tomorrow morning. These have been shared with our counterparts.

Patrick/Stéphane: I have requested that we be provided with as much detail as possible on the format of this presser. As soon as I hear more, I will share. If either of you needs to reach me this evening you can call my bb: 613-302-0407.

I will schedule a 8:30 call for us tomorrow to touch base.

Nancy

*****

Canada Border Service Agency Lines

On irregular asylum seekers

- Without question, Canada remains open, a welcoming country to people seeking refuge, whatever their ethnicity, background or religion.

- This said, we manage people who try to cross our border without reporting to ports of entry according to the letter of Canadian and international law.

- To be clear: trying to slip across the border in this way is against the law and not a "free ticket" into Canada. There are rigorous immigration and customs rules to be followed—and make no mistake—we enforce them to safeguard our communities against security risks.

- If individuals are deemed not in need of protection, they will be returned to their country of origin or last permanent residence.

Entering Canada is not a free-for-all

- Anyone crossing the border without appearing at a port of entry (POE) is apprehended and arrested by the Royal Canadian Mounted Police (RCMP) or other law enforcement officers.

- Their identities are verified using both biographic and biometric information. Health checks are done. Their records are examined for any immigration, criminal or national security red flags against Canadian, international and other partner databases.

- Anyone who cannot be identified, is deemed a flight risk, or poses a danger to the public can be detained.

- Under the law, anyone claiming asylum in Canada has the right to due process. If an individual is deemed eligible to make a refugee claim, they would go before the quasi-judicial independent Immigration and Refugee Board (IRB) which would decide on their claim.

- If the IRB hearing determines they are not in need of Canada's protection, removal procedures begin. This is a whole-of-government effort. The CBSA is working with partners both nationally and internationally. This includes work our officials are doing with the USCBP and Homeland Security to identify and address irregular migration patterns.

Lacolle port of entry

- The number of asylum seekers arriving at the land border has fluctuated significantly, particularly in the Saint-Bernard-de-Lacolle area.

- In 2016, the Quebec Region processed 2,500 asylum claimants at all its land ports of entry. In the first six months of 2017, over 2,900 asylum claims have been processed at Quebec land ports of entry

- CBSA has established a processing centre for asylum seekers across the street from the Lacolle port of entry in response to the rising number of asylum claimants.

- The processing centre for asylum seekers will remain open as long required.

- CBSA constantly re-evaluates operational needs and adjusts its responses as required to ensure that it is able to deliver its mandate.

Handling the influx of people across the border

- Immigration and refugee numbers can fluctuate from one year to another.

- While we have seen a spike over the last six months, we have seen periods over the last decade when volumes were higher.

- In 2016, the Quebec Region processed 2,500 asylum claimants at its land ports of entry. This year, to date, over 2,900 asylum claims have been processed at all Quebec regional land ports of entry

- To handle the current situation, the Canada Border Services Agency and the RCMP have made internal adjustments to ensure they have the personnel and tools in the right place to deal with existing circumstances safely and securely.

- This is a whole of government effort. The CBSA is also working closely with other domestic and international partners such as IRCC, NGOs and USCBP.

- Additionally, the CBSA continues to:

  - Make every effort to ensure adequate resources are available to address volumes while at the same time managing the rest of the operation, including customs and immigration secondary examinations, enforcement activities, commercial processing, etc;

  - Prepare operational plans on an ongoing basis to ensure maximum operational efficiency. Plans are based on making the most effective use of all of the resources available, including the use of overtime, resources from other ports of entry, to augment staffing numbers to address service requirements;

  - Regularly hire front line staff to ensure its borders are kept safe and efficient, and that we are resourced to deliver on its mandate of protecting Canadians;

  - Explore new and innovative ways to recruit border services officers, in addition to establishing flexible resourcing options, to ensure that the frontline is resourced to meet the POE needs and fulfill its mandate; and,

  - The CBSA has established an ongoing recruitment process to fill vacancies due to natural attrition and to replace those who shift to other career opportunities within the federal government. Our services are crucial to Canadians. The CBSA ensures there is a steady stream of trained officers ready to protect its borders wherever the need arises.

CBSA Qs and As

What is the role of the CBSA vs. the RCMP?
The Canada Border Services Agency (CBSA) is responsible for enforcing Canadian legislation at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry.

When the RCMP intercept a person entering in between ports of entry, the person is taken to the CBSA port of entry. This can be at the border or to an inland CBSA office.

What happens when a person makes an asylum claim?
When a person makes a claim for refugee protection, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act. The process notably includes an interview, taking fingerprints and photos, as well as security and criminal record checks.

If the application is eligible, the person's file will be referred to the Immigration and Refugee Board (IRB) for consideration and the person will be authorized to enter Canada to attend a hearing at the IRB.

If the application is ineligible, the person may be removed from Canada.

What reasons would make an asylum claim ineligible to proceed?
A claim may not be eligible for referral to the IRB for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.

Are the refugee claimants detained? Can they stay in Canada?
Claiming asylum is not in itself a motive for detention. The CBSA must consider all reasonable alternatives before making the decision to detain an individual. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:

- unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);
- a danger to the public;
- unable to satisfy the officer of their identity.

Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.

Is the CBSA doing anything differently?
We continue to facilitate legitimate travel and trade.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.

What do think will be the impact moving forward?
The CBSA will not speculate, however, we can tell you that we work closely with domestic and international partners to ensure the prosperity and safety of our respective borders.

How can a person make a refugee claim? Where?
A person may make a refugee claim at any designated CBSA ports of entry – land and inland). Additionally, a refugee claim may be made at an Immigration, Refugee and Citizenship Canada location in Canada.
Is the CBSA doing anything differently?
We continue to facilitate legitimate travel and trade.
Regardless of how an asylum seeker arrives at a CBSA office, they are processed in the same manner.

We will not compromise Canada's national safety and security. We can tell you that our policies, procedures and our role at designated ports of entry remain the same.
All persons seeking entry to Canada must demonstrate they meet the requirements to enter and/or stay in Canada. Admissibility of all travelers is decided on a case-by-case basis and based on the information made available to the border services officer at time of entry.

The approach to managing sudden influxes of asylum seekers is tailored to the region. For example at the port of Emerson a trailer has been set up for overflow. It is being used as a waiting area only. There are chairs and it is heated. Claims are processed inside the office. Many claimants will wait in the trailer once processing is complete for their ride to Winnipeg.

At the Lacolle port of entry, the CBSA moved the processing of asylum claimants across the street from the POE. This will enable the CBSA to allocate human and physical resources to meet the needs and operational pressures experienced at the POE.

The IRCC has also been assisting CBSA officers with the processing of claims at Lacolle.

Both ports of entry are providing water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

Representatives from the UNHCR previously visited the Lacolle port of entry and spoke with asylum seekers. POE staff explained the processing steps and flow. The UNHCR was very complimentary of the measures taken by the CBSA.

From: Lefort, Patrick
Sent: August 2, 2017 4:50 PM
To: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Cc: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>
Subject: RE: re: press conference

Hello Nancy,

Tomorrow morning would be good. De fait, je devrais témoigner seulement demain en après-midi à titre de témoin dans un dossier d'arbitrage.

Toutefois, svp me fournir le contexte de la conférence de presse le plus tôt possible lorsque ce sera connu.

Est-ce que IRCC, et possiblement l'ASFC, participe à la même conférence de presse du MIDI ?

Avis aux médias - État de situation sur l'augmentation du nombre de demandeurs d'asile au Québec

MONTRÉAL, le 2 août 2017 /CNW Telbec/ - La ministre de l'Immigration, de la Diversité et de l'Inclusion, Mme Kathleen Weil, ainsi que la ministre déléguée à la Réadaptation, à la Protection de la jeunesse, à la Santé publique et aux Saines habitudes de vie, Mme Lucie Charlebois, invitent les représentantes et représentants des médias à un point de presse sur la mobilisation des acteurs gouvernementaux concernant l'augmentation du nombre de demandeurs d'asile au Québec.

DATE :	**3 août 2017**
HEURE :	**10 h**
LIEU :	**Édifice Gérald-Godin** 360 rue McGill Montréal, Québec H2Y 2E9

Si plusieurs partenaires participent, il y a une coordination des messages clés et des interventions à planifier. Il me faudrait des détails sur le contexte aussitôt que possible si la participation de l'ASFC est confirmée.

Salutations,

Patrick

De : Archipow, Nancy
Envoyé : 2 août, 2017 16:32
À : Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Cc : Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>
Objet : re: press conference

I've just been informed that IRCC will be attending the press conference. I have not yet received the green light from our Min O for ourselves, however, should we receive confirmation – Patrick – would you still be available tomorrow morning?

Nancy Archipow
Director Public Affairs & Strategic Communications, Corporate Affairs Branch
Canada Border Services Agency / Government of Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tel: 613-954-7075 / Mobile: 613-302-0407

Directrice des affaires publiques et des communications stratégiques, Direction générale des services intégrés
Agence des services frontaliers du Canada / Gouvernement du Canada
Nancy.Archipow@cbsa-asfc.gc.ca / Tél: 613-954-7075 / Mobile: 613-302-0407

Clarke-Okah, Nana

From: Kowalski, Rick
Sent: August 8, 2017 01:48 PM
To: Bedard, Raymond
Subject: RE: RFI from GOC -infrastructure

Sorry I was just called into an urgent meeting – please call my desk in ten minutes if possible?

613-991-0282

From: Bedard, Raymond
Sent: August 8, 2017 12:50 PM
To: Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>
Subject: RE: RFI from GOC -infrastructure

Please refresh my memory re: your cell #

Merci

RB

From: Kowalski, Rick
Sent: August 8, 2017 12:29 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: Re: RFI from GOC -infrastructure

Please call my BB

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bedard, Raymond
Sent: Tuesday, August 8, 2017 12:28 PM
To: Kowalski, Rick
Subject: RE: RFI from GOC -infrastructure

Rick, are you available for a three minute call?

Raymond

From: Kowalski, Rick
Sent: August 8, 2017 12:04 PM
To: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Cameron, Margaret <Margaret.Cameron@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>
Subject: RE: RFI from GOC -infrastructure

agreed

From: Carroll, Kathy
Sent: August 8, 2017 12:03 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Cameron, Margaret <Margaret.Cameron@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc: Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>
Subject: Re: RFI from GOC -infrastructure

We already have access to most/all of this info in facility standards, etc with infrastructure and our national standards for cameras, etc. So I think we can gather this without adding to regional work.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bedard, Raymond
Sent: Tuesday, August 8, 2017 11:58
To: Cameron, Margaret; Abou Hamad, Rodolphe; Beauséjour, Annie; Auclair, Rachel; Campbell, LyneMTL
Cc: Carroll, Kathy; Kowalski, Rick; Modler, Greg; Daigle, Jason; Wiens, Elizabeth
Subject: RFI from GOC -infrastructure

Margaret,

The best people to answer this question are régional people on-the- ground who are close to the action. To that end, I've included Annie Beausejour (who is leading this file in the Quebec Region) , Rachel Auclair and Lyne Campbell (both are also from the Quebec Region) who I am positive will want to provide you with their requirements.

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Cameron, Margaret
Sent: Tuesday, August 8, 2017 11:51 AM
To: Abou Hamad, Rodolphe
Cc: Carroll, Kathy; Kowalski, Rick; Bedard, Raymond
Subject: RFI from GOC -infrastructure

Good morning,

I am working at the GOC on the Asylum Seekers situation in Lacolle with Kathy. GOC is working with Public Works on a 'shopping list' of what CBSA needs for the joint processing centre.

I need to get more information on the requirements for:

Wicket set up
Interview rooms
Holding rooms

What type of cameras (with audio) are used in their rooms.

My cell is if you would like to discuss, but email is best as Im in a boardroom at Public Safety.

They of course are working with public works today so if you could give me a contact that would be great.

Can you flip me what we need or are doing etc for Lacolle ASAP?

Thanks,

Margaret Cameron

Senior Program Advisor, Operations Branch
Canada Border Services Agency / Government of Canada
Margaret.cameron@cbsa-asfc.gc.ca / **NEW**Tel: 343-291-7270/ TTY : 866-335-3237

Conseillère principale de programme, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Margaret.cameron@cbsa-asfc.gc.ca /**NOUVEAU** Tél : 343-291-7270/ ATS : 866-335-3237

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 1, 2017 04:29 PM
To: Bedard, Raymond
Cc: Jack, Amanda
Subject: RE: Status

On the first bullet – I thought that IRCC was putting together what they wanted as a proposal for this centre?

From: Bedard, Raymond
Sent: August-01-17 4:26 PM
To: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>
Cc: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Subject: Status

Lisa,

I've been sending end-of-day status updates to Jacques, usually just a few bullets. I asked Amanda to provide them to you, there are only three or four and all are short.

Now that you are back, here is what I have for today (August 1) in case you want to share with Jacques.

- We had our first daily Status Update meeting this morning (August 1). It was very well attended by representatives from the Quebec Region, Comptrollership, ISTB, Public Works, HQ COMMS, etc… As of tomorrow (August 2) representatives from the ***RCMP, IRCC*** , and ***GOC*** (who asked to listen in) will also be invited. We were informed that local CBSA and IRCC have met to discuss how center would work (e.g., transportation, processing flow, who does what, equipment requirements, etc…). The CBSA put forward a draft plan and are awaiting IRCC's response. ISTB is waiting to see what the work flow will look like before they begin work on fitting up the center re: cabling, computers, etc…

- We met separately with the Quebec Region to discuss a few specific issues. The following will be of interest to you. I was informed that there are currently 345 claimants at Lacolle awaiting processing (I assume that this includes some that arrived late yesterday). To deal with this problem, Quebec Region is considering determining which claimants are low risk (e.g., a young family), busing them to the Peel street facility in Montreal where BSOs (working an evening shift) would carry out Preliminary Risk Assessments. BSOs working this shift would likely have to be armed. This would be a short term action to reduce the number of claimants sitting in Lacolle.

- We participated on a conf call with Paul Porrior and GOC. Both Paul and I briefed GOC on the situation. GOC agreed that there is clearly a problem that needs to be addressed. They also agreed that there is no need (at this time) to invoke Tier 4 or FERP. GOC will be sending someone to Montreal tomorrow (August 2) to engage local GOC and CBSA (Annie Beauséjour). Their goal will be to see how they can provide Regionally Focused Support to

both the CBSA and IRCC. The idea will be to focus on Quebec and ramp up as required. They indicated that support would be in the way of planning and coordination.

- We briefed HQ COMMS this afternoon on the latest as they feel a behind. As noted above, they will be attending morning conf calls.

Clarke-Okah, Nana

From: Lamarche, Lynne
Sent: August 10, 2017 08:50 PM
To: Janes, Lisa CBSA-ASFC; Bedard, Raymond
Cc: Slutsken, Allison
Subject: Re: TOD and Asylum file correspondence

Yes I appreciate this. I am reading all the material your office provided and am making lots of notes :) while I always kept informed on the sidelines (which I am grateful for) through years of attending and chairing CPSD calls, the PPA and MPA and reading Audit and Evaluation reports, it will definitely be a great learning curve :) but I enjoy this already.

Cheers

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Janes, Lisa CBSA-ASFC
Sent: Thursday, August 10, 2017 8:40 PM
To: Lamarche, Lynne; Bedard, Raymond
Cc: Slutsken, Allison
Subject: Re: TOD and Asylum file correspondence

I don't want you to get overwhelmed by all the files so this will allow you some reprieve to learn things

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Lamarche, Lynne
Sent: Thursday, August 10, 2017 8:37 PM
To: Janes, Lisa CBSA-ASFC; Bedard, Raymond; Jack, Amanda; Gareau, Andrée; Melchers, Chantal
Cc: Hussey, Tila; Slutsken, Allison
Subject: Re: TOD and Asylum file correspondence

Yes I understand this. Txs

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Janes, Lisa CBSA-ASFC
Sent: Thursday, August 10, 2017 7:53 PM
To: Lamarche, Lynne; Bedard, Raymond; Jack, Amanda; Gareau, Andrée; Melchers, Chantal
Cc: Hussey, Tila; Slutsken, Allison
Subject: Re: TOD and Asylum file correspondence

Will do though the expectation will be that this will continue outside of TOD with the small team so you will not be accountable for this file. Thx

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Lamarche, Lynne
Sent: Thursday, August 10, 2017 7:20 PM
To: Bedard, Raymond; Jack, Amanda; Gareau, Andrée; Melchers, Chantal; Janes, Lisa CBSA-ASFC
Cc: Hussey, Tila; Slutsken, Allison

Subject: TOD and Asylum file correspondence

Hello. Getting the email below from a CPSD to another for info, reminded me I should ask you to copy me on all TOD and Asylum file emails going forward. :))

Thanks much.

Lynne

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Sent: Thursday, August 10, 2017 5:39 PM
To: Chow, Jeanie; Lamarche, Lynne; Lusk, Kathy; Frank, Darren; Berardi, Dave; Wozny, Brad; Lebrun, Yvette
Subject: TR: Irregular Migration - Operational Working Group

Info

De : Bedard, Raymond
Envoyé : 10 août, 2017 1:47
À : MacDonald, Mike: CIC / CIC <mike.macdonald@cic.gc.ca>; Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>; 'alison.whelan@rcmp-grc.gc.ca' <alison.whelan@rcmp-grc.gc.ca>; 'joanne.crampton@rcmp-grc.gc.ca' <joanne.crampton@rcmp-grc.gc.ca>; Sheridan, Norm <Norm.Sheridan@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; 'Ciavaglia.Matthew' <Matthew.Ciavaglia@cic.gc.ca>; Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Giroux, Cathie: CIC / CIC <cathie.giroux@cic.gc.ca>; Castronero, Jennifer: CIC / CIC <jennifer.castronero@cic.gc.ca>; Chow, Jeanie <Jeanie.Chow@cbsa-asfc.gc.ca>; Blackburn, Karine <Karine.Blackburn@cbsa-asfc.gc.ca>; Morgan, Abeid <Abeid.Morgan@cbsa-asfc.gc.ca>; Kabongo-Katalay, Leon <Leon.Kabongo-Katalay@cbsa-asfc.gc.ca>; 'michel.arseneau@rcmp-grc.gc.ca' <michel.arseneau@rcmp-grc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>
Objet : Irregular Migration - Operational Working Group

Good afternoon everyone,

Although many of you have been involved in activities pertaining to the processing of irregular migrants at Lacolle Port of Entry and in Montreal, I thought it best to send a very brief update to members of the above-noted working group.

The numbers are continuing to increase. There were 1006 asylum seekers at Lacole earlier today – August 10). This number includes new arrivals and many who are waiting for Preliminary Risk Assessments to be completed. The backlog in Montreal is such that appointments to complete the process are now being made for November

The Temporary Joint Processing Center (715 Peel Street, Montreal) should be fully operational by this coming Monday. August 14. Both IRCC and CBSA are looking to assign officers and clerks thi this facility as required. Other, longer term sites, are being considered for both processing and triaging purposes.

We have been having daily 9:00 AM inter-departmental conf calls to give all key players an opportunity to provide updates, ask questions and seek clarification as required. The calls have eben well attended and, I think, beneficial to all participants.

Merci / Thank you

Raymond Bédard

Executive Director / Directeur exécutif
Border Operations Directorate / Direction des opérations frontalières
Operations Branch / Direction générale des opérations
Canada Border Services Agency / Agence des services frontaliers du Canada
Ottawa, ON K1A 0L8
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Telephone | Téléphone 613-941-4565
Government of Canada | Gouvernement du Canada

From: Bedard, Raymond
Sent: July 31, 2017 8:05 AM
To: MacDonald, Mike: CIC / CIC <mike.macdonald@cic.gc.ca>; Dumas, Louis: CIC / CIC <louis.dumas@cic.gc.ca>; 'alison.whelan@rcmp-grc.gc.ca' <alison.whelan@rcmp-grc.gc.ca>; 'joanne.crampton@rcmp-grc.gc.ca' <joanne.crampton@rcmp-grc.gc.ca>; Sheridan, Norm <Norm.Sheridan@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Ciavaglia.Matthew <Matthew.Ciavaglia@cic.gc.ca>; Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Giroux, Cathie: CIC / CIC <cathie.giroux@cic.gc.ca>; Castronero, Jennifer: CIC / CIC <jennifer.castronero@cic.gc.ca>; Chow, Jeanie <Jeanie.Chow@cbsa-asfc.gc.ca>; Blackburn, Karine <Karine.Blackburn@cbsa-asfc.gc.ca>; Morgan, Abeid <Abeid.Morgan@cbsa-asfc.gc.ca>; Kabongo-Katalay, Leon <Leon.Kabongo-Katalay@cbsa-asfc.gc.ca>; michel.arseneau@rcmp-grc.gc.ca; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>
Subject: Irregular Migration - Operational Working Group

Good morning everyone,

This is to report back to you re: the meeting that I had last Friday morning (July 28) with Public Works (PW) about possible sites on the island of Montreal for a Temporary Processing Center. PW came up with two options (both are Government owned facilities), the best one was 715 Peel. As it turns out the IRCC and CBSA already have people located in this building. There are currently 60 available work stations. The plan would be to eliminate 20 workstations to make the waiting area bigger (able to accommodate 100 people) and use the remaining spaces to interview claimants. There are still issues to iron out, however, overall, it seems like a good place. Local IRCC and CBSA will meet to discuss how the center will work. Please note that we have the place until November 1 at which time renovation work is supposed to start. Since it's our facility, we can decide at that time if a delay with the renovations is something we want to do. Otherwise, we will have to move to another site.

As you know, we have scheduled daily 15 minute calls starting tomorrow morning (August 1). We will use the calls to provide status updates and identify issues/problems that need to be addressed

Merci / Thank you

Raymond Bédard

Executive Director / Directeur exécutif
Border Operations Directorate / Direction des opérations frontalières
Operations Branch / Direction générale des opérations
Canada Border Services Agency / Agence des services frontaliers du Canada
Ottawa, ON K1A 0L8
Raymond.Bedard@cbsa-asfc.gc.ca
Telephone | Téléphone 613-941-4565
Government of Canada | Gouvernement du Canada

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 9, 2017 02:47 PM
To: Daigle, Jason
Cc: Modler, Greg; Bedard, Raymond; Jack, Amanda
Subject: RE: TPS

Super thanks so much

From: Daigle, Jason
Sent: August-09-17 2:30 PM
To: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>
Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Subject: TPS
Importance: High

Hi Lisa,

Here are the bullets. Let me know if you have any questions.

- In July 2017, the U.S. Department of Homeland Security announced its intent to re-examine the parameters of their Temporary Protected Status (temporary stay of removals due to aggravating factors) of foreign nationals in the United States. The U.S. has signaled they will shorten the Temporary Protected Status extension renewal period from 18 months to 6 months.

- This move affects all persons with Temporary Protected Status and has created a push factor for Haitian irregular migration to Canada from the United States. Additionally, the Temporary Protected Status is also likely to create further instances of irregular migration from nationals of Honduras and El Salvador as their Temporary Protected Status is set to expire in early 2018 . Canada is already seeing significant increases in claims from both of these countries. There have been 473 claims filed to date for El Salvador compared to 121 during the same period in 2016. There have been 203 for Honduras compared to 62 last year.

- It is estimated that there are 195,000 citizens of El Salvador and 57,000 Citizens of Honduras who are currently have Temporary Protected Status in the U.S..

- Should an irregular migration pattern of these nationals occur it is anticipated they will cross in the east (Southern Quebec) and in the west as these nationals are primarily in California, Texas, Florid, District of Columbia and New York.

Jason

Jason Daigle
Canada Border Services Agency | Agence des services frontaliers du Canada
Traveller Operations Division | Division des Opérations liées aux voyageurs
Border Operations Directorate | Direction opérations frontalières

191 Laurier Avenue West, 7th Floor | 191, avenue Laurier Ouest, 7ième étage
Ottawa, ON., K1A 0L8
☏ 613-952-6087
jason.daigle@cbsa-asfc.gc.ca

Clarke-Okah, Nana

From: StMarseille, Richard
Sent: August 8, 2017 07:49 AM
To: Jack, Amanda; Byrne, Patrick
Cc:
Subject: RE: Updated Tasking - Irregular Migration Material
Attachments: FW: Irregular Migration

We have the attached lacolle stats, which were sent prior to the cab tasking, but I think we should be using national stats for this docket as well given the speaking notes and funding letter are not lacolle specific.

Richard St Marseille

a/Director
Policy Division, Enforcement and Intelligence Programs
Programs Branch
Canada Border Services Agency / Government of Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tel: 613-954-3923 / TTY: 866-335-3237

Directeur, p.i.
Division des politiques, Programmes d'exécution de la loi et du renseignement
Direction générale des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tél: 613-954-3923 / ATS: 866-335-3237

From: Jack, Amanda
Sent: August 8, 2017 7:28 AM
To: Byrne, Patrick <Patrick.Byrne@cbsa-asfc.gc.ca>
Cc: Lutfallah, Jennifer <Jennifer.Lutfallah@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; StMarseille, Richard <Richard.StMarseille@cbsa-asfc.gc.ca>; Bush, Brett <Brett.Bush@cbsa-asfc.gc.ca>
Subject: RE: Updated Tasking - Irregular Migration Material

Hi –

I thought Lisa had sent them to Jennifer.

Let me check and get back to you.

From: Byrne, Patrick
Sent: August 8, 2017 7:27 AM
To: Jack, Amanda
Cc: Lutfallah, Jennifer; Gareau, Andrée; StMarseille, Richard; Bush, Brett
Subject: Re: Updated Tasking - Irregular Migration Material

Hi Amanda

The package will be be routed through Cabinet Affairs by 10am this morning. I'll be sure to send you electronic versions.

Also, a request was sent to VPO Ops (Melissa Bindner) yesterday for the stats document referenced below that needs to be included in the package. Would it be possible to find out when we'll be receiving that?

Thanks

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jack, Amanda
Sent: Tuesday, August 8, 2017 6:57 AM
To: Byrne, Patrick
Cc: Lutfallah, Jennifer; Gareau, Andrée
Subject: FW: Updated Tasking - Irregular Migration Material

Good Morning Patrick;

Our VPs office is looking for a final copy of the:

Briefing Note
Talking Points (Programs-lead with IRCC)
Background Statistics (Operations-lead)

Could you forward to me?

Please and Thank you

Amanda

From: Nafziger, Lisa <Lisa.Nafziger@cbsa-asfc.gc.ca>
Sent: Friday, August 4, 2017 4:22 PM
To: Blanchard, NathalieX; Cléroux, Julie
Cc: Lutfallah, Jennifer; Byrne, Patrick; Mundie, Robert; Mingarelli, Giosafat; Boyd, Colin; StMarseille, Richard
Subject: Updated Tasking - Irregular Migration Material

Hi Nathalie and Julie –

Given the timelines for the material for the August 14 Cabinet Meeting and associated documents, I wanted to reaffirm the outstanding documents and timelines (as discussed previously). All materials are due to CAU on Tuesday, August 8 at 10:00 a.m. so that the entire package can be formally routed for approval prior to providing it to PS for the Minister (due COB Wednesday, August 9).

The full package will be routed through VPOs prior to going to the President and will include:

Briefing Note
Talking Points (Programs-lead with IRCC)
Background Statistics (Operations-lead)

Have a good long weekend. For your information Giosafat Mingarelli will be back in the office next week and will be taking over this file.
Cheers,
Lisa

Lisa Nafziger

Cabinet Affairs | Affaires du Cabinet
CBSA | AFSC
613-946-5970

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 2, 2017 02:13 PM
To: Lutfallah, Jennifer; StMarseille, Richard
Cc: Jack, Amanda
Subject: FW: Irregular Migration
Attachments: Copie de Augmentaion RSR 2016-2017 en pourcentage.xlsx; Copie de Comparaison nb Demandeurs d'asile Lacolle_comparaison 2014-2017.xlsx

Hello, here are some notes... thanks

Please see the following most up to date statistics on the Irregular Migration file, to be used for the Ministers brief.

- Year to date in 2017, Quebec Inland has seen a 437% increase in refugee claims in comparison to all of 2016. (Increase from 1,150 claims to 6,180 claims)
- Year to date in 2017, St-Bernard-de Lacolle Port of Entry has seen a 47% increase in refugee claims in comparison to all of 2016. (1,004 claims to 1,474 claims)
- From March to June 2017, the monthly inland refugee claims in Quebec averaged 652 claims. In July the inland claims increased to 2,870.
- From March to June 2017, the monthly St-Bernard-de Lacolle Port of Entry refugee claims averaged 203. In July the Port of Entry claims were 286.
- Since January 2017 the St-Bernard-de Lacolle Port of Entry has processed in some capacity 7,654 refugee claimants in comparison to 697 from January to July 2016 .

- Border Services officers are working to ensure that asylum claimants are being processed in a humanitarian manner while maintaining the integrity of the border and the security of Canada.
- Officers and regional staff are working unprecedented hours in order to manage the increasing flow of refugee claimants; fatigue and burn out are prevalent among the officer population.
- The Agency has re-assigned officers from other regions to assist with the deluge of claimants thereby putting pressure on other parts of the organization during summer peak period however this pace is unsustainable.
- Asylum claimants and their families often with young children are waiting long period of times before their refugee process is initiated. Many arrivals require immediate medical attention which contributes to the overall challenging situation

From: Jack, Amanda
Sent: August 1, 2017 8:18 PM
To: Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>
Cc: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Hussey, Tila <Tila.Hussey@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Subject: FW: Irregular Migration

Afternoon;

Please see tasking below.

BF to DGO: EOD August 3rd.

Thank you

Amanda

From: Bindner, Melissa
Sent: August 1, 2017 3:39 PM
To: Jack, Amanda; Melchers, Chantal; Gareau, Andrée
Cc: Cléroux, Julie; Quinn, Robyn; Bindner, Melissa; St-Laurent, Andrea; Hergholi Funes, Cethia
Subject: Tasking: BF August 4 @ 2 pm: Irregular Migration

Good afternoon,

Cabinet Affairs has received confirmation that there is a special meeting of Full Cabinet scheduled for August 14, 2017. To support the Minister of Public Safety and Emergency Preparedness at this meeting, briefing material is requested on the following issue – *Irregular Migration.*

The following material is being requested:

- Talking Points
- Up to date background statistics regarding the current status

This material would be used by the Minister, should he be asked to provide an update on the current situation. Please reach out to EIOD, NBOC and Programs Branch should you require up to date info on their portions.

The note attached will be a good starting point.

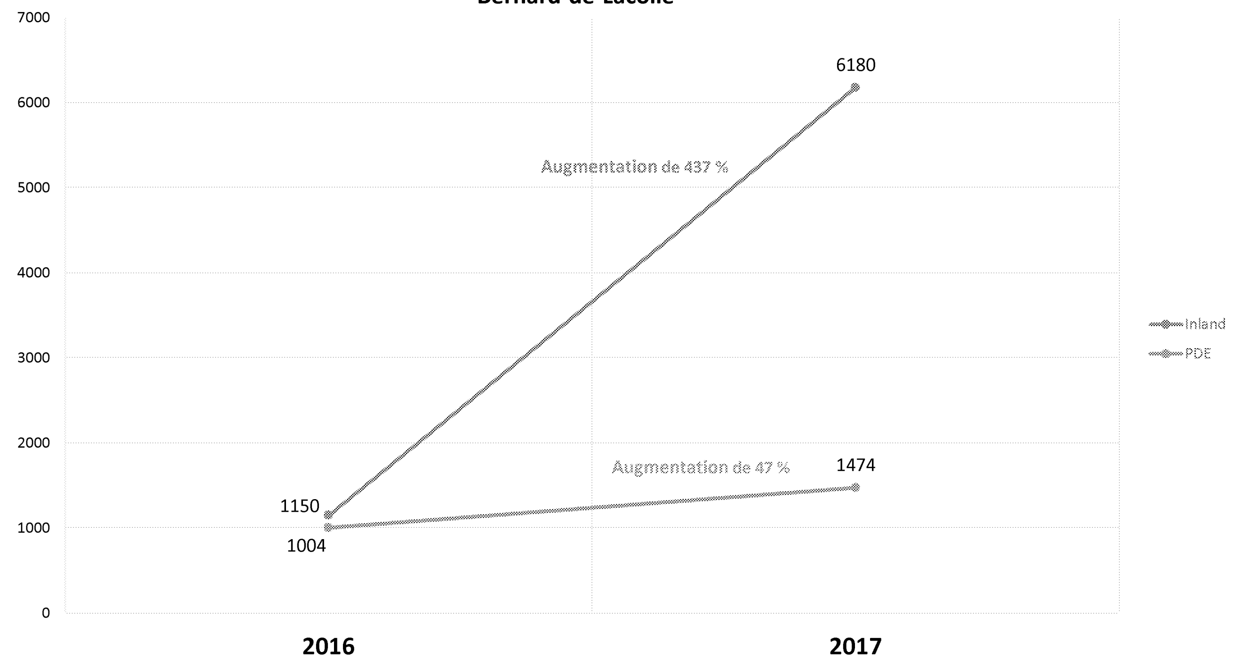
Please provide DG approved material to VPO no later than, August 4 at 2 pm, 2017.

Thank-you,

Melissa Bindner

Strategic Advisor, Vice President's Office, Operations Branch
Canada Border Services Agency | Government of Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tel : 613-954-7516 / TTY : 866-335-3237

Conseillère stratégique, Bureau du Vice President, Direction générale des opérations
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Melissa.Bindner@cbsa-asfc.gc.ca / Tél : 613-954-7516 / TTY : 866-335-3237

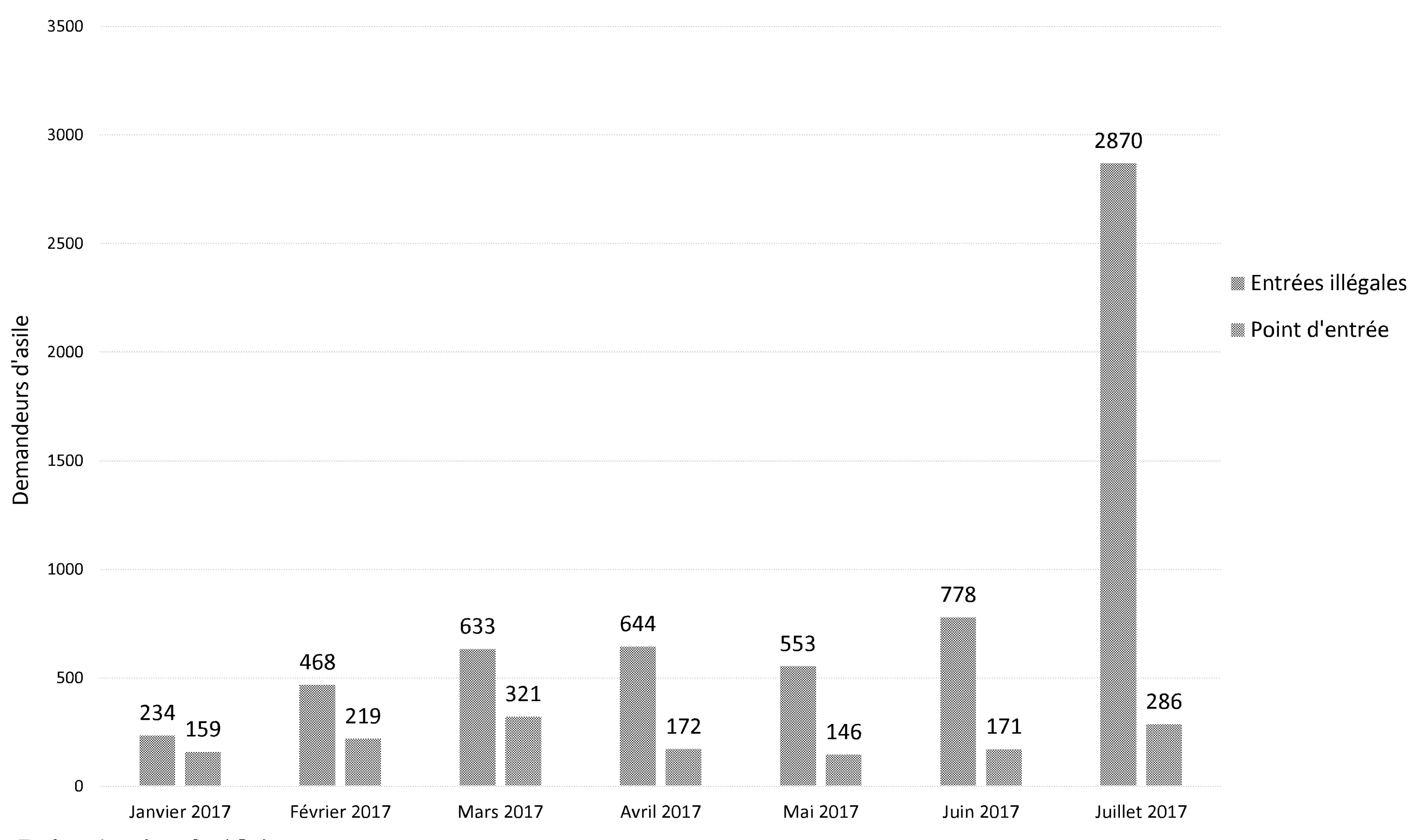


Agence des services frontaliers du Canada | Canada Border Services Agency

Somme de Valeur numérique	Étiquettes de colonnes		
Étiquettes de lignes	**Inland**	**PDE**	**Total général**
2016	1150	1004	2154
2017	6180	1474	7654
Total général	**7330**	**2478**	**9808**

Activité	Année	Valeur numérique
Inland	2016	1150
Inland	2017	6180
PDE	2016	1004
PDE	2017	1474
Taux de variation Inland	2016 à 2017	437%
Taux de variation PDE	2016 à 2017	47%

Total RSR 2016	2154
Total RSR 2017 (1er janvier au 31 juillet inclus)	7654



Agence des services frontaliers du Canada | Canada Border Services Agency

Somme de Valeur	**Étiquettes de colonnes**		
Étiquettes de lignes	**Entrées illégales**	**Point d'entrée**	**Total général**
Janvier 2017	234	159	393
Février 2017	468	219	687
Mars 2017	633	321	954
Avril 2017	644	172	816
Mai 2017	553	146	699
Juin 2017	778	171	949
Juillet 2017	2870	286	3156
Total général	**6180**	**1474**	**7654**

Date	Nb PDE	Nb entrées illégales	Nb total réfugiés
2017-01-01	20	10	30
2017-01-02	3	0	3
2017-01-03	0	12	12
2017-01-04	0	10	10
2017-01-05	1	2	3
2017-01-06	0	0	0
2017-01-07	5	7	12
2017-01-08	0	10	10
2017-01-09	13	5	18
2017-01-10	0	15	15
2017-01-11	8	0	8
2017-01-12	8	5	13
2017-01-13	3	3	6
2017-01-14	3	5	8
2017-01-15	1	5	6
2017-01-16	4	10	14
2017-01-17	3	1	4
2017-01-18	9	6	15
2017-01-19	2	7	9
2017-01-20	8	10	18
2017-01-21	8	8	16
2017-01-22	4	4	8
2017-01-23	10	9	19
2017-01-24	0	7	7
2017-01-25	8	14	22
2017-01-26	4	14	18
2017-01-27	16	10	26
2017-01-28	3	11	14
2017-01-29	1	5	6
2017-01-30	6	11	17
2017-01-31	8	18	26
Totaux :	159	234	393

Date	Nb PDE	Nb entrées illégales	Nb total réfugiés
2017-02-01	3	7	10
2017-02-02	4	17	21
2017-02-03	7	9	16
2017-02-04	5	7	12
2017-02-05	7	9	16
2017-02-06	3	28	31
2017-02-07	2	6	8
2017-02-08	3	1	4
2017-02-09	1	24	25

2017-02-10	5	13	18
2017-02-11	8	9	17
2017-02-12	4	17	21
2017-02-13	2	10	12
2017-02-14	3	11	14
2017-02-15	0	9	9
2017-02-16	0	6	6
2017-02-17	13	22	35
2017-02-18	4	14	18
2017-02-19	3	22	25
2017-02-20	14	21	35
2017-02-21	7	21	28
2017-02-22	1	23	24
2017-02-23	9	24	33
2017-02-24	20	24	44
2017-02-25	16	37	53
2017-02-26	27	11	38
2017-02-27	32	38	70
2017-02-28	16	28	44
Totaux :	219	468	687

Date	PDE	Entrées illégales	Total
2017-03-01	9	11	20
2017-03-02	13	40	53
2017-03-03	11	20	31
2017-03-04	24	13	37
2017-03-05	25	18	43
2017-03-06	15	36	51
2017-03-07	5	14	19
2017-03-08	5	41	46
2017-03-09	12	16	28
2017-03-10	4	30	34
2017-03-11	14	22	36
2017-03-12	34	26	60
2017-03-13	0	41	41
2017-03-14	4	8	12
2017-03-15	5	5	10
2017-03-16	3	12	15
2017-03-17	14	20	34
2017-03-18	15	20	35
2017-03-19	17	30	47
2017-03-20	13	31	44
2017-03-21	8	18	26
2017-03-22	15	12	27
2017-03-23	14	34	48
2017-03-24	10	12	22

2017-03-25	3	14	17
2017-03-26	5	21	26
2017-03-27	2	14	16
2017-03-28	5	18	23
2017-03-29	4	9	13
2017-03-30	6	12	18
2017-03-31	7	15	22
Totaux :	321	633	954

Date	PDE	Entrées illégales	Total
2017-04-01	6	6	12
2017-04-02	10	8	18
2017-04-03	11	27	38
2017-04-04	5	32	37
2017-04-05	1	16	17
2017-04-06	6	48	54
2017-04-07	3	29	32
2017-04-08	1	20	21
2017-04-09	5	22	27
2017-04-10	14	37	51
2017-04-11	2	22	24
2017-04-12	20	17	37
2017-04-13	7	24	31
2017-04-14	6	10	16
2017-04-15	4	10	14
2017-04-16	8	20	28
2017-04-17	8	6	14
2017-04-18	6	45	51
2017-04-19	0	16	16
2017-04-20	2	19	21
2017-04-21	0	27	27
2017-04-22	2	7	9
2017-04-23	5	31	36
2017-04-24	8	18	26
2017-04-25	4	10	14
2017-04-26	2	11	13
2017-04-27	17	25	42
2017-04-28	1	21	22
2017-04-29	6	38	44
2017-04-30	2	22	24
Totaux :	172	644	816

Date	PDE	Entrées illégales	Total
2017-05-01	9	6	15
2017-05-02	2	17	19

2017-05-03	1	27	28
2017-05-04	6	7	13
2017-05-05	5	10	15
2017-05-06	7	10	17
2017-05-07	7	33	40
2017-05-08	10	16	26
2017-05-09	8	35	43
2017-05-10	0	11	11
2017-05-11	0	17	17
2017-05-12	3	7	10
2017-05-13	4	23	27
2017-05-14	8	22	30
2017-05-15	8	27	35
2017-05-16	3	7	10
2017-05-17	5	20	25
2017-05-18	2	12	14
2017-05-19	2	15	17
2017-05-20	8	21	29
2017-05-21	2	25	27
2017-05-22	1	8	9
2017-05-23	12	9	21
2017-05-24	0	29	29
2017-05-25	2	13	15
2017-05-26	2	24	26
2017-05-27	13	17	30
2017-05-28	8	26	34
2017-05-29	0	12	12
2017-05-30	0	29	29
2017-05-31	8	18	26
Totaux :	146	553	699

Date	PDE	Entrées illégales	Total
2017-06-01	9	45	54
2017-06-02	2	12	14
2017-06-03	3	17	20
2017-06-04	5	30	35
2017-06-05	9	14	23
2017-06-06	13	15	28
2017-06-07	1	22	23
2017-06-08	4	14	18
2017-06-09	4	19	23
2017-06-10	10	28	38
2017-06-11	14	40	54
2017-06-12	6	34	40
2017-06-13	0	22	22
2017-06-14	6	15	21

2017-06-15	2	28	30
2017-06-16	0	23	23
2017-06-17	5	12	17
2017-06-18	4	21	25
2017-06-19	8	31	39
2017-06-20	3	28	31
2017-06-21	4	10	14
2017-06-22	11	22	33
2017-06-23	8	14	22
2017-06-24	2	28	30
2017-06-25	9	34	43
2017-06-26	5	59	64
2017-06-27	10	34	44
2017-06-28	2	16	18
2017-06-29	9	52	61
2017-06-30	3	39	42
Totaux :	171	778	**949**

Date	PDE	Entrées illégales	Total
2017-07-01	1	62	63
2017-07-02	7	47	54
2017-07-03	2	27	29
2017-07-04	9	69	78
2017-07-05	5	32	37
2017-07-06	6	23	29
2017-07-07	1	69	70
2017-07-08	24	61	85
2017-07-09	6	64	70
2017-07-10	5	56	61
2017-07-11	5	60	65
2017-07-12	0	49	49
2017-07-13	12	74	86
2017-07-14	11	77	88
2017-07-15	9	77	86
2017-07-16	8	107	115
2017-07-17	6	79	85
2017-07-18	10	98	108
2017-07-19	2	96	98
2017-07-20	25	91	116
2017-07-21	12	98	110
2017-07-22	7	162	169
2017-07-23	17	164	181
2017-07-24	14	97	111
2017-07-25	12	112	124
2017-07-26	17	94	111

2017-07-27	3	170	173
2017-07-28	15	134	149
2017-07-29	20	133	153
2017-07-30	6	173	179
2017-07-31	9	215	224
Totaux:	286	2870	**3156**

RSR	Mois	Valeur
Entrées illégales	Janvier 2017	234
Point d'entrée	Janvier 2017	159
Entrées illégales	Février 2017	468
Point d'entrée	Février 2017	219
Entrées illégales	Mars 2017	633
Point d'entrée	Mars 2017	321
Entrées illégales	Avril 2017	644
Point d'entrée	Avril 2017	172
Entrées illégales	Mai 2017	553
Point d'entrée	Mai 2017	146
Entrées illégales	Juin 2017	778
Point d'entrée	Juin 2017	171
Entrées illégales	Juillet 2017	2870
Point d'entrée	Juillet 2017	286

Nombre de demandeurs d'asile par mois à Lacolle
Comparaison entre 2014, 2015, 2016 et 2017



Demandeurs d'asile

3500
3000
2500
2000
1500
1000
500
0

	2014	2015	2016	2017
Janvier	36	43	102	393
Février	37	56	76	687
Mars	46	54	75	954
Avril	58	66	107	816
Mai	68	66	69	699
Juin	68	62	116	949
Juillet	65	65	152	3156
Août	58	110	136	
Septembre	75	60	207	
Octobre	80	71	247	
Novembre	90	78	360	
Décembre	63	92	507	

Mois

Agence des services frontaliers du Canada | Canada Border Services Agency

Somme de Valeur numérique	**Étiquettes de colonnes**				
Étiquettes de lignes	**2014**	**2015**	**2016**	**2017**	**Total général**
Janvier	36	43	102	393	574
Février	37	56	76	687	856
Mars	46	54	75	954	1129
Avril	58	66	107	816	1047
Mai	68	66	69	699	902
Juin	68	62	116	949	1195
Juillet	65	65	152	3156	3438
Août	58	110	136		304
Septembre	75	60	207		342
Octobre	80	71	247		398
Novembre	90	78	360		528
Décembre	63	92	507		662
Total général	**744**	**823**	**2154**	**7654**	**11375**

Activité	Année	Mois	Valeur numérique
Demandeurs d'asile	2014	Janvier	36
Demandeurs d'asile	2014	Février	37
Demandeurs d'asile	2014	Mars	46
Demandeurs d'asile	2014	Avril	58
Demandeurs d'asile	2014	Mai	68
Demandeurs d'asile	2014	Juin	68
Demandeurs d'asile	2014	Juillet	65
Demandeurs d'asile	2014	Août	58
Demandeurs d'asile	2014	Septembre	75
Demandeurs d'asile	2014	Octobre	80
Demandeurs d'asile	2014	Novembre	90
Demandeurs d'asile	2014	Décembre	63
Demandeurs d'asile	2015	Janvier	43
Demandeurs d'asile	2015	Février	56
Demandeurs d'asile	2015	Mars	54
Demandeurs d'asile	2015	Avril	66
Demandeurs d'asile	2015	Mai	66
Demandeurs d'asile	2015	Juin	62
Demandeurs d'asile	2015	Juillet	65
Demandeurs d'asile	2015	Août	110
Demandeurs d'asile	2015	Septembre	60
Demandeurs d'asile	2015	Octobre	71
Demandeurs d'asile	2015	Novembre	78
Demandeurs d'asile	2015	Décembre	92
Demandeurs d'asile	2016	Janvier	102
Demandeurs d'asile	2016	Février	76
Demandeurs d'asile	2016	Mars	75
Demandeurs d'asile	2016	Avril	107
Demandeurs d'asile	2016	Mai	69
Demandeurs d'asile	2016	Juin	116
Demandeurs d'asile	2016	Juillet	152
Demandeurs d'asile	2016	Août	136
Demandeurs d'asile	2016	Septembre	207
Demandeurs d'asile	2016	Octobre	247
Demandeurs d'asile	2016	Novembre	360
Demandeurs d'asile	2016	Décembre	507
Demandeurs d'asile	2017	Janvier	393
Demandeurs d'asile	2017	Février	687
Demandeurs d'asile	2017	Mars	954
Demandeurs d'asile	2017	Avril	816
Demandeurs d'asile	2017	Mai	699
Demandeurs d'asile	2017	Juin	949
Demandeurs d'asile	2017	Juillet	3156

Clarke-Okah, Nana

From: StMarseille, Richard
Sent: August 8, 2017 08:01 AM
To: Jack, Amanda; Byrne, Patrick
Cc:
Subject: RE: Updated Tasking - Irregular Migration Material
Attachments: US-Canada Dashboard - Asylum Claims and Interceptions- 2017-08-01_E.PPTX

Having looked through the latest info we have on file, I would suggest that we use the most recent dashboard (attached) for this purpose and include it as an attachment to cover note.

We will do this unless there are any objections – plz let me know.

tks

Richard St Marseille

a/Director
Policy Division, Enforcement and Intelligence Programs
Programs Branch
Canada Border Services Agency / Government of Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tel: 613-954-3923 / TTY: 866-335-3237

Directeur, p.i.
Division des politiques, Programmes d'exécution de la loi et du renseignement
Direction générale des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tél: 613-954-3923 / ATS: 866-335-3237

From: StMarseille, Richard
Sent: August 8, 2017 7:49 AM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Byrne, Patrick <Patrick.Byrne@cbsa-asfc.gc.ca>
Cc: Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; Bush, Brett <Brett.Bush@cbsa-asfc.gc.ca>
Subject: RE: Updated Tasking - Irregular Migration Material

We have the attached lacolle stats, which were sent prior to the cab tasking, but I think we should be using national stats for this docket as well given the speaking notes and funding letter are not lacolle specific.

Richard St Marseille

a/Director
Policy Division, Enforcement and Intelligence Programs
Programs Branch
Canada Border Services Agency / Government of Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tel: 613-954-3923 / TTY: 866-335-3237

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Direction générale des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Richard.StMarseille@cbsa-asfc.gc.ca / Tél: 613-954-3923 / ATS: 866-335-3237

From: Jack, Amanda
Sent: August 8, 2017 7:28 AM
To: Byrne, Patrick <Patrick.Byrne@cbsa-asfc.gc.ca>
Cc: Lutfallah, Jennifer <Jennifer.Lutfallah@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; StMarseille, Richard <Richard.StMarseille@cbsa-asfc.gc.ca>; Bush, Brett <Brett.Bush@cbsa-asfc.gc.ca>
Subject: RE: Updated Tasking - Irregular Migration Material

Hi –

I thought Lisa had sent them to Jennifer.

Let me check and get back to you.

From: Byrne, Patrick
Sent: August 8, 2017 7:27 AM
To: Jack, Amanda
Cc: Lutfallah, Jennifer; Gareau, Andrée; StMarseille, Richard; Bush, Brett
Subject: Re: Updated Tasking - Irregular Migration Material

Hi Amanda

The package will be be routed through Cabinet Affairs by 10am this morning. I'll be sure to send you electronic versions.

Also, a request was sent to VPO Ops (Melissa Bindner) yesterday for the stats document referenced below that needs to be included in the package. Would it be possible to find out when we'll be receiving that?

Thanks

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jack, Amanda
Sent: Tuesday, August 8, 2017 6:57 AM
To: Byrne, Patrick
Cc: Lutfallah, Jennifer; Gareau, Andrée
Subject: FW: Updated Tasking - Irregular Migration Material

Good Morning Patrick;

Our VPs office is looking for a final copy of the:

Briefing Note
Talking Points (Programs-lead with IRCC)
Background Statistics (Operations-lead)

Could you forward to me?

Please and Thank you

Amanda

From: Nafziger, Lisa <Lisa.Nafziger@cbsa-asfc.gc.ca>
Sent: Friday, August 4, 2017 4:22 PM
To: Blanchard, NathalieX; Cléroux, Julie
Cc: Lutfallah, Jennifer; Byrne, Patrick; Mundie, Robert; Mingarelli, Giosafat; Boyd, Colin; StMarseille, Richard
Subject: Updated Tasking - Irregular Migration Material

Hi Nathalie and Julie –

Given the timelines for the material for the August 14 Cabinet Meeting and associated documents, I wanted to reaffirm the outstanding documents and timelines (as discussed previously). All materials are due to CAU on Tuesday, August 8 at 10:00 a.m. so that the entire package can be formally routed for approval prior to providing it to PS for the Minister (due COB Wednesday, August 9).

The full package will be routed through VPOs prior to going to the President and will include:

Briefing Note
Talking Points (Programs-lead with IRCC)
Background Statistics (Operations-lead)

Have a good long weekend. For your information Giosafat Mingarelli will be back in the office next week and will be taking over this file.
Cheers,
Lisa

Lisa Nafziger
Cabinet Affairs | Affaires du Cabinet
CBSA | AFSC
613-946-5970

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US-Canada Dashboard – Asylum Claims and Interceptions

August 1, 2017







Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Note to Audience

Disclaimers

- This dashboard is based solely on preliminary claims data which will vary from the verified claimant data posted on Open Portal. As the data is preliminary, it is subject to change and may not match IRCC official counts. *Claims data* varies from *claimant data* as the latter eliminates any duplication of an individual's attempt at claiming asylum as asylum can only be claimed once in Canada. Claims data may include multiple attempts to claim asylum.

- **Due to a significant increase in interceptions in Quebec, inland asylum claims are currently experiencing a four week delay in processing. As a result, inland claims and respective demographics for July are currently being underreported.**

- For requests concerning this dashboard or any asylum claims data, please contact the Operations Planning and Performance Branch's Refugee Mailbox (IRCC.OPPRefugeeStats-StatsRefugiesPRO.IRCC@cic.gc.ca)

- Please consult Open Portal (http://open.canada.ca/en/open-data) for verified claimants data. For any asylum claimant requests concerning Open Portal data or otherwise, please contact the Research and Evaluation Branch (Statistics@cic.gc.ca).

- Data is intended for **internal use** within IRCC, CBSA and RCMP only and has not yet been released to the public. For approval to release this report externally, please contact the Data Protocol Unit (DPU) at IRCC.DPU-UPD.IRCC@cic.gc.ca.

- Data Source: Data is being pulled from GCMS by IRCC using the Enterprise Data Warehouse (EDW) for all slides except slide 6. IRCC is drawing data from the Master Business Reporting (MBR) for slide 6.

Purpose

- This dashboard monitors the weekly asylum claims intake by both CBSA and IRCC as well as RCMP interceptions. It focuses on asylum claims beings made by persons arriving via the US. It is primarily used for policy analysis and to facilitate informed decision making by senior management.

Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

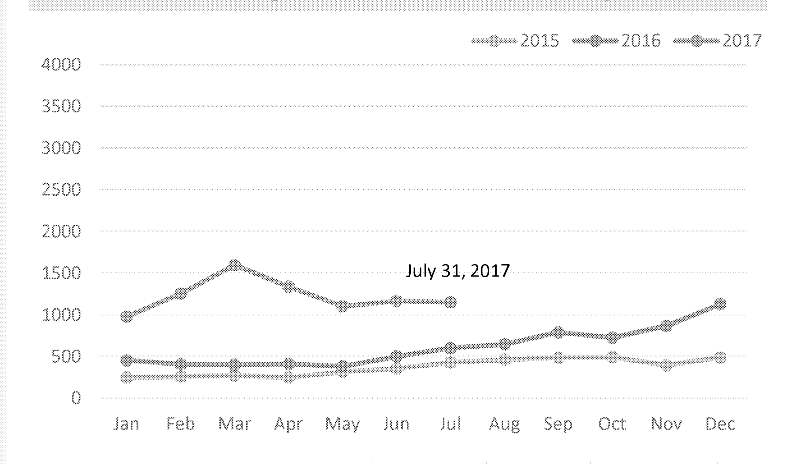
Asylum Snapshot – Asylum Claims

Analysis

- Land border and inland claims include persons who cross into Canada from the US without passing through a port of entry who are then intercepted and brought to an IRCC/CBSA office for processing.
- From January 1 to July 31, 2017 there were 7,298 asylum claims made at land border offices, compared to 3,014 over the same period last year, an increase of 142%.
- There were 12,563 asylum claims made at inland offices compared to 7,055 over the same period last year, an increase of 78%. Of the inland claims this year, 1,289 were from persons who reported the US* as their last country of residence.

- *Any asylum claim entered in GCMS where the officer made an eligibility decision becomes available for reporting the next day, provided there is no system issue. However, under the IRPA, officers have three working days to make an eligibility decision, after which the claim is deemed referred to the Immigration and Refugee Board.*
- *As such, asylum intake data is considered to be "stable" only after 5 days following the claim.*

Asylum Claim Intake (Land Border and Inland (US)*)
Claims from Foreign Nationals Previously Residing in the US

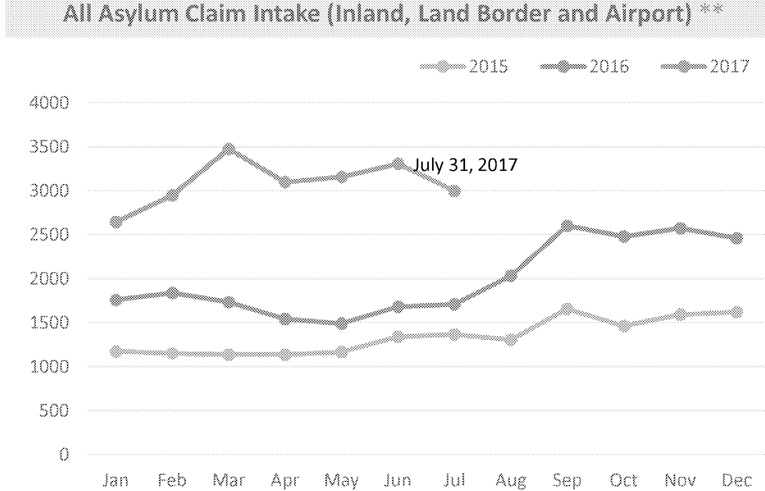




Asylum Claim Intake by Inland (US)* and Land Border			
Location	**From Jan. 1 to July 31, 2017**		**Total**
Inland (US)*	CBSA 343	IRCC 946	**1,289**
Land Border (All)	7,298		**7,298**
	Grand Total		**8,587**

***Inland (US): Only captures those who reported the US as their last country of residence, as such, we believe this number is significantly under reported.**

All Asylum Claim Intake (Inland, Land Border and Airport) **



Asylum Claim Intake by Inland, Land Border and Airport			
Location	**From Jan. 1 to July 31, 2017**		**Total**
Inland**	CBSA 1,146	IRCC 10,128	**11,274**
Inland(US)*	CBSA 343	IRCC 946	**1,289**
Land Border	7,298		**7,298**
Airport	1,741		**1,741**
Airport (US)*	31		**31**
	Grand Total		**21,633**

12,563** (Inland** + Inland(US)*)

**Due to a significant increase in interceptions in Quebec since the beginning of July, inland asylum claims are currently experiencing a four week delay in processing. Once processed, these claims are back dated in the system. As a result, inland claims for July are currently being underreported.

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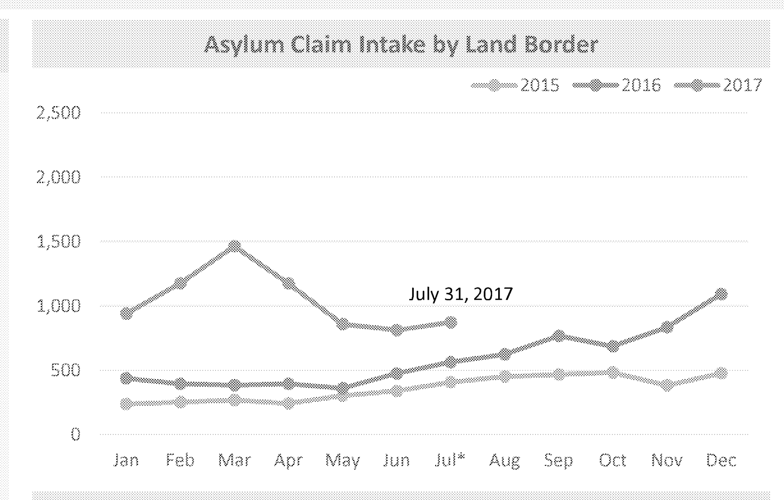
Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

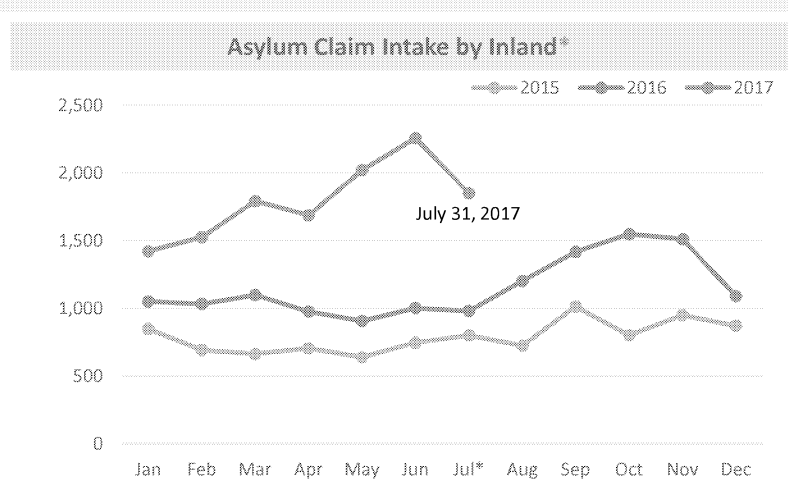
Asylum Snapshot – Asylum Claims

Analysis

- Asylum claims intake at both land border and inland offices have increased steadily during the past 3 years.
- Asylum claims intake at the land borders began to increase at a greater rate in June 2016, and peaked in March 2017; with a 283% increase when compared to March 2016.
- Intake at inland offices have also experienced consistent year over year increases for similar months since 2015. Since April 2017, Asylum claims intake inland has been increasing steadily. The dip observed in July is due to claims that have not yet been processed in the system due to the mounting backlog.
- Asylum claim volumes at airport POEs vary over time.







*Due to a significant increase in interceptions in Quebec since the beginning of July, inland asylum claims are currently experiencing a four week delay in processing. Once processed, these claims are back dated in the system. As a result, inland claims for July are currently being underreported.

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Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Asylum Snapshot – Citizenship and Demographics

Analysis

- From January 1 to July 31, 2017, Haiti was the top country of citizenship for claims at the land border with 917, Nigeria was the top country of citizenship at the inland offices with 1,248 claims, and Mexico took the top spot for airport at 316 claims.
- For the same period last year, Haitian claims at the land border ranked 13th with 91 claims; Nigerian claims inland ranked 2nd with 595 claims; and, Mexican claims at airports ranked 13th with 23 claims.
- Countries with the highest asylum claims for the same reporting period last year are as follows:
  - Border - Colombia (314 asylum claims)
  - Inland - China (667 asylum claims)
  - Airports - Hungary (505 asylum claims)

Top 10 Citizenships for Asylum Claims at Land Borders

Citizenships	2017-01-01 to 2017-07-31	
	Rank	#
Haiti	1	917
United States of America	2	499
Colombia	3	490
Burundi	4	423
El Salvador	5	367
Nigeria	6	341
Syria	7	321
Eritrea	8	315
Turkey	9	286
Pakistan	10	281
Other	N/A	3,058
Total	**N/A**	**7,298**

Top 10 Citizenships for Asylum Claims at Inland Offices

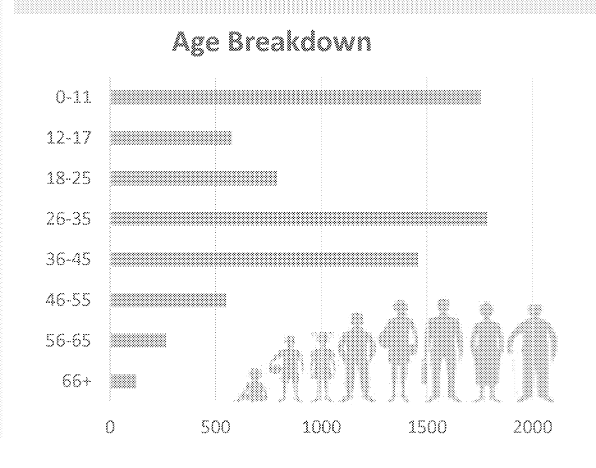
Citizenships	2017-01-01 to 2017-07-31	
	Rank	#
Nigeria	1	1,248
Turkey	2	838
Pakistan	3	625
Haiti	4	623
China	5	568
Somalia	6	489
India	7	452
Venezuela	8	359
United States of America	9	354
Mexico	10	315
Other	N/A	6,692
Total	**N/A**	**12,563**

Top 10 Citizenships for Asylum Claims at Airports

Citizenships	2017-01-01 to 2017-07-31	
	Rank	#
Mexico	1	316
India	2	122
Turkey	3	119
Hungary	4	110
Slovak Republic	5	106
Nigeria	6	76
Bahama Islands, The	7	69
Czech Republic	8	68
China, People's Republic c	9	66
Albania	10	37
Other	N/A	683
Total	**N/A**	**1,772**

Profile of Claims at Land Borders (since January 1, 2017)

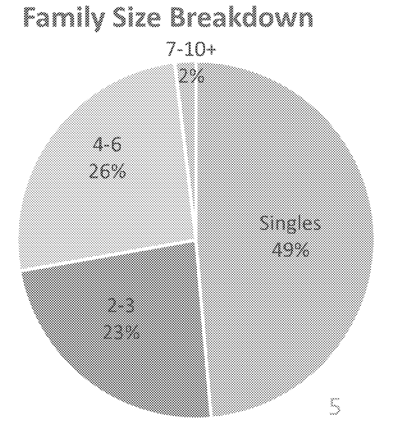
Age Breakdown



Gender Distribution



Family Size Breakdown



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Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Interceptions – US - Canada Land Borders

Analysis

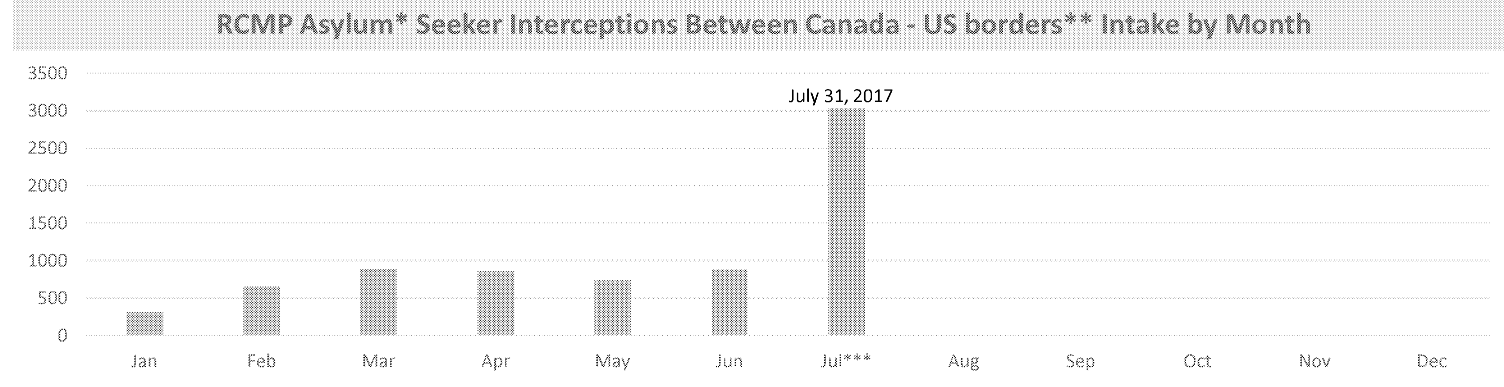
- Persons who cross into Canada from the US without passing through a land port of entry (POE) effectively evade the Safe Third Country Agreement (STCA). If no other section of the Immigration and Refugee Protection Act under s.101(1) is applicable to the refugee claimant, they are eligible to make an asylum claim in Canada (the STCA applies at land POEs[1]).

- As of July 31, 2017, interceptions in Quebec for the month have surpassed all previous monthly totals reaching 2,899. This far exceeds last month's all time high of 781.
- Of total border claims and interceptions (14,680) between January 1 and July 31, 2017, 50% effectively evaded the STCA but were intercepted by the RCMP.
- When the north bound movement began in January 2017, 74% of those intercepted were in possession of USA Non Immigrant Visas. As of July 4th, 36% (1,639) of those intercepted possessed USA visas.

RCMP Asylum* Seeker Interceptions Between Canada - US borders**

Division	2012	2013	2014	2015	2016	2017 (January)	2017 (February)	2017 (March)	2017 (April)	2017 (May)	2017 (June)	2017 (July)	2017 Total
C (Quebec)	653	416	389	306	1,367	245	432	644	672	576	781	2,899	**6,249**
O (Ontario)					0	0	0	0	0	0	0	0	**0**
J (New Brunswick)	1	3	1		9	0	0	1	0	0	0	0	**1**
D (Manitoba)					445	19	142	170	146	106	63	87	**733**
F (Saskatchewan)					0	5	0	0	9	0	0	0	**14**
K (Alberta)					1	0	0	1	0	0	1	0	**2**
E (British Columbia)					664	46	84	71	32	60	39	51	**383**
Total	**654**	**419**	**390**	**306**	**2,486**	**315**	**658**	**887**	**859**	**742**	**884**	**3,037**	**7,382**

RCMP Asylum* Seeker Interceptions Between Canada - US borders** Intake by Month



* Source is RCMP. There is currently no systems capability to identify asylum claimants in GCMS by whether they were intercepted by the RCMP; a interim fix has been developed and is being implemented.
**Data has not been provided for empty fields.
***Results for 2017 includes July 1-31, 2017

[1]The STCA may also apply at airports only in cases where the person seeking refugee protection in Canada has been determined not to be a refugee by the United States, has been ordered deported from the United States and, is in transit through Canada for removal from the United States.

Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Between POEs - Irregular Migration

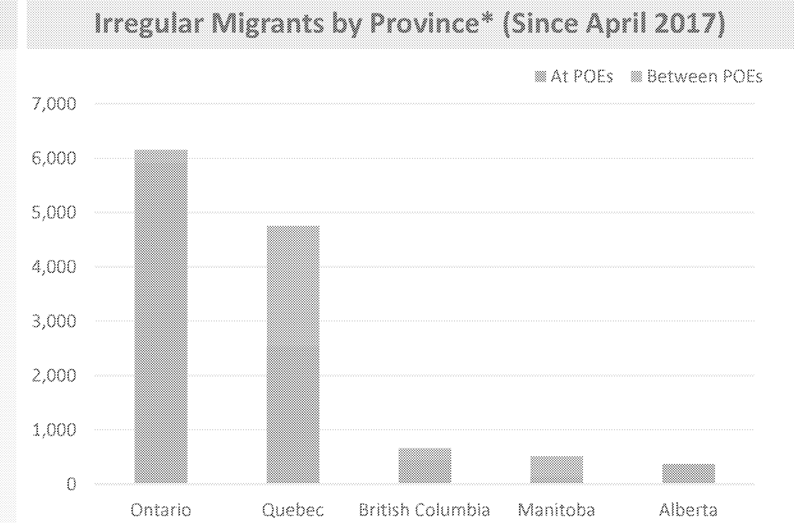
Analysis

- *The report below is based on Refugee Claims where the client was flagged as crossing "In-Between" port of entries on the Examination record in GCMS. Information on Irregular Migrants may be presented in three different ways depending on the purpose; the number of RCMP Interceptions, the number of CBSA Examinations on irregular migrants, or the number of Refugee Claims made by irregular migrants. This report is not expected to match other reports based on the other populations.*
- Between April 1, 2017 and July 31, 2017, 72% of all asylum claims in Manitoba were between Ports of Entry. For the same time period, in Quebec* and British Columbia, 46% and 34% of claims were between Ports of Entry.
- Asylum claims from US Travel Ban affected countries make up only 11% (1,349) of all claims received between April 1, 2017 and July 31, 2017. Of those claims, 35% (465) were from those who entered between Ports of Entry.

*Due to a significant increase in interceptions in Quebec, inland asylum claims are currently experiencing a four week delay in processing. As a result, inland claims and respective demographics for July are currently being underreported.

**As a result, the estimated backlog rests at 2,250.

Irregular Migrants by Province* (Since April 2017)

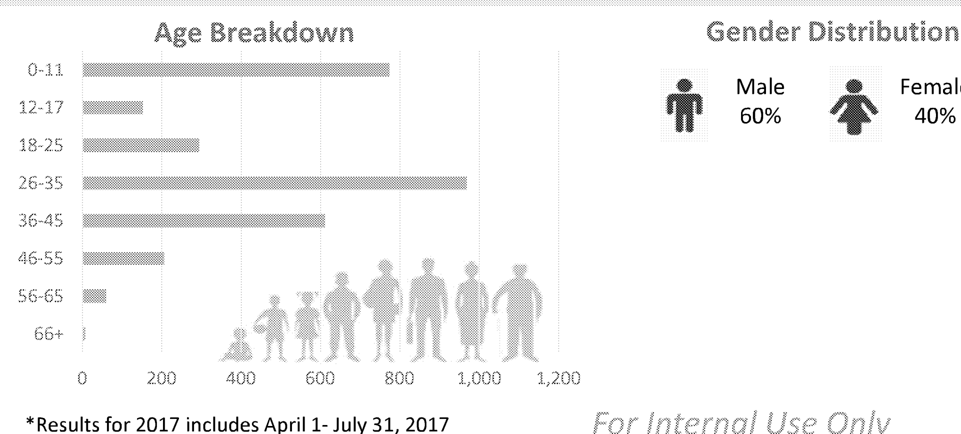


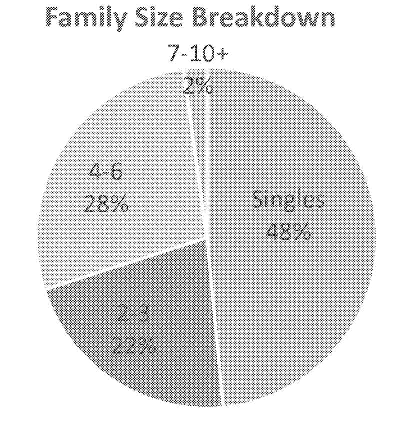
Irregular Migrants Affected by US Travel Ban* (Since April 2017)

		April	May	June	July
Iran	Between POEs	0	0	0	0
	At POEs	30	38	59	34
Libya	Between POEs	0	3	0	6
	At POEs	23	26	33	31
Somalia	Between POEs	64	41	22	27
	At POEs	35	38	57	49
Syria	Between POEs	27	17	39	30
	At POEs	49	44	60	59
Sudan	Between POEs	33	28	22	6
	At POEs	38	21	16	16
Yemen	Between POEs	22	28	37	13
	At POEs	29	20	35	24

Note: Data is for all modes of entry into Canada

Profile of Irregular Migrants (since April 2017)*





*Results for 2017 includes April 1- July 31, 2017



Monitoring of Asylum Claims – Preliminary Data

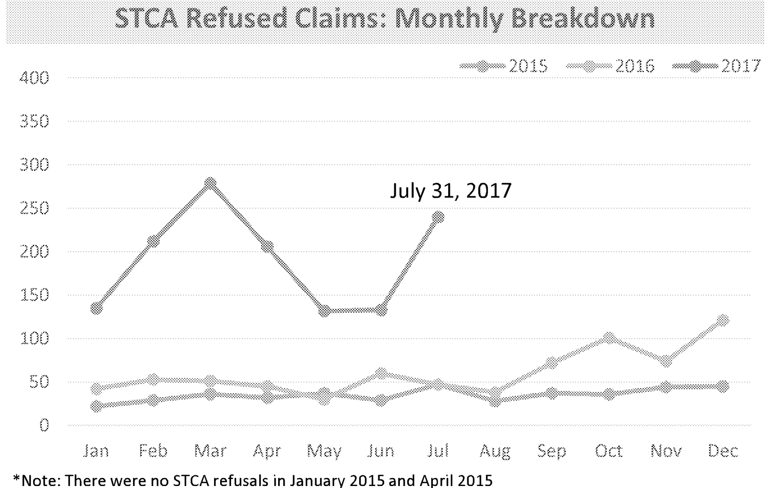
Data as of Aug. 1, 2017

Safe Third Country Agreement – Refusals (MBR)

Analysis

- Under the Safe Third Country Agreement (STCA) between Canada and the U.S. claimants are required to request protection in the first safe country they arrive in, unless they qualify for an exception to the agreement. These claims can be found ineligible at the port of entry (POE), or after referral to the Immigration and Refugee Board.
- From January 1, 2017 to July 31, 2017 there have been 1,337 asylum claims determined to be ineligible under the STCA. This represents a 308% increase when compared to the same reporting period last year (328). This increase is a recent trend as these refusals began to increase in October 2016.
- From January 1, 2017 to July 31, 2017 there has been 380 Haitian asylum seekers who have been determined to be ineligible under STCA.
- All POEs are issuing greater STCA refusals. Most notably, Lacolle with a 480% increase, followed by Rainbow Bridge with a 220% increase when compared to January 1, 2016 to July 31, 2016 STCA refusals.

STCA Refused Claims: Monthly Breakdown

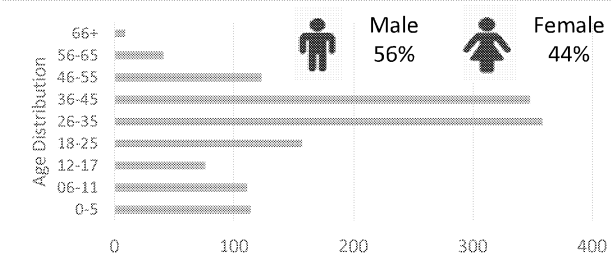


*Note: There were no STCA refusals in January 2015 and April 2015

% of Asylum Claims Determined Ineligible under STCA

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	9%	11%	13%	13%	12%	9%	12%	6%	8%	7%	11%	9%
2016	10%	13%	13%	11%	8%	13%	9%	6%	9%	15%	9%	11%
2017	14%	18%	19%	18%	15%	16%	28%					

Profile of STCA Refused Claims (since January 1, 2017)



Family Size	
Unit	Persons
Singles	1020
2-3	132
4-6	185
7-10+	0

Top 10 Citizenships for STCA Refusals

Citizenships	2017-01-01 to 2017-07-31
Haiti	380
Nigeria	103
Burundi	58
Colombia	58
El Salvador	53
Honduras	45
Pakistan	43
Congo, Democratic Republic of the	41
Syria	40
Republic of Djibouti	31
Other	485

Top 10 POEs for STCA Refusals

Ports of Entry	2017-01-01 to 2017-07-31
Saint-Bernard-De-Lacolle	528
Niagara Falls Rainbow Brdg	205
Saint-Armand	132
Fort Erie Refugee Proc Ctr	110
Fort Erie Peace Brdg	85
Windsor Inter Tunnel	62
Emerson	41
Windsor Ambassador Brdg	28
Niagara Falls QL Brdg	24
Stanstead	23
Other	99

Note: IRCC cannot currently report on STCA exemptions and reasons due to data integrity concerns.

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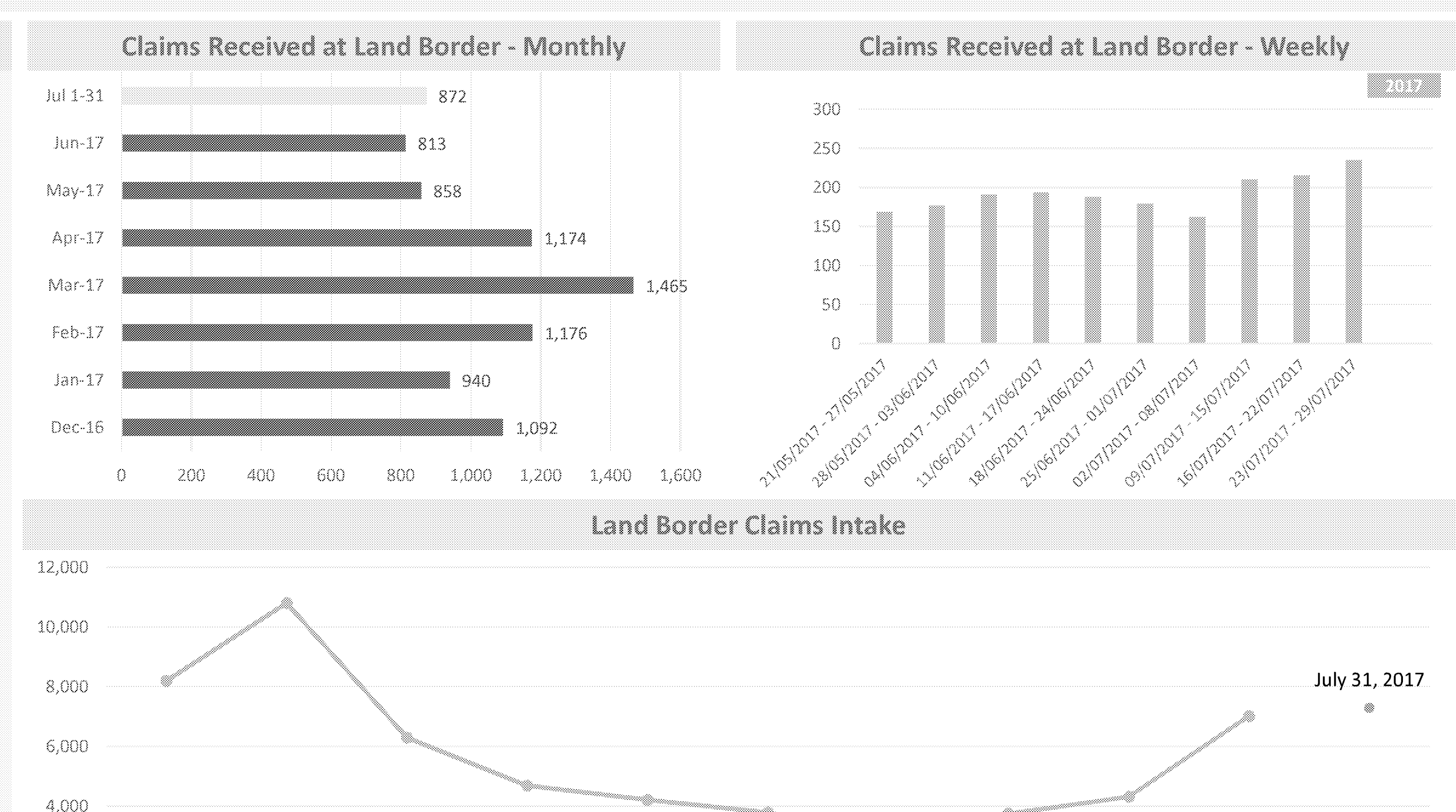
Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Asylum Snapshot – US - Canada Land Borders

Analysis

- Claims for those being intercepted and returned to the land border are sometimes processed at the land border instead of inland.
- Updates to the system have been implemented, which allow officers to identify in the system claims from individuals who entered Canada between the ports of entry.
- The highest peak for land border claims over the last ten years was observed in 2008 with 10,806 claims. To date, 7,298 claims have been made in 2017.



For Internal Use Only

Monitoring of Asylum Claims – Preliminary Data

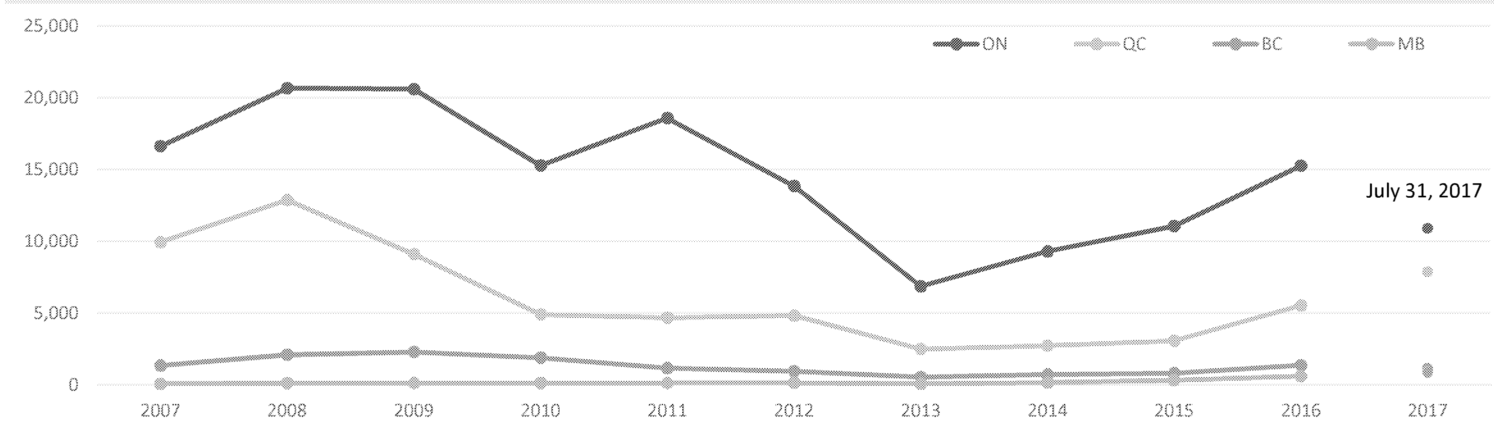
Data as of Aug. 1, 2017

Asylum Snapshot – Provincial Statistics

Analysis

- For the past 10 years, Ontario has consistently received the highest number of asylum claims. True to this trend, from January 1 to July 31, 2017, Ontario received a total of 10,908.
- Quebec received 7,882 claims, while British Columbia received 1,140, and Manitoba received 925 claims.
- For the remaining provinces (with the exception of Alberta) and territories, intake has remained relatively steady with low to minimal claim intake.
- Claims in Manitoba continue to be predominantly from Somali and Djibouti nationals with some additional nationalities of Nigerian and Ghanaian.
- The large majority of land border claims in Manitoba are made by single males.
- Claims in Quebec have recently been predominantly from Haitian nationals with some additional nationalities of Nigerian, American and Turkish.

Claims Intake by Year for Ontario , Quebec, Manitoba, and British Columbia (All Modes)



Claims Intake by Year for All Provinces/Territories (All Modes)

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017 Jan 1 - Jul 31
Ontario	16,623	20,667	20,594	15,277	18,580	13,844	6,862	9,297	11,057	15,264	10,908
Quebec	9,939	12,877	9,096	4,895	4,660	4,821	2,485	2,731	3,069	5,526	7,882
British Columbia	1,347	2,099	2,285	1,892	1,172	952	541	728	811	1,361	1,140
Manitoba	71	115	132	129	138	144	77	156	327	600	925
Alberta	467	996	1,048	876	688	614	376	487	772	1,008	708
Saskatchewan	14	26	49	44	47	53	26	23	16	39	20
New Brunswick	28	100	16	11	21	25	14	14	3	28	22
Nova Scotia	34	41	21	43	41	50	19	30	36	57	25
Newfoundland and Labrador	5	2	5	10	5	6	1	7	15	14	14
Yukon	0	3	1	0	0	0	0	0	0	1	0
Northwest Territories	3	1	0	0	1	0	0	0	0	0	0
Prince Edward Island	0	1	3	2	3	0	0	0	0	0	0

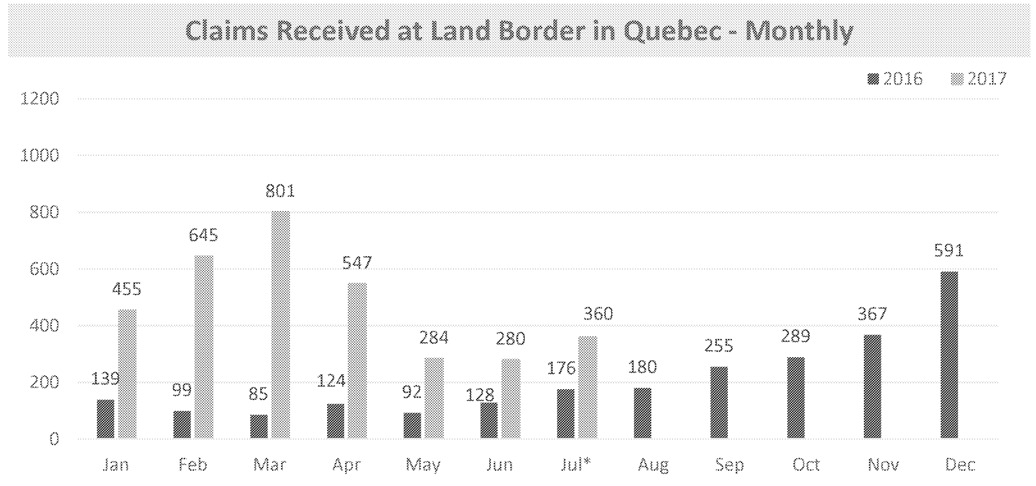
For Internal Use Only

Monitoring of Asylum Claims – Preliminary Data

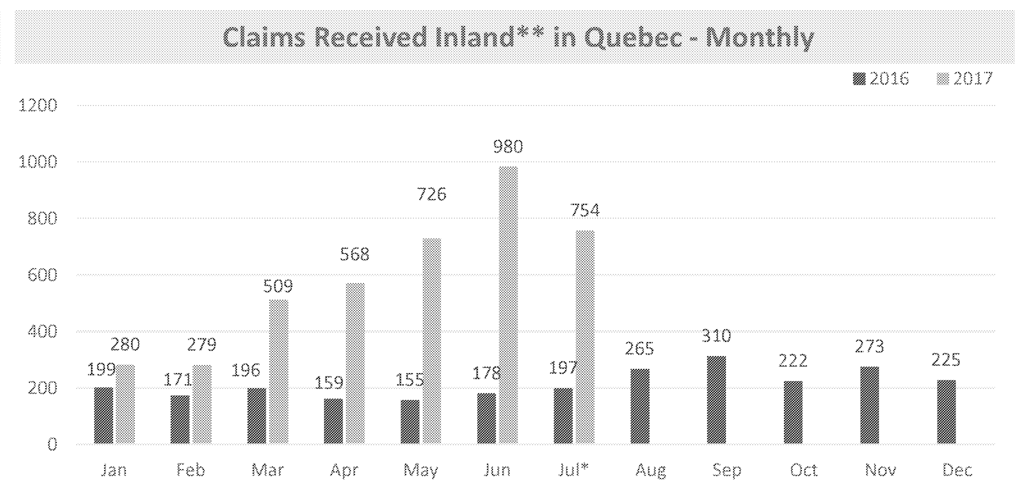
Data as of Aug. 1, 2017

Asylum Snapshot – Provincial Statistics - Quebec

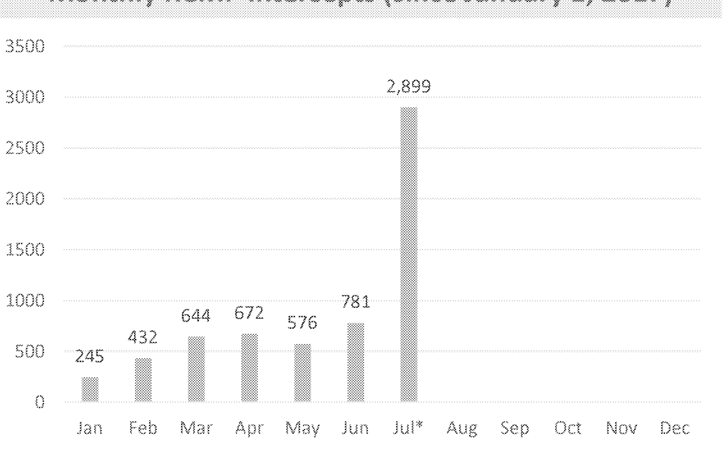
Claims Received at Land Border in Quebec - Monthly



Claims Received Inland** in Quebec - Monthly

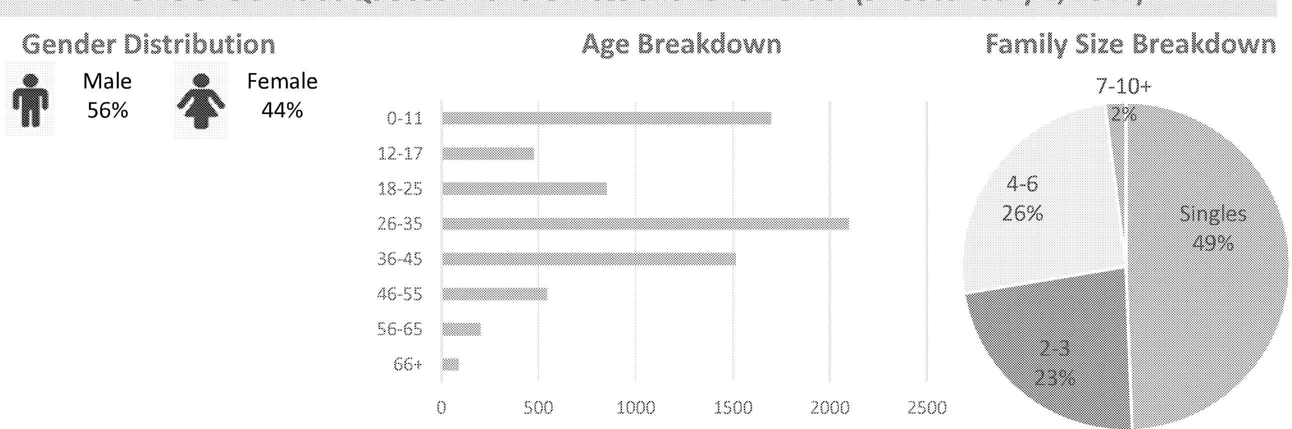


Monthly RCMP Intercepts (since January 1, 2017)



*Results for 2017 includes July 1-31, 2017

Profile of Claims at Quebec Inland Offices and Land Border (since January 1, 2017)



**Due to a significant increase in interceptions in Quebec since the beginning of July, inland asylum claims are currently experiencing a four week delay in processing. Once processed, these claims are back dated in the system. As a result, inland claims for July are currently being underreported.
**As a result, the estimated backlog rests at 2,250

Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Asylum Snapshot – Provincial Statistics – British Columbia

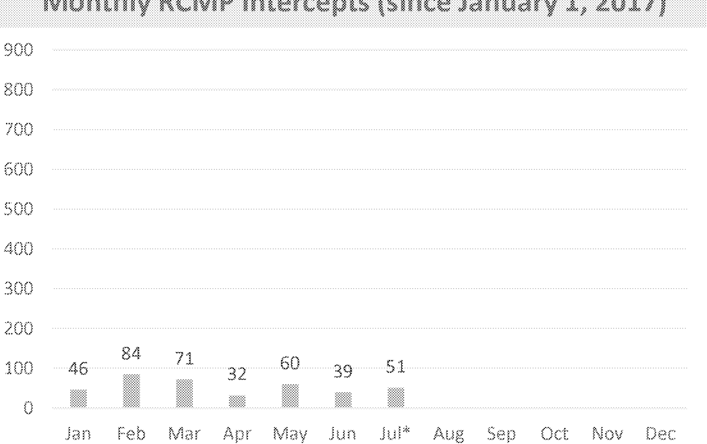
Claims Received at Land Border in British Columbia - Monthly

	Jan	Feb	Mar	Apr	May	Jun	Jul*	Aug	Sep	Oct	Nov	Dec
2016	14	14	20	11	24	24	7	21	27	27	14	16
2017	11	22	38	37	22	7	31					

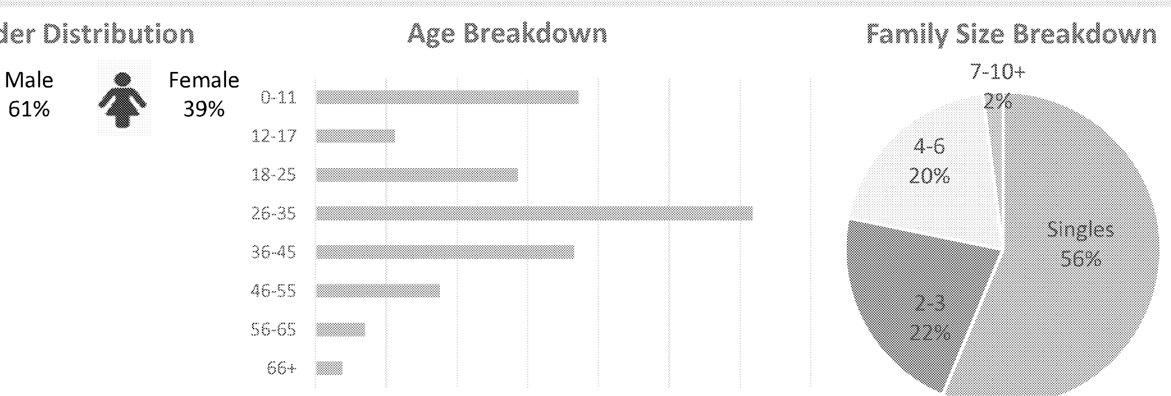
Claims Received Inland in British Columbia - Monthly

	Jan	Feb	Mar	Apr	May	Jun	Jul*	Aug	Sep	Oct	Nov	Dec
2016	88	101	78	41	62	75	73	103	82	122	119	99
2017	97	120	133	108	128	136	129					

Monthly RCMP Intercepts (since January 1, 2017)



Profile of Claims at British Columbia Inland Offices and Land Border (since January 1, 2017)



*Results for 2017 includes July 1-31, 2017

Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

Asylum Snapshot – Provincial Statistics - Manitoba

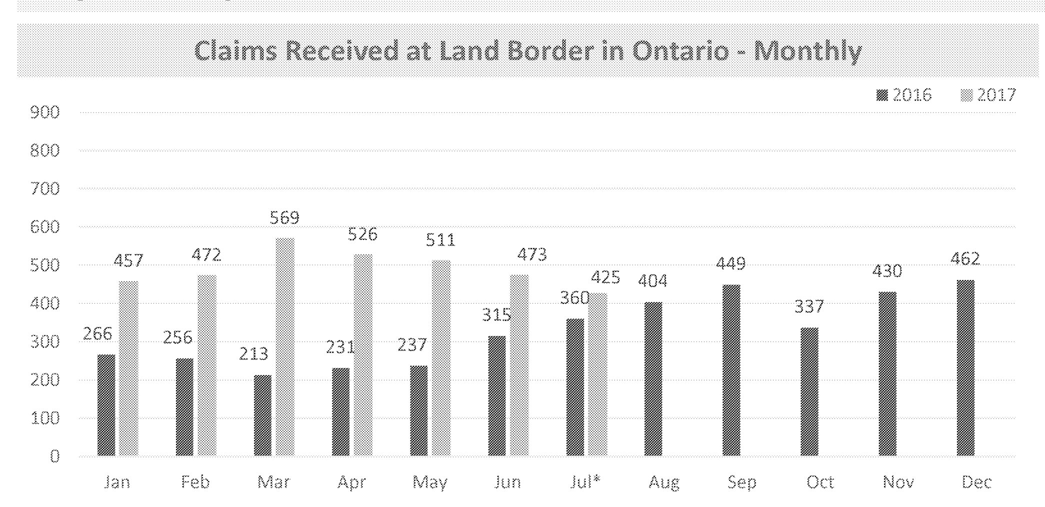


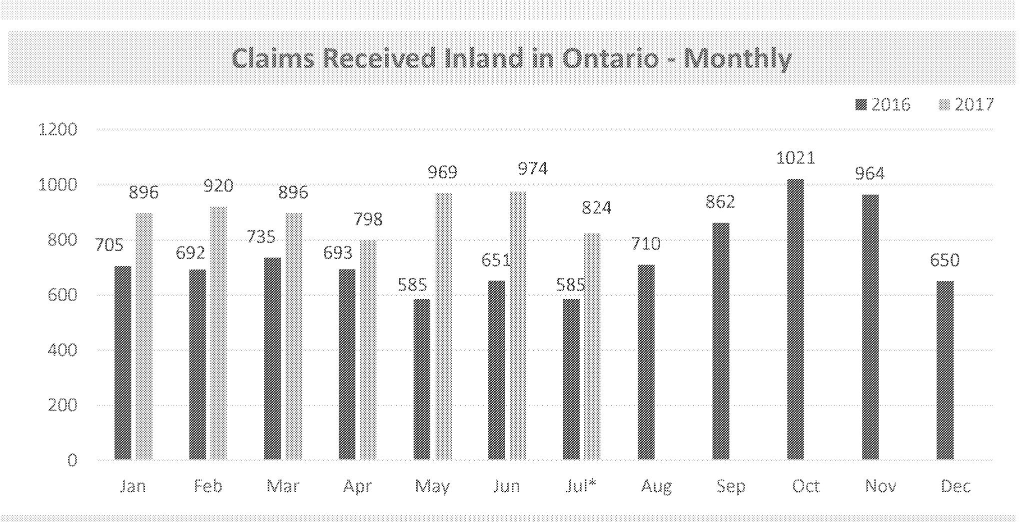
*Results for 2017 includes July 1-31, 2017

Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

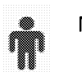
Asylum Snapshot – Provincial Statistics – Ontario

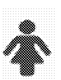




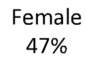
Profile of Claims at Ontario Inland Offices and Land Border (since January 1, 2017)

Gender Distribution





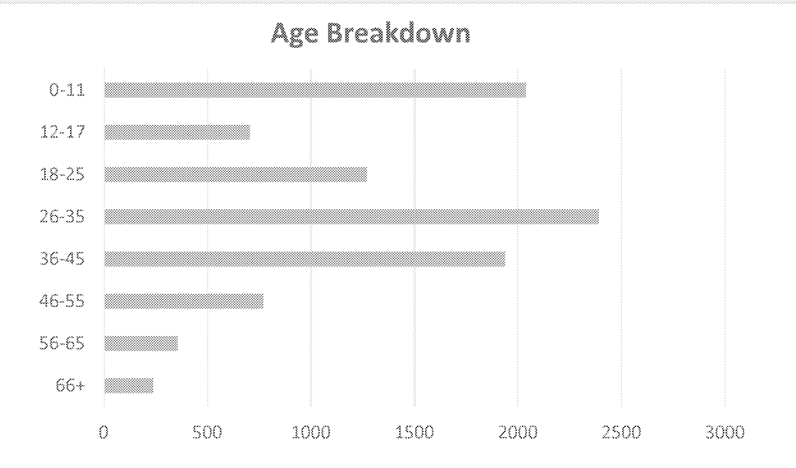
Male
53%

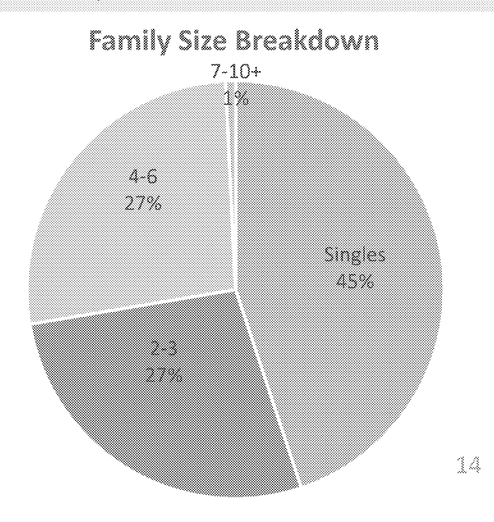


Female
47%

Note:
There has not been any RCMP intercepts in Ontario.

*Results for 2017 includes July 1-31, 2017





Monitoring of Asylum Claims – Preliminary Data

Data as of Aug. 1, 2017

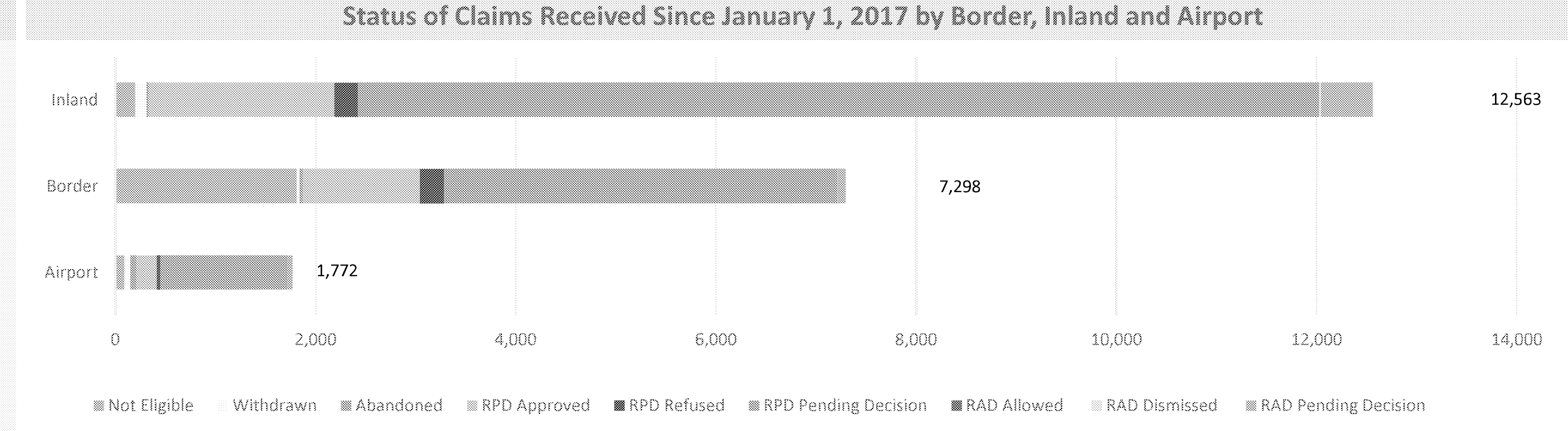
Immigration Refugee Board – Referred Refugee Protection Claims

Analysis

- All data on this slide is preliminary and subject to change. It is provided by IRCC and therefore may not match IRB official counts.
- From January 1 to July 31, 2017, the IRB received 12,367 claims referred from Inland offices compared to 6,966 for the same period last year, an increase of 78%.
- The IRB received 5,487 claims referred from the border compared to 2,581 in 2016, an increase of 113%.
- The IRB received 1,683 claims referred from the airport in comparison to 1,497 for the same time period in 2016, an increase of 12%.

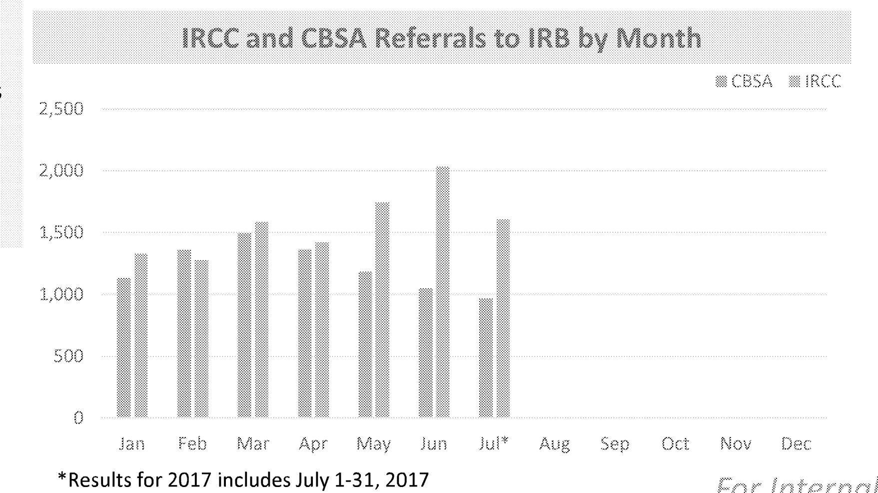
Notes:
- Data only includes applications referred as of January 1, 2017 that have reached an outcome.
- "Negative" includes all Negative, Abandoned, Withdrawn and Other decisions.

Status of Claims Received Since January 1, 2017 by Border, Inland and Airport



Note:
- Data does not include appeals to Federal Court or Removals.

IRCC and CBSA Referrals to IRB by Month



*Results for 2017 includes July 1-31, 2017

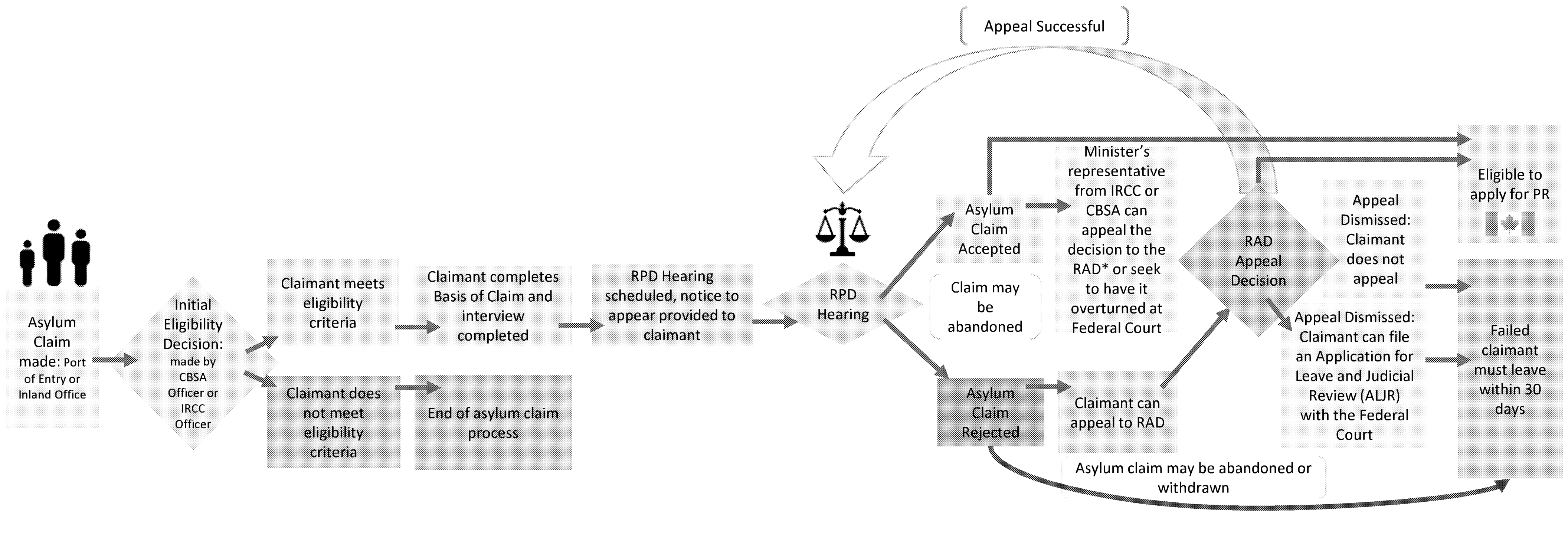
Decisions on Claims Received in 2017 (since Jan 1, 2017)



For Internal Use Only

Annex– Preliminary Data

Asylum Claim Process



*Only in restricted circumstances will the RAD refer cases back to the RPD

Clarke-Okah, Nana

From: Kapell-Seguin.Elisha <Elisha.Kapell-Seguin@cic.gc.ca>
Sent: August 10, 2017 09:51 PM
To: Carroll, Kathy; Parker, Catherine; Bedard, Raymond
Cc: Modler, Greg; Daigle, Jason; Duclos, Rosabelle; Abou Hamad, Rodolphe; Martel, Judith: CIC / CIC
Subject: RE: URGENT : Question de la part d'IRCC

As a follow up, do we have a sense of how many staff we can house there? It could feed into decisions on how many we can process per day.

Thanks,
Elisha Kapell-Seguin
IRCC

From: Carroll, Kathy [mailto:Kathy.Carroll@cbsa-asfc.gc.ca]
Sent: August 10, 2017 10:09 AM
To: Parker, Catherine <Catherine.Parker@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Kapell-Seguin.Elisha <Elisha.Kapell-Seguin@cic.gc.ca>
Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>
Subject: RE: URGENT : Question de la part d'IRCC

Re-sending to include the IRCC GOC rep

From: Carroll, Kathy
Sent: August 10, 2017 10:06 AM
To: Parker, Catherine <Catherine.Parker@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>
Subject: RE: URGENT : Question de la part d'IRCC

The Berri location is one of the GOC planning options for a joint processing location. We are still looking at other options, too, so it is good for us to have an idea of whether or not regional IRCC and CBSA would be ok with this location, we need to then put a pause on this until there's a decision by seniors through the GOC process.

From: Parker, Catherine
Sent: August 10, 2017 9:46 AM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>
Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>; Abou Hamad, Rodolphe <Rodolphe.AbouHamad@cbsa-asfc.gc.ca>
Subject: RE: URGENT : Question de la part d'IRCC

Looking into it

From: Bedard, Raymond
Sent: August 10, 2017 9:45 AM
To: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Parker, Catherine <Catherine.Parker@cbsa-asfc.gc.ca>

Cc: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Daigle, Jason <Jason.Daigle@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>
Subject: Re: URGENT : Question de la part d'IRCC

Sorry, Annie is referring to the second possible site in Montreal at 300 Berrie street. Can you help answer her question?

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bedard, Raymond
Sent: Thursday, August 10, 2017 9:37 AM
To: Carroll, Kathy; Parker, Catherine
Cc: Modler, Greg; Daigle, Jason; Duclos, Rosabelle
Subject: Fw: URGENT : Question de la part d'IRCC

Can either of you help with Annie's urgent question (see below)? She is referring to the facility on Peel Street.

Raymond

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>
Sent: Thursday, August 10, 2017 9:32 AM
To: Bedard, Raymond
Cc: Campbell, LyneMTL; Duclos, Rosabelle; Auclair, Rachel; Correia, Sylvie
Subject: Tr: URGENT : Question de la part d'IRCC

Bonjour Raymond,

Serait-il possible d'obtenir une confirmation par écrit de l'AC que l'ASFC prend charge de l'immeuble pour le Centre de traitement urbain?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>
Envoyé: jeudi 10 août 2017 9:14 AM
À: Duclos, Rosabelle; Campbell, LyneMTL; Beauséjour, Annie
Objet: RE: URGENT : Question de la part d'IRCC

Tel que discuté avec Lyne à l'instant,

Serait-il possible d'avoir une réponse écrite de la part de HQ?

De : Duclos, Rosabelle
Envoyé : August 10, 2017 9:02 AM
À : Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>
Objet : Re: URGENT : Question de la part d'IRCC

Bonjour Sylvie,

Voici les réponses :

- Prévu que l'ASFC paye;
- Au moins 1 an à prévoir pour la location.

Merci!
Rosabelle

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Correia, Sylvie
Envoyé: jeudi 10 août 2017 8:54 AM
À: Campbell, LyneMTL; Beauséjour, Annie
Cc: Duclos, Rosabelle
Objet: URGENT : Question de la part d'IRCC

Bonjour,

Je viens de recevoir un appel d'une act./DG d'IRCC qui avait les questions suivantes :

- Qui va payer pour le centre urbain? Est-ce que les coûts sont séparés entre les 2 ministères?
- Combien de temps pensons-nous louer les locaux?

Merci

Sylvie Correia

Agente principale de projets int., Gestion des infrastructures fixes | DSCP
Agence des services frontaliers du Canada | Gouvernement du Canada
sylvie.correia@cbsa-asfc.gc.ca | Tél. : 514-283-8700 (x4475) | Tél. cell. : 514-240-3056

A/Senior Project Officer, Fixed Infrastructure Management | CPSD
Canada Border Services Agency | Government of Canada
sylvie.correia@cbsa-asfc.gc.ca | Tel: 514-283-8700 (x4475) | Cell: 514-240-3056

Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: July 13, 2017 10:54 AM
To: Archipow, Nancy; Jack, Amanda
Cc: Giolti, Patrizia; Ouellet, Fabrice
Subject: Re: URGENT - Deadline 10:45 am New monthly asylum seeker numbers

Unfortunately I don't know about local community services - we have a funding letter going forward for our processing....i don't know if the region would have more. PS might know

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Archipow, Nancy
Sent: Thursday, July 13, 2017 10:47 AM
To: Janes, Lisa CBSA-ASFC; Jack, Amanda
Cc: Giolti, Patrizia; Ouellet, Fabrice
Subject: Fw: URGENT - Deadline 10:45 am New monthly asylum seeker numbers

Hi Lisa,

Just seeing this now. Apologies, I'm offsite and my team just received it about 30 mins ago as well.

Please see question highlighted below. This is in the context of the most recent stats publishing reflecting the month of June. PS is anticipating questions from an operational perspective on what is being done in the QC region about the increase. We know that there was a recent infrastructure change to accommodate the asylum seekers. You may want to highlight that.

Also, if you prefer this be deferred to the region, pls let us know.

Nancy

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Ouellet, Fabrice <Fabrice.Ouellet@cbsa-asfc.gc.ca>
Sent: Thursday, July 13, 2017 10:21 AM
To: Archipow, Nancy
Cc: Lemieux, Steve; Giolti, Patrizia
Subject: FW: URGENT - Deadline 10:45 am New monthly asylum seeker numbers

Hi Nancy,

I haven't really been involved in the asylum seeker file. Are there any special measures to address the increase in Quebec?
Fabrice

From: O'Brien2, Judith (PS/SP) [mailto:judith.obrien2@canada.ca]
Sent: July 13, 2017 10:19 AM
To: Thelen, David: PS / SP <david.thelen@canada.ca>; Henderson, Kim (PS/SP) <kim.henderson@canada.ca>; Ouellet, Fabrice <Fabrice.Ouellet@cbsa-asfc.gc.ca>; Lemieux, Steve <Steve.Lemieux@cbsa-asfc.gc.ca>

Cc: Travers, Evan (PS/SP) <evan.travers@canada.ca>
Subject: URGENT - Deadline 10:45 am New monthly asylum seeker numbers
Importance: High

We are about to share these monthly asylum stats with the Minister's Office. As you will see there is a rise in numbers this past month in Quebec. Could you please look into the question highlighted below, as we anticipate questions about this from both MO and PCO.

Our deadline to get back to IRCC is noon today.

****

We are planning to post the June Asylum claims stats on Monday. As you will see below, the total of RCMP intercepts is quite high, and that is mostly because of a dramatic rise in intercepts in Quebec. There was a significant decrease in numbers for Manitoba, but not by enough to counteract the increase in Quebec (total for June is 884 while the highest month total was 887 in March). The increasing trend of intercepts in Quebec is continuing into July: preliminary numbers show that in the **first 11 days of July**, there has been **575 intercepts** which is almost the entire month of May's intercepts for the same province.

We are briefing our Mino this afternoon and we'd like to know if there are any measures or additional support planned for the communities in Québec, such as the $30,000 announced by PS for the volunteer fire department? PCO will more than likely ask how we are responding to this significant rise in Québec.

You will find below some stats, analysis as well as our approved Key Messages for your information. Please let us know **by noon** if there is anymore to add re. the Québec situation.

Merci beaucoup!

Sabrina

RCMP Intercepts

Provinces	Jan	Feb	Mar	Apr	May	June	Total
New Brunswick	0	0	1	0	0	**0**	**1**
Quebec	245	432	644	672	576	**781**	**3,350**
Ontario	0	0	0	0	0	**0**	**0**
Manitoba	19	142	170	146	106	**63**	**646**
Saskatchewan	5	0	0	9	0	**0**	**14**
Alberta	0	0	1	0	0	**1**	**2**

Provinces	Jan	Feb	Mar	Apr	May	June	Total
British Columbia	46	84	71	32	60	39	**332**
Total - RCMP	**315**	**658**	**887**	**859**	**742**	884	**4,345**

Preliminary analysis showed that for the week of June 18-24 the top source countries for claimants at Lacolle, Québec are the following:

1. Haiti (26 claims)
2. Nigeria and Turkey at 19 claims each
3. Yemen (11 claims)- this is one of the countries included in the ban
4. Egypt (9 claims)
5. Eritrea (9 claims)

Haiti, Nigeria and Yemen were also the top source countries in the last reporting period. For this period, all claims, but one, were found eligible for a hearing.

Finally, CBSA's report (Irregular Migration vis the US) outlines that there are a couple of factors in play of this influx:

1. Push factors in countries of citizenship
2. Push factors in secondary countries of refuge (for example policy changes in Saudi Arabia have affected Eritrea, Yemen, Sudan and Syria)
3. Pull factors in Canada

Overall, the total number of asylum claims processed by CBSA and IRCC went up slightly:
May 2017: 3130
June 2017: 3135

KEY MESSAGES

Can you explain some of the changes seen in the asylum claim rates?

Asylum claim rates fluctuate over time and can depend on many things including the outbreak of conflict in an area, and changing government policies around the world which could lead to persecution for some people.

Total number of claimants - We have seen a general increase in the number of asylum claims over the past few years. This may reflect changing world conditions.

Foreign nationals who are claiming refugee status as they cross the border into Canada is a situation the Government of Canada takes seriously, and we are watching this situation along with our colleagues at CBSA and RCMP.

While we have seen an increase in the number of people making asylum claims, it is not known if this trend will continue. The number of asylum claims fluctuates throughout the year and can change month to month. For example, in 2011 more than 25,000 people claimed asylum in Canada, where as in 2014 approximately 13,500 claimed asylum.

We are currently monitoring the situation, but generally, municipalities are responsible for managing the costs of shelters that asylum seekers may use which in turn are supported by the provinces and territories. In Budget 2016 the Government announced $504 million over 2 years for Investment in Affordable Housing, which provinces and

territories, in consultation with municipalities, can use for whatever they wish in terms of housing priorities—including shelters.

IRCC is also engaging with provincial partners, working with Public Safety Canada, and exploring ways to assist smaller communities, such as Emerson, Manitoba, where the Public Safety Minister announced $30,000 in federal support for the volunteer fire department.

The Government of Canada provides funding through the Canada Social Transfer (CST) which is a federal block transfer to provinces and territories in support of post-secondary education, programs for children, social assistance and other social programs. Increases in the number of people living in a province, including asylum claimants, are factored into social transfers from the federal government to the provinces.

The CST is provided on an equal per capita basis to the provinces in accordance with Statistic Canada's annual population estimates. The population estimates include persons who are claiming refugee status and the family members living with them.

The CST will provide $13.7 billion in 2017-18 to the provinces and territories.

Once an individual has been determined to be eligible to make a claim in Canada, as an asylum claimant they are entitled to social assistance, education, health services, emergency housing and legal aid while a decision is pending on their claim. In addition, most individuals found to be eligible to make an asylum claim can apply for a work permit once they have undergone a medical examination. It does not matter if the claim was made at the border or at an inland office.

Once an asylum claim has been deemed eligible to be referred to the Immigration and Refugee Board of Canada (IRB), the federal government covers the cost of eligible health services under the Interim Federal Health Program (IFHP). The IFHP provides for emergency medical treatment and other essential medical services to refugees and refugee claimants who have not yet received provincial/territorial health coverage.

Foreign nationals from any country may make a claim for asylum, but some people are not eligible to claim refugee protection in Canada.

Officers receiving a refugee claim will decide whether it is eligible for referral to the IRB, an independent administrative tribunal that makes decisions on immigration and refugee matters. The IRB decides who is a Convention refugee or a person in need of protection. Asylum claimants are not deemed to be a Convention refugee or a protected person until the IRB renders a positive decision.

Once a claim is made, individuals may also apply for social assistance which is the responsibility of provinces and territories.

Once claimants have been determined to be protected persons by the IRB, they can access federally-funded settlement support services. In total, Immigration Refugees and Citizenship Canada is allocating more than $690 million in 2017-18 to support the needs of newcomers, outside of Quebec. This includes a supplementary amount of more than $93 million in response to the Syrian refugee effort and represents a $26 million dollar increase from the previous year.

What is the Government doing to address the increase in irregular migration between the land border ports of entry?

Crossing into Canada illegally between designated ports of entry is a violation of the law and can be dangerous.

Individuals who are intercepted by the RCMP or local law enforcement after crossing the border illegally are brought to an immigration officer who will conduct an examination to determine the identity of the person and their admissibility to Canada.

An initial security screening is also conducted to ensure that the individual does not pose a security threat to Canada and to determine whether they are eligible to make a refugee claim.

The Government is fully engaged and committed to orderly migration while protecting the safety and security of Canadians. The RCMP and CBSA have reallocated resources and are working together with IRCC to respond.

Asylum claims are governed in part by international treaties to which Canada is a signatory. As such, we have a legal responsibility to assess asylum claims made under these international conventions. This makes the asylum system fundamentally different than other areas of immigration.

Judy O'Brien
Senior Communications Advisor / Conseillère principale en communication
Public Safety Canada / Sécurité publique Canada
T: (613) 993-2596
C: (343) 998-6584



Clarke-Okah, Nana

From:	Kowalski, Rick
Sent:	August 10, 2017 04:08 PM
To:	Bedard, Raymond
Subject:	RE: URGENT REQUUEST - IRREGULAR MIGRATION

Your voice mail still says you are away until November

From: Bedard, Raymond
Sent: August 10, 2017 3:58 PM
To: Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>
Subject: RE: URGENT REQUUEST - IRREGULAR MIGRATION

Just called and got Shawn Hoag's mail box. Call anytime 941-4565

RB

From: Kowalski, Rick
Sent: August 10, 2017 3:53 PM
To: Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: RE: URGENT REQUUEST - IRREGULAR MIGRATION

Please call me asap – 991-0282

From: Bedard, Raymond
Sent: August 10, 2017 3:37 PM
To: Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>
Subject: URGENT REQUUEST - IRREGULAR MIGRATION

Rick, I see that Andre is away and that this email should have gone to you.

Raymond

From: Bedard, Raymond
Sent: August 10, 2017 3:36 PM
To: Parker, Catherine <Catherine.Parker@cbsa-asfc.gc.ca>; Laframboise, André <Andre.Laframboise@cbsa-asfc.gc.ca>
Cc: Porrior, Paul <Paul.Porrior@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Subject: URGENT REQUUEST - IRREGULAR MIGRATION

Good afternoon Catherine and André,

My apologies for the shotgun email, however, I am not quite sure which one of you can help and I don't have time to go to you separately (I seem to remember getting these types of docs from both your areas in the past, however, my memory is not what is used to be).

A deck re: the situation a Lacolle is being prepared for the Minister. Jacques would like to include a visual aid – An aerial map of the Lacolle POE and/or other footprint-like documents of the POE. Do

either of you have this? If so, I would need it ASAP, this afternoon. I am wondering if these docs can be emailsed.

Please acknowledge receipt of this email so I know someone is looking at this.

Merci

Raymond

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Clarke-Okah, Nana

From: Janes, Lisa CBSA-ASFC
Sent: August 4, 2017 03:54 PM
To: Baklid, Bente; Bedard, Raymond
Cc: Jack, Amanda; Wiens, Elizabeth; Carroll, Kathy; Modler, Greg
Subject: RE: 9am call update - Asylum seekers

Thanks Bente...

From: Baklid, Bente
Sent: August-04-17 3:50 PM
To: Janes, Lisa CBSA-ASFC <Lisa.Janes@cbsa-asfc.gc.ca>; Bedard, Raymond <Raymond.Bedard@cbsa-asfc.gc.ca>
Cc: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>
Subject: 9am call update - Asylum seekers

Not sure how relevant this is with all else that has happened today…anyways – here are some notes from the conference call this morning:

____

Lacolle is still experiencing increasing numbers of asylum seekers.
Currently there are approximately 600 claimants on site.
At the POE, CBSA is trying to direct as many cases as possible to other locations/regions, however the majority of cases are intending to stay in Mtl.

Infastructure projects are progressing. Expectation is to have the additional processing space (715 Peel st.) ready for additional staff next week. The garage space that will be utilized for extra waiting area is anticipated to be ready by next Friday.
There are now containers on site at Lacolle to hold the luggage, and trailers are due to arrive this morning to function as more waiting areas.

There is a meeting scheduled today with Public works to discuss the requirements for another temporary processing place.

By middle of next week IRCC expects to have more staff on site to assist.
Staff will have to meet with the claimants in order to triage the backlog. Due to lack of space, it would make more sense to go to the places the claimants are housed temporarily. If the triaging work is to be done at the stadium, etc. it will be coordinated with the province, coordinated by IRCC as they are fed-prov on these matters. That said, that detail may not need to be included. Just IRCC is leading the triage piece, with CBSA assistance.

ISTB needs to have a copy of the workflow so that arrangements can be made with CRA for the additional system support.
IRCC will connect to their own network. Still not clear if CBSA is expected to supply computers and workstations for IRCC personnel.

Public Works is looking into the request from Lacolle for support such as food (the grocery store that has been supplying is no longer able to provide), buses, tents, etc.

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Clarke-Okah, Nana

From: Modler, Greg
Sent: July 31, 2017 02:27 PM
To: Jack, Amanda
Cc: Baklid, Bente; Melchers, Chantal; Gareau, Andrée; Hussey, Tila; Wiens, Elizabeth; Jack, Amanda; Laframboise, André; Cameron, Margaret; Lepage, Lachet
Subject: RE: Asylum Seeker Update

Amanda:
I would suspect that the slide being shown below is very out dated. The numbers for triggering tiers are way too high.

Greg Modler

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From: Laframboise, André
Sent: July 31, 2017 2:12 PM
To: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>; Cameron, Margaret <Margaret.Cameron@cbsa-asfc.gc.ca>; Lepage, Lachet <Lachet.Lepage@cbsa-asfc.gc.ca>
Cc: Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; Hussey, Tila <Tila.Hussey@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Subject: RE: Asylum Seeker Update

Greg,

Tier 4 planning is being led by Public Safety, and has not advanced much, given that we hadn't gotten to Tier 3 yet.

Now what we are at Tier 3 in Lacolle, I have been speaking with my colleagues at PS, who are very focussed on BC wildfires at the moment.

FYI, I provided this info to VPO already.

Merci!
A.

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From: Modler, Greg
Sent: July 31, 2017 2:05 PM
To: Laframboise, André <Andre.Laframboise@cbsa-asfc.gc.ca>; Cameron, Margaret <Margaret.Cameron@cbsa-asfc.gc.ca>; Lepage, Lachet <Lachet.Lepage@cbsa-asfc.gc.ca>
Cc: Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; Hussey, Tila <Tila.Hussey@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Subject: RE: Asylum Seeker Update

Andre/Margaret/Lachet:

Has your area been working on the tier 4?
I was away last week and I know your area requested a meeting with my colleagues. Unfortunately they are not in today.

Thanks

Greg Modler

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From: Jack, Amanda
Sent: July 31, 2017 1:57 PM
To: Modler, Greg <Greg.Modler@cbsa-asfc.gc.ca>
Cc: Baklid, Bente <Bente.Baklid@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; Hussey, Tila <Tila.Hussey@cbsa-asfc.gc.ca>; Wiens, Elizabeth <Elizabeth.Wiens@cbsa-asfc.gc.ca>
Subject: FW: Asylum Seeker Update
Importance: High

Hi –

Greg;

Any updates you can provide?

BF ASAP!

☺

Amanda Jack
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From: Cléroux, Julie
Sent: July 31, 2017 1:47 PM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Subject: FW: Asylum Seeker Update
Importance: High

Good afternoon – Can you please find out of BOD has any updates on the Tier 4 processing? Is CBSA helping prepare anything or doing any work?
This is not an up to date version of the deck, but helps explain the info I am looking for.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada



TIERS IN ACTION – LACOLLE

FRONTLINE RESPONSE

TIER 1 - STREAMLINE PROCESSES:

- Normal processing threshold at Lacolle is 10 claims daily which is reduced to 5 per day during peak season.
- Streamlined processing (e.g. focus on prelim risk assessment) increases capacity to 20 claims daily.
- Increased volume and eroding capacity caused Lacolle to trigger Tier 2 on 27 February

FRONTLINE RESPONSE

TIER 2 - POE/INLAND RESPONSE

- RCMP reallocating resources to increase interceptions.
- CBSA surging staff with support from IRCC Montreal to create the capacity process up to 63 claims daily.
- After prelim risk assessment, claims are triaged and low risk are transferred to Montreal.
- Tier 3 trigger is being finalized.

REGIONAL RESPONSE

PROTECTED A

- The reason that Lacolle goes from 10 to 5, daily processing must increase the use of PIL lanes to process
- Tier 1 seeks to process 75-150 claims daily at the national level (initial target estimates – vary by region)
- Tier 2 seeks to process 150-500 claims daily at the national level (initial target estimates – vary by region)
- Tier 3 seeks to process 500-1000 claims daily at the national level (initial target estimates – vary by region
- Tier 3 - Useful model, multi-agency processing centre established in a Beirut hotel during OSR
- Resourcing of tier 3 – requires further analysis to determine levels of support from other federal departm experts to focus on key tasks
- Tier 3 – is geographic dependent, depending upon existing capacity within a region, e.g. for Emerson it co
- Tier 4 – More then 1000 claimants daily at the national level (initial target estimates – vary by region)

Melissa Bindner for Julie Cléroux

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Julie.Cleroux@cbsa-asfc.gc.ca Tel: 613-948-4121 / ATS: 866-335-3237

From: Laframboise, André
Sent: July 31, 2017 1:19 PM
To: Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>
Cc: Staples, Laura <Laura.Staples@cbsa-asfc.gc.ca>; Likins, Cindy <Cindy.Likins@cbsa-asfc.gc.ca>; Petrin, Cindy <Cindy.Petrin@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: RE: Asylum Seeker Update
Importance: High

Melissa,

From a planning perspective, OPRD has been keeping the plan updated as much as possible, but with events shifting on an almost daily basis, this has become a boots on the ground operation. This being the case, for the most up to date info, BOD / Raymond Bedard would be able to provide you with what you're looking for.

The document at the Apollo link is still the most current that OPRD has:

17-06-05 revised Backgrounder Asylum Seeker Influx (002).docx

However, as you know, numbers at Lacolle have been rising so that they are now at Tier 3, which entails actively fitting up a Joint Processing Centre and this is currently in process; this is where BOD could provide you with the most up-to-date info and they are coordinating directly with the region, who are taking the lead on this endeavour.The GOC has been engaged in terms of enlisting the assistance of the Quebec Federal Coordination Group (FCG), as they have the networks and contacts to coordinate an intergovernmental regional response (get all the required regional federal partners to the table to help set up the Tier 3 facility, currently envisaged to be at 715 Peel Street in downtown Montreal).

The Tier 4 response is for a mass arrival; the GOC is responsible for planning for such an eventuality, but that would only be enabled if the Tier 3 work currently being undertaken overwhelms; the GOC's primary focus right now is to assist BC with their request for federal assistance to fight the wildfires there.

A.

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From: Cléroux, Julie
Sent: July 31, 2017 12:56 PM
To: Hoag, Shawn <Shawn.Hoag@cbsa-asfc.gc.ca>; Laframboise, André <Andre.Laframboise@cbsa-asfc.gc.ca>
Cc: Staples, Laura <Laura.Staples@cbsa-asfc.gc.ca>; Likins, Cindy <Cindy.Likins@cbsa-asfc.gc.ca>; Petrin, Cindy <Cindy.Petrin@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>
Subject: Asylum Seeker Update

Good day,

Seeking information before 2 pm today (I understand the decks I have attached were not the final draft of the deck, it was just the latest I could find on the unsecure network).

Was any work done from the CBSA on the Tier 4 response? Are there any updates you may wish to provide the VP ?

He will be having a meeting with seniors leaders at 2 pm today and then with US counterparts at 3 pm today and we want to make sure we have as much info to [prepare the VP as possible.

Many thanks,

Melissa

Melissa Bindner for Julie Cléroux

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Clarke-Okah, Nana

From: Trahan, Claudine
Sent: July 31, 2017 11:35 AM
To:
Cc: Girouard, Sylvie; Robillard, Maude; Jack, Amanda; Bindner, Melissa; St-Laurent, Andrea
Subject: TR: Immigration numbers
Attachments: Daily Asylum Claims Report for July 27, 2017; TR: Rapport quotidien des demandeurs

Hi Melissa,

As per your request:

- Men/vs women (we only have on this report adults and children) : we don't collect this information. As they are all adults, what will be the plus value to get this info ?
- Nationality : please see attached email (TR: Rapport quotidien des demandeurs d'asile – 28-29-30 juillet 2017). Is this the kind of info you are looking for ? We gather those stats every day so it is not a problem for us to provide you and/or PRU with it.
- US Visa Holder: we do not compile this data. Adding it to our report will impose an extra administrative burden on operations. Although we understand the potential utility it, we would like to point out that a) many asylum seekers do not present it at POE even if they have one ; b) even if they did, it won't change the way we process them.

This been said, if adjustments need to be done to the actual reports in order to provide the VPO with the info that will enable him to brief the higher management and the Minister's Office, we think it should be address nationwide (updated PRU Report Template).

I'm available to discuss about it if require. Unfortunately, I don't have anything more to provide you with at this point. Like I said, if new data needs to be compiled, please advise and we will start today (as we did for the # of asylum seekers that stay overnight at POE).
Thanks,

Claudine Trahan

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De : Cléroux, Julie
Envoyé : July 31, 2017 10:51 AM
À : Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Girouard, Sylvie <Sylvie.Girouard@cbsa-asfc.gc.ca>; Robillard, Maude <Maude.Robillard@cbsa-asfc.gc.ca>; Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Cc : Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>
Objet : FW: Immigration numbers

Hi Quebec DGO,

I'm not sure if BOD has reached out to you – I don't want to double your work – if they have not reached out, and you are able to assist with the below request, please provide us with info at your earliest opportunity (noon is appreciated as the VP has a briefing with the EVP). The nationality and whether or not they hold a US Visa would be extremely helpful information.

Amanda – I changed the wording from port/ office to Region (inland and POE). Although ideal to have the information, if we are unable to break down the adults in men and women that is fine, but it is likely we will be asked for this at some point so we will need to have a way to get this info.

Thank you all!

Melissa Bindner for Julie Cléroux

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From: Jack, Amanda
Sent: July 31, 2017 10:07 AM
To: Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>
Cc: Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Subject: RE: Immigration numbers

This report comes out at everyday around 2pm, it contains 90% of what you are looking for.

I can see if we can get it earlier. I know there is a system refresh that needs to happen, so I will see if we can get it for noon.

I will see if I can also get:

- Men/vs women (we only have on this report adults and children)
- Nationality
- US Visa Holder.

Do you infact need it broken down by POE or would by region suffice like in the report attached?

Amanda Jack

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From: Cléroux, Julie
Sent: July 31, 2017 9:54 AM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Cc: Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: Immigration numbers
Importance: High

Good morning,

We have two meeting today where we will need the below information. Please provide the info to our team the most up to date info by noon today, if for any reason, any aspect of the requested information is not available, please inform us immediately!

- **Between the port numbers and all CBSA asylum claims at ports and CBSA offices**
  - **Men/ women / children**
  - **Nationality**
  - **Criminality**
  - **US Visa holder?**
  - **If there is another important stat that is being tracked please add it.**
  - **Broken down by Region (inland and POE)/ between the port**

Thank you very much!

Melissa Bindner for Julie Cléroux

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Clarke-Okah, Nana

From: CBSA-ASFC_Border Operations Centre-C
Sent: July 28, 2017 02:45 PM
To: CBSA-ASFC Event6; 'malcolm.brown@canada.ca'; Edlund, Dawn: CIC / CIC; 'Paul.MacKinnon@cic.gc.ca'; 'kathy.thompson@canada.ca'; 'gilles.michaud@rcmp- , Martin: CIC / CIC; Jurisic, Heidi: CIC / CIC; Segal, Nancy: DFAIT / MAECI
Subject: Daily Asylum Claims Report for July 27, 2017
Attachments: Asylum Claims - July 27, 2017.docx

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 28, 2017 | 28 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 27, 2017 27 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	195	5,607
O (ON)		0
D (MB)	9	716
F (SK)		14
K (AB)		2
E (BC / C-B)	4	374
RCMP Total / Total de la GRC	**208**	**6,714**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 27, 2017 27 juillet 2017	Jan. 1 – July 27, 2017 1 janv. – 27 juillet 2017	Jan. 1 – July 27, 2016 1 janv. – 27 juillet 2016	Jan. 1 – July 27, 2008 1 janv. – 27 juillet 2008
ATL		4	7	62
QC	13	3,322	817	2,148
NOR / RNO		202	45	55
GTA / RGT				
SOR / RSO	16	3,199	1,788	3,661
PRA	6	303	169	54
PAC		165	115	71
Total - Land Border / Terrestre	**35**	**7,195**	**2,941**	**6,051**
ATL		7	8	5
QC	2	390	212	2,141
NOR / RNO		11	14	1
GTA / RGT	5	1,165	1,366	1,343
SOR / RSO				
PRA		34	29	50
PAC	1	119	45	141
Total - Airport / aéroport	**8**	**1,726**	**1,674**	**3,681**

Total - Marine / maritime	**0**	**11**	**2**	**3**
Total - POE / PDE	**43**	**8,932**	**4,617**	**9,735**
ATL		5	3	
QC	1	431	68	37
NOR / RNO		16	7	
GTA / RGT		69	69	165
SOR / RSO		8	10	9
PRA		521	140	
PAC	1	417	267	107
Total - Inland / bureau intérieur	**2**	**1,467**	**564**	**318**
ATL		18	18	69
QC	16	4,152	1,099	4,326
NOR / RNO		229	66	56
GTA / RGT	5	1,234	1,435	1,508
SOR / RSO	16	3,207	1,798	3,670
PRA	6	858	338	104
PAC	2	701	427	320
Total - CBSA / ASFC	**45**	**10,399**	**5,181**	**10,053**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	**75**	**10,898**	**6,359**	**9,450**

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	**120**	**21,297**	**11,540**	**19,503**

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 27, 2017 / 27 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	1
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	15

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: **Legislative Grounds / Motifs législatifs**	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	2
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**2**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	2
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**2**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	1
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	179
Total A44 Reports / Total des rapports L44		**180**

Notes:

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2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
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A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

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En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 28, 2017 | 28 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 27, 2017 27 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	195	5,607
O (ON)		0
D (MB)	9	716
F (SK)		14
K (AB)		2
E (BC / C-B)	4	374
RCMP Total / Total de la GRC	**208**	**6,714**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 27, 2017 27 juillet 2017	Jan. 1 – July 27, 2017 1 janv. – 27 juillet 2017	Jan. 1 – July 27, 2016 1 janv. – 27 juillet 2016	Jan. 1 – July 27, 2008 1 janv. – 27 juillet 2008
ATL		4	7	62
QC	13	3,322	817	2,148
NOR / RNO		202	45	55
GTA / RGT				
SOR / RSO	16	3,199	1,788	3,661
PRA	6	303	169	54
PAC		165	115	71
Total - Land Border / Terrestre	**35**	**7,195**	**2,941**	**6,051**
ATL		7	8	5
QC	2	390	212	2,141
NOR / RNO		11	14	1
GTA / RGT	5	1,165	1,366	1,343
SOR / RSO				
PRA		34	29	50
PAC	1	119	45	141
Total - Airport / aéroport	**8**	**1,726**	**1,674**	**3,681**
Total - Marine / maritime	**0**	**11**	**2**	**3**
Total - POE / PDE	**43**	**8,932**	**4,617**	**9,735**
ATL		5	3	
QC	1	431	68	37
NOR / RNO		16	7	
GTA / RGT		69	69	165
SOR / RSO		8	10	9
PRA		521	140	
PAC	1	417	267	107
Total - Inland / bureau intérieur	**2**	**1,467**	**564**	**318**
ATL		18	18	69
QC	16	4,152	1,099	4,326
NOR / RNO		229	66	56
GTA / RGT	5	1,234	1,435	1,508
SOR / RSO	16	3,207	1,798	3,670
PRA	6	858	338	104
PAC	2	701	427	320
Total - CBSA / ASFC	**45**	**10,399**	**5,181**	**10,053**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	75	10,898	6,359	9,450

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	120	21,297	11,540	19,503

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 27, 2017 / 27 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	1
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	15

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
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	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
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Refugee Claimants Detained / Demandeurs d'asile détenus: Legislative Grounds / Motifs législatifs	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	
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Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**2**
Refugee Claimants Detained / Demandeurs d'asile détenus: *Minors/ Mineurs*	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	2
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Clarke-Okah, Nana

From: Picone, Christine
Sent: July 31, 2017 09:27 AM
To: QUE-Dist_ASFC_Avis-de-Notification-Event
Cc:
Subject:

Bonjour,

Voici le détail par jour des statistiques de réfugiés du weekend dernier pour le bureau de Lacolle :

Date	PDE	Entrées illégales	Total
2017-07-28	15	134	149
2017-07-29	20	133	153
2017-07-30	6	173	179
Total	41	440	481

Cette semaine (31 juillet au 6 août), nous avons l'aide de 16 agents de l'extérieur en affectation temporaire à Lacolle.

Bonne journée!

Christine Picone
Commis, Secteur Voyageurs, Route 15 sud, St-Bernard-de-Lacolle, Qc
Agence des services frontaliers du Canada / Gouvernement du Canada
christine.picone@cbsa-asfc.gc.ca / Tél. :450-246-3833

Clerk, Travellers Sector, Highway 15 South, St-Bernard-de-Lacolle, Qc
Canada Border Services Agency / Government of Canada
christine.picone@cbsa-asfc.gc.ca / Tél./Telephone :450-246-3833

Clarke-Okah, Nana

From:
Sent: July 31, 2017 10:54 AM
To: CBSA-ASFC_PRU-URR
Cc: Girouard, Sylvie; Trahan, Claudine; Auclair, Ra
Haeck, Christiane; Provost, Pierre; Lefort, Patrick
Subject: TR: Rapport quotidien des demandeurs d'asile - 28, 29 & 30 JUILLET 2017
Attachments: Nouveau formulaire Asylum Seekers - 28 juillet 2017.docx; Nouveau formulaire Asylum Seekers - 29 juillet 2017.docx; Nouveau formulaire Asylum Seekers - 30 juillet 2017.docx

Bonjour,

Voici le rapport des demandeurs d'asile pour les 28, 29 et 30 juillet 2017.

DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 28 JUILLET 2017

Date	PDE	Entrées illégales	Total	Cas ajournés
2017-07-28	**26**	**136**	**162**	**119**

- **NATIONALITÉS**

PDE		Burundi	Colombie	El Salvador	Érythrée	États-Unis	Ethiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	
Total		0	0	0	8	8	0	0	0	0	0	0	0	0	0	0	4	0	5	0	137	16
AU PDE	Lacolle					1											3				11	15
AU PDE	AFE																				11	11
AU PDE	Nationalités - AUTRES	5x Haïti. 1x Djibouti. 5x Liban; 8x Mexico. 1x Pakistan. 2x Czech Rep.																				
ILLÉGAUX	Lacolle				8	7											1		5		115	13
ILLÉGAUX	Nationalités - AUTRES	103 x Haïti. 8 x Brésil. 1x Congo. 2x Djibouti. 1x Pakistan. 2x Venezuela																				

- **ÉVÉNEMENTS**:

  - **Lacolle - 28/07/2017 19:57:** Two unaccompanied minors were detained as a last resort for identity purposes, acting in their best interest.
  Détails : A 13 year old female, declaring to be a Haitian national, was transferred to CBSA custody after being intercepted by the RCMP for entering Canada illegally via Roxham Road. She was in the presence of her grandfather, who did not want to be involved in her care. She stated that her father was deceased, and that her mother was in Haiti. She also stated that she had been living in the US for the last 1 year and 4 months in the company of her aunt (through marriage). A short time later, while being fingerprinted, another female declaring to be a Haitian national claimed that the 13 year old was her sister. She claimed that she was born in 1999, however she presented photocopies of Haitian documents that indicated her date of birth to be in 2002 making her a minor. She stated that her uncle, who is in Mexico, had the documents made in order to facilitate her entry into Mexico. She stated that she was related to the 13 year old through their deceased father, but that they had different mothers. She also declared that her

mother was in Haiti. Initial discussion with both females gave conflicting information about their identity. In order to ensure their personal safety, both females were detained and are awaiting transport to the Immigration Holding Center in Laval.

- <u>**Lacolle - 28/07/2017 20:02 :** A mother and her young child were detained for identity purposes, as a last resort, after entering refugee protection claims.</u>
  Détails : A female declaring to be a Haitian national, and her son, reported to be born in Brazil in 2014, were transferred to CBSA custody from the RCMP after entering Canada illegally via Roxham Road. After many attempts to obtain additional identity documents, the subject was unable to establish her identity. She presented a temporary identity card from Florida and an illegible birth certificate. She could not provide any documents for her son.

- <u>**Lacolle - 28/07/2017 20:07 :** A female claiming to a Haitian national was detained for identity purposes with her 2 year old child after entering claims for refugee protection.</u>
  Détails: A woman declaring to be a Haitian national, and her 2 year old child, reportedly born in Brazil in 2015, were transferred to CBSA custody following their interception by the RCMP for entering Canada illegally via Roxham Road. The female provided an identity document, issued in the United States, and a photocopy of her passport, with conflicting information. The female could not provide anything other than an I-94 for her child. She declares that the child's father is deceased and that she has three other children living in the Dominican Republic. They will be transferred to the Immigration Holding Center in Laval shortly.

DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 29 JUILLET 2017

Date	PDE	Entrées illégales	Total	Cas ajournés
2017-07-29	23	133	156	71

- **<u>NATIONALITÉS</u>**

	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	A
	Total	6	0	3	2	20	0	1	0	0	0	17	0	0	4	0	1	0	1	8	93	15
AU PDE	Lacolle			3		3															14	20
AU PDE	St-Armand																				1	1
AU PDE	APE																				2	2
AU PDE	Nationalités - AUTRES	13x Haïti; 1x Mexique; 1x Égypte; 2x Italie																				
ILLÉGAUX	Lacolle	6			2	17		1				17			4		1		1	8	76	13
ILLÉGAUX	Nationalités - AUTRES	69x Haïti; 1x Afrique du Sud; 1x Équateur; 2x Venezuela; 1x Brésil; 2x Palestine																				

DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 30 JUILLET 2017

Date	PDE	Entrées illégales	Total	Cas ajournés
2017-07-30	6	174	180	102

- **<u>NATIONALITÉS</u>**

PDE		Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	
Total		6	0	0	0	11	0	0	0	0	0	13	0	0	0	0	0	0	4	0	146	18
AU PDE	Lacolle																				6	6
AU PDE	Nationalités - AUTRES	6 x Haïti																				
ILLÉGAUX	Lacolle	6				11						13							4		139	17
ILLÉGAUX	Stanstead																				1	1
ILLÉGAUX	Nationalités - AUTRES	129 x Haïti; 8x Brésil; 3x Chili																				

- **ÉVÉNEMENTS**:
  - **Lacolle -** Pour la période du 28 au 30 juillet inclusivement, 481 demandeurs d'asile sont arrivés à Lacolle (440 entrées illégales / 41 PDE).

Espérant le tout conforme, je vous remercie et vous souhaite une excellente journée !

Marc Ponniah pour **Geneviève Cogné**
Directrice adjointe intérimaire, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
genevieve.cogne@cbsa-asfc.gc.ca / Tél. : 514-283-8700 ext. 8257 / ATS : 866-335-3237

Acting Assistant Director, Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
genevieve.cogne@cbsa-asfc.gc.ca / Tel: 514-283-8700 ext. 8257 / TTY: 866-335-3237

Asylum Seekers and Interceptions - **Land Border**
Demandeurs d'asile et interceptions - **frontière terrestre**

Daily Sitrep – Input Template
Rapport de situation quotidien – Gabarit de données

REGION/RÉGION: Québec **Date: 28 juillet 2017**

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	3
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	0

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	0
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	0
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	0
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Legislative Grounds / Motifs législatifs***	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	0
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	7
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	0
	Unaccompanied / Non-accompagné	0
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	0
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	0
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	0
	Human Rights Violations / Atteintes aux droits humains (A35)	0
	Criminality – Serious / Grande criminalité (A36 (1))	0
	Criminality - Lessor / Criminalité (A36(2))	0
	Organized Crime / Criminalité organisée (A37)	0
	Health / Motifs sanitaires (A38)	0
	Misrepresentation/ Fausses déclarations (A40)	0
	Non Compliance / Manquement à la loi (A41)	136

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4. **Comments (if required) / Commentaires (si nécessaire):** ___

Asylum Seekers and Interceptions - **Land Border**
Demandeurs d'asile et interceptions - **frontière terrestre**

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Rapport de situation quotidien – Gabarit de données

REGION/RÉGION: Québec **Date: 29 juillet 2017**

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	7
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	0

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	0
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	0
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	0
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Legislative Grounds / Motifs législatifs***	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	0
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	2
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	0
	Unaccompanied / **Non-accompagné**	0
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	0
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	0
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	0
	Human Rights Violations / Atteintes aux droits humains (A35)	0
	Criminality – Serious / Grande criminalité (A36 (1))	0
	Criminality - Lessor / Criminalité (A36(2))	0
	Organized Crime / Criminalité organisée (A37)	0
	Health / Motifs sanitaires (A38)	0
	Misrepresentation/ Fausses déclarations (A40)	0
	Non Compliance / Manquement à la loi (A41)	133

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***
2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
3. ***Minors: 17 and under. / Mineurs: 17 ans et moins.***
4. **Comments (if required) / Commentaires (si nécessaire):** 1x retrait de demande

Asylum Seekers and Interceptions - **Land Border**
Demandeurs d'asile et interceptions - **frontière terrestre**

Daily Sitrep – Input Template
Rapport de situation quotidien – Gabarit de données

REGION/RÉGION: Québec **Date: 30 juillet 2017**

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	2
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	0

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	0
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	0
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	0
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Legislative Grounds / Motifs législatifs***	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	0
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	0
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	0
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	0
	Unaccompanied / Non-accompagné	0
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	0
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	0
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	0
	Human Rights Violations / Atteintes aux droits humains (A35)	0
	Criminality – Serious / Grande criminalité (A36 (1))	0
	Criminality - Lessor / Criminalité (A36(2))	0
	Organized Crime / Criminalité organisée (A37)	0
	Health / Motifs sanitaires (A38)	0
	Misrepresentation/ Fausses déclarations (A40)	0
	Non Compliance / Manquement à la loi (A41)	174

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***
2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
3. ***Minors: 17 and under. / Mineurs: 17 ans et moins.***
4. **Comments (if required) / Commentaires (si nécessaire):** ___

Clarke-Okah, Nana

From: Trahan, Claudine
Sent: August 7, 2017 10:55 PM
To: Jack, Amanda
Cc: Girouard, Sylvie; Robillard, Maude
Subject: TR: WOB
Attachments: Quebec Region - Update Asylum Seekers.pptx

Hi Amanda,

Please find attached our deck (EN/FR) for tomorrow WOB. Please shared with other participants.
Si tu as des questions à ce sujet, n'hésite pas à communiquer avec moi demain matin.

Espérant le tout conforme.
Bonne soirée,

Claudine Trahan

Conseillère stratégique – Bureau du directeur général régional – Région du Québec – Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
claudine.trahan@cbsa-asfc.gc.ca / Tél. : 514-283-8700 poste 8352 / ATS : 866-335-3237

Strategic Advisor – Regional Director General's Office – Quebec Region – Operations Branch
Canada Border Services Agency / Government of Canada
claudine.trahan@cbsa-asfc.gc.ca / Tel: 514-283-8700 ext.8352 / TTY: 866-335-3237

De : Jack, Amanda
Envoyé : August 4, 2017 9:16 AM
À : Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Cc : Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Robillard, Maude <Maude.Robillard@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Objet : RE: WOB

Verbal is perfect.

Prends le temps tu besoin. Lisa fait un update aussi.

Toute la réunion sera ce sujet.

Merci

Amanda Jack
A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

Conseillère Stratégique par intérim-Bureau du directeur général, Direction des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada

Amanda.Jack@cbsa-asfc.gc.ca / Tél : 613-954-7152 / TTY : 866-335-3237

From: Trahan, Claudine
Sent: August 4, 2017 9:10 AM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Cc: Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Robillard, Maude <Maude.Robillard@cbsa-asfc.gc.ca>
Subject: Re: WOB

Bonjour Amanda,

Oui ok. Nous preparerons un topo.
Combien de temps disponible? Avez-vous besoin d'une présentation ou verbal = suffisant?
Merci!
Claudine

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jack, Amanda
Sent: Friday, August 4, 2017 8:56 AM
To: Trahan, Claudine
Cc: Melchers, Chantal
Subject: WOB

Bonjour;

Mardi à WOB es ce que Patrick ou Pierre peux donner une mise à jour sur ce qui se passe au QC avec les réfugiés?

Merci
Amanda Jack
A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

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Agence des services frontaliers du Canada | Canada Border Services Agency





Asylum Seekers Update
Situation des demandeurs d'asile – mise à jour

Quebec Region
Région du Québec

August 7, 2017
7 août 2017

PROTECTION • SERVICE • INTÉGRITÉ





Thank you for your contribution !

Merci pour votre contribuation !



Daily Statistics – Statistiques journalières

Daily statistics of asylum seekers from last weekend (August 4 to 6, 2017) for the Saint-Bernard-de-Lacolle point of entry (POE).

Statistiques journalières relatives aux demandeurs d'asile qui se sont présentés au point d'entrée (PDE) de Saint-Bernard-de-Lacolle durant le weekend dernier (4 au 6 août 2017) :

Date	POE / PDE	Illegal Entries / Entrées illégales	Total
2017-08-04	3	207	210
2017-08-05	13	274	287
2017-08-06	10	232	242
Total:	26	713	739

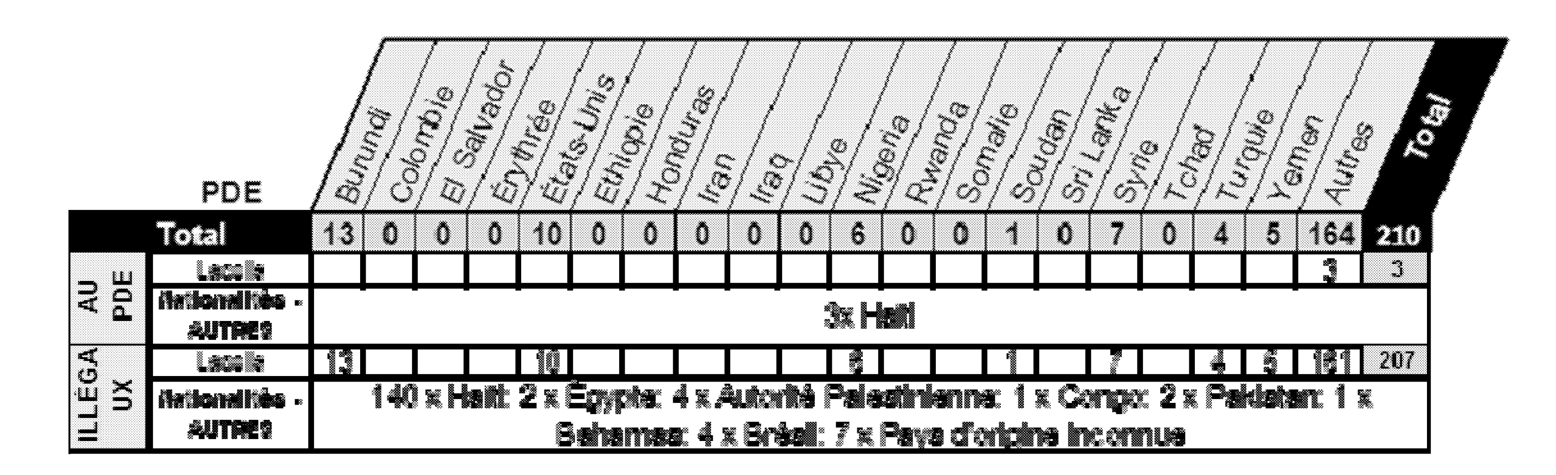


August 4, 2017 – 4 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 4, 2017
DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 4 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-04	3	207	210	226

NATIONALITIES / NATIONALITÉS



PDE		Burundi	Colombie	El Salvador	Érythrée	États-Unis	Ethiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
Total		13	0	0	0	10	0	0	0	0	0	6	0	0	1	0	7	0	4	5	164	210
AU PDE	Lacolle																				3	3
AU PDE	Nationalités - AUTRES	3x Haiti																				
ILLÉGAUX	Lacolle	13				10						6			1		7		4	5	161	207
ILLÉGAUX	Nationalités - AUTRES	140 x Haiti; 2 x Égypte; 4 x Autorité Palestinienne; 1 x Congo; 2 x Pakistan; 1 x Bahamas; 4 x Brésil; 7 x Pays d'origine inconnue																				

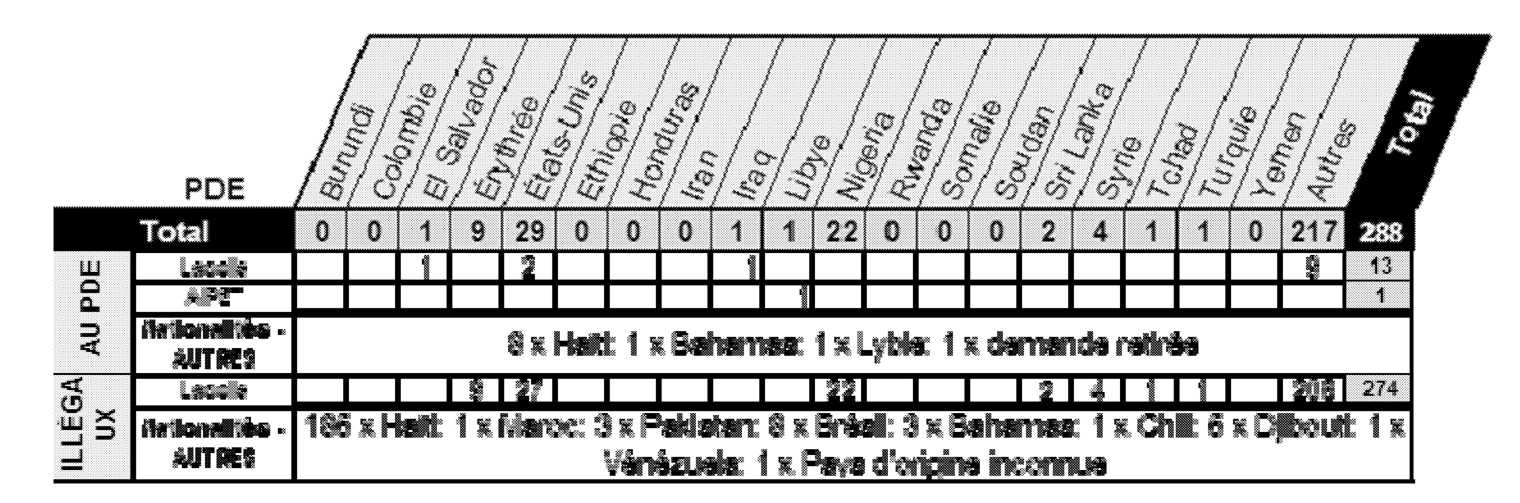


August 5, 2017 – 5 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 5, 2017
DEMANDEURS D’ASILE – RÉGION DU QUÉBEC – 5 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-05	14	274	288	85

NATIONALITIES / NATIONALITÉS



	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Ethiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
	Total	0	0	1	9	29	0	0	0	1	1	22	0	0	0	2	4	1	1	0	217	288
AU PDE	Lacolle			1		2				1											9	13
AU PDE	APE*										1											1
AU PDE	Nationalités - AUTRES	8 x Haïti; 1 x Bahamas; 1 x Lybie; 1 x demande retirée																				
ILLÉGAUX	Lacolle				9	27						22				2	4	1	1		208	274
ILLÉGAUX	Nationalités - AUTRES	185 x Haïti; 1 x Maroc; 3 x Pakistan; 8 x Brésil; 3 x Bahamas; 1 x Chili; 5 x Djibouti; 1 x Vénézuela; 1 x Pays d'origine inconnue																				

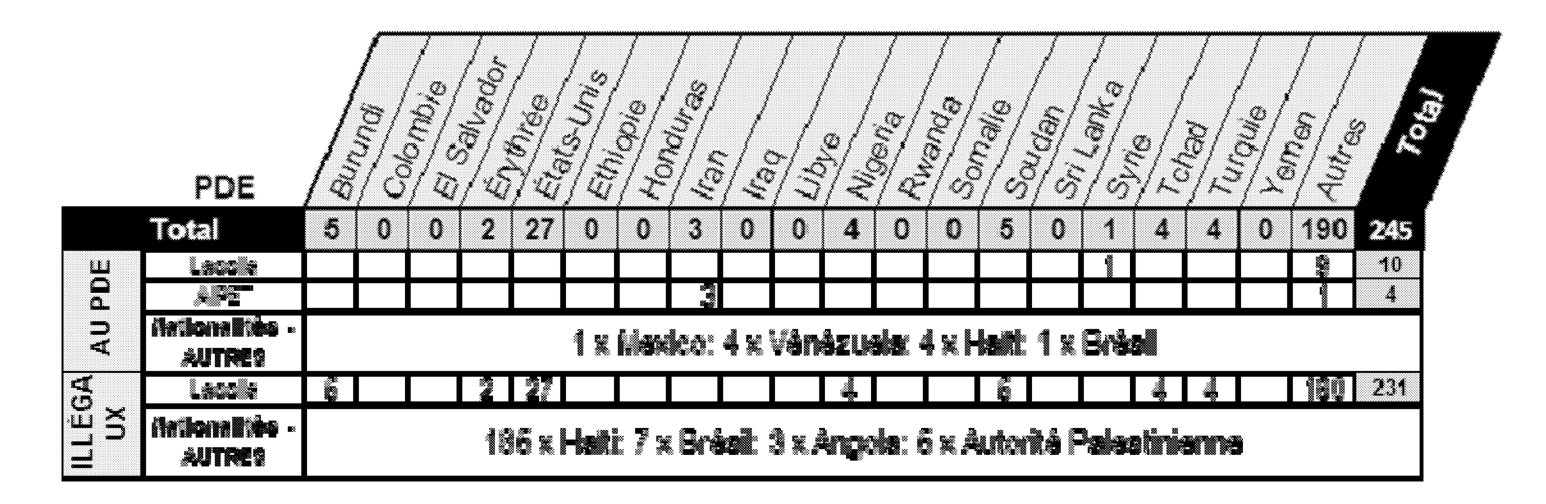


August 6, 2017 – 6 août 2017

ASYLUM SEEKERS – QUEBEC REGION – AUGUST 6, 2017
DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 6 AOÛT 2017

Date	POE PDE	Illegal Entries Entrées illégales	Total	Adjournments Cas ajournés
2017-08-06	14	231	245	191

NATIONALITIES / NATIONALITÉS



	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	Total
	Total	5	0	0	2	27	0	0	3	0	0	4	0	0	5	0	1	4	4	0	190	245
AU PDE	Lacolle																1				9	10
AU PDE	APE**								3												1	4
AU PDE	Nationalités - AUTRES	1 x Mexico; 4 x Vénézuela; 4 x Haiti; 1 x Brésil																				
ILLÉGAUX	Lacolle	5			2	27						4			5			4	4		180	231
ILLÉGAUX	Nationalités - AUTRES	186 x Haiti; 7 x Brésil; 3 x Angola; 6 x Autorité Palestinienne																				

000649



Adjournments – Cas ajournés

Backlog / Dossiers en attente :

Adjournments: The next available appointments are in **November**.

Cas ajournés : les prochains rendez-vous sont offerts en **novembre**.



Human Resources – Ressources humaines

Surge Capacity :
Resources Deployed as of August 7, 2017 - Ressources déployées en date du 7 août 2017 :

- 3 BSO from NOR / 3 ASF de NOR
- 1 BSO from ATL / 1 ASF de ATL
- 3 BSO from PRA / 3 ASF de PRA

TOTAL : 7 BSO / 7 ASF

PS: The EIOD assignments have not yet started. 1 from PAC is coming later this week.
NB : Les affectations à la DELR ne sont pas encore commencées. 1 de PAC est attendue plus tard cette semaine.

- A regional notice of interest - asylum seekers situation has been sent accross the Quebec Region on August 7, 2017.
- L'avis d'intérêt régional – région du Québec - situation des demandeurs d'asile – a été lancé le 7 août 2017.



Update – Mise à jour

- August 4, 2017 : First Conference Call from the Government Operations Centre (GOC) –
  4 août 2017: 1[ère] téléconférence organisée par le Centre des opérations du gouvernement (COG).

- Implementation of a Regional Coordinating Center - Department of Public Safety Canada. The CBSA deployed one person on-site (Tour de la bourse de Montréal) to provide liaison between various stakeholders. - Mise en oeuvre d'un Centre de coordination regional - Ministère de la Sécurité publique Canada. L'ASFC y a déployé une personne sur place (Tour de la bourse de Montréal) qui assure la liaison entre les différents intervenants.

- A Mobile Health Unit from the Public Health Agency of Canada (PHAC) was deployed to Lacolle during the weekend. We are waiting for a nurse to be deployed there - Une unité de soins mobile de l'Agence de la santé publique du Canda (ASPC) a été déployée à Lacolle durant le weekend. Nous sommes en attente qu'une infirmière y soit déployée.

- Public Safety (PS) focuses on a coordinated plan to manage the humanitarian component of the situation at Lacolle. A planning component of the people and baggage management has been added to their mandate - La Sécurité Publique (SP) se concentre sur un plan de coordination pour gérer le volet humanitaire de la situation à Lacolle. Un volet planification de la gestion des personnes et des bagages a été ajouté à leur mandat.



Update – Mise à jour

- The food supply was given to a contractor by PSPC. A refrigerated 54' container is on site - L'approvisionnement en nourriture a été donné à contrat par SPAC. Un conteneur réfrigéré de 54pi est sur place.
- Diaper supplies are made on a daily basis by the CBSA staff who make direct purchases - L'approvisionnement en couches se fait à tous les jours par le personnel de l'ASFC qui procède directement aux achats.
- PSPC find a solution with regards to the lease for an additional bus for the CBSA (on-site shuttle - 24 roundtrips per day) - SPAC a solutionné le contrat de location d'un autobus supplémentaire pour l'ASFC (navette sur le site – 24 aller-retour par jour).
- 2 trailers / 2 roulottes ; 2 baggage containers / 2 conteneurs pour les bagages.
- Shift report has been implemented during the weekend – Des rapports de quart sont complétés depuis le weekend.



Update – Mise à jour

- The process is under way in order to find an appropriate local for sorting. The GOC and PSPC are working along with the CBSA and the RCMP - Le démarchage pour trouver un local pour le triage est en cours. Le COG et SPAC y travaillent en collaboration avec l'ASFC et la GRC.

- A joint Temporary Urban Treatment Center, IRCC / CBSA, is operational at 715 Peel Street, Montreal. PSPC is looking for a perment one. Un Centre de traitement urbain temporaire, conjoint IRCC/ASFC est opérationnel au 715, rue Peel, Montréal. SPAC cherche actuellement un lieu pour l'établissement d'un Centre permanent.



Patrick Lefort

Directeur général régional – Région du Québec
Direction générale des opérations

Regional Director General - Quebec region
Operations Branch

Clarke-Okah, Nana

From: Jack, Amanda
Sent: August 3, 2017 09:25 AM
To: Bedard, Raymond
Cc: Carroll, Kathy; Modler, Greg
Subject: URGENT: CBSA - IRCC - Bilat Asylum
Attachments: 17-07-10 v2 IRCC CBSA Agreement - Contingency planning irregular migrat....docx

Could you confirm?

Amanda Jack

A/Strategic Advisor-Director General`s Office, Border Operations, Operations Branch
Canada Border Services Agency / Government of Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tel : 613-954-7152 / TTY : 866-335-3237

Conseillère Stratégique par intérim-Bureau du directeur général, Direction des opérations frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Amanda.Jack@cbsa-asfc.gc.ca / Tél : 613-954-7152 / TTY : 866-335-3237

From: Bindner, Melissa
Sent: August 3, 2017 9:17 AM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>
Subject: FW: CBSA - IRCC - Bilat Asylum

Are you able to confirm if this is a final document? Or if this is a document that they are using to guide the way forward…

Melissa Bindner

Strategic Advisor, Vice President's Office, Operations Branch
Canada Border Services Agency | Government of Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tel : 613-954-7516 / TTY : 866-335-3237

Conseillère stratégique, Bureau du Vice President, Direction générale des opérations
Agence des services frontaliers du Canada | Gouvernement du Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tél : 613-954-7516 / TTY : 866-335-3237

From: Bindner, Melissa
Sent: August 3, 2017 8:47 AM
To: Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: FW: CBSA - IRCC - Bilat Asylum

Was the IRCC_ CBSA agreement now in place? Do you know if this was concrete?

There will be a 4 corners meeting today around 2 or 3 and I am trying to make sure Jacques has everything he needs.

Also – is there a CBSA doc similar to the IRCC one attached (power point)…. We do a weekly intel report, and the daily stats but I'm not sure of anything else

Melissa Bindner

Strategic Advisor, Vice President's Office, Operations Branch
Canada Border Services Agency | Government of Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tel : 613-954-7516 / TTY : 866-335-3237

Conseillère stratégique, Bureau du Vice President, Direction générale des opérations
Agence des services frontaliers du Canada | Gouvernement du Canada
Melissa.Bindner@cbsa-asfc.gc.ca / Tél : 613-954-7516 / TTY : 866-335-3237

From: Bindner, Melissa
Sent: July 24, 2017 5:04 PM
To: St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>
Subject: FW: CBSA - IRCC - Bilat Asylum

For binder!

From: Melchers, Chantal
Sent: July 24, 2017 5:01 PM
To: Bindner, Melissa
Subject: FW: CBSA - IRCC - Bilat Asylum

Here you go

Chantal Melchers

Executive Assistant, Operations Branch
Canada Border Services Agency / Government of Canada
Chantal.Melchers@cbsa-asfc.gc.ca / Tel : 613-941-9251 / TTY : 866-335-3237

Adjointe exécutive, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Chantal.Melchers@cbsa-asfc.gc.ca / Tel : 613-941-9251 / ATS : 866-335-3237

From: Melchers, Chantal
Sent: July 12, 2017 9:06 AM
To: Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Alves, Jessica <Jessica.Alves@cbsa-asfc.gc.ca>; St-Laurent, Andrea <Andrea.St-Laurent@cbsa-asfc.gc.ca>; Caple, Lesley <Lesley.Caple@cbsa-asfc.gc.ca>; Hergholi Funes, Cethia <Cethia.HergholiFunes@cbsa-asfc.gc.ca>; Conroy, Samantha <Samantha.Conroy@cbsa-asfc.gc.ca>
Cc: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>
Subject: RE: CBSA - IRCC - Bilat Asylum

Good morning,

This was sort of a duplicate tasking. Please find attached the item on asylum that was due EOD yesterday I believe. Hardcopy on the way.

Thank you,

Chantal Melchers

Executive Assistant, Operations Branch
Canada Border Services Agency / Government of Canada
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Adjointe exécutive, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Chantal.Melchers@cbsa-asfc.gc.ca / Tel : 613-941-9251 / ATS : 866-335-3237

From: St-Laurent, Andrea
Sent: July 10, 2017 12:28 PM
To: Jack, Amanda <Amanda.Jack@cbsa-asfc.gc.ca>; Rocheleau, Lisa <Lisa.Rocheleau@cbsa-asfc.gc.ca>; Likins, Cindy <Cindy.Likins@cbsa-asfc.gc.ca>; Staples, Laura <Laura.Staples@cbsa-asfc.gc.ca>; Quinn, Robyn <Robyn.Quinn@cbsa-asfc.gc.ca>
Cc: Melchers, Chantal <Chantal.Melchers@cbsa-asfc.gc.ca>; Gareau, Andrée <Andree.Gareau@cbsa-asfc.gc.ca>; Due, Seigfred <Seigfred.Due@cbsa-asfc.gc.ca>; Rodrigues, Gisele <Gisele.Rodrigues@cbsa-asfc.gc.ca>; Pétrin, Nancy <Nancy.Petrin@cbsa-asfc.gc.ca>; Labarge, Francine <Francine.Labarge@cbsa-asfc.gc.ca>; Conroy, Samantha <Samantha.Conroy@cbsa-asfc.gc.ca>; Hergholi Funes, Cethia <Cethia.HergholiFunes@cbsa-asfc.gc.ca>; Caple, Lesley <Lesley.Caple@cbsa-asfc.gc.ca>; Alves, Jessica <Jessica.Alves@cbsa-asfc.gc.ca>; Bindner, Melissa <Melissa.Bindner@cbsa-asfc.gc.ca>; Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>
Subject: CBSA - IRCC - Bilat

Good afternoon,

The VP has a bilat with his counterpart at IRCC on July 19. Please advise if you have any items that should be discussed at the meeting.

Please prepare a flash note for any suggested item.

BF: July 14

Thank-you,

Andrea St-Laurent
A/Senior Programs Officer | Office of the Vice-President | Operations Branch
Canada Border Services Agency | Government of Canada
Andrea.St-Laurent@cbsa-asfc.gc.ca Tel: 613-960-3996 / TTY: 866-335-3237

Classification

Agreement between
Immigration, Refugees and Citizenship Canada
and
The Canada Border Services Agency

Immigration, Refugees and Citizenship Canada (IRCC) and the Canada Border Services Agency (CBSA) (collectively referred to as the Participants), have mutually agreed to an operational plan to manage the influx of asylum seekers travelling from the United States into Canada during until March 31, 2018.

IRCC and CBSA agree to the following principles in this agreement:

CBSA and IRCC do not compromise on the quality of decision making. While both IRCC and CBSA may be prepared to create temporary delays in some of our lower priority lines of business, program integrity is crucial to retaining the confidence of the Canadian public, the confidence of our Five Eyes partners, and to ensure there are no adverse down-stream effects. This includes the position that collectively we protect the integrity of our border and the safety and security of Canada.

In support of public confidence and public safety, all irregular arrivals between ports of entry are first subject to arrest and imminent threat screening, whether by the Royal Canadian Mounted Police or the local policing authorities. In the event an imminent threat is identified, including individuals fleeing prosecution, policing authorities would follow their established police procedures. Upon completion of their procedures, the individuals will be returned to the CBSA for completion of the CBSA processing.

IRCC and CBSA agree that **an armed officer**, vested with immigration enforcement and detention authorities, is the appropriate officer to conduct the preliminary risk assessment and admissibility determination in the case of all irregular arrivals between ports of entry.

DRAFT

Section 1: Timeframe

1.1 This Agreement comes into effect on June 30, 2017 and will remain in effect until March 31, 2018.

.

Section 2: Responsibilities for St-Bernard-de-Lacolle (Quebec), Emerson (Manitoba) and Southern Ontario Region

2.1. The CBSA will conduct Safe Third Country Agreement (STCA) assessments for 100% of port of entry asylum claims.

2.2. The CBSA will conduct preliminary risk assessments (PRA) for 100% of persons found eligible to make an asylum claim arriving at a port of entry.

2.3. The CBSA will conduct preliminary risk assessments for 100% of asylum claims from persons arriving between ports of entry.

2.4. The CBSA will process 100% of high risk asylum claims whether at the port of entry claims or persons arriving between the ports of entry.

2.5. The CBSA will process up to 25% of low risk asylum claims (see Section 3).

2.6. IRCC will process up to 75% of low risk asylum claims (see Section 3).

Section 3: Division of Labour

3.1. Emerson, Manitoba:

3.1.1. IRCC will process 75% of low risk asylum claims, up to a maximum of 12 per day in IRCC's Winnipeg office.

3.1.2. CBSA will process 100% port of entry asylum claims.

3.1.3. CBSA will process 100% of high risk asylum claims.

3.1.4. CBSA will process up to 25% of low risk asylum claims from persons arriving between ports of entry.

3.1.5. CBSA will process a maximum of 2 claims per day.

3.2. St-Bernard-de-Lacolle, Quebec:

3.2.1. IRCC will process 75% of low risk asylum claims, up to a maximum of 45 per day in IRCC`s Montreal office.

3.2.2. CBSA will process 100% port of entry asylum claims.

3.2.3. CBSA will process 100% of high risk asylum claims.

3.2.4. CBSA will process up to 25% of low risk asylum claims, an average of 4 per day, from persons arriving between ports of entry.

3.2.5. The CBSA Montreal Inland Enforcement Office will assist in the processing of high risk claims and port of entry claims up to a maximum of 5 per day. This

office will also process claims returned to CBSA from IRCC for potential inadmissibility concerns.

3.3. Southern Ontario Region:

3.3.1. CBSA will process the first 30 claims, broken down by geographic corridors as follows, from persons arriving at a port of entry before referring claimants to IRCC:
- 16 asylum claims per day in the Niagara – Fort Erie corridor;
- 10 asylum claims per day in the Windsor corridor;
- 4 asylum claims per day in the Sarnia area

3.3.2. IRCC will process up to 40 low risk asylum claims using various IRCC local offices in the Southern Ontario Region area only after the CBSA has fully processed the asylum claims as described above.

Section 4: Monitoring

4.1 The Participants agree to regionally monitor the flow of asylum claims on a daily and weekly basis, in order to recalibrate operational capacities.

4.2 Concerns not able to be resolved at the regional level will be referred to headquarters for assistance.

Section 5: Governance

Designated Representatives

5.1 The Designated Representatives who are responsible for the Agreement are:

a) for IRCC:
Director General – Michael MacDonald
Immigration Program Guidance Branch
Immigration, Refugees and Citizenship Canada

b) for the CBSA:
Director General -- Lisa Janes
Border Operations, Operations Branch
Canada Border Services Agency

Section 6: Review, Amendments, Termination and Suspension

Review

6.1 This Agreement will be subject to a review at any time.

Amendments

6.2 This Agreement may be amended at any time upon mutual consent of the Participants as represented by their Designated Representatives.

6.3 Changes being considered or proposed to legislation, regulations, mandate, policy, technology, systems or operations by either Participant that may affect the implementation or administration this Agreement will be the subject of early consultation(s) between representatives of the Participants.

Termination and Suspension

6.4 The Participants may suspend or terminate this Agreement upon providing the other with advance written notice of no less than thirty (30) business days.

Commented [D1]: Should this say Agreement?

This Agreement, in both official languages, was signed in duplicate, each copy being equally authentic.

For Immigration, Refugees, and Citizenship Canada:

________________________ _____________________

Michael MacDonald
Director General
Immigration Program Guidance Branch

Date

For the Canada Border Services Agency:

________________________ _____________________

Lisa Janes
Director General
Border Operations, Operations Branch

Date

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 13, 2017 05:49 PM
To:
Cc: St-Onge, AlainFI; Haeck, Christiane
Subject: RE: PVI // Daily Asylum Claims Report for July 4, 2017

Anne-Josée, pouvez-vous svp ajouter Christiane et Alain sur votre liste de distribution?

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Haeck, Christiane
Envoyé : 13 juillet, 2017 4:39
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>
Objet : TR: PVI // Daily Asylum Claims Report for July 4, 2017

Est-ce possible de nous l'envoyer de façon hebdomadaire? Cela nous aiderait à mieux comprendre la réalité de nos clients et s'assurer que les prévisions sont ajustées en conséquence des volumes additionnels.

Merci

Christiane Haeck

Gestionnaire des finances, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Christiane.Haeck@cbsa-asfc.gc.ca / Tél. : 514-283-8700 #8482 / ATS : 866-335-3237

Manager of Finance, Corporate Services and Programs Division
Canada Border Services Agency / Government of Canada
Christiane.Haeck@cbsa-asfc.gc.ca / Tel: 514-283-8700 #8482 / TTY: 866-335-3237

De : Auclair, Rachel
Envoyé : 5 juillet 2017 8:32
À : Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>; St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>
Objet : TR: PVI // Daily Asylum Claims Report for July 4, 2017

PVI. Je reçois et transmets ces stats quotidiennement. Comme vous le constaterez, le nombre de demandeurs d'asile à Lacolle demeure élevé.

Rachel

De : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Envoyé : 5 juillet, 2017 3:08
À : CBSA-ASFC Event6 <CBSA-ASFCEvent6@cbsa-asfc.gc.ca>; 'malcolm.brown@canada.ca' <malcolm.brown@canada.ca>; Edlund, Dawn: CIC / CIC <dawn.edlund@cic.gc.ca>; 'Paul.MacKinnon@cic.gc.ca' <Paul.MacKinnon@cic.gc.ca>; 'kathy.thompson@canada.ca' <kathy.thompson@canada.ca>; 'gilles.michaud@rcmp-grc.gc.ca' <gilles.michaud@rcmp-grc.gc.ca>; Daigle, François: PCO / BCP <francois.daigle@pco-bcp.gc.ca>; McNamee, James: CIC / CIC <james.mcnamee@cic.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Segal, Nancy: DFAIT / MAECI <nancy.segal@international.gc.ca>
Cc : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières <BOC-COF@cbsa-asfc.gc.ca>
Objet : Daily Asylum Claims Report for July 4, 2017

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 5, 2017 | 5 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 4, 2017 4 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	69	3,556
O (ON)		0
D (MB)	2	656
F (SK)		14
K (AB)		2
E (BC / C-B)	3	338
RCMP Total / Total de la GRC	**74**	**4,567**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 4, 2017 4 juillet 2017	Jan. 1 – July 4, 2017 1 janv. – 4 juillet 2017	Jan. 1 – July 4, 2016 1 janv. – 4 juillet 2016	Jan. 1 – July 4, 2008 1 janv. – 4 juillet 2008
ATL		4	5	60
QC	6	3,030	677	1,836
NOR / RNO		179	23	52
GTA / RGT				
SOR / RSO	15	2,860	1,503	3,258
PRA	1	274	154	40
PAC		144	107	68
Total - Land Border / Terrestre	**22**	**6,491**	**2,469**	**5,314**
ATL		7	6	4
QC		334	181	1,843
NOR / RNO		11	11	1
GTA / RGT	11	1,052	1,274	1,188

SOR / RSO				
PRA		30	26	44
PAC		106	40	129
Total - Airport / aéroport	**11**	**1,540**	**1,538**	**3,209**
Total - Marine / maritime	**0**	**7**	**2**	**3**
Total - POE / PDE	**33**	**8,038**	**4,009**	**8,526**
ATL		2	3	
QC	1	312	60	37
NOR / RNO		15	6	
GTA / RGT		59	60	147
SOR / RSO		4	10	8
PRA		474	112	
PAC		365	233	92
Total - Inland / bureau intérieur	**1**	**1,231**	**484**	**284**
ATL		15	14	66
QC	7	3,681	920	3,716
NOR / RNO		205	40	53
GTA / RGT	11	1,111	1,334	1,335
SOR / RSO	15	2,864	1,513	3,266
PRA	1	778	292	84
PAC		615	380	290
Total - CBSA / ASFC	**34**	**9,269**	**4,493**	**8,810**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	**48**	**9,329**	**5,635**	**8,428**

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	**82**	**18,598**	**10,128**	**17,238**

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 4, 2017 / 4 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	4
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	12

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés

Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: **Legislative Grounds / Motifs législatifs**	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	4
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**4**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**0**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	74
Total A44 Reports / Total des rapports L44		**74**

Note that the

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***

2. *Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.*
3. *Minors: 17 years and under. / Mineurs: 17 ans et moins.*
4. *This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.*

This information is classified Protected A. If you have any questions or follow up requests for detailed information, please contact the CBSA-ASFC PRU-URR

Ces renseignements sont classifiés Protégé A. Si vous avez des questions ou désirez faire un suivi de demandes de renseignements détaillés, veuillez communiquer avec la CBSA-ASFC PRU-URR

This Interdepartmental report is produced Monday to Friday to provide a 24hr snapshot of the preceding day's activity. It is produced using information provided by the RCMP and the Global Case Management System (GCMS) as of the previous midnight. The report is distributed widely to senior leaders in the CBSA, RCMP, IRCC, Public Safety Canada and the Privy Council Office.

Claimants apprehended by the RCMP may be processed by either the CBSA or IRCC depending upon regional agreements, therefore RCMP numbers may appear in either CBSA or IRCC processing results.

In addition to the report, major events involving the CBSA are reported in near real time using the CBSA Significant Event Notification System. Information may be forwarded to federal operations centres using established information sharing agreements and thresholds, or to specific addressees external to the CBSA as approved by CBSA senior management.

A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

Ce rapport interdépartemental est produit du lundi au vendredi afin de fournir un aperçu de l'activité des 24 heures du jour précédent. Il est compilé à l'aide d'information fournie par la GRC et le Système Mondial de Gestion des Cas (SMGC) telle que disponible à minuit. Le rapport est distribué parmi la haute gestion de l'ASFC, de la GRC, de l'IRCC, de Sécurité Publique Canada, et du Bureau du Conseil privé.

Les demandeurs interceptés par la GRC peuvent être traités soit par l'ASFC ou par l'IRCC selon les ententes régionales, donc les nombres de la GRC peuvent apparaître dans les résultats de traitement de l'ASFC ou de l'IRCC.

En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 09:20 AM
To:
Subject:

Merci

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cogné, Geneviève
Envoyé: mercredi 9 août 2017 08:20
À: Auclair, Rachel
Objet: RE: Rapport quotidien préliminaire des demandeurs d'asile - 7 AOÛT 2017

Pour ton info au cas où tu en entendrais parler.

Daniel St-Arnaud
Directeur-adjoint p.i. – Services aux programmes
Acting Assistant-Director –Programs Services

Tél. / tel. : 514-283-8700 ext 8257
Fax: 514-283-9945
daniel.st-arnaud@cbsa-asfc.gc.ca

De : Ponniah, Marc **De la part de** Cogné, Geneviève
Envoyé : August 8, 2017 4:43 PM
À : CBSA-ASFC_PRU-URR <PRU-URR@cbsa-asfc.gc.ca>
Cc : Girouard, Sylvie <Sylvie.Girouard@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>; Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>
Objet : TR: Rapport quotidien préliminaire des demandeurs d'asile - 7 AOÛT 2017

- VERSION AMENDÉE À VENIR LORSQUE LES DONNÉES SERONT RENDUES DISPONIBLES -

Bonjour,

Ceci est pour vous informer qu'il sera malheureusement impossible pour l'instant de transmettre une version amendée du rapport quotidien des demandeurs d'asile du 7 août. Étant donné la charge de travail considérable au CTR de Lacolle, l'enregistrement des statistiques accuse un peu de retard.

Nous vous transmettrons la version amendée sur réception des statistiques complètes pour la journée du 7 août.

Nous nous excusons pour cet inconvénient involontaire de notre part. Merci pour votre compréhension et bonne journée!

Merci et bonne journée.

Marc Ponniah pour **Geneviève Cogné**

Directrice adjointe intérimaire, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada

Acting Assistant Director, Corporate and Program Services Division
Canada Border Services Agency / Government of Canada

De : Gaudreault, Pierre-Olivier
Envoyé : 8 août, 2017 10:19
À : Ponniah, Marc <Marc.Ponniah@cbsa-asfc.gc.ca>
Cc : Blackburn, Karine <Karine.Blackburn@cbsa-asfc.gc.ca>; St-Arnaud, Daniel <Daniel.St-Arnaud@cbsa-asfc.gc.ca>; Milliard, Julie <Julie.Milliard@cbsa-asfc.gc.ca>; Roy, Anne-Josée <Anne-Josee.Roy@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Objet : Rapport quotidien préliminaire des demandeurs d'asile - 7 AOÛT 2017

- VERSION PRÉLIMINAIRE -

Bonjour,

Étant donné la situation qui exerce beaucoup de pression au PDE de Lacolle, les Opérations n'ont pas été en mesure de fournir les statistiques quotidiennes complètes ce matin. Voici donc une version **préliminaire** du rapport quotidien des demandeurs d'asile pour le 7 août 2017. **Une version amendée suivra**.

Merci pour votre compréhension et nos excuses pour cet inconvénient.

1DEMANDEURS D'ASILE – RÉGION DU QUÉBEC – 7 AOÛT 2017#

Date	PDE	Entrées illégales	Total	Cas ajournés
2017-08-07	**24**	**127**	**151**	**312**

- **NATIONALITÉS**

	PDE	Burundi	Colombie	El Salvador	Érythrée	États-Unis	Éthiopie	Honduras	Iran	Iraq	Libye	Nigeria	Rwanda	Somalie	Soudan	Sri Lanka	Syrie	Tchad	Turquie	Yemen	Autres	
	Total	0	0	0	0	15	0	0	0	0	0	1	0	0	0	0	0	1	0	1	133	15
AU PDE	Lacolle					4															16	22
	APE**																				2	2
	Nationalités - AUTRES	16 x Haïti; 3 x Égypte; 2 x Algérie																				
ILLÉGAUX	Lacolle					11						1						1		1	113	12
	Nationalités - AUTRES	106 x Haïti; 1 x Congo; 3 x Djibouti; 3 x Brésil; 1 x Belarus																				

000673

- **ÉVÉNEMENTS**:

  - **LACOLLE**

    - 07/08/2017 & 08/08/2017 : 21 refuge claimants arrived at the POE of St-Bernard-de-Lacolle
    Détails: Between 19h00 on August 7 and 08h00 on August 8, 21 refugee presented themselves at a POE. 16 presented themselves at Lacolle - Highway 15, 3 made a claim at the POE of Lacolle - Route 221 and 2 presented themselves at the POE of Hemmingford. Lacolle - Route 221 and Hemmingford are 2 man's port with no immigration services. Claimants where drive back to Lacolle - Highway 15 to complete their claim. 5 officer are currently processing the refugee claim. Claimants are citizen of the following country: 15 Haiti, 4 Egypt and 2 Yemen.

    - 07/08/2017 06:43 Vers 2:30am cette nuit un citoyen américain (né au Yémen) qui transportait des documents d'identités de demandeurs d'asile, ainsi que leurs bagages a été mis an arrestation selon l'article 117 LIPR. Les agents enquêteurs sont sur place.
    Détails: L'interrogation des demandeurs d'asiles et du sujet est en cours, et la décision de porter des accusations criminelles ou non suivra. Les demandeurs d'asile sont encore sous le contrôle de la GRC donc aucun UCI disponible pour le moment.

    - Varias :
    Nombre de demandeurs qui ont passé la nuit sur place: 430
    Nombre d'arrivées entre minuit et 9h : 97
    Nombre de demandeurs en attente débutant la journée: 527

Merci et bonne journée!

Pierre-Olivier Gaudreault
Commis étudiant - Division des services corporatifs et des programmes, Région du Québec
Agence des services frontaliers du Canada | Gouvernement du Canada
pierre-olivier.gaudreault@cbsa-asfc.gc.ca | Tél : (514) 283-8700 poste 8377 | ATS: 1-866-335-3237

Student clerk - Corporate and Program Services Division, Quebec Region
Canada Border Services Agency | Government of Canada
pierre-olivier.gaudreault@cbsa-asfc.gc.ca | Tel : (514) 283-8700 ext. 8377 | TTY: 1-866-335-3237

Wiki : Wiki des Programmes - Programs Wiki
Boîte générique – Generic mailbox : QUE_Programmes_Services@cbsa-asfc.gc.ca

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 4, 2017 10:48 AM
To: CBSA-ASFC_Border Operations Centre-Centr Event6; 'malcolm.brown@canada.ca'; Edlund, Dawn: CIC / CIC; 'Paul.MacKinnon@cic.gc.ca'; 'kathy.thompson@canada.ca'; 'gilles.michaud@rcmp-grc.gc.ca'; Mundel, Martin: CIC / CIC; Jurisic, Heidi: CIC / CIC; Segal, Nancy: DFAIT / MAECI; 'GOC / COG (PS/SP'; 'brenda.hensler-hobbs@pco-bcp.gc.ca'; 'shawn.bechamp@pco-bcp.gc.ca'
Cc: CBSA-ASFC_Border Operations Centre-C
Subject:
2017-08-04
Attachments:

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Envoyé: vendredi 4 août 2017 10:41
À: CBSA-ASFC Event6; 'malcolm.brown@canada.ca'; Edlund, Dawn: CIC / CIC; 'Paul.MacKinnon@cic.gc.ca'; 'kathy.thompson@canada.ca'; 'gilles.michaud@rcmp-grc.gc.ca'; Mundel, Martin: CIC / CIC; Jurisic, Heidi: CIC / CIC; Segal, Nancy: DFAIT / MAECI; 'GOC / COG (PS/SP'; 'brenda.hensler-hobbs@pco-bcp.gc.ca'; 'shawn.bechamp@pco-bcp.gc.ca'
Cc: CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Objet: Tableau de bord États-Unis-Canada – Demandes d'asile et interceptions - 2017-08-04

Bonjour,

Vous trouverez en pièce jointe la version française du tableau de bord États-Unis-Canada – Demandes d'asile et interceptions.

Dina Chan
On behalf of / de la part de

Border Operations Centre, Operations Branch
Canada Border Services Agency / Government of Canada
boc-cof@cbsa-asfc.gc.ca / Tel: 613-960-6001 / TTY: 866-335-3237

Centre des Opérations Frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
boc-cof@cbsa-asfc.gc.ca / Tél: 613-960-6002 / ATS: 866-335-3237

ASFC CBSA

CDRQ Élargi — Juillet 2017

ASFC-Bureau régional : 514-283-8700 — **Ligne sans frais : 1-877-283-8703**

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TRAHAN, Claudine	514-283-8700(8352)		
GIROUARD, Sylvie	514-283-8700(8353)		
RZEPECKI, Julie	514-283-8700(8325)		

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BIGAOUETTE, Marlène	514-286-7879(7171)		
BOUCHER, Valérie	514-286-7879(5248)		
BRISEBOIS, Nathalie	514-286-7879(5166)		
CORMIER, Gilles	514-286-7879(5169)		
DUCLOS, Rosabelle	514-286-7879(5167)		
FLAMAND, Geneviève	418-648-3401(2423)		
THÉRIAULT, Anne (Intérimaire)	514-286-7879(5126)		
NATHO-JINA, Sultana	514-286-7879(5101)		
ZEESTRATEN, Lynn	514-286-7879(5264)		

EXÉCUTION DE LA LOI ET RENSEIGNEMENT

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BEAUSÉJOUR, Annie	514-283-0556
GROLEAU, Christine Audience-Détention	514-283-0931
CARON, Éric Enquêtes criminelles	514-283-2417
POULIOT, Danielle Renseignement	514-283-2488(5600)
KABONGO-KATALAY, Léon Investigations et renvois	514-283-0936
PARIS-BOUKDJADJA, Myriam Soutien aux opérations	514-496-2781

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	Bureau	Résidence	Cellulaire
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BUTLER, Colleen Sécurité	514 283-8700 (4461)		
SABOUNJIAN, Marianne Infrastructures	514-283-8700 (8501)		
HAECK, Christiane Finances	514-283-8700 (8482)		
COGNÉ, Geneviève Programmes	514-283-8700 (8257)		
RUSSELL, Mark Gestion du matériel	514-283-8700 (6182)		
MALÉPART, Stéphane Communications	514-283-8700 (8254)		
ROSSI, Jean-Philippe Ressources humaines	514-283-8700 (8228)		

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International : 514-875-0720 (Fr) ou 604-689-1717 (Ang)

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DUMOUCHEL, Louise	514-283-5486		

SYSTÈME DE GESTION INFORMELLE DES CONFLITS - SGIC

	Bureau	Résidence	Cellulaire
MARTIN, Nathalie	514-283-8700 (8374)		

ASFC CBSA

DISTRICT MONTÉRÉGIE

	Bureau	Résidence	Cellulaire
LAURIN, Chantal	450-246-2272		
THIBODEAU, Julie St-Bernard-de-Lacolle Voyageur	450-246-3911		
GOUR, Mathieu Montérégie Ouest	450-246-4782		
Luc Langlois St-Bernard-de-Lacolle Commercial et BSA	450-246-8040		
MARTINEAU, Michel Montérégie Est	450-248-0601(273)		

DISTRICT FRONTIÈRE EST

	Bureau	Résidence	Cellulaire
BERNARD, Daniel	819-573-2080		
BÉGIN, Miguel	819-876-7821(112)		
LESSARD, Marco Appalaches	418-597-3395 (222)		

DISTRICT ST-LAURENT

	Bureau	Résidence	Cellulaire
DESCHAMPS, Josée	514-350-6100		
RAINVILLE, Jean-François SMF	514-283-6295		
BANVILLE, Marc Secteur de Québec	418-649-6492		
SEGUIN, Martine ETC	514-283-0950		
DANEAU, Danielle Salle des comptoirs Montréal	514-350-6110		
LONGPRÉ, Nathalie Direction	514-286-7879(5315)		

DISTRICT DES AÉROPORTS

	Bureau	Résidence	Cellulaire
MANNARINO, Maurizio	514-633-7701		
PARADIS, Marilyne	514-633-7844(2050)		
BOWEN, Tim	514-633-7704		
TOBIN, Steve	514-633-7704		
CARIGNAN, Marie-Sophie	514-633-7704		
PLOURDE, Philippe	514-633-7704		

Syndicat des Douanes et de l'Immigration - SDI

	Bureau	Résidence	Cellulaire
FORTIN, Jean-Pierre SDI Ottawa	613-723-8008		
RAJOTTE, Chantal	613-960-7595		
LANDRY, Mathieu SDI Québec			
LACOMBE, Diane SDI Montréal			
DUBUC, Danielle SDI Lacolle	450-246-8145		
BOUCHARD, Claude SDI Cantons de l'Est	418-597-3006		

LIGNE MÉDIA — **514-350-6130**

~~Direction générale régionale-Numero d'urgence : 514-283-5630~~

COLLÈGE DE RIGAUD — **Tél : 450-451-6711** — **Fax : 450-451-0144**

~~1-866-NOTICE4 LIGNE D'URGENCE 1-866-668-4234~~

COMMISSIONNAIRE 400 Youville — **514-283-2968**
COMMISSIONNAIRE 105 McGill — **514-283-3479**

LIGNE SANS FRAIS — **1-877-283-8703**

Coordonnatrice des mesures d'urgence

	Bureau	Résidence	Cellulaire
WILLARD, Kathie	514-283-8700(8210)		
ROY, Anne-Josée (en cas d'absence de Kathie)	514-283-8700(8308)		

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 5, 2017 11:10 AM
To: Walker, Christine (HQ)
Subject: Re: Urgent - Operations demandeurs d'asile

Good morning Christine,

As discussed, we have assessed the situation at Lacolle and determined that there are no risks to hire luggage handlers without security clearance for the following reasons:

- these workers won't have access to CBSA premises/operations;
- they won't have access to CBSA documents and computers;
- they will work primarly outdoor, where rented containers are located (parking lot of the asilum seeker processing centre). In case of heavy rain, they will be sheltered in one of our waiting areas where no CBSA documents or computers are kept.

Many thanks for your help,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: samedi 5 août 2017 10:24
À: Braham, Stephen; Walker, Christine (HQ)
Objet: Tr: Urgent - Operations demandeurs d'asile

Hello Stephen, Christine,

Do you know if Ken can be reached this morning? Volumes of asilum seekers are increasing at Lacolle and we have to bring more efficiency in our logistics. I need to obtain a security waiver asap (référence: email below). If you have his cell or home phone #, can you pls provide?

Many thanks,

Rachel

De: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Envoyé: samedi 5 août 2017 10:07
À: McCarthy, Ken
Cc: Côté, Odette
Objet: Urgent - Operations demandeurs d'asile

Bonjour Ken,

Nous avons besoin d'une dérogation pour obtenir urgemment les services de deux manutentionnaires par quart de travail 7/24 à Lacolle. Ces personnes n'ont pas la cote de sécurité de l'ASFC ni de Sécurité industrielle.

Toutefois, ils n'auront PAS accès aux locaux de l'ASFC où nous avons des opérations, documents et ordinateurs. Ces manutentionnaires transporteront les valises des demandeurs d'asile vers les conteneurs que nous avons loués et disposés sur le terrain de stationnement. S'il y a des intempéries (pluie), nous abritererons les manutentionnaires à l'une de nos salles d'attente pour demandeurs d'asile où nous n'avons aucun document ou ordinateur de l'ASFC, soit à la salle d'attente du vieil édifice commercial de Lacolle ou à la salle de conférence de l'Hotel Lacolle.

Peux-tu svp me donner le ok de procéder asap? On doit pouvoir décharger cette responsabilité de nos ASFs qui doivent se concentrer sur le traitement opérationnel des demandeurs d'asile dont l'afflux continue d'augmenter.

N'hésite pas à me passer un coup de fil si tu as besoin de renseignements additionnels.

Merci,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 6, 2017 10:32 AM
To: McCarthy, Ken
Subject: Re: Urgent - Operations demandeurs d'asile

Heads-up. On a finalement deux manutentionnaires. On voit envoie les documents dès que possible. Je te tiens informé.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: McCarthy, Ken
Envoyé: dimanche 6 août 2017 09:35
À: Auclair, Rachel
Objet: Re: Urgent - Operations demandeurs d'asile

D'accord.

Merci Rachel.

Ken

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Auclair, Rachel
Sent: Sunday, August 6, 2017 8:35 AM
To: McCarthy, Ken
Subject: Re: Urgent - Operations demandeurs d'asile

Bonjour Ken,

Les manutentionnaires ne s'étaient pas encore présentés en fin de soirée hier. J'aurais une mise à jour aujourd'hui et te tiendrai au courant. Merci.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: McCarthy, Ken
Envoyé: samedi 5 août 2017 13:54
À: Auclair, Rachel; Walker, Christine (HQ); Braham, Stephen; Lukca, Michael
Objet: Re: Urgent - Operations demandeurs d'asile

That's fantastic.

I will keep an eye out for the forms tonight.

Ken

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Auclair, Rachel
Sent: Saturday, August 5, 2017 1:48 PM
To: McCarthy, Ken; Walker, Christine (HQ); Braham, Stephen; Lukca, Michael
Subject: Re: Urgent - Operations demandeurs d'asile

We have found two handlers who can undertake an eight-hour shift at Lacolle at 1900. Local management will ensure they fill out the BSFs and send you the scanned copies, together with the prints.

Public Works is helping find staff to have us covered 7/24.

Thanks,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: samedi 5 août 2017 13:34
À: McCarthy, Ken; Walker, Christine (HQ); Braham, Stephen; Lukca, Michael
Objet: Re: Urgent - Operations demandeurs d'asile

10-4

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: McCarthy, Ken
Envoyé: samedi 5 août 2017 13:33
À: Auclair, Rachel; Walker, Christine (HQ); Braham, Stephen; Lukca, Michael
Objet: Re: Urgent - Operations demandeurs d'asile

Rachel:

Thanks for this update.

The forms should come to me.
I need the prints too. Scanned copies will work.

Ken
Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Auclair, Rachel
Sent: Saturday, August 5, 2017 12:49 PM
To: McCarthy, Ken; Walker, Christine (HQ); Braham, Stephen; Lukca, Michael
Subject: Re: Urgent - Operations demandeurs d'asile

Thanks Ken. We are working in collaboration with Public Works to recruit bagage handlers. Upon receipt of Christine's approval this morning, we gave the ok to undertake recruitment calls. As soon as workers are identified and on site at Lacolle (we are hoping this afternoon but are unsure at this time), we'll have them fill

out out the BSFs and will take their finger prints. For the prints, handlers will need to access our Lacolle Processing Centre; we will ensure they are escorted by a CBSA BSO while inside our premisses.

As soon as we have handlers confirmed, I will let you know their ETA so that you could plan for your own employees.

Can we email you and Mike the forms?

Thanks,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: McCarthy, Ken
Envoyé: samedi 5 août 2017 11:53
À: Walker, Christine (HQ); Auclair, Rachel; Braham, Stephen; Lukca, Michael
Objet: Re: Urgent - Operations demandeurs d'asile

Rachel:

Further to the message below granting approval for your proposal, we are prepared to bring staff into the office this weekend to do basic reliability screening on any warehouse or security individuals that you need on site. We would need their completed screening forms (TBS 330-23f) and finger prints and could get criminal checks done within minutes. My concern is that we don't have individuals on site with the asylum seekers who have charges or convictions for threats against individuals.
I will call you shortly to discuss further.

My contact coordinates are:
Cell:
House: 6

I have also included Director Mike Lukca in this message. He can be reached this weekend at

Ken

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Walker, Christine (HQ)
Sent: Saturday, August 5, 2017 11:05 AM
To: Auclair, Rachel; Braham, Stephen
Cc: McCarthy, Ken
Subject: Re: Urgent - Operations demandeurs d'asile

Approved as per our phone call.

Pls document as discussed.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Auclair, Rachel
Sent: Saturday, August 5, 2017 10:24
To: Braham, Stephen; Walker, Christine (HQ)
Subject: Tr: Urgent - Operations demandeurs d'asile

Hello Stephen, Christine,

Do you know if Ken can be reached this morning? Volumes of asilum seekers are increasing at Lacolle and we have to bring more efficiency in our logistics. I need to obtain a security waiver asap (référence: email below). If you have his cell or home phone #, can you pls provide?

Many thanks,

Rachel

De: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Envoyé: samedi 5 août 2017 10:07
À: McCarthy, Ken
Cc: Côté, Odette
Objet: Urgent - Operations demandeurs d'asile

Bonjour Ken,

Nous avons besoin d'une dérogation pour obtenir urgemment les services de deux manutentionnaires par quart de travail 7/24 à Lacolle. Ces personnes n'ont pas la cote de sécurité de l'ASFC ni de Sécurité industrielle. Toutefois, ils n'auront PAS accès aux locaux de l'ASFC où nous avons des opérations, documents et ordinateurs. Ces manutentionnaires transporteront les valises des demandeurs d'asile vers les conteneurs que nous avons loués et disposés sur le terrain de stationnement. S'il y a des intempéries (pluie), nous abritererons les manutentionnaires à l'une de nos salles d'attente pour demandeurs d'asile où nous n'avons aucun document ou ordinateur de l'ASFC, soit à la salle d'attente du vieil édifice commercial de Lacolle ou à la salle de conférence de l'Hotel Lacolle.

Peux-tu svp me donner le ok de procéder asap? On doit pouvoir décharger cette responsabilité de nos ASFs qui doivent se concentrer sur le traitement opérationnel des demandeurs d'asile dont l'afflux continue d'augmenter.

N'hésite pas à me passer un coup de fil si tu as besoin de renseignements additionnels.

Merci,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 6, 2017 06:07 PM
To:
Subject:
Attachments:

Voilà.

Pas évident car j'étais pas impliquée pour des bons bouts. Je pourrai faire compléter le tableau demain.

Bonne soirée,

Rachel

Traitement des entrées illégales

ASFC

Liste des contrats en date du 6 août 2017

<table>
<tr><th>ITEM / SERVICE</th><th>COÛTS</th><th>Commentaires</th></tr>
<tr><td>Contrat des commissionnaires (CCC)</td><td></td><td>Évolutif – Des commissionnaires sont ajoutés selon le volume de demandeurs d'asile et d'espace à surveiller/financé par la région du Québec</td></tr>
<tr><td>Location du Centre Guay</td><td>$110,000</td><td>$110,000 financés par les Infrastructures/AC</td></tr>
<tr><td>Location du « Diner »</td><td>$130,000</td><td>Sera signé le 8 août – Coûts d'aménagement et de location estimés à $130,000. Financé par les Infrastructures/AC.</td></tr>
<tr><td>Service alimentaire (Contrat avec le supermarché de Napierville)</td><td></td><td>Financé par la région du Québec.</td></tr>
<tr><td>Autobus – Lacolle / Centre-Ville</td><td></td><td>Financé par la région du Québec.</td></tr>
<tr><td>Contrat alimentaire (SPAC)</td><td>?</td><td></td></tr>
<tr><td>Salle de conférence – Hotel Lacolle</td><td>8132.18 $ taxes incluses</td><td>3 août 2017 au 16 août 2017 (14 jours)
<table>
<tr><td>Frais de location</td><td>Frais fixe</td><td></td></tr>
<tr><td>Entretien ménager</td><td>3 heures par jour
/ heure
/ jour</td><td></td></tr>
<tr><td>Eau</td><td>/ jour</td><td></td></tr>
<tr><td>Location de chaises</td><td>Frais fixe pour un mois</td><td></td></tr>
</table>
Le taux quotidien est normalement de plus les frais. Il a été jour plus les frais par l'entrepreneur pour un contrat de 14 jours.</td></tr>
<tr><td>Contrat manutentionnaires - Bagages</td><td>Jour</td><td>Entre
2 en tout temps (7/24)</td></tr>
<tr><td>Location de toilettes portatives</td><td></td><td></td></tr>
</table>

Couverture (ASPC)	?	2000 couvertures livrées le 06 août 2017
Roulotte (via SPAC) – Aire de repos pour les employés	Approx. [redacted] chacune	Financées par la région du Québec
Mini-clinique médicale (ASPC)	?	Installation le 06 août
Minibus (SP)	?	

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 6, 2017 06:48 PM
To:
Subject:
Attachments:

Ce qui est nouveau est surligné en jaune.

Traitement des entrées illégales

ASFC

Liste des contrats

ITEM / SERVICE	COÛTS	Commentaires
Contrat des commissionnaires (CCC)	$2,500,000 (estimé)	Évolutif – Des commissionnaires sont ajoutés selon le volume de demandeurs d'asile et d'espace à surveiller/financé par la région du Québec. [redacted]eure. Estimé basé sur les coûts de Lacolle commercial.
Location du Centre Guay	$110,000	$110,000 financés par les Infrastructures/AC
Location du « Diner »	$130,000	Sera signé le 8 août – Coûts d'aménagement et de location estimés à $130,000. Financé par les Infrastructures/AC.
Service alimentaire (Contrat avec le supermarché de Napierville)	?	Financé par la région du Québec. [redacted]andwich. Évolutif quotidiennement, selon le nombre de demandeurs d'asile.
Approvisionnement en eau	?	Financé par la région du Québec
Autobus – Lacolle / Centre-Ville	?	Financé par la région du Québec. Pas de contrat avec Garage Racine pour les deux navettes quotidiennes. En surplus aux services de Garage Racine, on prévoit deux contrats de [redacted]chacun à d'autres compagnies, en sources uniques.
Contrat alimentaire (SPAC)	?	À venir
Conteneurs (3)	5700$	[redacted]chacun pour [redacted] mois. Après [redacted]mois, [redacted]nois si on veut prolonger.
Roulottes (2)	Approx. [redacted] chacune/mois	Les frais seront ajoutés sur le bail existant (pas de nouveau contrat)
Chapiteau	$4,500	Acheté par la région du Québec.
Salle de conférence – Hotel Lacolle	8132.18 $ taxes incluses	3 août 2017 au 16 août 2017 (14 jours) Frais de location | Frais fixe | [redacted] Entretien ménager | 3 heures par jour [redacted]/ heure [redacted]/ jour | [redacted] Eau | [redacted]ur | [redacted]

		Location de chaises | Frais fixe pour un mois | Le taux quotidien est normalement de plus les frais. Il a été diminué à our plus les frais par l'entrepreneur pour un contrat de 14 jours.
Contrat manutentionnaires - Bagages	Jour	Entre hr 2 en tout temps (7/24)
Camion réfrigéré (SP)	?	
Couverture (ASPC)	?	2000 livrés le 06 août
Roulotte (via SPAC) – Aire de repos pour les employés	?	À venir dans la semaine du 07 août
Mini-clinique médicale (ASPC)	?	Installation le 06 août
Blocs sanitaires	28 jours	bloc/28 jours, on en a 12.
Minibus (SP)	?	

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 3, 2017 07:12 PM
To: Thibodeau, Julie; Campbell, LyneMTL
Cc:

Subject:

Elle a été vidée du contenu de l'ameublement de banquets et 75 chaises y ont déjà été installées. L'équipe est en route pour ramener 150 autres chaises de Napierville. Ils installeront aussi quatre planches pour sécuriser les accès directs aux cuisines de l'hotel. M. Guay prévoit que la salle sera disponible d'ici quelques minutes. Il téléphonera à Steven dès que c'est prêt.

Hugo a réussi à rejoindre M. Mailloux de la CCC pour qu'il assigne cinq commissionnaires ce soir. Il validera les besoins avec Lyne dans les prochaines minutes.

Deux roulottes climatisées de 40 pieds seront livrées demain. Le coût de location établi à [redacted] chacune pourra être défrayé via la clause 3.4 du bail de location du Centre temporaire de traitement des demandeurs d'asile (donc pas de nouveau contrat ne sera nécessaire). Stéphane : il faudra louer des blocs sanitaires car ces roulottes ne sont pas pourvues de toilettes (svp passer par Nancy car nous utiliserons le contrat de Lacolle commercial pour faire l'ajout de blocs). Il faudra aussi que tu discutes de la question d'assurance des roulottes avec Nancy; svp regardez ce que la GRC a décidé de faire de leur côté pour minimiser les coûts.

Bon succès et bon courage!

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 03:45 PM
To:
christian.janelle@asfc.gc.ca
Subject: Tr: 01041-17: Augmented CRC offer of services, Asylum seekers 2017

Info

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>
Envoyé: mercredi 9 août 2017 15:43
À: 'GOC Logistics / Logistique COG (PS/SP)'
Cc: Auclair, Rachel; Miville Dechene, Claude
Objet: RE: 01041-17: Augmented CRC offer of services, Asylum seekers 2017

Contracting had received this from Jean-Pierre and are routing it to the CFO for approval as we speak, due to contracting authority delegations/authorities. I have made him aware of the gastro issue at Lacolle so the docket can be rushed for approval by CFO.

From: GOC Logistics / Logistique COG (PS/SP) [mailto:ps.goclogistics-logistiquecog.sp@canada.ca]
Sent: August 9, 2017 2:03 PM
To: Arney, Christopher (SSC/SPC) <christopher.arney@canada.ca>; Bertrand, Chantal (Ext.) <Chantal.Bertrand2@tpsgc-pwgsc.gc.ca>; Galczynski, Dariusz (PS/SP) <dariusz.galczynski@canada.ca>; GOC CBSA / ASFC COG (PS/SP) <ps.goccbsa-asfccog.sp@canada.ca>; GOC Logistics / Logistique COG (PS/SP) <ps.goclogistics-logistiquecog.sp@canada.ca>; GOC Operations 1 / Opérations 1 COG (PS/SP) <ps.gocoperations1-operations1cog.sp@canada.ca>; GOC PWGSC / TPSGC COG (PS/SP) <ps.gocpwgsc-tpsgccog.sp@canada.ca>; GOC Red Cross / Croix Rouge COG (PS/SP) <ps.gocredcross-croixrougecog.sp@canada.ca>; GOC TC / TC COG (PS/SP) <ps.goctc-tccog.sp@canada.ca>; Guitor, Denis (PS/SP) <Denis.Guitor@canada.ca>; Joanis2, Kristina (PS/SP) <kristina.joanis2@canada.ca>; Johanne Baker - PSPC (Johanne.baker@pwgsc.gc.ca) <Johanne.baker@pwgsc.gc.ca>; Schwartz, David: PWGSC / TPSGC <david.schwartz@tpsgc-pwgsc.gc.ca>; Sedgewick, James CRC <James.Sedgewick@redcross.ca>; Simkins, Glenn: PS / SP <glenn.simkins@canada.ca>; Walker, Lilianne (PS/SP) <lilianne.walker@canada.ca>; Ashman, Mike (PS/SP) <Mike.Ashman@canada.ca>; Barker, Steven RCMP <Steven.Barker@rcmp-grc.gc.ca>; Cameron, Margaret CBSA <margaret.cameron@cbsa.gc.ca>; DeAngelis, Vincenza (PS/SP) <vincenza.deangelis@canada.ca>; Duguay, Marcel (PS/SP) <marcel.duguay@canada.ca>; Kapell-Seguin, Elisha: CIC / CIC <elisha.kapell-seguin@cic.gc.ca>; Fanny Marcoux - Ministère de l'Immigration de la Diversité et de l'Inclusion (fanny.marcoux@midi.gouv.qc.ca) <fanny.marcoux@midi.gouv.qc.ca>; GOC CIC / CIC COG (PS/SP) <ps.goccic-ciccog.sp@canada.ca>; GOC RCMP / GRC COG (PS/SP) <ps.gocrcmp-grccog.sp@canada.ca>; Johnston, John: PS / SP <john.johnston@canada.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>; Kowalski, Rick <Rick.Kowalski@cbsa-asfc.gc.ca>; Lior, Lee (PHAC/ASPC) <Lee.Lior@phac-aspc.gc.ca>; PS.O GOC Geomatics / Géomatique COG O.SP <PS.GOCGeomatics-GeomatiqueCOG.SP@opscen.gc.ca>; Tremblay Giroux, Gabriel (PS/SP) <gabriel.tremblaygiroux@canada.ca>; Unger, Ken: PS / SP <ken.unger@canada.ca>; Villeneuve, Pierre RCMP <Pierre.Villeneuve@rcmp-grc.gc.ca>; Zynger, Clara (PS/SP) <clara.zynger@canada.ca>
Subject: 01041-17: Augmented CRC offer of services, Asylum seekers 2017

FYI

From: Martel, Alexandre (PS/SP)
Sent: Wednesday, August 09, 2017 2:00 PM
To: GOC PWGSC / TPSGC COG (PS/SP); GOC Logistics / Logistique COG (PS/SP)
Cc: GOC Red Cross / Croix Rouge COG (PS/SP)
Subject: FW: Augmented CRC offer of services, Asylum seekers 2017

As discussed.

From: Jean-Pierre Taschereau [mailto:
Sent: Wednesday, August 09, 2017 12:10 PM
To: Boily, Mario (PS/SP)
Cc: Cloutier, Jacques; Martel, Alexandre (PS/SP); Joanis2, Kristina (PS/SP); Jean-Philippe Tizi
Subject: Augmented CRC offer of services, Asylum seekers 2017

Hello Mario,

As discussed earlier, please find a revised offer of services to reflect the following developments:

-maximum population maintained for planning purposes

Please do not hesitate to contact me if you have additional questions.

Kind regards,

Jean-Pierre



Jean-Pierre Taschereau
Director, Emergency Operations
Directeur, Opérations d'urgence

Canadian Red Cross | Croix-Rouge canadienne
National Office

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 09:00 PM
To: Hamelin, Caroline
Cc: Therrien, Kristina; Janelle, Christian
Subject: TR: Asylum seekers 2017 - PO no. 1000337843 for signature
Attachments: 20170810173538667.pdf; CRC input Contract # 1000337843 Red Cross.docx

PVI – le contrat de la Croix-Rouge a été modifié. Svp, utiliser cette version.

Rachel

De : Miville Dechene, Claude
Envoyé : 10 août, 2017 17:53
À : 'Jean-Pierre Taschereau' ·
Cc : Walker, Christine (HQ) <Christine.Walker2@cbsa-asfc.gc.ca>; Chekalat, Amina <Amina.Chekalat@cbsa-asfc.gc.ca>; Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>; Pilon, Cedric <Cedric.Pilon@cbsa-asfc.gc.ca>; Carriere, Estelle <Estelle.Carriere@cbsa-asfc.gc.ca>; Savaria, Nancy <Nancy.Savaria@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Carroll, Kathy <Kathy.Carroll@cbsa-asfc.gc.ca>
Objet : Asylum seekers 2017 - PO no. 1000337843 for signature

Bonsoir Jean-Pierre,

Suite à nos derniers échanges, voir ci-joint la page frontispice du contrat signée par notre CFO Christine Walker, pour signature par Monsieur Sauvé svp. Voir aussi en pièce jointe les termes du contrat, qui confirment l'offre de service de la Croix-Rouge canadienne discutée aujourd'hui. À noter que cette version remplace toute version antérieure qui aurait été soumise à la Croix-Rouge canadienne dans le cadre de la situation en cours à Lacolle. Bien vouloir nous retourner une copie signée de votre côté. Nous nous chargerons de vous faire parvenir une copie finale du contrat signé par les deux parties pour vos dossiers.

Si tu as quelque question que ce soit n'hésites pas à me contacter directement.

Un gros merci et bonne fin de soirée.

Claude Miville-Dechêne

Manager, Business Practices and Strategic Procurement
Strategic Procurement and Material Management Division (SPMMD)
Comptrollership Branch
Canada Border Services Agency | Government of Canada
Claude.MivilleDechene@cbsa-asfc.gc.ca | Tel.: 613-697-0410

Gestionnaire, Pratiques d'affaires et approvisionnement stratégique
Division de l'approvisionnement et de la gestion des biens stratégiques (DAGBS)
Direction générale du contrôle
Agence des services frontaliers du Canada | Gouvernement du Canada
Claude.MivilleDechene@cbsa-asfc.gc.ca | Tél.: 613-697-0410

Canada Border Services Agency | Agence des services frontaliers du Canada

Requisition# 1000337843

Purchasing Office — Bureau des Achats:

Canada Border Services Agency
355 North River Road, Vanier Tower B, 17th Floor
Ottawa, ON K1A 0L8

Agence des services frontaliers du Canada
355 rue North River, Vanier Tour B, 17e étage
Ottawa, ON K1A 0L8

Title — Sujet:
Asylum seekers 2017

Contract No. — No du contrat:
PO # 1000337843

Contract — Contrat

Your proposal is accepted to sell to Her Majesty the Queen, in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods and/or services, or construction listed herein and on any attached sheets at the price or prices set out thereof.

Nous acceptons votre proposition de vendre à sa Majesté la Reine du Chef du Canada, aux conditions énoncées ou incluses par référence dans les présentes, et aux annexes ci-jointes, les biens, et/ou les services ou la construction énumérés dans les présentes, et sur toute feuille ci-annexée, au(s) prix indiqué(s).

D.D.P. — D.D.P.:
Destination of Goods, Services, And Construction — Destination des biens, services et construction
See herein — voir aux présentes

Invoices to be sent to — Factures Envoyer à :

vendors-fournisseurs@cbsa-asfc.gc.ca

The Vendor/Firm hereby accepts/acknowledges this

contract — Le fournisseur/entrepreneur accepte/accuse réception du présent contrat :

Signature　　　Date

Name, title of person authorized to sign (type or print)
Nom et tire du signataire autorisé (caractère d'impression)

Contracting Authority — Autorité contractante :
Estelle Carrière

Telephone No. — No de telephone:	**Fax No. — No de télécopieur :**
(343) 291-5673	(343) 291-5722

E-Mail Address — Courriel:
Estelle.carriere@cbsa-asfc.gc.ca

Total Estimated Cost (taxes not applicable) /Coût total estimatif (TVH incl.):	**Currency Type – Genre de devise :**
$ 977,951.30	**CAD**

Vendor / Firm Name and Address —
Raison sociale et adresse du fournisseur/de l'entrepreneur :

Canadian Red Cross
National Office
170 Metcalfe Street
Ottawa, Ontario
K2P 2P2

Signed for the President by — Signé pour le Président par :

Signature　　　Date Aug 10/2017

Name and Position Title — Nom et Titre du poste

Christine Walker
Vice-President
Canada Border Services Agency

CONTRACT CLAUSES

1. Statement of Work
2. Standard Clauses and Conditions
3. General Conditions
4. Security Requirement
5. Term of Contract
6. Authorities
7. Basis of Payment
8. Discretionary Audit
9. Invoicing Instructions
10 SACC Manual Clauses
11. Certifications
12. Applicable Laws
13. Priority of Documents
14. Insurance- No Specific Requirement
15. Foreign Nationals (Canadian Contractor)

List of Annexes:

Annex A Statement of Work
Annex B Basis of Payment

Canada Border Services Agency | Agence des services frontaliers du Canada

RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of the contract.

1.0 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex "A".

2.0 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual issued by Public Works and Government Services Canada (PWGSC). The Manual is available on the PWGSC Website: https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual.

3.0 General Conditions

2035 (2016-04-04), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

4.0 Security Requirement

There is no security requirement applicable to the Contract.

5.0 Term of Contract

5.1 Period of Contract

The period of the Contract is of four weeks from Contract award.

6.0 Authorities

6.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Estelle Carrière
Title: A/Manager, Non-IT Contracting Operations
Organization: Canada Border Services Agency
Telephone: 634-291-5673
E-mail address: Estelle.carriere@cbsa-asfc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.2 Project Authority

The Project Authority for the Contract is:

Name: Christine Walker
Title: Vice-President
Organization: Canada Border Services
Telephone: 613-948-8604
E-mail address: Christine.Walker2@cbsa-asfc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.3 Contractor's Representative

The Name of Contractor's Representative is:

Title: Jean-Pierre Taschereau

7.0 Basis of Payment-Limitation of Expenditure

The Contractor will be reimbursed for the costs reasonably and properly incurred in the performance of the Work, as determined in accordance with the Basis of Payment in Annex B, to a limitation of expenditure of ***$977,951.30***. Customs duties are excluded and taxes are not applicable.

7.1 Limitation of expenditure

1. Canada's total liability to the Contract submission or under the Contract must not exceed **$977,951.30**. Customs duties are excluded and taxes are not applicable.

2.No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:

a. when it is 75 percent committed, or
b. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,
whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

7.2 Method of Payment – Monthly Payment

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

(a) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
(b) all such documents have been verified by Canada;
(c) the Work performed has been accepted by Canada.

8.0 Discretionary Audit

1. The following are subject to government audit before or after payment is made:
a. The amount claimed under the Contract, as computed in accordance with the Basis of Payment, including time charged.

b. The accuracy of the Contractor's time recording system.

c. The estimated amount of profit in any firm-priced element, firm time rate, firm overhead rate, or firm salary multiplier, for which the Contractor has provided the appropriate certification. The purpose of the audit is to determine whether the actual profit earned on a single contract if only one exists, or the aggregate of actual profit earned by the Contractor on a series of negotiated contracts containing one or more of the prices, time rates or multipliers mentioned above, during a particular period selected, is reasonable and justifiable based on the estimated amount of profit included in earlier price or rate certification(s).

d. Any firm-priced element, firm time rate, firm overhead rate, or firm salary multiplier for which the Contractor has provided a "most favoured customer" certification. The purpose of such audit is to determine whether the Contractor has charged anyone else, including the Contractor's most favoured customer, lower prices, rates or multipliers, for like quality and quantity of goods or services.

2. Any payments made pending completion of the audit must be regarded as interim payments only and must be adjusted to the extent necessary to reflect the results of the said audit. If there has been any overpayment, the Contractor must repay Canada the amount found to be in excess.

9.0 Invoicing Instructions

a) The Contractor must submit invoices in accordance with the information required in the General Conditions.
b) The Contractor's invoice must include a separate line item for each subparagraph in the Basis of Payment provision
c) By submitting invoices the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.

The Contractor must send the invoice to vendors-fournisseurs@cbsa-asfc.gc.ca for payment. This email address is to be used only for submitting invoices and for payment status inquiries.

Direct Deposit:
The Government of Canada will soon be phasing out federal government cheques; we strongly encourage Businesses that supply goods and services to the Government of Canada to enrol in direct deposit for account payable.

Please contact ca-ci@cbsa-asfc.gc.ca to obtain additional information, to confirm direct deposit enrolment process and the steps to be followed.

IMPORTANT NOTE: **If a supplier omits any required information pertaining to payment processing from the invoice, the invoice will be returned at the discretion of the CBSA and will not be paid until valid payment referencing is provided.**

10.0 SACC Manual Clauses

A9117C (2007-11-30), T1204 - Direct Request by Customer Department
C0305C (2008-05-12), Cost Submission
C0711C (2008-05-12), Time Verification

11.0 Certifications

Compliance with the certifications provided by the Contractor in its bid is a condition of the Contract and subject to verification by Canada during the entire contract period. If the Contractor does not comply with any certification or it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

12.0 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Québec.

13.0 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

a) the Articles of Agreement;
b) the General Conditions 2035 –Services (2016-04-06); General Conditions - Higher Complexity - Services;
c) Annex “A”, Statement of Work
d) Annex “B”, Basis of Payment;
e) the revised Contractor's bid received at 8:44 PM on August 9th, 2017.

14.0 Insurance - No Specific Requirement

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

15.0 Foreign Nationals

SACC Manual clause A2000C (2006-06-16) Foreign Nationals (Canadian Contractor)

Canada Border Services Agency | Agence des services frontaliers du Canada

Requisition# 1000337843

ANNEX "A"

STATEMENT OF WORK

1.0 Context

Since the beginning of the year there has been an ongoing increase in migration across the United States-Canada border as asylum seekers cross near Emerson, Manitoba and Lacolle, Quebec. In March 2017 and over a period of six weeks, the Canadian Red Cross (CRC) offered basic humanitarian assistance to claimants as they waited to be processed at the border crossing point of Lacolle. In early August, as the number of claimants augmented (at a peak until now of +430/day) and processing times increased, the Federal Government Operations Center (GOC) contacted the CRC to re-engage in the delivery of its humanitarian assistance. On Monday, August 7th, a CRC assessment team visited the processing center in Lacolle and the present document is the resulting offer of services to the GOC.
It is important to note that the Quebec Division of the CRC is already engaged at capacity in the spring floods recovery response, and in supporting asylum seekers at a later stage of their arrival process, through its collaboration with Québec's Ministry of Health. The service delivery modalities outlined in the current proposal will therefore be developed around the mobilization of out-of-province assets and personnel.

2.0 Project Description

This project will provide asylum seekers in Quebec with immediate and basic relief assistance at the federal triage and processing center for an initial bridging period of **four weeks**, to be extended through a follow-on contract to be issued by Public Services and Procurement Canada (PSPC) on behalf of the CBSA until such time the situation is deemed satisfactory by the CBSA. It will include the provision of the following services to a maximum population of 1,200 people at any given time, with a daily rotation of 250/day and approximating 7,000 people over a 4 weeks period:

- Personal services
    - Personal comfort kits
    - Newborn and child services: infant formula, refrigeration area for newborn milk, baby change and parental area
- Restoring Family Links (access to phone to call relatives)
- Red Cross cots, blankets and pillows, and their rotation/decontamination as per established standards
- Cleaning and maintenance of accommodation areas

- Additional Services

  Upon request, the CRC will be able to provide additional services by outsourcing through pre-identified third- party service providers, with a lead time of 48-72h for deployment and set-up. This was the model used in the arrival of the Syrian refugees in 2015, and may include:

    - Food: 3 meals/day, snacks and water, juice, coffee & tea throughout the day
    - Sanitation needs: Rental of toilet and shower facilities and maintenance (trailer)
    - Child-minding services –including tent, games etc.

More detailed cost breakdown for each of the above-mentioned services will be provided separately upon specific request

- Medical Assessment/Services

  In coordination with the Public Health Agency of Canada and the Canadian Border Services Agency, Canadian Red Cross will provide the staffing (nurses) that would provide medical screening at the mini-clinic and primary health care (including triage, first aid, stabilization and referral, basic public health surveillance).

Working assumptions:

- CRC will operate one mini clinic in Lacolle with an average population to service up to 1,200 people, on two shifts per day.
- Another mobile team of two nurses will be circulating amongst the beneficiary population to actively identify potential cases, carry out hygiene promotion activities and identify potential public health hazards.
- CRC will also set up a first aid/triage station at the RCMP process center, operated 24/7
- Patients requiring physician services and/or prescriptions will be referred to provincial health services.
- Cost of referrals to covered by GoC (not CRC).
- CRC able to provide non-prescription drugs (over-the-counter), GoC to reimburse for dispensed drugs and medical supplies (i.e blood glucose strip tests).
- GoC to put in place referral mechanisms and agreements with designated medical facilities, including medical transport, in close collaboration with CRC.
- Health care workers to be drawn from CRC delegate pool outside of Québec and complemented by sub contracting of private nursing agency.
- Health post (mini-clinic) for: triage, first aid, assessment, observation and stabilization, and referral of cases
- All refugees and asylum seekers crossing the border from the United States into Canada will have had some medical screening (and documentation) at the time of their arrival from country of origin into the United States. Screening for most communicable diseases will have been completed at point of entry into the United States. Thus, the majority of asylum seekers/refugees crossing into Canada from the United States are anticipated to be in need of:

    - triage, first aid and primary health care services at entry point
    - referral to advanced care health centres for management of urgent and emergent cases
    - referral to appropriate care facilities/providers for chronic disease and long-term medical care management

-Referral pathways which will be required for this operation will be established by PHAC and/or other GoC or provincial agencies

-The establishment of the proposed primary health care clinic at Lacolle will fall under federal jurisdiction and as such, the CRC medical and/or nursing delegates will be eligible to practice at said clinic under their current licensing authority (with all the rights, benefits and responsibilities afforded to them by their licensing body (which may be outside of the jurisdiction of the province of Quebec).

Red Cross nurses from across Canada would be legally entitled to work at the mini-clinic and their liability/malpractice insurance would cover them.

All refugees will have completed a security screening and identification process prior to transfer to any CRC medical clinic. If this is not probable, we assume the GoC (PHAC, CBSA) will have a security screen/registration system in place that will allow refugees/asylum seekers timely access to health care services at CRC facility and at any referral site deemed appropriate.

-Medical equipment will be provided by PHAC, through the deployment of its mini-clinic already setup in Lacolle, CRC assumes that no medical consumables and drugs are being provided. The exact quantity and type of drugs and supplies will be determined jointly with PHAC, based on previous experiences. CRC will rely on its experienced staff, previous similar response and use its Supply Chain and Procurement to purchase the required drugs and supplies. CRC will aim at procuring the drugs and supplies so the mini-clinic will cater for the needs of a population of 1,200 and function 24 hours a day, 7

days a week. Since the exact quantity of drugs and supplies is not known yet, CRC is using an assumption that will be refined and discussed with PHAC.

Given that no information is currently available as to the demographics of the population crossing the border or anticipated health needs, planning scenarios will require adaptation and re-evaluation as the situation evolves. The timelines outlined above are dependent on the processing and absorption capacity of communities, government agencies and non-government refugee agencies, and the systemic processes. Interagency coordination mechanisms will need to be established at every level to increase efficiency and mitigate the risk of blockages and delays.

3.0 Workforce planning

Emergency Social Services will be offered over two 8h shifts, whereas health services will be 24/7 on three 8h shifts. Given the constraints mentioned above in terms of availability of local personnel, supplemental support staff will need to be mobilized to ensure deployment of nationwide human resources. The proposed model will need to be augmented/decreased according to needs.

ANNEX B

BASIS OF PAYMENT

1.0 The Contractor will be paid in accordance with the following Basis of Payment for Work performed pursuant to this Contract.

Category	Budget Details - Calculation of Costs	TOTAL BUDGET
Payroll and other compensations		**$ 335,776.00**
FOT Team leader		**$ 4,800.00**
Deputy Team Leader		**$ 4,480.00**
Logistician		**$ 4,480.00**
Human Resources		**$ 4,480.00**
Supervisors		**$ 14,560.00**
Responders		**$ 94,080.00**
Nurses		**$ 168,000.00**
overtime management team		**$ 7,296.00**
cleaning & maintenance		**$ 33,600.00**
Supplies, Materials, Project equipement & Logistic		**$ 217,230.00**
blankets		**$ 36,190.00**
pillows		**$ 25,970.00**
teddy bears		**$ 14,070.00**
personal hygiene kits		**$ 15,400.00**
baby needs (wipes, formula, diapers)		**$ 24,500.00**
calling cards		**$ 4,200.00**
medical supplies & consumables		**$ 5,000.00**
medical triage post in Roxham Road		**$ 10,000.00**
cot decontamination		**$ 70,000.00**
truck rental		**$ 1,400.00**
laptops & communications equipment		**$ 9,600.00**
printers & consumables		**$ 500.00**
cellphones + data		**$ 400.00**
Travel expenses, meetings and conferences		**$ 320,164.80**
Volunteer Accommodation		**$ 126,000.00**
meals		**$ 58,564.80**
flights		**$ 100,800.00**

vehicle rental		$ 6,000.00
volunteer transport		$ 28,800.00
Administrative cost (flat rate)		**$ 104,780.50**
Administrative		$ 104,780.50
Grand Total		**$ 977,951.30**

2.0 Taxes are not applicable to this contract.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 8, 2017 08:12 PM
To:
Subject: Tr: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Info sur les comms: Patrick participera à un événement médiatique demain matin. Il sera accompagné de Stéphane.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>
Envoyé: mardi 8 août 2017 20:10
À: Auclair, Rachel
Objet: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Exact.

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Auclair, Rachel
Envoyé: mardi 8 août 2017 8:10 PM
À: Malépart, Stéphane
Objet: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Merci. Est-ce que Patrick et toi y serez?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Malépart, Stéphane
Envoyé: mardi 8 août 2017 19:44
À: Auclair, Rachel
Objet: Tr: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

PTI
Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada

stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>
Envoyé: mardi 8 août 2017 7:42 PM
À: Lefort, Patrick
Objet: Tr: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Bon ben il semble que notre présence soit requise dans la salle demain!

Stéphane Malépart

Directeur régional adjoint des communications - Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / ATS : 866-335-3237

Regional Assistant Director of Communications - Quebec Region
Canada Border Services Agency / Governement of Canada
stephane.malepart@cbsa-asfc.gc.ca / 514-283-8700, ext. 8254 / TTY: 866-335-3237

De: Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>
Envoyé: mardi 8 août 2017 7:27 PM
À: Easton, Erika-Kirsten
Cc: Malépart, Stéphane
Objet: FW: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi,

Sorry my bb was down again and I had to log in at home to see the latest. So, we're back in ?

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 7:11 PM
To: Weil, Timothy: CIC / CIC; Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Lau, Henry (PS/SP); Bruneau, Véronique: PS / SP; Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; Easton, Erika-Kirsten; Beland, Andree: CIC / CIC; Beland, Andree: CIC / CIC
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Correct.

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Weil.Tim
Sent: Tuesday, August 8, 2017 7:10 PM

To: Baker3, Ryan (PS/SP); Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland.Andree; Beland.Andree
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

So we're in the room but not at the table, right? Andrée - please advise Midi. Thanks. Tim

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Baker3, Ryan (PS/SP)
Sent: Tuesday, August 8, 2017 7:06 PM
To: Filipps.Lisa; Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland.Andree
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Can IRCC close the loop, since MIDI is IRCC's counterpart? Please confirm.

Thanks,
Ryan

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Filipps.Lisa
Sent: Tuesday, August 8, 2017 7:03 PM
To: Baker3, Ryan (PS/SP); Quenneville, Line; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca; Beland.Andree
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Ryan – was just about to hit send on the same email. For IRCC, the rep is Louis Dumas, DG, Domestic Network.

Not sure who is closing the loop with MIDI but I have copied our Directrice of Comms in Quebec, Andrée Beland.

Lisa Filipps

Assistant Director, Communications
Immigration, Refugees and Citizenship Canada / Government of Canada
Lisa.Filipps@cic.gc.ca / Tel: 613-437-9162

Directrice adjointe, Communications
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Lisa.Filipps@cic.gc.ca / Tél.: 613-437-9162

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 6:59 PM
To: Quenneville, Line <Line.Quenneville@pco-bcp.gc.ca>; Wilson, Ashleigh (PS/SP) <ashleigh.wilson@canada.ca>; Bertrand.Sabrina <Sabrina.Bertrand@cic.gc.ca>; jolene bradley Ext-PCH <jolene.bradley@rcmp-grc.gc.ca>; Dumoulin, Stéphanie <stephanie.dumoulin@rcmp-grc.gc.ca>; 'Archipow, Nancy' <Nancy.Archipow@cbsa-asfc.gc.ca>; Weil.Tim <Timothy.Weil@cic.gc.ca>; Lau, Henry (PS/SP) <henry.lau@canada.ca>; Bruneau, Véronique (PS/SP)

<veronique.bruneau@canada.ca>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca>; De Curtis, Laura (PS/SP) <laura.decurtis@canada.ca>; MacKenzie, Sara (HC/SC) <sara.mackenzie@canada.ca>; Van Criekingen, Jane (PS/SP) <jane.vancriekingen@canada.ca>; Daoust, Normand (PS/SP) <normand.daoust@canada.ca>; O'Nions, Christine <Christine.O'Nions@pco-bcp.gc.ca>; Filipps.Lisa <Lisa.Filipps@cic.gc.ca>; ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca
Subject: Re: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi all,

Final decision from the centre I'm told is to have spokes from IRCC, CBSA and RCMP in the room to deal with Qs responsively.

Can you confirm your spokes are lined up?

Thanks,
Ryan

Ryan Baker
Public Safety Canada/ Sécurité publique Canada
613-796-9750

From: Baker3, Ryan (PS/SP)
Sent: Tuesday, August 8, 2017 6:05 PM
To: Quenneville, Line; Wilson, Ashleigh (PS/SP); 'Bertrand.Sabrina'; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; 'Weil.Tim'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine; Filipps.Lisa (Lisa.Filipps@cic.gc.ca); ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Line,

Does PCO have a view on who should be sitting at the table versus who should be in the room? Note that CBSA and RCMP are not in a position to discuss stats, and so there's a risk we'll frustrate media.

Also, my understanding from discussions last week with PCO is that the communications lead for this issue is IRCC. It's come to my attention today that this may not be clear. Is this the case or am I mistaken?

Thanks,
Ryan

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Quenneville, Line [mailto:Line.Quenneville@pco-bcp.gc.ca]
Sent: Tuesday, August 08, 2017 5:38 PM
To: Baker3, Ryan (PS/SP); Wilson, Ashleigh (PS/SP); 'Bertrand.Sabrina'; jolene bradley Ext-PCH; Dumoulin, Stéphanie; 'Archipow, Nancy'; 'Weil.Tim'; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis,

Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP); O'Nions, Christine
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Next door is in agreement that representatives from federal agencies should participate and be available to provide updates & answer questions at the technical briefing tomorrow.

Can you please provide us with the names of representative from each of your departments as soon as possible.

Many thanks.

Line

From: Quenneville, Line
Sent: August 8, 2017 2:02 PM
To: 'Baker3, Ryan (PS/SP)'; 'Wilson, Ashleigh (PS/SP)'; 'Bertrand.Sabrina'; 'jolene bradley Ext-PCH'; 'Dumoulin, Stéphanie'; 'Archipow, Nancy'; 'Weil.Tim'; 'Lau, Henry (PS/SP)'; 'Bruneau, Véronique (PS/SP)'; 'Daoust, Normand (PS/SP)'; 'De Curtis, Laura (PS/SP)'; 'MacKenzie, Sara (HC/SC)'; 'Van Criekingen, Jane (PS/SP)'; 'Daoust, Normand (PS/SP)'; O'Nions, Christine
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Looping in Christine.

From: Quenneville, Line
Sent: August 8, 2017 2:00 PM
To: 'Baker3, Ryan (PS/SP)'; Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP)
Subject: RE: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Thanks for the latest update Ryan. Appreciated.

From: Baker3, Ryan (PS/SP) [mailto:ryan.baker3@canada.ca]
Sent: August 8, 2017 1:59 PM
To: Wilson, Ashleigh (PS/SP); Bertrand.Sabrina; Quenneville, Line; jolene bradley Ext-PCH; Dumoulin, Stéphanie; Archipow, Nancy; Weil.Tim; Lau, Henry (PS/SP); Bruneau, Véronique (PS/SP); Daoust, Normand (PS/SP); De Curtis, Laura (PS/SP); MacKenzie, Sara (HC/SC); Van Criekingen, Jane (PS/SP); Daoust, Normand (PS/SP)
Subject: FW: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi all,

IRCC, you may already have this, but here's the latest our regional comms manager has on the media event.

Ryan Baker
Director, Public Affairs / Directeur, Affaires publiques
Public Safety Canada / Sécurité publique Canada
Tel: (613) 991-3549
Mobile: (613) 796-9750
Ryan.Baker3@canada.ca

From: Daoust, Normand (PS/SP)
Sent: Tuesday, August 08, 2017 1:09 PM
To: Baker3, Ryan (PS/SP)
Cc: Tomlinson, Jamie (PS/SP); Duval, Jean Paul (PS/SP); O'Brien2, Judith (PS/SP); Wilson, Ashleigh (PS/SP); Walker, Lilianne (PS/SP); Martel, Alexandre (PS/SP); Boily, Mario (PS/SP); Goulet2, Isabelle (PS/SP)
Subject: Asylum seekers; Tech briefing held by MIDI tomorrow morning; more details

Hi Ryan,

Just got a phone call from Thierry Audin, DG comms for MIDI. He shared following info:

- Tech briefing will take place at 10:30am tomorrow in MIDI's office in Montreal (on McGill)
- It will be preceeded by a tech briefing (closed to media) for senior officials participating to the press conference at 9h45.
- For the province, senior officials from MIDI, Health dept and MTSS (Travail et solidarité sociale) will be on site
- MIDI will issue its media advisory around 3:30pm today.
- Federal reps are welcome at the press conference but their identity is still TBD. Thierry is in contact with Andrée Béland, IRCC comms regional manager about this.

Thanks.

N.

Normand Daoust
Gestionnaire, Communications régionales / Manager, Regional Communications
Sécurité Publique Canada / Public Safety Canada
800, rue du Square Victoria, Bureau 305, Montréal (Québec) H4Z 1B7
Tél./Tel: 514-283-6529
Cell: 438-401-9453
Téléc./Fax: 514-283-2016
Nouveau/New: normand.daoust@canada.ca

Clarke-Okah, Nana

From:	Auclair, Rachel
Sent:	August 9, 2017 01:42 PM
To:	Therrien, Kristina
Cc:	christian.janelle@asfc.gc.ca
Subject:	Tr: Augmented CRC offer of services, Asylum seekers 2017
Attachments:	CRC Offer of Services Asylum seekers 090817.docx; Annex 1 Workforce planning 090817.docx; Annex 2 -Budget 090817[1][1].xlsx

Ajustements au contrat svp -- voir ci-dessous.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>
Envoyé: mercredi 9 août 2017 13:33
À: Beauséjour, Annie; Auclair, Rachel; Provost, Pierre; Lefort, Patrick
Objet: Fw: Augmented CRC offer of services, Asylum seekers 2017

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jean-Pierre Taschereau
Sent: Wednesday, August 9, 2017 12:09 PM
To: Boily, Mario (PS/SP)
Cc: Cloutier, Jacques; Martel, Alexandre (PS/SP); Joanis2, Kristina (PS/SP); Jean-Philippe Tizi
Subject: Augmented CRC offer of services, Asylum seekers 2017

Hello Mario,

As discussed earlier, please find a revised offer of services to reflect the following developments:

-maximum population maintained for planning purposes

Please do not hesitate to contact me if you have additional questions.

Kind regards,

Jean-Pierre



Jean-Pierre Taschereau
Director, Emergency Operations
Directeur, Opérations d'urgence

Canadian Red Cross | Croix-Rouge canadienne
National Office

www.redcross.ca | www.croixrouge.ca



August 9, 2017

Context

Since the beginning of the year there has been an ongoing increase in migration across the United States-Canada border as asylum seekers cross near Emerson, Manitoba and Lacolle, Quebec. In March 2017 and over a period of six weeks, the Canadian Red Cross (CRC) offered basic humanitarian assistance to claimants as they waited to be processed at the border crossing point of Lacolle. In early August, as the number of claimants augmented (at a peak until now of +430/day) and processing times increased, the Federal Government Operations Center (GOC) contacted the CRC to re-engage in the delivery of its humanitarian assistance. On Monday, August 7th, a CRC assessment team visited the processing center in Lacolle and the present document is the resulting offer of services to the GOC.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 14, 2017 12:09 PM
To: Russell, Mark
Cc: QUE_Suivis_Services_corporatifs_et_programmes
Subject:

Attachments: Vehicle options.pdf

Importance: High

Mark, peux-tu demander à Mme Thibert si nous devons faire l'achat nous-mêmes en région ou si on doit passer par eux?

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Envoyé: vendredi 14 juillet 2017 12:06
À: Russell, Mark
Cc: QUE_Suivis_Services_corporatifs_et_programmes; Laurin, Chantal; Roy, Anne-Josée; Auclair, Rachel; Beauséjour, Annie; Thibodeau, Julie
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Hi Mark

Please order the Ford Transit (8 passengers).

Many thanks!

Lyne
Lyne Campbell
Gestionnaire de projets – Mise en œuvre du plan de contingence régional pour l'afflux de revendicateurs du statut de réfugiés
Division de l'exécution de la loi et du renseignement
Agence des services frontaliers du Canada/Gouvernement du Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

Project Manager, Implementation of the Regional Contingency plan for the Asylum Claimants Influx
Enforcement and Intelligence Division
Canada Border Services Agency/Government of Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

De : Auclair, Rachel
Envoyé : 12 juillet, 2017 1:35
À : Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Cc : Russell, Mark <Mark.Russell@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Laurin, Chantal <Chantal.Laurin@cbsa-

asfc.gc.ca>; Roy, Anne-Josée <Anne-Josee.Roy@cbsa-asfc.gc.ca>
Objet : Tr: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Lyne,

Peux-tu svp conduire les consultations et faire connaître vos préférences à Mark? Si tu préfères que nous consultions Julie directement, svp aviser.

Merci,

Rachel
Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Envoyé: mercredi 12 juillet 2017 1:30 PM
À: Auclair, Rachel
Cc: QUE_Suivis_Services_corporatifs_et_programmes; Russell, Mark; Barr, Jesse; Whelan, Marc; Cogné, Geneviève
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Rachel,

Vous trouverez ci-joint les spécifications de trois véhicules proposés (Dodge Grand Caravan, Ford Transit Connect et Ford Transit).

Pouvez-vous nous dire lequel de ces véhicules répond mieux à vos besoins? En outre, pouvez-vous également nous dire quelles options individuelles seront essentielles pour vos besoins.

Tout en espérant que vous n'avez pas de besoin spécial tel que une cage, des cloisons, des feux de secours, etc.?

Merci !

From: Sultan, Jessica
Sent: July 12, 2017 7:52 AM
To: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc: QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>; Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Subject: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour Rachel,
Lynn Thibert va gérer le processus pour l'achat du véhicule, y compris les détails financiers. Elle serai en contact avec ton groupe aujourd'hui.

Jessica

Jessica Sultan
Executive Director / Directrice exécutive
Assets, Acquired Services and Comptrollership Systems /

Gestion des effectifs, services acquis et systèmes fonction de contrôle
Comptrollership Branch/Direction du Contrôle
Canada Border Services Agency/Agence des services frontaliers du Canada
Office: 343.291.5683 Cell:



From: Auclair, Rachel
Sent: July 11, 2017 9:58 PM
To: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>
Cc: QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Subject: Re: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

C'est une excellent nouvelle pour nos collègues des opérations. Merci beaucoup pour ton aide!

Je serai à l'extérieur du bureau demain, mercredi. Toutefois, je pourrai te contacter via mon téléphone cellulaire. Quelle heure te conviendrait?

Est-ce que l'acquisition du véhicule doit se faire par vous ou par nous?

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Sultan, Jessica
Envoyé: mardi 11 juillet 2017 8:07 PM
À: Auclair, Rachel
Cc: Cogné, Geneviève; Roy, Anne-Josée; Laurin, Chantal; Campbell, LyneMTL; QUE_Suivis_Services_corporatifs_et_programmes; Lefebvre, Paulette; Haeck, Christiane; Lamarche, Lynne; Pilon, Cedric; Thibert, Lynn; Barr, Jesse; Braham, Stephen; Beriault, Roxane; Beauséjour, Annie; Beauséjour, Annie; Russell, Mark; Joly, Gabrielle; Braham, Stephen
Objet: RE: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Rachel:
Votre requête pour une véhicule supplémentaire a Lacolle était approuvée (courriel ci-joint).

Je serais en contact demain avec plusieurs détails, incluant les prochaines étapes.

A bientôt,
Jessica

Jessica Sultan
Executive Director / Directrice exécutive
Assets, Acquired Services and Comptrollership Systems /
Gestion des effectifs, services acquis et systèmes fonction de contrôle

Comptrollership Branch/Direction du Contrôle
Canada Border Services Agency/Agence des services frontaliers du Canada
Office: 343.291.5683 Cell:



From: Auclair, Rachel
Sent: July 9, 2017 12:39 PM
To: Sultan, Jessica; Lamarche, Lynne
Cc: Cogné, Geneviève; Roy, Anne-Josée; Beauséjour, Annie; Laurin, Chantal; Campbell, LyneMTL; Russell, Mark; QUE_Suivis_Services_corporatifs_et_programmes; Lefebvre, Paulette; Joly, Gabrielle; Haeck, Christiane
Subject: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour,

La présente vous présente une requête formelle visant à obtenir de façon urgente **un nouveau véhicule utilitaire pouvant transporter 7 personnes et répondant au cadre de sécurité requis pour le transport de personnes en détention/arrestation. Ce véhicule viendra supporter les pressions opérationnelles supplémentaires occasionnées par l'afflux de revendicateurs du statut de réfugiés** au PDE de St-Bernard de Lacolle.

Enjeux :
- Pression sur les opérations : Le PDE de St-Bernard de Lacolle a vue une affluence croissante du nombre de revendicateurs du statut de réfugiés. Cette augmentation a parallèlement causée une hausse du nombre de cas irrecevables devant être retournés aux États-Unis ainsi qu'une hausse de cas à haut risque résultant en détention et potentiellement en arrestation. Nous prévoyons que cette tendance se poursuivra au cours des prochains mois, mettant ainsi une pression croissante sur nos opérations et sur notre capacité à remplir notre mandat. Le bureau de Lacolle voyageur ne détient présentement qu'un seul véhicule et celui-ci est requis pour le transport des agents qui doivent faire le dédouanement des passagers et bagages voyageant par train de façon journalière.
- Sécurité du personnel : Afin de libérer la pression sur les opérations du PDE de St-Bernard de Lacolle, le traitement des revendicateurs de statut de réfugié a été transféré vers un édifice adjacent aux opérations du secteur voyageur. Ce nouveau Centre de traitement n'est pas muni d'unité de détention et par conséquent, tous cas de détention ou d'arrestation doit être transféré à la section voyageur. Cette situation engendre un impact sur la gestion de la flotte automobile, notamment en raison du nombre très limité de véhicules disponibles et des exigences de sécurité liées à la surveillance et au transport de voyageurs à haut risque. Le PDE utilise présentement un véhicule qui n'est pas configuré pour isoler les détenus des ASF. Cette situation amène des enjeux de santé et de sécurité devant être adressés sans délais.

Considérations :
- Une demande a été faite auprès de l'administration centrale (Lynn Thibert, gestionnaire de la gestion des biens) le mois dernier afin de voir si des véhicules présentement sous-utilisés au niveau national pouvaient être envoyés à Lacolle. Une réponse négative fut reçue à cet effet. Jessica, j'en ai aussi discuté avec toi par téléphone le 27 juin dernier.
- Entre 2014 et 2015, la région du Québec a été contrainte de réduire son parc automobile de 15 véhicules. Cette réduction a généré une pression opérationnelle importante. Bien que le partage de véhicules entre les districts ait été une solution temporaire au manque de véhicules, ceci n'est pas une option viable à long terme. La distance séparant les bureaux ainsi que le lourd trafic constant présent dans la région urbaine et ses banlieues rendent impossible le déplacement journalier des véhicules selon les besoins. Les véhicules adaptés pour le transport de personne ont une fonction spécifique et importante dans nos opérations de tous les jours et les besoins demeurent imprévisibles.
- Rappelons-nous que des véhicules ont été alloués lors de l'arrivée massive récentes des réfugiés syriens.

Options à privilégier :
- Considérant l'urgence de la situation, nous demandons à ce que l'administration centrale procède sans délais à l'achat d'un véhicule 7 places additionnel pour les opérations liés aux demandeurs d'asile à Lacolle. Il devra ensuite être adapté adéquatement pour le transport de détenus (tel que l'ajout d'une cage).
- Dans le cas d'un refus, étant au fait qu'une demande sera prochainement déposée auprès du SCT afin d'obtenir un budget supplémentaire pour traiter les demandeurs d'asile, nous suggérons d'y inclure une requête pour du budget en capital dédié à l'achat d'un véhicule supplémentaire et ce, afin de répondre aux besoins croissants de la région.
- Si la démarche d'obtention d'un véhicule neuf devait prendre plusieurs mois, pouvez-vous dégager un budget pour une location de véhicule à long terme ?

Je vous saurais gré de donner suite à cette requête. N'hésitez pas à communiquer avec moi pour tout renseignement additionnel dont vous pourriez avoir besoin.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

From: Thibert, Lynn
Sent: June 13, 2017 3:51 PM
To: Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Cc: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>; Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle

Geneviève avez-vous un véhicule dans la région du Québec que vous pouvez relocalisé à Lacolle ? Comme tu peux voir ici-bas il y a un besoin urgent.

Tel que discuté hier, nous avons malheureusement aucun véhicule disponible pour être transférer entre région.

L'autre option pour ce groupe est de louer un véhicule pour une période limité.

Merci!

From: Lefebvre, Paulette
Sent: June 13, 2017 3:41 PM
To: Sultan, Jessica <Jessica.Sultan@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>; Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

Hi Jessica
As you will learn from reading the email string below, the port of Lacolle is in desperate and urgent need of a 7 pax vehicle to assist them in managing the refugee claimant influx pressure. I see from Lynn's response below that there are no vehicles available to transfer to Lacolle, however no alternative options were provided so I am reaching out to you for other possible solutions.

I will call you now in order to further explain the pressure and am hopeful we can find a speedy solution.

Thanks

Paulette
Director, Directrice
Border Operations, Opérations frontalières
Canada Border Services Agency, Agences des services frontaliers du Canada
613 948 9379

From: Thibert, Lynn
Sent: June 13, 2017 3:32 PM
To: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>; Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Barr, Jesse <Jesse.Barr@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

I am sorry but we currently have no vehicle available to be transferred between offices.

Lynn THibert
Manager, Material Management/ Gestionnaire de la gestion des biens
Strategic Procurement and Material Management Division (SPMMD) / Division de l'approvisionnement et de la gestion des biens stratégiques (DAGBS)
Comptrollership Branch / Direction générale du contrôle
Canada Border Services Agency / l'Agence des services frontaliers du Canada
355 North River Road, Vanier Tower B, 17th Floor | 355 rue North River, Tour B, 17eime étage
Ottawa (Ontario) K1A 0L8
Tel: 343-291-5699
Lynn.Thibert@cbsa-asfc.gc.ca

From: Lefebvre, Paulette
Sent: June 13, 2017 3:19 PM
To: Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>; Thibert, Lynn <Lynn.Thibert@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>
Subject: Re: Besoin d'un véhicule-Lacolle

Thanks for the prompt reply Sarah.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Kellow, Sarah
Sent: Tuesday, June 13, 2017 2:41 PM
To: Thibert, Lynn
Cc: Giles, Joanne; Lefebvre, Paulette
Subject: RE: Besoin d'un véhicule-Lacolle

Good Afternoon Lynn,

As the manager responsible for national fleet, can you assist with the below? Lacolle POE has an urgent need for a 7-seat port vehicle (due to an increase in inadmissible asylum seekers), and is inquiring if there is an underutilized vehicle elsewhere that can be redeployed for the reasons outlined below.

Can you assist Paulette and Joanne?

Thank you in advance!

Sarah
Sarah Kellow
A/Director, Comptrollership Branch
Canada Border Services Agency / Government of Canada
Sarah.Kellow@cbsa-asfc.gc.ca/ Tel: 343-291-7895
Directrice p.i., Direction générale du contrôle
Agence des services frontaliers du Canada / Gouvernement du Canada
Sarah.Kellow@cbsa-asfc.gc.ca / Tél. : 343-291-7895

From: Lefebvre, Paulette
Sent: June 13, 2017 2:22 PM
To: Kellow, Sarah <sarah.Kellow@cbsa-asfc.gc.ca>
Cc: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle

Hi Sarah
I am redirecting this email to you for Urgent action.

Please call me if you wish to discuss the details.

Merci

Paulette
Director, Directrice
Border Operations, Opérations frontalières
Canada Border Services Agency, Agences des services frontaliers du Canada
613 948 9379

From: Lefebvre, Paulette
Sent: June 13, 2017 2:21 PM
To: Giles, Joanne <Joanne.Giles@cbsa-asfc.gc.ca>; Lebel, Roch <Roch.Lebel@cbsa-asfc.gc.ca>
Cc: Minville, Ariane <Ariane.Minville@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Subject: RE: Besoin d'un véhicule-Lacolle

Thanks Joanne

Roch: please treat this request as urgent.

Merci

From: Giles, Joanne
Sent: June 13, 2017 1:53 PM
To: Lebel, Roch <Roch.Lebel@cbsa-asfc.gc.ca>
Cc: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Subject: FW: Besoin d'un véhicule-Lacolle
Importance: High

Good afternoon Roch,

As per the e-mail below, Quebec (Lacolle) is in urgent need of a 7-seater port vehicle for transporting asylum seekers. Are you aware of any port vehicles that may not be in use that the Quebec Region can borrow? If not, what options are available to address their situation. As stated below, they are seeing an increase in the number of inadmissible asylum seekers and we expect this trend will continue.

Any assistance you can provide is greatly appreciated.

Thank you

Joanne

Senior Program Advisor/Conseillére principale de programme
Traveller Operations Division / Opérations liées aux voyageurs
Core Services/Services essentiels
191 Laurier Ave. Office 7059 / 191, rue Laurier, bureau 7059
Ottawa, Ontario, K1A 0L8
(613) 941-5471

From: Minville, Ariane
Sent: June 13, 2017 11:32 AM
To: Lefebvre, Paulette <Paulette.Lefebvre@cbsa-asfc.gc.ca>
Cc: Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Subject: Besoin d'un véhicule-Lacolle

Bonjour Paulette,

Nous aimerions solliciter ton aide, stp, concernant l'obtention d'un véhicule pour les besoins de Lacolle. Avec l'afflux de demandeurs d'asile à Lacolle, autant au PDE qu'entre les points d'entrées, nous constatons également une augmentation du nombre de demandeurs d'asile irrecevables qui doivent être renvoyés aux États-Unis la journée même ainsi que de demandeurs d'asile détenus.

Nous avons présentement besoin d'un véhicule de 7 places pouvant assurer le transport autant des demandeurs d'asile irrecevables qui doivent être renvoyés aux États-Unis que des demandeurs d'asile « high risk » qui sont détenus. Nous ne pouvons pas transporter les demandeurs d'asile « high risk» détenus à pied entre le centre de traitement et l'édifice Voyageur de Lacolle où se trouvent les cellules de détention.

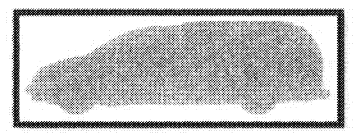
Étant donné l'interdiction, en vigueur présentement, par l'AC d'acheter de nouveaux véhicules, nous nous demandions s'il était possible pour toi de faire un appel à tous pour savoir si un véhicule serait disponible, au niveau national, pour être envoyé à Lacolle (comme ce qui avait été fait pour les machines AFIS).

Merci de ton aide et bonne journée,

Ariane Minville
Agente régionale de programmes/Regional Program Officer
Équipe de soutien aux opérations et services intégrés/Operational Support and Integrated Services Team
Division de l'exécution de la loi et du Renseignement/Enforcement and Intelligence division
Agence des services frontaliers du Canada, Gouvernement du Canada/ Canada border services agency, Government of Canada
ariane.minville@cbsa-asfc.gc.ca/
Tél./Tel.: 514-496-7011/ ATS/TTY : 866-335-3237

M60

MINI-FOURGONNETTES - 2RM



7 occupants

Voir la "Partie III - Caractéristiques additionnelles" pour plus de détails

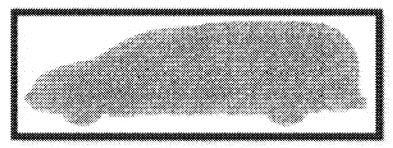
Information technique			
Marque	Dodge		Ford
Modèle	Grand Caravan		Transit Connect
No. modèle	RTKH53 29E		E9E 200A
Empattement - mm / po	3,078 / 121.2		3,063 / 120.6
Poid à vide - kg / lb	2,744 / 6,050		2,395 / 5,280
Moteur	***Litres / Puissance (CV)***		
4 cyl. Essence	-		2.5 / 169
6 cyl. Essence	3.6 / 283		-
Consommation de carburant (L / 100km)	***Ville / Route***		
4 cyl. Essence	-	-	11.7 / 8.4
6 cyl. Essence	13.7 / 9.4		-
Dimensions intérieures	***MM / Pouces***		
Longueur section cargo (longueur du plancher derrière le siège du conducteur)	2,518 / 99.2		2,179 / 85.8
Caractéristiques de base incluses avec le véhicule	***Codes des manufacturiers***		
Régulateur de vitesse et volant inclinable	STD		STD
Glaces unidirectionnelles	STD		924
Verrouillage des portières et lève-glace électrique	STD		STD
Hayon arrière	STD		STD
Dégivreur de lunette arrière et essuie-glace / lave-glace	STD		STD
Sièges avants baquets en tissu	STD		6B
Banquettes centrale et arrière en tissu, rabattables ou amovibles	STD		Rabbatable
Banquette arrière	STD Stow n Go		STD
Portes latérales coulissantes côtés conducteur et passager	STD		STD
Chauffe-moteur	STD		41H

STD = Équipement standard

IC = Option installée sans frais par le concessionnaire

M60

MINI-FOURGONNETTES - 2RM



7 occupants

Voir la "Partie III - Caractéristiques additionnelles" pour plus de détails

Ensembles OCIM

Articles OCIM	Options Incluses	Descriptions	Dodge Grand Caravan		Ford Transit Connect
			No. modèle		
66	0M60	Caract. de base + 4 cyl. Essence	-	-	E9E 200A
	256	Carrosserie allongée			
	115	Chauffage auxiliaire à l'arrière			
	547	Climatisation à l'avant et à l'arrière			
	416	2 roues motrices			
67	1M60	Caract. de base + 6 cyl. Essence	RTKH53 29E, AAA		-
	256	Carrosserie allongée			
	115	Chauffage auxiliaire à l'arrière			
	547	Climatisation à l'avant et à l'arrière			
	416	2 roues motrices			

Options Individuelles

No. Options	Descriptions	Dodge Grand Caravan		Ford Transit Connect
		Codes des manufacturiers		
107	2ième rangée sièges baquets	29G		N/D
128	Support de plaque d'immatriculation avant	STD		STD
317	Anti-démarreur	STD		STD
321	Bluetooth	AAJ		584
421	Traction intégrale	N/D		N/D

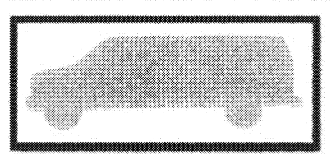
STD = Équipement standard

IC = Option installée par le concessionnaire

N/D = Non-disponible

M30

FOURGONNETTES DE 8 PASSAGERS - 2RM



Charge utile nominale: 725kg (1,600lb)

Voir la "Partie III - Caractéristiques additionnelles" pour plus de détails

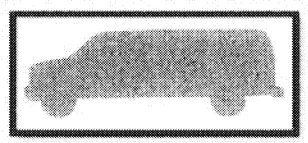
Information technique	
Marque	Ford
Modèle	Transit
No. modèle	K1Y 301A
Empattement - mm / po	3,302 / 130
Poid à vide - kg / lb	3,878 / 8,550
Moteur	***Litres / Puissance (CV)***
5 cyl. Technologie diesel propre	**3.7 / 185**
Consommation de carburant (L / 100km)	***Ville / Route***
5 cyl. Technologie diesel propre	**16.6 / 12.6**
Caractéristiques de base incluses avec le véhicule	***Codes des manufacturiers***
Régulateur de vitesse et volant inclinable	60C
Chauffage auxiliaire à l'arrière	57G
Chauffe-moteur	STD
Glaces unidirectionnelles	92E
Système anti-patinage	STD
Pneu de secours pleine grandeur	STD
Verrouillage des portières et lève-glace électrique	STD
Sièges avants baquets en tissu	CK/21L
Banquettes centrales et arrière amovibles en tissu	STD
Porte latérale coulissante côté passager, porte arrière double	STD
Pré-aménagement pour remorquage classe II	53B

STD = Équipement standard

IC = Option installée sans frais par le concessionnaire

M30

FOURGONNETTES DE 8 PASSAGERS - 2RM



Charge utile nominale: 725kg (1,600lb)

Voir la "Partie III - Caractéristiques additionnelles" pour plus de détails

Ensembles OCIM			
Articles OCIM	Options Incluses	Descriptions	Ford Transit ***No. modèle***
62	1GEF	Caract. de base + 6 cyl. Essence / Éthanol Flex	**K1Y 301A**

Options Individuelles		
No. Options	Descriptions	Ford Transit ***Codes des manufacturiers***
128	Support de plaque d'immatriculation avant	153
207	Pare-choc arrière avec marchepied	STD
230	Miroirs électriques	STD
232	Miroirs style camping	543
233	Portes latérales à charnières sur le côté passager	K1Z 301A (credit)
317	Anti-démarreur	STD
320	Alarme de recul arrière	43B
321	Bluetooth	58X
327	Détecteur sonar de marche arrière	43R

STD = Équipement standard

IC = Option installée par le concessionnaire

N/D = Non-disponible

Partie III
Véhicules utilitaires, camionnettes et camions légers

Caractéristiques additionnelles incluses avec les véhicules suivants :

L01, L40/L41, L60/L61, L71, M30, M50, M60, N20/N21, N40/41, Q00/Q01, Q10/Q11, Q21, Q41, Q80/Q81, Q91, S70, T00, T80/T81	
Transmission automatique	Standard
Système de frein ABS	Standard
Coussin de sécurité, conducteur et passager	Standard
Radio AM/FM avec lecteur CD ou Prise d'entrée USB / iPod / MP3	Standard
Climatisation	Standard
Servo-direction	Standard
Prise de courant 12 volts	Standard
Essuie-glace intermittent	Standard

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 14, 2017 12:15 PM
To:
Subject:

Importance: High

Info.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>
Envoyé: vendredi 14 juillet 2017 12:11
À: Groleau, Christine; Surprenant, Alain; Mannarino, Maurizio; Auclair, Rachel
Cc: Provost, Pierre; Minville, Ariane; Beauséjour, Annie; Laurin, Chantal; Deschamps, Josée; Bernard, Daniel
Objet: TR: Besoin urgent d'un véhicule supplémentaire – Point d'entrée de St-Bernard de Lacolle (Opérations de demandeurs d'asile)

Bonjour

L'AC a approuvé l'achat d'un nouveau véhicule pour le Centre de traitement de Lacolle.

Dans l'intérim, nous avons pris des arrangements afin de transférer un Ford Taurus, muni d'une cage, des enquêtes vers le Centre de traitement de Lacolle. En contrepartie, les enquêtes pourront utiliser un véhicule prêté de la DOLEC durant cette période.

La Montérégie bénéficie aussi du prêt d'une van de PET.

J'aimerais vous remercier ainsi que les membres de vos équipes qui ont travaillé à trouver une solution rapide afin d'aider le PDE de Lacolle dans la gestion de ce dossier régional.

Cordialement
Lyne

Lyne Campbell
Gestionnaire de projets – Mise en œuvre du plan de contingence régional pour l'afflux de revendicateurs du statut de réfugiés
Division de l'exécution de la loi et du renseignement
Agence des services frontaliers du Canada/Gouvernement du Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

Project Manager, Implementation of the Regional Contingency plan for the Asylum Claimants Influx
Enforcement and Intelligence Division
Canada Border Services Agency/Government of Canada
Lynemtl.Campbell@cbsa-asfc.gc.ca /Téléphone: (514) 796-6713/ATS: 866-335-3237

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 03:24 PM
To: Joly, Gabrielle
Subject: la DSCP - Demandeurs d'asile

Pour la considération de Christian svp.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Ghaznavi, Alia <Alia.Ghaznavi@cbsa-asfc.gc.ca>
Envoyé: mercredi 9 août 2017 15:09
À: Joly, Gabrielle
Cc: Janelle, Christian; Auclair, Rachel
Objet: RE: Besoins d'aide temporaire à la DSCP - Demandeurs d'asile

Bonjour Gabrielle,

Ma demande est ci-dessous en jaune, mais j'ai aussi pris le temps de vous écrire un bref résumé de la situation des effectifs actuelle et à venir. J'espère que cette information vous sera utile ☺

Équipe de l'Index (CR-04) :

Ces employées sont responsables de la création physique et électronique de tous les dossiers d'immigration pour la DELR. Ils sont également responsables de créer des dossiers détenus / criminels, de créer des volumes supplémentaires, de réparer des dossiers et de gérer des dossiers secrets.

Nous avons 2 x CR-04 permanents qui travaillent à temps plein à l'Index (un qui est en vacances jusqu'au 01 septembre 2017). Nous avons également 1 x CR-03 qui est en poste intérimaire CR-04 à temps plein jusqu'au 23 février 2018.

Étant donné que le type de travail qu'ils effectuent, nécessite une longue période de formation, un accès spécial aux systèmes SMGC et SNGC, et une grande quantité de connaissances et d'expériences, ce n'est pas nécessairement idéal d'avoir une ressource supplémentaire sur cette équipe. Pour le moment, ils travaillent directement avec le client (Unité de Triage DELR) pour réduire l'arriérage et créer des dossiers de manière urgente en fonction des priorités opérationnelles. J'ai déjà délégué certaines de leurs tâches qui sont moins importantes aux employés CR-03 de mon équipe, qui ont la connaissance et l'accès pour aider et compléter les tâches de l'Index.

Équipe de la Gestion de documents (CR-03) :

Ces employés sont responsables du prêt et retour de tous les dossiers à la DELR au 715 Peel. Ils sont également responsables de la distribution de courrier et de dossiers 3 fois par jour, le classement au dossier de tous les documents PA, et de gérer les prêts et retours de tous les dossiers entreposer à l'entrepôt 740 Bel-Air.

Nous avons 2 x CR-03 permanent qui travaillent à temps plein à la Salle de dossiers (un qui est en congé d'étalement jusqu'au 23 août 2017). Nous avons également 2 x employés occasionnels à temps plein, leurs contrats se terminent le 08 septembre 2017 et le 14 novembre 2017, et nous avons aussi 2 x étudiants à temps partiel (1 jour/semaine) à partir du 25 août 2017.

Étant donné qu'il y aura beaucoup de roulement dans cette équipe au cours des prochaines semaines, je cherche 1 ou 2 employés fiables CR-03, qui seraient intéressés à travailler au 715 Peel afin de nous aider avec

nos tâches quotidiennes. Les tâches peuvent varier (ex. créer des listes dans Excel des dossiers des demandeurs d'asile entrants, préparer des dossiers physiques ou des étiquettes pour Index, classer des documents dans les dossiers de demandeurs d'asile non-créés, le tri continu des nouveaux dossiers entrants, etc.), une formation minimale est requise pour effectuer ces tâches, et la personne n'aurait pas besoin d'avoir accès aux systèmes d'immigration pour accomplir ces tâches.

**C'est important à noter qu'un calendrier de conservation/destruction a finalement été approuvé récemment, et nous avons plusieurs milliers de dossiers qu'on doit examiner/préparer pour destruction – mais nous ne pouvons même pas avoir des discussions avec notre client (la DELR), ni commencer le processus de ce projet, en raison de la volume de travail et quantité de dossiers que nous continuons à recevoir directement liés à la crise des demandeurs d'asile.

Merci et bonne fin de journée,
Alia

Alia Ghaznavi
Chef d'équipe - Gestion de l'information / Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
alia.ghaznavi@cbsa-asfc.gc.ca / Tél. : (514) 283-3006 / ATS : 1-866-335-3237

Team Leader - Information Management / Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
alia.ghaznavi@cbsa-asfc.gc.ca / Tel. : (514) 283-3006 / TTY : 1-866-335-3237

De : Joly, Gabrielle
Envoyé : 9 août, 2017 11:04
À : Russell, Mark <Mark.Russell@cbsa-asfc.gc.ca>; Sabounjian, Marianne <Marianne.Sabounjian@cbsa-asfc.gc.ca>; Ghaznavi, Alia <Alia.Ghaznavi@cbsa-asfc.gc.ca>; Retsinas, Ekaterini <Ekaterini.Retsinas@cbsa-asfc.gc.ca>; Butler, Colleen <Colleen.Butler@cbsa-asfc.gc.ca>; Rossi, Jean-Philippe <Jean-Philippe.Rossi@cbsa-asfc.gc.ca>; Malépart, Stéphane <Stephane.Malepart@cbsa-asfc.gc.ca>; Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Cc : St-Arnaud, Daniel <Daniel.St-Arnaud@cbsa-asfc.gc.ca>; Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Leclerc, Annie <Annie.Leclerc@cbsa-asfc.gc.ca>; Joly, Gabrielle <Gabrielle.Joly@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Objet : Besoins d'aide temporaire à la DSCP - Demandeurs d'asile
Importance : Haute

Bonjour à tous,

À la demande de Rachel, serait-il possible de nous informer de vos besoins d'aide temporaire liés aux demandeurs d'asile au sein de vos secteurs respectifs?

Dans cette optique, veuillez svp fonder votre réponse sur vos besoins actuels, considérant que nous vous consulterons à nouveau à cet effet au cours de la semaine prochaine. Une réponse est attendue d'ici demain 12 :00 au plus tard. Svp nous acheminer une réponse NIL, le cas échéant.

N'hésitez pas à me contacter pour toutes questions à cet effet.

Merci et bonne journée!

Gabrielle Joly
Conseillère stratégique - Division des services corporatifs et programmes
Agence des services frontaliers du Canada / Gouvernement du Canada

Gabrielle.Joly@cbsa-asfc.gc.ca / Tél. : 514-283-8700 ext 4460

Strategic Advisor - Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Gabrielle.Joly@cbsa-asfc.gc.ca / Tel. : 514-283-8700 ext 4460

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 10:34 PM
To: Walker, Christine (HQ); O'Donoughue, Jen
Subject: Tr: Canadian army enlisted to build shelter for asylum seekers in Quebec - The Globe and Mail

Here are some images of what you helped us put in place to deal with our operational pressures today. Thank you for caring.

Rachel

From The Globe and Mail:
Canadian army enlisted to build shelter for asylum seekers in Quebec

Via The Globe and Mail's iPad app

Sent from my iPad

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 07:57 AM
To: Campbell, LyneMTL; Therrien, Kristina
Subject: Tr: CRC offer of services, Askruylum seekers 2017
Attachments: CRC Offer of Services Asylum seekers.docx; Annex 1 Workforce planning.docx; Annex 2 -Budget[1].xlsx

Info reçue ce matin de SPAC au sujet des services de la Croix-rouge. Vous pourrez aligner Kristina après l'appel de 8h30 ce matin svp.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Isabelle Deslandes <Isabelle.Deslandes@tpsgc-pwgsc.gc.ca>
Envoyé: mercredi 9 août 2017 06:24
À: Auclair, Rachel
Cc: Sokolic, David: PWGSC / TPSGC; Que CQC Qc - Que CQC Qc; Bernier, Françoys: PWGSC / TPSGC
Objet: Fw: CRC offer of services, Asylum seekers 2017

Bonjour Rachel - j'ose espérer que tu as aussi reçu cette information, sinon, voici.
Fais-moi signe si tu as besoin de quoi que ce soit de nous.
Merci

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: David Schwartz <David.Schwartz@tpsgc-pwgsc.gc.ca>
Sent: Tuesday, August 8, 2017 9:36 PM
To: Isabelle Deslandes
Cc: Annick Thibault
Subject: Fw: CRC offer of services, Asylum seekers 2017

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Martel, Alexandre (PS/SP) <alexandre.martel@canada.ca>
Sent: Tuesday, August 8, 2017 9:34 PM
To: David Schwartz
Cc: Joanis2, Kristina (PS/SP)
Subject: Fw: CRC offer of services, Asylum seekers 2017

David - in case it didn't get to you.
Alex.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Jean-Pierre Taschereau
Sent: Tuesday, August 8, 2017 4:34 PM
To: Boily, Mario (PS/SP)
Cc: Cloutier, Jacques; Martel, Alexandre (PS/SP); Joanis2, Kristina (PS/SP); Jean-Philippe Tizi
Subject: CRC offer of services, Asylum seekers 2017

Hello Mario,

With apologies for the delay, please find attached the CRC offer of services for the delivery of emergency social services and medical assistance at the border crossing point in Lacolle, QC. A few points to highlight:

Looking forward to hearing back from you and to move forward on this,

Jean-Pierre



Jean-Pierre Taschereau
Director, Emergency Operations
Directeur, Opérations d'urgence

Canadian Red Cross | Croix-Rouge canadienne
National Office

www.redcross.ca | www.croixrouge.ca

From: "Boily, Mario (PS/SP)" <mario.boily@canada.ca>
Date: Sunday, August 6, 2017 at 7:13 PM
To: JP Taschereau
Cc: "Cloutier, Jacques" <Jacques.Cloutier@cbsa-asfc.gc.ca>, "Martel, Alexandre (PS/SP)" <alexandre.martel@canada.ca>, "Joanis2, Kristina (PS/SP)" <kristina.joanis2@canada.ca>
Subject: Asylum Seeker File

Salut Jean-Pierre,

Voici donc les courriels des gens ''intéressés''.

Merci encore.

Mario Boily
Directeur général par intérim | Acting Director General
Centre des opérations du gouvernement | Government Operations Centre
613-991-7087 (T) 613-996-0995 (F)
mario.boily@canada.ca



CENTRE DES OPÉRATIONS DU GOUVERNEMENT
GOVERNMENT OPERATIONS CENTRE



August 8, 2017

Context

Since the beginning of the year there has been an ongoing increase in migration across the United States-Canada border as asylum seekers cross near Emerson, Manitoba and Lacolle, Quebec. In March 2017 and over a period of six weeks, the Canadian Red Cross (CRC) offered basic humanitarian assistance to claimants as they waited to be processed at the border crossing point of Lacolle. In early August, as the number of claimants augmented (at a peak until now of +430/day) and processing times increased, the Federal Government Operations Center (GOC) contacted the CRC to re-engage in the delivery of its humanitarian assistance. On Monday, August 7th, a CRC assessment team visited the processing center in Lacolle and the present document is the resulting offer of services to the GOC.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 30, 2017 12:24 PM
To:
Subject: Tr: Demandeurs d'asile - Lacolle

Info

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Envoyé: dimanche 30 juillet 2017 11:57
À: Provost, Pierre; Thibodeau, Julie
Objet: Re: Demandeurs d'asile - Lacolle

Info - j'ai pris des arrangements pour emprunter 75 chaises du Campus de Rigaud. Mon équipe ira vous les livrer à la première heure demain (on a louer un camion) et amenagera une salle d'attente ordonnée au vieux Lacolle commercial. Selon l'espace disponible, nous évaluerons le nombre de chaises manquantes et irons les acheter chez Costco et vous les livrer et installer.
Entre-temps on continue de travailler sur les autres choses: deuxième contrat de transport, livescan, appareils multifonction en réseau, etc. Je vous ferai une mise à jour demain, lundi.
Julie, laisse-moi savoir s'il y a quoi que ce soit que je peux faire pour vous aider.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Provost, Pierre
Envoyé: dimanche 30 juillet 2017 11:01
À: Bernard, Daniel; Deschamps, Josée; Mannarino, Maurizio; Beauséjour, Annie
Cc: Lefort, Patrick; Thibodeau, Julie; Trahan, Claudine; Gaitan, Steven; Auclair, Rachel
Objet: Demandeurs d'asile - Lacolle

Bonjour à vous,

Veuillez, svp, offrir toutes assistances possible au centre de traitement des demandeurs d'asile incluant l'accès à vos listes de OT.

À compter de maintenant.

Le centre de traitement est actuellement aux prises avec un backlog de 318 cas à traiter et 60 autres cas sont en attente au bureau de la GRC.

Prévoir aussi la possibilité de libérer des ressources pour des quarts de soir et de nuit.

Je sais que c'est un gros week-end pour vous tous et je suis persuadé que vous ferez pour le mieux pour supporter nos collègues de Lacolle.

Merci de votre support !

Pierre

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 30, 2017 12:03 PM
To: QUE_ASFC_CBSA_DSCP_CPSD
Subject: Tr: Demandeurs d'asile - Lacolle

Info -- 378 demandeurs d'asile aujourd'hui. On discute demain matin du soutien supplémentaire que nous pouvons offrir.

Merci,
Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>
Envoyé: dimanche 30 juillet 2017 11:01
À: Bernard, Daniel; Deschamps, Josée; Mannarino, Maurizio; Beauséjour, Annie
Cc: Lefort, Patrick; Thibodeau, Julie; Trahan, Claudine; Gaitan, Steven; Auclair, Rachel
Objet: Demandeurs d'asile - Lacolle

Bonjour à vous,

Veuillez, svp, offrir toutes assistances possible au centre de traitement des demandeurs d'asile incluant l'accès à vos listes de OT.

À compter de maintenant.

Le centre de traitement est actuellement aux prises avec un backlog de 318 cas à traiter et 60 autres cas sont en attente au bureau de la GRC.

Prévoir aussi la possibilité de libérer des ressources pour des quarts de soir et de nuit.

Je sais que c'est un gros week-end pour vous tous et je suis persuadé que vous ferez pour le mieux pour supporter nos collègues de Lacolle.

Merci de votre support !

Pierre

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 30, 2017 07:47 PM
To: Joly, Gabrielle
Cc: QUE_Suivis_Services_corporatifs_et_programmes
Subject: Tr: Demandeurs d'asile - Lacolle

Bonjour,

Faisons le point demain matin au sujet de tous les enjeux de Lacolle et du Centre urbain.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>
Envoyé: dimanche 30 juillet 2017 19:45
À: Auclair, Rachel; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Thibodeau, Julie; QUE_Suivis_Services_corporatifs_et_programmes; Laurin, Chantal
Objet: Re: Demandeurs d'asile - Lacolle

Ok, merci, on s'en reparle demain.

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: dimanche 30 juillet 2017 6:57 PM
À: Beauséjour, Annie; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Thibodeau, Julie; QUE_Suivis_Services_corporatifs_et_programmes; Laurin, Chantal
Objet: Re: Demandeurs d'asile - Lacolle

Bonjour à tous,

Je viens de parler avec M. Guay pour discuter des façons d'accélérer les travaux à Lacolle. Voici quelques points:
- dix hommes se rendront au dîner pour vider l'endroit à la première heure demain matin (l'endroit est rempli de matériaux divers de menuiserie). Ils feront ensuite le nettoyage de l'endroit mardi.
- d'autres ouvriers ont ensuite été réservés pour finir et peinturer les murs mercredi et jeudi.
- dès la fin des vacances de la construction, des électriciens et ouvriers spécialisés feront les travaux essentiels que nous avons requis dans notre demande de soumission jeudi dernier (électricité, ventilation, climatisation, etc.).
- si les installations sanitaires ne peuvent être complétées rapidement (4 toilettes pour femmes, deux pour hommes), nous pourrions faire la location de blocs sanitaires sur une base temporaire afin de ne pas retarder l'ouverture de l'endroit.
- plutôt que d'acheter les chaises pour cet endroit, on peut les louer.

- si tout se passe bien, nous pourrions ouvrir cette grande salle d'attente (capacité approximative de 250 personnes) dans deux semaines et demie au lieu de quatre.
- nous aurons besoin d'informations de la GRC: capacité requise, exigences quant à la séparation des demandeurs traités par la GRC versus l'ASFC, etc.
- à très court terme, on peut louer deux roulottes pouvant asseoir 50 personnes chacune. On pourrait les obtenir et les installer d'ici mercredi. Svp noter que la GRC en a déjà loué une.

Deux autres options s'offrent à nous:
- location de la salle de réception de l'hotel Guay. Celle-ci contient 150 personnes assises autour de tables rondes et approximativement 250 assises sans table. Cette option est disponible immédiatement toutefois elle est coûteuse.
- cet automne, un grand espace d'entrepôt sera disponible au Centre Guay (environ 6,000 p2). Il pourrait être utilisé pour les bagages des demandeurs d'asile.

Autres informations utiles:
- l'AC a proactivement approuvé le financement de $130,000 pour le dîner vendredi. On devrait recevoir la soumission de M. Guay incessamment et ajusterons le bail à la suite des négociations.
- l'AC nous a envoyé deux livescans en fin de semaine. On nous avisera du ETA demain.
- l'équipe de Mark Russel ira louer un camion et livrera 75 chaises que nous empruntons de Rigaud demain matin. Svp discutons afin de déterminer l'espace du vieux Lacolle commercial que nous dédirons aux opérations versus à la salle d'attente temporaire.

À demain,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Auclair, Rachel
Envoyé: dimanche 30 juillet 2017 12:23
À: Beauséjour, Annie; Provost, Pierre
Cc: Campbell, LyneMTL; Lefort, Patrick; Auclair, Rachel
Objet: Re: Demandeurs d'asile - Lacolle

Le dîner ne sera pas disponible avant un mois. Toutefois, nous avons des soumissions pour des roulottes et pourrions les faire installer (si elles sont disponibles à court terme) en salles d'attente et aménager le Vieux Lacolle commercial en salle de traitement et en partie, en salle d'attente.

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Beauséjour, Annie
Envoyé: dimanche 30 juillet 2017 12:17
À: Provost, Pierre
Cc: Auclair, Rachel; Campbell, LyneMTL; Lefort, Patrick
Objet: Re: Demandeurs d'asile - Lacolle

Bonjour Pierre, j'ai avisé mon équipe pour du TS aujourd'hui et pour envoyer un min, de 4 agents en renfort demain am à la première heure.

Je crois aussi qu'il faudra aménager le diner et/ou l'ancien commercial en centre de traitement pour augmenter la capacité et avoir recours à des roulottes comme salles d'attente car même si nous avons un quart de nuit, ça ne suffira pas aux volumes.

On en reparle demain.

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Provost, Pierre
Envoyé: dimanche 30 juillet 2017 11:01 AM
À: Bernard, Daniel; Deschamps, Josée; Mannarino, Maurizio; Beauséjour, Annie
Cc: Lefort, Patrick; Thibodeau, Julie; Trahan, Claudine; Gaitan, Steven; Auclair, Rachel
Objet: Demandeurs d'asile - Lacolle

Bonjour à vous,

Veuillez, svp, offrir toutes assistances possible au centre de traitement des demandeurs d'asile incluant l'accès à vos listes de OT.

À compter de maintenant.

Le centre de traitement est actuellement aux prises avec un backlog de 318 cas à traiter et 60 autres cas sont en attente au bureau de la GRC.

Prévoir aussi la possibilité de libérer des ressources pour des quarts de soir et de nuit.

Je sais que c'est un gros week-end pour vous tous et je suis persuadé que vous ferez pour le mieux pour supporter nos collègues de Lacolle.

Merci de votre support !

Pierre

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 25, 2017 05:48 PM
To: Trahan, Claudine
Subject: TR: Dossier RSR Lacolle pour le VPO

Bonjour Claudine, serait-il possible de me faire suivre une copie de votre courriel de 12 :57 PM avec les pièces jointes?

Merci!

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Beauséjour, Annie
Envoyé : 25 juillet, 2017 5:21
À : Paradis, Pauline <Pauline.Paradis@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Rossi, Jean-Philippe <Jean-Philippe.Rossi@cbsa-asfc.gc.ca>
Cc : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Objet : Tr: Dossier RSR Lacolle pour le VPO

Bonjour, des bons mots du VPO concernant les documents préparés pour la rencontre avec le Ministre.

Merci à vous pour votre contribution!

Annie

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>
Envoyé: mardi 25 juillet 2017 4:09 PM
À: Cloutier, Jacques; Vragovic, Goran
Cc: Cléroux, Julie; Beauséjour, Annie; Lefort, Patrick; Trahan, Claudine; Bedard, Raymond
Objet: Re: Dossier RSR Lacolle pour le VPO

Merci Jacques,

Tes commentaires sont très appréciés !

Nous sommes conscient que ce dossier est évolutif et nous saurons adapter notre plan d'action en fonction des décisions à venir.

Nous en discuterons en temps opportun.

Encore merci de votre appui !

Pierre

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cloutier, Jacques
Envoyé: mardi 25 juillet 2017 3:56 PM
À: Provost, Pierre; Vragovic, Goran
Cc: Cléroux, Julie; Beauséjour, Annie; Lefort, Patrick; Trahan, Claudine; Bedard, Raymond
Objet: RE: Dossier RSR Lacolle pour le VPO

Pierre,

On va avoir l'occasion de s'en reparler, mais votre dossier et vos plans sont hors pairs.

Un grand merci et toutes mes félicitations et remerciements à toi et à ton équipe.

J

Jacques Cloutier

Acting Vice-President, Operations Branch
Canada Border Services Agency / Government of Canada
Jacques.Cloutier@cbsa-asfc.gc.ca / Tel: 613-948-4111 / TTY: 866-335-3237

Vice-président intérimaire, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Jacques.Cloutier@cbsa-asfc.gc.ca / Tél: 613-948-4111 / ATS: 866-335-3237

From: Provost, Pierre
Sent: July 25, 2017 12:57 PM
To: Vragovic, Goran <Goran.Vragovic@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>
Cc: Cléroux, Julie <Julie.Cleroux@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Trahan, Claudine <Claudine.Trahan@cbsa-asfc.gc.ca>
Subject: TR: Dossier RSR Lacolle pour le VPO

Bonjour,

Tel qu'entendu, voici la documentation préparée par la région du Québec en vue de la rencontre prévue avec le Ministre relativement à la situation des demandeurs d'asile.

Ainsi, veuillez svp trouver ci-joint plusieurs documents, ainsi qu'un plan d'action régional, en ce qui a trait au traitement des revendicateurs de statut de réfugié. Des outils ont été créés afin de permettre à tous les intervenants de maximiser leurs efficiences et leurs efforts vers l'atteinte d'objectifs communs clairs dont des « flow charts » présentant les différentes processus de traitement.

En parallèle au travail régional, nous participerons au groupe de travail opérationnel national mixte (ASFC,IRCC, GRC) qui travaillera à identifier d'autres solutions à court terme destinées à augmenter l'efficacité du processus de traitement.

Compte tenu de l'évolution constante du nombre de revendicateurs de statut de réfugié entrant au pays par le chemin Roxham chaque jour, il est tout aussi important de se pencher sur des solutions à plus long terme. Pour ce faire, l'équipe de la région du Québec souhaite travailler en partenariat avec l'administration centrale afin de développer des solutions de traitement viables à long terme.

Voici la liste détaillée des pièces jointes à ce courriel :

1. Plan d'action régional – revendication du statut de réfugié ;
2. Flow chart des processus de traitement des demandes de revendication du statut de réfugié (voir PPT 2017-07-25_FlowChart) ;
3. Besoins région QUE – afflux des réfugiés (courriel envoyé à Lisa Janes en date du 21 juillet 2017) ;
4. Besoins supplémentaires_ressources matérielles ;
5. Besoins RH autre que front line ;
6. Note d'information pour la couverture du *Programme fédéral de santé intérimaire* (PFSI) – 2017-07-24-Note d'information sur le PFSI.

Je suis disponible pour en discuter à votre convenance,
Salutations,

Claudine Trahan pour **Pierre Provost**
Directeur général régional intérimaire – Région du Québec – Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
Pierre. Provost@cbsa-asfc.gc.ca / Tél. : 514-283-6201 / ATS : 866-335-3237

Acting Regional Director General - Quebec region – Operations Branch
Canada Border Services Agency / Government of Canada
Pierre.Provost@cbsa-asfc.gc.ca / Tel: 514-283-6201 / TTY: 866-335-3237

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 2, 2017 02:01 PM
To: Dulude, Stephane; Correia, Sylvie
Subject: Guay Groupe IGL Inc
Attachments: St.Bernard Site2 2.pdf; ATT00001.htm

Bonjour à vous deux,

Je vous laisse le soin de donner suite à cette requête de M. Guay.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Pierre Guay
Envoyé : 2 août, 2017 1:39
À : Dulude, Stephane <Stephane.Dulude@cbsa-asfc.gc.ca>
Cc : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : Édifice 337 Chemin Guay Groupe IGL Inc

Bonjour

Pour votre information :

Veuillez trouver ci- joint le plan de l'édifice situé au 337 Chemin Guay à St-Bernard de Lacolle ,Qc. propriété du Groupe IGL INC.

Sur le plan , c'est prévu d'avoir 4 toilettes pour les dames , et une toilette plus urinoir pour les hommes.

Présentement , il n'y a pas de cloison à l'intérieur du bâtiment excepté pour les toilettes. Les partitions future seront à la charge du future locataire .

L'éclairage sera des néons suspendus du plafond. L'air climatisé et chauffage au propane sera fonctionnel . Les toilettes et lavabos avec eau chaude seront installé .

Si vous désirez des tablettes pour les bagages à l'intérieur, il sera nécessaire de savoir combien de pieds linéaire afin de les commander prochainement.

Si vous avez autre demandes ,
nous sommes à votre disposition.

Cordialement.

Pierre Guay

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 05:16 PM
To: Carroll, Kathy
Cc: QUE_Suivis_Services_corporatifs_et_programmes; Correia, Sylvie
Subject: TR: GOC question - Berri site
Attachments:

Bonjour Kathy,

Voici des renseignements de notre agente principale des infrastructures responsable de ce dossier. Elle vous fera parvenir des informations supplémentaires, au besoin.

De : Correia, Sylvie
Envoyé : August 10, 2017 4:19 PM
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : Sabounjian, Marianne <Marianne.Sabounjian@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-asfc.gc.ca>
Objet : RE: GOC question - Berri site

Bonjour Rachel,

Dans l'édifice, 3 étages sont encore disponibles pour location dans l'aile qui donne sur la rue St-Denis. Si je me fie aux plans en pièce jointe, il y a environ 1150 à 1200 m2 par étage de disponible dans cet aile. Le nombre de stations de travail va dépendre de l'aménagement qui sera nécessaire pour répondre au process flow qui sera déterminé conjointement par les opérations IRCC et ASFC. Les locaux se prêtent à différents aménagements, il faudra trouver celui qui répond le plus aux besoins et qui permet une efficacité accrue. Par exemple, comme ce sont des salles fermées, il y a la possibilité que les salles d'entrevue puissent servir à la fois de bureaux et de salle d'entrevue.

De plus, dans l'aile qui donne sur la rue Berri, il y a également un espace qui est contrôlé par carte d'accès qui peut être loué et qui pourrait servir pour les locaux réservés aux employés et qui doivent être à accès restreint.

Annie / Rosabelle : êtes-vous en mesure de nous dire combien d'employés vous auriez besoin pour arriver à traiter 500 demandes par jour? Est-ce que 70 ETP seraient suffisants?
Seriez-vous en mesure de me fournir un ratio salle d'entrevue vs espace de travail.

Si vous avez d'autres questions, n'hésitez pas.

Merci

Sylvie

De : Auclair, Rachel
Envoyé : August 10, 2017 3:51 PM
À : Correia, Sylvie <Sylvie.Correia@cbsa-asfc.gc.ca>
Cc : Sabounjian, Marianne <Marianne.Sabounjian@cbsa-asfc.gc.ca>; Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Campbell, LyneMTL <LyneMTL.Campbell@cbsa-asfc.gc.ca>; Duclos, Rosabelle <Rosabelle.Duclos@cbsa-

asfc.gc.ca>; Ferland, StéphaneCBS <Stephane.Ferland@cbsa-asfc.gc.ca>
Objet : TR: GOC question - Berri site

Bonjour Sylvie, peux-tu svp répondre rapidement à Kathy? Elle siège au GOC et je crois qu'elle fait partie de l'équipe qui prépare des recommandations pour la logistique.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Carroll, Kathy
Envoyé : 10 août, 2017 3:43
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : GOC question - Berri site

Bonjour Rachel,

When everyone went to the Berri location the other day, was there some sort of discussion of how many claimants could be processed per day and/or how many workstations could be accommodated within the facility? We are looking for a facility that would allow us to process 500 claims per day, and weren't sure if that could be accomplished at this facility.

Thanks

Kathy Carroll

Manager
Inland Enforcement Operations, Operations Branch
Canada Border Services Agency / Government of Canada
kathy.carroll@cbsa-asfc.gc.ca / Tel: 613-960-3840 / TTY: 866-335-3237

Gestionnaire
Opérations d'exécution de la loi intérieure, Direction générale d'opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
kathy.carroll@cbsa-asfc.gc.ca / Tél. : 613-960-3840 / ATS : 866-335-3237

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 10, 2017 05:40 PM
To: Janelle, Christian
Subject:

info

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Walker, Christine (HQ)
Envoyé : 10 août, 2017 5:23
À : Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : RE: Lettre d'exemption - mesure extrême urgence

We have this covered with PSPC national . We are not the only department working with PSPC on this front.

From: Lefort, Patrick
Sent: August 10, 2017 3:17 PM
To: Auclair, Rachel; Walker, Christine (HQ)
Subject: RE: Lettre d'exemption - mesure extrême urgence

Bonjour,

Merci pour votre soutien. This procurement leverage allows regional and national CBSA team to be responsive.

I was in Saint-Bernard-de-Lacolle yesterday and logistic is the main issue, thanks to both of you.

Regards,

Patrick

Patrick Lefort
Directeur Général
Région du Québec
Agence des services frontaliers du Canada / Gouvernement du Canada
patrick.lefort@asfc-cbsa.gc.ca / Tél : 1-514-283-8700 x 8353

Director General
Quebec Region

Canada Border Services Agency / Government of Canada
patrick.lefort@asfc-cbsa.gc.ca / Tél : 1-514-283-8700 x 8353

De : Auclair, Rachel
Envoyé : 9 août, 2017 12:06
À : Walker, Christine (HQ) <Christine.Walker2@cbsa-asfc.gc.ca>
Cc : Beauséjour, Annie <Annie.Beausejour@cbsa-asfc.gc.ca>; Provost, Pierre <Pierre.Provost@cbsa-asfc.gc.ca>; Lefort, Patrick <Patrick.Lefort@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Objet : Lettre d'exemption - mesure extrême urgence
Importance : Haute

Hello Christine,

As discussed this morning, we have prepared a letter you can review and sign to request an exemption from PSPC to conduct procurement activities under the provisions of extreme emergency. While Arianne Reza agrees with this approach, the PSPC regional team is still debating whether these provisions are the appropriate ones. You mentioned this morning that you agree with the provisions invoked.

Thank you for your help and guidance.

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Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 5, 2017 08:32 PM
To: Haeck, Christiane; St-Onge, AlainFI
Subject: TR: PVI // Daily Asylum Claims Report for July 4, 2017
Attachments: Asylum Claims - July 4, 2017.docx

PVI. Je reçois et transmets ces stats quotidiennement. Comme vous le constaterez, le nombre de demandeurs d'asile à Lacolle demeure élevé.

Rachel

De : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Envoyé : 5 juillet, 2017 3:08
À : CBSA-ASFC Event6 <CBSA-ASFCEvent6@cbsa-asfc.gc.ca>; 'malcolm.brown@canada.ca' <malcolm.brown@canada.ca>; Edlund, Dawn: CIC / CIC <dawn.edlund@cic.gc.ca>; 'Paul.MacKinnon@cic.gc.ca' <Paul.MacKinnon@cic.gc.ca>; 'kathy.thompson@canada.ca' <kathy.thompson@canada.ca>; 'gilles.michaud@rcmp-grc.gc.ca' <gilles.michaud@rcmp-grc.gc.ca>; Daigle, François: PCO / BCP <francois.daigle@pco-bcp.gc.ca>; McNamee, James: CIC / CIC <james.mcnamee@cic.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Segal, Nancy: DFAIT / MAECI <nancy.segal@international.gc.ca>
Cc : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières <BOC-COF@cbsa-asfc.gc.ca>
Objet : Daily Asylum Claims Report for July 4, 2017

Asylum Claims and Interceptions
Demandes d'asile et interceptions

CBSA Situation Report | Rapport de situation de l'ASFC

July 5, 2017 | 5 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 4, 2017 4 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	69	3,556
O (ON)		0
D (MB)	2	656
F (SK)		14
K (AB)		2
E (BC / C-B)	3	338
RCMP Total / Total de la GRC	**74**	**4,567**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 4, 2017 4 juillet 2017	Jan. 1 – July 4, 2017 1 janv. – 4 juillet 2017	Jan. 1 – July 4, 2016 1 janv. – 4 juillet 2016	Jan. 1 – July 4, 2008 1 janv. – 4 juillet 2008
ATL		4	5	60

QC	6	3,030	677	1,836
NOR / RNO		179	23	52
GTA / RGT				
SOR / RSO	15	2,860	1,503	3,258
PRA	1	274	154	40
PAC		144	107	68
Total - Land Border / Terrestre	**22**	**6,491**	**2,469**	**5,314**
ATL		7	6	4
QC		334	181	1,843
NOR / RNO		11	11	1
GTA / RGT	11	1,052	1,274	1,188
SOR / RSO				
PRA		30	26	44
PAC		106	40	129
Total - Airport / aéroport	**11**	**1,540**	**1,538**	**3,209**
Total - Marine / maritime	**0**	**7**	**2**	**3**
Total - POE / PDE	**33**	**8,038**	**4,009**	**8,526**
ATL		2	3	
QC	1	312	60	37
NOR / RNO		15	6	
GTA / RGT		59	60	147
SOR / RSO		4	10	8
PRA		474	112	
PAC		365	233	92
Total - Inland / bureau intérieur	**1**	**1,231**	**484**	**284**
ATL		15	14	66
QC	7	3,681	920	3,716
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GTA / RGT	11	1,111	1,334	1,335
SOR / RSO	15	2,864	1,513	3,266
PRA	1	778	292	84
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Total - CBSA / ASFC	**34**	**9,269**	**4,493**	**8,810**

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Total - IRCC	**48**	**9,329**	**5,635**	**8,428**

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	**82**	**18,598**	**10,128**	**17,238**

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 4, 2017 / 4 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	4
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	12

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: Legislative Grounds / Motifs législatifs	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	4
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'i**dentité**	
Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**4**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**0**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	
	Criminality - Lesser / Criminalité (A36(2))	

	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	74
Total A44 Reports / Total des rapports L44		**74**

Note that the

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***
2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
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En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

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July 5, 2017 | 5 juillet 2017

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Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 24, 2017 10:03 PM
To: Bojko, Aryane; Arbour, Jonathan
Subject: Tr: PVI // Daily Asylum Claims Report for July 4, 2017

Ajoutons-les à notre propre distribution svp.

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>
Envoyé: lundi 24 juillet 2017 14:10
À: Auclair, Rachel
Objet: RE: PVI // Daily Asylum Claims Report for July 4, 2017

Bonjour Rachel,

Je ne sais pas si Anne-Josée a pris une action en ce sens durant mes vacances, mais ce rapport est envoyé de ton bureau. Il serait donc plus simple d'ajouter Christiane et Alain à l'envoi de ton bureau.

Qu'en penses-tu?

Geneviève Cogné
Directrice adjointe intérimaire, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
genevieve.cogne@cbsa-asfc.gc.ca / Tél. : 514-283-8700 ext. 8257 / ATS : 866-335-3237

Acting Assistant Director, Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
genevieve.cogne@cbsa-asfc.gc.ca / Tel: 514-283-8700 ext. 8257 / TTY: 866-335-3237

De : Auclair, Rachel
Envoyé : July 13, 2017 5:49 PM
À : Cogné, Geneviève <Genevieve.Cogne@cbsa-asfc.gc.ca>; Roy, Anne-Josée <Anne-Josee.Roy@cbsa-asfc.gc.ca>
Cc : St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>; Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>
Objet : RE: PVI // Daily Asylum Claims Report for July 4, 2017

Anne-Josée, pouvez-vous svp ajouter Christiane et Alain sur votre liste de distribution?

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Haeck, Christiane
Envoyé : 13 juillet, 2017 4:39
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Cc : St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>
Objet : TR: PVI // Daily Asylum Claims Report for July 4, 2017

Est-ce possible de nous l'envoyer de façon hebdomadaire? Cela nous aiderait à mieux comprendre la réalité de nos clients et s'assurer que les prévisions sont ajustées en conséquence des volumes additionnels.

Merci

Christiane Haeck

Gestionnaire des finances, Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Christiane.Haeck@cbsa-asfc.gc.ca / Tél. : 514-283-8700 #8482 / ATS : 866-335-3237

Manager of Finance, Corporate Services and Programs Division
Canada Border Services Agency / Government of Canada
Christiane.Haeck@cbsa-asfc.gc.ca / Tel: 514-283-8700 #8482 / TTY: 866-335-3237

De : Auclair, Rachel
Envoyé : 5 juillet 2017 8:32
À : Haeck, Christiane <Christiane.Haeck@cbsa-asfc.gc.ca>; St-Onge, AlainFI <AlainFI.St-Onge@cbsa-asfc.gc.ca>
Objet : TR: PVI // Daily Asylum Claims Report for July 4, 2017

PVI. Je reçois et transmets ces stats quotidiennement. Comme vous le constaterez, le nombre de demandeurs d'asile à Lacolle demeure élevé.

Rachel

De : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Envoyé : 5 juillet, 2017 3:08
À : CBSA-ASFC Event6 <CBSA-ASFCEvent6@cbsa-asfc.gc.ca>; 'malcolm.brown@canada.ca' <malcolm.brown@canada.ca>; Edlund, Dawn: CIC / CIC <dawn.edlund@cic.gc.ca>; 'Paul.MacKinnon@cic.gc.ca' <Paul.MacKinnon@cic.gc.ca>; 'kathy.thompson@canada.ca' <kathy.thompson@canada.ca>; 'gilles.michaud@rcmp-grc.gc.ca' <gilles.michaud@rcmp-grc.gc.ca>; Daigle, François: PCO / BCP <francois.daigle@pco-bcp.gc.ca>; McNamee, James: CIC / CIC <james.mcnamee@cic.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Segal, Nancy: DFAIT / MAECI <nancy.segal@international.gc.ca>
Cc : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières <BOC-COF@cbsa-asfc.gc.ca>
Objet : Daily Asylum Claims Report for July 4, 2017

Asylum Claims and Interceptions Demandes d'asile et interceptions
CBSA Situation Report | Rapport de situation de l'ASFC

July 5, 2017 | 5 juillet 2017

RCMP Intercepts / Interception par la GRC

Divisions	July 4, 2017 4 juillet 2017	Total (Since January 1, 2017) Total (depuis le 1er janvier 2017)
J (NB)		1
C (QC)	69	3,556
O (ON)		0
D (MB)	2	656
F (SK)		14
K (AB)		2
E (BC / C-B)	3	338
RCMP Total / Total de la GRC	**74**	**4,567**

Asylum Claims processed by the CBSA / Demandes d'asile effectuées par l'ASFC

Region / Mode	July 4, 2017 4 juillet 2017	Jan. 1 – July 4, 2017 1 janv. – 4 juillet 2017	Jan. 1 – July 4, 2016 1 janv. – 4 juillet 2016	Jan. 1 – July 4, 2008 1 janv. – 4 juillet 2008
ATL		4	5	60
QC	6	3,030	677	1,836
NOR / RNO		179	23	52
GTA / RGT				
SOR / RSO	15	2,860	1,503	3,258
PRA	1	274	154	40
PAC		144	107	68
Total - Land Border / Terrestre	**22**	**6,491**	**2,469**	**5,314**
ATL		7	6	4
QC		334	181	1,843
NOR / RNO		11	11	1
GTA / RGT	11	1,052	1,274	1,188
SOR / RSO				
PRA		30	26	44
PAC		106	40	129
Total - Airport / aéroport	**11**	**1,540**	**1,538**	**3,209**
Total - Marine / maritime	**0**	**7**	**2**	**3**
Total - POE / PDE	**33**	**8,038**	**4,009**	**8,526**
ATL		2	3	
QC	1	312	60	37
NOR / RNO		15	6	
GTA / RGT		59	60	147
SOR / RSO		4	10	8
PRA		474	112	
PAC		365	233	92
Total - Inland / bureau intérieur	**1**	**1,231**	**484**	**284**
ATL		15	14	66
QC	7	3,681	920	3,716
NOR / RNO		205	40	53
GTA / RGT	11	1,111	1,334	1,335
SOR / RSO	15	2,864	1,513	3,266
PRA	1	778	292	84
PAC		615	380	290
Total - CBSA / ASFC	**34**	**9,269**	**4,493**	**8,810**

Asylum Claims processed by IRCC / Demandes d'asile effectuées par IRCC

Total - IRCC	48	9,329	5,635	8,428

Asylum Claims processed by CBSA & IRCC / Demandes d'asile effectuées par l'ASFC & IRCC

Total - National	82	18,598	10,128	17,238

Medical Cases/STCA/Detentions / Cas médicaux/ETPS/Détentions

July 4, 2017 / 4 juillet 2017

Case/Cas	Section A: POE claims only / Demandes aux PDE seulement	Number of claimants at POE / Nombre de demandeurs aux PDE
STCA / ETPS	Found **ineligible** under STCA and returned to USA/ **Inadmissible** en vertu de l'ETPS et renvoyé aux États-Unis	4
	Found **eligible** under STCA / **Admissible** en vertu de l'ETPS	12

Case/Cas	Section B: Intercepts between the POE only / Interceptions entre les PDE seulement	Number of claimants intercepted / Nombre de demandeurs interceptés
Medical Cases / Cas médicaux	**Emergency services** called by the CBSA / Appel aux **services d'urgences** par l'ASFC	
	Escorted to hospital by the CBSA / **Escorté à l'hôpital** par l'ASFC	
	Medical attention/assistance provided by the CBSA / **Soins médicaux/assistance fournie** par l'ASFC	
Refugee Claimants Detained / Demandeurs d'asile détenus: Legislative Grounds / Motifs législatifs	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public**	
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and **will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et **ne se présentera pas**	4
	A55(2) arrest/detention – grounds to believe person is inadmissible under IRPA and poses a **danger to the public and will not appear** / Arrestation/détention – motifs de croire que la personne est inadmissible en vertu de la LIPR et pose un **danger au public et ne se présentera pas**	
	A55(2) Arrest/detention for **identity** / Arrestation/détention pour cause d'**identité**	

Total Detained Refugee Claimants / Total de demandeurs d'asile détenus		**4**
Refugee Claimants Detained / Demandeurs d'asile détenus: ***Minors/ Mineurs***	**Accompanied** by parent/guardian / **Accompagné** par un parent ou gardien	
	Unaccompanied / Non-accompagné	
Total Minor Refugee Claimant Detained / Total demandeurs d'asile mineurs détenus		**0**
Officer Decision / Décision de l'agent	Detainees released by an officer pursuant to A56(1) **prior to 48 hrs** / Nombre libérés **avant 48h** par un agent, en vertu de la l'article A56(1)	
	Detainees referred to the Immigration Division of the IRB for a 48-hr detention review / Nombre référé à la section de l'immigration de la CISR pour un contrôle de détention de 48 h	
A44 Reports : Refugee Claimants / Rapports L44 : Demandeurs d'asile	Security Grounds / Raison de sécurité (A34)	
	Human Rights Violations / Atteintes aux droits humains (A35)	
	Criminality – Serious / Grande criminalité (A36 (1))	
	Criminality - Lesser / Criminalité (A36(2))	
	Organized Crime / Criminalité organisée (A37)	
	Health / Motifs sanitaires (A38)	
	Misrepresentation/ Fausses déclarations (A40)	
	Non Compliance / Manquement à la loi (A41)	74
Total A44 Reports / Total des rapports L44		**74**

Note that the

Notes:

1. ***Persons, not cases. / Personnes plutôt que cas.***
2. ***Detentions: Only include detentions initiated on the day of the report. / Détentions: tenez compte seulement des demandeurs détenus le jour du rapport.***
3. ***Minors: 17 years and under. / Mineurs: 17 ans et moins.***
4. ***This document is preliminary and subject to change, the STCA and detentions stats are an interim measure until the relevant systems changes have been completed. / Le présent document est préliminaire et peut être modifié. Les statistiques ETPS et de détention constituent une mesure temporaire jusqu'à ce que les modifications apportées aux systèmes on été effectuées.***

This information is classified Protected A. If you have any questions or follow up requests for detailed information, please contact the CBSA-ASFC PRU-URR

Ces renseignements sont classifiés Protégé A. Si vous avez des questions ou désirez faire un suivi de demandes de renseignements détaillés, veuillez communiquer avec la CBSA-ASFC PRU-URR

This Interdepartmental report is produced Monday to Friday to provide a 24hr snapshot of the preceding day's activity. It is produced using information provided by the RCMP and the Global Case Management System (GCMS) as of the previous midnight. The report is distributed widely to senior leaders in the CBSA, RCMP, IRCC, Public Safety Canada and the Privy Council Office.

Claimants apprehended by the RCMP may be processed by either the CBSA or IRCC depending upon regional agreements, therefore RCMP numbers may appear in either CBSA or IRCC processing results.

In addition to the report, major events involving the CBSA are reported in near real time using the CBSA Significant Event Notification System. Information may be forwarded to federal operations centres using established information sharing agreements and thresholds, or to specific addressees external to the CBSA as approved by CBSA senior management.

A weekly dashboard produced by IRCC provides a more comprehensive update of asylum claim related data.

Ce rapport interdépartemental est produit du lundi au vendredi afin de fournir un aperçu de l'activité des 24 heures du jour précédent. Il est compilé à l'aide d'information fournie par la GRC et le Système Mondial de Gestion des Cas (SMGC) telle que disponible à minuit. Le rapport est distribué parmi la haute gestion de l'ASFC, de la GRC, de l'IRCC, de Sécurité Publique Canada, et du Bureau du Conseil privé.

Les demandeurs interceptés par la GRC peuvent être traités soit par l'ASFC ou par l'IRCC selon les ententes régionales, donc les nombres de la GRC peuvent apparaître dans les résultats de traitement de l'ASFC ou de l'IRCC.

En plus du rapport, les événements majeurs impliquant l'ASFC sont rapportés en temps presque réel par l'entremise du système d'avis d'événements significatifs. L'information peut être transmise à des centres d'opération fédéraux selon les ententes mutuelles établies et leurs seuils minimaux, ou à des adresses spécifiques en-dehors de l'ASFC tel qu'approuvé par la haute gestion de l'ASFC.

Un tableau de bord hebdomadaire produit par l'IRCC offre une mise-à-jour plus détaillée des données liées aux demandes de refuge.

Traitement des entrées illégales

ASFC

Liste des contrats

ITEM / SERVICE	COÛTS	Commentaires
Contrat des commissionnaires (CCC)	$2,500,000 (estimé)	Évolutif – Des commissionnaires sont ajoutés selon le volume de demandeurs d'asile et d'espace à surveiller/financé par la région du Québec. $25/heure. Estimé basé sur les coûts de Lacolle commercial.
Location du Centre Guay	$110,000	$110,000 financés par les Infrastructures/AC
Location du « Diner »	$130,000	Sera signé le 8 août – Coûts d'aménagement et de location estimés à $130,000. Financé par les Infrastructures/AC.
Service alimentaire (Contrat avec le supermarché de Napierville)	$100,000 (estimé à ce jour)	Financé par la région du Québec. [redacted]andwich. Évolutif quotidiennement, selon le nombre de demandeurs d'asile.
Approvisionnement en eau	À obtenir	Financé par la région du Québec
Autobus – Lacolle / Centre-Ville	$75,000 (estimé)	Financé par la région du Québec. Pas de contrat avec Garage Racine pour les deux navettes quotidiennes. En surplus aux services de Garage Racine, on prévoit deux contrats de [redacted]hacun à d'autres compagnies, en sources uniques.
Contrat alimentaire (SPAC)	?	À venir
Conteneurs (3)	5700$	[redacted] chacun pou[redacted] mois. Après [redacted]ois, [redacted] mois si on veut prolonger.
Roulottes (2)	Approx. [redacted]hacune/mois	Les frais seront ajoutés sur le bail existant (pas de nouveau contrat)
Blocs sanitaires	[redacted] 28 jours	[redacted] bloc/28 jours, on en a 12.
Salle de conférence – Hotel Lacolle	8132.18 $ taxes incluses	3 août 2017 au 16 août 2017 (14 jours)

Frais de location	Frais fixe	[redacted]
Entretien ménager	3 heures par jour [redacted] / heure [redacted] / jour	[redacted]
Eau	[redacted] / jour	[redacted]

		Location de chaises — Frais fixe pour un mois Le taux quotidien est normalement de plus les frais. Il a été jour plus les frais par l'entrepreneur pour un contrat de 14 jours.
Contrat manutentionnaires - Bagages	Jour	Entre hr 2 en tout temps (7/24)
Camion réfrigéré (SP)	?	
Contrat alimentaire (SPAC)	?	À venir
Couverture (ASPC)	?	2000 livrés le 06 août
Roulotte (via SPAC) – Aire de repos pour les employés	?	À venir dans la semaine du 07 août
Mini-clinique médicale (ASPC)	?	Installation le 06 août
Blocs sanitaires	28 jours	bloc/28 jours, on en a 12.
Minibus (SP)	?	

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 9, 2017 11:54 AM
To: Savaria, Nancy; Carriere, Estelle; Walker, Christine (HQ)
Cc:
Subject: TR: Support Montreal
Attachments: Structure SCI.xlsx

As requested, please find attached the list of key contacts for the asylum seeker operations.

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : Savaria, Nancy
Envoyé : 8 août, 2017 10:53
À : Auclair, Rachel <Rachel.Auclair@cbsa-asfc.gc.ca>
Objet : FW: Support Montreal

Bonjour Rachel,

Nous sommes été demandés par la Direction du Contrôle, Christine Walker de leur faire parvenir deux chose : 1) un arbre d'appel, une liste complète des employés impliqué durant la situation (contactes clés) qui comprend tous les numéros de téléphone des employés à la maison et au travail et aussi décrire brièvement leur rôle. 2) compiler une liste complète des contrats et locations en ce qui concerne le GOC

De plus, Claude, Estelle et moi-même va travailler sur une justification standard à source-unique qu'on puisse utiliser entre temps au moment où une « urgence » est déclaré.

Si vous avez des questions, n'hésite pas.

Nancy

From: Auclair, Rachel
Sent: August 8, 2017 7:35 AM
To: Savaria, Nancy <Nancy.Savaria@cbsa-asfc.gc.ca>; Racine, Nancy <Nancy.Racine@cbsa-asfc.gc.ca>
Cc: Therrien, Kristina <Kristina.Therrien@cbsa-asfc.gc.ca>; Sauvé, Hugo <Hugo.Sauve@cbsa-asfc.gc.ca>; Bojko, Aryane <Aryane.Bojko@cbsa-asfc.gc.ca>; QUE_Suivis_Services_corporatifs_et_programmes <QUE_Suivis_Services_corporatifs_et_programmes@cbsa-asfc.gc.ca>
Subject: Re: Support Montreal

Bonjour Nancy,

Ce sera un plaisir pour nous de faire ta connaissance et de t'accueillir dans notre équipe.

Pour ta première journée, tu peux te présenter à 8h30 au 400 Place d'Youville. Téléphone à mon bureau et on ira te chercher à la réception et on te fera monter à ton bureau temporaire du 8ieme étage. 514-283-8700 extension 8218.

À demain

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

De: Savaria, Nancy
Envoyé: mardi 8 août 2017 07:26
À: Auclair, Rachel; Racine, Nancy
Objet: Support Montreal

Bonjour Rachel et Nancy,

Je ne crois pas que nous nous sommes introduit, je voulais entrer en contact avec vous avant mon départ cette après-midi. Estelle m'a déjà partagé une liste de demandes que vous travaillez présentement et nous pourrons en discuter demain matin. A quel heure je peux me rendre à vos bureau demain? De plus, je vous laisse mon téléphone cellulaire :

Merci,

Nancy

Nancy Savaria
Senior Contracts, Procurement & Material Management Officer
Strategic Procurement and Material Management Division (SPMMD)
Comptrollership Branch
Canada Border Services Agency / Government of Canada
nancy.savaria@cbsa-asfc.gc.ca / Tel: 343-291-5603 / TTY: 866-335-3237

Agent principal des contrats, d'approvisonnements et du materiel
Division de l'approvisionnement et de la gestion des biens stratégiques (DAGBS)
Direction du Contrôle
Agence des services frontaliers du Canada / Gouvernement du Canada
nancy.savaria@cbsa-asfc.gc.ca / Tel: 343-291-5603 / ATS: 866-335-3237

Titre		Division/District	Nom	Téléphone bureau	Cell
Directeur exécutif		DGR/DE	Pierre Provost	514 283-8700 x8340	
Commandant de l'intervention		DELR	Annie Beauséjour	514 283-0556	
Coordonnatrice de soutien administratif		DELR	Ariane Minville	514 496-7011	
Agent de la sécurité		DSCP	Odette Côté	514 283-3978	
Agent de l'information		DSCP	Stéphane Malépart	514 283-8700 x8254	
Agent de liaison		DSCP	Katie Willard		
Commandant adjoint (gestionnaire de projet)		DELR	Lyne Campbell		
Chef de la section des opérations (Chemin Guay)	Sur le site		Steven Gaitin	450 246-3833	
Chef de la section des opérations (Points d'entrées terr.)	Sur le site	Frontière Montérégie	Julie Thibodeau	450 246-4475	
	Sur le site	Frontière Montérégie	Chantal Laurin	450 246-2272	
Chef de la section des opérations (Investigation-Renvois)	Sur le site	DELR	Léon Kabongo-Katalay	514 496-2767	
Chef de la section des opérations (Audiences-détention)	Sur le site		Christine Groleau	514 283-0931	
Chef de la section de la planification		DSCP	Anne-Josée Roy	514 283-8700 x8308	
Unité des infrastructures et support TI		DSCP	Stéphane Dulude	450 246-5446	
Unité des acquisitions, gestion du matériel et des finances		DSCP	Kristina Therrien	514 283-8700 x8259	
Unité des RH, SST et PAE		DSCP	Junie Delainey	514 283-8700 x8344	

@	Absence	Remplaçant
Pierre.Provost@cbsa-asfc.gc.ca		
Annie.Beausejour@cbsa-asfc.gc.ca		
Ariane.Minville@cbsa-asfc.gc.ca		
Odette.Cote@cbsa-asfc.gc.ca		
Stephane.Malepart@cbsa-asfc.gc.ca		
Kathie.Willard@cbsa-asfc.gc.ca		
LyneMTL.Campbell@cbsa-asfc.gc.ca		
Steven.Gaitan@cbsa-asfc.gc.ca		
Julie.Thibodeau@cbsa-asfc.gc.ca		
Chantal.Laurin@cbsa-asfc.gc.ca		
Leon.Kabongo-Katalay@cbsa-asfc.gc.ca		
Christine.Groleau@cbsa-asfc.gc.ca		
Anne-Josee.Roy@cbsa-asfc.gc.ca		
Stephane.Dulude@cbsa-asfc.gc.ca		
Kristina.Therrien@cbsa-asfc.gc.ca		
Junie.Delainey@cbsa-asfc.gc.ca		

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: July 13, 2017 05:56 PM
To: Haeck, Christiane; St-Onge, AlainFI
Subject: TR: US-Canada Dashboard - Asylum Claims and Interceptions - 2017-07-11
Attachments: US Dashboard - 2017-07-11_E.pptx

Info

Rachel Auclair
Directrice - Division des services corporatifs et des programmes
Agence des services frontaliers du Canada / Gouvernement du Canada
Rachel.Auclair@cbsa-asfc.gc.ca/ Tél : (514) 283-8700 poste 8218 FAX : (514) 496-1758

Director – Corporate and Program Services Division
Canada Border Services Agency / Government of Canada
Rachel.Auclair@cbsa-asfc.gc.ca / Tél: (514) 283-8700 poste 8218 FAX: (514) 496-1758

De : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières
Envoyé : 13 juillet, 2017 4:17
À : CBSA-ASFC Event6 <CBSA-ASFCEvent6@cbsa-asfc.gc.ca>; 'malcolm.brown@canada.ca' <malcolm.brown@canada.ca>; Edlund, Dawn: CIC / CIC <dawn.edlund@cic.gc.ca>; 'Paul.MacKinnon@cic.gc.ca' <Paul.MacKinnon@cic.gc.ca>; 'kathy.thompson@canada.ca' <kathy.thompson@canada.ca>; 'gilles.michaud@rcmp-grc.gc.ca' <gilles.michaud@rcmp-grc.gc.ca>; Daigle, François: PCO / BCP <francois.daigle@pco-bcp.gc.ca>; Mundel, Martin: CIC / CIC <martin.mundel@cic.gc.ca>; Jurisic, Heidi: CIC / CIC <heidi.jurisic@cic.gc.ca>; Segal, Nancy: DFAIT / MAECI <nancy.segal@international.gc.ca>
Cc : CBSA-ASFC_Border Operations Centre-Centre des Opérations Frontalières <BOC-COF@cbsa-asfc.gc.ca>
Objet : US-Canada Dashboard - Asylum Claims and Interceptions - 2017-07-11

Good Afternoon,

Please find attached the US-Canada Dashboard - Asylum Claims and Interceptions.

Regards,

Marjolaine Brault-Roy
On behalf of / de la part de
Border Operations Centre, Operations Branch
Canada Border Services Agency / Government of Canada
boc-cof@cbsa-asfc.gc.ca / Tel: 613-960-6001 / TTY: 866-335-3237

Centre des Opérations Frontalières, Direction générale des opérations
Agence des services frontaliers du Canada / Gouvernement du Canada
boc-cof@cbsa-asfc.gc.ca / Tél: 613-960-6002 / ATS: 866-335-3237

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 3, 2017 11:02 PM
To: Russell, Mark
Cc: QUE_Suivis_Services_corporatifs_et_programmes; Bojko, Aryane; Auclair, Rachel; Rossi,

Subject: Urgent - Achat pour les demandeurs d'asile

Hello Mark, as soon as you arrive at the office at 7:00 on Friday morning, can you please take the vehicle, go and buy 300 muffins (or a mix of muffins and cereal bars) and deliver them to Lacolle before 9:00? We have over 500 people at the Border and not enough food to feed them tomorrow morning. Please get in touch with Steven as soon as you arrive to ask if he wants them delivered at the old Lacolle Commercial or at the Lacolle Hotel's Conference Centre.

Please reply to all to acknowledge you received this email and will be able to follow through with it.

Many thanks Mark

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.

Clarke-Okah, Nana

From: Auclair, Rachel
Sent: August 5, 2017 10:07 AM
To: McCarthy, Ken
Cc:
Subject: Urgent - Operations demandeurs d'asile

Bonjour Ken,

Nous avons besoin d'une dérogation pour obtenir urgemment les services de deux manutentionnaires par quart de travail 7/24 à Lacolle. Ces personnes n'ont pas la cote de sécurité de l'ASFC ni de Sécurité industrielle. Toutefois, ils n'auront PAS accès aux locaux de l'ASFC où nous avons des opérations, documents et ordinateurs. Ces manutentionnaires transporteront les valises des demandeurs d'asile vers les conteneurs que nous avons loués et disposés sur le terrain de stationnement. S'il y a des intempéries (pluie), nous abritererons les manutentionnaires à l'une de nos salles d'attente pour demandeurs d'asile où nous n'avons aucun document ou ordinateur de l'ASFC, soit à la salle d'attente du vieil édifice commercial de Lacolle ou à la salle de conférence de l'Hotel Lacolle.

Peux-tu svp me donner le ok de procéder asap? On doit pouvoir décharger cette responsabilité de nos ASFs qui doivent se concentrer sur le traitement opérationnel des demandeurs d'asile dont l'afflux continue d'augmenter.

N'hésite pas à me passer un coup de fil si tu as besoin de renseignements additionnels. 514-501-5156

Merci,

Rachel

Envoyé de mon smartphone BlackBerry 10 sur le réseau Rogers.